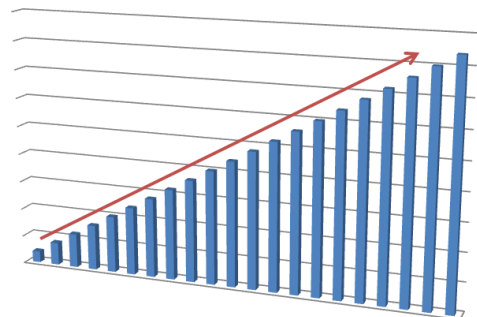




CITY MANAGER'S REPORT

MEASURING PERFORMANCE, TARGETING RESULTS





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Upcoming Community Events

- [Cider with a Councilman](#), Ward 8 – Diana Hauman, October 6, 6:00 PM – 7:30 PM, 1010 White Eagle
- [BPD Explorer’s Meeting](#), Location TBD, October 4, 2:00 PM – 4:00 PM
- [Whose Live Anyway](#), BCPA (600 N. East St.) October 17, 7:30 PM
- [Family Glow Ride](#), Tipton Park North Shelter (2201 Stone Mountain Blvd) October 23, 6:00 PM, Free for All Ages



Upcoming Meetings

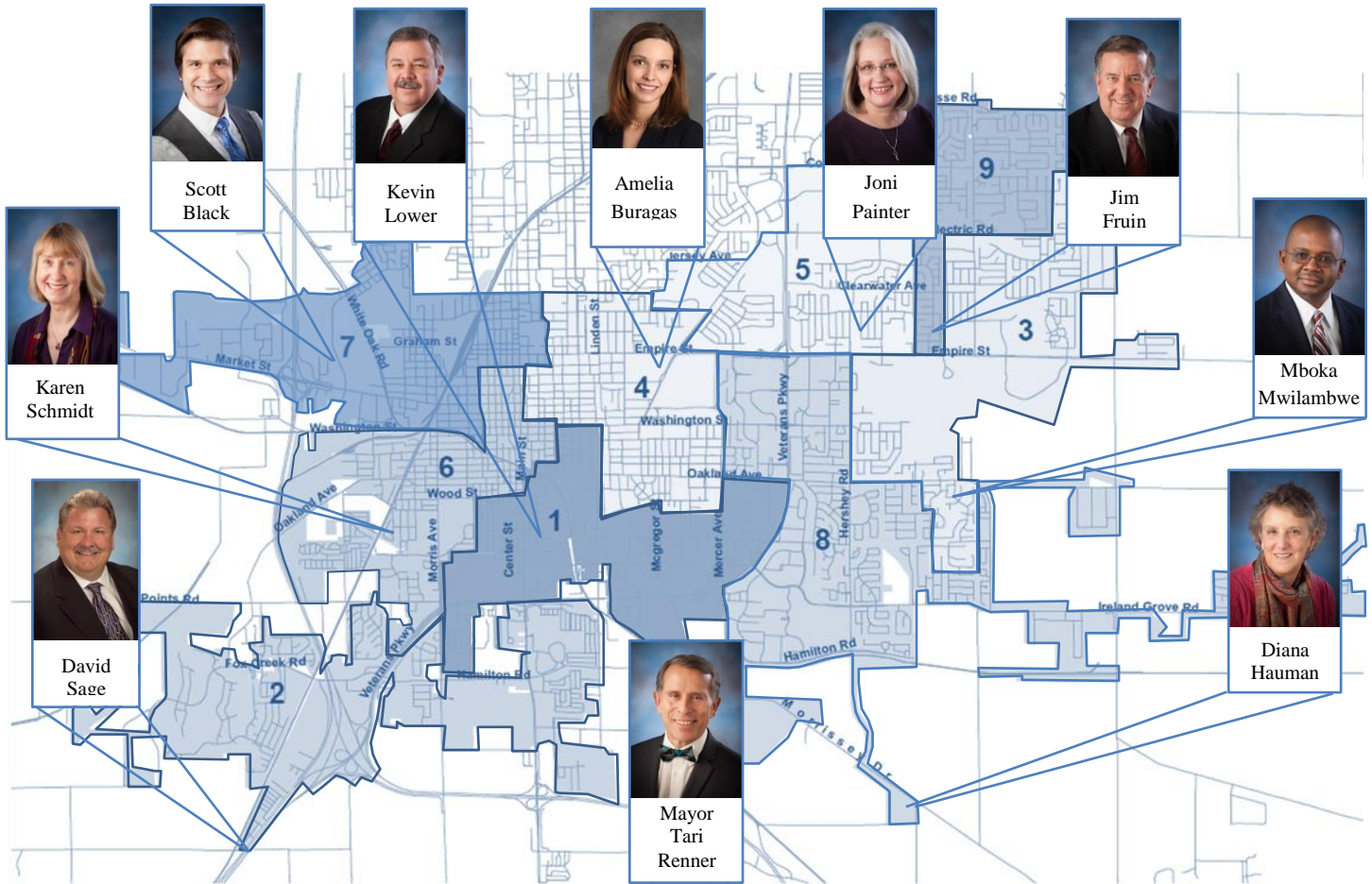
- Liquor Commission meeting, October 13, 4:00 p.m. – 6:00 p.m. City Hall
- Historic Preservation Meeting October 15, 5:00 p.m. – 6:00 p.m. City Hall
- Planning Commission meeting, October 14, 4:00 p.m. – 6:00 p.m. City Hall
- Citizens’ Beautification Committee October 22, 7:00 p.m. – 9:00 p.m.

The Bloomington City Council meet every 2nd and 4th Monday of each month at 7:00 p.m. for regular Council Meetings

Effective June 1, 2013 the Mayor’s Open House is held every Friday before a Monday City Council Meeting from 4:30 pm to 5:30 pm at City Hall



City of Bloomington Elected Officials

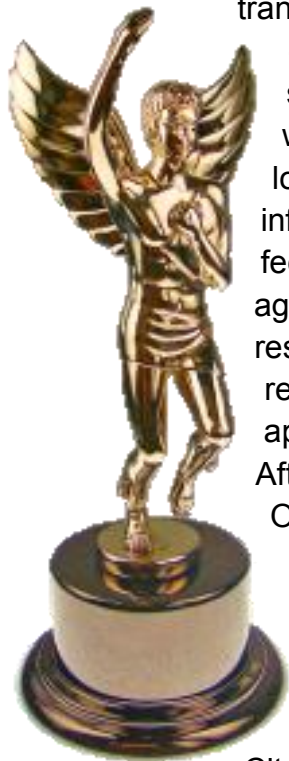


City of Bloomington Administration

City Manager: David A. Hales
Assistant City Manager: Stephen Rasmussen
Assistant to the City Manager: Alexander McElroy
Executive Assistant: Beth Oakley
City Clerk: Cherry Lawson
Director of Finance: Patti-Lynn Silva
Director of Human Resources: Nicole Albertson
Director of Information Services: Scott Sprouls
Director of Parks, Recreation & Cultural: Jay Tetzloff
Director of Community Development: Tom Dabareiner
Director of Public Works: Jim Karch
Director of Water: Bob Yehl
Police Chief: Brendan Heffner
Fire Chief: Brian Mohr
Library Director: Georgia Bouda



Continuous Journey Toward Excellence



The City of Bloomington City Council and staff firmly believe that citizens have a right to full transparency with respect to public information. It is a continuous goal of the City to ensure public information is easily accessible to all citizens and interested stakeholders. To that end, the City has made significant strides in the manner in which information is shared. The City's website now has a [Transparency](#) portal located prominently on the homepage. The portal serves as a repository for public information such as City budget and financial reports, information on taxes and fees, employee salary and benefit reports, labor contracts, and public meeting agendas. In addition to all the information provided on the website, the City responds to over 1,200 Freedom of Information Act (FOIA) requests per year representing an average of 60 minutes of staff time per request. That is approximately 1,200 hours of staff time or 58% of a full-time employee's work year. After taking office in May 2013, Mayor Tari Renner implemented a monthly Mayoral Open House providing an opportunity for citizens to meet informally with the Mayor at City Hall to discuss issues and items of concern. The meetings are conveniently held every Friday before a Monday City Council meeting. In October 2013, the City began streaming live and [archiving](#) City Council meetings bringing City government to the homes and computers of the general public. Finally, the enclosed report represents another effort on behalf of the City to provide vital information to citizens regarding City business and operations.

As the City strives to increase transparency and openness in City government, City officials ask for your input and suggestions on how the City can better share information with the community. Please feel free to contact your [Alderman](#), the [Mayor](#), or [City staff](#) to share your ideas.

Recent Accolades for Transparency and Open Government:

- The **Illinois Policy Institute (IPI)** rated the City's website with a [transparency score of 89.7](#), placing the City 8th out of the 26 largest cities in Illinois. The average score of the top 26 was 71.4, exactly 18.3 points less than Bloomington.
- The City Manager's Monthly Report was recognized by the **Association of Marketing and Communication Professionals (AMCP)** with the Gold Hermes Creative Award for Communications and Publications (award pictured above). There were over 6,500 submissions with only 19% of the applicants receiving the Gold Award and 11% receiving Honorable Mention.
- 2012, 2013, 2014, 2015 recipient of the **International City/County Management Association (ICMA)** Center for Performance Measurement (CPM) Certificate of Distinction for Performance Management Efforts. A key component to receive this award includes sharing performance information with the public. The City was one of only 8 jurisdictions which received this honor in 2015.
- 2011, 2012, 2013, 2014 **Government Finance Officers Association (GFOA)** Distinguished Budget Presentation Award recipient. In order to receive the budget award, entities must satisfy nationally recognized guidelines for effective budget presentation. These guidelines are designed to assess how well an entity's budget serves as: a policy document, a financial plan, an operations guide, and a communications device.



City Manager



David A. Hales

Welcome from the City Manager

August 2015 Edition

The City of Bloomington began the practice of producing the City Manager’s Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In effort to best guide City resources toward the betterment of the community, the Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The City Manager’s Monthly Report reflects the City’s progress toward the accomplishment of these goals and current service levels. The performance data in this report is compiled internally by each department/division that comprise City services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City’s efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the August 2015 City Manager’s Monthly Report. I hope that you continue to stay informed on City issues and progress. Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org



Strategic Plan 2010 →2015 →2025

Goal 1. Financially Sound City Providing Quality Basic Services

- Objective
- a. Budget with adequate resources to support defined services and level of services
 - b. Reserves consistent with city policies
 - c. Engaged residents that are well informed and involved in an open governance process
 - d. City services delivered in the most cost-effective, efficient manner
 - e. Partnering with others for the most cost-effective service delivery

Goal 2. Upgrade City Infrastructure and Facilities

- Objective
- a. Better quality roads and sidewalks
 - b. Quality water for the long term
 - c. Functional, well maintained sewer collection system
 - d. Well-designed, well maintained City facilities emphasizing productivity and customer service
 - e. Investing in the City's future through a realistic, funded capital improvement program

Goal 3. Strong Neighborhoods

- Objective
- a. Residents feeling safe in their homes and neighborhoods
 - b. Upgraded quality of older housing stock
 - c. Preservation of property/home valuations
 - d. Improved neighborhood infrastructure
 - e. Strong partnership with residents and neighborhood associations
 - f. Residents increasingly sharing/taking responsibility for their homes and neighborhoods

Goal 4. Grow the Local Economy

- Objective
- a. Retention and growth of current local businesses
 - b. Attraction of new targeted businesses that are the "right" fit for Bloomington
 - c. Revitalization of older commercial homes
 - d. Expanded retail businesses
 - e. Strong working relationship among the City, businesses, economic development organizations

Goal 5. Great Place – Livable, Sustainable City

- Objective
- a. Well-planned City with necessary services and infrastructure
 - b. City decisions consistent with plans and policies
 - c. Incorporation of "Green Sustainable" concepts into City's development and plans
 - d. Appropriate leisure and recreational opportunities responding to the needs of residents
 - e. More attractive city: commercial areas and neighborhoods

Goal 6. Prosperous Downtown Bloomington

- Objective
- a. More beautiful, clean Downtown area
 - b. Downtown Vision and Plan used to guide development, redevelopment and investments
 - c. Downtown becoming a community and regional destination
 - d. Healthy adjacent neighborhoods linked to Downtown
 - e. Preservation of historic buildings

Spotlight City: Public Safety Staff

Chief of Police Receives Merlin Kennedy Award

The Bloomington-Normal NAACP recently announced City of Bloomington Police Chief Brendan Heffner will be awarded the organization's Merlin Kennedy Community Service Award.

The Merlin Kennedy Community Service Award was created to honor people in the community who are making a difference in the areas of community service, promoting diversity and inclusion and education, among other endeavors. Chief Heffner is being honored for his efforts to begin and restore community and police partnerships. As many cities across America struggle to bridge the gap between law enforcement and the community, Chief Heffner is building that bridge in the City of Bloomington.

"I am deeply honored and humbled," says Chief Heffner. "This is actually recognition of our department efforts as a whole."

Chief Heffner was presented with the award at the NAACP's Freedom Fund Banquet on September 19.



Bloomington Firefighters Earn Awards From the Sons of the American Revolution



Two City of Bloomington firefighters recently earned top honors from the General Joseph Bartholomew Chapter of the Sons of the American Revolution. Firefighter/Paramedic Dennis Hoyland and EMS Shift Supervisor Jim Davis will receive the organization's Bronze Medal award at a ceremony on Tuesday.

Dennis Hoyland is being recognized for his outstanding achievement developing the Bloomington Fire Probationary Task Manual, and Jim Davis is being recognized for his outstanding achievement training the Bloomington Police department in Self Aid/Buddy Aid.

"I am very proud of the accomplishments of Mr. Hoyland and Mr. Davis," explains City of Bloomington Fire Chief Brian Mohr.

"They are a great example of the level of dedication and professionalism of the Bloomington Fire department."

The ceremony took place at 1 pm on Tuesday, September 15 at College Park Christian Church in Normal.

Executive Summary

Police Department

- On average there were six general detectives working per day with each general detective assigned approximately 10 cases and the Domestic Violence detectives (2) assigned 45 cases. The two detectives assigned to sex crimes and sex crimes involving children are investigating 35 cases. **(Page 9)**
- Four detectives are assigned to the Vice unit with 3.8 on average working per day. Sixteen new cases were opened, 17 cases were closed, and two search warrants were served. The Vice unit purchased 24.9 grams of crack cocaine and 39.2 grams of powder cocaine. They seized 50.1 grams of crack cocaine, 29.2 grams of powder cocaine, 2 dosage units of oxycontin, two vehicles, and \$8,100. **(Page 10)**
- Six officers and two supervisors are assigned to Street Crimes with an average of 6.57 working per day. Officers completed 21 days of training. The Street Crimes Unit provided security at the McLean County Fair for five days. Street Crimes made 17 warrant arrests, 28 probable cause arrests, issued 5 ordinance violations, seized 10.6 grams of cannabis, 20.9 grams of cocaine, and \$18,000. **(Page 10)**
- During August there were 13 days of Downtown Hireback. A total of 28 pairs of officers, including 13 pairs assigned from third shift patrol, worked during the month. August saw the return of the local university students thus an overall increase in the number of patrons in the Downtown area. **(Page 14)**

Fire Department

- August was another exceptionally busy month. The Fire Department responded to a total of 936 calls for service during the month. This was just 23 less than July which was the busiest month we have ever seen. As with most months the EMS calls for service were 77% of the total call volume at 725 calls. There was one major fire on Aberdeen Way that caused an estimated \$90,000 in losses. **(Page 16)**
- As in most months, the majority of the calls were EMS related which accounted for 725 calls for service in August. The 725 calls for service resulted in a total of 714 patients treated and 595 patients transported. For the month, the three most common EMS report types include Sick Person, Fall Victim and Psychiatric Problems. **(Page 17)**
- The total for billing for the month was \$347,718. The total for revenue for the month was \$153,683. The Contractual-Write offs total for the month were \$161,242. Bad Debt transferred to third party collections was \$49,862. **(Page 18)**

Public Works

- The Jefferson Street dead end at Allin Street is no more. City crews removed the barrier, which was installed in the 1990s. Jefferson Street was reopened to through traffic on August 11. Officials from Police, Fire and Public Works departments believe the change will improve ability to provide services. It also takes away a spot where large numbers of people from outside the neighborhood would congregate at night. **(Page 24)**



Parks, Recreation & Cultural Arts

- The BCPA hosted several events in August benefitting the community including: an Area Arts Round Table meeting, BCPA tour, 3 wedding receptions, piano and improv classes, string lessons, Holiday Spectacular auditions, the final 2 shows of the Miller Park Summer Theatre show Hairspray, and the inaugural Bloomington Beer Fest 2015. **(Page 30)**
- Attendance for the BCPA was 4,755 for August on-site events, activities, meeting, etc. The Facility usage was 29 on-site functions. **(Page 31)**
- The month of August brings the courses into high school golf season with Highland Park hosting the majority of the rounds. With six teams utilizing Highland Park for their practice rounds and matches, the course is a hotbed of junior golf rounds beginning the second week of the month. Five of these six teams also utilize the practice facilities at Prairie Vista and The Den on a near daily basis. For the month, 406 high school golf rounds of golf were played at Highland. **(Page 31)**
- Total rounds of golf played in August was 10,523 **(Page 32)**
- Revenue from the Miller Park Zoo gate admission was up 12.5% for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. This represents the fourth consecutive year the all-time attendance revenue record was broken. **(Page 32)**
- Attendance at the Miller Park Zoo for August was 17,481 **(Page 33)**
- Revenue from the gate admission at the Miller Park Zoo was up 4.6% for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. This represents the fourth consecutive year the all-time attendance revenue record was broken. Attendance was down 8.2% for the current fiscal year compared to last year's attendance. A 4% Amusement tax began on 1 August 2014. The tax is included in this amount. Admission prices were raised on 1 January 2015. Revenue from Education Program Fees and Rentals was up 14.5% for the fiscal year compared to last year.





