



Photograph by Rich Batka, Bloomington Fire Department

CITY MANAGER'S MONTHLY REPORT



Jewel of Midwest Cities

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UPCOMING COMMUNITY EVENTS

- Bloomington Flex Basketball, US Cellular Coliseum, April 26
- Carrie Underwood, US Cellular Coliseum, May 2
- Star Wars Day at the Zoo, Miller Park Zoo, May 11
- Endangered Species Day, Miller Park Zoo, May 18
- Piccadilly Circus, US Cellular Coliseum, May 24

Upcoming Meetings

- Citizens Beautification Committee Meeting, April 25, 7:00 p.m. – 9:00 p.m. 205 E. Olive Street, Community Room
- Planning Commission Meeting, May 8, 4:00 p.m. – 6:00 p.m. City Hall
- Human Relations Commission Meeting, May 8, 6:00 p.m. – 8:00 p.m. City Hall
- Franklin Park Playground Project, May 8, 6:00 p.m. – 7:30 p.m. BCPA Ballroom
- Liquor Commission Meeting, May 14, 4:00 p.m. – 6:00 p.m., City Hall

The Bloomington City Council meets every 2nd and 4th Monday of each month at 7:00 p.m. for regular Council Meetings



City of Bloomington Elected Officials

**Mayor
Steve
Stockton**



**Ward 1
Jamie
Mathy**



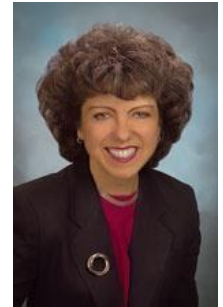
**Ward 2
David
Sage**



**Ward 3
Mboka
Mwilambwe**



**Ward 4
Judith
Stearns**



**Ward 5
Jennifer
McDade**



**Ward 6
Karen
Schmidt**



**Ward 7
Steve
Purcell**



**Ward 8
Robert
Fazzini**



**Ward 9
Jim
Fruin**



City of Bloomington Administration

City Manager: David A. Hales

Deputy City Manager: Barbara J. Adkins

Assistant to the City Manager: Alexander McElroy

Executive Assistant: Katie Buydos

City Clerk: Tracey Covert

Corporate Counsel: Todd Greenburg

Director of Finance: Patti-Lynn Silva

Director of Human Resources: Emily Bell

Director of Information Services: Scott Sprouls

Director of Parks, Recreation & Cultural: John Kennedy

Director of Planning & Code Enforcement: Mark Huber

Director of Public Works: Jim Karch

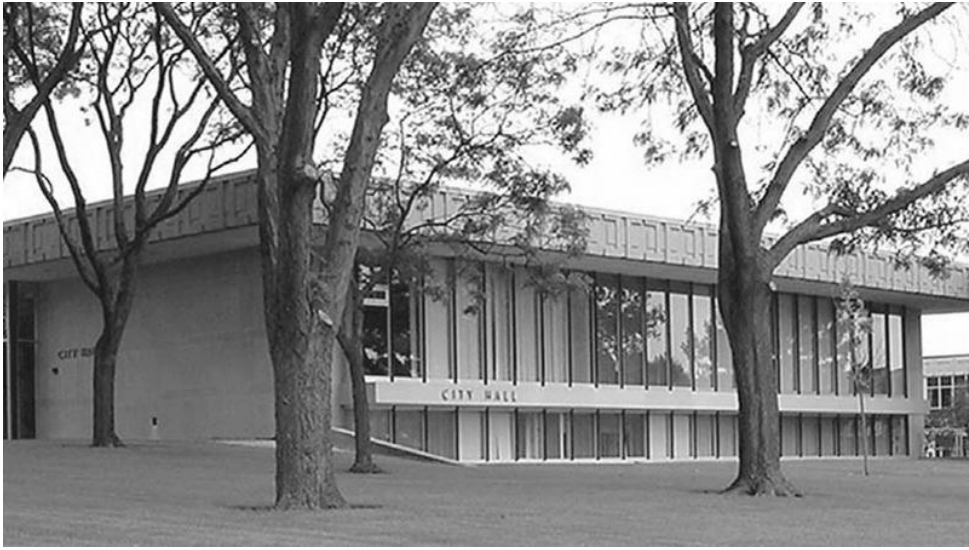
Director of Water: Craig Cummings

Interim Police Chief: Clay Wheeler

Fire Chief: Mike Kimmerling

Library Director: Georgia Bouda





City Manager



David Hales

Welcome From the City Manager

February 2013 Edition

The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, The Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The city Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the February 2013 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress. Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read "David A. Hales".

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org



Spotlight City: Council Approves FY 2014 Budget



The Bloomington City Council adopted its fiscal year 2014 budget on April 8, 2013. The 2014 budget, which begins May 1, 2013 and ends April 30, 2014, is the City’s business plan to reflect the community’s priorities and values through funding the services, programs, and projects that maintain the quality of life in Bloomington. In FY 2014, the City of Bloomington is proud to produce a balanced budget at a time when many governmental agencies in Illinois and across the nation struggle with the effects of recessionary times.

The City’s total budget of \$169.4 million funds essential services through the implementation of key one-time initiatives and critical utility infrastructure repair and upgrade projects. The following provides a summary of the Fiscal Year 2014 budget. For more information, please refer to the Budget in Brief document and/or the FY 2014 Adopted

Budget document located on the City’s website.

Capital expenditures may include infrastructure, capital equipment, street resurfacing, water, sewer and/or storm water infrastructure. These projects are budgeted in the following budgets: Motor Fuel Tax, Park Dedication, Capital Improvement Fund, Water Fund, Sewer Fund, Storm Water Fund, Golf Fund and the Coliseum Fund. The City has a dollar threshold that the service or good must meet to qualify as a capital project. In FY 2014, there are 64 capital improvement projects, which total \$15,969,000. 52 of these projects equate to \$10,807,000 and are considered non-recurring, while twelve projects are recurring and cost about \$5,162,000.

Currently, 142 Traffic Signals are maintained within the City of Bloomington. The adopted budget includes the design and installation of three new traffic signals in FY 2014. GE Road at Keaton Place/Auto Row Drive, Hershey Road at Arrowhead Drive, and Hershey Road at Clearwater Avenue make up the three intersections where new traffic signals are budgeted for installation.

Expenditures of All Funds Combined by Category	
\$87,033,497	General Fund
\$42,050,787	Enterprise Funds
\$14,045,195	Internal Service
\$7,920,087	Capital Project
\$9,378,791	Special Project
\$461,187	Fiduciary
\$8,548,235	Debt Service
\$169,437,779	Total

The popular Sidewalk Replacement 50-50 Program is funded for \$100,000 in FY 2014. This annual program provides replacement of public sidewalk in conjunction with participation of the property owner. This voluntary program is on a first come first served basis. In the upcoming fiscal year,

approximately 3,000 linear feet of public sidewalk can be replaced throughout the community with the implementation of this program. The City is currently in the process of finalizing a Sidewalk Master Plan where staff has identified and graded the condition of the sidewalk systems within the City. The FY 2014 budget includes \$300,000 in additional funding for some of the sidewalks that have been rated in the poorest conditions.

Example of sidewalk repair/replacement performed in FY 2013:



Before



After

In recent years, equipment upgrades have been a budgetary priority for the Fire Department. Some of the upgrades include four new heavy-duty ambulances, one 2012 Pierce Fire Engine pumper, one 75ft aerial ladder truck, completed design plans for the renovation of station #4 and the construction of Regional Fire Training Tower located at Station #2. In FY 2014, the City will begin to renovate living quarters and install life saving devices such as fire sprinklers and vehicle exhaust drops in all City fire stations. These upgrades will improve the air quality and enhance the safety and long-term viability of all City Fire Stations. In addition to the facility improvements, the FY 2014 budget calls for the creation of five new positions in the Fire Department.

Executive Summary

Police Department

- The following activity was generated in the Street Crimes Unit (SCU), five warrant arrests made and 39 probable cause arrests. \$10,300 in tow fees generated, \$600 in ordinance violations issued and \$3,361 seized. Also seized were 5 grams of purported cocaine/crack cocaine; 13.3 grams of purported heroin; 1.50 grams of purported methadone; 94.65 grams of purported cannabis; and an undetermined amount of unlawfully possessed scheduled prescription medication.
- The Department experienced 118 property crime reports, which is a slight decrease compared to the 164 property crime reports in January. The breakdown is as follows: 36 burglaries, 79 thefts, two motor vehicle theft and one incidents of arson.
- In February, a total of 19 cases were opened and nine cases were closed by the Vice Unit. Six search warrants were conducted. The following were purchased/seized: 8.4 grams of purported crack/cocaine purchased, 6.0 of purported powder cocaine purchased, 45 grams of purported cannabis purchased, 3.7 grams of purported heroin purchased, 9.9 grams of purported cocaine seized, 2.0 grams of purported cocaine seized, 2,323.1 grams of purported cannabis seized, 1 cannabis plant seized, 1 firearm seized and \$3,450 seized.

Violation	Month Total	Year Total
Seat Belt/Child	6	6
DUI	27	52
Speeding	19	87
All Other Traffic	562	430
Total Traffic Citations & Warnings	520	992

Fire Department

- During February, the Bloomington Fire Department responded to 153 calls of which 8 were confirmed structure fires. The 153 calls comprised 20% of the call volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$97,100
- For the month of February, the Fire Department held 257 training classes which totaled 1,839 class hours.

Top 5 Fire Response Types for February 2013

Rank	Response Type
1.)	745: Alarm system activation, no fire – unintentional
2.)	700: False alarm or false call, Other
3.)	745: Alarm system activation, no fire - unintentional
4.)	611: Dispatched & cancelled en route
5.)	412: Gas leak (natural gas or LPG)

Public Works Department

- The Public Works Department was able to sweep 67 miles of streets in February.
- Pothole restoration continued to be an issue throughout the winter months for Streets Division of Public Works

Water Department

- The central part of Illinois is no longer in any drought condition. This drought condition is according to the United States Drought Monitor.
- Bloomington experienced average precipitation (2.1 inches) during the month. This was enough to cause the main reservoir feeder streams to flow throughout the month, which resulted in the reservoirs remaining full.
- Pumpage has been moderate during the month. Staff pumped an average of 9.9 million gallons per day (MGD) in February with a peak day of 10.9 MGD on February 2, 2013. The February average for 2013 can be compared to the average daily pumpage during February 2012 of 10.5 MGD, 10.4 MGD in 2011, 9.8 MGD in 2010, 10.8 MGD in 2009 and 11.5 MGD in 2008.



Interim Police Chief



Clay Wheeler

Police Department

February 2013 Edition

Criminal Intelligence and Analysis Unit

CIAU staff conducted several technology-based research projects on behalf of the Police Administration. They also presented a juvenile crime update for the local Juvenile Justice Commission. One staff member conducted a public education presentation on street gangs for 60 members of the Golden Kiwanis Club.

Vice Unit

The Vice Unit has four detectives assigned with an average of 3.7 working per day. Vice unit has four detectives assigned with an average of 3.7 working per day. Nineteen cases were opened and nine cases closed. Six search warrants/searches were conducted. The following were purchased/seized: 8.4 grams of purported crack cocaine purchased; 6.0 grams of purported powder cocaine purchased; 45 grams of purported cannabis purchased; 3.7 grams of purported heroin purchased; 9.9 grams of purported crack cocaine seized; 2.0 grams of purported powder cocaine seized; 2,323.1 grams of purported cannabis seized; 1 cannabis plant seized; 1 firearm seized; and \$3,450 seized.

US Marshal Task Force

One detective is assigned to the Task Force. During the month, 22 felony cases were opened with ten of those closed by arrest or referral. The detective assisted in locating and taking into custody a subject who was wanted on a \$1,000,000 McLean County warrant. The suspect was taken into custody in Sherrard, IL. Detective Rena also assisted the Normal Police Department in locating and taking into custody a subject wanted in a domestic violence crime. The subject was also wanted on homicide charges by the Chicago Police Department.

Cyber Crimes

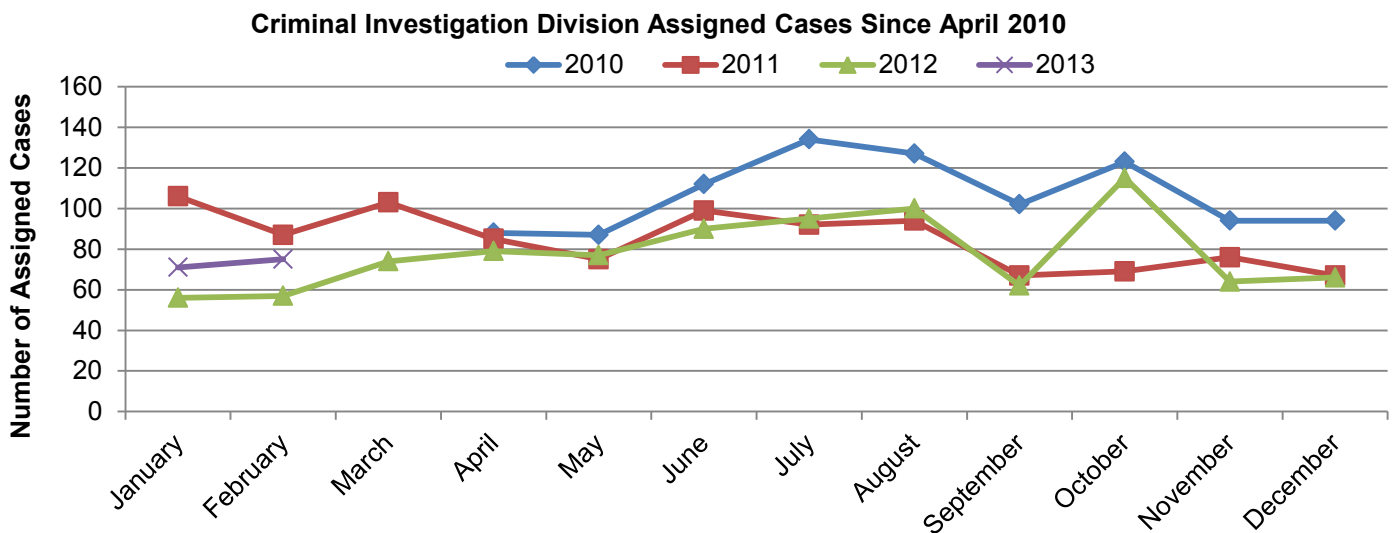
The unit, consisting of three detectives, has 32 open/active cases including four open/active joint investigations with the US Secret Service. This unit investigates crimes involving but not limited to child pornography, network intrusion and online scams.

Street Crimes Unit (SCU)

There are seven officers assigned to Street Crimes with an average of 5.35 working per day. The unit focuses on enforcement of street level crimes via surveillance, traffic, enforcement, drug arrests, and other enforcement. Five warrant arrests were made and 39 probable cause arrests made. \$10,300 in tow fees was generated; \$600 in ordinance violations issued; and \$3,361 seized. Also seized were 5 grams of purported cocaine/crack cocaine; 13.3 grams of purported heroin; 1.50 grams of purported methadone; 94.65 grams of purported cannabis; and an undetermined amount of unlawfully possessed scheduled prescription medication.

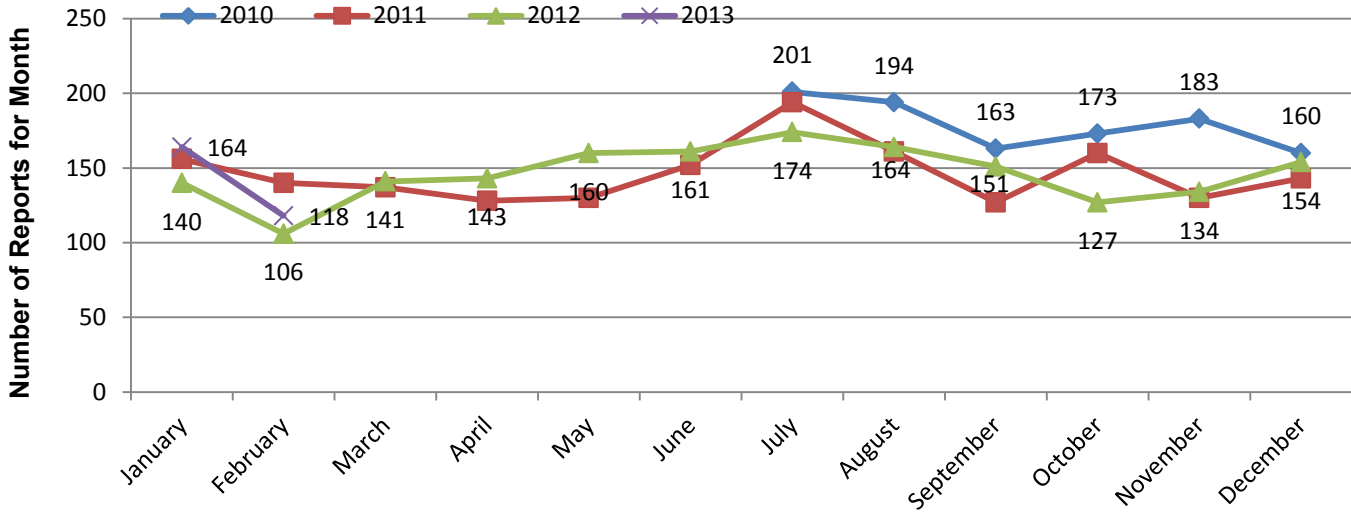
Criminal Investigations Division (CID)

On average, there were seven detectives working per day. Each detective was assigned approximately nine cases during February. The two Domestic Violence detectives were assigned 88 cases. The detectives assigned to sex crimes and sex crimes involving children investigated 49 cases in February.

