



Photograph by Rich Batka, Bloomington Fire Department

CITY MANAGER'S MONTHLY REPORT



Jewel of Midwest Cities



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UPCOMING COMMUNITY EVENTS

- ISU Redbird Hockey, US Cellular Coliseum, October 24
- Rascal Flats with the Band Perry, US Cellular Coliseum, October 26
- Public focus Meeting with Chief of Police, Osborne Room, November 6
- Doc Severinsen & His Big Band, BCPA November 16
- Sesame Street Live, US Cellular Coliseum, November 20

Upcoming Meetings

- Liquor Commission meeting, November 5, 4:00 p.m. – 6:00 p.m. City Hall
- Planning Commission meeting November 13, 4:00 p.m. – 6:00 p.m. City Hall
- Historic Preservation Meeting, November 21, 5:00 p.m. – 6:00 p.m. City Hall
- Citizens' Beautification Committee Meeting, November 21, 7:00 p.m. – 9:00 p.m. City Hall

The Bloomington City Council meets every 2nd and 4th Monday of each month at 7:00 p.m. for regular Council Meetings



City of Bloomington Elected Officials

**Mayor
Tari
Renner**



**Ward 1
Kevin
Lower**



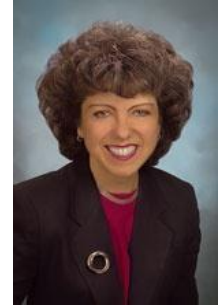
**Ward 2
David
Sage**



**Ward 3
Mboka
Mwilambwe**



**Ward 4
Judith
Stearns**



**Ward 5
Jennifer
McDade**



**Ward 6
Karen
Schmidt**



**Ward 7
Scott
Black**



**Ward 8
Robert
Fazzini**



**Ward 9
Jim
Fruin**



City of Bloomington Administration

City Manager: David A. Hales

Deputy City Manager: Barbara J. Adkins

Assistant to the City Manager: Alexander McElroy

Executive Assistant: Katie Buydos

City Clerk: Tracey Covert

Corporate Counsel: Todd Greenburg

Director of Finance: Patti-Lynn Silva

Director of Human Resources: Emily Bell

Director of Information Services: Scott Sprouls

Director of Parks, Recreation & Cultural: John Kennedy

Director of Planning & Code Enforcement: Mark Huber

Director of Public Works: Jim Karch

Director of Water: Craig Cummings

Interim Police Chief: R.T. Finney

Fire Chief: Mike Kimmerling

Library Director: Georgia Bouda





City Manager



David Hales

Welcome From the City Manager

August 2013 Edition

The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, The Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The city Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the August 2013 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress. Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

A handwritten signature in black ink, which appears to read "David A. Hales".

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org



Spotlight City: Miller Park Zoo

National Geographic

This month, Miller Park Zoo was featured in National Geographic in regards to the importance of preservation. The Zoo is currently housing three species that are being “phased out.” Anytime an animal in the world’s zoo population slips below 50 individuals, difficult choices have to be made. Typically, if zoos can get more of the species from the wild, they have to ask themselves whether the public will pay to see these animals. If this animal is not one that the public will pay to see, the animal will be phased out from zoos. Unfortunately, this is the case for the gray gibbon, the red-handed tamarin and the rusty-spotted genet, All of these animals are housed and can be seen at the Miller Park Zoo.



Gray Gibbons as seen at the Miller Park Zoo

For the gray gibbon, there are only 28 left in the world’s zoos. In the wild, there are not enough of this species left to bolster the captive population. This will result in the species being let go to extinction. The Miller Park Zoo, however; has led some successful efforts in conservation. Zoo Superintendent Jay Tetzloff is quoted regarding the Zoo’s recent endeavors, which include a successful Red Wolf breeding program and a possible future program to breed an endangered subspecies of squirrel.



“Miller Park Zoo is honored to be included in a publication as prestigious as National Geographic,” explains Tetzloff. “Joel Satoré’s photographs of animals in zoos across the country help raise awareness of our conservation efforts.”

Executive Summary

Police Department

- The following activity was generated by Street Crimes Unit (SCU): 13 warrant arrests were made, 39 probable cause arrests were made for a total of 52 arrests. \$6,150 in tow fees was generated; \$1,950 in ordinance violations were issued; and \$1,487 was seized. 41 grams of cannabis seized, .1 gram of heroin seized, .1 gram of crack cocaine seized, and 2 dosage units of ecstasy seized. **(Page 8)**
- The Department experienced 180 property crime reports, which is an increase compared to the 167 property crime reports last month. The breakdown is as follows: 35 burglaries, 142 thefts and no motor vehicle thefts. **(Page 8)**
- \$2,100 in ordinance violations has been issued this calendar year to date. **(Page 10)**

Violation	Month Total	Year Total
Seat Belt/Child	3	27
DUI	20	151
Speeding	62	364
All Other Traffic	431	3,554
	516	4,366

Fire Department

- For the month of August, the Fire Department's response time was well under the six minute bench mark with an average call creation to arrival time of 5:27**(Page 13)**
- During the month of August, the Bloomington Fire Department responded to 166 calls of which 5 were confirmed structure fires. The 166 calls comprised about 20% of the call volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$8,300. **(Page 14)**
- For the month, the three most common EMS report types include Sick Person, Fall Victim, and Traffic Accident. **(Page 15)**
- This month, the majority of calls were EMS related, which accounted for 734 calls for service in August. The 734 calls resulted in a total of 850 patients treated and 629 patients transported. **(Page 15)**

Public Works Department

- Approximately 25,500 residences are serviced weekly by the Solid Waste Division **(Page 19)**
- On average, 30 pounds of household garbage per residence was collected each week by the Solid Waste Division in August **(Page 19)**
- The Public Works Department was able to sweep 996 miles of streets in August. **(Page 21)**

Parks, Recreation & Cultural Arts Department

- The BCPA hosted 43 functions and 9,975 patrons in August **(Page 33)**

- Bruegela 2013 set new records for attendance at the BCPA with almost 6,000 people over two days at the indoor/outdoor community event (**Page 33**)
- At the Pepsi Ice Center, August 2013 revenue was not only higher than in FY13, but it was the highest revenue generated during the month of August since the center opened (**Page 37**)
- During the month of August, the Forestry Division removed 30 Ash trees (**Page 41**)

Economic Development

- On August 7th, the City's Economic Development Coordinator attended the annual ICSC Chicagoland Retail Connection at the Hyatt Regency McCormick Place in Chicago, Illinois. In attendance were 400 participants, including 145 retailers, who discussed the latest and greatest information on retailers' expansion plans. Click [HERE](#) for a list of participating retailers (**Page 44**)



Interim Police Chief



R.T. Finney

Police Department

August 2013 Edition

Criminal Intelligence and Analysis Unit

CIAU staff worked with Information Services and the Public Affairs officer to launch the department's "Caught on Camera," a web site devoted to the public identification of crime suspects taken from surveillance images. CIAU staff also created and released English and Spanish versions of a new web based citizen satisfaction survey aimed at gathering the opinions of citizens after they have contact with police officers and employees. CIAU is staffed by three employees.

Vice Unit

Vice unit has 5 detectives assigned with an average of 4.59 working daily. The following were purchased: 16.4 grams of crack cocaine, 30 grams of cannabis, and 7 dosage units of ecstasy. The following were seized: 9.5 grams of crack cocaine, 3.5 grams of powder cocaine, 607 grams of cannabis, and \$3,300.

US Marshal Task Force

Detective Rena opened 20 cases during the month and closed 16. Rena assisted in the arrest of two suspects wanted for robbery and mob action which occurred on Allin Street. Rena also assisted in the arrest of a suspect wanted on a warrant for aggravated criminal sexual assault. He was found hiding in a hotel in Springfield, IL.

Cyber Crimes

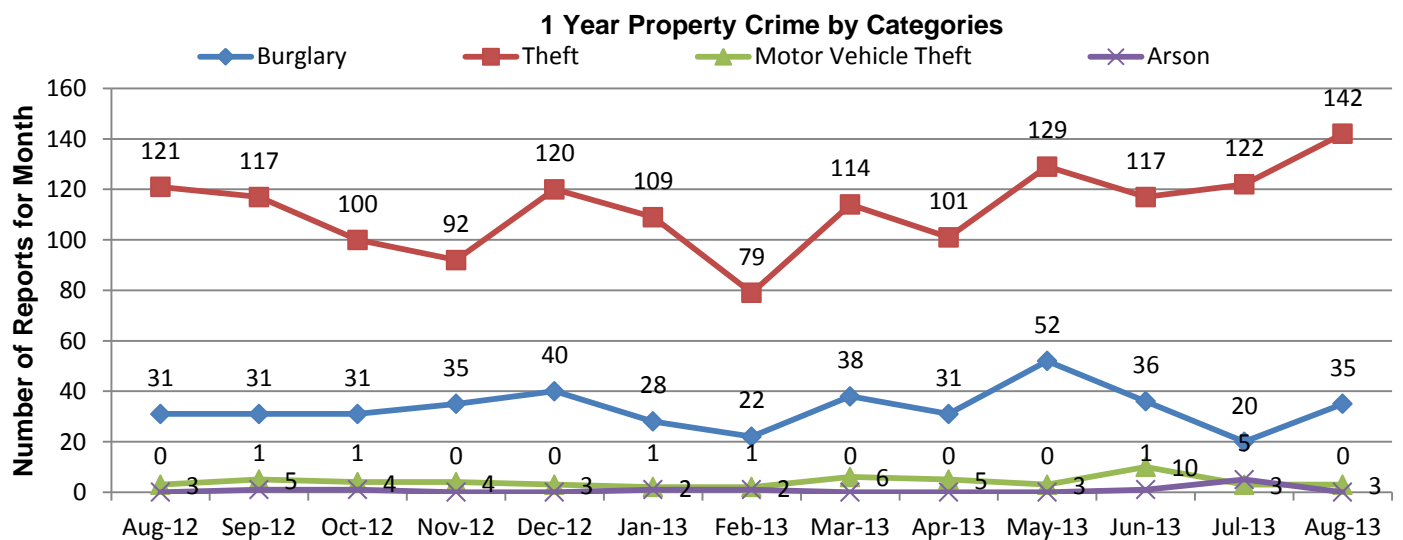
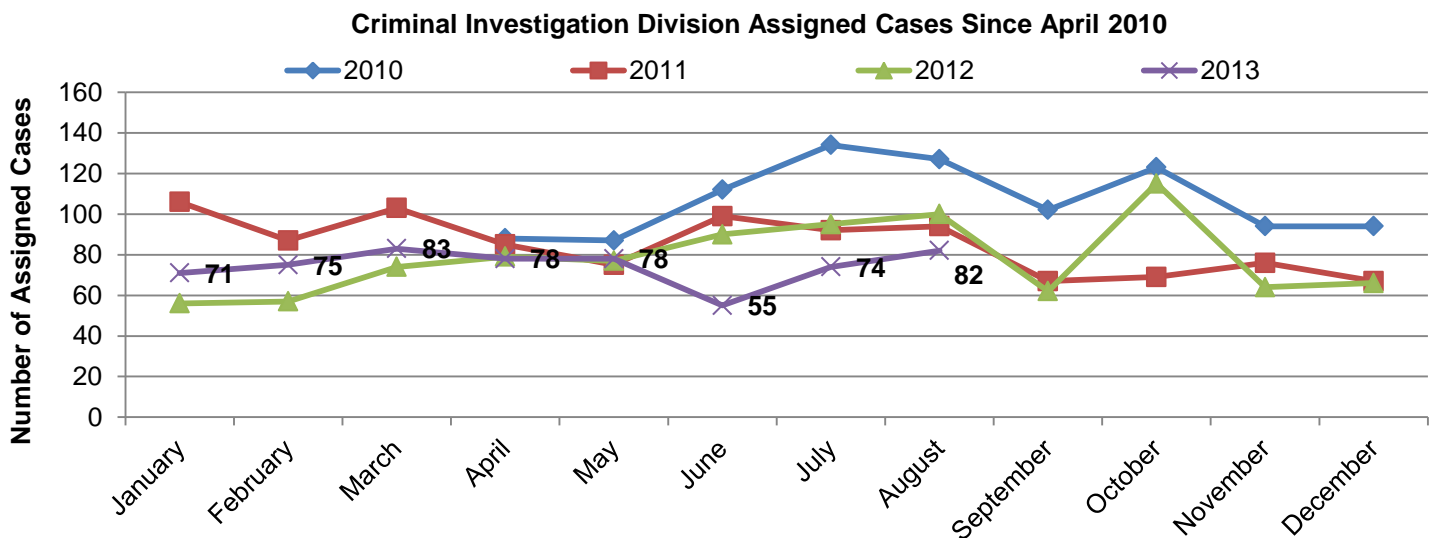
The Cyber Crimes unit comprised of three detectives has 29 open/active cases which include open/active joint investigations with the United State Secret Service (USSS)

Street Crimes Unit (SCU)

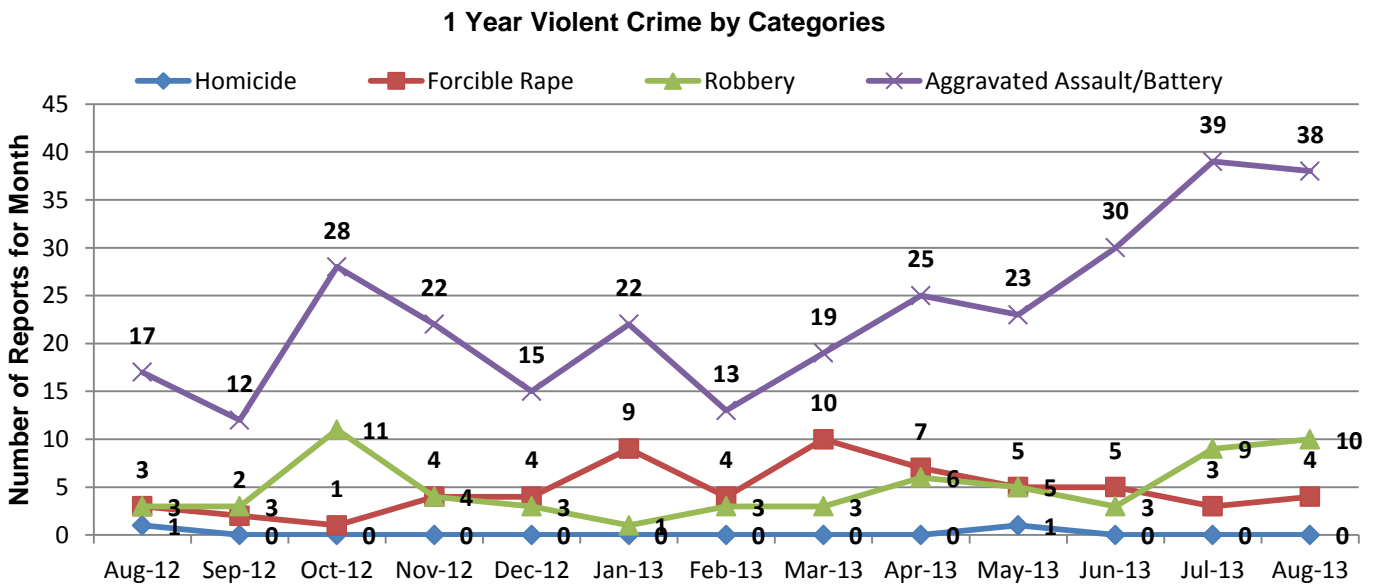
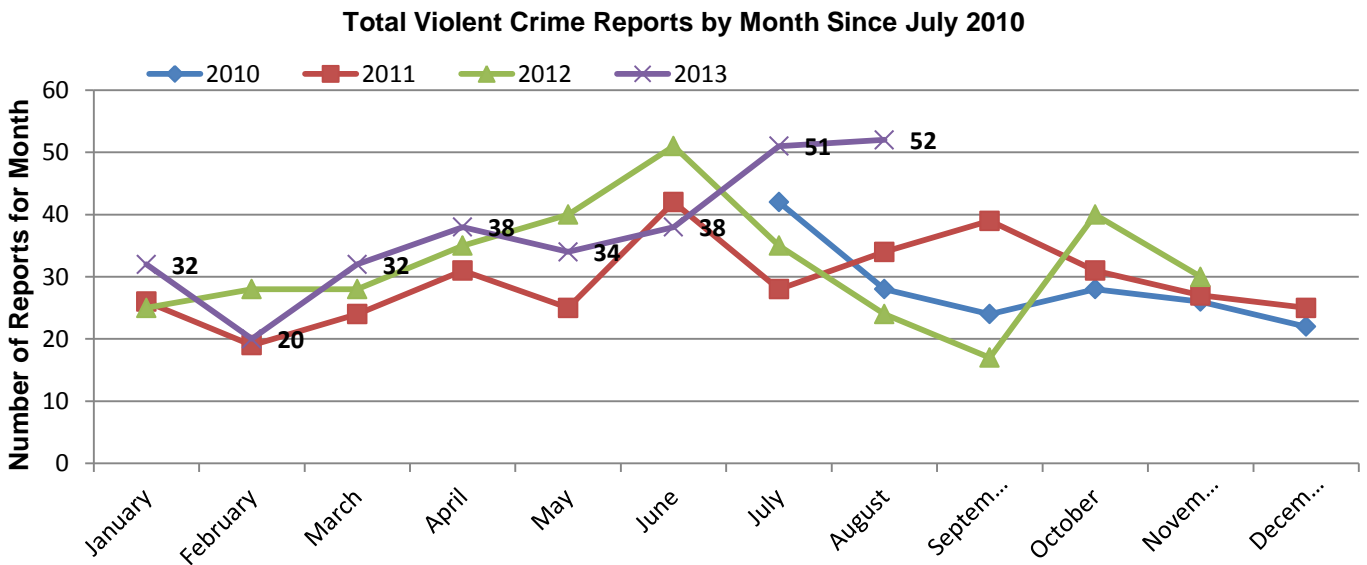
Street Crimes unit has seven officers and had an average of 5.63 officers working daily. 13 warrant arrests were made, 39 probable cause arrests were made for a total of 52 arrests. \$6,150 in tow fees was generated; \$1,950 in ordinance violations were issued; and \$1,487 was seized. 41 grams of cannabis seized, .1 gram of heroin seized, .1 gram of crack cocaine seized, and 2 dosage units of ecstasy seized.