Police Chief



Brendan Heffner

August 2015 Edition

Police Department

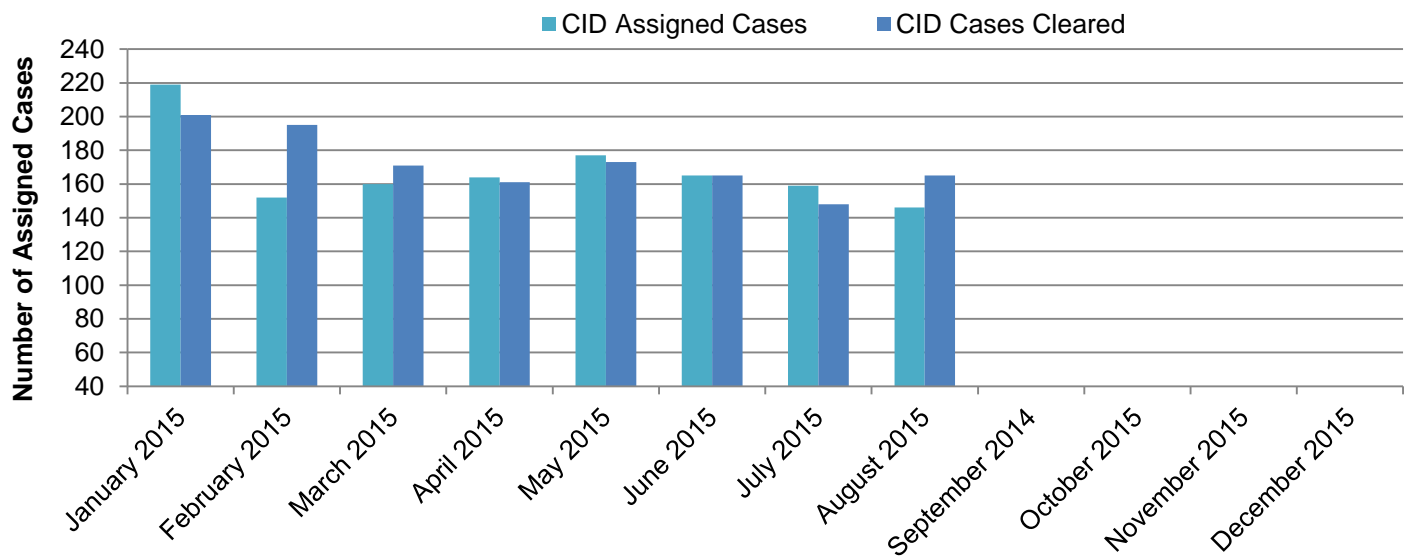
Criminal Investigations Division (CID)

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

On average there were six general detectives working per day with each general detective assigned approximately 10 cases and the Domestic Violence detectives (2) assigned 45 cases. The two detectives assigned to sex crimes and sex crimes involving children are investigating 35 cases.

CID assigned 75 new cases for investigation. The case load carried by CID had the following dispositions: 35 cases were cleared by arrest, 7 cases were cleared with juvenile arrest, and 71 were administratively closed, exceptionally cleared or were unfounded. One hundred seventy-nine incidents of domestic violence were reviewed in August.

2015 Criminal Cases Assigned vs. Criminal Cases Cleared



Cyber Crimes

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

The two Cyber Crime detectives (2) have eleven open cases which include open/active joint investigations with the US Secret Service.

United States Marshal Task Force

Strategic Plan Goal 1: Financially Sound City Providing Quality Basic Services; Objective e. Partnering with others for the most cost-effective service delivery

The Bloomington office opened 13 felony cases and closed 11 of them. Ten hands on felony arrests and one arrested by USMS in Chicago after a LEAD was sent to them. The arrests included a subject wanted in a local armed robbery, an escaped prisoner, and another subject wanted on BPD probable cause (home invasion/aggravated domestic battery) and an IDOC warrant.

VICE Unit

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

Four detectives are assigned to the Vice unit with 3.8 on average working per day. Sixteen new cases were opened, 17 cases were closed, and two search warrants were served. The Vice unit purchased 24.9 grams of crack cocaine and 39.2 grams of powder cocaine. They seized 50.1 grams of crack cocaine, 29.2 grams of powder cocaine, 2 dosage units of oxycontin, two vehicles, and \$8,100.

Street Crimes Unit

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

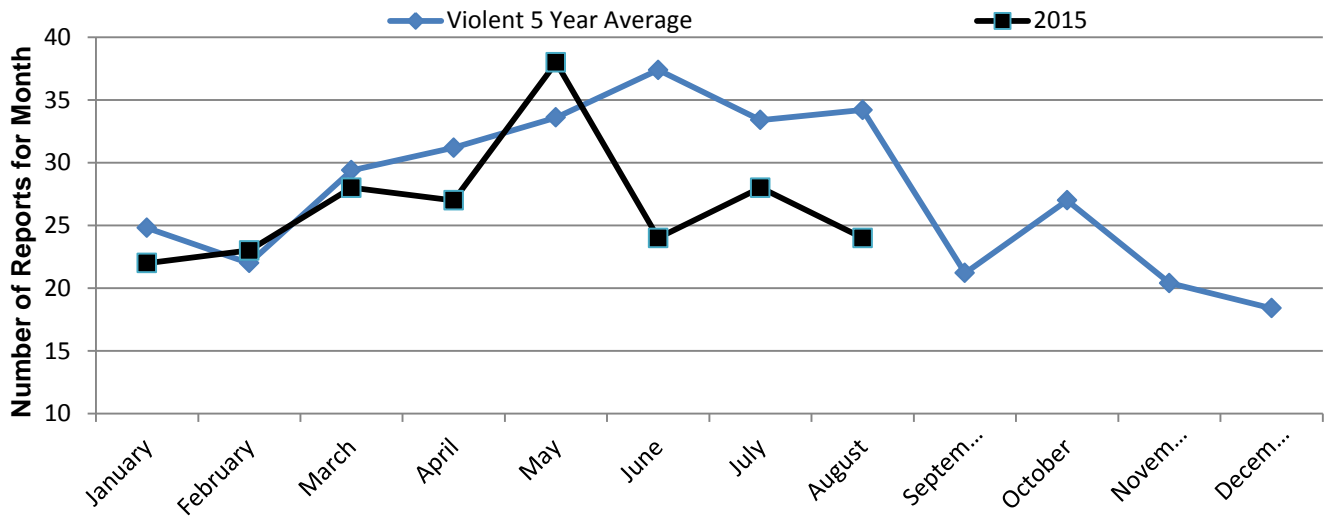
Six officers and two supervisors are assigned to Street Crimes with an average of 6.57 working per day. Officers completed 21 days of training. The Street Crimes Unit provided security at the McLean County Fair for five days. Street Crimes made 17 warrant arrests, 28 probable cause arrests, issued 5 ordinance violations, seized 10.6 grams of cannabis, 20.9 grams of cocaine, and \$18,000.

Criminal Intelligence and Analysis Unit (CIAU)

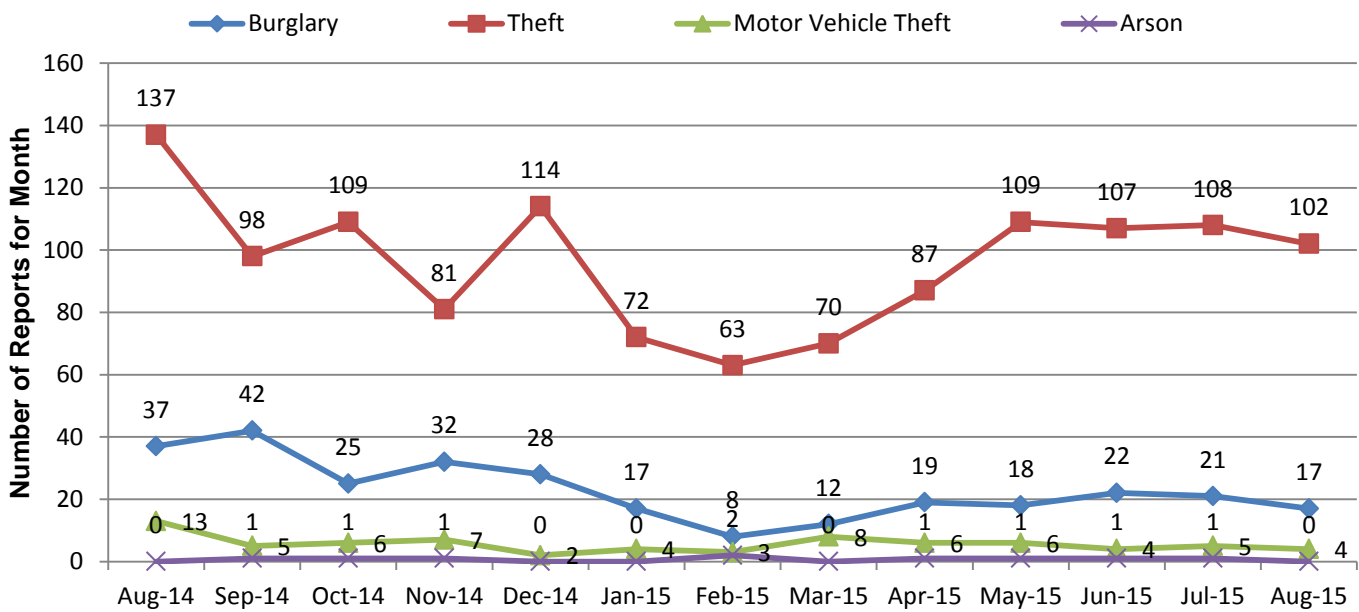
Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

CIAU staff provided tactical investigative support to multiple cases including the robbery of a cell phone store and the shooting of a subject at Olive and Mason Street. CIAU staff also evaluated an open source social media investigation platform to determine departmental needs in regards to online public safety issues. The unit provided four hours of Intelligence-Led Policing and Investigative Resources training to new officers. Two members of the unit participated in long term technology planning regarding future upgrades and replacements to both our policing record reporting system and the computer aided dispatch system.

Total Violent Crime



1 Year Property Crime by Categories



Communications

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

Range (sec)	0-10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 60	>=61
Calls	2436	34	0	0	0	0	0
%	99%	100%	100%	100%	100%	100%	100%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

Fire Priority Dispatch System upgrade schedule was completed with New World Systems and Priority Dispatch. Work is planned for the last week in September. Communications director attended an on-site Records Management system demonstration with representatives from Bloomington, Normal,

and McLean County. He also attended Advocate Bromenn Chase for Champions Selection Subcommittee meetings. He also coordinated dispatching for the McLean County Fair; due to staffing, communications was handled from the dispatch center this year. \$7,800 in alarm ordinance violations was issued.

Incoming Phone Calls	
Administrative (non-emergency)	7,447
911 Calls (wireline & wireless) total	2,470
911 Calls - Wireline	381
911 Calls - Wireless	1,884
911 VoIP Calls	205
911 Unknown	0
Total All Calls	12,528
Dispatched Calls	
Police	5,921
Fire and EMS	932
Total Dispatched Calls	6,853
Daily Call Averages	
Administrative (non-emergency)	240
911 Calls – Wireline and Wireless	80
All Calls per day average	404
Police Dispatches	191
Fire and EMS Dispatches	30
Average Dispatches per day	221

First Shift 7 a.m. – 3 p.m.

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

First shift has 21 officers. The average number of officers working each day was approximately 9.5. All officers attended Crowd Control class and some officers attended SWAT training, CNU training, and a fingerprint class. There was one officer in the Field Training program.

Seventy-six incidents of sex offender related problems were handled by first shift. Five sex offenders were arrested or charged. Three sex offenders were referred for probation and parole violations. The Offender Watch 500 project now has 403 registered users. The Offender Watch system sent out 7777 community notices so far in 2015. There were 1211 notices sent in the month of August alone.

Day shift had extensive focus on traffic enforcement. Officers were assigned to numerous hot spots to enforce speed limits and cell phone violations. Officers were also assigned to patrol Veterans Parkway in an effort to reduce the number of illegal cell phone use, tinted windows, and excessive noise. A priority this month was several STEP details assigned in the school zones.

Second Shift 3 p.m. – 11 p.m.

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

Second shift has 19 officers with an average of 9.8 officers working each day. Officers worked several STEP details around town in response to speed complaints. Officers also patrolled the Old Town Neighborhood in response to juvenile complaints.

Notable calls for service include a stabbing in the 100 block of Stockholm, a non-life threatening gun shot at Olive and Mason, an armed robbery of multiple electronic devices, and juveniles displaying an airsoft gun to a victim in the 1700 block of E. Empire.

Third Shift 11 p.m. – 7 a.m.

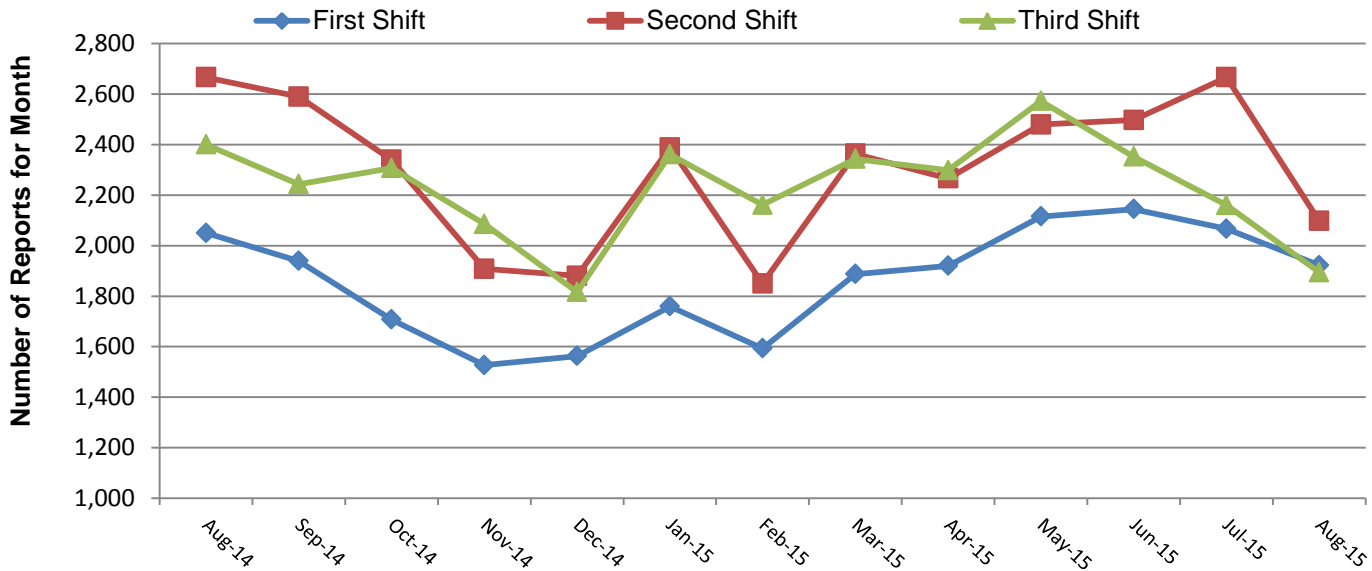
Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

There are 15 officers assigned to third shift with 9.4 working per night.

Notable calls for service include burglary and stolen vehicle. An officer encountered five juveniles bailing out of a moving car and fleeing through the neighborhood. Three subjects were apprehended and taken to BPD for interviews. One subject confessed to three vehicle burglaries including the vehicle they were driving which was stolen. Officers also responded to a physical domestic dispute where a female was badly beaten by her adult son who was a documented gang member and on parole. The son was arrested that day and charged with aggravated battery, home invasion and hate crime. His bond was set at \$300,000, 10%. Officers also responded to a call at Pancake Street and Miller street of a resident struck and killed by a train.

Violation	Month Total	Year Total
Seat Belt/Child	4	38
Speeding	40	419
All Other Traffic	324	3,022
DUI Arrests	25	196

1 Year Police Department Calls for Service by Shift and Month



Administration

Strategic Plan Goal 3: Strong Neighborhoods; Objective e. Strong partnership with residents and neighborhood associations

Public Affairs Officer Mayer completed several media interviews and releases, gave a presentation and tour, attended McKid's day even at McDonalds, attended Recovery Court, attended Crowd Control training, worked the McLean County Fair detail, attended YMCA YouthBuild Event, 7th Annual

Back to School Block Party at First Christian Church, Neighborhood Watch Meeting at White Oak Park, Crime Detection Network meeting, and attended Ice Cream with a Cop.

SRO Day translated Spanish for several new students who only speak Spanish, covered new gang trends with administrators, recovered two stolen items that occurred during football practice, served a request for apprehension for probation, and removed a knife from a student's bag during class.

SRO Hirsch assisted School District Assistant Superintendent with home visits regarding attendance and registration, trained new Associate Principal at BJHS in safety security, radio usage and building orientation, completed yearly maintenance of school radios to issue to staff, spoke with four parents regarding their student's behavior and attendance, investigated fights after school, and investigated two thefts.

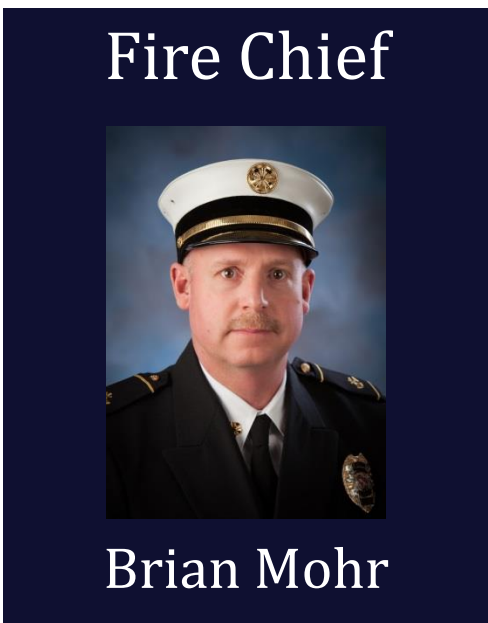
SRO Wagehoff assisted with Sheridan Back to School parade, spoke with 300 sixth grade parents at back to school night at EJHS, attended "100 Caring Adults" assembly, spoke to 875 students about expectations, assisted with lock-down/evacuation drill at Pepper Ridge School, and made school visits to Cedar Ridge and Benjamin grade schools.