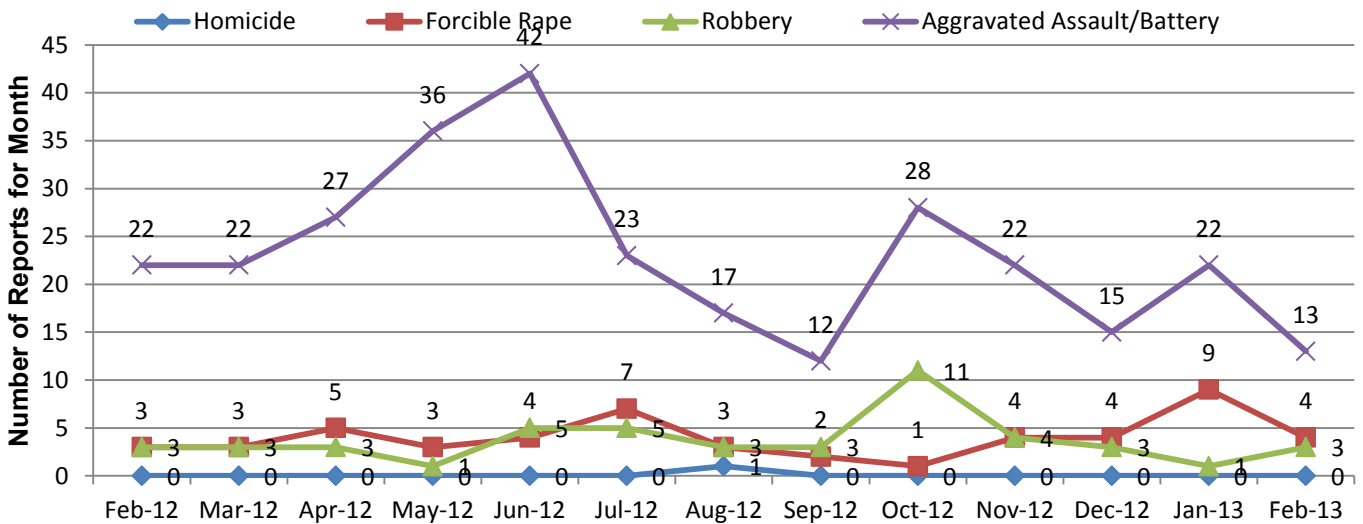


Other Offenses February 2013	
Domestic Violence	60
Forgery/Deceptive Practice	41
Use of Weapons	1
Resisting/Obstructing	7
Damage to Property	36
Disorderly Conduct	36
Criminal Trespass	10
DUI	27

Total Property Crime Reports by Month Since July 2010



1 Year Violent Crime by Categories



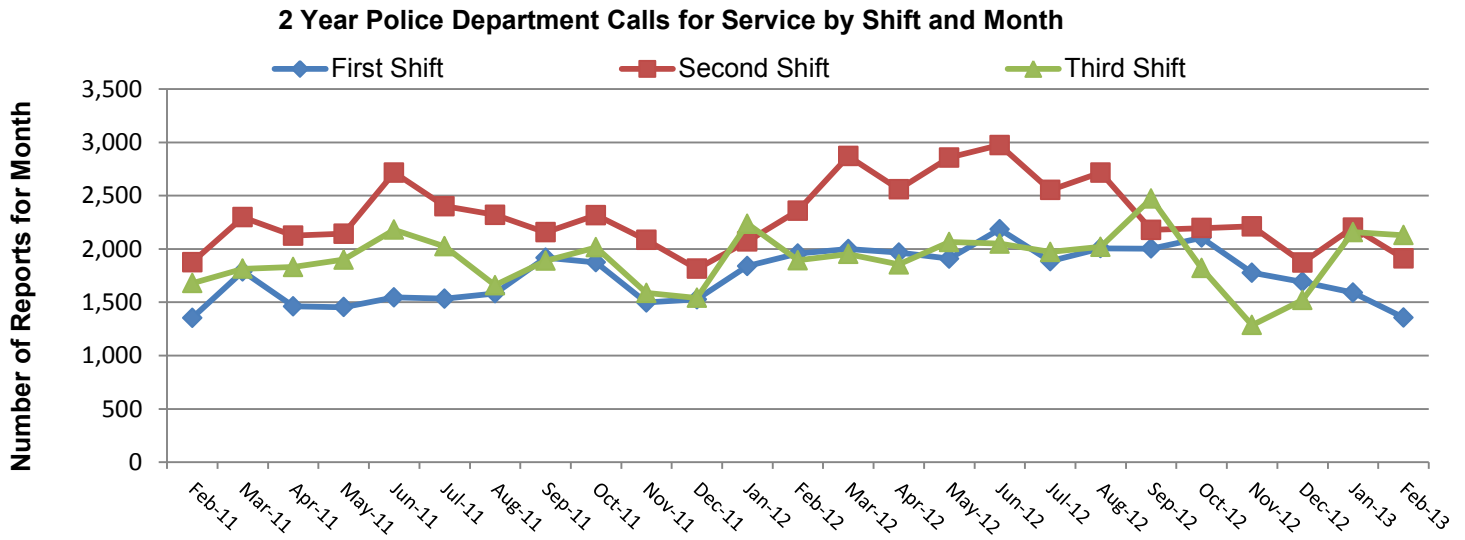
Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds				
0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
81.10%	16.60%	1.90%	0.30%	99.60%

FCC approval was received for the UHF paging link. The work is scheduled to be completed in early March.

Two new hires have been assigned to their training officers and have begun the training processes. One completed Emergency Medical Dispatch training in February. The manager attended annual

Mutual Aid Box Alarm System Conference, received update training on MABAS procedures and equipment.



First Shift

BPD has 119 sworn officers. One officer is currently in the FTO program and will not be ready for solo patrol for several months. Two officers are currently on extended military leave.

The average number of officers working per day on first shift was 9.4. One officer recently moved to CID and there is no officer available to replace him. Day shift was busy with two major winter storms that impacted greatly for several days. Seventy-nine incidents of sex offender related problems were handled by first shift and five sex offenders were arrested.

Second Shift

Second shift averaged 11.28 officers per day. Two major snow storms overcame available staff when handling accidents. Collision alerts were initiated but a number of accidents required multiple officers. Sgt. Shumaker completed his sergeant's training and moved to third shift. Officer Krylowicz received crossover training with the Crime Lab and added to his skills. Multiple officers had the opportunity to attend training to assist them in developing skills in interviewing. Time was spent in firearms familiarization in an effort to assist the Zoo in their training. This training will be followed with training at the range. These skills are necessary in the event that a dangerous animal gets loose within the Zoo enclosure.

Third Shift

Eighteen officers are assigned to third shift; however, one is deployed and one is on special assignment at the Illinois State Police academy. Third shift averaged 9.8 officers each night. Two officers from the shift are assigned specifically to the downtown on Thursday, Friday and Saturday nights. Officers had nineteen arrests from self-initiated traffic or pedestrian stops. Approximately 400 traffic stops were made by officers. An additional 23 arrests for DUI this month were made. The majority of these arrests stemmed from self-initiated traffic stops conducted by the officers.

****Police Department Continued on Page 52**



Fire Chief

Mike Kimmerling

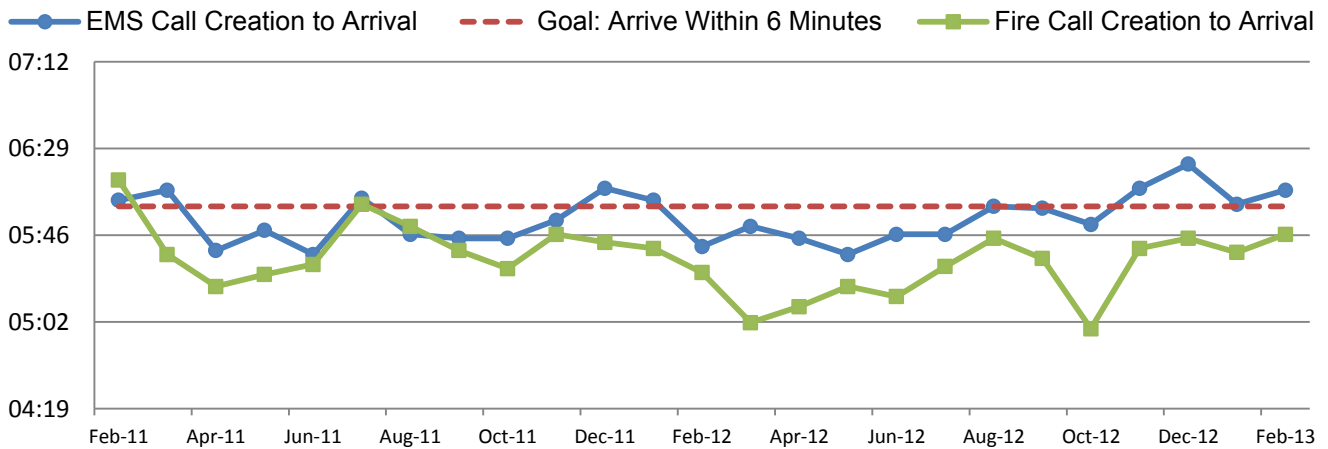
February 2013 Edition

Fire Department

During the month of February, the Bloomington Fire Department responded to 153 calls of which 8 were confirmed structure fires. The 153 calls comprised 20% of the call volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$97,000.00

Average response time from time of call to arrival for Fire suppression emergency calls was within the 6 minute benchmark at 5:46 during February.

Fire & EMS Call Response 2 Year Analysis



Top 5 Fire Response Types for February 2013

Rank	Response Type
1.)	745: Alarm system activation, no fire – unintentional
2.)	700: False alarm or false call, other
3.)	745: Alarm system activation, no fire- unintentional
4.)	611: Dispatched & cancelled en route
5.)	412: Gas leak (natural gas or LPG)

Fire Response Data: February 2013

Fire Response Type	Previous 12 Month Average	February 2013
Fire Responses	160	153
Structural Fires	9	8
Estimated Dollar Losses (Property & Contents)	\$371,856	\$97,000

Operations Report

In February, the Fire Department responded to 764 calls for service. Of those calls, 611, or 80%, were for EMS. The Department responded to one significant structure fire that caused around \$85,000 of damage to the structure and contents. In addition to the loss from the structure, a vehicle destroyed a car resulting in an additional \$13,000 in fire loss.

February also produced snow and ice on a call to the interstate, Truck 4 was stuck and will be out of service for at least 60 days. The truck had to be repaired in Wisconsin adding to the time out of service. Fortunately, on this call, none of the firefighters were injured.

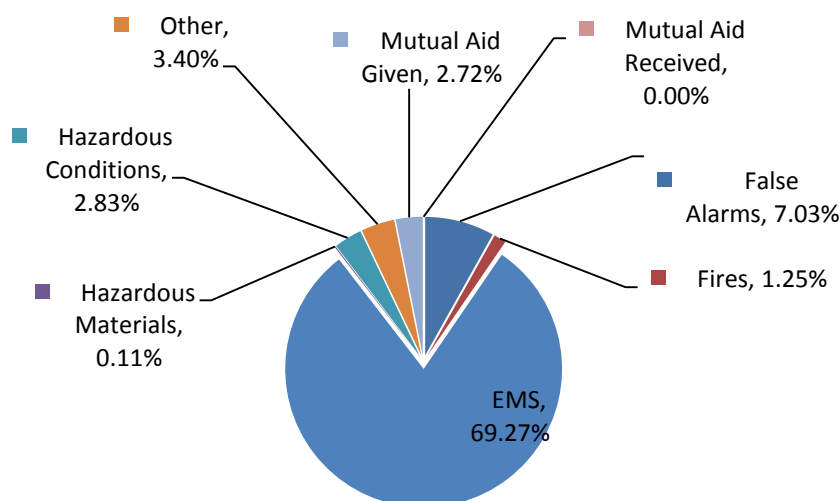
In addition to the calls for service, the firefighters continue to complete monthly required training and pre-plans. As the weather warms up, the Fire Department will begin to check the hydrants in the City. Due to the drought last year, the department was unable to complete of the hydrant inspections. This upcoming year, the goal is to finish the inspections by the end of September.

Emergency Medical Services (EMS)

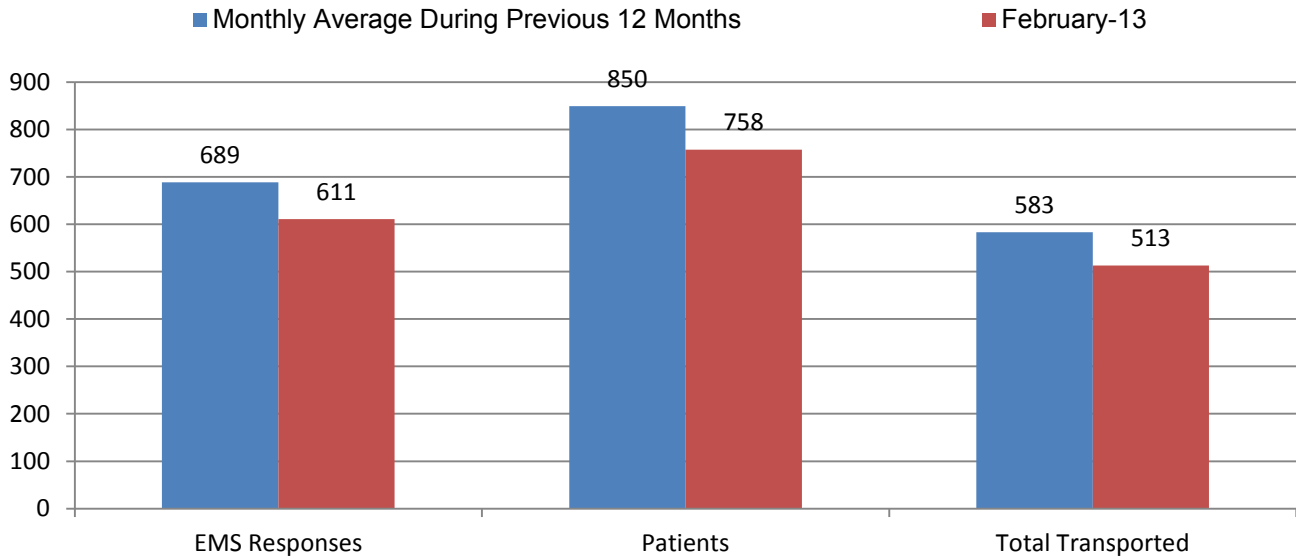
Activity Summary

As in most months, the majority of the calls were EMS related which accounted for 611 calls for service in February. From these responses, the Department provided aid to 758 patients and transported 513. The three leading EMS response types during February were Sick Person, Breathing Problem, and Traffic Accident.

Fire Department Types of Calls for Service February 2013



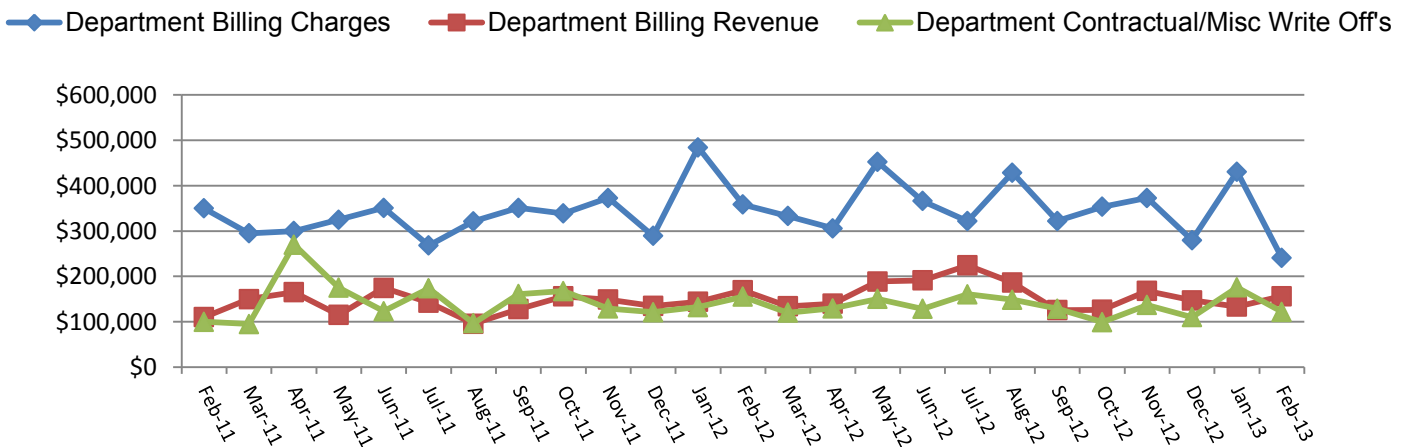
EMS Responses: February 2012 and Previous 12 Month Average



Billing Revenue Summary

Ambulance billing contains three areas. Revenue, Charges and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total number billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection agency), bankruptcies, etc. The February total for revenue was \$156,399.42. The Contractual-Write offs total for January was \$121,863.07. Bad Debt transferred to third party collections was \$60,062.44.

Fire Department EMS Billing 2 Year Analysis



Fire Department Training Reports for January

For the month of February, the fire department held 257 training classes, which totaled 1,839.49 class hours. The class topics have been grouped into six categories. They are Administrative, ARFF,

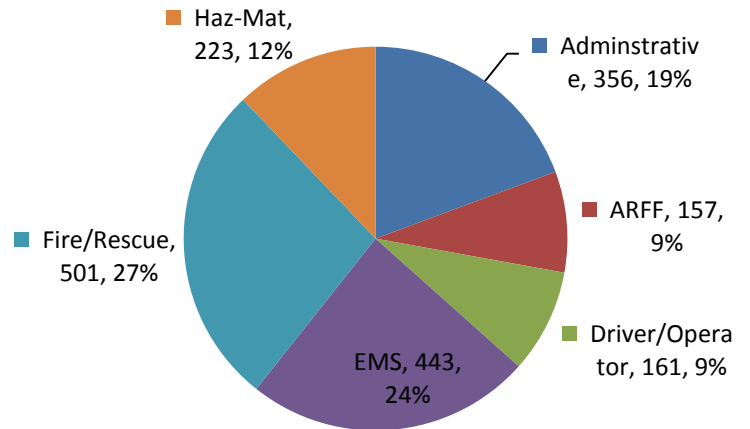
Driver/Operator, EMS, Fire/Rescue and Hazmat. The following chart represents the proportion of classes held in these six categories for the month of February.

The 257 training classes included 1,288 participants resulting in a total of 1,839.49 hours of training during February. This chart represents the total man hours of training in the six categories.