Criminal Investigations Division (CID)

CID has eight detectives assigned with 6 working per day. On average, each detective was assigned approximately 8.5 cases during August. The Domestic Violence detectives (2) were assigned 128 cases. The two detectives assigned to sex crimes and sex crimes involving children are investigating 56 cases.



Other Offenses August 2013	
Domestic Violence	82
Forgery/Deceptive Practice	42
Use of Weapons	0
Resisting/Obstructing	17
Damage to Property	65
Disorderly Conduct	19
Criminal Trespass	17
DUI	20



Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds				
0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
81.70%	16.90%	1.10%	.20%	99.70%

\$2,100 in ordinance violations have been issued this calendar year to date. There were no major equipment issues this month. New World Systems computer Aided Dispatch system server migration was completed with no major issues encountered. All interfaces were successfully transitioned to the new environment. The mobile system was also successfully transitioned.

First Shift

BPD has 123 sworn officers, down four officers. There are currently five officers in the FTO program. The average number of officers working first shift was 9.3. 67 incidents of sex offender related problems were handled. Nine sex offenders were arrested. Five offenders were referred to the State's Attorney for revocation of their probation and/or parole.

Second Shift

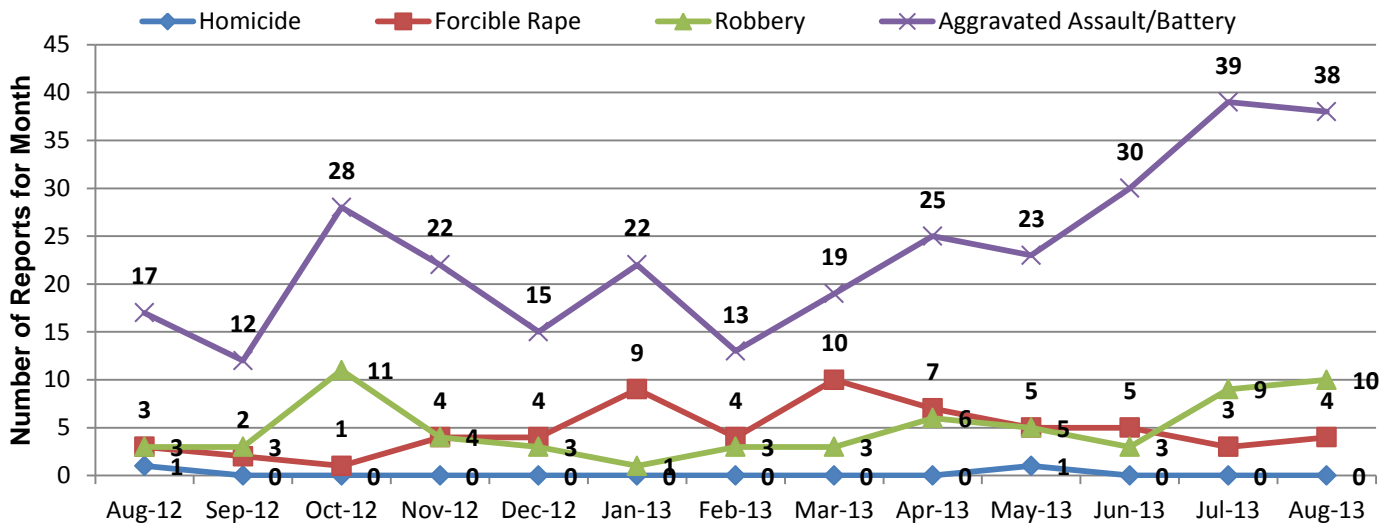
Second shift has 20 officers assigned to it with one on Vice detail and one on light duty. There was an average of 10.3 officers working each day. The shift handled 2,853 calls for service, 98 traffic stops and 46 adult arrests during the month. Several incidents happened including a strong armed robbery where a pedestrian was beaten and their phone was stolen, along with another robbery of an iPhone from a pedestrian. A fight happened later where four juveniles were arrested and charged with the above robberies. Second shift also received a well-being call and found the person had hung himself. On August 25, two people were stabbed as a result of a large crowd of people. Second shift also had a call concerning another attempted suicide. The subject tried three different ways but did not succeed.

Third Shift

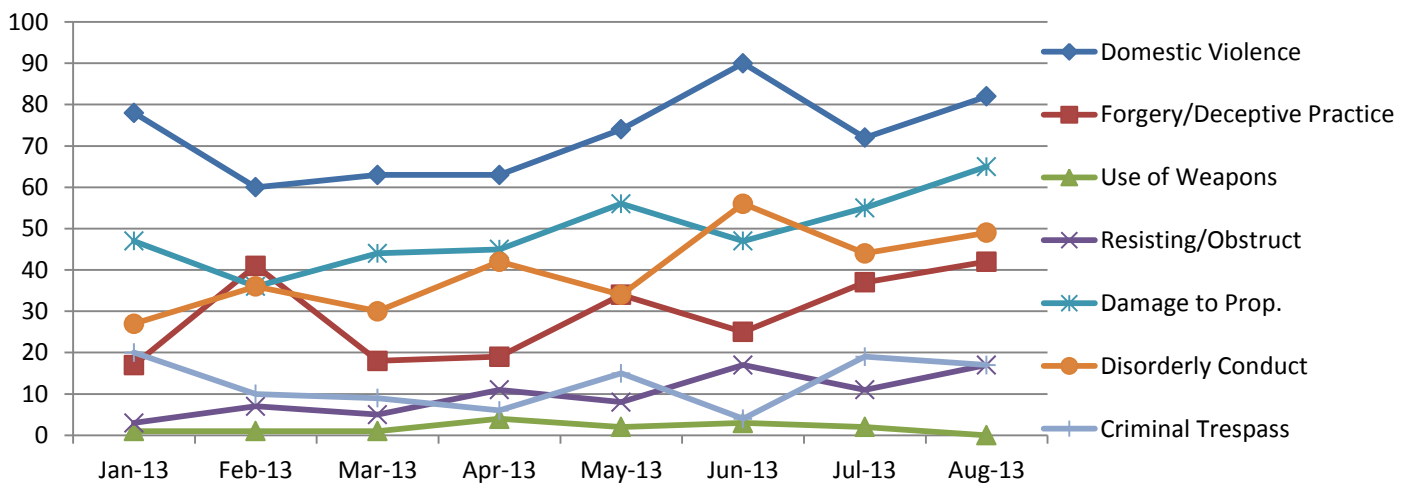
There are 17 officers assigned to third shift with an average of 10.25 working daily. Two officers are assigned specifically to the downtown on Thursday, Friday and Saturday nights. Third shift had 8 arrests from self-initiated traffic or pedestrian contacts. They made 405 traffic stops which is the most since January. There were 19 additional arrests for DUI which is a lot for one month. A four year old child was reported missing by her mother. After about six hours of searching, the child was found unharmed. On August 19, during a well-being check, a subject was found with 10 stab wounds. A suspect is in custody.

Violation	Month Total	Year Total
Seat Belt/Child	3	27
DUI	20	151
Speeding	62	364
All Other Traffic	431	3,554
	516	4,366

1 Year Violent Crime by Categories



Other Offenses 2013



Administration

School Resource Officer Arnold completed six reports, issued an ordinance violation for possession of cannabis, completed one home visit, met with juvenile probation twice and assisted detectives with investigations involving BHS students. SRO Evans had service calls including theft issues, order of protection checks, disorderly conduct issues, child custody issues, truancy issues, and fighting. He

attended crisis drills and/or meetings, had sixty school visits, conducted four lock down drills and three evacuation drills, and dealt with many crossing guard scheduling issues. SRO Hirsch spoke to parents in person concerning truancy, sexual activity, bullying and criminal damage. He investigated and located a juvenile runaway. He investigated a bodily harm threat on Facebook to another student. He removed two students from classrooms for poor behavior and refusal to leave. He spoke to the entire student body regarding school handbook and the role of law enforcement in school. He also organized key safe for issuance of substitute teacher keys and presented to the entire staff the protocol changes regarding locked classroom doors and identification badges to be worn at all times. SRO Wagehoft participated in a "Poverty Simulation" with staff, did meet and greet with new Cedar Ridge staff, planned code red evacuation and assisted administration with orders of protection, 911 accidental dial, disorderly conduct, gang activity, lost students, medical assist, theft investigation, and one fight.

Public Affairs Officer Mayer attended Recovery Court, presented Caught on Camera training, presented Moving Forward, attended McDonald's charity event, attended STAC meeting, spoke at Stepping Stones, attended Neighborhood Watch meetings and submitted several media releases.

<u>Incoming Phone Calls</u>	
Administrative (non-emergency)	8,021
911 Calls (wireline & wireless) total	2,390
911 Calls - Wireline	437
911 Calls - Wireless	1,953
Total All Calls	10,411
<u>Dispatched Calls</u>	
Police	6,333
Fire and EMS	898
Total Dispatched Calls	7,231
<u>Daily Call Averages</u>	
Administrative (non-emergency)	267
911 Calls – Wireline and Wireless	77
All Calls per day average	336
Police Dispatches	204
Fire and EMS Dispatches	29
Average Dispatches per day	233



Fire Chief



Mike Kimmerling

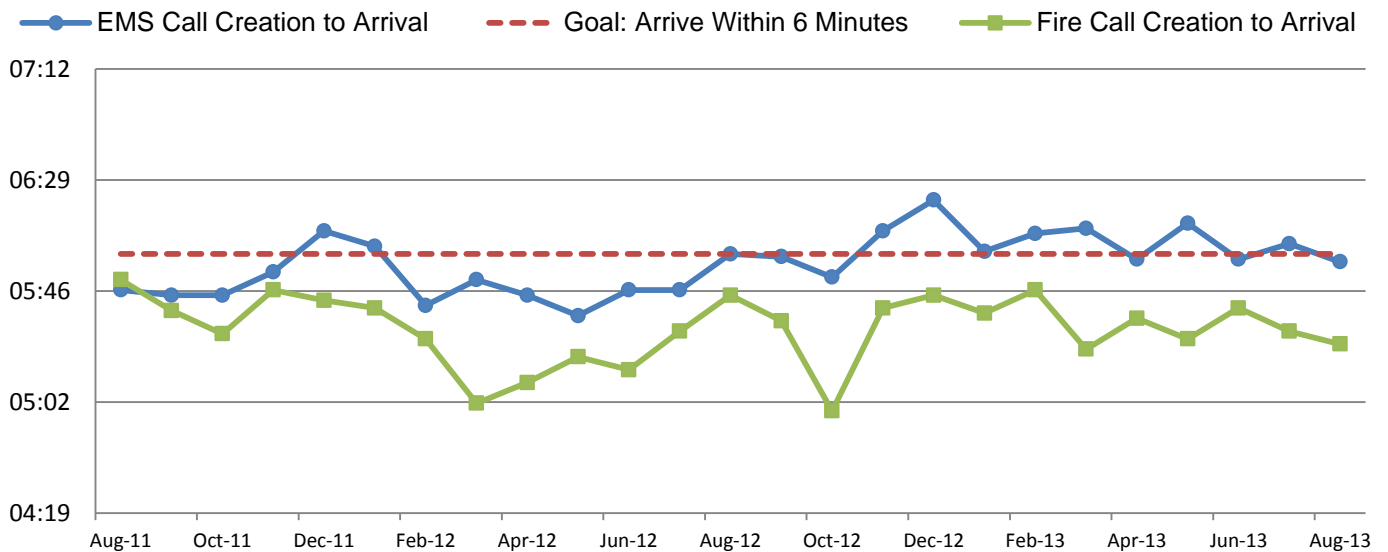
Fire Department

August 2013 Edition

Top 5 Fire Response Types for July 2013

Rank	Response Type
1.)	745: Alarm system activation, no fire – unintentional
2.)	611: Dispatched and cancelled en route
3.)	700: False alarm or false call, Other
4.)	622: No Incident found on arrival at dispatch address
5.)	743: Smoke detector activation, no fire - unintentional

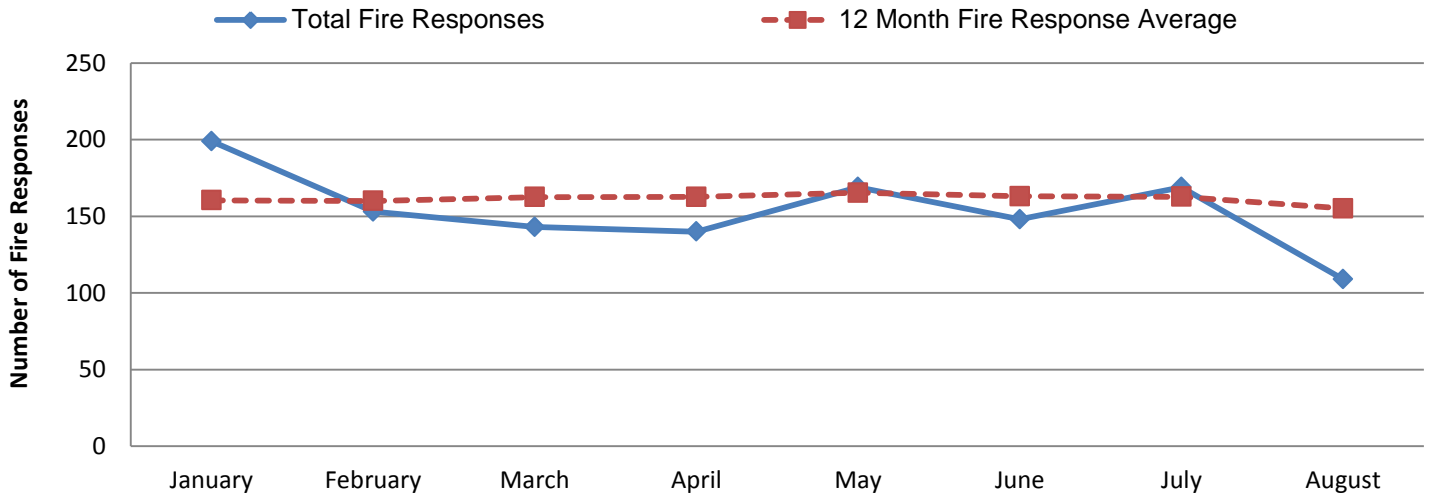
Fire & EMS Call Response 2 Year Analysis



Fire Response Data: August 2013

Fire Response Type	Previous 12 Month Average	August 2013
Fire Responses	155	166
Structural Fires	8	5
Estimated Dollar Losses (Property & Contents)	\$99,005	\$8,300

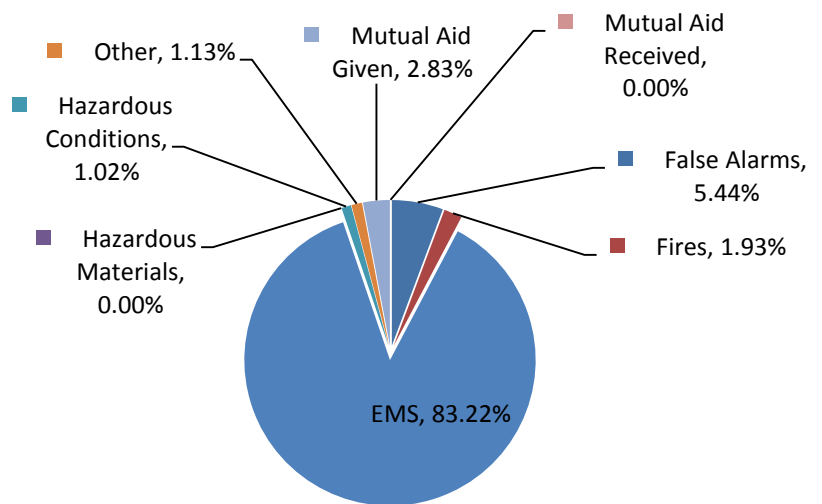
Fire Responses Calendar Year 2013



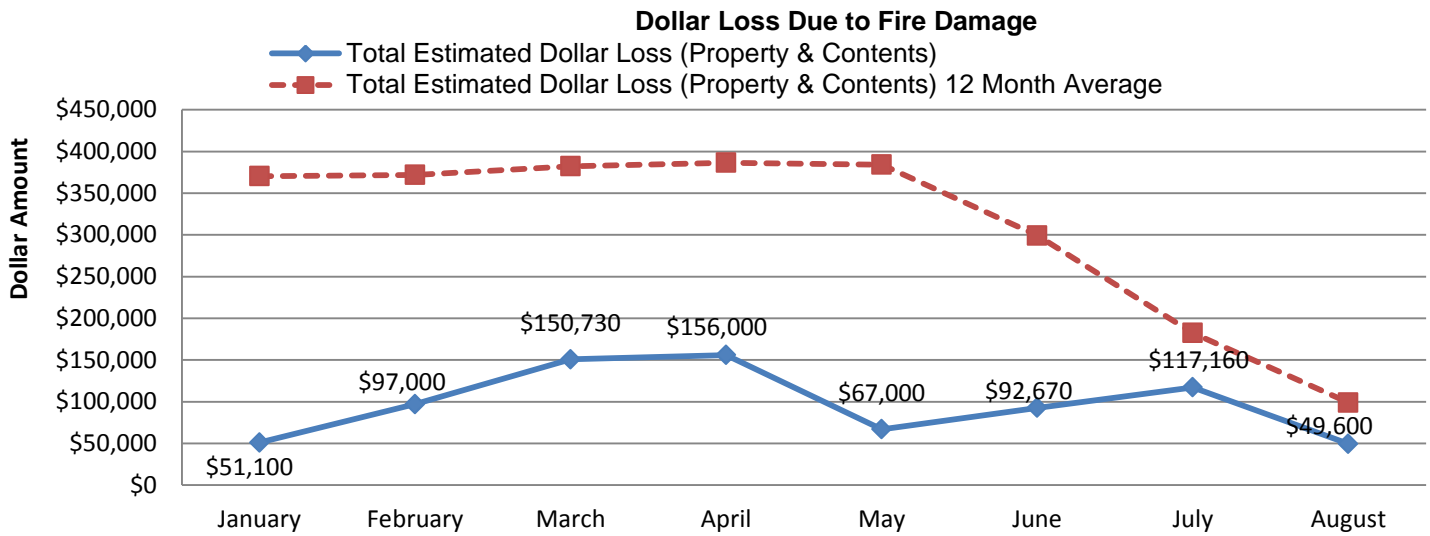
Operations Report

August was a busy month for the Fire Department with 900 calls for service. This is the first time that the department has reached this volume of calls per month. As in most months, EMS calls lead the way with a total of 734 or 81.55% of the call volume. There were no significant structure fires and the fire loss for the month was estimated at only \$8,300.