Downtown Activity

Strategic Plan Goal 3: Strong Neighborhoods; Objective a. Residents feeling safe in their homes and neighborhoods

During August there were 13 days of Downtown Hireback. A total of 28 pairs of officers, including 13 pairs assigned from third shift patrol, worked during the month. August saw the return of the local university students thus an overall increase in the number of patrons in the Downtown area.

The following notable incidents occurred during the month: On August 30, a subject was taken into custody after being found by bar staff ingesting powder cocaine in the restroom of a bar in the 500 block of N. Main. Totals for the month include 133 bar checks, 23 ordinance violations, nine parking citations, one traffic citation, 23 fights, 24 calls for service, seven arrests, seven vehicles towed, and 115 overtime hours.



Fire Chief

Brian Mohr

Fire Department

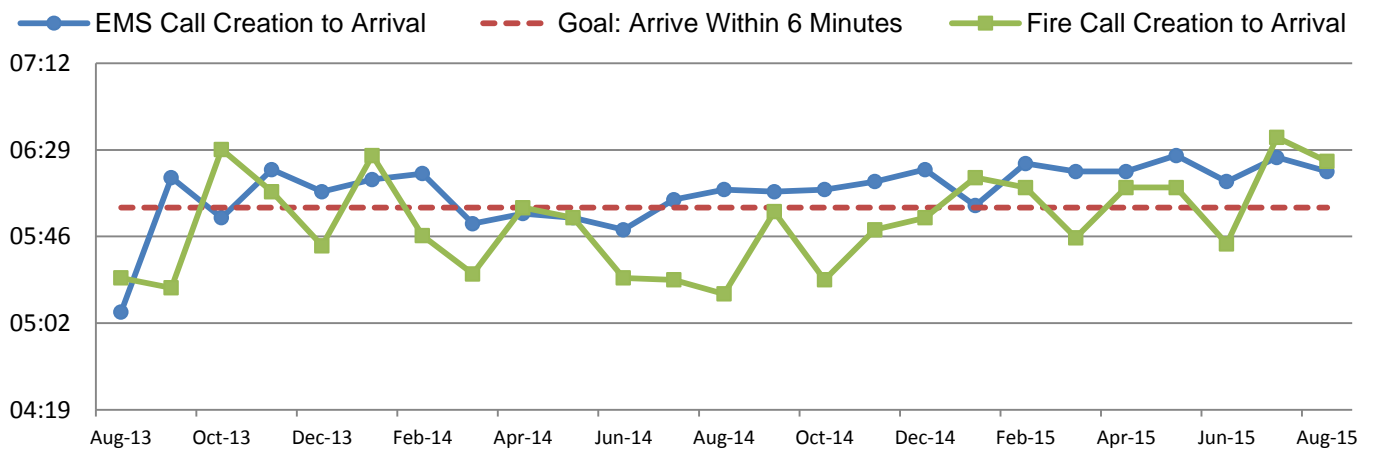
August 2015 Edition

Fire Response Date

Strategic Plan Goal 5: Great Place – Livable, Sustainable City; Objective a. Well-planned City with necessary services and infrastructure

Fire Response Type	August 2015	Previous 12 Month Average
Fire Reponses	211	206
Structural Fires	8	9
Estimated Dollar Losses (Property & Contents)	\$97,200	\$86,264

Fire & EMS Call Response 2 Year Analysis



Top 5 Fire Response Types for August 2015

Response Type

745: Alarm system activation, no fire - unintentional

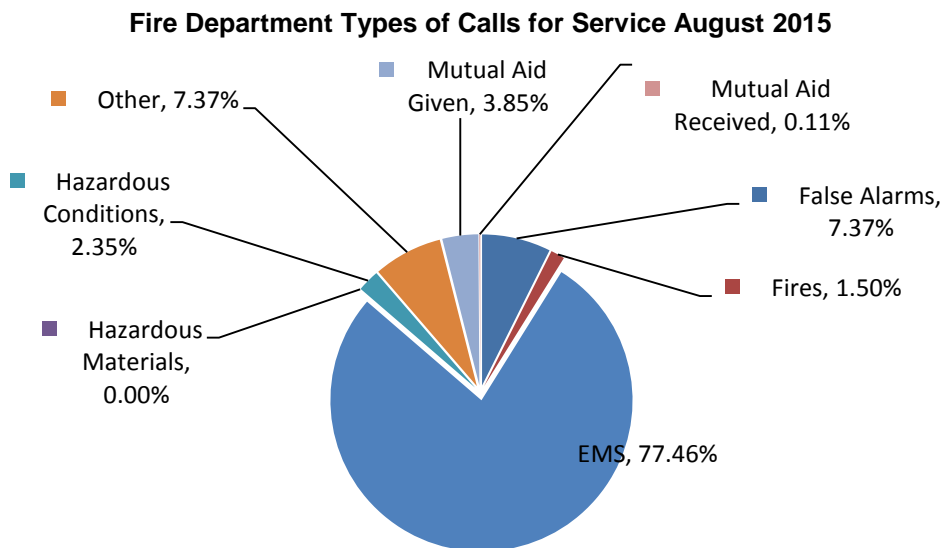
554: Assist Invalid

111: Building fire

552: Police matter

412: Gas leak (natural gas or LPG)

August was another exceptionally busy month. The Fire Department responded to a total of 936 calls for service during the month. This was just 23 less than July which was the busiest month we have ever seen. As with most months the EMS calls for service were 77% of the total call volume at 725 calls. There was one major fire on Aberdeen Way that caused an estimated \$90,000 in losses.

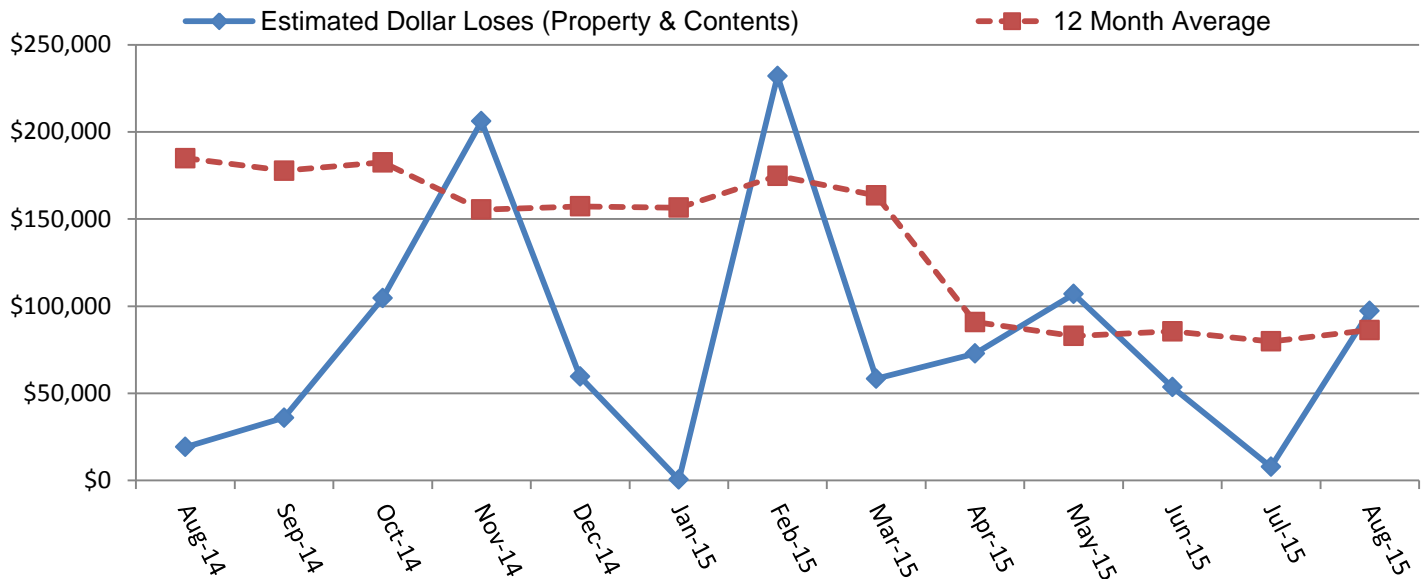


Hydrants again are being inspected during the month and despite some of the hottest weather the firefighters completed 983 inspections and we are now about 90% complete of touching every hydrant in town. This program is due to end on September 30th.

The Department continues to look at new ways to provide service in the most efficient and timely manner. We have incorporated our ambulance into our first in fire response boosting the manpower to try to get more done in less time with the initial crews. This not only allows us to reach our tactical objectives quicker but gives us a safer way to approach an interior attack on a structure fire.

It is also important to remember that although we had 936 incidents many of these calls were multi company calls that involved more than one unit. This is due to trying to get the closest vehicle on scene as quickly as possible. As the Department moves forward we continue to train, maintain hydrants, and respond to incidents in the most efficient manner.

Dollar Loss Due to Fire Damage



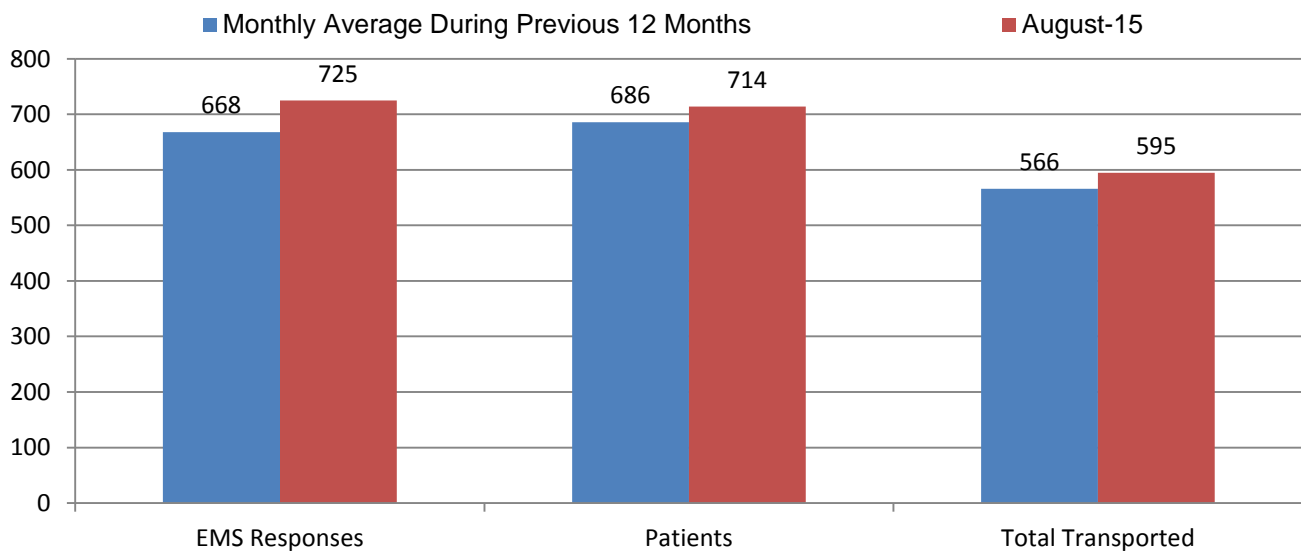
Emergency Medical Services (EMS)

Strategic Plan Goal 5: Great Place – Livable, Sustainable City; Objective a. Well-planned City with necessary services and infrastructure

Activity Summary

As in most months, the majority of the calls were EMS related which accounted for 725 calls for service in August. The 725 calls for service resulted in a total of 714 patients treated and 595 patients transported. For the month, the three most common EMS report types include Sick Person, Fall Victim and Psychiatric Problems.

EMS Responses: August 2015 and Previous 12 Month Average

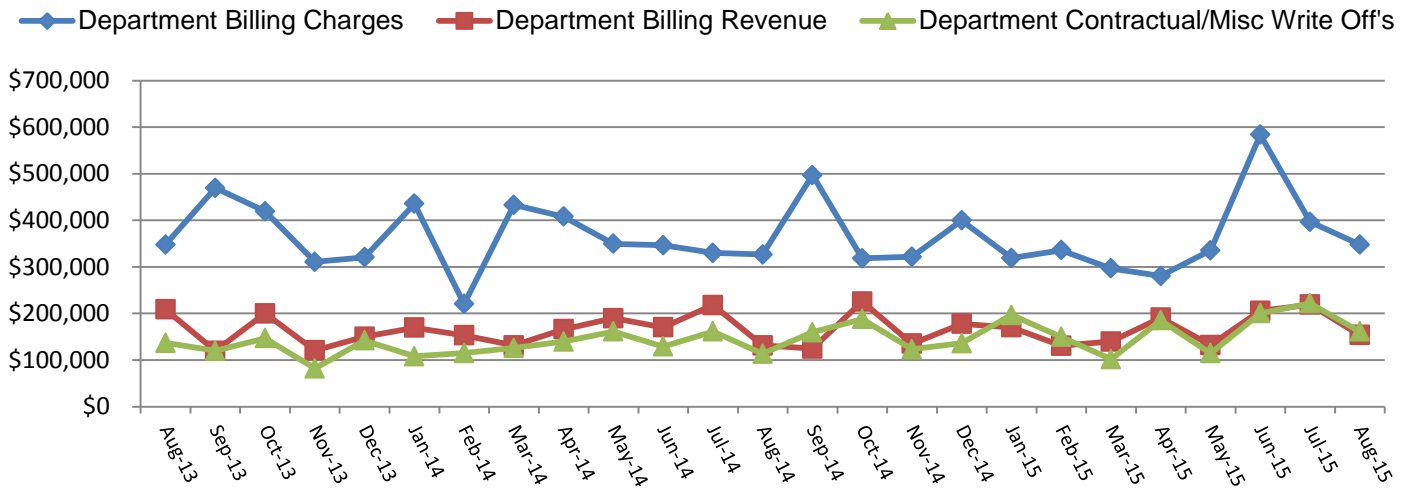


Billing Revenue Summary

Strategic Plan Goal 1: Financially Sound City Providing Quality Basic Services; Objective d. City services delivered in the most cost-effective, efficient manner

Ambulance billing contains three areas. Revenue, Charges and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total number billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection agency), bankruptcies, etc. The total for billing for the month was \$347,718. The total for revenue for the month was \$153,683. The Contractual-Write offs total for the month were \$161,242. Bad Debt transferred to third party collections was \$49,862.

Fire Department EMS Billing 2 Year Analysis



Fire Department Training Reports for August

Strategic Plan Goal 1: Financially Sound City Providing Quality Basic Services; Objective d. City services delivered in the most cost-effective, efficient manner

For the month of August 2015 the fire department held 147 training classes which totaled 1407.4 class hours. The class topics have been grouped into six categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, and Hazmat. The chart below represents the proportion of classes held in these six categories for the month of August.

Major training subjects during this month included:

- **Driver/Operator**
 - 3rd Quarter requirements from S.O.P. 200.02
- **Fire/Rescue**
 - High Rise Fire Response
 - Rite Rescue Device Presentation

- **Hazardous Materials**

- Union Pacific Training Tank Car at Chestnut Rail Yard.
- HAZMATIQ Chemical of the Month

- **EMS**

- Trauma
- Continue with CPR Re-Certification

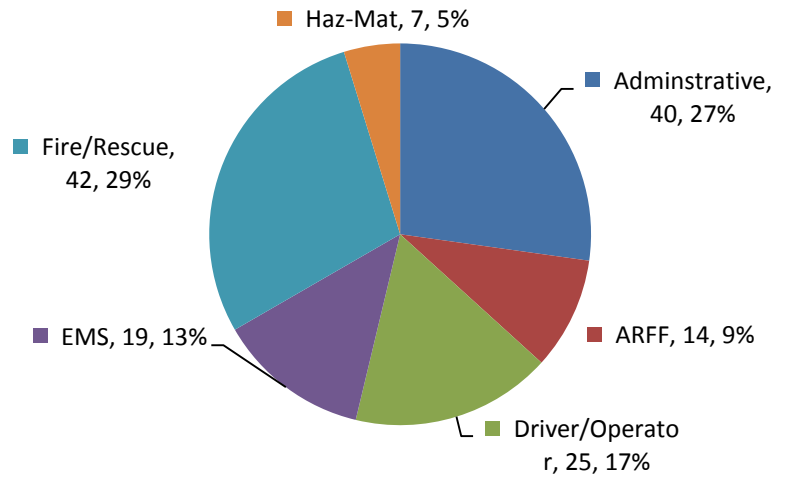
- **ARFF**

- Fire Hose, Nozzles, Turrets and Appliance Use
- Aircraft Familiarization

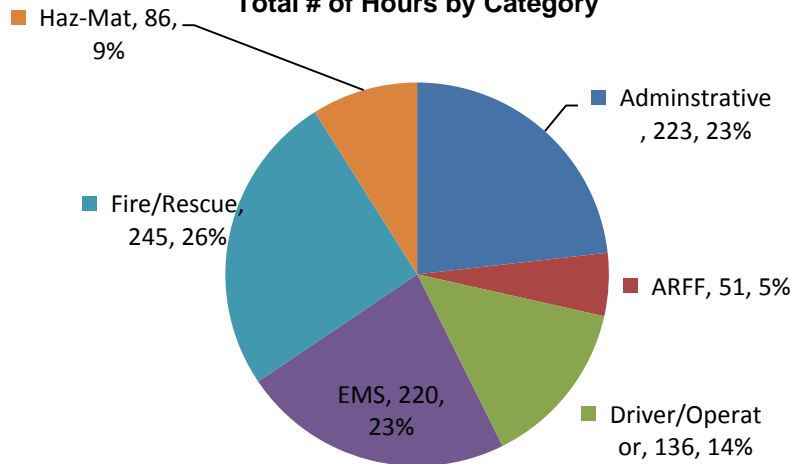
- **Administrative**

- Officer Development = Blue card CE Modules/Continue to practice with your CE training and involve all station personnel.