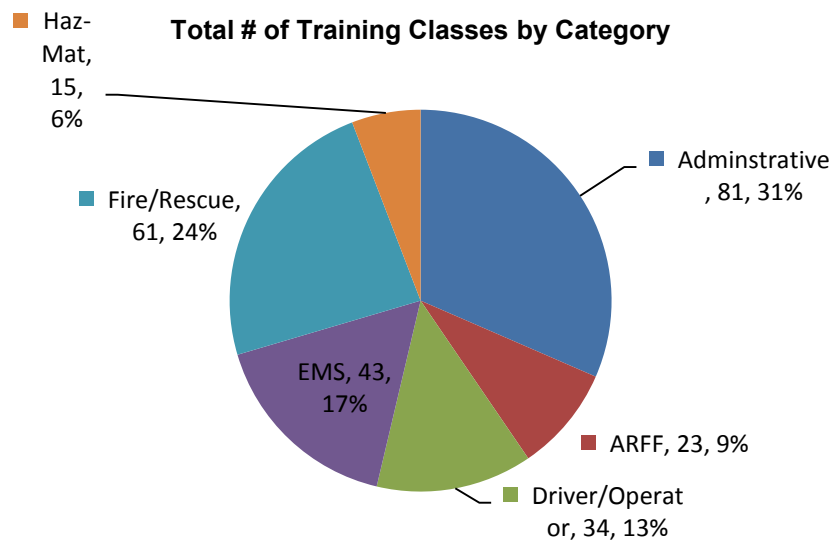
Major training subjects during this month included:

- Driver/Operator
 - Pump Operations
 - Apparatus Familiarization
- Fire/Rescue
 - Electrical Safety
 - Mayday/Rapid Intervention Team Drills
 - Fire Officer Leadership
- Hazardous Materials
 - Personal Protective Equipment for Haz-Mat
 - Haz-Mat Technician Team Drill (Assessment and Risk Analysis)
- EMS
 - Respiratory Emergencies
 - Documentation
- ARFF
 - Aircraft Cargo Emergencies
 - Aircraft/Airport Familiarization

Total # of Hours by Category



Total # of Training Classes by Category





Public Works Director



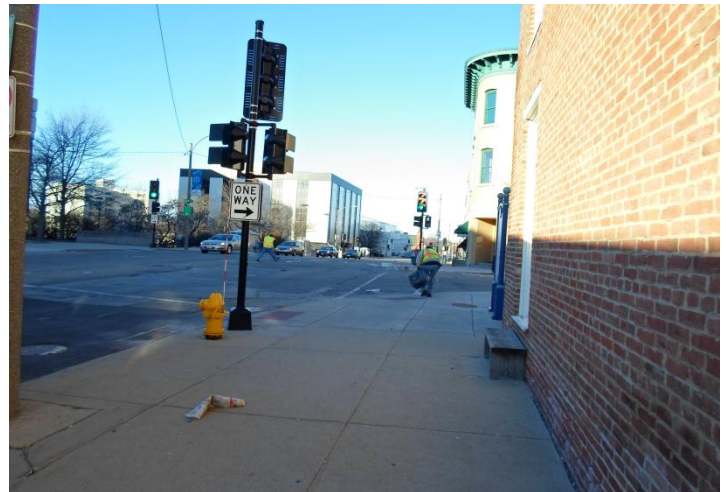
Jim Karch

Public Works Department

February 2013 Edition

Solid Waste Division

On February 20, 2013 Bloomington experienced high winds, which caused trash and debris to litter the community. The Public Works Department has received feedback from citizens thanking Solid Waste employees for going above and beyond to keep the community clean. Below are pictures taken on Front Street in Downtown Bloomington of staff cleaning up extra debris on February 20th.

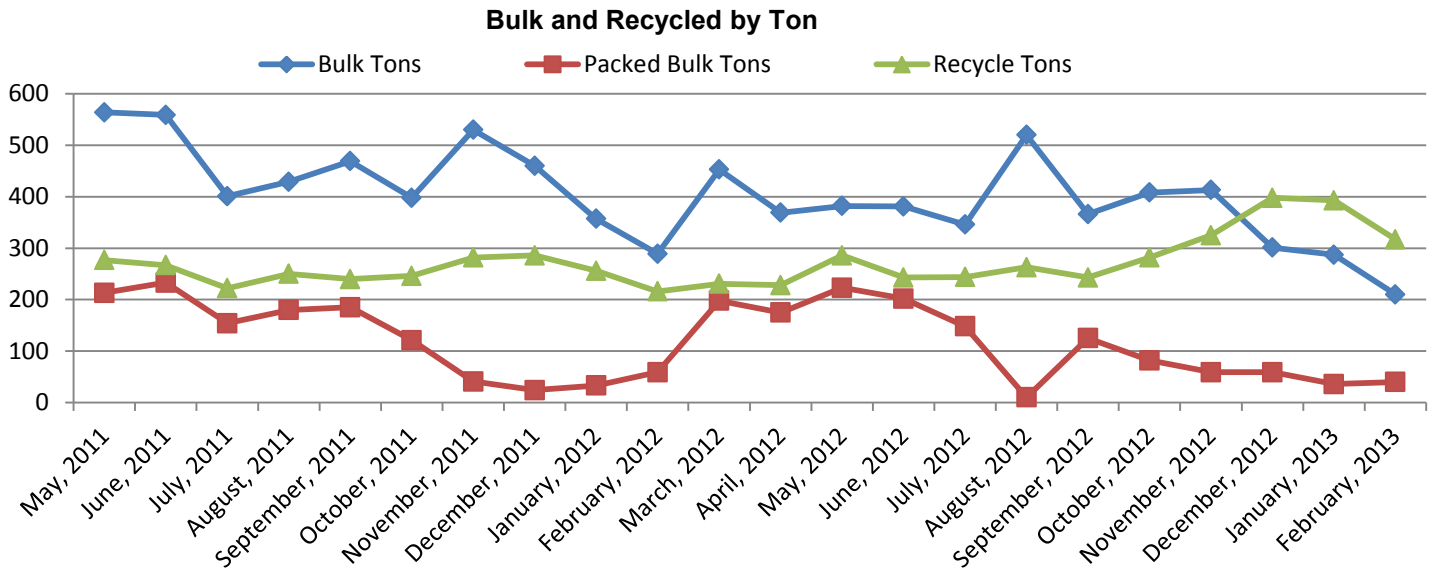




Solid Waste received a complaint from neighbors regarding 506 Clayton Street. Going above and beyond, our crews went out and cleaned up the Clayton Street address with enthusiasm; knowing a job well done will be noticed in the neighborhood.



Working both day and night shift, 67 miles of streets were swept in the month of February, 2013. The decrease in sweeping this month, compared to previous months, can be attributed to the winter weather that the City experienced throughout February.



Sewer – Camera Truck Operations

The pictures below are of the camera crews televising the sewers in the areas of town where the Pavement Resurfacing will be taking place this spring. These efforts are in coordination with the Engineering Division of the Public Works Department.





Streets – Cold Mix Operations

Pothole restoration continued to be an issue throughout the winter months for the Streets Division of the Public Works Department.



Sewer – Inlet Repairs

The winter months freeze and thaw cycle continues to create additional infrastructure issues within the Streets & Sewers Division of the Public Works Department.



CUSTOMER SERVICE CALLS

February 2013 Call Center

1,077 Inbound Calls

February 2013 Public Works Office

62 In Person Assistance Contacts

CITY OF BLOOMINGTON PROJECTS

STATUS

Street & Alley Repair, 2012-2013

In Construction (92% Complete)

General Resurfacing, 2012-2013

In Construction (95% Complete)

Pavement Preservation, 2012-2013

In Construction (100% Complete)

Morris Ave Reconstruction, Fix Hill to Fire Station

In Construction (90% Complete)

2012 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)

In Construction (50% Complete)

Regency Pump Station Improvement

In Construction (10% Complete)

Eagle Crest East Pump Station Improvements

In Design (10% Complete)

Locust Colton CSO Elimination, Phase 1

In Construction (80% Complete)

Lafayette St. Reconstruction, Maple to Morrissey

Punch List Items

Constitution Trail – Grove to Croxton

Punch List Items

50/50 Sidewalks & Handicap Ramps 2012-2013

In Construction (67% Complete)

2012 Drainage Improvements

In Construction (95% Complete)

Sanitary Sewer & Storm Water Master Plans

(85% Complete)

Highland Golf Course Storm Sewer

In Design (50% Complete)

PRIVATE DEVELOPMENT PROJECTS	STATUS
Commercial Site Plans	18 Plan Sets Reviewed
Scharf PUD Sanitary Sewer	In Construction (0% Complete)
Grove Subdivision, 4 th Addition	In Construction (10% Complete)
Wingover Apartments	In Construction (99% Complete)
Wingover Apartments East	In Construction (11% Complete)
Harvest Pointe- Phase II	Punch List Items
Links at Ireland Grove	Punch List Items
Loeseke Sanitary Sewer	Punch List Items
Hamilton Road: Brookridge Apts. Entrance 1200 East	Complete
Fox Creek Village, 3 rd Addition	In Construction (3% Complete)

EROSION CONTROL/COMPLAINTS INSPECTION REPORT	
New/Maintenance Erosion/Storm Water Management Inspections	174
Erosion/Storm Water Management Complaints	0
Inspection & Complain Files Closed	2

OTHER	
February 2013 Overweight Loads	4 @ Value = \$480.00
February 2013 Dumpster/Traffic Control	

Fleet Division	February 2012	February 2013
Work Order Requests	294	319
Total Repair Orders Closed	272	294
Preventative Maintenance	22	25
Total No Lead Gallons	15,105	14,188
Total Cost	\$44,312	\$49,256
Avg Price Per Gallon	\$2.93	\$3.31
Total Diesel Gallons	10,940	13,584
Total Cost	\$36,693	\$49,012
Avg Price per Gallon	\$3.35	\$3.61



Water Director



Craig Cummings

Water Department

February 2013 Edition

Reservoir Conditions

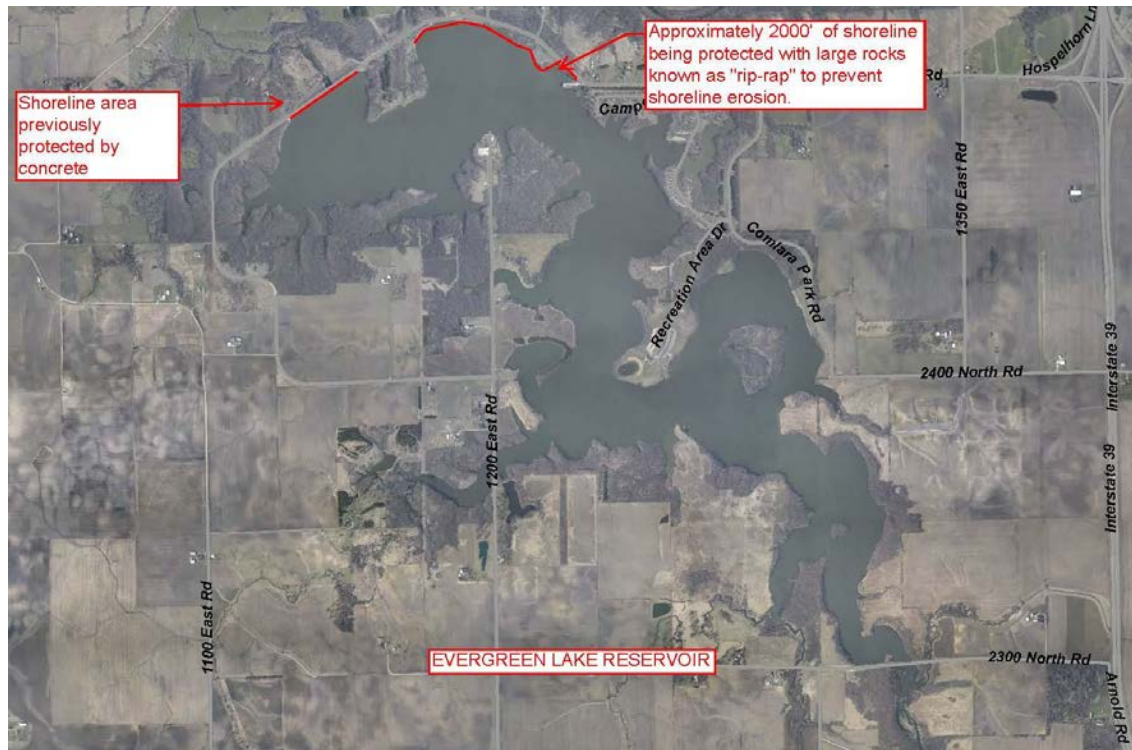
The Water Department experienced above average precipitation (2.1 inches) during the month. The monthly average precipitation for February is about 1.9 inches. The precipitation during the month was enough to cause the main reservoir feeder streams, Money Creek and Six Mile Creek to flow throughout the month and remain full.

Due to the concern for high nitrate levels in the spring, it is critical that the Evergreen Lake Reservoir is as full as possible by the time late winter/spring runoff occurs. Since the department does not have any treatment capabilities for nitrate removal, utilizing reservoir selection is the primary measure for keeping nitrate levels low. The smaller watershed and larger reservoir volume located at Evergreen Reservoir results in lower nitrate levels, making it the primary water source each spring. Currently the Lake Bloomington Reservoir is experiencing nitrates of around 5 mg/l. The limit is 10 mg/l.

The central part of Illinois is no longer in any drought condition. This drought condition report is according to the United States Drought Monitor.

The Mackinaw River flow was at a level above the minimum permit conditions for most of the month. However, the reservoirs were full so there was no need to pump from the river.

The shoreline protection project, at the Evergreen Lake Reservoir, was delayed during the month due to the warming temperatures that resulted in a load limit being placed on the road to this area and several days where excessive moisture made the ground too soft to work on. The project will resume when the weather and ground conditions improve. This project is funded in part by an IEPA grant. This cooperative effort entails the funding of a \$150,000 project with \$36,000 coming from Illinois Environmental Protection Agency, Bureau of Water and \$114,000 coming from the City of Bloomington Water Improvement Fund.



Overall aerial view of the shoreline protection work area

Water Quality

The conditions remained unfavorable in February for certain taste and odor causing algal species to grow at very quick rates and cause an algal —bloom”. However, the level of Geosmin, taste and odor causing compound found in certain algae species was elevated in the Evergreen Lake Reservoir during the month. Fortunately we the Lake Bloomington Reservoir is being used at this time. As the water temperature drops, so does the threat of an algal bloom. Several water supplies on the Mississippi River (Quincy, East Saint Louis and Belleville) have been dealing with taste and odor problems due to the low levels in the River which is their source for drinking water.



The application of anhydrous ammonia will not begin again until spring. Anhydrous ammonia is the form of nitrogen used to fertilize farm ground destined for corn production. It is applied from the white pressurized tanks (pictured to the left) that are so common in the Midwest in the spring and fall. Staff must remain vigilant in monitoring for nitrates because if the conditions are right with respect to temperature and precipitation, this ammonia is converted into nitrates and runs off into the reservoirs. At this time, there have been

indications that not all of the nitrogen in the ground was utilized by corn plants during the growing season in 2012 due to the drought. Staff will continue closely monitoring the nitrate levels in the spring. The nitrate levels in Lake Bloomington are around 4.0 mg/l. The standard is 10 mg/l.

Water Conservation/Groundwater Project

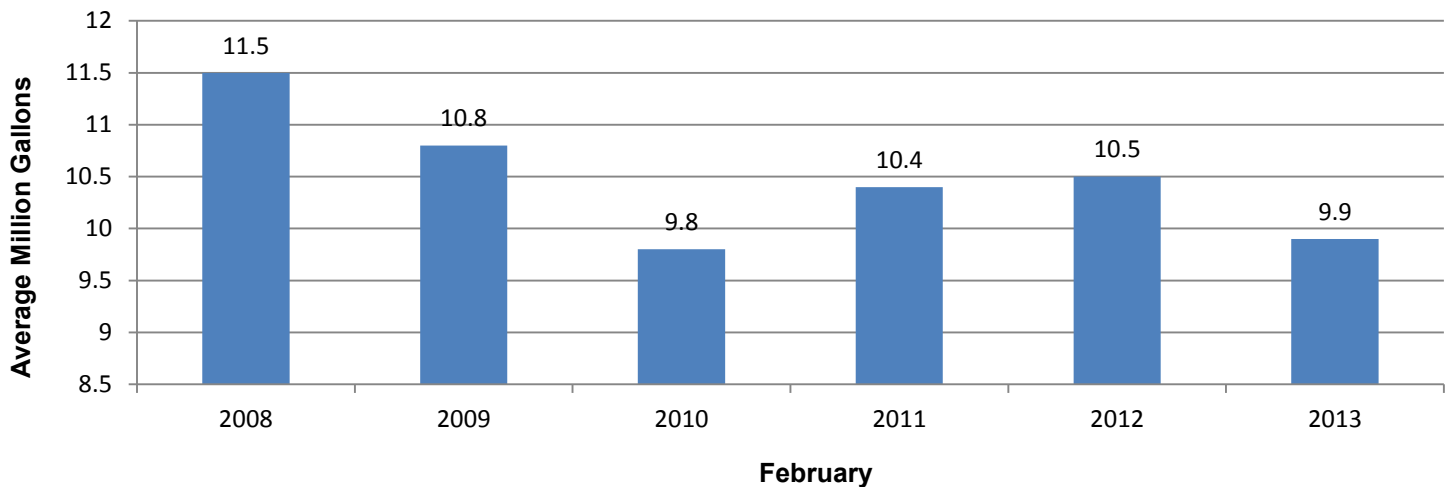
Staff is working on the Request for Proposals (RFP) for the water conservation plan.

Staff met with representatives from State Farm about the ongoing water conservation efforts. Water Department staff will also be responsible for setting up and manning a booth in the atrium during State Farm's Earth Day activities.