Fire Department Types of Calls for Service August 2013



In addition to the calls for service, the Department is still required to make time for training, hydrant inspections, pre-plans and the general day to day duties of keeping the equipment in order. Staff inspected a total of 730 hydrants last month. At this time, the Department has completed inspection of over 90% of all hydrants in the city. All inspections are expected to be completed by October 1. This Fire Department would not be able to complete this goal without the cooperation of the Water Department, which has provided the maps and service to get the hydrants back in service as soon as a deficiency is discovered.

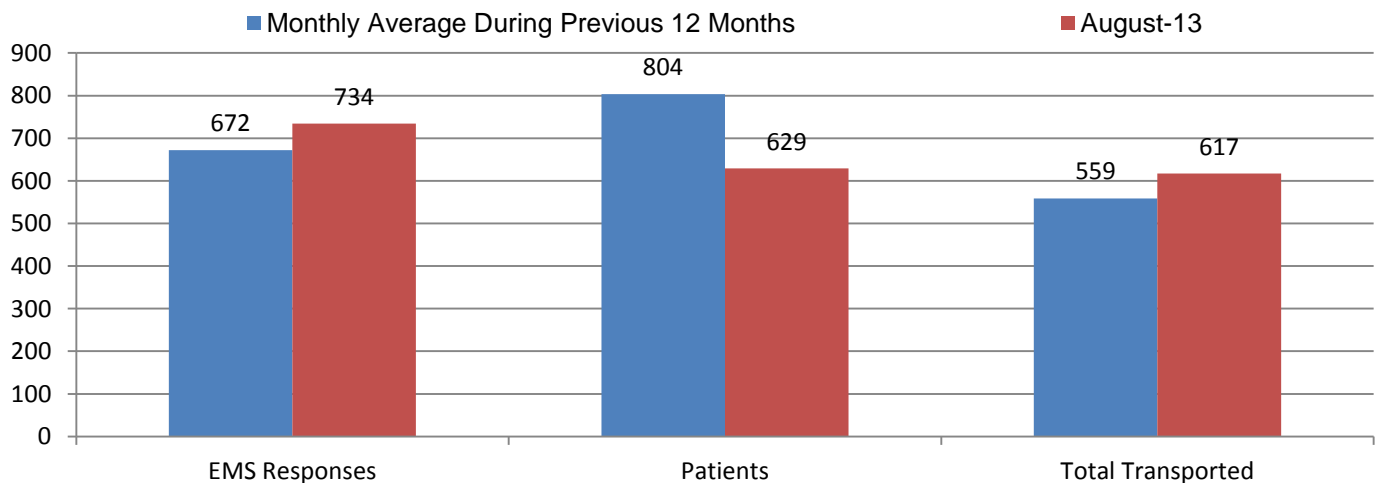


Emergency Medical Services

Activity Summary

As in most months, the majority of the calls were EMS related which accounted for 734 calls for service in August. The 734 calls for service resulted in a total of 850 patients treated and 629 patients transported. For the month, the three most common EMS report types include Sick Person, Fall Victim and Traffic Accident.

EMS Responses: August 2013 and Previous 12 Month Average

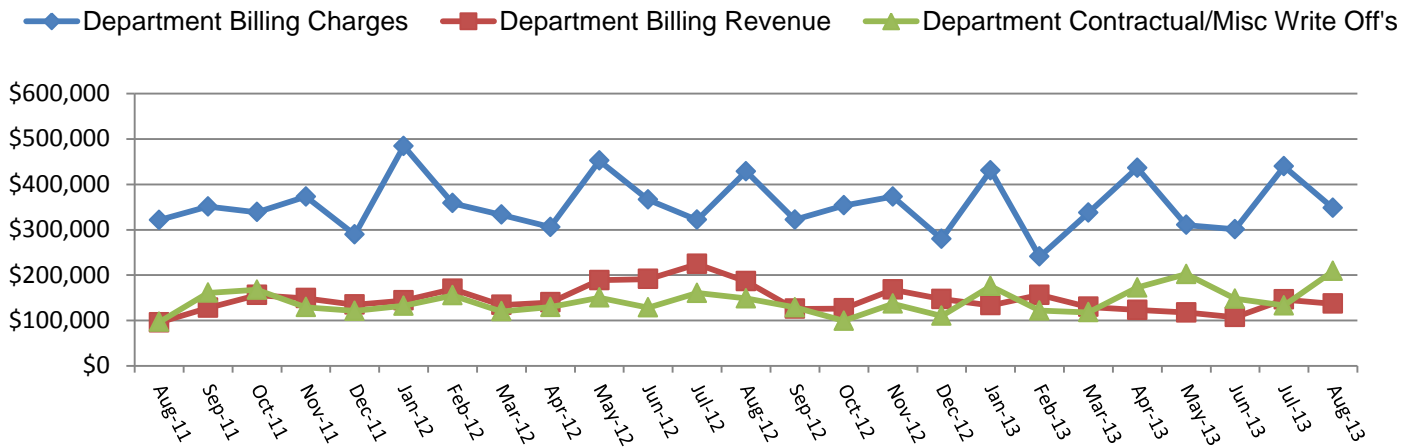


Billing Revenue Summary

Ambulance billing contains three areas. Revenue, Charges and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total number billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection

agency), bankruptcies, etc. The August total for revenue was \$208,849.21. The Contractual-Write offs total for August was \$137,004.92. Bad Debt transferred to third party collections was \$119,650.03

Fire Department EMS Billing 2 Year Analysis



Public Education Office

Fire & Life Safety Events were held at the following location:

- Illinois State Fair

The Public Education Officer gave numerous Fire Safety Presentations at the Illinois State Fair's Fire Safety Tent during 6 days of the Illinois State Fair.

The Public Education Officer was off duty the remainder of the month, due to surgery.

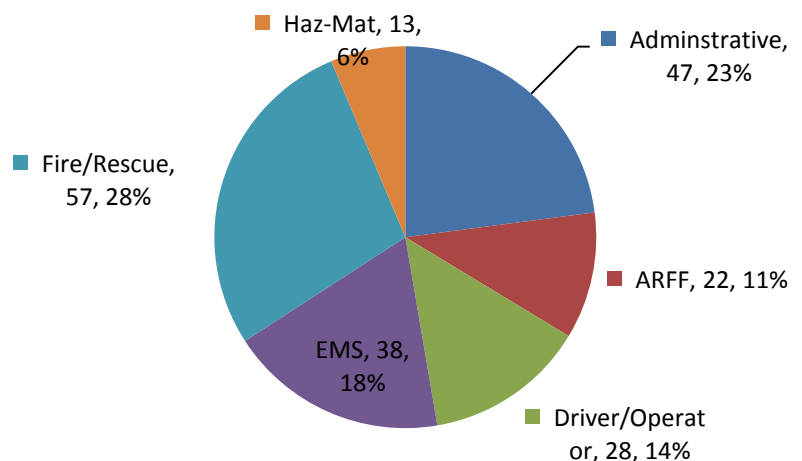
Fire Department Training Report for August 2013

For the month of August, 2013 the fire department held 205 training classes which totaled 1,987 class hours. The class topics have been grouped into six categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, and Hazmat.

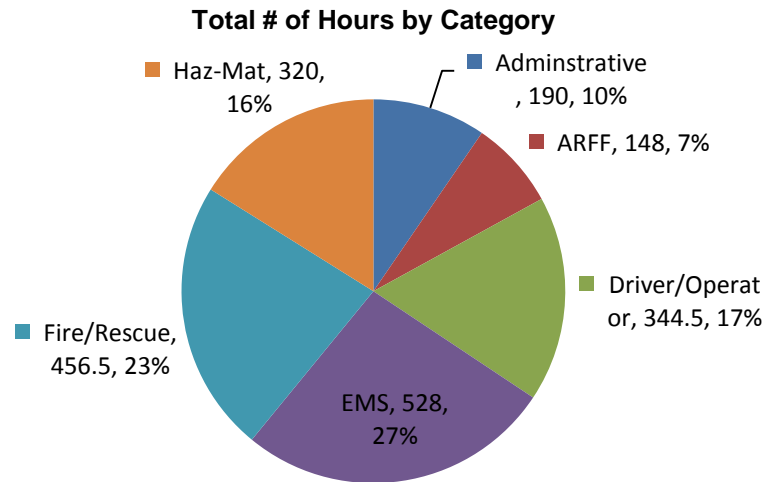
Major training subjects during this month included:

- Driver/Operator
 - Apparatus Familiarization Truck 1
 - Pump Operations

Total # of Training Classes by Category



- Fire/Rescue
 - Fireground Command
 - Fire Officer Leadership
- Hazardous Materials
 - Emergency Response to Railroad Incidents
 - Monitoring
- EMS
 - Mass Casualty Management
 - Respiratory Emergencies
 - St. Louis University Cadaver Lab
- ARFF
 - Fire Hose, Nozzles, Turrets, Appliance use
 - Aircraft/Airport Familiarization





Public Works Director



Jim Karch

Public Works Department

August 2013 Edition

Engineering Division

CITY OF BLOOMINGTON PROJECTS	STATUS
Street & Alley Repair, 2013 – 2014	In Construction (15% Complete)
General Resurfacing, 2013 – 2014	In Construction (55% Complete)
Pavement Preservation, 2013 – 2014	In Construction (55% Complete)
50/50 Sidewalks & Handicap Ramps 2013 – 2014	In Construction (20% Complete)
Morris Avenue Reconstruction, Fox Hill to Fire Station	In Construction (99% Complete)
2012 Maintenance contracts (Street, Utility, Grading, Traffic Signals)	Out for Bid
2013 Washington St Micro-Surfacing	Out for Bid
Eagle Crest East Pump Station Improvements	In Design (10% Complete)
Locust Colton CSO Elimination, Phase 1	Punch List Items
Hershey Road: Hamilton Road to 750' South	In Design (60% Complete)
Sanitary Sewer & Storm Water Master Plans	(97% Complete)
Highland Golf Course Storm Sewer	Out for Bid
HoJo Pump Station	In Design (15% Complete)
Maizefield CSO Elimination Study	In Design (30% Complete)
Kensington Sewer Repair & Channel Lining	In Design (0% Complete)
Jackson Street Sewer	In Design (30% Complete)

August 2013 Overweight Loads	31 issued Permits for \$2,805.00
August 2013 Dumpster/Traffic Control	9 Permits for \$150.00
Customer Service Calls	
August 2013 Call Center	1,244 Incoming Calls Handled
Erosion Control/Complaints Inspection Report	
New/Maintenance Erosion/Storm Water Management Inspections	161
Erosion/Storm Water Management Complaints	15
Inspection & Complaint Files Closed	6

PRIVATE DEVELOPMENT PROJECTS	STATUS
Commercial Site Plans	6 Plan Sets Reviewed
Scharf PUD Sanitary Sewer	Punch List Items
Grove Subdivision, 4 th Addition	Punch List Items
Grove Subdivision, 5 th Addition	In Review
Wingover Apartments	In Construction (99% Complete)
Wingover Apartments East	In Construction (95% Complete)
Harvest Pointe – Phase II	Punch List Items
Links at Ireland Grove	Punch List Items
Loeseke Sanitary Sewer	Punch List Items
Fox Hollow Subdivision	Punch List Items
Fox Creek Village, 3 rd Addition	In Construction (95% Complete)
Fox Creek Village, 4 th Addition	In Review
Wittenberg Woods	Punch List Items

Street & Alley Repair

This annual project involves minor repairs to City streets and provides for milling/resurfacing of city alleys.

General Resurfacing

This annual project includes the milling and resurfacing of existing city streets.

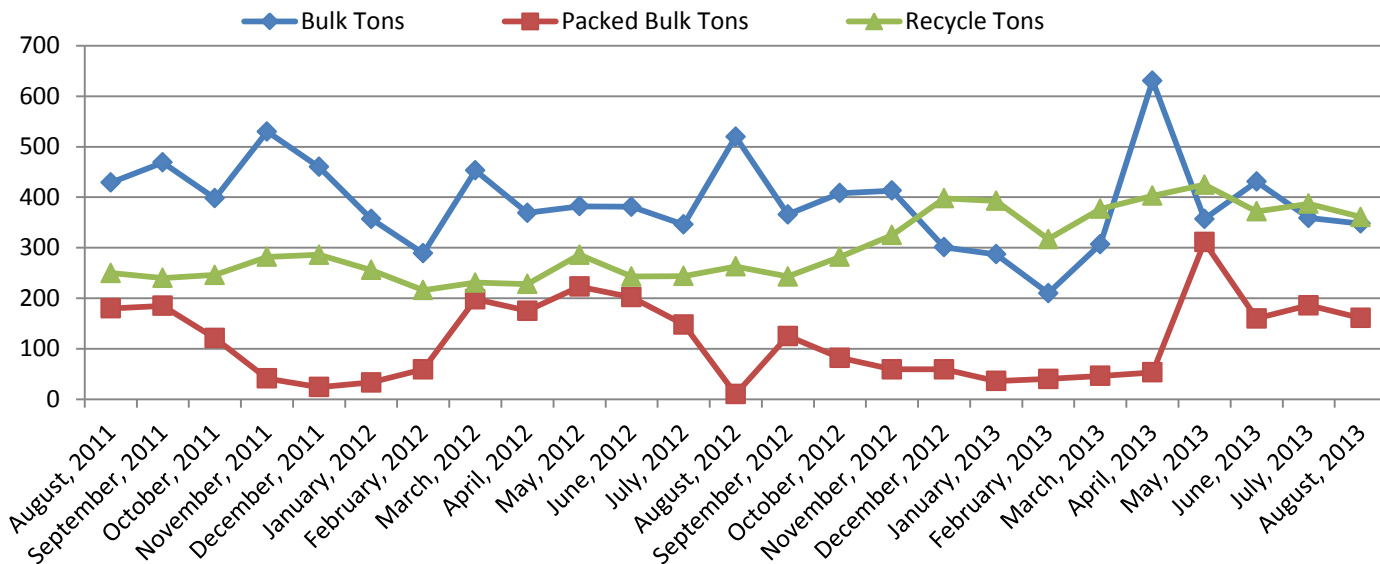
Solid Waste Division



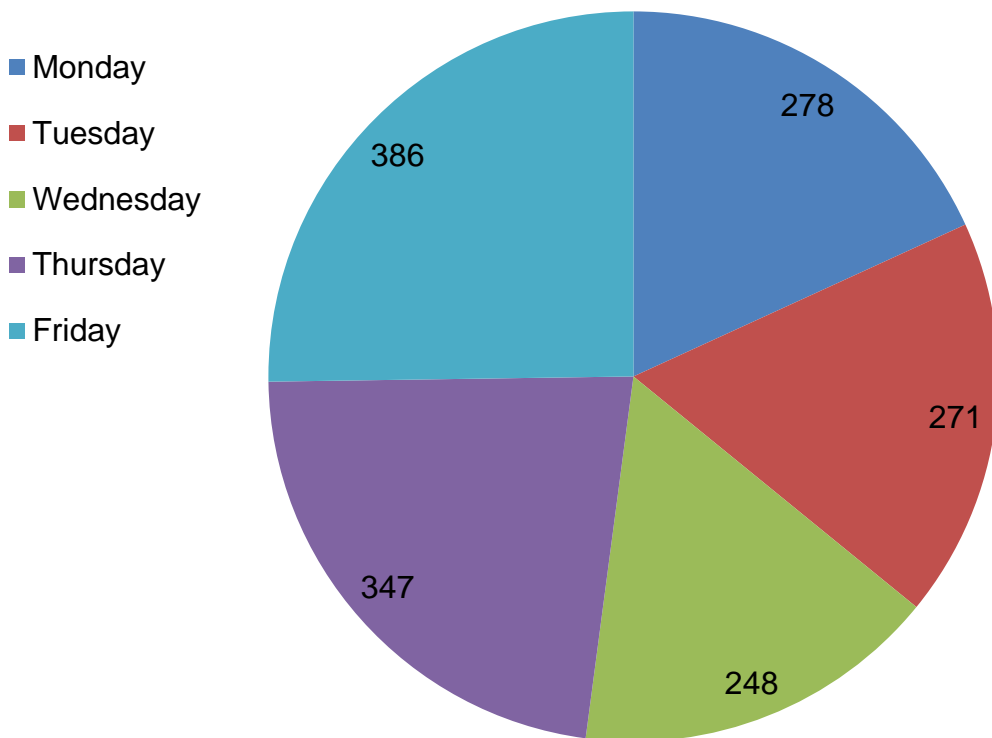
The City of Bloomington provides its residents with street sweeping service as an effort to beautify and enhance the aesthetics of the nearly 800 center line mile City street system. The goal of the Department is to provide service to citizens by maintaining a healthy, safe and clean environment for the community. Street Sweeping is also a Best Management Practice to protect the storm water drain system. Working both day and night shifts, 996 miles of streets were swept in August 2013.

Approximately 25,500 residences are serviced weekly and an average of 30 pounds of household garbage was collected each week at these locations in August 2013. The Division also provides weed control and provided gravel maintenance through the City for 11 alleys in August.