Total # of Training Classes by Category



Total # of Hours by Category



The 147 training classes included 961 participants resulting in a total of 1407.4 hours of training during August.

This chart represents the total man hours of training in the six categories.

The following represents the Public Education Officer Activities for the month of August, 2015

- Worked with Captain Stretch, registered for PIO class in October and Public Education Class in December
- Future Planned Events: Block Party, Millennium Day, Fire Safety Week, Fire Drills at schools and businesses
- Joined Employee Activity Committee at the request of Chief Mohr to represent the Fire Department
- Social Media policy with the help of Nora is almost completed
- Worked with Cecil in creating a video for pump testing

Community Events

- **Bloomington Country Club – Water Day (30 Kids)**
Truck 3 attended the event for 30 minutes to give a tour of the Truck and spray the kids with water from the hose
- **McKids Day (1,000 Kids Estimated)**
Multiple units in attendance, Kids had an opportunity to climb into a fire Truck and Ambulance.
Great community event, BFD was a huge hit!
- **Back Pack Day – First Christian Church (200 Kids Estimated)**
Public Education Officer attended, passed out school supplies and asked fire safety related question to the public.
Eng. 6 attended the event and passed out plastic helmets
- **KinderCare – “Every Day Heroes” (50 Kids)**
Public Education Officer gave demonstration to kids and parents in attendance. Putting on Fire Gear to show the kids once we are in our gear we are not scary. Importance of smoke detectors, stop, drop, and roll, get out stay out.
- **IWU RA Extinguisher Training (60 Students)**
Provided Extinguisher class and opportunity to use extinguisher
- **Prairie Aviation Museum – Open Cockpit Day**
Crash 2 gave demonstration two times during event
- Extinguisher Training for Bus Drivers @ Bloomington Jr. High (50 Adults)
Provided Extinguisher class and opportunity to use extinguisher
- Worked with State Farm to provide an ambulance for CPR video
State Farm creating a video for the Ron Irons CPR Save

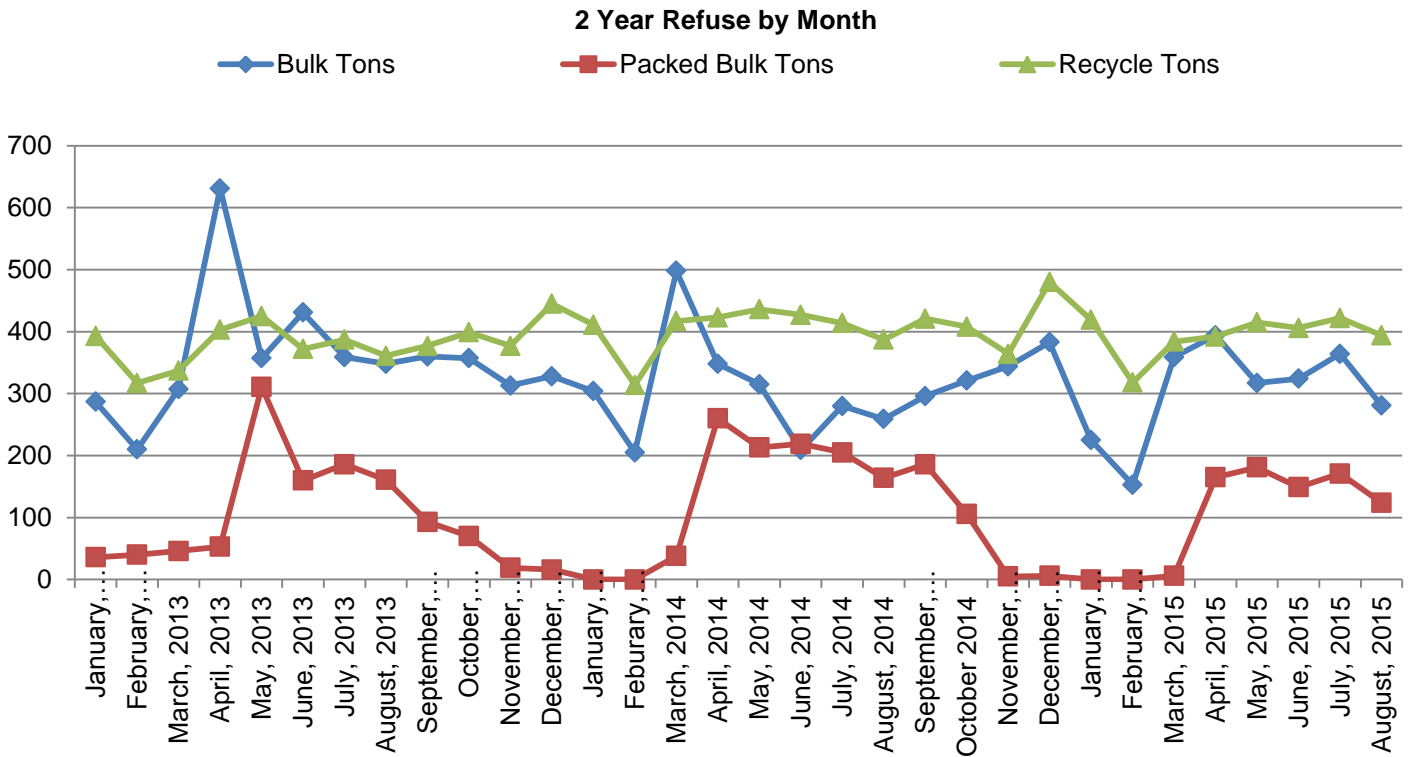


Public Works Department

August 2015 Edition

Solid Waste Division

Approximately 24,500 residences are serviced weekly and an average of 28 pounds of household garbage were picked up each week at these locations during August 2015.



465 miles were swept during the month of August!

Public Works Front Office

The front office staff has processed the following permits for August 2015

Engineering Permits	
Overweight Loads	27 issued Permits for \$2,277.50
Dumpster/Traffic Control/Excavation/Erosion	13 Permits - \$435 (Waived \$35)
Erosion Control/Complaints Report	
New/Maintenance Erosion Control Inspections	144
New Erosion/Storm Water Complaints	3
Inspection & Complaint Files Closed	33



The office staff handled 1,366 calls in the month of August 2015

Streets & Sewers

Measures Reporting	
Potholes	56
Water Ditches	10
Manhole Repairs	2
Inlet Repair	1
Perm Pothole Patching	8
Cave-ins	8
Pavement Repair	2
Traffic Accidents Repair	3

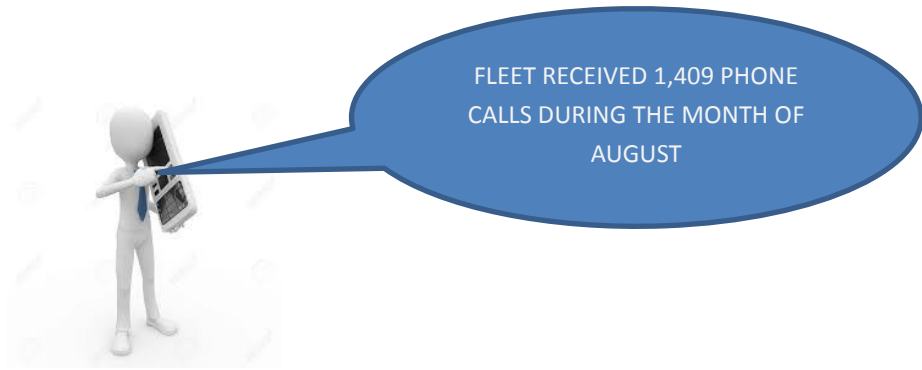
Fleet Division

	<i>August 2014</i>	<i>August 2015</i>
Work Orders	482	412
Total Repair Orders Closed	434	375
Preventative Maintenance	48	37

	<i>August 2014</i>	<i>August 2015</i>
Total No Lead Gallons	16,999	16,130
Total Cost	\$52,749	\$32,928
Avg Price per Gallon	\$3.10	\$2.04

	<i>August 2014</i>	<i>August 2015</i>
Total Diesel Gallons	16,133	15,870
Total Cost	\$55,239	\$37,625
Avg Price per Gallon	\$3.42	\$2.37

	<i>MONTH</i>	<i>YTD</i>	<i>Budgeted</i>	<i>FY %</i>
Parts	\$45,767	\$165,330	\$569,014	29.05%
Outside Repairs	\$23,776	\$64,853	\$403,672	18.61%
Fuel	\$118,341	\$278,319	\$1,495,202	16.06%





Jefferson Street Barrier Gone

The Jefferson Street dead end at Allin Street is no more. City crews removed the barrier, which was installed in the 1990s. Jefferson Street was reopened to through traffic on August 11.

Officials from Police, Fire and Public Works departments believe the change will improve ability to provide services. It also takes away a spot where large numbers of people from outside the neighborhood would congregate at night.



Strong Showing at the Snow Roadeo

Bloomington Public Works employees displayed outstanding skills during the annual Snow Roadeo, sponsored by the Illinois chapter of the Illinois Public Works Association. Our friends from Normal did slightly better. At the September 4 event at Crossroads Center, Normal edged Bloomington for the top prize by one point. Judging was based on combined performance on an obstacle course (pictured), a written test and a safety inspection. The following employees took individual honors:

- 3rd Place overall, Jeff Branham and Joe DeGraeve.
- 2nd Place written test, Jeff Branham and Joe DeGraeve.
- 3rd Place circle of safety, Jeff Branham and Joe DeGraeve.

Also competing and helping to compile that second-place overall score were Honor Coleman and Dave Jacob.

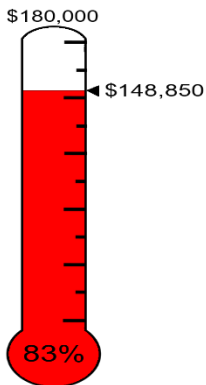
Bloomington and Normal partnered as event hosts. From Bloomington, the following employees worked as judges and in event coordination: Scott Brown, Jason Harden, Steve Arney and Jim Karch.



Fundraising for Household Hazardous Waste On Track – Ecology Action Center schedules October HHW collection for McLean County residents

The Ecology Action Center’s public-private partnership for an upcoming Household Hazardous Waste (HHW) collection event is making great progress. With 81% of the \$180,000 goal met, the EAC decided to move forward with an October HHW event for McLean County residents.

The event will be held on Saturday, October 17 from 8 a.m. to 2 p.m. at Mitsubishi Motors North America, located at 100 N. Mitsubishi Motorway in Normal. Participation will be limited to McLean County residents. Illinois regulations mandate that only residential HHW may be collected—no business or commercially generated wastes can be accepted.



In the past, state-sponsored HHW collections were a legal, safe, and reliable way of disposing of HHW in Illinois, but budget cuts resulted in the loss of state funding for five years. In 2012, the EAC decided that the community needed to take matters into its own hands. They developed a public-private partnership to cover the costs of holding a one-day collection. The unprecedented turnout at that event led local government partners to increase support for the 2015 collection. HHW collections are expensive; this year’s will cost \$180,000. The City of Bloomington, Town of Normal, and McLean County have provided \$140,000. Private donations

and sponsorships have contributed an additional \$5,000. Current sponsors and event partners include Home Sweet Home Ministries, Midwest Fiber, WGLT, McLean County Health Department, and McLean County Regional Planning Commission.

The Ecology Action Center needs support from private individuals to make this a success. [Donations to the McLean County HHW Fund may be made online at HHWmclean.org](https://www.hhwmclean.org) or by sending a check to the Ecology Action Center at 202 W College Avenue, Normal, IL 61761. The EAC is a 501(c)(3) nonprofit organization; contributions and sponsorships are tax-deductible to the extent allowable by law. Fundraising efforts will continue through the date of the HHW collection.

More details including what materials can and cannot be accepted at this event are available in the [event listing](#). Volunteers are needed to help with traffic control at the event; [signup is also available online](#).

McLean County Household Hazardous Waste Collection

October 17 @ 8:00 am - 2:00 pm FREE

On October 17, 2015, McLean County residents will have an opportunity for safe disposal of their Household Hazardous Wastes (HHW). The Ecology Action Center has again led a public-private partnership to raise funds for to cover the costs of a HHW collection; Mitsubishi Motors North America is generously providing their parking lots as a venue for the public event. Proper disposal of HHW items is crucial for the protection of local water supplies.



The October 17 HHW event will be open from 8 a.m. to 2 p.m. and is free and open **only to McLean County residents**. Per state regulations only residential HHW can be collected – no business or commercially generated wastes may be accepted. Residents may enter the event via the main entrance at 100 N. Mitsubishi Motorway, in Normal. The event will occur rain or shine.

For an efficient event and to minimize wait times, residents are encouraged to follow these guidelines:

- ✓ **Items that will be accepted** include oil-based paints, household batteries, paint thinners, used motor oil, herbicides, drain cleaners, insecticides, lawn chemicals, pesticides, solvents, old gasoline, antifreeze, pool chemicals, hobby chemicals, cleaning products, aerosol paints and pesticides, mercury, fluorescent lamp bulbs, double bagged and wetted asbestos, old and outdated medicines and pharmaceuticals, and electronics.
- ✓ **Items that will *not* be accepted** include latex paint, tires, agricultural chemicals, propane tanks, business/commercial sector wastes, smoke detectors, explosives, farm machinery oil, fireworks, fire extinguishers, lead acid batteries, institutional wastes, medical wastes, sharps, needles and potentially infectious medical wastes.
- ✓ **Latex paint is not hazardous** and may be disposed of in household trash once it has been completely dried to a solid. This is easily accomplished by pouring the latex paint out onto several layers of newspaper or other disposable material in an appropriate amount and letting it air dry. Once it is dry and solidified it may be safely and legally thrown in the trash. This

technique is only applicable to latex paints; oil paints are always considered hazardous and should be used up for their intended purpose or disposed of at a HHW event.

- ✓ To reduce excessive traffic and waiting time at the event, residents are strongly encouraged to **work with their neighbors and friends, especially in helping the elderly**, to bring HHW materials from multiple households in one vehicle.

Improper disposal of household hazardous wastes pollutes our local water supplies and environment. Whether it is thrown out with regular trash going to a municipal waste landfill, dumped illegally down the drain, storm sewer, or in a ditch, these actions compromise the safety of drinking water thereby threatening the health and well-being of area residents. The Ecology Action Center, a local leader in recycling and solid waste management efforts, receives inquiries daily from concerned residents who wish to dispose of materials properly. HHW collection events are the primary means for safe disposal of many of these materials.

To cover the estimated \$180,000 cost of this one-day event, **the Ecology Action Center is accepting donations to the McLean County HHW Fund**. Tax deductible donations may be made online or by sending a check to: Ecology Action Center, 202 W College Ave, Normal, IL 61761.

Volunteers are critical to the success of this event. Please sign up to assist with event set up, take down, or traffic control and other roles. All volunteers must be 18 years old or older.

Downtown Traffic Committee Notes September 2, 2015

Old Business

1. Major Butler Lot Parking Update – Russ Waller
 - Permit Parking and new entry signs have been installed.
 - Eighteen total rental spaces available. Five spaces currently signed as reserved. One space currently rented.
 - Tricia will create advertisement about the available rental spaces.
 - Issue with T2 software must be resolved in order to invoice renters.
2. Lincoln & Market Street Parking Deck Update – Russ Waller
 - Repairs to the Lincoln Deck are underway and should last about 3 months.
 - Repairs primarily involve step repair, joint repair and sealing.
 - Still evaluating the new LED lights in the Market Street Deck.
3. “NO LOITERING” Signs in Parking Facilities – Clay Wheeler
 - No discussion.
4. Downtown Parking – General Review & Discussion – Steve Rasmussen
 - No discussion.
5. Downtown Signage Committee Update – Steve Rasmussen
 - Draft Memo to Mayor and City Council regarding status of Downtown Signage Committee reviewed and discussed. Some changes are necessary before distribution.
 - Obtaining cost estimates for various signs on the parking garages. Options include universally recognized “P” symbol, window films and illuminated signs.
 - Exploring funding options for installation of the signs.
 - Discussed potential use of a Consultant to evaluate current signs and assist with new signage plans.

New Business

1. Parking Meters – Steve Rasmussen
 - No discussion.

Next Meeting – Wednesday, September 16, 2015, 9:00 AM



Parks, Recreation, & Cultural Arts Director



Jay Tetzloff

Parks, Recreation & Cultural Arts Department

August 2015 Edition

Bloomington Center for the Performing Arts (BCPA)

Strategic Plan Goal 5: Great Place – Livable, Sustainable City; Objective d. Appropriate leisure and recreational opportunities responding to the needs of the residents

Bloomington Center for the Performing Arts



The BCPA hosted several events in August benefitting the community including: an Area Arts Round Table meeting, BCPA tour, 3 wedding receptions, piano and improv classes, string lessons, Holiday Spectacular auditions, the final 2 shows of the Miller Park Summer Theatre show Hairspray, and the inaugural Bloomington Beer Fest 2015.

Bloomington Beer Fest was the place to be on August 21& 22nd. Each night brought different entertainment to the downtown Bloomington scene, indulged the beer aficionados, and more inside the beautiful BCPA ballroom. With over 300 craft beers, a wine room, and two beer trucks with taps out on the front lawn, this inaugural event lived up to the hype

and name. When they weren't announcing special brews in the ballroom, there was a photo op in the lobby where guests could post to social media instantly to let everyone know they were at Beer Fest.