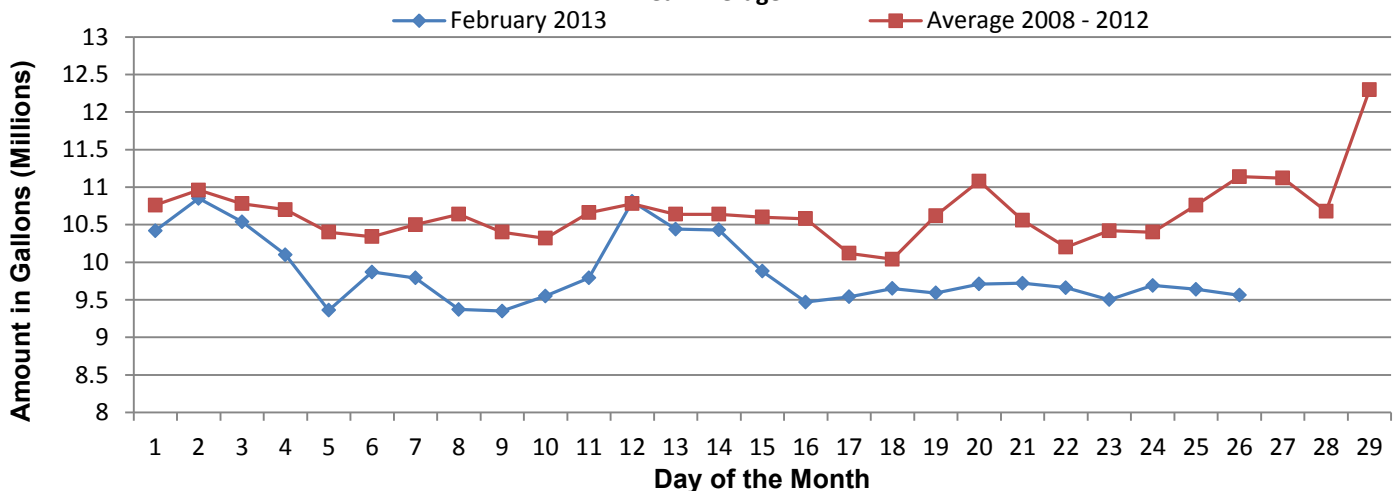
PUMPAGE

Pumpage has been moderate during the month. Staff pumped an average of 9.9 million gallons per day (MGD) in February with a peak day of 10.9 MGD on February 2, 2013. The February average for 2013 can be compared to the average daily pumpage during February 2012 of 10.5 MGD, 10.4 MGD in 2011, 9.8 MGD in 2010, 10.8 MGD in 2009 and 11.5 MGD in 2008.

Avg. Million Gallons Pumped



Water Delivered to Customers (in Millions of Gallons): February 2013 and February 2008-2012 Four Year Average



As is typically the case, the top ten water users for the Water Department in February include seven customers outside the City of Bloomington. Those seven customers in February 2013 include Mitsubishi Motors, the Village of Hudson, Bloomington Township Public Water District (BTPWD) West Division, the Meadows of Bloomington, Bridgestone-Firestone, and the Village of Towanda and Advocate BroMenn Hospital.

Infrastructure

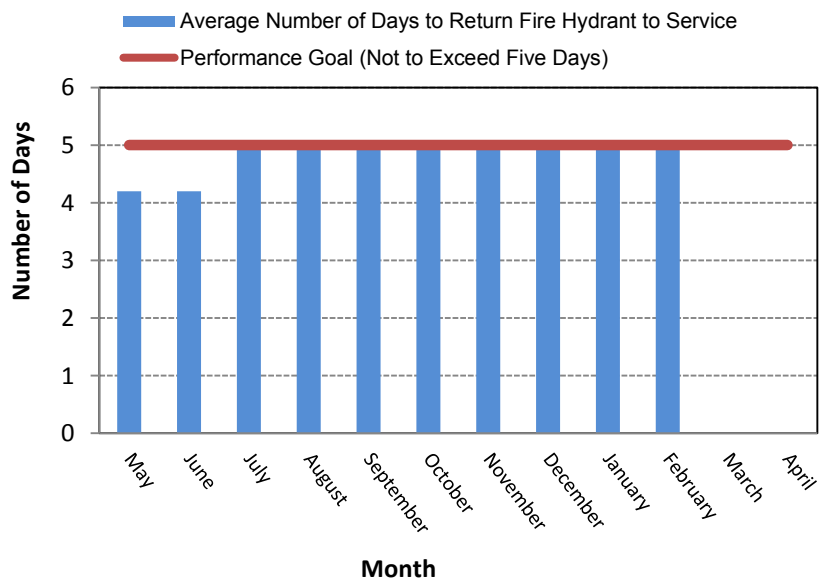
In February, staff worked on 17 fire hydrants that were experiencing problems. These maintenance problems were not severe enough to have taken the hydrants out of service though they were not in prime operational shape. Six fire hydrants were replaced/installed during the month. This brings the fiscal year total to 224 hydrants serviced and 72 hydrants that have been replaced/newly installed. As of the end of February, no hydrants are out of service as a result of the annual hydrant testing effort.

	FY13	FY12	FY11	FY10	FY09	FY08
Hydrants Overall	4253	4228	4213	4000	3900	3800
Out of Service Hydrants	0	0	0	13	100+	600+
Hydrants Serviced	224	330	261	185	381	543
Hydrants Replaced	72	79	72	59	75	23
% Hydrants in Service	100	100	100	99.7	97.4	84.8

72 fire hydrants have been replaced/newly installed this fiscal year. Of these 72 fire hydrants, 33 were replacement hydrants that have been funded through the Water Department's Operations & Maintenance account. The remaining hydrants were planned replacements associated with water main replacement projects and were paid from a variety of funding sources such as developer contributions, IEPA loan funds or internal capital funding. With the hydrants funded by the O & M account, approximately \$116,000 has been spent on installation at approximately \$3,500 per hydrant. The budget line item for hydrants is \$100,000 in the FY 2013 budget.

With the suspension of the fire hydrant operational testing program due to weather, no hydrants were tested during February. There were no fire hydrants called out of service during the month. The average time it takes to return a fire hydrant back to service after it has been called out of service stands at 5.0 days for the year. The performance measure for FY 13 is a return to service time that is not to exceed 5.0 days as measured as an annual average.

Average Number of Days to Return Fire Hydrants to Service by Month

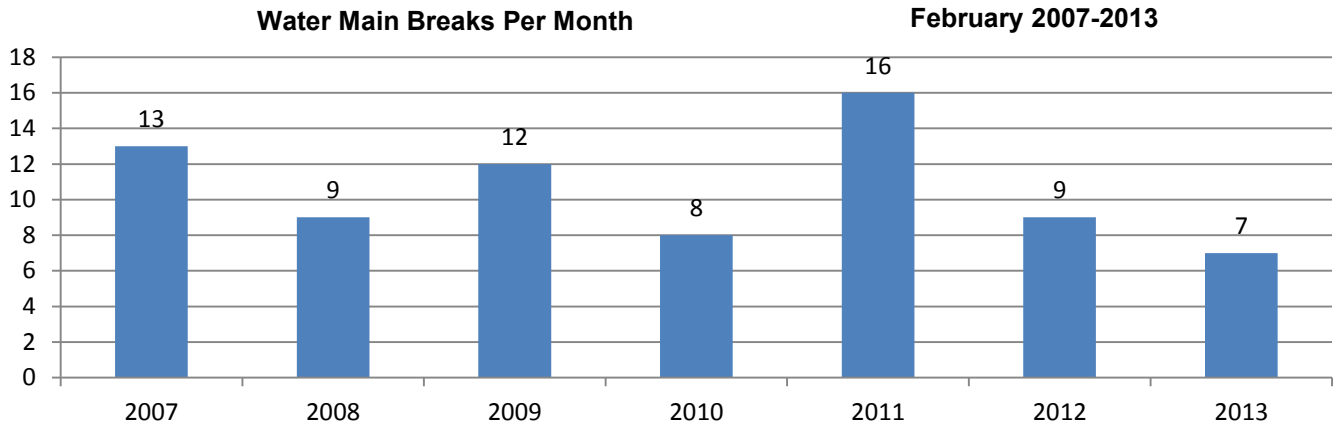


During February, the 2012 Water/Fire Department collaborative hydrant

testing program remained shut down due to the cold weather. There were no hydrants tested during the month so the CY program remains at 2,749 hydrants tested or 65% complete at this time. This will be the final result for the 2012 program wince staff will be starting the 2013 program in the upcoming months.

Staff completed three valve repairs during the month of February.

The department also recorded seven water main breaks in February. The calendar year 2013 total through February is 16 main breaks. The monthly average over the last six years has been 11 main breaks so this month's total is below the last six year's average.

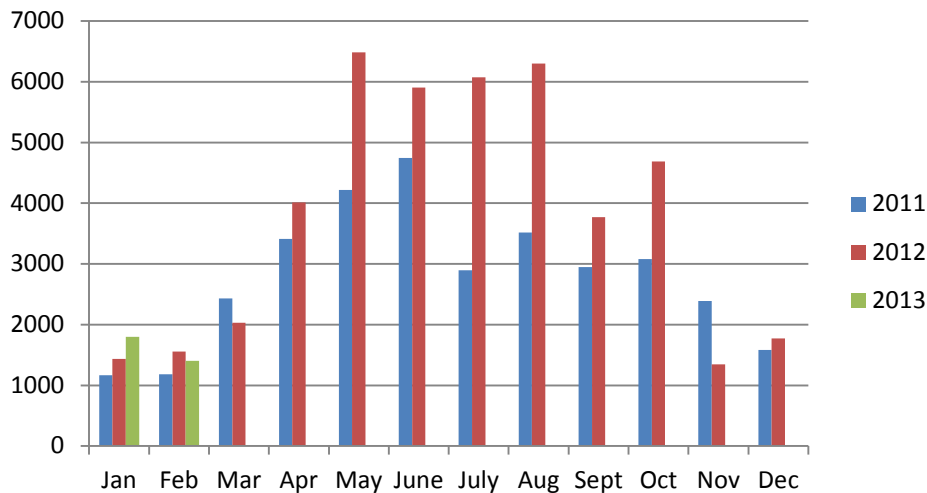


	CY 2013	CY 2012	CY 2011	CY 2010	CY 2009	CY 2008	CY 2007	AVG FOR MONTH '07-'11
Jan	9	12	17	10	13	13	8	12
Feb	7	9	16	9	12	9	13	14
March		5	2	1	0	2	0	2
April		3	2	5	1	1	2	3
May		0	7	2	2	3	2	3
June		4	4	4	0	2	1	3
July		12	4	2	4	2	2	5
Aug		7	6	11	9	4	9	9
Sept		4	7	1	14	4	2	6
Oct		3	5	6	7	7	8	7
Nov		14	8	7	15	15	13	12
Dec		13	7	21	25	13	23	18
CY thru December	16	86	78	58	77	62	60	
CY TOT	16	86	85	79	102	75	83	85

During February, staff replaced/repaired 23 water service lines/curb stops. Several of these were very old lead (metal) service lines. Removing lead from the water lines is one way to improve the quality of water distributed to residents.

The leak detection program continues to identify leaks in the distribution system. During the month, inside leaks (meaning they are on the customer’s side of the curb stop and thus the customer’s responsibility) and leaks that are the City’s responsibility (from the water main to the curb stop) were identified. Additionally, at least one leak on a fire hydrant at W. Wood and S. Lee Street was verified and pinpointed. All of these leaks have been fixed.

Monthly JULIE locate requests 2011-2013



It has been a busy month for Joint Utility Location Information for Excavators (JULIE) work. There are several fiber optic installation companies still working throughout the City. The Water Department provides all of the JULIE locates for the City which includes water lines, storm sewers, sanitary sewers, the power supplies for some City-owned street lights, City owned or maintained traffic signals and City fiber optic

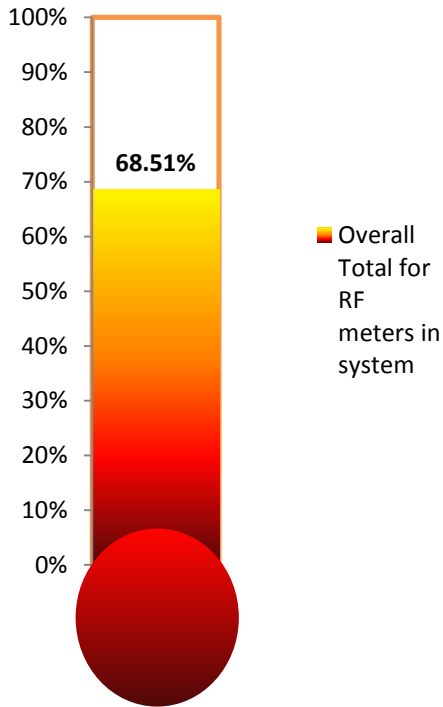
lines. A total of 1,404 JULIE locate requests were submitted during the month of February.

Measuring the average time of each JULIE request is difficult since a single request can be submitted for numerous blocks at a time. Further, the request may be for all buried utilities on a given street from sidewalk to sidewalk. A complicated locate request on a busy street such as streets with numerous intersections and streetlights, traffic signals and multiple water mains and sewers could take as much as two weeks for a locator to complete.

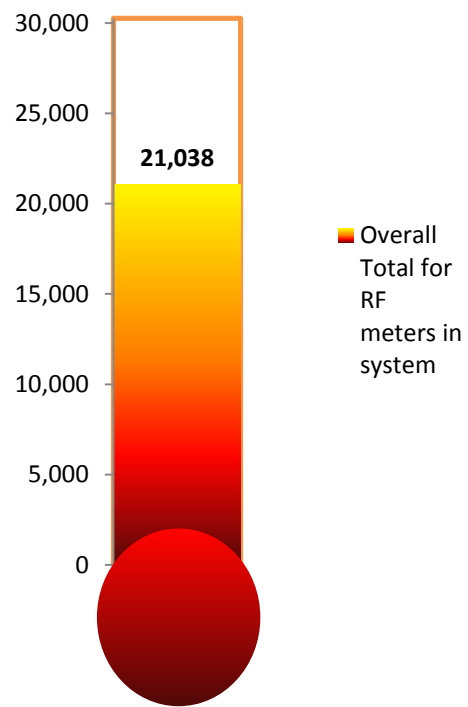
Metering

The department installed 444 Radio Frequency (RF) meters during the month of February. The goal for FY13 is the installation of 7,000 units. In FY12, 6,069 meters were installed by the Water Department. With the 444 meters installed this month, the total number of meters installed for FY13 is 4,906 or about 70% of the department’s goal for the year. At this time, the department should have about 83.3% of the installation goal completed. Upon completion, this installment program will eliminate the need for Meter Readers. Since this is a multi-year project, those positions have been eliminated as more RF units have been installed. Currently, the Water Department is down to one Meter Reader from 3 in 2009.

Overall % Total for RF meters in system



Overall Total for RF meters in system



The breakdown of the overall meter inventory in the system is about 1,030 meters that are commercial/industrial and about 29,400 that are residential.

Staff did not change out of Unitized Measuring Elements (UME's) on the large meters during the month as none were scheduled in February. The UME is the part of the meter that has the moving parts that are subject to wear and is critical to keep in good repair. The UME change-outs are part of the large meter testing and maintenance program.

Staff changed four meters from turbine meters to compound meters during the month. Turbine meters are an excellent choice for installations where there will be a high volume of flow on a consistent basis. If the flow volumes will vary, like as in an apartment complex where numerous residents will use water at the same time, and then small amounts will be used at other times (during the work day) then a compound meter is the better choice. This is because compound meters can register both the very low flows and the higher flows as well. The Water Department made a decision over 10 years ago to remove all of the compound meters from the system. Since that time until now, the Water Department has been installing compound meters in locations that conform to the industry standards for the type of meter installation. Although compound meters are more expensive than turbine meters, in the long run, they pay for themselves by accurately measuring the actual water used by the customer.

****Water Department Continued on Page 54**



PR&CA Director



John Kennedy

Parks, Recreation & Cultural Arts Department

February 2013 Edition

Parks Maintenance Division

Forestry



On February 25th Forestry staff began the removal of Ash trees that were deemed infested with the Emerald Ash Borer. In December of 2012, the forestry staff completed an inventory of all ash trees in the parkway. The Forestry staff identified 123 trees that were heavily infested and needed to be removed in the upcoming year. Staff began the removal process with the hopes of being completed by the first of June. Staff removed 10 Ash trees in the parkway during February.

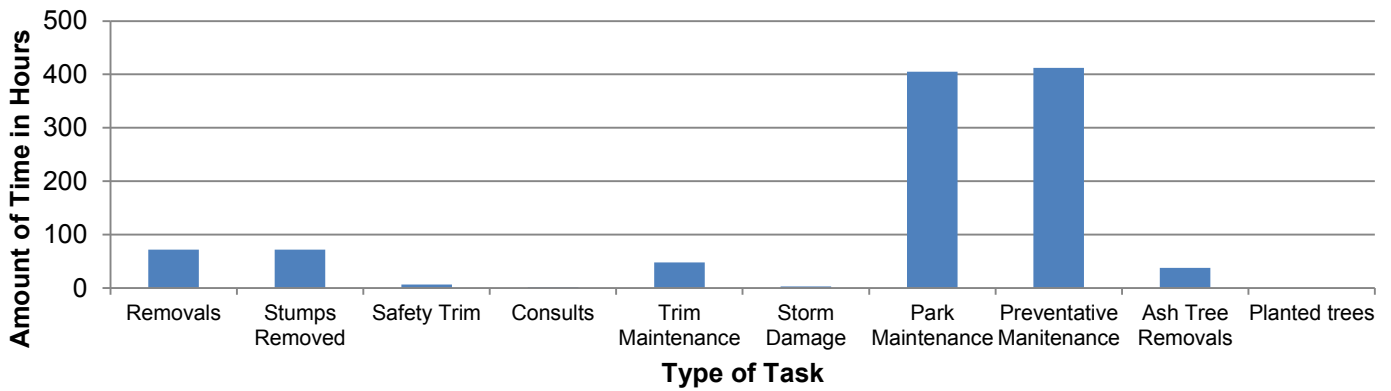
The Forestry staff completed maintenance trimming in 13 different parks. This brings the total number of parks that have been trimmed to 36. There are four different areas left to be completed. Those areas are Gaelic, Pepper Ridge, Anglers and Constitution Trail. These areas will be completed in March. When completing maintenance trims, staff are removing low hanging limbs for mower clearance, any dead wood in trees or removing the tree if it is a hazard. Staff removed 28 Ash trees in the parks that were infected with the Emerald Ash Borer.