Bulk and Recycled by Ton: 2 Year Findings



August Garbage Tonage by Weekday



Streets & Sewers Division

Council - Work Type Completed Average Age Hours

Work Type	Average Age	Average Completion	Avg. Hours Worked
Contractor	17.00	2.00	16.00
Curb	22.50	1.50	20.00
Hot Asphalt	2.80	1.15	26.40
Inlet Repair	15.80	1.80	19.40
Pavement Repair	22.00	1.00	32.25
Perm Patch	1.00	0.00	17.50
Service Repair	28.00	13.50	23.25
Sidewalks	1.00	0.00	18.00
Sump Line Repair	1.00	0.00	6.00
Water	15.44	3.81	10.84

Council - Work to be Done Summary

Work Type	Outstanding Work Orders
Backfill/Seed	5
Cave In	10
Cold Mix	20
Contractor	17
Curb	5
Damage Repair	17
Hot Asphalt	6
Inlet Repair	29
Mailbox	5
Main Repair	2
Manhole Repair	9
Pavement Repair	9
Perm Patch	27
Service Repair	7
Sidewalks	11
Snow Plow	1
Water	44

Work Completed by Date Range Summary

Work Type	Jobs Completed
Cold Mix	104
Contractor	1
Curb	2
Hot Asphalt	20
Inlet Repair	5
Pavement Repair	2
Perm Patch	1
Service Repair	2
Sidewalks	1
Sump Line Repair	1
Water	16

Fleet Division

	August 2012	August 2013
Work Order Requests	452	471
Total Repair Orders Closed	406	445
Preventative Maintenance	46	26
Total No Lead Gallons	15,856	16,749
Total Cost	\$54,898	\$55,606
Avg Price Per Gallon	\$3.46	\$3.32
Total Diesel Gallons	13,576	13,179
Total Cost	\$51,047	\$46,126
Avg Price per Gallon	\$3.76	\$3.50



Fleet Division Put into Service Five New Automated Collection Trucks



Water Director



Craig Cummings

Water Department

August 2013 Edition

Reservoir Conditions

During the month of August, Central Illinois received below average precipitation with a total of about 1.54 inches of rain. The monthly average precipitation for August is about 3.84 inches. With the precipitation deficit during the month, the Evergreen Lake Reservoir (primary source of supply this month) dropped to about two feet below its spillway. The Lake Bloomington Reservoir is also below its spillway level by about two feet as well.

The 2012 shoreline protection project at the Evergreen Lake Reservoir was completed during June of this year. In July, the Water Department successfully applied for a grant to fund a project of about the same magnitude. The 2013 grant application is for an overall \$95,000 project with about \$45,000 coming from Illinois Environmental Protection Agency, Bureau of Water and \$50,000 coming from the City of Bloomington Water Improvement Fund. The bid documents are being prepared for this project and it is expected to be bid in September 2013. This will be a fast track project which should be completed by the end of the year.

In mid-August, McLean County was moved into an abnormally dry drought rating by the United States Drought Monitor report. The Drought Monitor report is compiled by the several Federal and State agencies as well as academic partners. The precipitation deficit has only been experienced in the last couple of months but that is enough to move the area into a drought condition. Fortunately, this drought has occurred late in the season so the impact on City reservoirs has been minimal. However, this weather pattern bears monitoring as the forecasts do not indicate a change in the weather pattern and the drought could intensify.

Water Quality

The conditions remained favorable in August for certain taste and odor causing algal species to grow at very quick rates and cause an algal "bloom". As the water temperature increases and there is more

daylight, so does the threat of an algal bloom. At this time, reservoirs have not experienced a bloom of taste and odor causing algae.

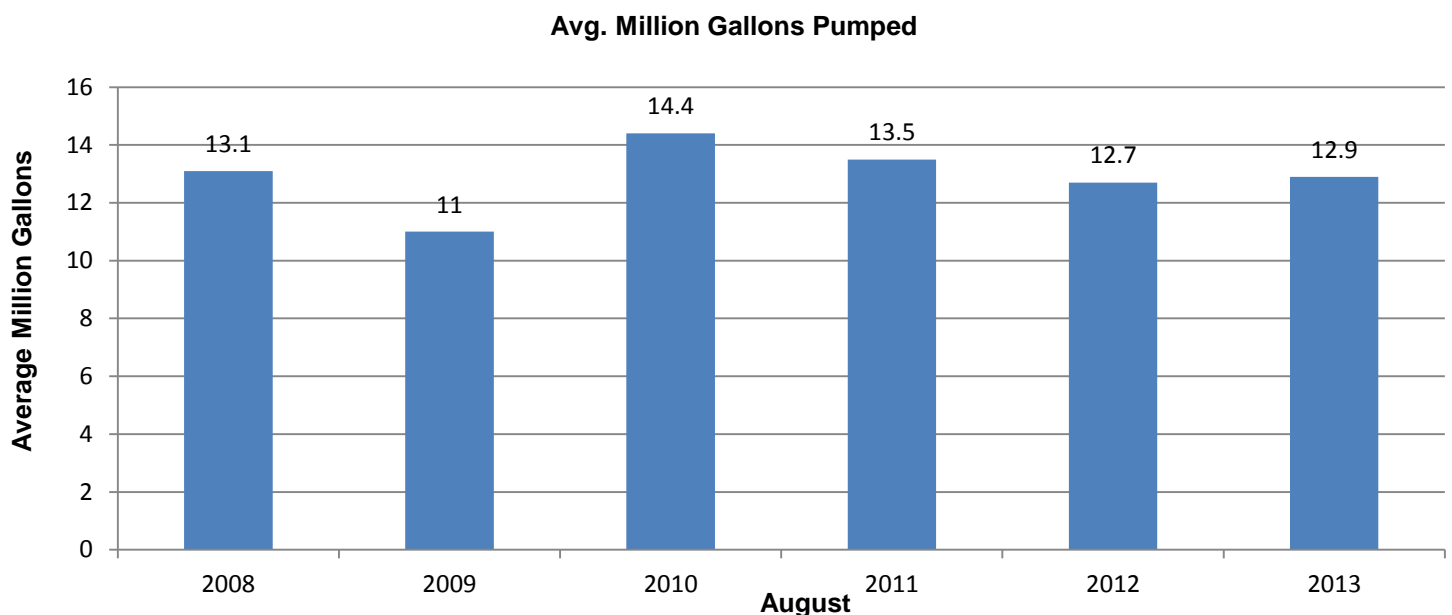
The time for the application of anhydrous ammonia has passed. Anhydrous ammonia is the form of nitrogen used to fertilize farm ground destined for corn production. It is applied from the white pressurized tanks that are so common in the Midwest (pictured left) in the spring and fall. The lack of rain from the previous year (drought during summer 2012) indicated that not all the nitrogen applied during the growing season in 2012 had been utilized by corn plants. Staff monitored this situation closely through the spring in 2013. Unfortunately, the nitrate level in Lake Bloomington surpassed the 10 mg/l limit in late March and remained at that level through late June. One mg/l is the same as one part per million. The drinking water standard for nitrate is 10 mg/l. As a result, staff switched to the Evergreen Lake Reservoir on March 25. This reservoir was under the 10 mg/l limit with a measure of about 7 mg/l. During the spring, this level increased and ended at about 9.2 mg/l in late June. Though staff was alarmed, the nitrate levels showed a decline in July. After the levels decreased, staff switched back to the Lake Bloomington Reservoir in August.

Water Conservation/Groundwater Project

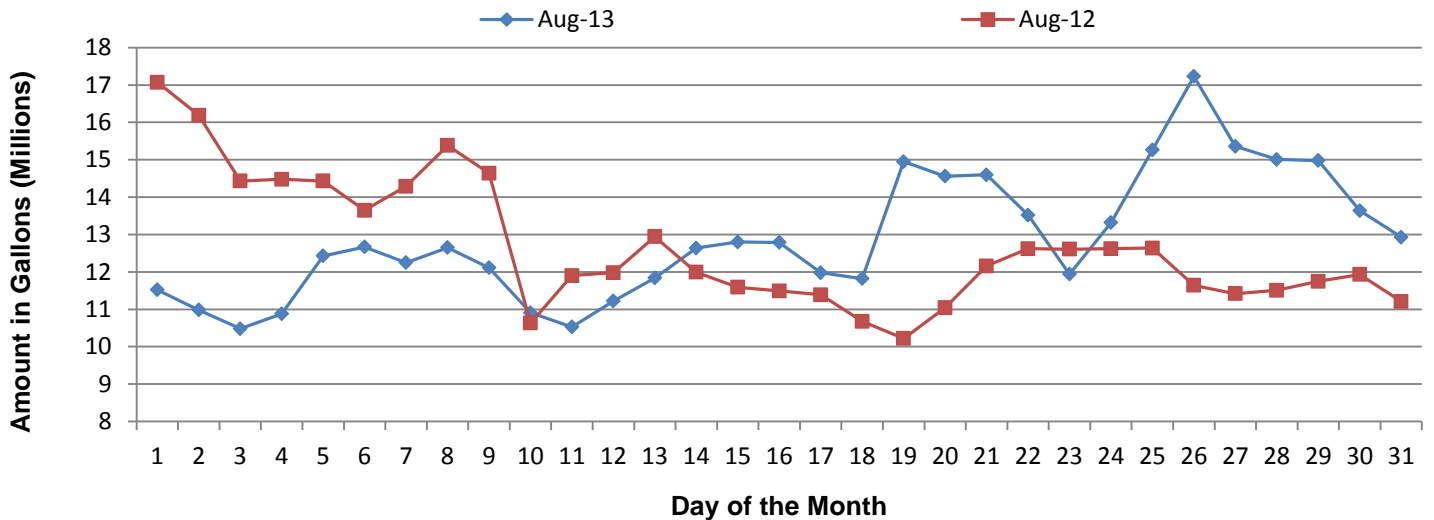
At this time, staff is working on the Request for Proposals (RFP) for the water conservation plan.

Pumpage

Pumpage has been moderate during the month. The Department pumped an average of around 12.9 million gallons per day (MGD) during the month of August, with a peak day of 17.2 MGD on August 26, 2013. The August average for 2013 is comparable to the average daily pumpage for past years in August. In 2012, staff pumped 12.7 MGD, 13.5 MGD in 2011, 14.4 MGD in 2010, 11.0 MGD in 2009 and 13.1 MGD in 2008.



Water Delivered to Customers (in Millions of Gallons): August 2012 vs August 2013



As is typically the case, the top ten water users for the Water Department in August include at least five customers outside the City of Bloomington. Those customers in August 2013 include Mitsubishi Motors, the Village of Hudson, Bloomington Township Public Water District (BTPWD) West Division, Advocate BroMenn Hospital, Also, only as a summertime occurrence, the City of Bloomington had one location (Highland Park Golf Course) in the top ten and another (Tipton Park) in the top fifteen.

Infrastructure

The month of August was another highly productive fire hydrant service work month. Staff worked on 47 fire hydrants with problems. These maintenance problems are not severe enough to have taken the hydrants out of service, but the hydrants are not in prime operational shape. Staff replaced/installed 10 hydrants during the month. This brings the fiscal year total to 295 hydrants serviced and 55 hydrants that have been replaced/newly installed. As of the end of August, no hydrants are out of service as a result of our annual hydrant testing.

Hydrant Repairs/Replacements Each Fiscal Year

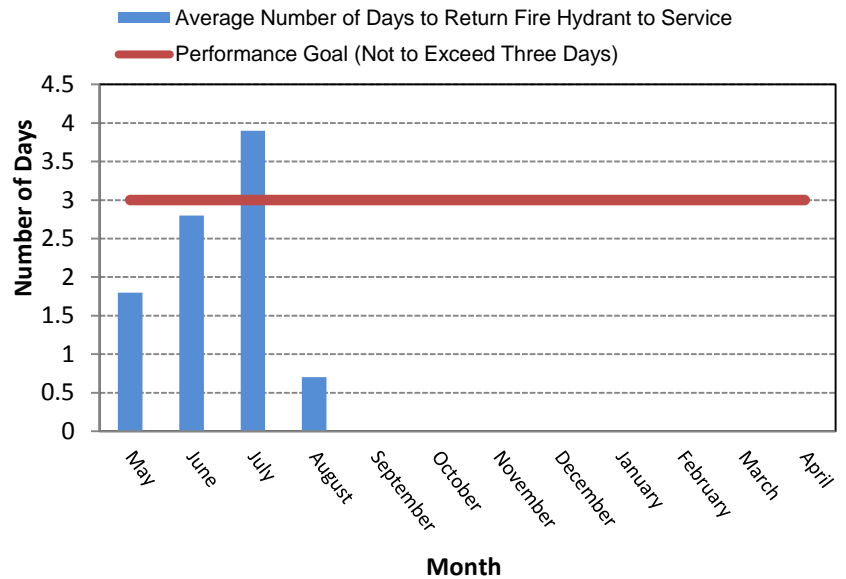
	FY14	FY13	FY12	FY11	FY10	FY09
Hydrants Overall	4263	4255	4228	4213	4000	3900
Out of Service Hydrants	0	0	0	0	13	100+
Hydrants Serviced	295	353	330	261	185	381
Hydrants Replaced	5	79	79	72	59	75
% Hydrants in Service	100	100	100	100	99.7	97.4

10 fire hydrants were replaced/installed in August. This brings the total number of fire hydrants that have been replaced/newly installed this fiscal year to 55. Of these 55 fire hydrants, 45 were replacement hydrants that have been funded through the Operations and Maintenance account. With the hydrants funded by the O & M account, the Water Department has spent approximately \$157,500 on their installation at approximately \$3,500 per hydrant. The budget line item for hydrants is

\$100,000 in the FY14 budget. The overage in this account will come from other accounts that are under budget.

During August, the joint Water Department/Fire Department fire hydrant operational testing program continued. There were three fire hydrants that were called out service. The average time it took to return these eight fire hydrants to service was 0.7 days. The FY 2014 performance measure is a not-to exceed 3.0 days (lowered from 5.0 days in previous years) as measured as an annual average. The annual average is now at 2.8 days for hydrants to have them returned to service.

Average Number of Days to Return Fire Hydrants to Service by Month



There were 551 hydrants tested during the month or 12.9% of the total number of hydrants. The CY 2013 program is at 4,100 total hydrants tested or 96% overall complete at this time.

The fire hydrant testing is showing signs that last year's maintenance and repair efforts are paying dividends. The 2011 overall percentage of hydrants tested that had a routine problem was 13.6%. This number dropped to 13.0% in 2012 and stands at about 8.0% for this year. Likewise, the percentage of hydrants that had a high priority problem (which resulted in the hydrant being called out of service) was 1.5% in 2011, 1.2% in 2012 and thus far, 0.6% in 2013, obviously a nice trend.

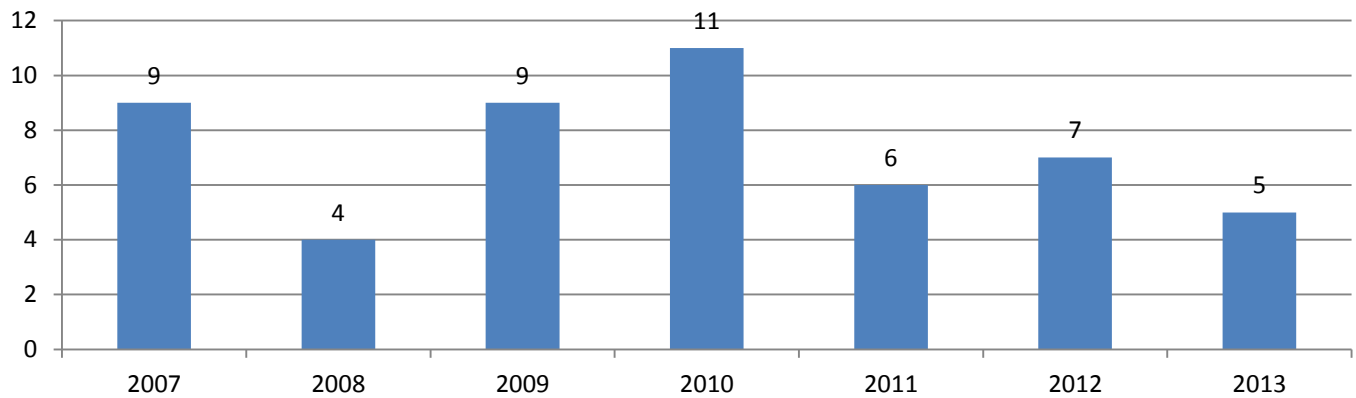
The Water Department has a program to upgrade fire hydrants with steamer (otherwise known as pumper) connections with quick connect fittings known as Storz fittings. The steamer connections on fire hydrants across the country have different thread patterns. In fact, the City of Bloomington's steamer thread pattern is different from the pattern used by the Town of Normal. So, in order for the Town of Normal or any other department to use a Bloomington steamer connection, an adaptor would need to be used. By using the Storz fitting, this enables the City of Bloomington Fire Department, as well as other departments in mutual aid situations, to quickly and universally use the city's steamer fire hydrants. In August, the Water Department installed 18 Storz fittings on fire hydrants. Currently, approximately 465 steamer hydrants or about 16.0% of the steamer hydrant inventory have the Storz fitting

Four valve repairs were made during the month of August.

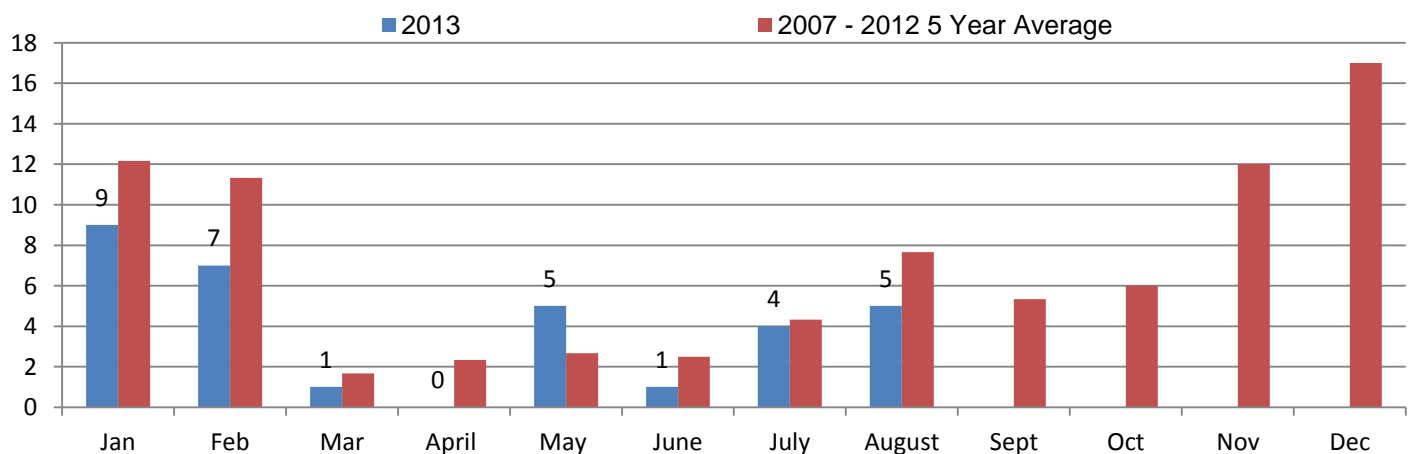
During the month, there were 5 water main breaks/water main leaks. The August average for water main breaks stands at 8. The calendar year 2013 total through August is 32 main breaks as compared to an average of 45 main breaks at this time over the last six years.