The Friday night headliner was Nashville singer songwriter Phil Vassar preceded by four openers. Phil's eclectic mix of country brought in a following of regular fans who did not even come for the beer but had a great time listening and dancing on the lawn. Saturday the gates opened at 2 pm and there were seven exciting musical acts with local favorite Matthew Curry headlining. Mathew and friends threw down some awesome guitar and the lawn was rockin' front of the BCPA. There was a sea of people from the front doors all the way down to the stage having a great time.



Reporting Measures

Attendance: 4,755 for August on-site events, activities, meetings, etc.

Facility Usage: 29 August on-site functions

Community: : 6 radio spots, Area Arts Round Table meeting, BCPA tour, 3 wedding receptions, piano and improve classes, string lessons, Holiday Spectacular auditions, 2 shows of Miller Park Summer Theatre, Bloomington Beer Fest 2015

Golf Courses

Strategic Plan Goal 5: Great Place – Livable, Sustainable City; Objective d. Appropriate leisure and recreational opportunities responding to the needs of the residents



The month of August brings the courses into high school golf season with Highland Park hosting the majority of the rounds. With six teams utilizing Highland Park for their practice rounds and matches, the course is a hotbed of junior golf rounds beginning the second week of the month. Five of these six teams also utilize the practice facilities at Prairie Vista and The Den on a near daily basis. For the month, 406 high school golf rounds of golf were played at Highland. An additional 142 high school golf rounds for the Bloomington High School program were played

at The Den for their fall invitational tournament. Total junior golf rounds for month totaled 1232 rounds. Junior golfers are the future of our courses and we are happy to have them. Overall, the golf courses were busy with 10,523 rounds played giving us a daily average of 339 rounds played per day.

The month of August begins to bring back some tournaments and outings to the courses in addition to high school golf. The following outings/events were held during the month: Mid-America Junior Golf Tour (110 golfers plus their parents are in town for four days for this event), the Bloomington Normal Junior City, the Peoria and Champaign Sandtrappers, Peoria Grasshoppers, the Bloomington High School Wrestling Fundraiser and the ISU Credit Union.

On the maintenance side of the operation, The Den performed greens aerification along with tee boxes. This labor intensive cultural practice is a necessary project that has major benefits in how the turf will perform for the following season. The crew did an outstanding job battling extremely hot conditions and many have noted the turf is already healing in well.



Here are just a few letters we received from the Mid-American Junior Golf Tour participants:

Thank you for allowing us to play at The Den. It is one of the toughest courses I have ever played and is in superb condition. – Charles J.

Thank you for allowing the MAJGT to hold this championship at The Den. This course is very important later in the season as well, when we return for the IHSA tournament. I appreciate your unflinching support of junior golf, and I always love to play here. – Liam W.

Reporting Measures

Total Rounds Played: 10523

Outing Rounds: 982

Junior Rounds: 1,232

Miller Park Zoo

Strategic Plan Goal 5: Great Place – Livable, Sustainable City; Objective d. Appropriate leisure and recreational opportunities responding to the needs of the residents



Revenue from the gate admission was up 12.5% for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. This represents the fourth consecutive year the all-time attendance revenue record was broken. Attendance was down 0.5% for the current fiscal year compared to last year's attendance. A 4% Amusement tax began on 1 August 2014. The tax is included in this amount. Admission prices were raised on 1 January 2015. Revenue from Education Program Fees and Rentals was up 12.5% for the fiscal year compared to last year

Revenue from Concessions, Carousel, and Animal Food Sales was up 0.4% for the current fiscal year compared to last year's numbers. Quarters for Conservation program initiated 1 May 14. A quarter was added to the price of Budgie Bird feedings and Carousel rides. The added quarter is earmarked for the Zoo's Conservation Fund and is not included in this year's numbers.

Zoo hosted special events, Zoo's Birthday Party and celebrated 124 years of conservation.

Mayor Tari Renner breaking ground

Zoo Director, Jay Tetzloff announcing ground breaking



Animal Collection

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 50 African Giant Millipede
 - 2 Black-Necked Stilt
 - Female Hedgehog
 - 30 Giant Walking Stick

- Dispositions—animals removed from collection by transaction or death
 - Male Mossy Leaf-Tailed Gecko
 - 2 Black-Necked Stilt
 - Eastern Box Turtle
 - Leopard Wrasse
 - Female Kihansi Spray Toad
 - Male Screech Owl
 - Female Northern Tree Shrew
 - Big Eyed Tree Frog
 - Male Blue-Grey Tanager
 - Male Short-Tailed Opossum
 - Foxface
 - Chilean Rose Hair Tarantula

- Two Tammar Wallaby joeys have been seen sticking head out of pouches.

- Gopher Snake and California King Snake cleared quarantine and moved to ZooLab, they will both be used for education.

Reporting Measures

2015 August Attendance: 17,481

2014 August Attendance: 16,772

Recreation Division

Strategic Plan Goal 5: Great Place – Livable, Sustainable City; Objective d. Appropriate leisure and recreational opportunities responding to the needs of the residents

The last of youth summer programs ended in August. New camps and popular programs were conducted in August. Destination Discovery Camp, a half day camp for those 3-5 allowed participants the opportunity to cook, complete art projects and more. Sports Day Camp, a new camp to the department, allowed participants the opportunity to try new sports all day long. This was the first time in many years we were able to have a camp back in Miller Park. The popular Restaurant Week allowed kids the opportunity to plan a menu and serve a full course meal.



Concerts and Adult Softball continued in August to wrap up their summer events. Concerts we held at Miller Park in the month of August.

August is a popular month for informational nights around Bloomington. This month staff were giving out information at Pepper Ridge, Cedar Ridge, McKids Day, Senior Expo, Back to School Resource Fair, Festival ISU and Irving. Staff talked with over 2,500 community member through these events and activities.

The number of individuals registered for August programs was 906 with 55 programs being offered. Revenue increased compared to 2014 with help from the new Sports Day Camp.

August programs was 906 with 55 programs being offered. Revenue increased compared to 2014 with help from the new Sports Day Camp.

Miller Park Adult Center received updated “newer” computers. WiFi was also added to the facility for Adults to stop by and enjoy. Computer usage has increased since the updates.

Compliments:

From our Twitter account: @blmrec Wow! I didn't expect such personal follow through. Thank you for the information!!

We had fun doing this and then playing at the park. Parks and Rec programs have helped these girls grow in so many ways...we are so lucky to have such a great department

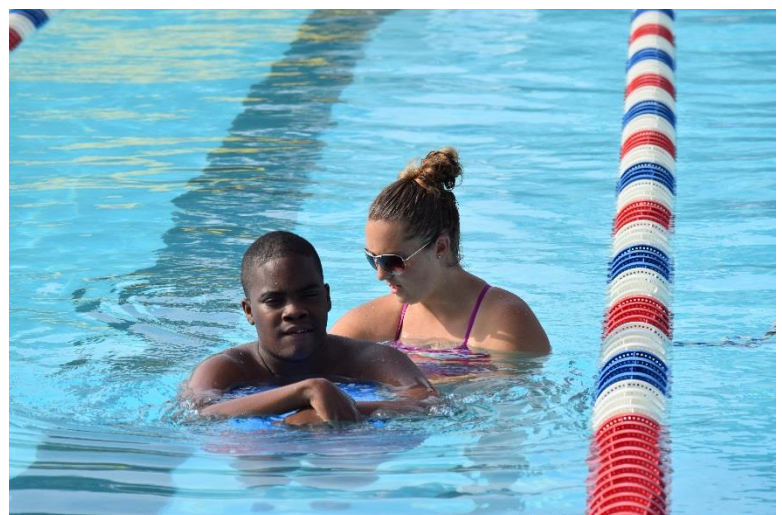
Aquatics

During the month of August, we continue to offer swimming opportunities as staff return to school and extracurricular activities. O'Neil Pool closed for the season on August 9. We alternate closing the one pool early each year since we cannot safely staff two pools once students start returning to school. It is Holiday's turn to stay open through Labor Day.

Attendance for August was high compared to last year because of Holiday remaining open later. Historically, we see a drop in attendance once the kids are in school, but Holiday is busier on the weekends than O'Neil pool.

Miller Park Paddle boats continue to attract guests for an opportunity to boat around the lake for 30 minutes. Miller Park Paddle Boats made \$724 during the month of August.

O'Neil pool finished its 40th year and has some challenges from the maintenance side.



	<i>HOLIDAY</i>		<i>O'NEIL</i>	
	<i>2014</i>	<i>2015</i>	<i>2014</i>	<i>2015</i>
<i>Daily Attendance</i>	836	3,887	1,481	967
<i>Daily Revenue</i>	\$1,274	\$6,991	\$3,081	\$2,912
<i>Swim Lessons</i>	0	0	38	40
<i>Season Pass</i>	\$0	\$75	\$0	\$0

Pepsi Ice Center

August is traditionally the largest revenue generating month for the facility. This is due to registration for the upcoming Fall/Winter programs, the traditional seasons for the ice skating sports. These registration numbers mean a higher participation rate as well as continued revenue generation throughout the year.

Last year was the largest revenue producing August since the building was built. This year's August has surpassed last year.

As we end the first quarter of the fiscal year, the facility is on track to be the highest revenue producing year in the facilities history. This would be the fourth straight year of increases.

Going forward, to increase efficiency in contractual ice and allow for more opportunity for usage of ice for our local user groups and in house programs, the Illinois State University Hockey Club has moved to Monday and Wednesday mornings and Thursday late nights to practice. This change not only generates an extra \$19,000 plus in revenue directly for the season but also allows our local user groups to purchase more ice time at more reasonable evening times. This will mean more ice time and more revenue for the City.

On August 13th, our themes public skate was school spirit night.

On August 16th, we successfully hosted our 1st Annual Summer's Last Hurrah US Figure Skating Basic Skills competition. This was an all day competition which allows our local skaters to compete with competitors travelling from other areas and skating clubs. This is a great showcase of the City and the Pepsi Ice Center.

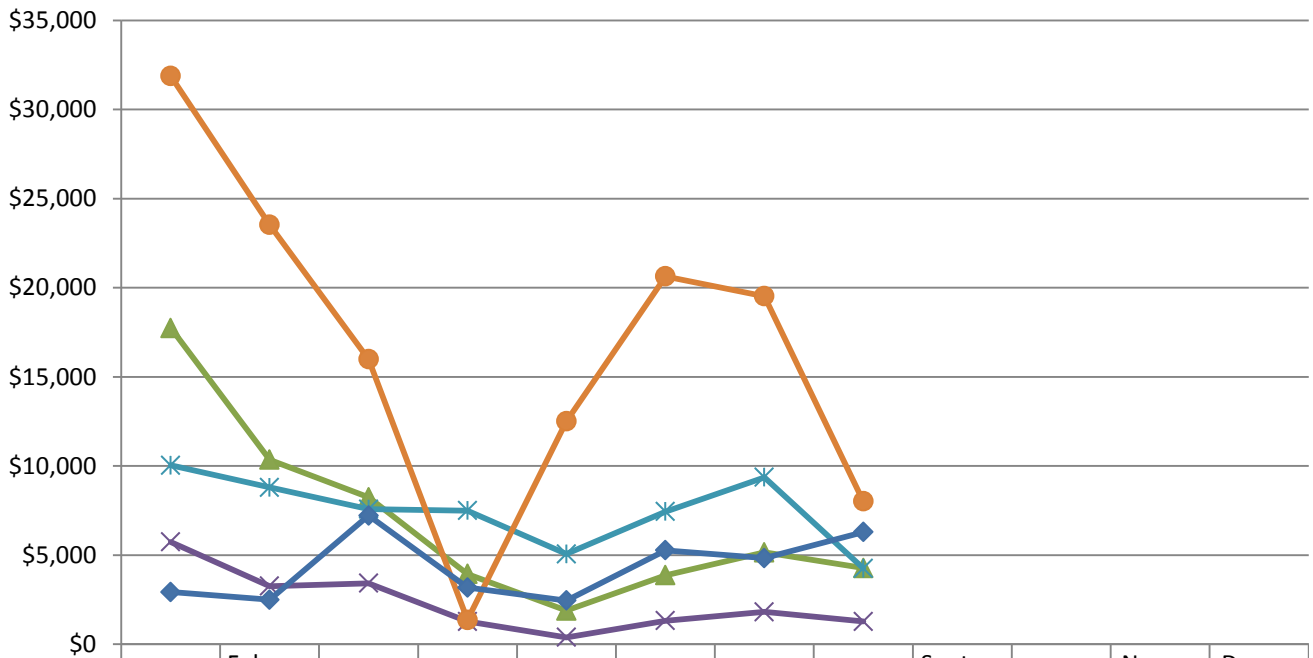
On August 30th, we held a US Figure Skating Test Session which allows our local skaters and coaches to gain further certifications.

We hosted various group outings throughout the month totaling one hundred and twelve skaters.

Compliments:

Just a shout out to a great job the folks that worked Pepsi ice center Sunday on Labor day. They were having fun and did a great job, tell them thanks for me. Much appreciated, Chris

Pepsi Ice Center Montly Program Revenue Calendar Year 2015



	January	February	March	April	May	June	July	August	September	October	November	December
Open Skate	\$17,742	\$10,348	\$8,241	\$3,946	\$1,893	\$3,868	\$5,158	\$4,276				
Skate Rental	\$5,742	\$3,266	\$3,420	\$1,280	\$394	\$1,320	\$1,820	\$1,278				
Concessions	\$10,040	\$8,796	\$7,581	\$7,500	\$5,065	\$7,442	\$9,367	\$4,255				
Private Rentals	\$31,869	\$23,529	\$15,987	\$1,367	\$12,508	\$20,633	\$19,527	\$8,022				
Open Hockey	\$2,933	\$2,498	\$7,221	\$3,180	\$2,452	\$5,276	\$4,833	\$6,298				

Special Opportunities Available in Recreation (S.O.A.R.)

Weekly Programs:

August wraps up most of the summer programs. Participants were able to join us for Dinner and a Movie and well as a couple fitness cardio programs.

Painting and Beach Crafts were also utilized during August by many individuals. For those that want to learn to cook were able to take advantage of Cooking with Jerry as well.

Community Events:

SOAR was able to take 24 participants out to the Cornbelters Game. SOAR gave it their all to cheer the team to a victory. A slightly small group was able to get out of town and attend the Illinois State Fair. Despite the warm weather everyone enjoyed their time together.

Special Olympics:

Unified Tennis competed at the State Tennis Tournament in August with very successful results. Two doubles team finished in 4th place and a one team with a Gold medal.



Unified Volleyball got up and running in full swing this month. Teams were able to practice all month and compete in their first games. Modified Volleyball was able to compete in two games this past month.

SOAR Bowling advanced 7 bowlers out of the Area tournament. They had 3 doubles teams and 1 singles. These teams will compete at the Sectional tournament in October in Peoria.

Special Events:

This year SOAR was able to combine with Champaign/Urbana Special Recreation to have a Pool Party at Holiday Pool. There were over 50 people in attendance and a beautiful night to swim. Champaign/Urban is a group SOAR works with often and has a strong working relationships.



Staff Hours (*Pepsi Ice, Recreation, Aquatics and S.O.A.R.*)

Hours for staff in August 2015 were up about 1,000 hours compared to August 2014. This includes all of the Recreation Division (S.O.A.R., Pepsi Ice, Recreation, and Aquatics). While most areas maintained the number of staff, Holiday pool and O’Neil Pool saw an increase in the number of hours worked by staff. Adding a Summer Sports Camp for two weeks in August accounts for some of those hours as well.

Volunteer Hours

S.O.A.R. had 88 volunteers during the month of August. Recreation and SOAR had 3 interns continuing to work on summer projects. The first Sports Day Camp was planned and implemented by the interns.

Program	# Volunteers	# Volunteer Hours
Recreation Programs	4	77
S.O.A.R.	88	485.5
Interns	3	60

Park Maintenance

Horticulture

Horticulture division continued overall maintenance of all parks, grounds and plant beds on City property. Things began to dry out in August and mowing man hours (1463) are down. This allowed for an increase in overall ground maintenance (592 mh) and plants bed maintenance (315.3 mh). Irrigation systems were operational at McGraw, Tipton, Lincoln, Bittner, White Oak, and Pepperidge parks. Athletic fields continued to be mowed twice a week. Youth football started and White Oak, Miller, RT Dunn, Northpoint, Pepperidge, Ewing II, and Tipton parks are prepared and maintained for youth football use.



Prairie maintenance was performed at Ewing III and Eagle View parks. An ecological mow was performed, which is mowing at a height of approximately 12-16 inches to stunt weed growth and stimulate forbs (wildflower) growth. The treatment of the lakes in early spring has shown much benefit as both algae and aquatic weeds are minimal. Continued positive input from residents and fisherman reflect the success of this program.

Forestry

Forestry division continued removing dead, dying or hazardous trees and responding to citizen requests for tree trimming. Forestry division maintains clearances on all street signs and traffic signals as requested by engineering traffic division. Forestry division responds to any downed limbs, hazards, or tree issues on City property 24 hours a day 7 days a week. In August, 56 total trees were removed and 26 of those were ash due to Emerald Ash Borer. 72 stumps were ground out. Forestry responded to 5 storm damage events and performed 21 safety trims. 143 maintenance trims were performed in August.



Utility

In August one of the big projects was the addition of new concrete and the replacement of the fence surrounding the farm tractor at Tipton Park. This area had a drainage problem and the fence had become unstable. The addition of the concrete corrected the drainage problem and stabilized the fence. Additional projects at Tipton was replacing the rotted swing



uprights and the addition of new fibar(mulch) in the playground area. New concrete was also added to one of the exercise areas along Tipton trails.