Staff removed 28 Ash trees in the parks that were infected with the Emerald Ash Borer.

The Forestry staff continued preventative parkway maintenance in Section B-3. Section B-3 is bound by Oakland to the south, Market to the north and everything west of Clinton Street. Park staff pruned 412 trees at 204 different locations. There were 72 removals at 34 different locations. Of those 72 removals 38 were Ash trees. Park staff also ground and backfilled 72 stumps at 32 different locations. In February there were 1,030 trees that were worked on by the Forestry staff.

One member of the forestry team attended Career Day at Metcalf grade school. The Forester gave a short presentation of what being a Forester entails and answered any questions that the children had. It was a good learning experience for everyone involved.

Forestry Division Trees Worked on by Job Task: February



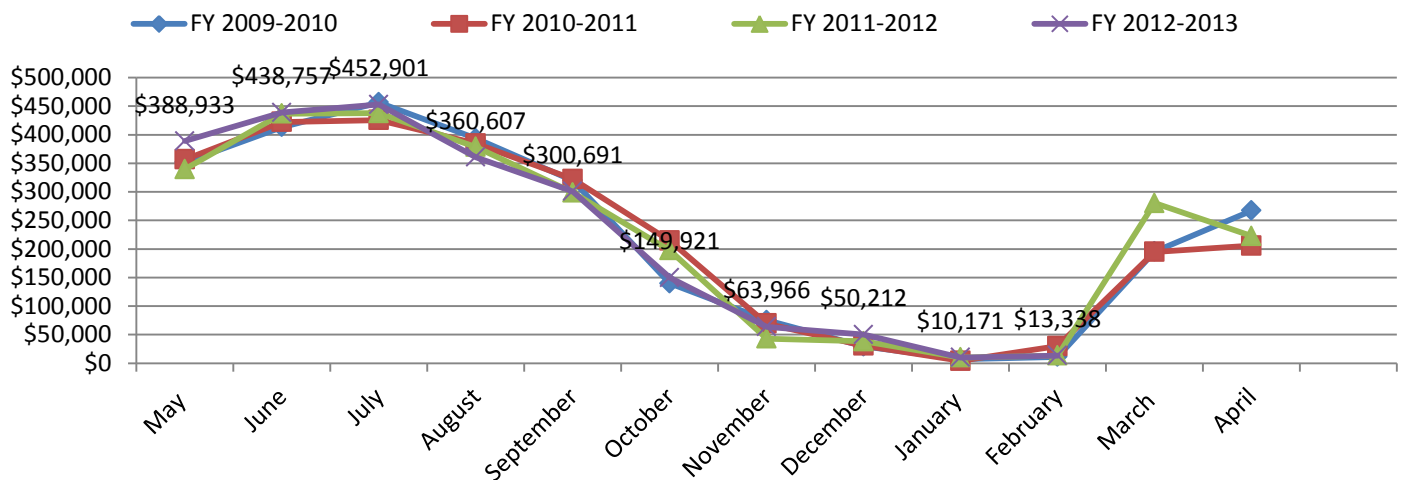
Golf Division

This February marked a return to a more traditional February with little opportunity to play due to the weather. While last February almost 400 rounds were played, this year only totaled 49 rounds played.

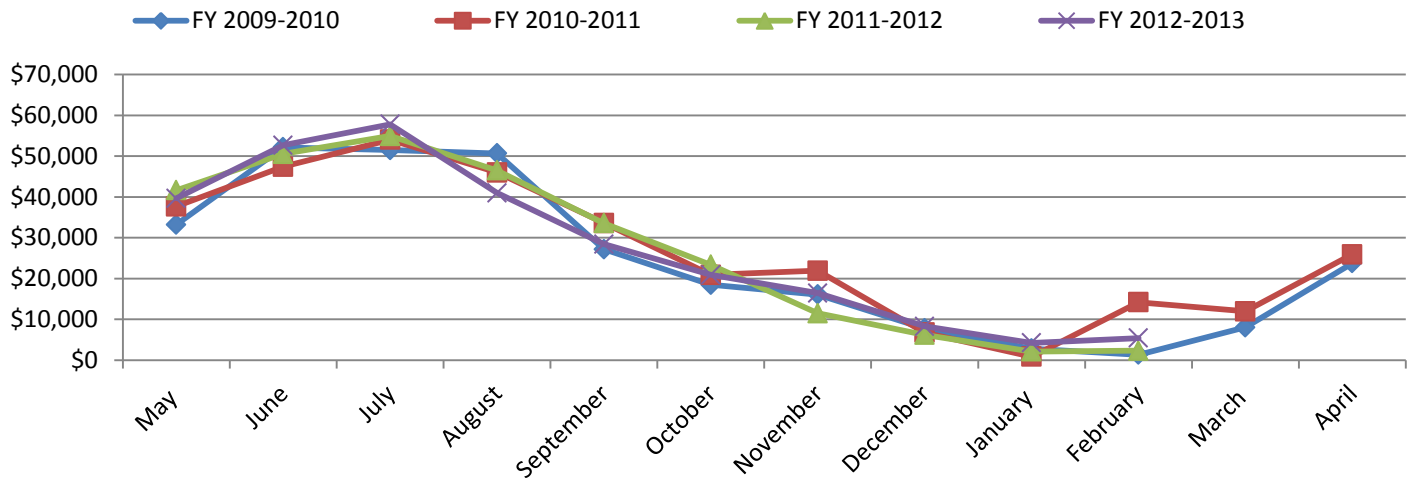
In February, staff was busy finalizing plans for the year to include seasonal staffing plans, marketing programs and growth of the game initiatives. Two new large outings were added this month to the 2013 calendar. Both outings will bring folks from throughout the state and beyond to enjoy the courses. The maintenance crews are putting the finishing touches on the equipment so they are ready to take on another long season. Most of the maintenance work was completed in-house, which resulted in saving the operations significant repair costs.

The unofficial start of the golf season begins in March. It will be hard to duplicate the record setting weather of March 2012, but even with some seasonable weather, March should result in the first increase of rounds for the 2013 season.

Total Revenue by Fiscal Year



Total Merchandise Revenue by Fiscal Year



BCPA

Events

The BCPA welcomed 13,349 people to 80 different events and activities in February.

Revenue

The total BCPA programming revenue for the 2012-13 season, including Mainstage and Spotlight Series events is \$562,600.87

BCPA Mainstage and Spotlight Events

Matisyahu

Grammy-nominated Hasidic Jewish reggae singer Matisyahu performed an acoustic evening of music at the BCPA on Tuesday, February 5. Matisyahu did a meet and greet with 108 VIP ticket buyers after the show, which was sponsored by Tim and Vicki Tilton.

540 people attended the event; 45% of which came from Bloomington/Normal. Other audience members for this show came from Wisconsin, Indiana, Iowa and Michigan, as well as 40 other Illinois communities.

Christian McBride and Inside Straight

Grammy-winning jazz bassist Christian McBride performed with his combo at the BCPA on Thursday, February 7. Mr. McBride presented a master class with area jazz students before the show. BCPA Performing Arts Manager Joel Aalberts likewise presented a pre-performance discussion for ticket buyers.

224 people attended the event; 77% of which were from Bloomington/Normal. Other audience members came from North Carolina and 13 other Illinois communities.

Imago Theatre, Zoo Zoo Student Spotlight Series Matinee

The BCPA presented Imago Theatre's *Zoo Zoo* on Tuesday, February 12 at 10 am as part of its K-12 student matinee program. 291 local children attended the event, which featured performers in exceptional animal costumes acting out how animals might react to a variety of human experiences.

Imago Theatre, Zoo Zoo

The BCPA presented Imago Theatre's *Zoo Zoo* on Tuesday, February 12 at 7 pm as its first Family Series event of the season. An expanded version of the earlier presented student matinee, the show was sponsored by Scribbles Center for Learning. An hour of pre-show crafts and activities was presented in the BCPA Ballroom, including face painting, a bouncy house and a variety of other games.

289 people attended the evening program; 69% of which were from Bloomington/Normal. Patrons from 15 other Illinois communities also attended the performance.

Rich Little, Jimmy Stewart and Friends

The man of 1,000 voices, veteran comedian Rich Little brought his one-man play *Jimmy Stewart and Friends* to the BCPA on Saturday, February 16. Mr. Little engaged members of the BCPA's Arts Partners program at a post-show meet-and-greet.

571 people attended the event; 65% of which came from Bloomington/Normal. Other audience members came from California, Georgia, Minnesota and Montana, as well as 43 other Illinois communities.

Suzanne Vega

Singer Suzanne Vega performed at the BCPA on Thursday, February 21. The concert was sponsored by Lucca Grill, where a post-performance reception was held with the star and her band.

339 people attended the event; 79% of which came from Bloomington/Normal. Other audience members came from Missouri, Alabama and Indiana, as well as 15 other Illinois communities.

Click Clack Moo

1,295 area schoolchildren attended two matinee performances of a stage adaptation of the popular children's book *Click Clack Moo* on February 27.

Recreation Division

February was a busy month because winter/spring programs were fully up and running. The Afterschool Basketball program that started practice in January began playing games in February. Games were every Saturday at Bloomington High School's gym on all four courts from 8:30 am until 1:30 pm. This program is offered at all eleven elementary schools located in Bloomington with boys practicing on M/W and girls practicing on T/TH. For the 2012 program, a total of 284 youth participants attended (140 girls and 144 boys). For the 2013 program, a total of 267 youth participants were enrolled in the program (123 girls and 144 boys). Due to insufficient registration, the boys programs at Irving, Northpoint and Fox Creek were canceled and the girls programs at Fox Creek and Irving schools were canceled.

Some of the other programs conducted, by age group were:

Parent/Child: Parent/Tot Gymnastics, Wintertime Fun, Tiny Melodies, Sporty Parent & Child

Preschool: Super Tot Gymnastics, Storybook Kitchen, Creative Dance

Youth: Sweet Science, Beginner Guitar, Clay Pottery for Youth, Dance, Martial Arts

Adults: Zumba Fitness, Co-Rec Volleyball Leagues

55+: Zumba Gold, Frosty Bingo & Games, Eagle Watching Trip, Conklin Dinner Theatre Trip, Jersey Boys Trip, Adult Center Activities

The popular Daddy/Daughter Dance was Sunday, February 10 at the Miller Park Pavilion, and the Mother/Son Fun Day was February 24 at Lincoln Leisure Center. Seventy-one pairs attended the dance, and twelve pairs attended the mom/son event.



ABOVE: The 2013 Daddy/Daughter Dance

Also, it should be noted that a new staff member, Adam Hucek, began working for the Recreation division on February 19 as the Aquatics/Sports Program Manager.

Pepsi Ice

Although there was one less Open Skate session held in 2013 than in 2012, the center experienced a slight increase in number of skaters. The two themed open skates (the Big Chill and Facebook Surprise) were set up to provide something different and hopefully attract new skaters. Both the Learn to Skate and Learn to Play sessions were down by almost half compared to 2012. A possible explanation for the decreased participation in learn to skate and learn to play sessions may be attributed to the fact that it is the last year in the Olympic cycle. Further, staff have been “pulled in different directions” due to not having a manager during February. Lindsay Danner started her role as the new Skating Director at the end of January.



Learn to Skate Class

Though there have been some issues with personnel, overall, the facility is doing well with revenue. Total revenue for the month increased by about \$9,000 compared to 2012. Year to date revenue is up by \$27,000 over 2011-2012. Hockey revenue varies by month depending on when installment payments are made or league fees are paid.

February Revenue	2012	2013
Learn-to-Skate	\$7,390	\$4,590
Hockey Classes	\$6,598	\$3,561
Hockey Leagues	\$28,079	\$39,079
Concessions	\$9,445	\$8,437
Total Month	\$85,320	\$94,419

The IHSA Cheerleading event was held in the Coliseum and Pepsi Ice in February. This closed down Pepsi Ice for two days. The \$6,000 in trade received is not reflected in revenue since it is a trade rather than cash. The Coliseum received that amount of ice and will not be billed for it, resulting in lower operating costs.

Zoo Division

Admission Revenue

February 2013: \$2,599.85

February 2012: \$4,692.50 (2nd best February ever)

Revenue from the gate admission increased by 11.2% for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. Admission prices were raised on May 1, 2012

Admission was waived on Fridays in February this year as a way for the Zoo to give back to the community.

Attendance

February 2013: \$1,729

February 2012: \$1,408

Revenue from Education Program fees and rentals decreased by 12.4% for the fiscal year compared to last year. 2011-2012 was the best year in the Zoo's history in revenue raised through education and rental programs.

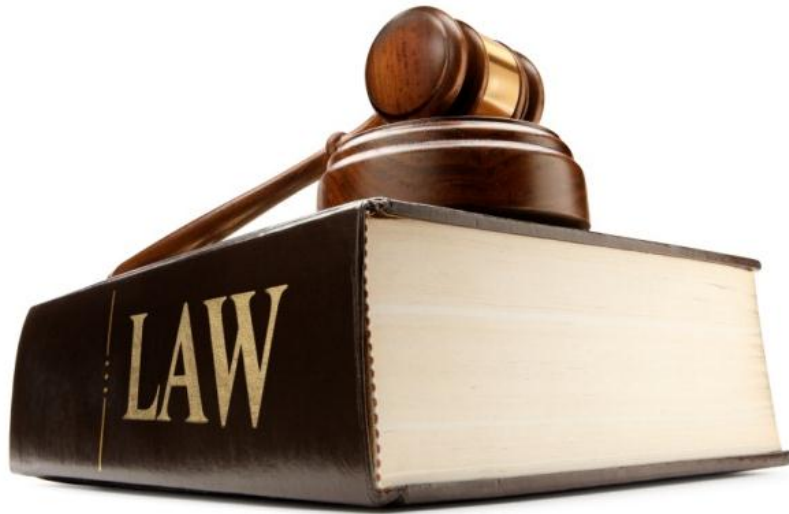
Concessions, Carousel and Animal Food Sales

February 2013: \$79.63

February 2012: \$160.38

Revenue from Concessions, Carousel and Animal Food sales decreased by 3.1% for the current fiscal year compared to last year's numbers.

****Parks Recreation and Cultural Arts continued on Page 56**



Corporate Counsel



Todd Greenburg

Legal Department

February 2013 Edition

Collections

Small Claims

- 17 cases were set on February 28, 2013
- 3 cases for use tax were paid prior to the court date – Total collected \$808.20
- 3 default judgments for tax use were entered – Total \$788.20
- 2 default judgments paid for damage to city property were entered – Total collected \$1,086.96
- 11 cases were filed for use tax collection – court date 4-18-13

Nuisance Parking

- 1 tow notice served

Use Tax Collection Letters Sent

- 39 letters sent for use tax – total collected \$2,800.26 – FYTD \$30,768.71

Liquor Fines

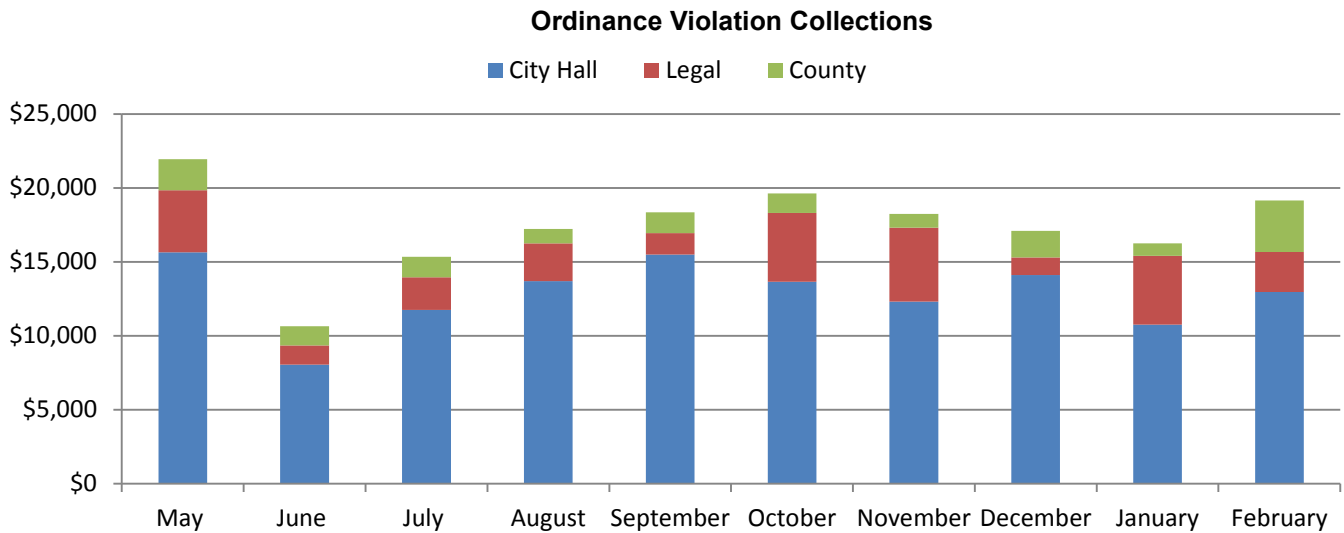
- Liquor fines collected from a licensed establishment: \$1,500

Freedom of Information Act Requests

- FOIA: 77 FOIA requests were processed through the Legal Department
- Total Time Spent: 39 hours
- Extensive review/analysis of the Freedom of Information Act (applicable exemptions and various other provisions)
- Responded to Illinois Attorney General Request for Reviews