	CY 2013	CY 2012	CY 2011	CY 2010	CY 2009	CY 2008	CY 2007	AVG FOR MONTH '07-'11
Jan	9	12	17	10	13	13	8	12
Feb	7	9	16	9	12	9	13	14
March	1	5	2	1	0	2	0	2
April	0	3	2	5	1	1	2	3
May	5	0	7	2	2	3	2	3
June	1	4	4	4	0	2	1	3
July	4	12	4	2	4	2	2	5
Aug	5	7	6	11	9	4	9	9
Sept		4	7	1	14	4	2	6
Oct		3	5	6	7	7	8	7
Nov		14	8	7	15	15	13	12
Dec		13	7	21	25	13	23	18
CY thru August	32	52	56	44	41	36	37	45
CY TOT	32	86	85	79	102	75	83	85

Water Main Breaks Per Month August 2007-2013



Water Main Breaks by Month

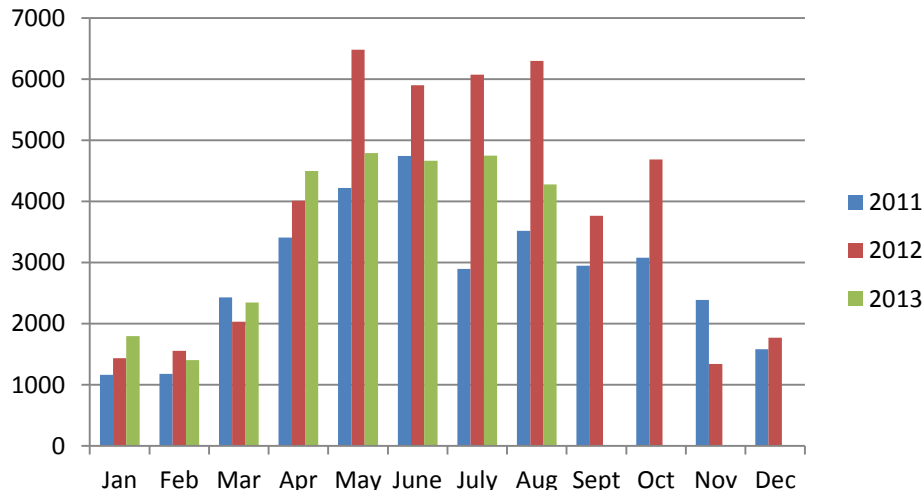


During August, staff replaced/repaired 21 water service lines/curb stops. Several of these were very old lead (the metal) service lines. Any time that lead can be removed from the water system, it is a good thing since there is a drinking water standard for lead.

The leak detection program continues to identify leaks in the distribution system. During the month, both inside leaks (meaning they are on the customer’s side of the curb stop and thus the customer’s responsibility) and leaks that are the City’s responsibility (from the water main to the curb stop) were identified.

It has been a busy month for Joint Utility Location Information for Excavators (JULIE) work. There are several fiber optic installation companies still working throughout the City. The Water Department provides all the JULIE locates for the City which includes water lines, storm sewers, sanitary sewers, the power supplies for some City-owned street lights, City owned or maintained traffic signals and City fiber optic lines.

Monthly JULIE locate requests 2011 - 2013



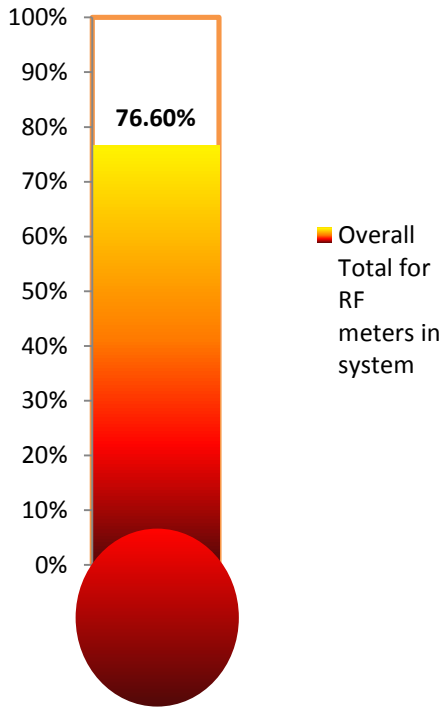
For the month of August, the Water Department received 4,282 JULIE locate requests.

Keep in mind a single JULIE request can be submitted for numerous blocks at a time. The request might be for all buried utilities on a given street from sidewalk to sidewalk. A complicated locate request on a busy street such as streets with numerous intersections and streetlights, traffic signals and multiple water mains and sewers could take as much as two weeks for a locator to complete.

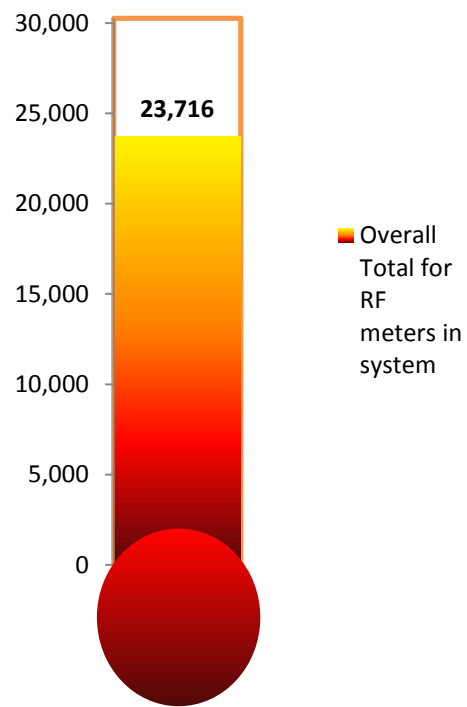
Metering

Staff installed another 327 Radio Frequency (RF) meters during the month of August. For the Fiscal Year (FY14) the goal is to complete installation of 7,000 units. The Water Department installed 6,022 meters last fiscal year and 6,069 in FY 2012. With the 327 meters installed for the month, this puts the department at 1,562 meter conversions installed this fiscal year or about 26% of the goal for the year. When totally completed, the meter change-out program will eliminate the need for Meter Readers. Since this is a multi-year project, the Meter Reader positions have been eliminated as more RF units are installed. Currently, the Department is down to one Meter Reader (from 3 in 2009).

Overall % Total for RF meters in system



Overall Total for RF meters in system



The breakdown of the overall meter inventory in the system is about 1,030 meters that are commercial/industrial and about 29,400 that are residential.

Staff changed out four Unitized Measuring Elements (UME's) on large meters during the month. The UME is the part of the meter that has the moving parts that are subject to wear. It is critical to keep this part in good working condition. The UME change-outs are part of the large meter resting and maintenance program.

If the flow volumes will vary, like as in an apartment complex where numerous residents will use water at the same time, and then small amounts will be used at other times (during the work day) then a compound meter is the better choice. This is because compound meters can register both the very low flows and the higher flows as well. The Water Department made a decision over 10 years ago to remove all of the compound meters from the system. Since that time until now, the Water Department has been installing compound meters in locations that conform to the industry standards for the type of meter installation. Although compound meters are more expensive than turbine meters, in the long run, they pay for themselves by accurately measuring the actual water used by the customer.

Financial

In 2013, staff will continue to track delinquent customers closely and will use the last resort of a shut-off if the customer does not respond to requests for payment of the past due amount or by entering into a payment plan.

Shut-Offs by Billing Cycle & Date

Billing Cycle	8/21	8/14	8/7	7/31	7/25	7/16	7/9	7/2
1				73				81
2			79				26	
3		47				27		
4	19				28			

Water Treatment Plant – Major Projects

The filter media (large gravel, pea gravel, support sand, filter sand and granular activated carbon (GAC)) in filter #15 was removed last November when the GAC was changed out. The underdrain system (the collection system at the bottom of the filter that collects the water that has been trickling through the layers of sand and gravel) in this filter has failed and needs to be replaced as soon as possible.

Personnel

The two new Water Treatment Plant Operators, Jeremiah Powell and Jeremy Teeples, are done with their training periods and are now operating at the plant on solo shifts.

Communications

The Water Department provided some information on the developing drought for a local TV station.

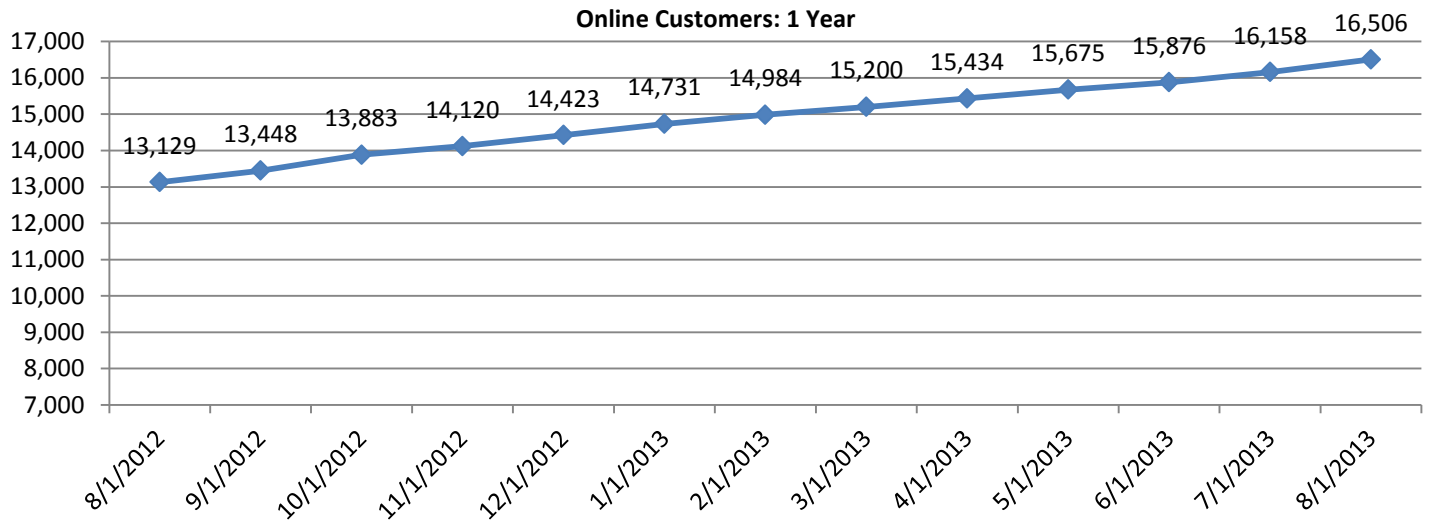
Miscellaneous

The EverBloom chapter of the Friends of Reservoirs Program met again in August. Friends of Reservoirs is a charitable foundation dedicated to the restoration, enhancement and protection of fish habitat in reservoir systems nationwide. The meeting was well-attended and has continued fund raising for worthy reservoir projects at the Evergreen Lake or the Lake Bloomington reservoirs. About 100 people have already joined the group. This group recently applied for a number of grants through the national organization.

The new bulk water dispensing station was installed and tested at the Division Street office earlier this year. This new hardware will tie directly into the MUNIS software so water sales and meter readings for the water sold will be tracked at the time of the sale. The new system is much less time intensive on the part of the City. In August, this unit sold about \$1,060 worth of water. This brings the annual sales to about \$8,000

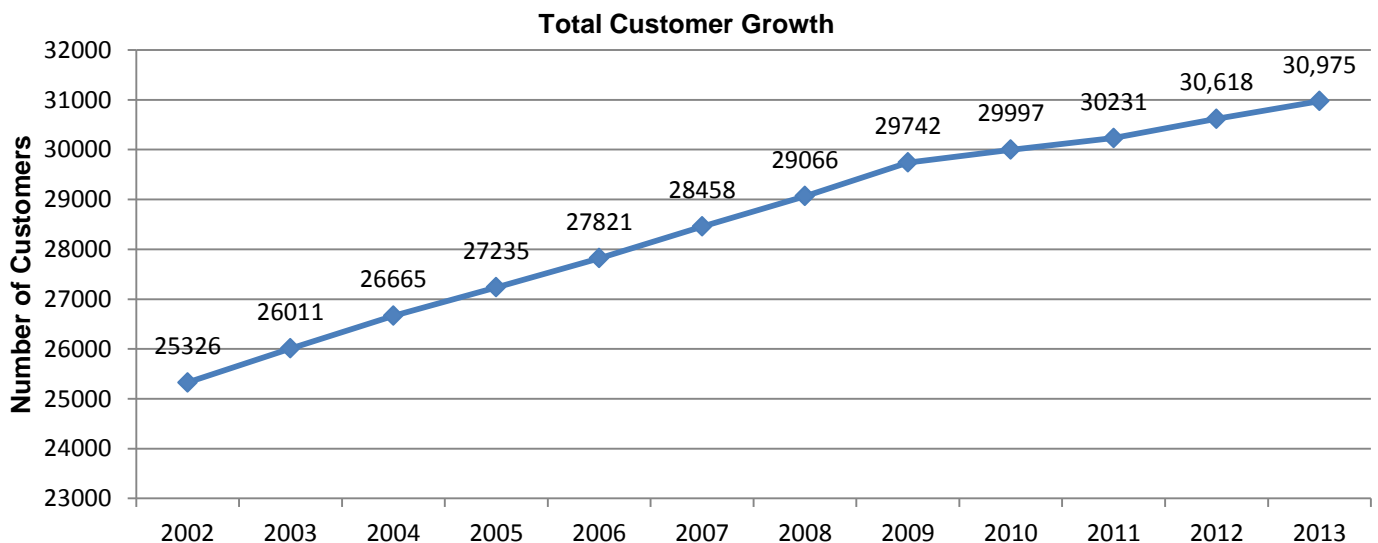
Our on-line bill payment option continues to attract new enrollees. As of the end of August, 16,506 customers have signed up for this service. 343 additional customers signed up for this service in

August. Staff will continue to track the number of participants monthly and express the number of customers with this service as a number and % of total customers. 16,506 customers make up about 53.3% of the total customer base.



In a related metric for the number of customers accessing their accounts on-line, 2,036 customers have signed up for the recurring payment option whereby their bill is paid each month without any action on their part. That is an increase of 29 customers as compared to last month. The 2,036 customers are about 6.6% of the total customer base.

The Department continues to see overall customer growth in CY 2013 although it has slowed tremendously as compared to years in the recent past. For the month of August 2013, the department gained 61 customers. This brings the total number of customers to 30,975. The Water Department started the year with 30,975 customers. This is a calendar year gain of 185 customers. This calculates to an extrapolated calendar year customer growth of 555 customers or a percentage gain of about 1.8%.



Cost Savings Measures

The Department continues to see an increase in the number of customers that are electing to go paperless with their City Services bills. Currently there are 4,118 customers that no longer receive a paper bill. This equates to 13.3% of the customer base! Each bill has a hard cost of about \$0.53 for the processing and mailing. This equates to savings of about \$24,000 per year. This savings number will continue to increase as more customers sign up for paperless billing.

PDC Laboratory, which is contracted to perform higher level tests that the Water Department is unable to perform, now picks up samples, which saves the City about \$35 per month in shipping fees.

By requesting competitive laboratory quotes for the Unregulated Contaminant Monitoring Rule Phase II (UCMR2) testing, the Water Department is able to save about \$400 per month. There are very few laboratories in the country that are certified for this testing.

The Water Department started ordering Hach brand laboratory supplies for chlorine and fluoride testing through a schedule shipment plan. This saves about \$100 per month.

The Water Department integrated the entire JULIE locating system into its workload. Previously the department just located the buried water infrastructure. This service performed by the Department now includes locating the infrastructure related to water, sewer, storm water, sump pump lines, traffic signals, street lights and fiber optic lines. This involves responding in one fashion or another to over 16,000 locating requests each year. This was done without adding any Staff but has made getting other work done more challenging. It has reduced the costs to locate for other City Departments that had previously located their own infrastructure, so that when an after-hours JULIE request was responded to, representatives from three different departments would mobilize for the same location.



PR&CA Director



John Kennedy

Parks, Recreation & Cultural Arts Department

August 2013 Edition

BCPA

The BCPA hosted 43 functions and 9,975 patrons in August. These functions included the Miller Park Summer Theater, wedding receptions, piano lessons, improv classes, usher trainings, first aid & CPR trainings, meetings and Bruegela 2013. This is a 13.6% increase in attendance over August 2012 and 12% higher for this calendar year than last.

Bruegela 2013 set new records for attendance at the BCPA with almost 6,000 people over two days at the indoor/outdoor community event. Friday night's headliner Red Wanting Blue performed after two opening acts to a large lawn audience on the BCPA's mobile CEFCU Summer Stage. On Saturday night, the David Mayfield Parade was the headliner with three opening acts, and the BCPA hosted the largest crowd ever seen at a BCPA outdoor event. The outdoor music was also piped indoors to the ballroom for the beer-tasting crowd. The money that was raised at Bruegela will be distributed by the Jaycees to seven area charities benefitting the Bloomington/Normal community.



Bruegela 2013



Snow White & the Seven Dwarfs Production

Week two of The Miller Park Sumer Theatre ended August 1st, 2nd and 3rd with Missoula Children's Theatre producing *Snow White & the Seven Dwarfs*. Ninety-two area youth ages 8-18 auditioned for 57 spots in this musical on Monday and a show was produced. Due to the rain, an indoor show was held on the BCPA stage Friday,

August 2nd and an outdoor show on the Miller Park stage Saturday the 3rd. 1,380 patrons and

community members attend the two Snow White performances which were *FREE* to the public.