The second big project was the design and construction of an observation tower at Fire station # 2. The tower was built next to a tanker car that is being used for safety training purposes. This area will help with training of firefighters during a tanker leak or fire. This tanker will be used for training of numerous fire departments throughout Central Illinois.

Other Utility projects included are:

- Monthly light inspection and repair at all Parks and Facilities
- Monthly HVAC inspection and repairs at Parks and Facilities
- Monthly HVAC inspections and repairs at the Coliseum and the BCPA
- Installed 6 new grills at Miller Park
- End of the season maintenance an O'Neil swimming pool
- Replacement of fountain pump at McGraw fountain
- Replacement of lighting circuit board at Holiday pool



Finance Director



Patti-Lynn Silva

Finance Department

August 2015 Edition

The Finance Department provides a wide range of comprehensive support services which include: accounting, financial administration and reporting, budgeting, audit, treasury management, payroll, billing, accounts receivable, accounts payable, debt management, procurement, local tax collection, audit, and compliance. The Finance Department is comprised of eleven full time employees and one seasonal employee.

August Highlights

Strategic Plan Goal 1: Financially Sound City Providing Quality Basic Services; Objective a. Budget with adequate resources to support defined services and level of services



The Finance Department was very busy in the month of August closing out the fiscal year in Munis and preparing the final trial balance for audit testing. The City’s auditors will be on site for field work during the first two weeks in September to start conducting the audit. The Finance Department Budget staff continued to support the Budget Task Force with administrative support and financial data as requested. The Budget Task Force will present their recommendations to the City Council on September 21st. Staff also continues to work on the Munis 10.5 and T2 parking system upgrades to resolve post live environment issues.

August Revenues

Strategic Plan Goal 1: Financially Sound City Providing Quality Basic Services; Objective a. Budget with adequate resources to support defined services and level of services

Revenues Earned	Annual Budget	FY2016 YTD	FY2015 YTD	Variance	% Variance
*Home Rule Sales Tax ²	\$ 14,427,441.71	\$ 2,451,070.38	\$ 2,393,893.14	\$ 57,177.24	2.39%
*State Sales Tax ²	\$ 13,399,257.22	\$ 2,348,122.70	\$ 2,292,275.09	\$ 55,847.61	2.44%
*Income Tax ²	\$ 7,584,390.00	\$ 1,943,578.95	\$ 1,589,205.94	\$ 354,373.01	22.30%
Utility Tax ³	\$ 7,063,162.89	\$ 1,610,007.38	\$ 1,327,867.24	\$ 282,140.14	21.25%
Ambulance Fee ³	\$ 4,694,812.12	\$ 1,312,406.92	\$ 1,026,623.34	\$ 285,783.58	27.84%
Food & Beverage Tax ³	\$ 4,328,539.00	\$ 1,118,769.82	\$ 1,080,637.13	\$ 38,132.69	3.53%
Franchise Tax ³	\$ 2,190,809.00	\$ 388,913.55	\$ 382,283.29	\$ 6,630.26	1.73%
Replacement Tax ³	\$ 1,807,649.00	\$ 782,736.31	\$ 672,024.20	\$ 110,712.11	16.47%
Hotel & Motel Tax ³	\$ 1,649,945.00	\$ 557,620.78	\$ 440,373.71	\$ 117,247.07	26.62%
Local Use Tax ⁴	\$ 1,486,234.00	\$ 557,359.05	\$ 433,855.81	\$ 123,503.24	28.47%
Packaged Liquor ³	\$ 1,035,840.00	\$ 299,886.19	\$ 269,615.13	\$ 30,271.06	11.23%
Amusement Tax ³	\$ 699,999.96	\$ 320,103.89	\$ -	\$ 320,103.89	0.00%
Local Motor Fuel ³	\$ 2,400,000.00	\$ 630,119.89	\$ -	\$ 630,119.89	0.00%
Building Permit ⁴	\$ 754,000.00	\$ 351,342.67	\$ 278,622.84	\$ 72,719.83	26.10%
Vehicle Use Tax ³	\$ 978,409.00	\$ 293,439.98	\$ 323,869.43	\$ (30,429.45)	-9.40%
*Video Gaming ¹	\$ 504,900.00	\$ -	\$ -	\$ -	0.00%
*Auto Rental ²	\$ 88,900.00	\$ 14,369.57	\$ 14,662.40	\$ (292.83)	-2.00%

NOTE: Revenue payments are received at various times throughout the year; the superscripts 1-12 represent the number of payments received to-date to provide clarification on earnings. Tax revenues above are filed the month after consumer spending occurs. Therefore, there may be no revenues paid to the city in the first month of the fiscal year. Taxes collected through the state will be received four months after consumer spending.

DIRECTOR'S CORNER

The Finance Department has partnered with the Information Services Department to work towards implementing new credit card standards. EMV which stands for Europay, Mastercard and Visa require new “chip” security to protect from fraudulent use of credit cards and information. The City has to replace its credit cards machines and work with each merchant services account to ensure interpretation into software and reporting.

PROCUREMENTS – AUGUST 2015

<u>TYPE</u>	<u>TITLE</u>	<u>STATUS</u>	<u>DEPARTMENT</u>
<u>RFP #</u>			
2015-57	Point of Sale System at US Cellular Coliseum	Reviewing	IS
2016-02	Analytical Testing Services	Reviewing	Water
2016-06	Time, Attendance, Accruals and Public Safety Scheduling	Reviewing	IS
2016-13	Total Organic Carbon Analyzer	Reviewing	Lake
2016-16	Full Cost Allocation & Comprehensive Fee Study	Underway	Admin
2016-18	Lime Sludge Removal	Awarded	Water
2016-19	TIF District Consulting Services	Awarded	Admin
2016-24	Fall Street Trees	Underway	Parks
<u>RFI&Q</u>			
2016-04	General A&E and Land Surveying Services	On Hold	Facilities
2016-23	Hamilton Road Extension: Bunn to Commerce - Phase 1	Underway	Engineering
<u>BID #</u>			
2016-03	Cryptosporidium/Giardia Lab Testing Services	Reviewing	Water
2016-05	Construction on the Flamingo Exhibit	Awarded	Zoo
2016-07	Lake Blm Water Treatment Plant Boiler Replacement	Reviewing	Water
2016-14	Lake Blm Ranger Residence Demolition	Underway	Engineering
2016-17	Police Administration Office Window Repairs	Rejected	Facilities
2016-20	Sprinkler System Replacement	Awarded	Facilities
2016-21	Lake Blm Ranger Station Improvements	Developing	Facilities
2016-22	Pavement Preservation FY2016	Underway	Engineering
2016-25	Water Chemicals	Underway	Water



Community Development Director



Tom Dabareiner

Community Development

August 2015 Edition

Permit Reports

	August 2015	August 2014	YTD 2015 ¹	YTD 2014
Construction Permits²	685	825	5,176	5,147
Building Permits³	281	404	1,827	2,092
New Homes Built	4	13	63	79
Multi Family Built	2 (4 units)	0	4 (8 units)	
Construction Valuation: Total	\$6,202,608	\$13,391,695	\$75,029,957	\$56,889,524
Valuation: Single Family Homes	\$555,000	\$2,894,000	\$10,941,194	\$14,081,190
Permit Fees Collected	\$85,463	\$103,275	\$683,104	\$620,615

(1) Total of permits issued for Calendar Year to Date

(2) Includes all permits issued

(3) Only Building Permits (Residential & Commercial)

Construction Projects \$1,000,000 or Higher

<u>Building/Project Description</u>	<u>Address</u>	<u>Value</u>
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None

Code Enforcement Division

Strategic Plan Goal 3: Strong Neighborhoods; Objective c. Preservation of property/home valuations

The Code Enforcement division contains our complaint resolution, rental inspection, fire inspection and Community Development Block Grant (CDBG) activities. The following information is a brief representation of the staff's activities for the month of August.

Code enforcement saw 88 new complaints in August. This represents a significant drop compared with July and is due to the loss of the inspector performing the proactive Tall Grass inspections and the loss of the mobile home park inspector performing routine park inspections. Bereavement and vacation time affected response times, bringing that measure below desired levels.

Progress with Rental Housing inspections continued, with 75 completed in August, close to July activity levels.

Planning Division

Strategic Plan Goal 5: Great Place to Live – Livable, Sustainable City; Objective a. Well planned City with necessary services and infrastructure

The planning division includes development activities in the city as well as managing the following boards and commissions: The Planning Commission, Historic Preservation Commission, and Zoning board of Appeals. These board activities include case preparation, findings of fact, conducting public hearings and preparation of minutes and council back-up reports. The following case summaries provide a synopsis of these activities for the month of August.

Historic Preservation Activity

Applications were received in July for historic properties and improvements to be recognized in August by the Commission and in September by the City Council. In addition, a several COAs and grant requests for considered and are highlighted below:

- **BHP-25-15** submitted by Ken and Carol Kashian requesting a Certificate of Appropriateness for painting the front of the house, reglazing and painting windows for the Rueben M. Benjamin House, New England side-hall style house, c. 1853, located at 510 E. Grove Street in the East Grove Street National Register Historic District. ***Approved 5-0***
- **BHP-26-15** submitted by Ken and Carol Kashian requesting up to \$1,687.50 Eugene D. Funk, Jr. Historic Preservation Grant for the painting the front of the house, reglazing and painting windows for the Rueben M. Benjamin House, New England side-hall style house, c. 1853, located at 510 E. Grove Street in the East Grove Street National Register Historic District. ***Approved 5-0***
- **BHP-27-15** submitted by Ken and Carol Kashian requesting a Certificate of Appropriateness for work on the front porch roof, metal edge, south side siding, and the south side drip cap for the Rueben M. Benjamin House, New England side-hall style house, c. 1853, located at 510 E. Grove Street in the East Grove Street National Register Historic District. ***Approved 4-0***

- **BHP-28-15** submitted by Mark D. Johnson requesting a \$25,000.00 Harriet Fuller Rust Façade Grant for work on windows, doors and the front facade of the building at 115 West Front Street, in the Downtown Bloomington National Register Historic District. **Partial Funding Approved 5-0**
- **BHP-29-15** submitted by Green Building LLC/Fred Wollrab requesting an up to \$8,750.00 Harriet Fuller Rust Facade Grant work on masonry, windows, doors, caulking and painting for the commercial building, 1900, located at 111-113 E. Monroe Street, in the Downtown Bloomington National Register Historic District. **No funding approved 5-0**
- **BHP-30-15** submitted by Keith Thompson requesting an up to \$25,000.00 Harriet Fuller Rust Facade Grant for work on decorative features, masonry repairs, windows/doors, exterior lighting, roof and painting for the Gridley Mansion, 1859, located at 301 East Grove Street. **Partial Funding Approved 5-0**
- **BHP-31-15** submitted by Terri Clemens and Chris Eisele requesting a Certificate of Appropriateness for work on the front porch at the Charles Stevenson House, c. 1902, located at 606 East Grove Street in the East Grove Street National Register Historic District. **Approved 4-0**
- **BHP-32-15** submitted by Terri Clemens and Chris Eisele requesting up to \$1,750.00 Eugene D. Funk, Jr. Historic Preservation Grant for work on the front porch at the Charles Stevenson House, c. 1902, located at 606 East Grove Street in the East Grove Street National Register Historic District. **Approved 4-0**
- **BHP-33-15** submitted by Melanie Haar requesting a Certificate of Appropriateness for repairs or replacement of windows at Elijah Horr House, cross gable vernacular, c. 1886, located at 703 East Grove Street in the East Grove Street National Register Historic District. **Denied 5-0**
- **BHP-34-15** submitted by Melanie Haar requesting up to \$2,500.00 Eugene D. Funk, Jr. Historic Preservation Grant for repairs or replacement of windows at Elijah Horr House, cross gable vernacular, c. 1886, located at 703 East Grove Street in the East Grove Street National Register Historic District. **Denied 5-0**

Planning Commission Activity

On August 12, 2015, the Planning Commission voted unanimously to recommend the draft Comprehensive Plan to the City Council. Members are also in the process of updating their by-laws. In addition, the following cases were considered:

- **PS-04-15** petition submitted by Ark VI Development, Inc., requesting the approval of a Revised Preliminary Plan for a Portion of Eagle View South Subdivision, for the property located east of Towanda Barnes Road and north of 1500 North Road, consisting of approximately 15.84 acres. (Ward 9) **Approved 8-0.**
- **PS-05-15** petition submitted by Cedar Ridge LLC, and Sunrise Co., LLC, requesting the approval of an Amended and Reinstated Preliminary Plan for Cedar Ridge Subdivision, for the property located east of US Rt. 51, west of Hendrix Dr., and north of I-74, consisting of approximately 129.2 acres. (Ward 2) **Approved 7-0.**

Zoning Board of Appeals Activity

- **Z-04-015** petition submitted by BJ Armstrong, Inc. to allow: **1)** The construction of a one car garage addition and a variance from the Zoning Ordinance to reduce the required 30' rear yard setback from the west lot line to 28' 6". **2)** The construction of a covered deck addition and a variance from the Zoning Ordinance to reduce the required 30' rear yard setback from the west lot line to 18' 4" All for the property located at 2 Sunset Road. Zoned R-1A, Single-Family Residence District. (Ward 5). **Approved 6-0**
- **Z-05-15** petition submitted by Wesley Shepard appealing the zoning interpretation of Chapter 44: Section 44.4-4: Accessory Buildings and Uses by the Building Safety Division of the City of Bloomington dated July 6, 2015. **Held over to a subsequent meeting 6-0**



Human Resources Director



Nicole Albertson

Human Resources

August 2015 Edition

Human Resources serves every department of the City and interacts with every employee from start to completion and throughout their careers, as well as prospective employees. The Human Resources staff of eight (8) full-time and one (1) temporary have six primary focus areas: Employee Recruitment and Hiring; Employee and Labor Relations; Compensation and Benefits; Training and Development, Employee Wellness, Community Relations, and Employee Safety.

Employee Recruitment and Hiring

- Established list for Entry Level Police Officers.
- Rolled Out Applicant Tracking for External Applicants

Staff has been busy processing applications for the following full-time vacant positions:

Vacancies	Position Status
Support Staff IV- Water (2)	On Hold
Inspector III – Rehab Specialist	Interviewing Process
Inspector II	Filled Internally – Donna Gerron
Support Staff V – City Clerk	Interviewing Process
Assistant Director of Parks and Rec.	Filled Internally - Eric Veal
Miller Park Zoo Business Manager	Filled Externally – Anthony Nelson
Production Manager	Interviewing Process
Entry Level Police Officer (4)	Filled all 4 Vacancies– DOH 9/21/2015
Zoo Keeper	Interviewing Process
Volunteer and Concessions Coordinator/Lead House Manager	Filled Externally -Nicholas Niemerg

Employee and Labor Relations

The City is still in contract negotiations with Unit 21 whose contract expired on May 1, 2014. Negotiation dates have yet to be determined for Sergeants and Lieutenants. The City and Local 49 continue to negotiate for a new contract. The City implemented four new policies on Workplace Bullying, Workplace Violence, Anti-Harassment and Dress Code.

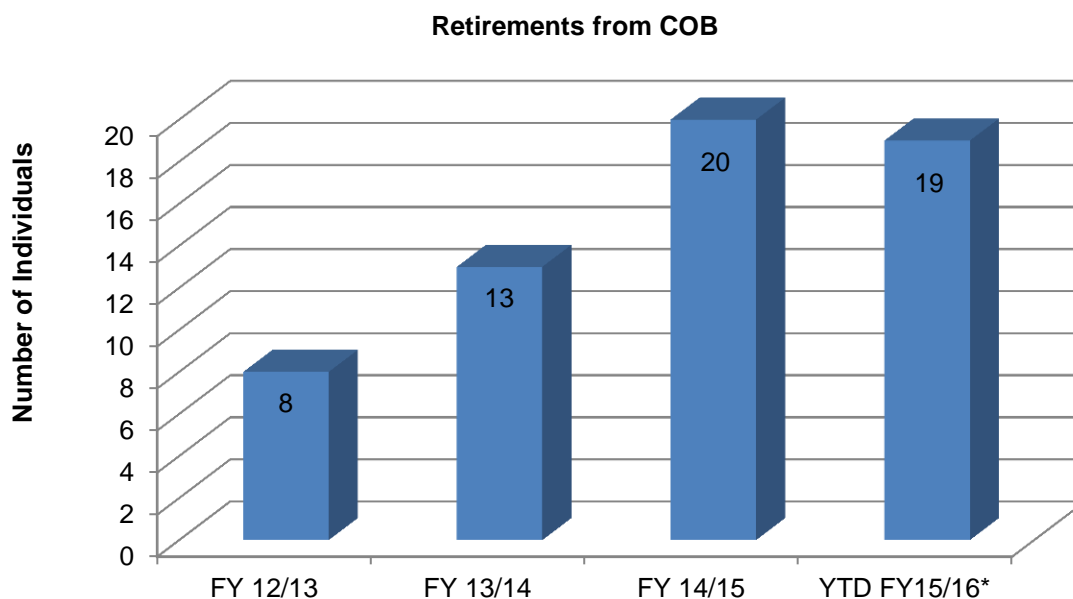
Non-Sworn Bargaining Units	Contract Expiration	Full-time Position in FY 15	Status
Local 362 Support Staff	4/30/2015	30	Settled
TCM Group	4/30/2017	16	Settled
Lodge 1000	4/30/2016	38	Settled
Local 699 Library	4/30/2017	38	Settled
Local 699 PW/Pks	4/30/2017	108	Settled
Local 362 Parking	4/30/2015	4	Settled
Local 362 Inspectors	4/30/2015	15	Settled
IATSE	4/30/2017	0	Settled
Sworn Bargaining Units			
Fire Local 49	4/30/2015	106	Currently Negotiating
Unit 21 (Police)	4/30/2014	103	Currently Negotiating
Sgts and Lts	4/30/2014	21	Pending Negotiations

Compensation and Benefits

- **Affordable Care Act 1095 Reporting and Shared Responsibility Requirements** - Beginning in January 2016 employers will be required prepare notices for each employee and to report to the IRS information concerning insurance enrollment. In conjunction with Finance HR began the process of contracting with Sikich to assist the City in producing the required forms and IRS reporting in early 2016. HR will work with Sikich and Finance as needed during the next few months to prepare this documentation.
- **Medicare Eligible Retiree Insurance** – Beginning August 1, 2015 a total of 41 Medicare eligible retirees moved to a fully insured Medicare supplement from the City's plans. The

changed will reduce the retirees' premiums by approximately one-third and is expected to save the City considerable costs going forward.