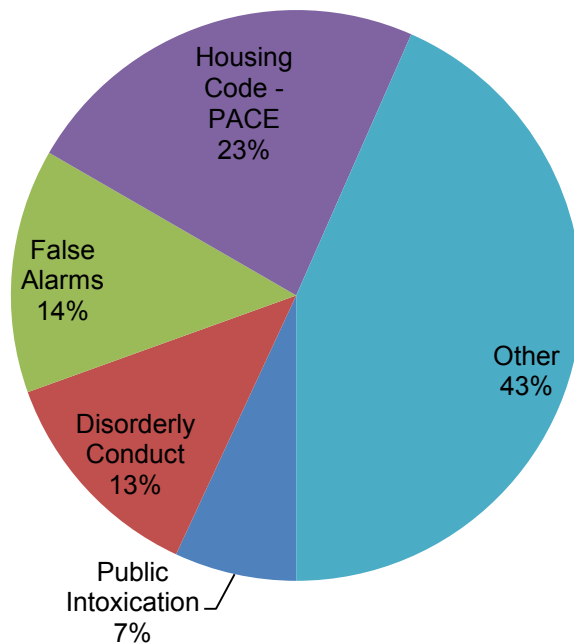
Ordinance Violation Activity

- Fines Received at City Hall Before Filing: \$12,950.00; \$128,400.00 Fiscal Year To Date (FYTD)
- Fines Paid at City Hall After Filing: \$2,720.00; \$29,910.00 FYTD
- Post Judgment Fines Received: \$3,483.00; \$15,530.00 FYTD
- Total: \$19,153.00, \$173,840.00 FYTD



- Ordinance Violations Paid at City Hall – 86
- Ordinance Violation Cases: Housing/PACE: 24 Filed
Behavioral: 87
Vehicle Compliance: 5

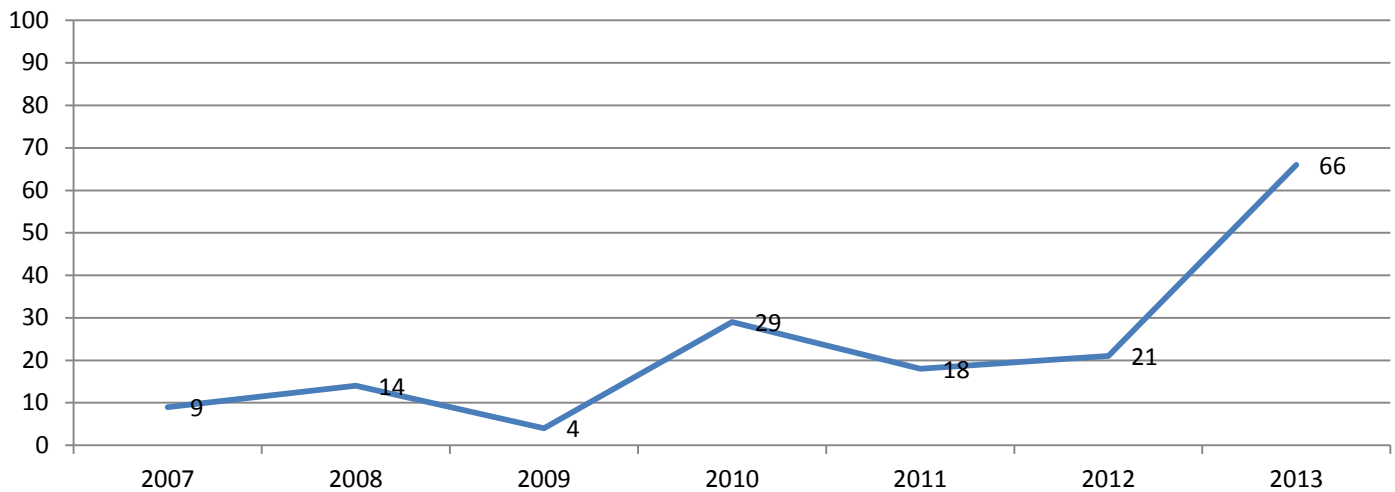
Violations filed in court February 2013



Summons
 Trials Scheduled: 19
 Total Cases Scheduled for Court: 266
 Post Judgment Cases Scheduled: 54

Prepared: 23

Compliance Tickets Issued: February



Unregistered Inoperable Vehicle Compliance

- Vehicle Compliance Tickets Sent This Month: 66

Ordinances Drafted

- 2 new ordinances were prepared for publication both in hardcopy and on the internet
- 2013-004 – updating the water emergency response ordinance
- 2013-005 – adding Mobile Food and Beverage Vendors to the Zoning Code
- Drafted ordinance prohibiting video gaming cafes

Personnel/Human Resources

- Meetings with HR and outside counsel regarding Collective Bargaining
- Attended Library Union Negotiations
- Made revisions in draft of City Manager contract

Contract/Agreements/Policies

- Reviewed Personal Service Contracts for BCPA
- Drafted letter of intent to purchase real estate (participated in numerous discussions with seller)
- Drafted Mobile Device Use Policy
- Reviewed Draft of Intergovernmental Agreement with McLean County road shoulder maintenance

Litigation

- Negotiated settlements with property owners regarding property maintenance cases
- Prepared complaints and prosecuted liquor code violations

- Filed and prosecuted Repair-Demolition cases
- Prosecuted illegal taxicab operation and obtained verdict in favor of the City
- Conducted Jury Trial in prosecution for illegal operation of taxicabs
- Attended Small Claims status hearing
- Participated in Case Management Hearing – Palmer v. City of Bloomington
- Argued Motion objecting to additional depositions in Crowe v. City of Bloomington
- Participated in Depositions – Crowe v. City of Bloomington
- Prosecuted vicious/dangerous dog complaints
- Prepared Discovery Responses in Devyn v. City of Bloomington

Monthly Meeting Participation

- Attended City Council meetings and work sessions
- Participated in nuisance abatement discussions
- Attended Board of Fire and Police Commissioners meeting
- Attended monthly Liquor Commission meeting
- Attended Special Use and Land Development Committee meetings
- Attended Department Head Staff Meetings

Research

- Researched ordinance prohibiting video gaming cafes for Liquor Commission

Miscellaneous/Other

- Numerous responses to City Departments on Miscellaneous Legal Questions
- Negotiated with prospective purchasers of distressed properties
- Met with purchasers of property to ensure compliance with zoning regulations
- Researched addresses for notices to be sent prior to hearing on new liquor license applications
- Attended continuing legal education presentation of appellant argument
- Drafted press release
- Drafted repair/demolition orders
- Consulted with juvenile detention officers regarding remedies for juvenile ordinance violation prosecutions
- Consulted with police regarding proposed revision of taxicab/vehicle for hire ordinance
- Consulted with McLean County Animal Control and Bloomington Police regarding vicious/dangerous animals
- Answered questions on Open Meetings Act Training
- Responded to Citizen Questions regarding Recreational Vehicle Parking
- Responded to numerous questions from staff regarding FOIA and OMA
- Reviewed/amended City procurement documents
- Prepared council memo in Shaw Lake Evergreen Easement
- Reviewed law on School Facility Occupation Tax
- Answered questions on parliamentary procedure – removing a matter from the table

- Participated in Citizen's Voice Meeting

State Approves Expansion of Enterprise Zone into Downtown Bloomington

The Department of Commerce and Economic Opportunity announced that the State has approved an expansion of the Bloomington/Normal/McLean County Enterprise Zone into Downtown Bloomington, thus enabling the jurisdictions to provide businesses located within the Zone various incentives to help induce redevelopment as well as create and retain jobs.

—The City is pleased with the State's decision to approve the expansion of the Enterprise zone to Downtown Bloomington. By allowing developers access to incentives such as a sales tax exemption on building materials, we are making the City and Downtown Community a more competitive location for conducting business," said City Manager David Hales. —Enterprise Zones are an important tool needed to revitalize the community and are critical to the long-term fiscal, economic and social health of Bloomington."

The application submitted by the Economic Development Council of the Bloomington-Normal Area, sought to amend the boundaries of the Zone in order to cover approximately 185 acres of property centered around 101 N Main Street in Bloomington and Enterprise Zone status will help to incentivize redevelopment of multiple projects throughout this targeted area.

Several potential projects contemplated by both big and small businesses have already identified ways in which the Enterprise Zone expansion will benefit their development projects, including a business renovation at 303 East Washington and mixed use redevelopments at 115 East Monroe, 102 South East Street and 110 East Jefferson. Moving forward, City officials are hopeful that the availability of the Enterprise Zone status will prompt these projects and others to begin.

—We are delighted with the State's approval of Downtown Bloomington as an Enterprise Zone," said Economic Development Coordinator Justine Robinson. —The designation will help us in our efforts to incentivize commercial investment in an area that has traditionally struggled to attract new businesses, jobs and visitors."

Extending the Enterprise Zone will offer a variety of incentives to developers, including a sales tax exemption on building materials, income tax credit for investment and an exemption on the state's natural gas tax. Amounts for each incentive will be directly tied to the individual project with respect to financial investment and job creation.

The Department of Commerce and Economic Opportunity approves the State's Enterprise Zones while local economic development organizations are responsible for their administration. Businesses operating within the Downtown Bloomington Enterprise Zone may contact Ken Springer, Senior Associate for Research and Economic Data with the Economic Development Council of the Bloomington-Normal Area at 309-452-8437, to determine which benefits can be applied to their respective development project.