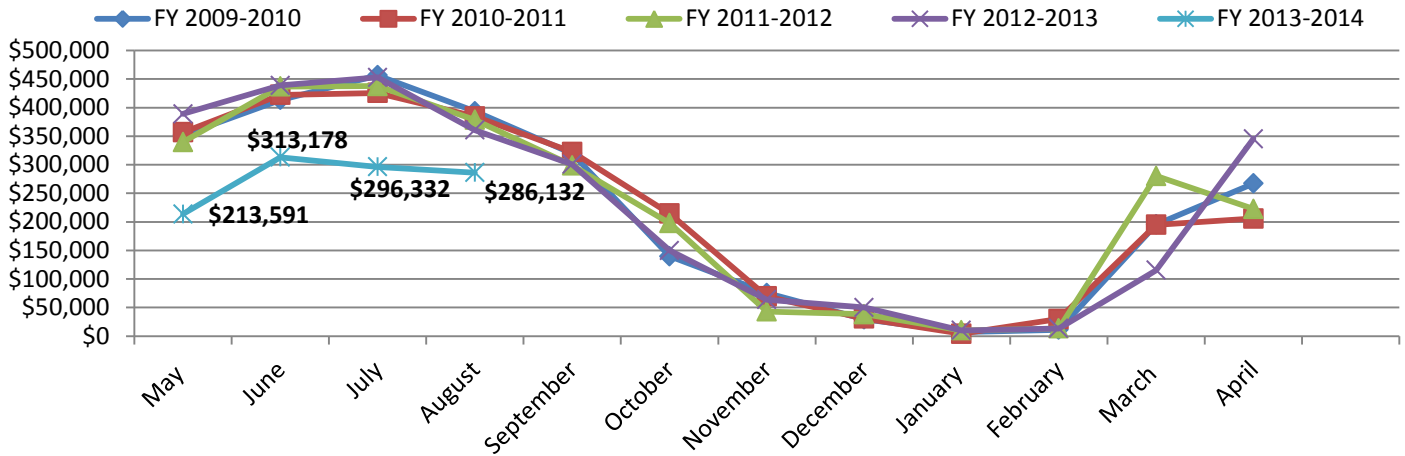
Golf Division

The month of August saw weather that was quite similar to last year with periods of well-below normal temperatures and well-above normal temperatures. Cognillogic Weather Service supports this as there was a -1% decrease in playable hours compared to this time last year. Moving concurrently with the playable hours, total rounds played were down -2%. Despite rounds being down, staff was glad to see total revenues up +3%. Highland Park experienced a very solid month with total revenue up +15%, merchandise revenue up +34% and food and beverage up +20%.

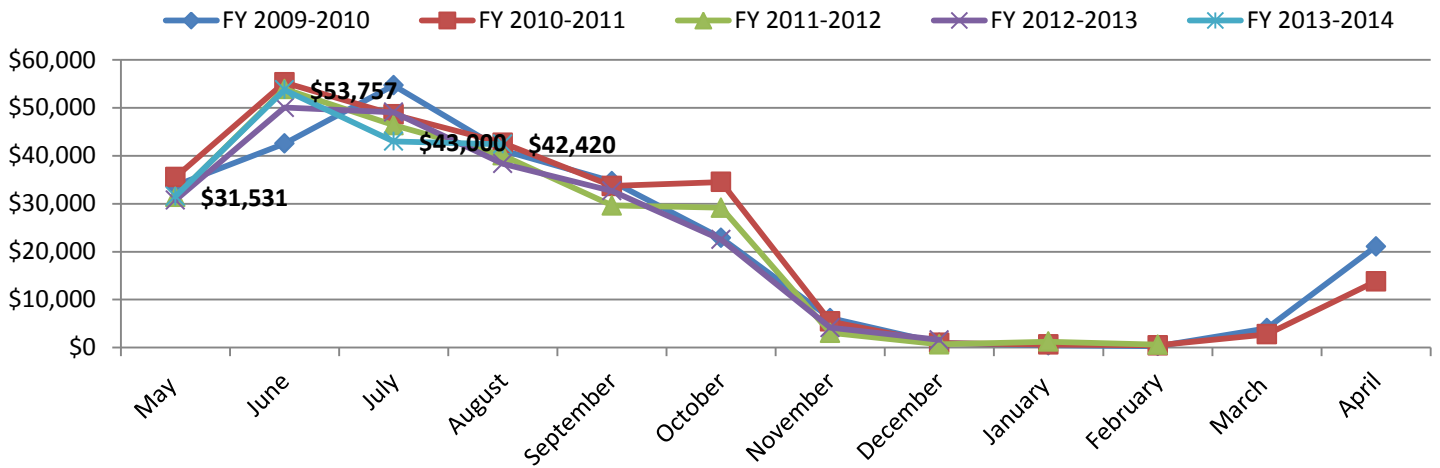
August brings about high school golf season at the courses, particularly at Highland Park. Currently six high school teams are playing all of their home matches at Highland Park. For the month, 431 high school rounds of golf were played at this course. An additional 212 golf rounds for the Bloomington High School program were played at The Den and Prairie Vista through their fall invitational tournament. Four of these six teams also utilize the practice facilities at Prairie Vista and The Den. In addition to the activity with high school golf, the courses hosted the following events in August: Bloomington Normal Parent-Child, Peoria and Champaign Sandtrappers, Peoria Grasshopper and the ISU Credit Union.

On the maintenance side of the operation, The Den performed aerification on the greens during the last week of the month. This cultural practice is a necessary evil that has major benefits in how the greens will perform for the following season. The crew did an outstanding job and many have noted the greens are already putting well. Course conditions at Highland Park are particularly good right now. Several comments have been made over the last month by golfers stating that they had not seen the course in as good of shape as it has been over the last month. After Labor Day, the maintenance crews will turn their attention to course aerifications for greens, fairways and tees. These aerifications allow the turf to better handle the heat of the next season.

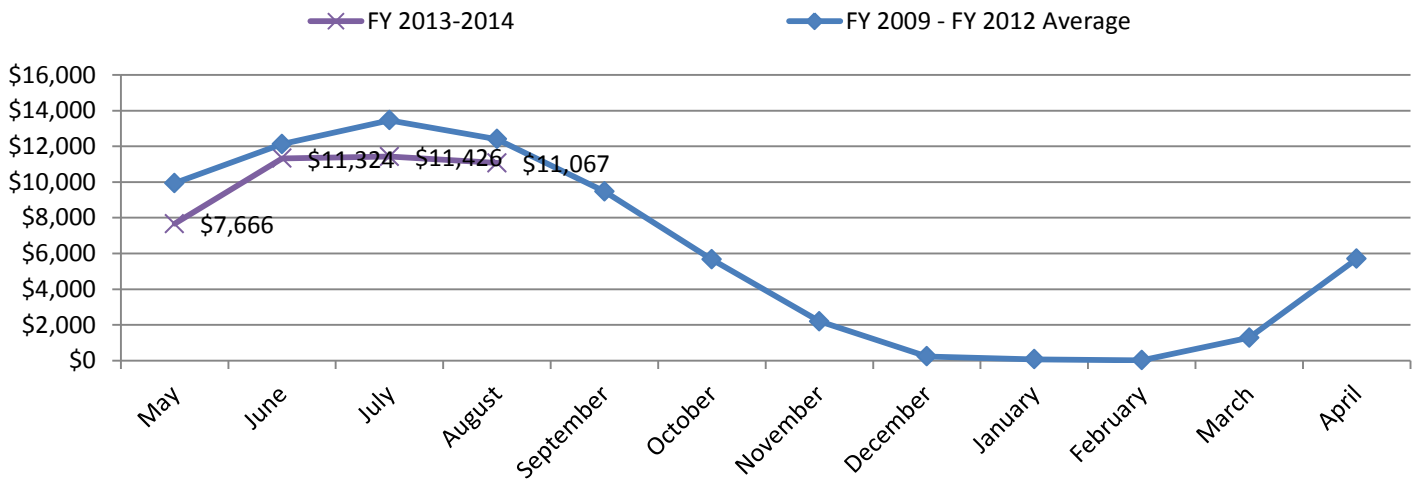
Total Revenue by Fiscal Year



Total F & B Revenue by Fiscal Year



Total Golf Rounds Played by Fiscal Year



Recreation Division

The final youth summer recreation programs came to an end in August. Day Camp completed one final week that met during the first two days of August, a second session of the preschool Destination Discovery Camp met in August, and a number of other programs wrapped up their last meeting during the first week of August. Six concerts were scheduled in August with two of the six being make-up dates for concerts canceled due to rain. One of the rescheduled events had to be rescheduled a second time due to extreme heat and humidity.



Some new sessions of Adult and 55+ Fitness Started in August. These sessions include Modified Gentle Yoga, Boot Camp and Zumba Gold. Boot Camp will be continued into the fall due to its popularity. The 55+ group also enjoyed trips to Fox Ridge State Park, Sullivan for a theater performance and a wine tasting tour. The wine tasting tour was a new event that had been requested by many seniors.

	2012	2013
Total registered for 55+	140	143
Total registered for adult	75	269
Total registered for teen	16	12
Total registered for youth	271	160
Total registered for p/c and pre	156	55
Total registered for special events	520	598
TOTAL PARTICPATION	1,178	1,237

August was also a time to prepare for fall. The Fall Program Guide arrived from the printer and was mailed out to those on the mailing list, as well as distributed to a wide variety of sites. Registration for City of Bloomington residents started Aug. 29. Interviews were started for fall sports coaches.

Overall revenue for summer 2013 (May – August) decreased by \$8,500 compared to the same period in 2012. Last year, two LEGO camps were offered contractually that brought in \$5,512. The group was not very organized and did not present a quality program so it was not offered for summer 2013. A Poms class that brought in \$1,350 was offered by the dance group in 2012, but they moved to the YMCA. Adult Fitness program attendance is the same, but many started in July so there was no revenue in August.

Aquatics

The swimming season continued, but a large number of staff were gone by the middle of the month, either returning to college or starting high school sports practice. O'Neil Pool closed for the season on August 11. Staff alternates closing one pool early each year since it is not possible to safely staff two pools as so many employees are lost once students start returning to college.

This year, it was Holiday's turn to be open through Labor Day. School hours started on August 20 at Holiday once District 87 was back in session. This meant the pool was open 4:30-8:00 pm on school days instead of opening at 1:00 pm. Usually attendance starts slowing down after one pool closes due to families gearing up for school and fall sports. However, after August 11th, there were five days in the 90s, six days above 85 degrees, and six days in the low 80s, which resulted in good attendance through the month. In August 2012, attendance at the end of the month was low as remnants of Hurricane Isaac hit the area.

Attendance was down at O'Neil Pool since this pool was open two and a half weeks less in 2013 compared to 2012. The revenue at this pool was up for the month. This was mostly due to the timing of payments. This year, a payment of \$2,934 was made by the YWCA for summer swimming in June and July. The attendance at Holiday Pool increased this year (mostly due to the number of warm days during the month). At this time, there are still outstanding payments owed to Holiday Pool for July and August for some non-profits.

Pepsi Ice

August 2013 revenue was not only higher than in FY13, but it was the highest revenue generated during the month of August at Pepsi Ice since the center opened. Total revenue for August was \$2,370 more than August 2012. Total revenue exceeded \$100,000 for the second year in a row for August. There were some categories that were less than in FY13, but the total revenue was higher.

Youth Hockey registration numbers as of the end of August are up slightly from last year although registration does not end until September. Adult Hockey registration experienced a decline for the month. The decline in registration is most likely due to the registration deadline being in the middle of September this year. Staff expects adult registration to equal last year's numbers.

Learn to skate and Learn to Play Hockey had a third session of evening and weekend classes only start during the week of August 6th. In 2012, only two sessions of classes were offered with none of them starting in August.

Last year there was revenue for speed skating and curling but these programs were discontinued. Both of these areas had been generating less revenue than could be sold to pre-existing customers for an hour's rate. This, in part, is the reason the ice rentals were up by \$2,514. The increased ice rate as of May 1 also had an impact. During the summer, concessions were at the highest they have been in seven years.

Special Opportunities Available in Recreation (S.O.A.R.)

Special Olympics

55 S.O.A.R. Bowlers participated in the Area Special Olympics Bowling Tournament in Peoria on August 24th. Of those participating, 14 received a gold medal in singles, doubles or team competition. These individuals will advance to the Sectional Tournament on October 12.

Three volleyball teams started practice and played in games. One traditional team of Special Olympics athletes and two unified teams which consist of Special Olympians plus peer partners make up the three teams for this season.

The softball teams did not make it past the district tournament so they did not have practice this August.

Special Events

Special events in August included a three-day/two-night Milwaukee Trip, S.O.A.R Birthday Bash, Illinois State Fair trip, Pool Party and more. It was a mix of in and out-of-town events. The SOAR Bash was open to the community. It was an event to celebrate the 40th year of the S.O.A.R. program and to bring awareness to the community about S.O.A.R. It was featured on the front of the Pantagraph.

Weekly Programs

The S.O.A.R. 4-H Club participated in the McLean County fair. Many received blue ribbons for their projects. Some of the weekly programs that continued through part of August were two craft programs, three fitness programs and Cooking with Jerry. Sunshine through Golf began its second session August 15 and will continue into September. The theater program put on their final production.



Staff Hours

August hours in 2013 decreased from 2012 by 219 hours. Different areas were up or down as compared to last year. S.O.A.R. was down by 140 and pools by 96 hours each. Boats increased since they weren't open in 2012.

<u>Program</u>	<u># Volunteers</u>	<u># Volunteer Hours</u>
Adult Center	17	54
S.O.A.R.	44	325
Hockey	60	120

Zoo Division

Admission Revenue

August 2013: \$48,080.95 (BEST August ever)

August 2012: \$44,793.15 (Second best August ever)

Revenue from the gate admission increased by 11.2% for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year.

Attendance

August 2013: 14,154

August 2012: 13,125

Attendance also increased by 11.2% for the current fiscal year compared to last year's attendance. Great weather during the first half of the month helped attendance have a great month.

Education

August 2013: \$2,782

August 2012: \$2,048

Revenue from Education Program Fees and Rentals increased by 12.6% for the fiscal year compared to last year.

Concessions, Carousel and Animal Food Sales

August 2013: \$6,294.10

August 2012: \$4,554.01

Revenue from Concessions, Carousel and Animal Food sales increased by 28.2% for the current fiscal year compared to last year's numbers. A Hurricane Simulator was added for a guest amenity. It is a cost share with a vendor and remains more popular than staff expected.

Animal Collection

Acquisitions: Animals added to collection by transaction or birth/hatch

- Male San Clemente Island Goat
- Two Northern Tree Shrew

Dispositions: Animals removed from collection by transaction or death

- 1 Crocodile Skink
- 1 male, 1 female African Hedgehog

- Male Burrowing Owl
- 1 Red-Eyed Tree Frog
- Male Cairo Spiny Mouse
- Male Red-Capped Cardinal and 2 male, 1 female Saffron Finch cleared quarantine and were released to free-flight in Tropical Rainforest.
- Male and female Jackson's Chameleon cleared quarantine and have been moved to off-exhibit Zoo Lab kitchen.

Staff

- Worked on animal transactions (Five pending)
- Information was presented to Bloomington City Council Infrastructure Committee regarding different funding options for the Zoo's Master Plan. A recommendation was chosen by the committee and sent on to the entire City Council for a vote in the future.
- Curator, Jonathan Reding, participated in two-day online exercise as continuation of "Flu at the Zoo" workshops. Other zoos in Illinois participated in similar scenarios. The exercise portrayed a scenario where a wild bird was found in O'Neill Park that tested positive for Avian Influenza (Bird Flu). This exercise helps to prepare the Zoo in case something like this scenario should take place. This was only an exercise. It did not actually happen.

Notes

- Assisted with Member's Night. This annual event is a Miller Park Zoological Society event.
- Published *Population Analysis & Breeding and Transfer Plan for the Snow Leopard Species Survival Plan (SSP)*. Zoo Superintendent, Jay Tetzloff, is the SSP Coordinator for this program that covers the continent of North America. This plan gives recommendations to every Snow Leopard in the program whether to be transferred or for breeding. The Miller Park Zoo has a breeding pair that is young. Staff is hoping for cubs next spring.

Parks Maintenance Division

Horticulture

The Park Maintenance Horticulture staff is comprised of three fulltime Horticulturalists, three fulltime Laborers and one Light Operator. They are assisted by eight seasonal employees who work throughout the year and seven seasonal employees that work from May until August. The City's mowing and maintenance program is divided into five different sections. There are three different sections of Parks that is managed by the Horticulture staff. One other section is considered a walk behind route which includes City Hall, downtown Bloomington, fire stations and any smaller piece of property that the division is responsible for maintaining. These areas are supervised by one of the Horticulturalists. The final area is right-of-way mowing. This area consists of 142 different locations throughout the City of Bloomington. These areas include detention ponds, right-of-ways and ditches. These areas are supervised and maintained by one part-time and two full-time employees.

The month of August was a very dry and hot month. Mowing stayed consistent with the month of July regarding the number of hours mowed. This is typical for this time of year. Those hours lost mowing were picked up by an increase of 150 hours in plant bed maintenance. Some park areas that were concentrated upon were McGraw Park, Walt Bittner Park and White Oak Park to name a few.

The demolition and installation of a new fountain in front of City Hall began in August. Park staff has designed a new five level fountain which will be the centerpiece in front of City Hall. The fountain will be approximately 15 feet in diameter and will be surrounded by annuals and perennials. The existing fountain wall, which is approximately 27 feet in diameter, was removed and will be replaced by a flagstone wall similar to what most of the park signs are made. This project should be completed by the end of September.