- **Open Enrollment** – Staff has begun working with consultants and receiving insurance renewal information for 2016. Finalizing premiums and contracts (including Council memos and approval), updating systems and employee communications will take place over the next few months in preparation for annual open enrollment in November.
- **Retirements** - The following graph updates the numbers of retirements from the last report. Each retiring employee meets with City staff at least once to be guided through the retirement process and learn about insurance continuation privileges. Several employees in addition to those counted on the graph have met with HR staff concerning retirement options.



*Includes completed retirements and formal notification of upcoming retirements within the fiscal year.

- **Ongoing projects**
 - Time and Attendance system vendor RFP preparation – on hold
 - Classified employee compensation review – anticipated for October
 - Implementation of Affordable Care Act reporting required by the IRS in early calendar 2016 (with Finance).

Employee Wellness

- Disseminated OSHA Respirator Questionnaires to employees in the Fire department. Employees who wear respirators must be certified annually. Firefighters also received information about new wellness physicals. The voluntary wellness physicals can have a tremendous impact on reducing firefighter line of duty deaths, reducing injuries and improving performance.
- Coordinated five onsite flu clinics for September. Flu shots will be administered by the Health Department, and are free for employees and spouses. Providing employees with an annual flu vaccination in the workplace during flu season is an effective way to reduce sick days and increase productivity.

Training and Development

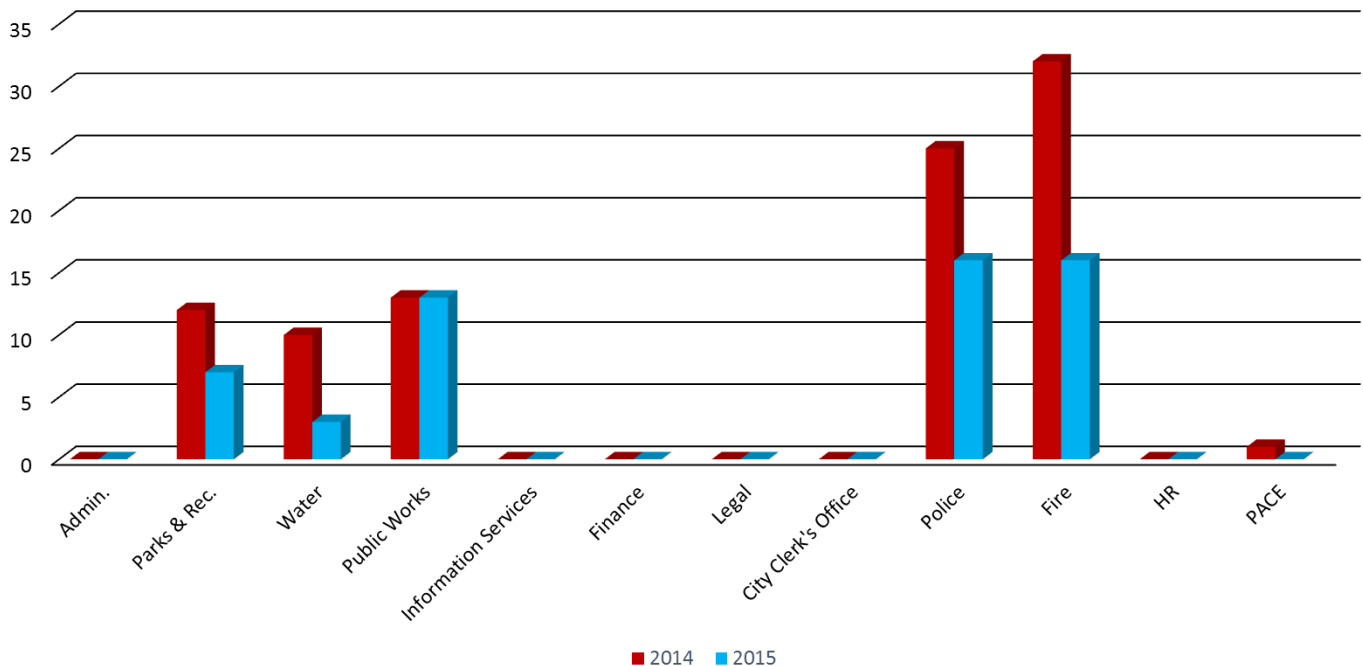
- Offered three lunch and learns: Dealing with Difficult People, The Change Challenge, and Stress Management.
- Encouraged employees to take advantage of the free webinar offerings from our Employee Assistance Program with Bensinger, DuPont and Associates (BDA). All webinars are recorded and archived on BDA's website.
- Human Resources conducted training on the four new policies on Workplace Bullying, Workplace Violence, Anti-Harassment and Dress Code at Prairie Vista on August 20, 2015. This training was attended by our Classified Supervisors. Training on these policies for our employees have begun.

Employee Safety

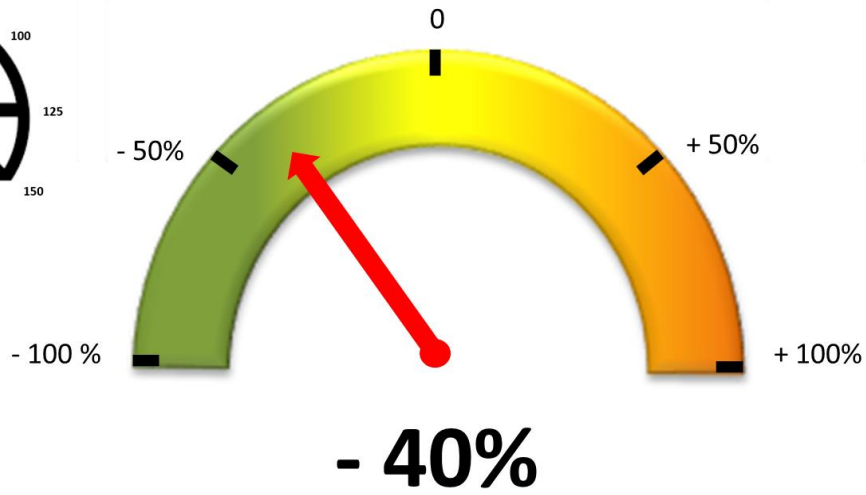


Employee Safety is the top priority in everything we do, as our employees are our greatest asset. Without them, we cannot not serve the members of the community with the highest level of quality that they deserve. We strive to continuously improve our safety culture and performance. Together, we CAN achieve Zero injuries!

OSHA Recordable Injuries by Dept.
Jan 14' to Sep 14' vs. Jan 15' to Sep 15'



City Wide OSHA Recordable Injuries Dashboard
Jan 14' to Sep 14' vs. Jan 15' to Sep 15'





City Clerk



Cherry L. Lawson

City Clerk

August 2015 Edition

The City Clerk's Office

Strategic Plan Goal 1: Financially Sound City Providing Quality Basic Services; Objective d. City services delivered in the most cost-effective, efficient manner

The City Clerk's Office provides a professional link between citizens, local governing boards and agencies of government at all levels. The Clerk's Office must remain neutral and impartial rendering equal service to all. The office strives to serve citizens and support the City with accuracy and fairness.

A lot of work of the City Clerk's Office is completed behind the scenes. People often do not realize the support provided to the Council, other City departments and the citizenry. As the first point of contact, the City Clerk's Office is the face of the City. The Clerk's Office is important due to its impact upon public perception which can be critical to the City's growth and development.

Finally, per statute the City Clerk is the "keeper of the records." Recordkeeping is a critical function. The City Clerk's Office knows the history of issues/items. The Clerk's Office knows what has been done/tried in the past.

This recordkeeping role also includes service as the City's Freedom of Information Act (FOIA) officer and Opening Meetings Act (OMA) compliance officer.

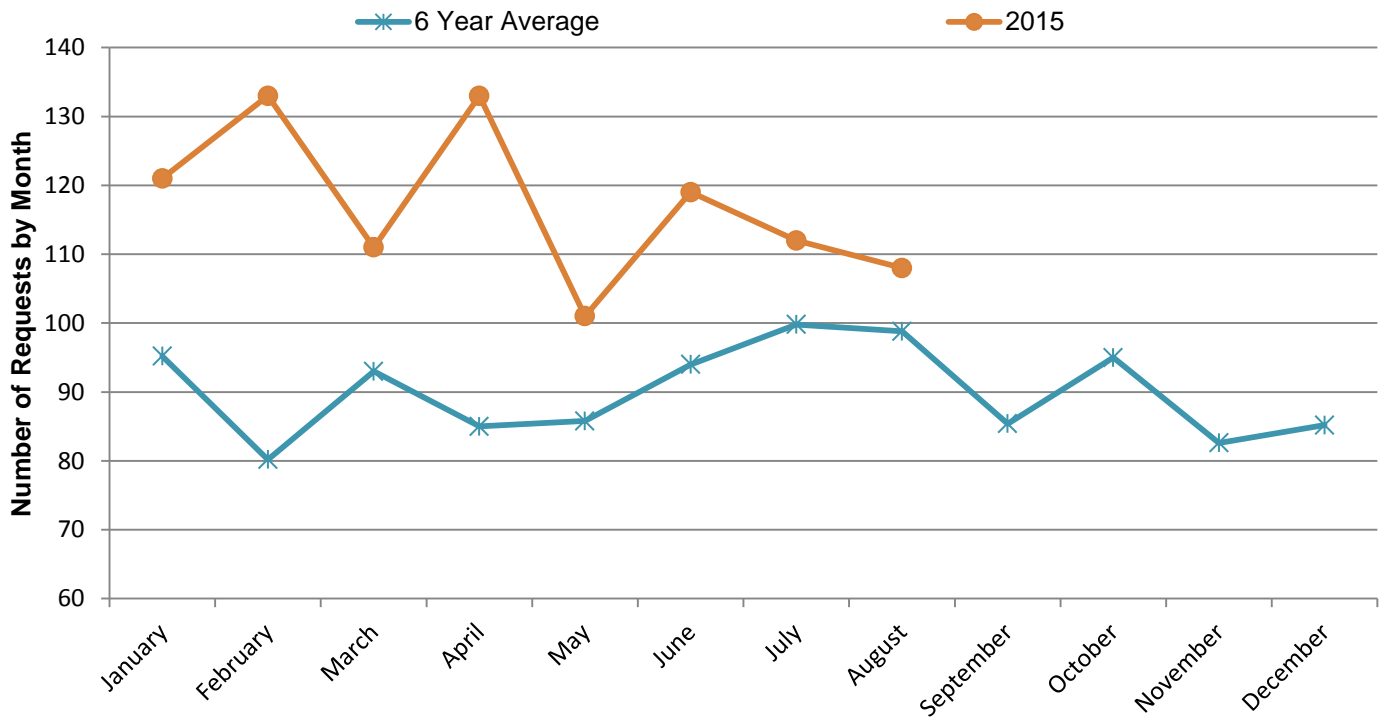
Monthly Highlight:

The Clerk's Office is one of the most active departments for processing council related materials, handling records request, processing mail, assisting the community through telephone assistance and/or walk-in assistance. During the month of August, the Clerk's Office processed 73 FOIA requests, completed and assembled packets for various City Council and Boards and Commissions scheduled meetings. This office also processed liquor license requests and renewals, taxi cab renewal licenses and processed new taxi cab driver applications and licenses, as well as solicitor permits. Department staff have and/or are scheduled to attend training programs to assist in their day-to-day activities. Currently, the office is in the process of filling the Support V position that has been open since May 2015.

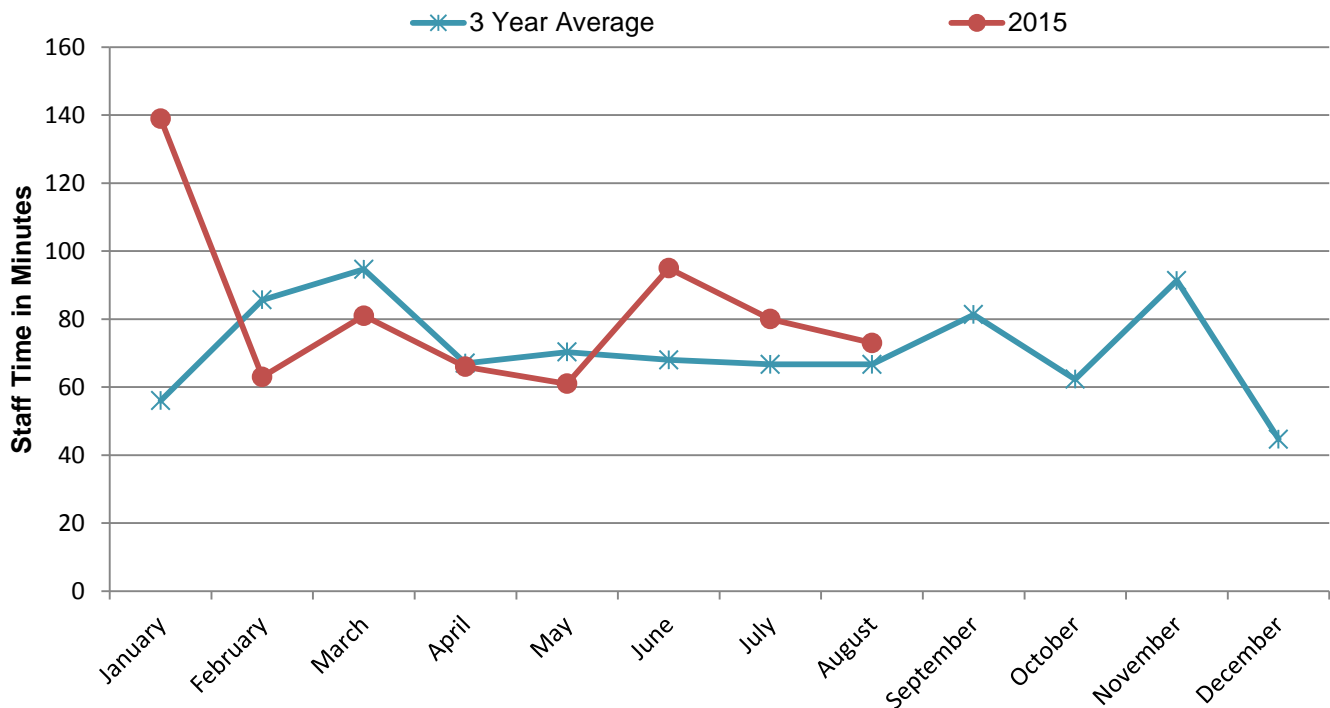
As we roll into spring and summer the office will assist the community with Special Events. This month, the Office processed eight (8) applications. The Office works in conjunction with the Fire

Department, Police Department, Public Works Engineering Division, Public Works Street Division, Parks, Recreation & Cultural Arts Department, Planning and Code Enforcement and the Connect Transit to ensure these events are successful.