City Clerk

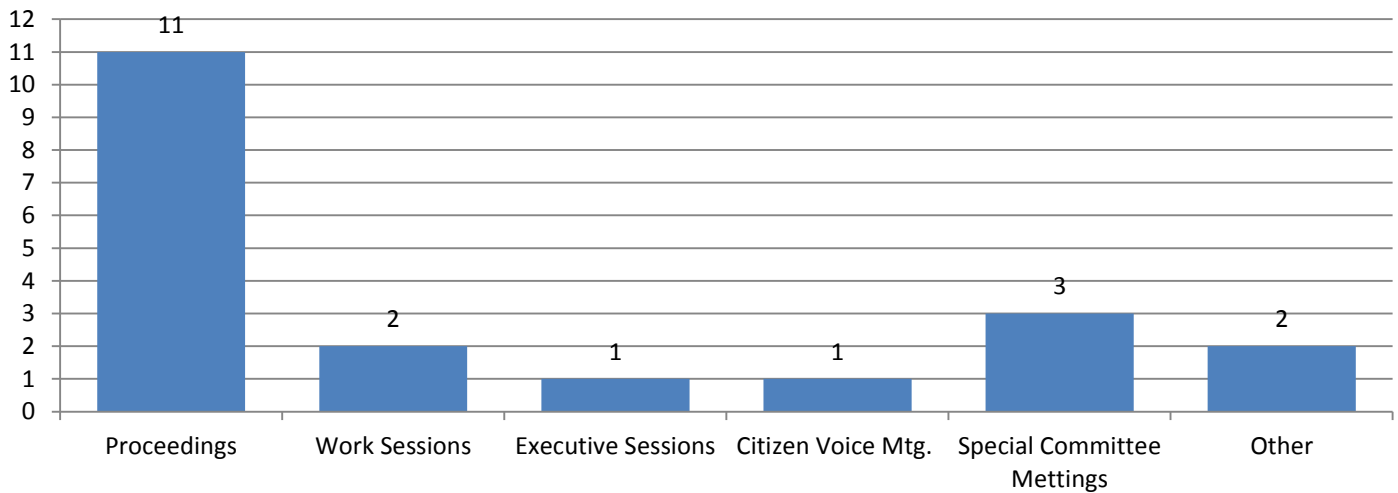
City Clerk



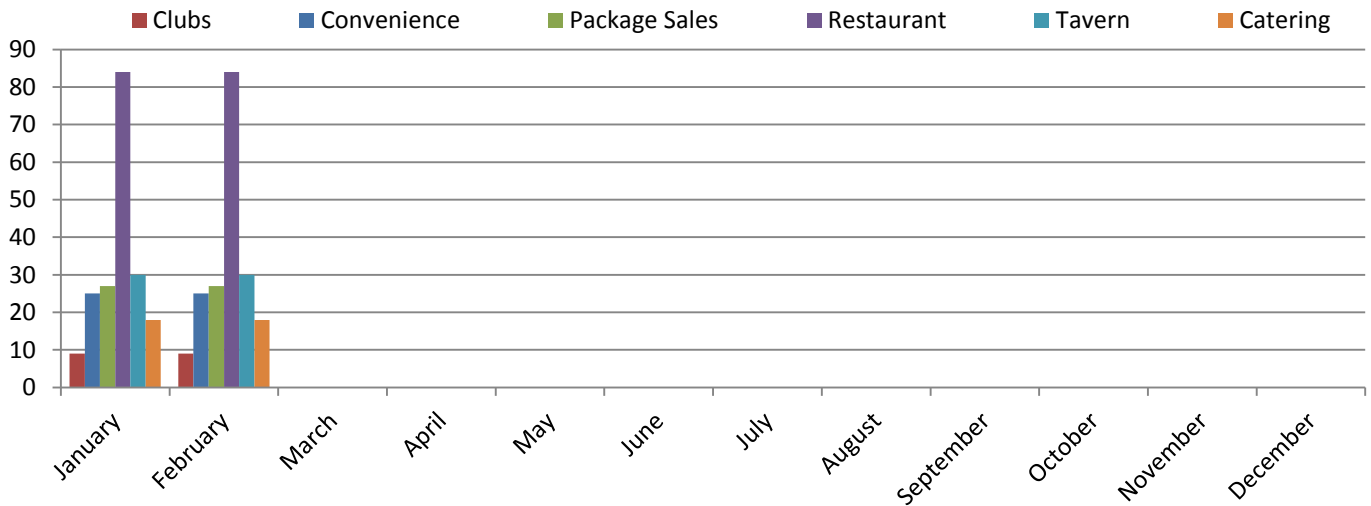
Tracey Covert

February 2013 Edition

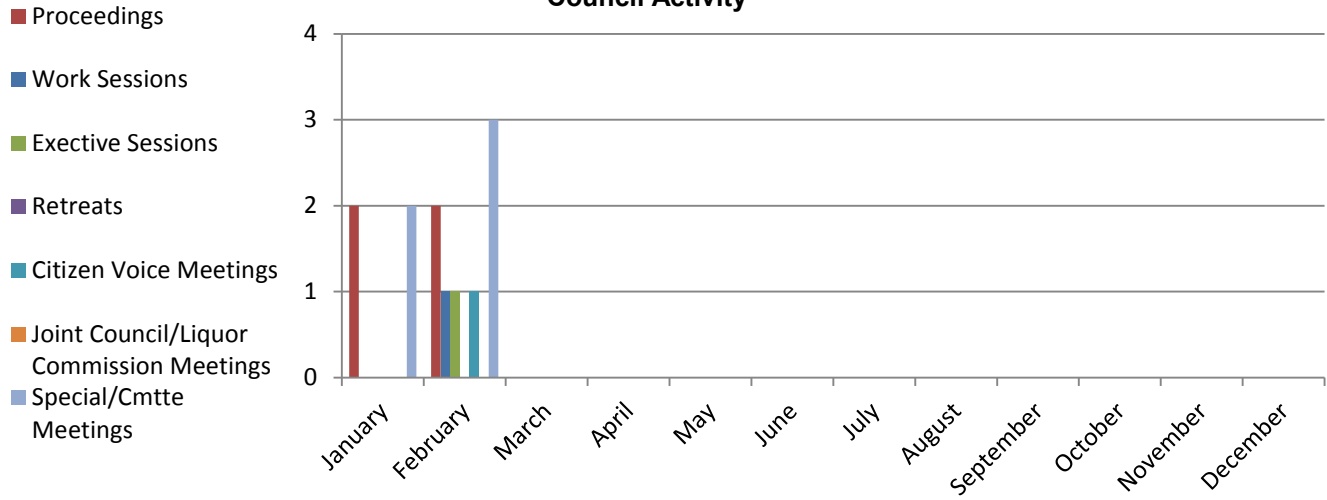
February Council Activity Total



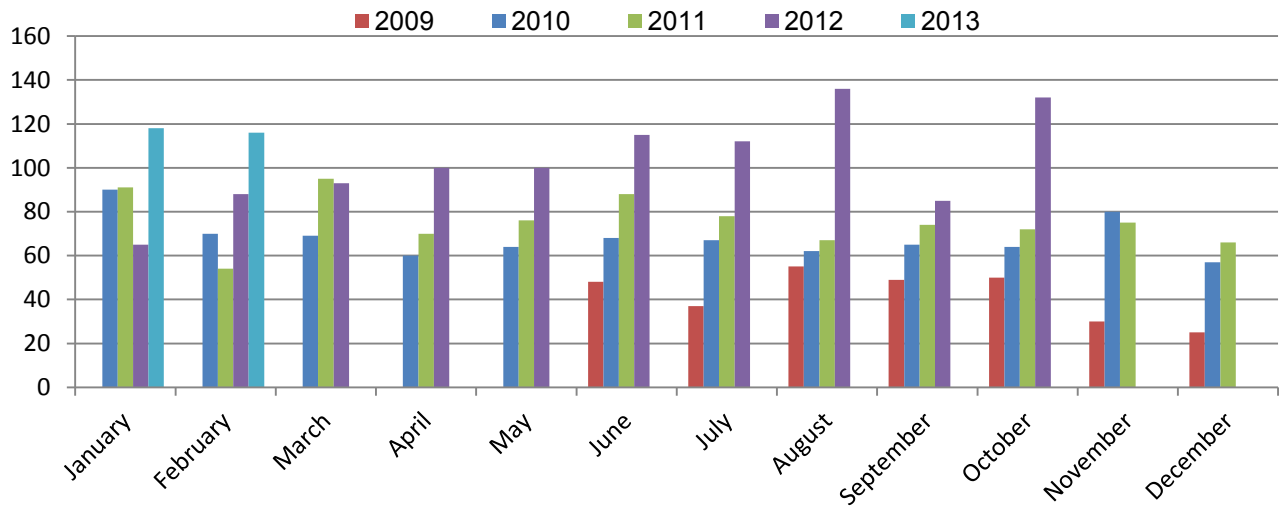
Number of Liquor Vendors February 2013



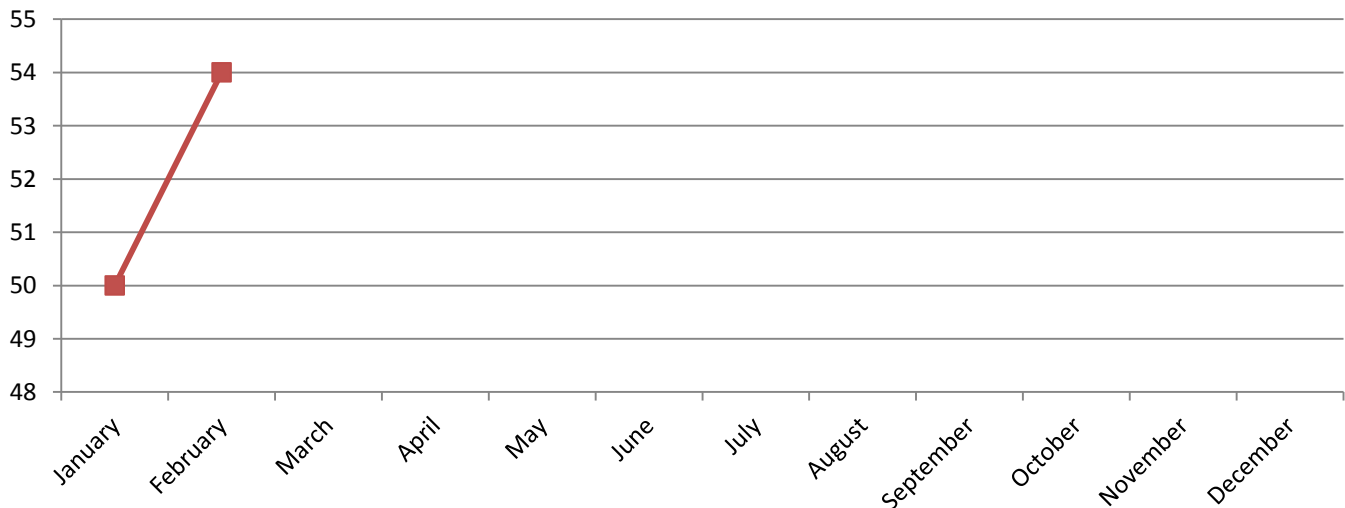
Council Activity



F.O.I.A. Request by Month Since June 2009



FOIA Staff Time per Request





Library Director

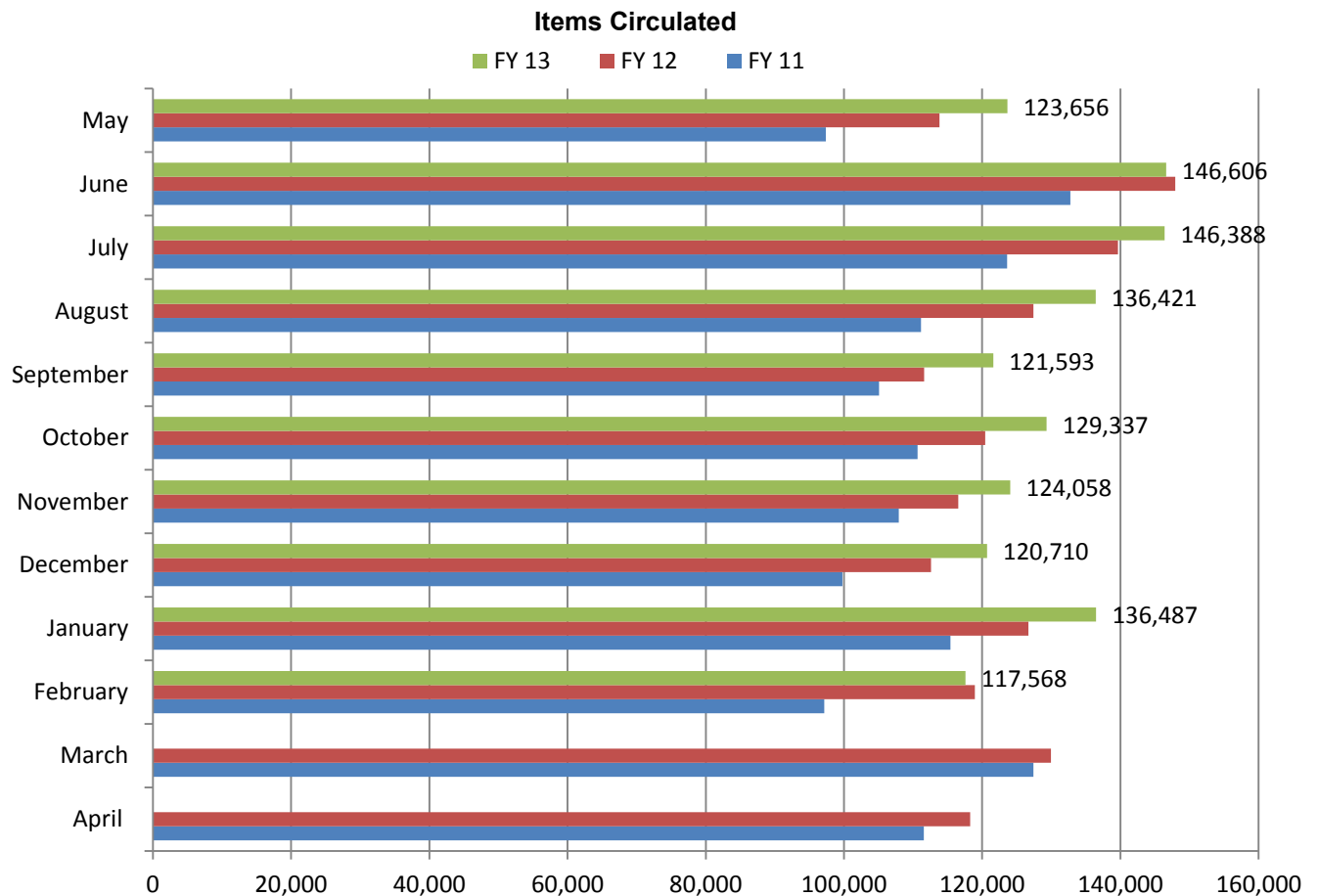


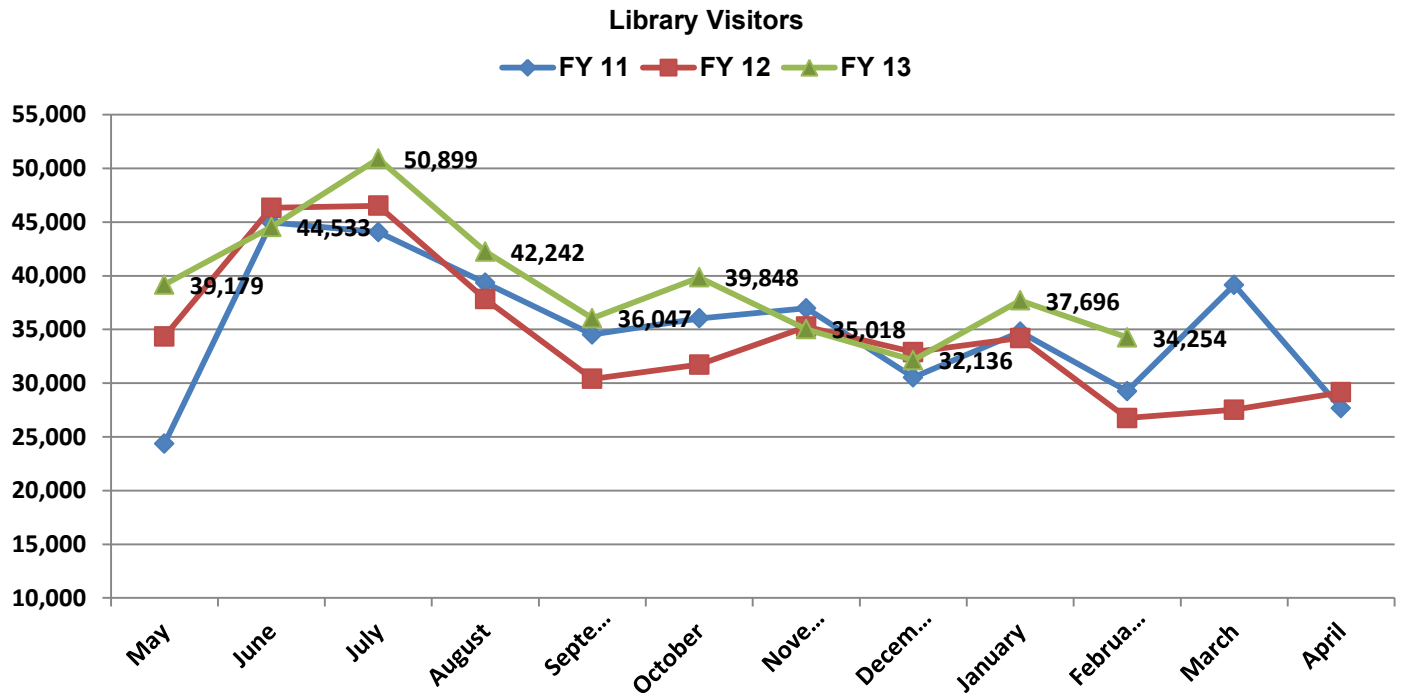
Georgia Bouda

Library

February 2013 Edition

The Library lent 136,487 items in January, which is an increase of 7% compared to the 126,703 items borrowed in January 2012. There were 37,696 visitors to the Library and Bookmobile in January, a 10% increase from the 34,198 visitors in January 2012. Staff answered 6,231 questions from customers this month. There were 681 magazine downloads from Zinio, the new digital magazine service, so far, indicating this is going to be a very popular service.





Children’s Programs in the month of February

- Winter Reading Carnival – 115 attended
- Toddler story time – 74 attended – 3 sessions
- Preschool story time -202 attended – 6 sessions
- Saturday Family story time – 25 attended
- 2nd Monday Story Club – 10 attended
- Wiggle Giggle evening story time – 25 attended
- Head Start Fun Club visit – 50 attended
- Scott Early Learning Center visit – 25 attended
- Milestones Preschool visit – 28 attended
- Visited La Petite Academy – 32 attended
- Visited Brigham Head Start – 85 attended
- Visited Little Jewels Day Care – 100 attended
- My First Reading Program, our incentive program for babies and toddlers and their families, began.

Teen Programs and Attendance:

- Teen Advisory Board – 1 session – 3 attended
- Anime Now – 2 sessions – 16 attended
- Game Fest – 1 session – 17 attended
- Graham Cracker house craft – 1 session – 15 attended
- Book Brags (teen discussion of favorite books) – 1 session – 7 attended
- Pen and Ink Drawing workshop – 1 session – 13 attended
- The Teen Librarian visited these junior highs for book talks called Books & Bites. Number at each school: Chiddix–50; Evans–65; Kingsley–82.

Adult Programs and Attendance:

- Fiction – 1 session – 9 attended
- Mystery Book Club – 1 session – 9 attended
- Non-Fiction Book Club– 1 session – 9 attended
- Classic Afternoon Movies – 4 sessions – 39 attended
- Wednesday Night at the Movies – 3 sessions – 33 attended
- Open Lab computer assistance – 2 sessions – 5 attended
- Downloading Nook books – 1 session – 27 attended
- Downloading Kindle books – 1 session – 19 attended
- Grandma, Grandpa, and Me Movie – 1 session – 0 attended
- Local Historian and author Bill Kemp – 1 session – 37 attended
- Brown Bag Business Lunch – 1 session – 1 attendee
- Zinio class – 1 session – 11 attended

Compliments to the City

From: Katie Stamp
Sent: 03/27/2013 07:56 AM CDT
To: Robert Henson; George Kutz; Joe DeGraeve
Cc: Colleen Winterland; Jim Karch; Barb Adkins
Subject: 1513 E Grove

The resident just called and said before the snow he had cleaned up his yard and placed all the brush type waste at the curb. He said he came home yesterday and the crew had picked up the brush and neatly stacked his cans on his sidewalk (he had brush in the cans). He said he was "super impressed" and the guys did a "great job", he wanted to call and say thank you.

Thanks,
Katie Stamp
Administrative Assistant
City of Bloomington
Public Works Department
(309)434-2225

To: publicworks@cityblm.org
From: Susan Jones
Date: 03/25/2013 12:08PM
Subject: Heartfelt thanks to one of your employees

Dear Public works Department:

I have never written a letter like this before but because of a very kind gesture by one of your city workers, I must pass on a heartfelt thank you.

Because of last night's storm, my driveway was drifted over with nearly a foot of very heavy snow. After 2 hours of shoveling, I had cleared about half of the driveway myself when the city truck came by this morning to plow our road. The snow was already 12+ inches deep at the end of the driveway but after the plow went by, nearly 3 feet of large ice chunks and snow were deposited. I'm 62 years old and have had some serious health issues so my heart sank seeing all the snow left behind by the plow. But, I got my shovel and started shoveling again. On the second pass down our road, the driver came to my driveway swung in and cleared almost all of the remaining snow and ice left behind. This may sound silly but I started to cry.

The driver stopped, I thanked him very very much for doing what he had done and asked his name. In today's world where doing a kind deed is rare or goes unnoticed, I wanted to be sure to pass along my sincere thanks to Mr. Gary Beeler.

Sincerely,
Mrs. Gerald Jones
Bloomington, IL

To: "jkennedy@cityblm.org" <jkennedy@cityblm.org>, "jhales@cityblm.org" <jhales@cityblm.org>, "ward5@cityblm.org" <ward5@cityblm.org>
From: Mike Fuller
Date: 02/25/2013 03:35PM
Cc: Ann Fuller
Subject: Pepsi Ice Center

John Kennedy,

I wanted to express appreciation to the City of Bloomington for the opportunity to utilize the Pepsi Ice Center. In 2012, our three children (currently 4, 6, & 7) enrolled in skating lessons in the facility. We have thoroughly enjoyed the programs and the facility. The staff is incredibly helpful, the facility well maintained, and the coaching is excellent. Our daughter participated in the Learn to skate programs and is learning a great deal about skating techniques in a nice atmosphere. Our youngest son is involved in the Learn to play hockey program. Each and every week he learns the value of training, hard work, and having fun. His beaming smile skating off the rink is incredible. Our oldest son took several sessions of lessons and then joined the Mite program which concluded last week. My wife and I are so happy with the quality of the program and atmosphere that Joe Olson has created. It is a wonderful to see the program grow under his leadership and to hear the praise that he receives from parents. He has created a special experience to the children desiring to learn the sport of Hockey. We have always believed that the Parks and Recreation of Bloomington is a very special asset of Bloomington. The addition of the Pepsi Ice Center continues to improve upon a great area of the city.

Thank you,
Mike Fuller

To: ""PUBLICWORKS@CITYBLM.ORG"" <PUBLICWORKS@CITYBLM.ORG>
From: Angela Serratos
Date: 03/25/2013 02:43PM
Subject: Thank you

Hello,

I just wanted to take a minute to thank the City workers who are out cleaning the streets; I had to be at work early this morning and it was a pleasant surprise that the streets around our house had been plowed, I'm sure they've been very busy the last several hours.

Thank you,

Angie Serratos

Sent: 03/27/2013 01:42 PM MST

To: Bill Givens; Don Gilmore

Cc: Jim Karch; Kevin Kothe; Brandon Schmidgall; Barb Adkins; Dave Johnson

Subject: RE: Sign Work Order 13-22 Monroe St. W/of Main St. on North Side Temporary No Parking for First Friday event

Many thanks for your efforts on behalf of the Grey Dove Gallery. I'm certain her First Friday offering will draw many new guests to our downtown!

Sincerely,

Tricia

Tricia Stiller

Executive Director

Downtown Bloomington Association

106 W. Monroe

Bloomington, IL 61701

Appendix

Police Department cont...

<u>Incoming Phone Calls</u>	
Administrative (non-emergency)	6535
911 Calls (wireline & wireless) total	1783
911 Calls - Wireline	354
911 Calls - Wireless	1429
Total All Calls	8318
<u>Dispatched Calls</u>	
Police	5116
Fire and EMS	763
Total Dispatched Calls	5879
<u>Daily Call Averages</u>	
Administrative (non-emergency)	233
911 Calls – Wireline and Wireless	64
All Calls per day average	297
Police Dispatches	183
Fire and EMS Dispatches	27
Average Dispatches per day	210

Administration

SRO Arnold completed reports on theft, possession of cannabis, disorderly conduct and made an arrest for possession of cannabis under 30 grams. He attended Youth Impact meeting, conducted three student transports, recovered stolen/lost property and spoke to one parent about discipline issues. SRO Evans completed the following service calls: eight theft issues, two order of protection checks, one deceptive practice, twenty disorderly conduct issues, four child custody issues, eight truancy issues, nine fights, two child abuse issues, two domestic cases, five criminal damage, and three child sex offender checks. He conducted sixty school visits and two lock down drills. SRO Hirsch assisted school administration regarding theft, inappropriate touching of girl students, sexual comments, fighting, classroom behavior, possession of drug paraphernalia, cannabis, gang graffiti, harassment, and knives. He broke up two fights and investigated six fights. He removed one student from bus for poor behavior, and two students from classrooms for poor behavior. He spoke to sixty 8th grade students for career day regarding law enforcement. He conducted a state mandated lock down, responded to four reports of missing students and reviewed approximately two hours of video for fights and thefts. SRO Wagehoft assisted with earthquake drill and preparation and assisted math classes with speed calculations using radar gun. He completed reports for a battery and suicidal student and assisted the school administration with the following: 21 disorderly conduct, five fights, one child pornography, two graffiti, one sexting, one drug investigation, one bullying, and one truancy.

Public Affairs Officer White attended Explorer meetings, STAC meeting, Benjamin Lane NW Group meeting, and Neighborhood Watch Coordinators annual meeting. He conducted several tours of the PD, conducted building safety checks at Trinity Lutheran Church, Library, and presented a safety talk at Phoenix Towers.

Public Works Department cont...