Fountain Construction



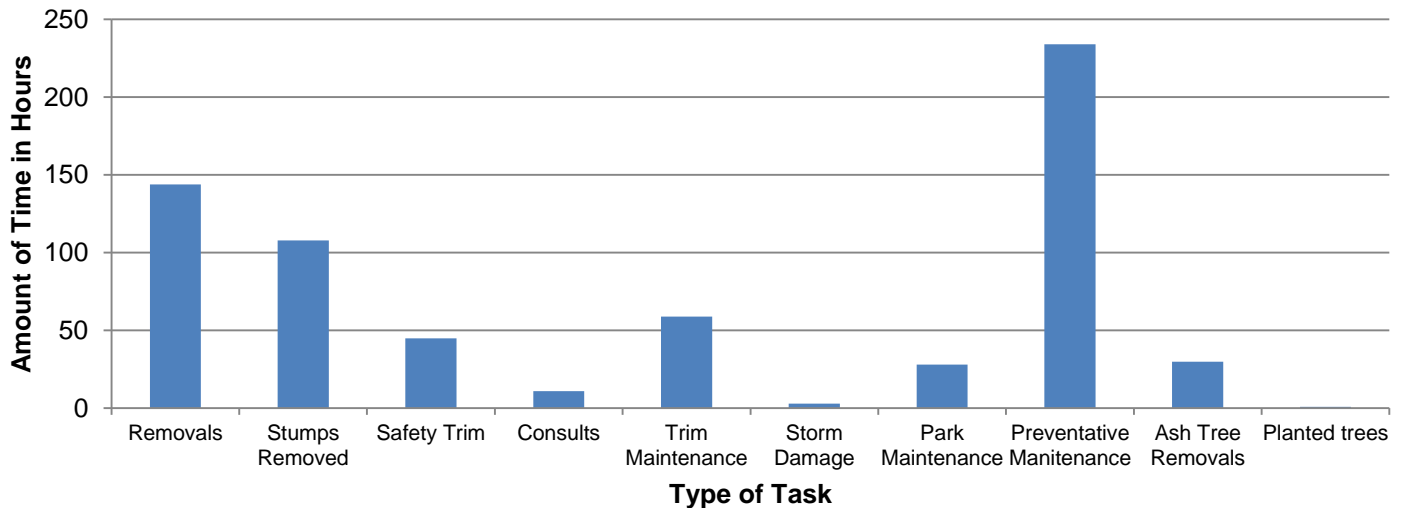
Fountain Construction

Forestry

The Forestry staff consists of three fulltime Foresters and six seasonal staff that work ten months a year. The staff is broken up into three different crews, one Forester and two seasonal staff. One crew concentrates on doing preventative maintenance. Preventative maintenance is considered to be the removal of all dead wood and low hanging branches of all Parkway trees. The current section of concentration is Section D-7 which is from Rte. 9 to Oakland and everything east of Veterans Parkway. The second and third crews work on citizen generated work orders and removals. These crews sometime work together on big trees and areas that have high traffic volume. Preventative maintenance will increase in August and September as the work orders are completed and caught up.

The month of August continued the trend of an increased number of dying Ash trees called in by homeowners. During the month of August, the division removed 30 Ash trees. This now brings the total number of Ash trees removed this year to 397. There were 144 removals in August which is a 65 tree increase from the previous month. Due to the increased number of removals (223) over the previous two months, a stump removal specific crew has been continuing its daily stump removals. 108 stumps were removed during the month of August. This is the most removed this year in any month. The added staff assigned to Forestry will help the Forestry staff concentrate on work orders, removals and circuit trims.

Forestry Division Trees Worked on by Job Task: August 2013



Utility

The Utility staff consists of four fulltime Utility employees and three part-time employees that work ten months. Each Utility member has a specific area of repair or maintenance they concentrate on. One Utility member's main area of focus is the two swimming pools, three water spray areas and all the public fountains. This staff member is responsible for the preventative maintenance, operations and chemical balancing. The second Utility staff member is responsible for the maintenance and operation of all the HVAC systems in the parks, zoo, golf course, Coliseum and Pepsi Ice. The third member of the Utility team is responsible for any park projects and repair. This individual helps with playgrounds, shelters, bath rooms and anything else that might need to be fixed. The division is currently one Utility member short but the process of finding a qualified replacement is underway. These individuals' primary jobs will be park and light inspections. The final two seasonal workers jobs are painting. These jobs could include shelters, buildings, bathrooms and parking lots.

The Park Maintenance division welcomed a new Utility worker, Brandon Scheirer, on July 22. His primary job function will be the maintenance of all HVAC units in the Parks buildings, BCPA and the Coliseum. Brandon has done a great job in the short time he has been here. A few of the things he has worked on include:

- Replaced the heat pump coupler on unit #1
- Completed a quarterly oil change on RTU's 1 and 2
- Installed a new cold brine pump #2 at the Coliseum
- Recharged the rooftop units at the BCPA
- Replaced zone sensors and the thermostat at Zoo Lab

Other Utility projects include:

- Monthly light inspection and repair at all parks and facilities
- Monthly HVAC inspection and repairs at parks and facilities
- Monthly HVAC inspections and repairs at the Coliseum and the BCPA
- Monthly park inspections and repair at all City parks

- Passed both State inspections at Holiday and O'Neil Pools
- Replaced broken playground equipment at Pepper Ridge, Clearwater and North Point
- Sanded and painted the deep end walls at O'Neil pool
- Completed the installation of the new playground at Oakland School
- Completed the brine flush at the Coliseum's ice plant. This project entailed partnering with Cimco (the company that designed and installed the system). The warm brine which is under the ice floor was flushed and replaced with new brine. This was in response to a crack in the pipe that was previously fixed and the brine was contaminated.



Economic Development

ED Coordinator



Justine Robinson

August 2013 Edition

Meetings Held: 40

- Expansion: 1
- New: 4
- Retention: 4
- Closing: 0
- Networking: 9
- Education/Training: 1
- Council/Commission/Committee: 12
- Media: 3



Narrative

International Council of Shopping Centers Chicagoland Retail Connection

On August 7th, the City's Economic Development Coordinator attended the annual ICSC Chicagoland Retail Connection at the Hyatt Regency McCormick Place in Chicago, Illinois. In attendance were 400 participants, including 145 retailers, who discussed the latest and greatest information on retailers' expansion plans. Click [HERE](#) for a list of participating retailers.

Green Building LLC Property Tax Abatement

City Staff approached the following taxing bodies during the month of August as it pertains to the proposed property tax abatement for the development at 115 East Monroe in Downtown Bloomington. Click [HERE](#) for a complete copy of the application packet.

- August 8th – Airport Authority
- August 20th – Heartland Community College

Enos Park Neighborhood Improvement District

An educational forum was hosted from 6:30 to 8:30 PM on August 19th at City Hall to discuss the successful implementation of the Enos Park Neighborhood Improvement District and their Tax Increment Finance District in Springfield, Illinois. Click [HERE](#) for more information.

Downtown Bloomington Association

This group hosted an incentive workshop from 5:30 to 7:00 PM on August 20th at the McLean County Museum of History. Click [HERE](#) for more information.

Retail Request Campaign

On August 22nd, the City's Economic Development Office launched a campaign to solicit feedback from local residents as to which retail establishments they would like to see open in Bloomington. More information will follow.



The [McLean County Chamber of Commerce](#) coordinated two (2) ribbon cuttings throughout the City of Bloomington in August



[Orange Leaf Frozen Yogurt](#) opened on
Krispe Kreme Drive



[Eastland Suites Hotel & Conference Center](#) renovated their hotel

The [McLean County Chamber of Commerce](#) announced the conclusion of the CASI initiative on August 27th at the Central Illinois Regional Airport. As reported by the *Pantagraph* "Money in an airline incentive fund was returned to its donors Tuesday as community leaders lauded the successful efforts of the Community Air Service Initiative that brought Frontier Airlines to the Bloomington-Normal airport."



Click [HERE](#) to read the full *Pantagraph* article

Illinois Economic Development Summit: Bridging Illinois: On August 29th, the City's Economic Development Coordinator attended the annual Illinois Economic Development Summit at the Holiday Inn in Urbana, Illinois. In attendance were 120 participants representing municipalities, economic development organizations and nonprofit groups, who discussed opportunities for marketing your community, region and state. Among the wide list of presenters were Dan Seals (Assistant Director, Illinois Department of Economic Opportunity), Jan Kemmerling (Assistant Deputy Director, Illinois Office of Tourism) and Robert Flider (Director, Illinois Department of Agriculture), just to name a few.



City Clerk

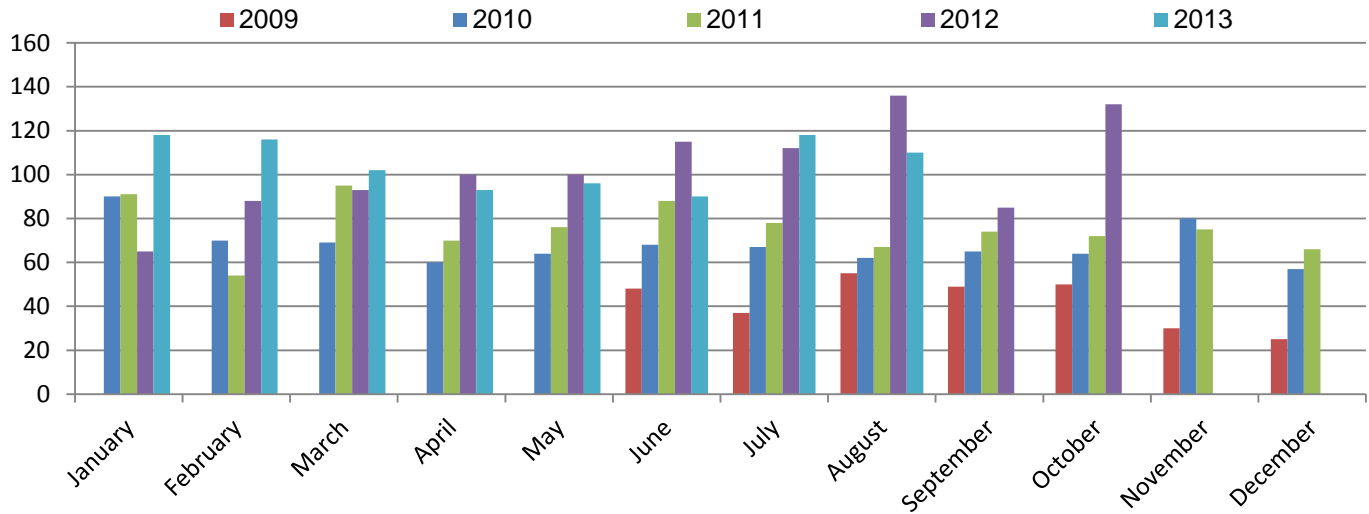
City Clerk



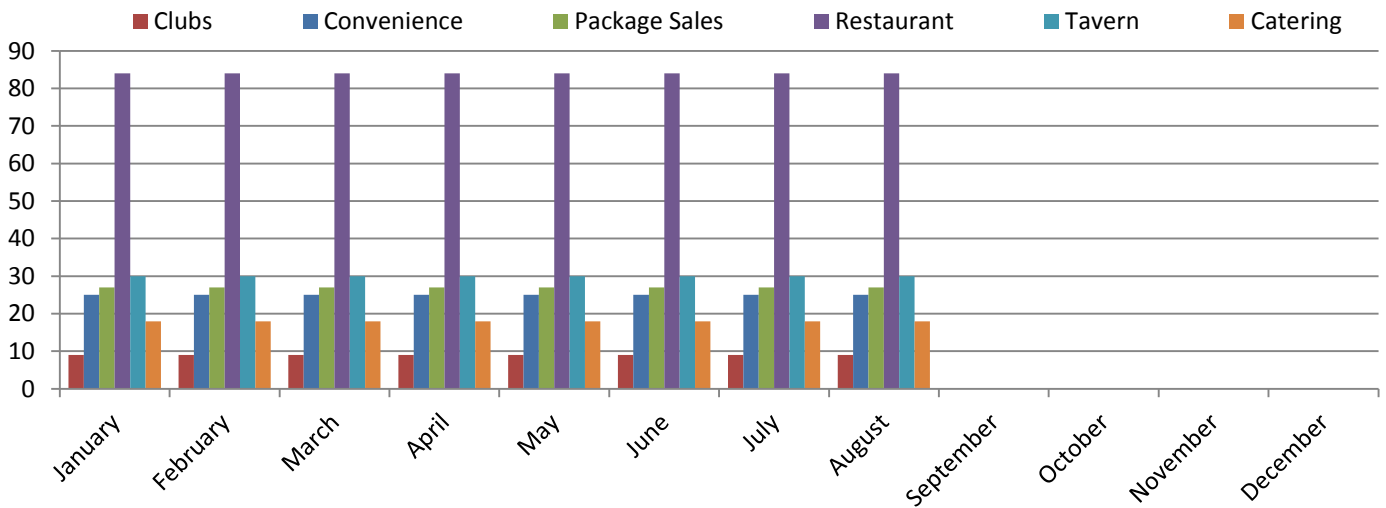
Tracey Covert

August 2013 Edition

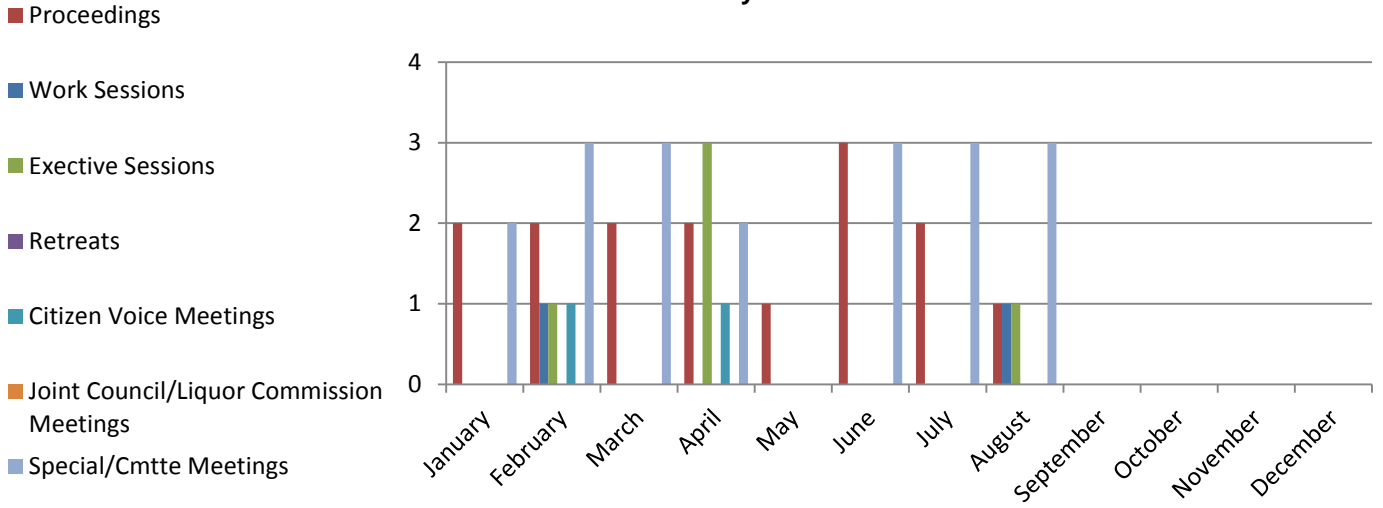
F.O.I.A. Request by Month Since June 2009



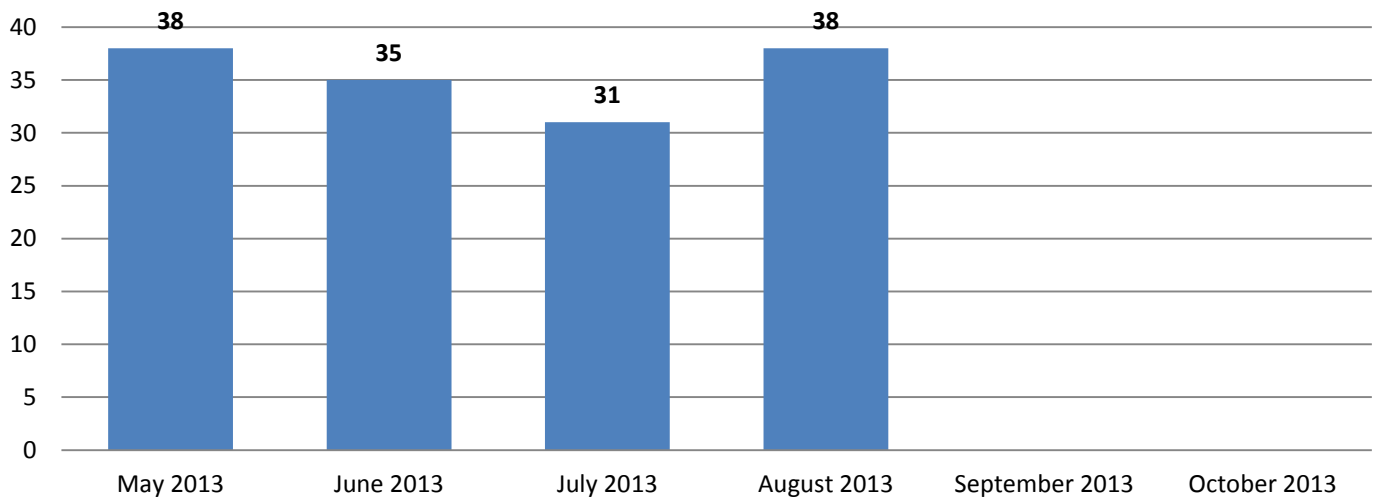
Number of Liquor Vendors August 2013



Council Activity



Fiscal Year Number of Items on Council Agenda





Information Services Director



Scott Sprouls

Information Services Department

August 2013 Edition

Permitting, Code Enforcement and Inspections (PI)

- Created custom reporting
- Held tips & tricks training sessions for Code enforcement, building, Mechanical & Fire Inspectors
- Reviewed Windows 7 tablet for inspectors with team
- Reviewed Citizen Self Service with team and developed Pilot Plan
- Provided support to PACE and Engineering

Business Licenses (BL)

- Finance went LIVE on August 6th with hotel/motel, food & beverage and package liquor tax and Lake Bloomington Lot Leases
- Received month end reconciliation training
- Developed and tested 16 notification templates
- Participated in Project Management team meeting

Finance

- Coordinating Springbrook utility Billing reporting in order to develop and interface to MUNIS
- Working on script to load P-card commodity code data
- Coordinating Budgeting and Purchasing training

Human Resources & Payroll (HR Payroll)

- BCBS accepted new benefits (843) file format

Fixed Assets & Inventory

- Scheduled SET & Setup Training
- Generated sample data SET

Communication

- Project Status created for Steering Committee

Migration of Sprint/Nextel Cellular Devices to Sprint Devices

In August, Information Services and Dispatch Center staff, along with New World technical support personnel, completed the project of moving the Dispatch Center server infrastructure from physical servers to the City's virtual server (or cloud) environment. The redundancy and performance improvements are now being recognized.

New City Services Guide Released

In July, Information Services staff completed design and development on the updated City Services Guide. IS staff worked with Administration to edit and Proof read the guide. The new guide was delivered from the printer and released in August.