F.O.I.A. Request by Month



F.O.I.A. Average Staff Time per Request in Minutes





Department Director



Scott Sprouls

Information Services Department

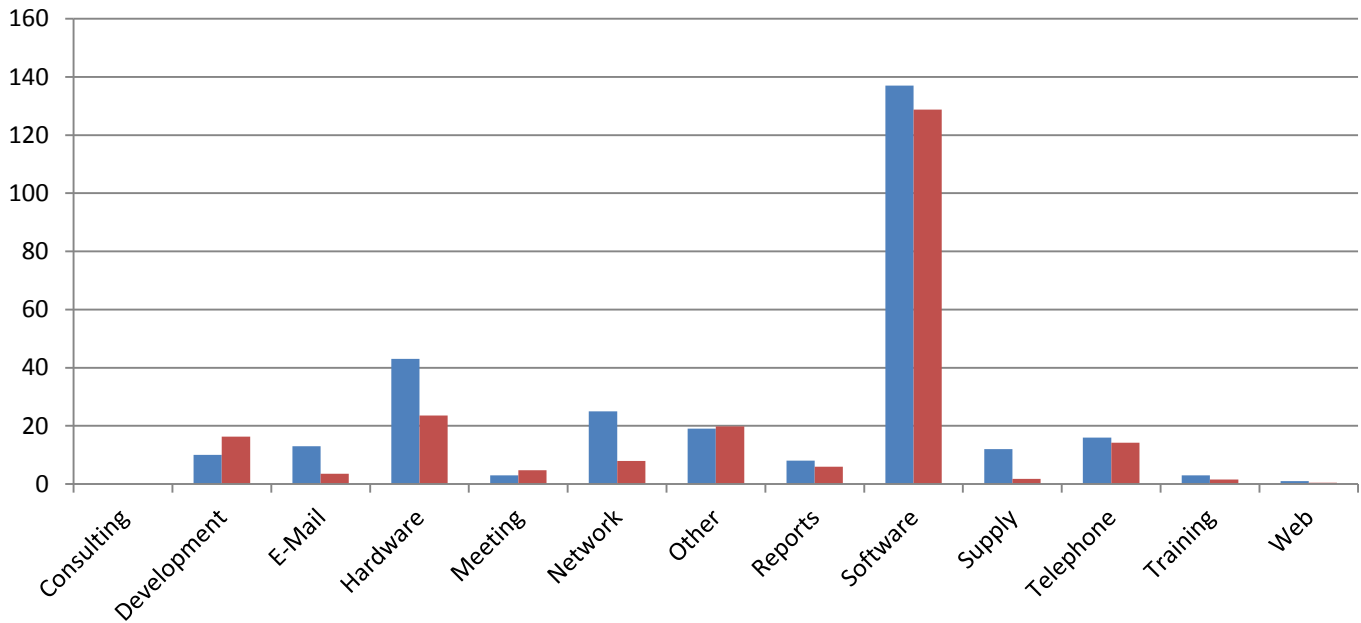
August 2015 Edition

Information Services Workload

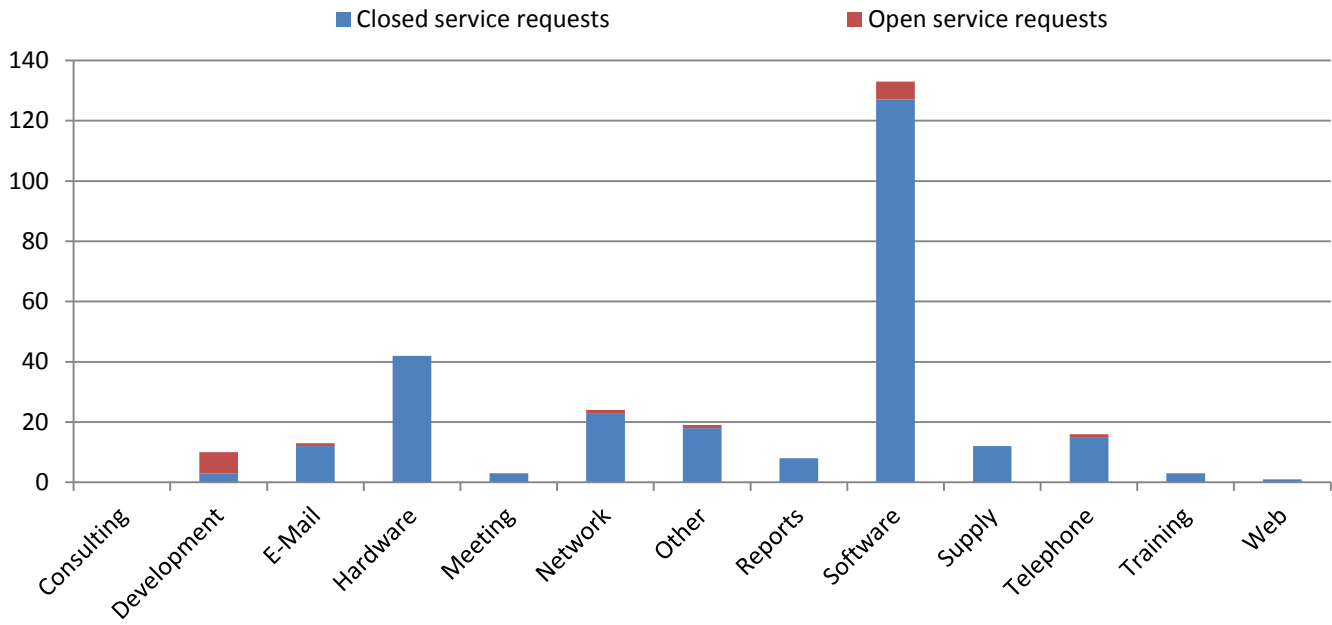
Strategic Plan Goal 1: Financially Sound City Providing Quality Basic Services; Objective d. City services delivered in the most cost-effective, efficient manner

August Requests for Service vs Hours Spent on Request

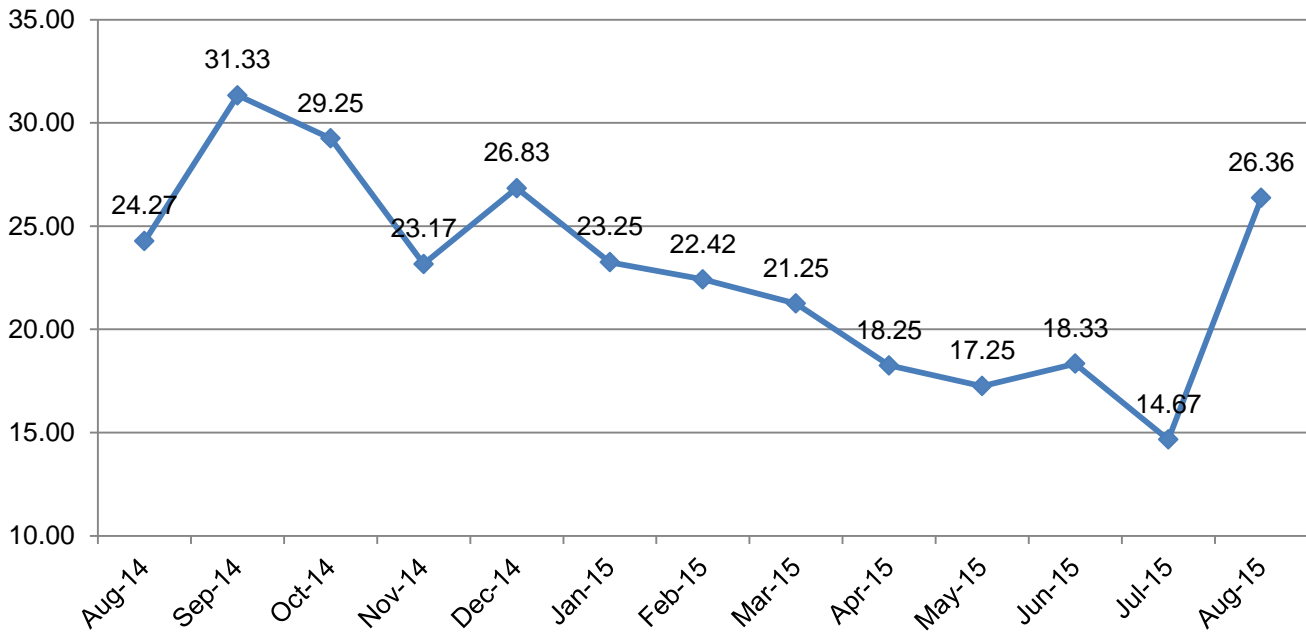
■ Number of service requests ■ Hours spent on service requests

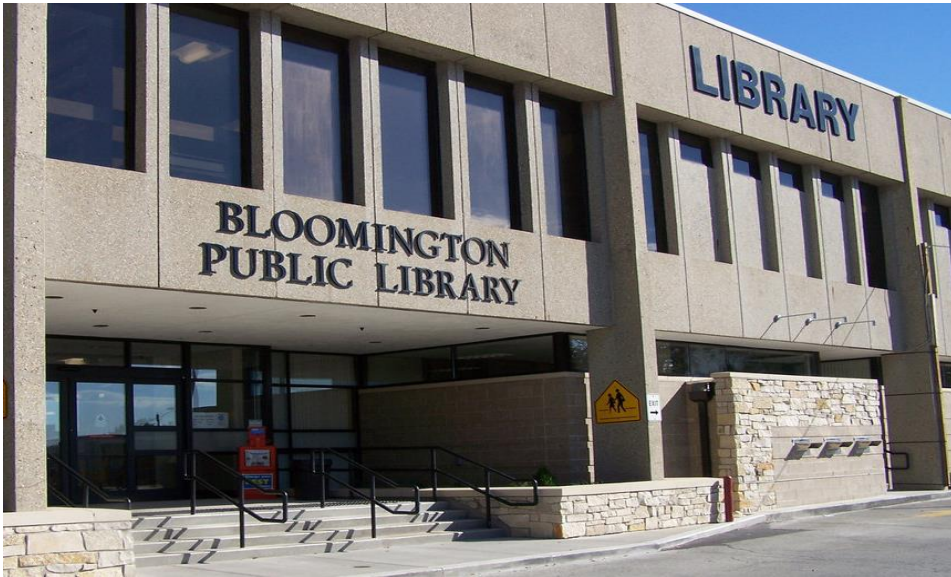


August 2015 Closed Service Requests



Number of service requests per IS FTE





Library Director



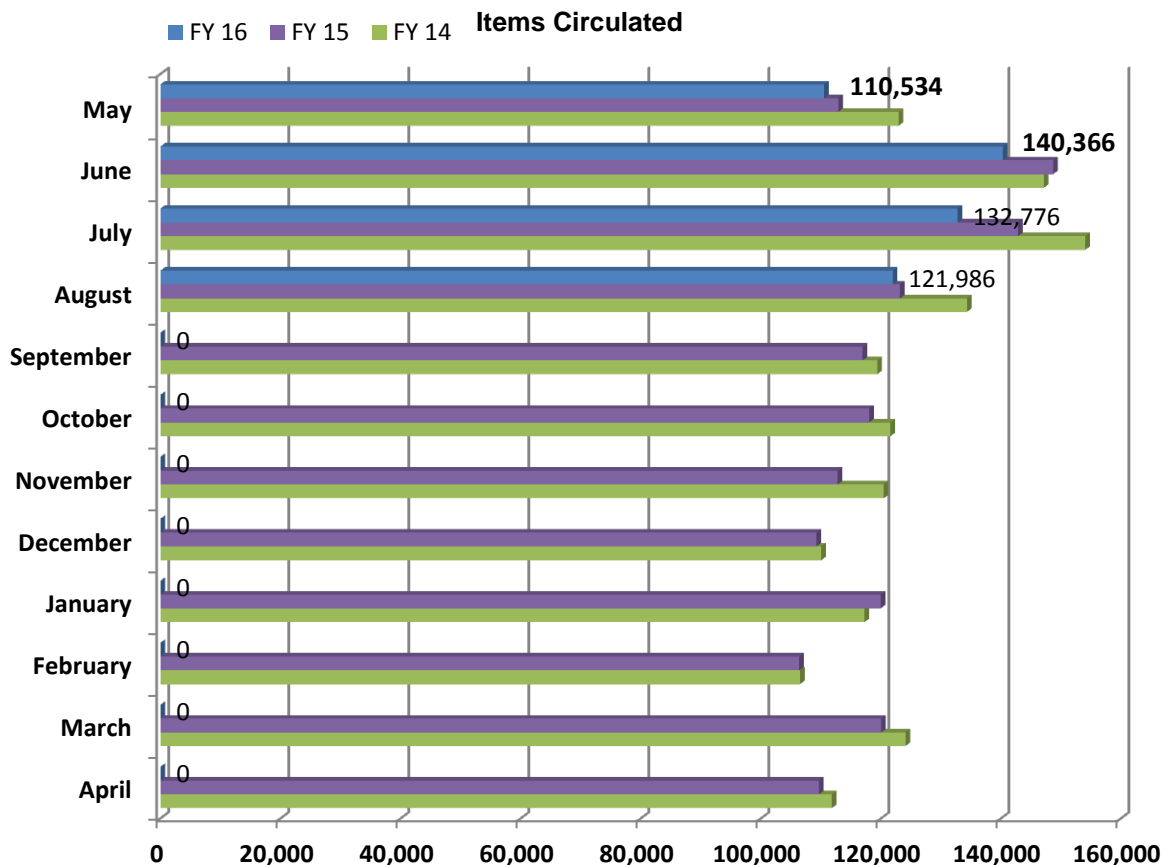
Georgia Bouda

August 2015 Edition

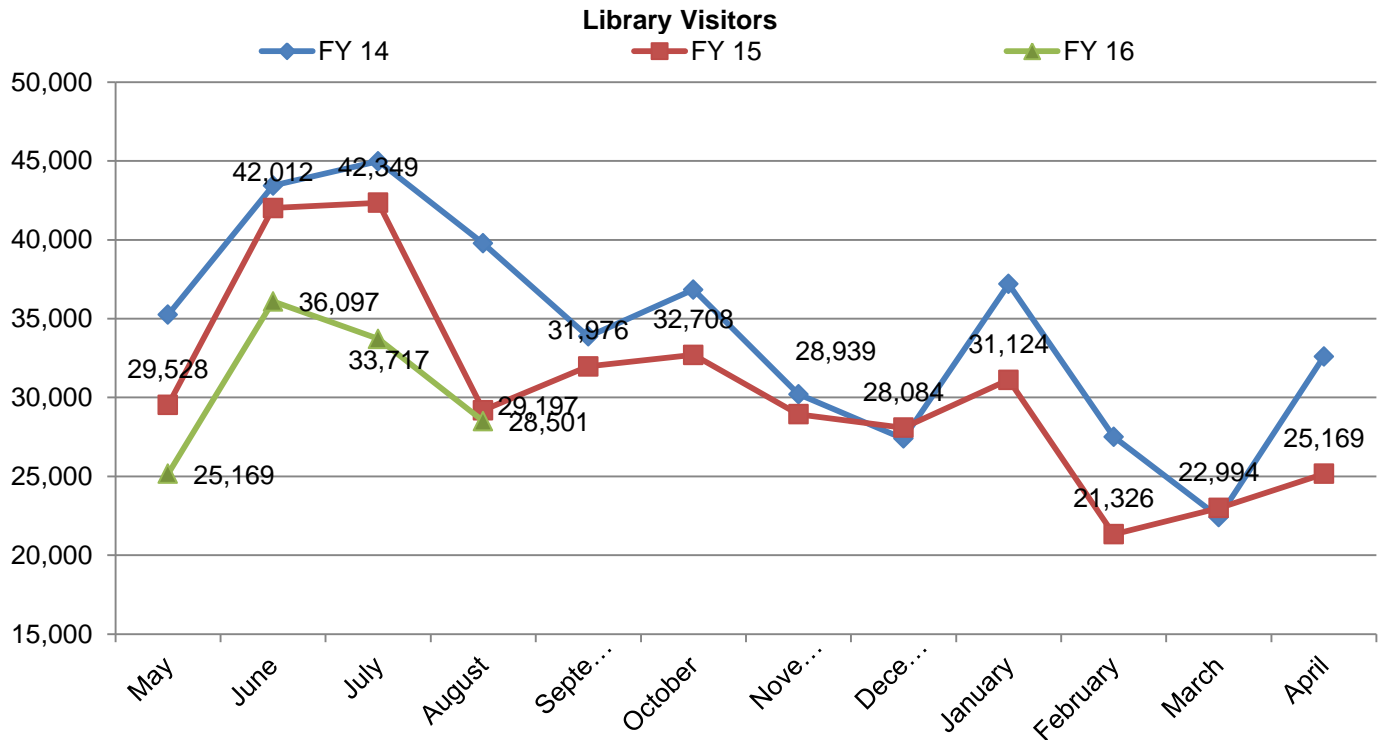
Library

Items Circulated

Customers borrowed 121,986 items in August, 2015 which is less than the 123,207 items borrowed in August, 2014. There were 28,501 visitors to the Library in August, 2015 compared to 29,197 in August, 2014. Staff answered 4147 questions from customers this month compared to 5605 questions answered in August, 2014.



Programs and Attendance in the month of August:



Children Programs and Attendance:

- Summer Reading Final Party – 350 attended
- Jim Gill concerts – 2 sessions – 255 attended
- Tales for Tails – 2 sessions – 27 attended
- Singing Swinging Story Time – 2 sessions – 35 attended
- Milestones Preschool visit – story time and tour – 22 attended
- District 87 ESL class story time and tour – 20 attended
- Library table at McKids Day – 350 attended
- Library table at Cedar Ridge School Picnic on the Playground – 200 attended
- Coming in September:
- Regular story times and programs resume (lapsit, toddler, preschool, Move and Learn, Tales for Tails, Singing Swinging Story Time)
- Principals Reads begins
- Craft Circle: Organizing with Attitude – Sat Sept 5
- International Talk Like a Pirate Day – Sat Sept 19
- Kiddie Drive-In Movie – Mon Sept 28 and Thurs Oct 1

Teen Programs and Attendance:

- DIY Chalkboard Notebooks – 1 session – 11 attended
- Monday Movie Musical Matinee (and craft) – 1 session – 16 attended
- Teen Summer Reading Party – 1 session – 20 attended
- Anime Movie Marathon – 1 session – 12 attended

- Teen Thursday – 1 session – 0 attended

Adult Programs and Attendance:

- Fiction Book Club – 1 session – 6 attended
- Mystery Book Club – 1 session – 10 attended
- Books on Tap – 1 session – 7 attended
- History Reads Book Discussion – 1 session – 20 attended
- Tech Time Drop In at Panera – 1 session – 2 attended
- Tech Time Drop In at Western Avenue Comm. Center – 1 session – 0 attended
- Classic Screwball Comedy movies – 4 session – 38 attended
- DIY Japanese Book Binding – 1 session – 12 attended
- Tai Chi for Everyone – 1 session – 14 attended
- Homesteading Series:
 - Intro to Pressure Cooking – 1 session – 5 attended
 - Intro to Beekeeping – 1 session – 12 attended

****The Boys & Girls Club has brought kids here throughout the summer for teen programs.****

Compliments to the City

To: Vanessa Campos <vcampos@cityblm.org>
From: Terry Pyle
Date: 09/01/2015 09:48AM
Subject: RE: FW: Street Light out.

Vanessa,

Once again, THANK YOU for your assistance in this matter.

Ameren has the light/fixture fixed (hopefully) and it is shining brightly.

It's a good feeling.....

If there is an 'Employee of the Month' award, that parking space is yours.

Terry.....

Letters and Comments of Praise for the Bloomington Parks, Recreation & Cultural Arts Department in August 2015

Here are just a few letters we received from the Mid-American Junior Golf Tour participants:

Thank you for allowing us to play at The Den. It is one of the toughest courses I have ever played and is in superb condition. – Charles J.

Thank you for allowing the MAJGT to hold this championship at The Den. This course is very important later in the season as well, when we return for the IHSA tournament. I appreciate your unflagging support of junior golf, and I always love to play here. – Liam W.

From Parks and Rec Twitter account: @blmrec Wow! I didn't expect such personal follow through. Thank you for the information!!