Engineering Division

Work Type	Jobs Completed
Cave In	1
Cold Mix	49
Inlet Repair	4
Mailbox	15
Main Repair	1
Manhole Repair	4
Pavement Repair	1
Sidewalks	1
Water	22

Work Type	Average Age	Average Completion	Avg Hours Worked
Cave In	158.00	1.00	30.00
Inlet Repair	11.25	3.50	46.50
Mailbox	17.54	6.69	1.60
Manhole Repair	16.25	1.25	44.25
Pavement Repair	19.00	5.00	93.00
Sidewalks	33.00	0.00	21.00
Water	8.23	5.59	11.61

Work Type	Outstanding Work Orders
Cave In	5
Cold Mix	41
Contractor	7
Damage Repair	5
Inlet Repair	10
Mailbox	70
Main Repair	1
Manhole Repair	7
Pavement Repair	5
Perm Patch	28
Service Repair	5
Sidewalks	2
Traffic Control	2
Water	23

Street & Alley Repair

This annual project involves minor repairs to City streets and provides for milling/resurfacing of City alleys.

General Resurfacing

This annual project includes the milling and resurfacing of existing City streets.

Locust Colton CSO Elimination – Phase 1

This is the start of a multi-year and multi-phase project to separate combined sewers leading to the CSO (Combined Sewer Overflow) at Locust Street and at Colton Avenue.

Lafayette St. Reconstruction from Maple to Morrissey

Lafayette Street will be reconstructed as a 3 lane city street with a center two way left turn lane and sidewalk on the north side.

Morris Ave. Reconstruction from Fox Hill Apartments to Fire Station

Morris Avenue will be reconstructed as a 3 lane city street with a center two way left turn lane and sidewalks adjacent to the curb.

Water Department Cont...

Financial

In 2013, the department will continue to track delinquent customers closely and will use the last resort of a shut-off if the customer does not respond to requests for payment of the past due amount or by entering into a payment plan.

Billing Cycle	2/28	2/20	2/13	2/6	1/30	1/23	1/16	1/10	1/8
1	75				49				73
2				49				51	
3			38				23		
4		37				31			

Water Treatment Plant Major Projects

The filter media (large gravel, pea gravel, support sand, filter sand and granular activated carbon (GAC)) in filter #15 was removed in November when the GAC was changed out. The underdrain system (the collection system at the bottom of the filter that collects the water that has been trickling through the layers of sand and gravel) in this filter has failed and needs to be replaced as soon as possible. A quote from an engineering firm has been requested for this work.

Personnel

One employee, on long term medical leave, returned to his job at the end of the month.

Tim Hicks, Water Plant Operator, announced that he had taken a job in the Northeast as a Circuit Rider for the Rural Water Association. His position is currently being bid.

The Water Department will begin interviewing candidates for the Office Manager position in early March.

Training/Safety

A CPR refresher was held at the Water Department Office for most of the Distribution Crew.

Communications

Two press releases were made concerning the end of the drought and that the reservoirs were full.

Staff spoke with the Pantagraph concerning the reservoir levels on two occasions during the month.

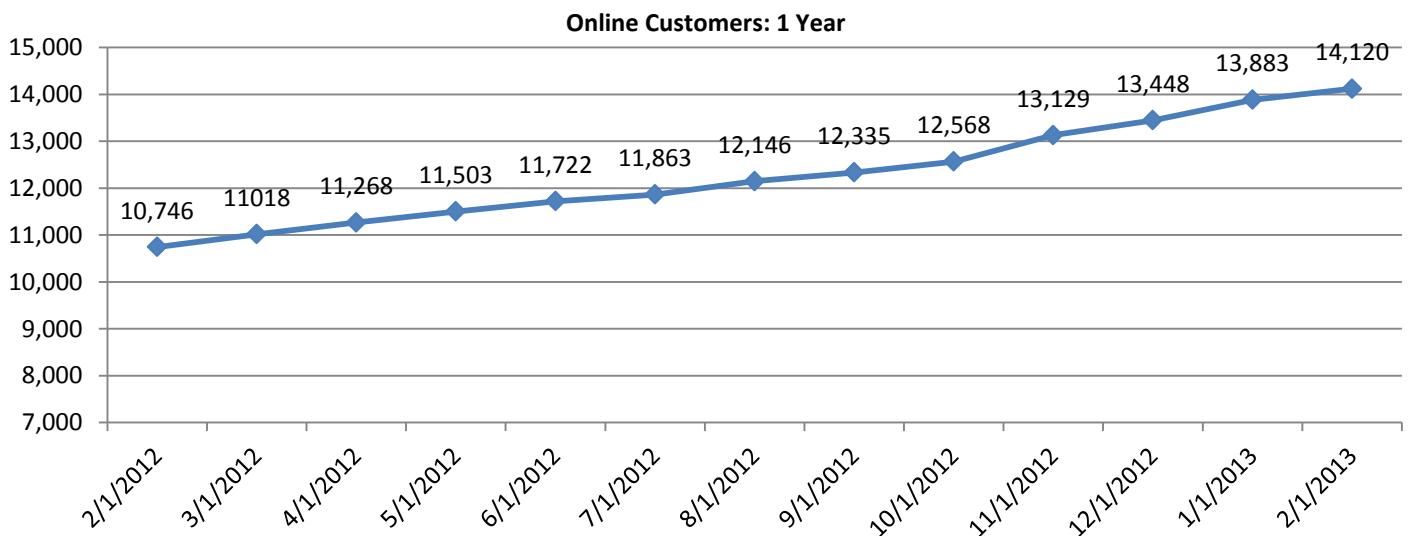
The Director spoke with WJBC concerning the relief from the 2012/2013 drought and the response of the reservoirs to the precipitation during the month.

Miscellaneous

The Everbloom chapter of the Friends of Reservoirs Program met again in February at the David Lodge. Friends of Reservoirs is a charitable foundation dedicated to the restoration, enhancement and protection of fish habitat in reservoir systems nationwide. The meeting was well attended and has already started fund raising for worthy reservoir projects at the Evergreen Lake and the Lake Bloomington reservoirs. About 50 people have already joined the group. The group is planning a reservoir cleanup day in the spring at both reservoirs.

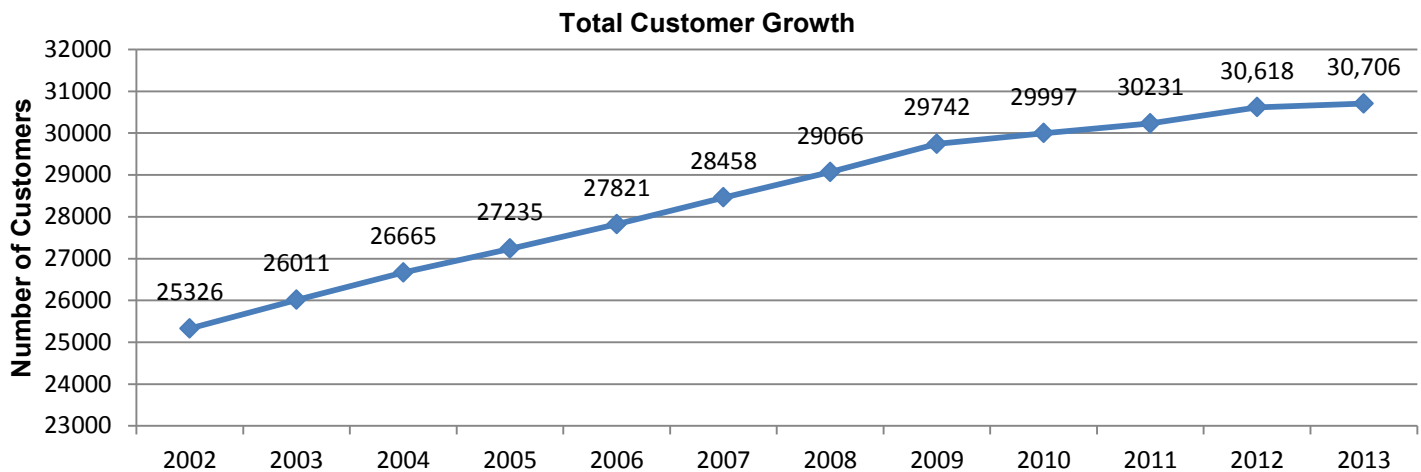
The new bulk dispensing station was installed and tested at the Division Street office during the month. This new hardware will tie directly into the MUNIS software so water sales and meter readings for the water sold will be tracked at the time of the sale. The new system is much less time intensive on the part of the City. In the cold weather month of February, this unit still sold about \$500 worth of water.

The on-line bill payment option continues to attract new enrollees. As of the end of February, 14,984 customers have signed up for this service. 253 customers added this service in February. 14,984 customers make up about 48.8% of the customer base.



In a related metric for the number of customers accessing their accounts on-line, 1,848 customers have signed up for the recurring payment option whereby their bill is paid each month without any action on their part. That is an increase of 53 customers as compared to last month. The 1,848 customers are about 6% of the customer base.

Customer growth has continued in CY 2013 although it has slowed tremendously compared to years in the recent past. For the month of February 2013, this service increased by adding 11 customers bringing the total to 30,706 customers. They year began with 30,646 customers, bringing the calendar year gain to 11 customers. This calculates to a calendar year percentage gain of about 1.2%.



Cost Savings Measures

A new category that staff will begin reporting this month is the number of customers that are electing to go paperless with their City Services bills. Currently, 3,552 customers have signed up for the paperless option. This equates to 11.6% of the customer base.

PDC Laboratory, which is contracted to perform higher level tests that the Water Department is unable to perform, now picks up samples, which saves the City about \$35 per month in shipping fees.

Staff negotiated a 25% discount with Underwriters Laboratories for taste & odor (T&O) samples. This saves about \$400 per month.

Staff started ordering Hach brand laboratory supplies for chlorine and fluoride testing through a scheduled shipment plan. This saves about \$100 per month.

By requesting competitive laboratory quotes for the Unregulated Contaminant Monitoring Rule Phase II (UCMR2) testing, the Water Department is able to save about \$400 per month. There are very few laboratories in the country that are certified for this testing.

The Water Department integrated the entire JULIE locating system into its workload without adding any personnel. Previously it just located the buried water infrastructure. This service performed by the Department now includes locating the infrastructure related to water, sewer, storm water, sump pump lines, traffic signals, street lights and fiber optic lines. This involves responding in one fashion or another to over 16,000 locating requests each year. This was done without adding any Staff but has made getting other work done more challenging. It has reduced the costs to locate for other City Departments that had previously located their own infrastructure, so that when an after-hours JULIE request was responded to, representatives from three different departments would mobilize for the same location. This is now handled by one temporary employee. This amounts to a monthly savings of at least \$1,000 per month.

Parks, Recreation & Cultural Arts Cont...

Other events in February include:

- 1 Illinois Wesleyan University Wind Ensemble
- 5 Piano lessons
- 5 TheatresCool classes
- 7 Acting class
- 8 American Passion Play Opening Dinner
- 8 Piano lessons
- 10 American Passion Play tech rehearsal
- 11 Historic BCPA Tour
- 12 Piano lessons
- 13 Illinois Wesleyan Civic Orchestra rehearsal
- 14 Acting class
- 15 Illinois Wesleyan Civic Orchestra rehearsal and performance
- 15 Piano lessons
- 16 Kiwanis Pancake Breakfast
- 17 Kiwanis Pancake Breakfast
- 18 American Passion Play rehearsal
- 19 TheatresCool class
- 19 Piano lessons
- 20 American Passion Play rehearsal
- 21 Central Illinois CPU Dinner
- 21 Acting classes
- 22 Illinois Symphony Orchestra
- 22 Piano lessons
- 23 Sound of Illinois Barbershop Chorus
- 24 American Passion Play rehearsal
- 25 American Passion Play rehearsal
- 26 American Passion Play rehearsal
- 26 TheatresCool rehearsal
- 27 Citizen's Voice Summit
- 28 American Passion Play Rehearsal
- 28 Acting classes

Parks Maintenance Division

Horticulture

The Horticulture staff was busy helping other divisions in Park Maintenance during February. One member of the Horticulture team is responsible for the preventative maintenance of all Park Maintenance equipment. This job entails changing the oil and hydraulic fluid, replacing belts, greasing the mower decks and cleaning all the equipment. The maintenance list includes 16 mowers, 35 pieces of small equipment with engines and 17 pieces of other equipment used for ground maintenance. Total number of units serviced including blowers and weed eaters was 103. One member of the Horticulture team was busy repairing the entrance sign to Highland Park golf course. The sign was damaged when a car lost control and ran over the sign. The two brick pillars had to be replaced as well as the sign. The stone used is the same stone that has been used for the replacement of existing Park entrance signs. The wood portion of the sign has been ordered and will be installed in March. Another member of the Horticulture team has been helping the Utility division with projects. A couple of those projects include replacement of a sliding glass door at Fire Station 2

and the installation of new steps, handrails and block wall replacement at Prairie Vista golf course. The final Horticulturalist has been helping the forestry team by running the stump removal program.

Seven staff members took and passed the Illinois Department of Agriculture Pesticide spray test.

Utility

The Utility staff was busy in February with projects in anticipation of upcoming warm weather. Staff has been busy at both O'Neil and Holiday swimming pools. At O'Neill, staff has been removing the old paint on the floor and going back to a more natural look. This will help with the overall maintenance and cleaning. The walls in both locker rooms will be painted once the weather warms up. A few other items that have been completed at O'Neil are the replacement of the vacuum and pressure gauges and the replacement of a 5" main line pipe. A new check valve was installed on the water line to slide at Holiday in the surge pit. This will help with maintenance as this will keep the line pressurized, and staff will not have to pressurize the slide each morning. Staff also replaced the chlorine tubes on the chemical pump.

The Utility staff completed numerous projects in Miller Park Zoo during February. Some of the projects include removal and replacement of the bridge decking in the Rain Forest, replacement of the otter pit water valve, replacement of the wallaby heater and construction of new Pallas Cat holding boxes.

Other Utility projects include:

- Monthly light inspections and repair at all parks and facilities
- Monthly HVAC inspections and repair at all parks and facilities
- Monthly HVAC inspections and repair at the Coliseum and BCPA
- Install new counters in Prairie Vista Women's bathroom
- Began installation of new light fixtures at the BCPA
- Installed a new regulation sign at Clearwater Park
- Three Utility workers attended DIOSH day which is safety training sponsored by OSHA
- Replaced lights at these parks: Miller (8 lamps, 4 ballasts, 4 fuses), Ewing (2 lamps), McGraw (12 lamps, 2 starters), Lincoln Leisure Center (3 lamps)
- Assisted with the start and completion of the Polar Plunge
- Installed new furnace board at the Den

Zoo Division Cont...

Animal Collections

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 6 African Hedgehogs
 - 7 Grey Short-Tailed Opossums
- Dispositions—animals removed from collection by transaction or death
 - 1 Crocodile Skunk
 - 1 Panamanian Golden Frog
 - 1 Golfodulcean Poison Arrow Frog
 - 6 Hedgehogs
 - 1 Male Rosy Boa
 - 1 Yellow Footed Tortoise
 - 1 Male Blue-Winged Parrotlet

Other: Moved male San Clemente Island Goat from the Children's Zoo Barn to the Alpaca yard to be housed with the female Alpaca.

Staff

- Worked on animal transactions (10 pending)
- Parks Maintenance staff installed irrigation in the Tropical Rain Forest. The irrigation will run typically while the Zoo is usually closed. Irrigation will improve the care that is being provided for the plant collection in this building.
- Conducted a safety walkthrough of the Zoo with John Danna
- Jay Tetzloff, Zoo Superintendent, was a guest lecturer in an anthropology class at Illinois State University. The topic was primate management in a zoo setting.
- Jay Tetzloff assisted the boys and Girls Club with a strategic planning exercise.
- Lt. Avery from the Bloomington Police Department held a safety gun handling class for staff.
- Jay Tetzloff spoke at the Young Men's Club about the Zoo's future and Master Plan.

Notes

- Announced a gift of \$100,000 from Country Financial, Illinois Farm Bureau and Growmark to the Miller Park Zoological Society. This gift has been restricted to go to the first phase of the Zoo's Master Plan.
- Hosted the special event, Winter Animal Enrichment Day
- Assisted with a Gift Shop complete inventory count as preparations were made during the month for the Zoo to take over operation of the Gift Shop.
- City Council approved a veterinary contract with University of Illinois Veterinary College to provide the Zoo's veterinary needs and services.
- City Council Infrastructure Committee received information regarding a possible future Miller Park Zoo Master Plan Financing – Public and Private Contribution Policy

Cost Savings

- By having irrigation installed in the Tropical Rain Forrest, staff can spend 10-20 minutes a day less watering the plants in this exhibit.
- Received a donation of bird equipment and cages from a private individual. The cost of the donated materials is over \$1,000.

Special Opportunities Available in Recreation (S.O.A.R.)

Special Olympics

Training began for bocce and soccer despite the snow on the ground. Some of the S.O.A.R. staff and parents participated in the Polar Plunge for Special Olympics which involves them going into Miller Park Lake

Weekly Programs

The winter/spring program session of new programs started the week of February 11. A wide variety of programs started including fitness, dance, arts & crafts, bowling and more. S.O.A.R. again offered a School Break program in February when District #87 and Unit #5 were off school. Parents had requested this type of program.

Special Events

Four special events were held in February: ISU Men's Basketball Game, Valentine's Dance, Valentine's Day Party & Crafts, and Soup, Sandwich and Bingo.

The S.O.A.R. program received a \$1,000 donation from the Bloomington Knights of Columbus. They also started selling BINGO cards for their 40 Days of BINGO event which is part of celebrating S.O.A.R.'s 40th anniversary.

Staff Hours (Pepsi Ice, Recreation, and S.O.A.R.)

Hours for staff in February 2013 were similar to February 2012. This includes all of the Recreation Division (S.O.A.R., Pepsi Ice, Recreation and Aquatics).

Volunteer Hours

Pepsi Ice uses a large number of volunteers in their Youth Hockey program as coaches. The Learn to Skate program also has some who assist with classes and others who assist during freestyle time with the music.

S.O.A.R. had a large number of volunteers in February. Most of the Volunteers were ISU students fulfilling class requirements. The ISU therapeutic recreation program only approves a few agencies for the students and S.O.A.R is one of them. This policy causes a large influx each semester. Two parents are volunteering as coaches for the Afterschool Basketball Program.

Program	# Volunteers	# Volunteer Hours
Adult Center	20	48
Hockey	58	520
Ice Skating	9	9
S.O.A.R.	60	179
After School Basketball	2	30