Human Resources Director



Emily Bell

Human Resources

August 2013 Edition

Human Resources Job Tasks

- Worked with management and compensation consultant on revising the classified employee pay grades to better reflect market conditions. This includes costing of proposed increases to the salary ranges.
- Prepared presentation for the Finance and Administration Committee on Insurance Benefits.
- Worked with Information Services on continued testing of the data file (834 file) to transmit health insurance enrollment to the plan.
- Streamlined the handling of health club memberships.
- Processed FOIAs, subpoenas and requests for information.
- Scheduled and Tested 130 applicants for Telecommunicator Testing.
- Coordinated Promotional Testing for Sergeants and Lieutenants.
- Coordinated Police Chief Hiring
- Coordinated Fire Entry Level Hiring List
- Prepared and Finalized Local 49, Local 362 Support Staff and Local 699 Public Works/Parks contracts.
- Calculated Local 49 retroactive pay owed to employees
- Conducted management meetings and negotiations with Telecommunicators.
- Prepared and distributed back to school bags at Cultural Fest
- Seventy-eight employees participated in the Live Healthy Lifestyle Challenge, which ran from August 5-30. The City formed 14 teams, mostly grouped by departments. Participants earned daily points for getting adequate amounts of fruits, vegetables, water, sleep and exercise.
- Prepared for the United Way kick off schedule for September 20, 2013.
- Coordinated two tests dates for Entry Level Officers with 53 candidates participating in the testing.

	Contract Expiration Date	Number of full-time employees budgeted for FY 14	Current Status
Non-Sworn Bargaining Units			
Local 362 Support Staff	4/30/2013	30	Settled
TCM Group	4/30/2011	16	Currently Negotiating
Lodge 1000	4/30/2014	38	Settled
Local 699 Library	4/30/2014	30	Settled
Local 699 PW/Pks	4/30/2014	108	Settled
Local 362 Parking	4/30/2013	4	Pending Negotiations
Local 362 Inspectors	4/30/2013	15	Pending Negotiations
Sworn Bargaining Units			
Fire Local 49	4/30/2015	103	Settled/Mediation 6/17/12 on SLBB
Unit 21 (Police)	4/30/2014	103	Settled
Sgts and Lts	4/30/2014	21	Settled
Classified			
Classified (Executive)		13	n/a
Classified		121	n/a

Current Vacancies	Position Status
Support Staff V – City Clerk	Pam McDowell 8-15-13
Support Staff V – Finance	In Process
Police Chief	In Process
Support Staff V – Water	Rebecca Lippman 8-9-13
Telecommunicator	In Process
Telecommunicator	In Process
Utility Worker – Parks	In Process
Budget Manager	In Process
Water Maintenance Worker	David Wright
Support Staff IV – CSO – Police	In Process
Limited Term Truck Driver	Troy Dickerson 8-20-13
Water Meter Service	In Process
Legal Secretary	In Process
Utility Worker – Water	Michael Simpson - TBD



Library Director



Georgia Bouda

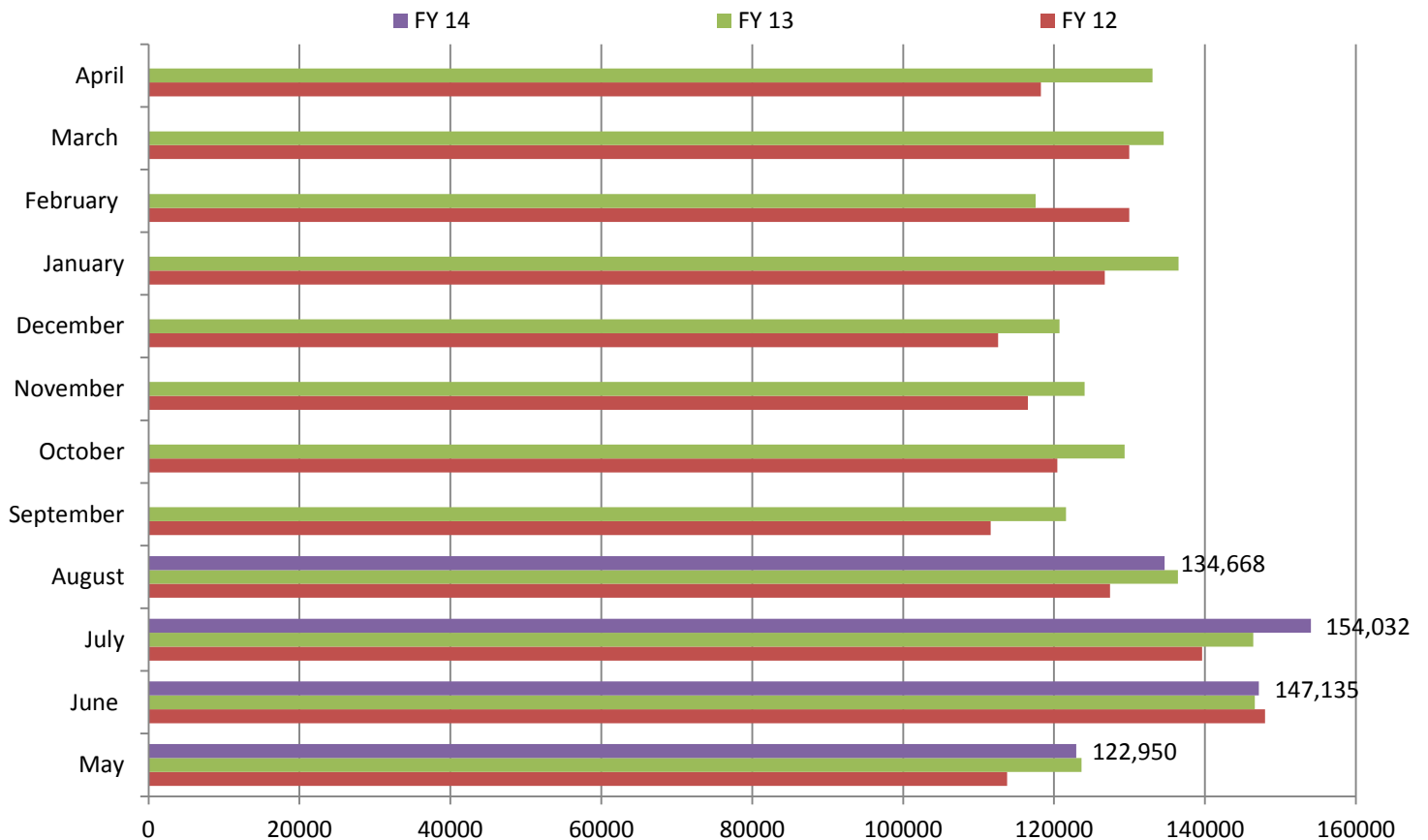
August 2013 Edition

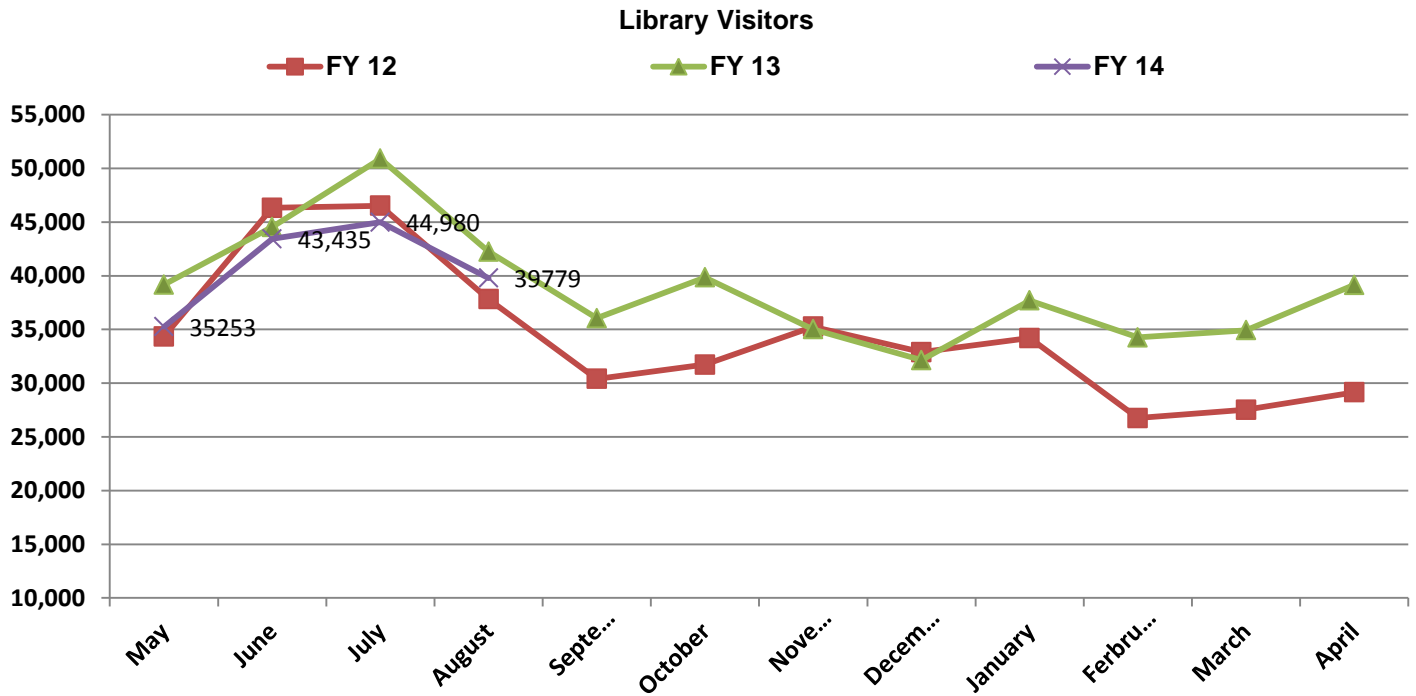
Library

The Library lent 134,668 items in August 2013, compared to 136,421 items borrowed in August 2012. There were 39,779 visitors to the Library and Bookmobile in August 2013, a decrease from the 42,779 visitors in August 2012.

Staff answered 5,038 questions from customers this month.

Items Circulated





Programs & Attendance in the Month of August

Summer Reading ended with two successful parties. Hundreds of people attended the general Party on the Patio (see the Children’s report for an estimated number in attendance). 32 Teens attended the Friday after hours Teen SRP Party.

	Registered	Number Completed	Percent Completed
Children	4,458	2,635	59%
Teens	822	387	47%
Adults	2,261	1,077	47%
TOTAL	7,541	4,099	54

Children’s Programs in the month of April

- Summer Reading Party – Estimate 400 attended
- Bilingual Story Time at McLean County Museum of History – 38 attended
- Wiggle Giggle Evening Story Time – 15 attended
- Tales for Tails (Read to Dogs) – 8 attended
- Library Table/Game at McKids Day – 150 attended (estimated)
- Blog posts were published about the Dora the Explorer Party and the summer reading party.

Teen Programs and Attendance:

- Teen Advisory Board – 1 session – 0 attended
- Anime Now – 2 sessions -25 attended
- Book Brags (teen discussion of favorite books) – 1 session – 0 attended

- Chocolate Treat Bowls – 1 session – 15 attended
- Game Fest – 2 session – 17 attended
- Create-a-Thon Wed. Night Drop In – 4 sessions – 0 attended
- End of Summer Reading Teen Party – 1 session – 32 attended

Adult Programs and Attendance:

- Fiction – 1 session – 12 attended
- Mystery Book Club – 1 session – 11 attended
- Non-Fiction Book Club – 1 session – 6 attended
- History Book Club – 1 session – 13 attended
- Summer Travel Book Club – 1 session – 1 attended
- Classic Movies Showings – 4 sessions – 36 attended
- Grandma, Grandpa and Me Movie – 1 session – 0 attended
- Summer Travelogue Programs – 1 session – 1- attended

Compliments to the City

To: "mayor@cityblm.org" <mayor@cityblm.org>
From: Pam Snelling
Date: 09/13/2013 12:44PM
Subject: Public works

Dear Mayor Renner:

On Wednesday we had a plumbing issue in our home at 704 N. Evans. We called out a plumber who felt that our problem was with the City sewer system. Our plumber called public works for me and I wound up talking with a man named Brandon. Brandon told me that his crew was on another job and would get to us either later that afternoon or the next morning (which was ok as our basement is not finished). Not even an hour passed before I looked out and saw City vehicles investigating the problem. Three men inspected pipes and such and one of the gentlemen even went so far as to talk to the plumber on the phone to help identify what was causing the problem. They could not determine exactly where our pipes ran so they promised me that they would be out early yesterday morning to run the camera through to identify exact location of our pipes and to see what was causing the blockage. In the meantime, we found that we actually needed to have our interior pipes flushed to the sewer main. I called Brandon to let him know that his men did not need to be out here so early and he stated that he would have them here anyway because we did need to know exactly where our pipes were located. Sure enough early the next morning the crew showed up, flushed our street line out and identified our pipe location, which ultimately was very important to the young man who came to high pressure flush our drains out. I am writing to you to tell you how pleased I was with Brandon's response and the professionalism and dedication of the men who came out to find the problem and the solution. I often hear "complaints" about the City but I have nothing but the highest regard for these men and the job they did. Thank you for having such dedicated employees. They sure did help us out and it is appreciated!!!

Best regards,

Pam and Cal Snelling

Letters and Comments of Praise for the Bloomington Parks, Recreation & Cultural Arts Department in August 2013

From: Pam Raeder
Sent: Wednesday, August 21, 2013 2:59 PM
To: Garry Little
Subject: Thanks for the great parks!

Good afternoon~~

After another visit to Bloomington/Normal, we are in awe of your fantastic park system. Neither my husband nor I really knew where many of the parks were in the cities, but now we have two year old twin grandsons and we seek out parks!! The boys especially love the water fun parks. I know you go to great lengths to keep these parks clean and working for us. We find the equipment to be in like new condition and so safe even for the little guys.

Thank you for the foresight to design so many play areas into the city. We frequent the zoo because of our 'grandparent pass' and are always warmly greeted.

Thanks to all the departments who keep things running smoothly.

We'll be back soon!!

Pam and Al Raeder
Watertown, South Dakota

BCPA

To: "badkins@cityblm.org" <badkins@cityblm.org>, "jkennedy@cityblm.org" <jkennedy@cityblm.org>
From: Jeremy Kelley
Date: 08/27/2013 11:25AM
Cc: Seth Carter <seth.carter.lzq1@statefarm.com>
Subject: Bruegala

Barb and John:

I wanted to reach out to both of you now that I am finally (mostly) out of the haze of Bruegala to express to both of you what a wonderful job your staff did in helping pull off a very, very successful Bruegala again this year. I know John saw the crowds firsthand...it was packed, we have heard dozens and dozens of very warm comments from patrons, and although we do not yet have final numbers, we know that we had yet another record year of attendees and profit for the charities. We were told by one of our major beer distributors that he attends/supplies nearly all the beer festivals in Illinois and our 'little' festival is now one of the 5 biggest in the state and is easily the biggest one outside of Chicagoland!

We are all very proud of this festival and know we would not be able to have gotten to this level without the help of both of you and the BCPA team. Eric did a flawless job of picking up after Joel's departure and ditto that for Erin after we lost Steve. Dave Young and his team were their usual 'solid like a rock' dependable selves to help facilitate all the logistics, and Stacy, Brandy, Nora, Rodney, Jocelyn...and all the rest.....were just great at their individual pieces. This was a solid team effort and

it was obvious everyone was working as hard as they could toward the same goal of hosting a great event.

So, I wanted to make sure that you were both aware of the fact that we were very happy with this year's event and with your team. We are very appreciative of the time and effort both of you took personally to help work out the issues up front and we look forward to working with you all for next year's event. Please pass on our sincere thanks to the team.

In addition, please let myself or Seth know if either of you have any issues or questions that come up as we finish closing up everything on this year. Thanks again!

Jeremy

Parks Maintenance

To: John Kennedy/Cityblm@Cityblm
From: Haleigh Copley/Cityblm
Date: 08/30/2013 09:40AM
Cc: Robert Moews/Cityblm@Cityblm
Subject: Compliment

Good Morning,

I received a call today from a lady who lives at 1315 Oakland Ave. We took down several trees at her house yesterday. She was thrilled with how quickly the foresters worked and how well they cleaned up her yard when they were done. She was even more excited that we came back this morning to fill in the holes. She really appreciated how hard they worked!

Haleigh Copley
City of Bloomington
Parks, Recreation and Cultural Arts Department

To: Robert Moews/Cityblm@Cityblm
From: Linda Johnston/Cityblm
Date: 08/28/2013 11:55AM
Cc: John Kennedy/Cityblm@Cityblm
Subject: Compliment

Bobby,

I just received a call from David Laube who works in the building at 2101 Eastland Dr., which is owned by John Brown. He wanted to let us know how pleased they were with the work done by both

our tree removal and stump removal crews recently. He mentioned Austin & Roger by name. He said both crews were very professional, very polite and did a great job! Thank you!

Linda Johnston
City of Bloomington
Parks, Recreation & Cultural Arts
309-434-2260

Hi Jim,

I do see that the hole that caused my accident is fixed, and I do appreciate that so very much.

If the men who go to fix the holes could just walk 3 or 4 feet in every direction around these holes, they may see there is more than one in the area.

These are some others that are in bad spots -

East Oakland - Westbound lanes - near 3014, between 3010 and 3012, Eastbound – 3017

112 Hershey - this is in a northbound lane

Near Prospect and Washington intersection - is a corner area, near the walkway, sort of north part of the intersection, as if headed west on Washington, turning north onto Prospect.

Entire interesection of Watford and Preston area, entire area of Matlock and Yorkshire intersection and the entire intersection of Matlock and Dorset. Possibly Dorset and Cumbria, right at the corner, near the manhole cover.

Eddy (Old Farm Lakes)

915 Eddy

Entire area between 913 and 911 Eddy

810 Eddy

Entire area around 53 Prenzler

19 and 3 Prenzler

Old Farm Road -- 1005, 808, and 806

The center of the entire block of Oakland between Main and Center needs patching.

Thanks for the hard work and the thankless job. The guys who fix these are an invisible force of good in our community. It is a very unfortunate situation and does indeed impact the quality of life in our

city when the roads leading to neighborhood parks are unsafe to ride a bike on (as was the case for me). It is always better to keep things in good working order than to repair bit by bit, too little, too late in the game. Unfortunately that's the job your fellows have.

Thank them for me please, and thank you, Jim.