



Photograph by Rich Batka, Bloomington Fire Department

CITY MANAGER'S MONTHLY REPORT



Jewel of Midwest Cities



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UPCOMING COMMUNITY EVENTS

- 2013 Home Show, US Cellular Coliseum, March 8 & 9
- Bloomington Edge Football, US Cellular Coliseum, March 15
- Bloomington Blaze Hockey, US Cellular Coliseum, March 16
- The Wine Sip, BCPA, April 13
- Party for the Planet, Miller Park Zoo, April 20

Upcoming Meetings

- Public Safety Aldermanic Committee Meeting, March 14, 5:00 p.m. – 6:00 p.m. City Hall
- Infrastructure Aldermanic Committee Meeting, March 18, 5:00 p.m. – 6:00 p.m. City Hall
- Administration and Finance Committee Aldermanic Committee Meeting, March 4, 5:00 p.m. – 6:00 p.m. City Hall
- Public Safety Aldermanic Committee Meeting, April 11, 5:00 p.m. – 6:00 p.m. City Hall

The Bloomington City Council meets every 2nd and 4th Monday of each month at 7:00 p.m. for regular Council Meetings



City of Bloomington Elected Officials

**Mayor
Steve
Stockton**



**Ward 1
Jamie
Mathy**



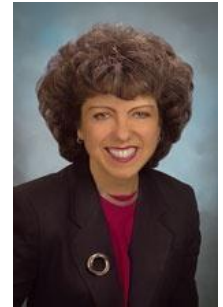
**Ward 2
David
Sage**



**Ward 3
Mboka
Mwilambwe**



**Ward 4
Judith
Stearns**



**Ward 5
Jennifer
McDade**



**Ward 6
Karen
Schmidt**



**Ward 7
Steve
Purcell**



**Ward 8
Robert
Fazzini**



**Ward 9
Jim
Fruin**



City of Bloomington Administration

City Manager: David A. Hales

Deputy City Manager: Barbara J. Adkins

Assistant to the City Manager: Alexander McElroy

Executive Assistant: Katie Buydos

City Clerk: Tracey Covert

Corporate Counsel: Todd Greenburg

Director of Finance: Patti-Lynn Silva

Director of Information Services: Scott Sprouls

Director of Parks, Recreation & Cultural: John Kennedy

Director of Planning & Code Enforcement: Mark Huber

Director of Public Works: Jim Karch

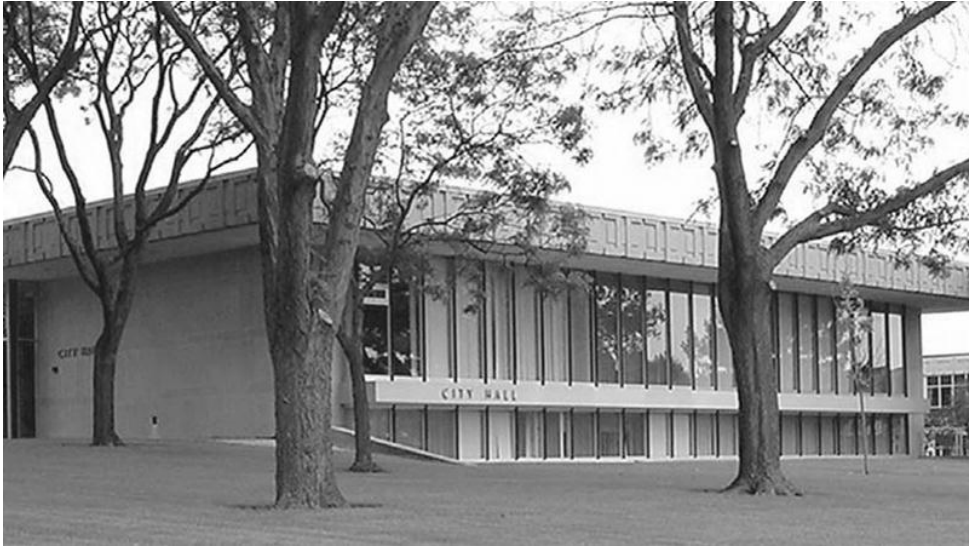
Director of Water: Craig Cummings

Interim Police Chief: Clay Wheeler

Fire Chief: Mike Kimmerling

Library Director: Georgia Bouda





City Manager



David Hales

Welcome From the City Manager

January 2013 Edition

The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, The Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The city Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the January 2013 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress. Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read "David A. Hales". The signature is fluid and cursive.

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org



Spotlight Community: Bloomington News

Bloomington-Normal Ranked Second on the List of Best Places to Find Jobs



According to a recent survey by Beyond.com, an online career network, Bloomington ranks second on a list of top 10 best places to find jobs. Only San Jose, California scored higher in terms of available open positions per capita during the fourth quarter of 2012, according to a career data report released by the company that compiled the report using its database of job postings and monthly jobs data from the federal Bureau of Labor Statistics for 362 cities across the nation. According to Joe Weinlick, Vice President of Marketing for Beyond.com, the “Health care and medical sectors continue to be strong” in Bloomington.

According to Beyond.com, online postings for Jobs in the Bloomington-Normal area increased by 232 percent in the fourth quarter of 2012, compared to the same period in 2011. Information technology, health care, medical and management business were the top industries that created jobs in Bloomington during the final quarter of 2012. The latest Illinois

Department of Employment Security jobless report shows McLean County’s rate at 6.3 percent last month, a drop from 6.9 percent in December 2011. That marked the sixth consecutive month of year-over year drops in the jobless rate in the county.

Farmers Hoping for Rain to Ease Drought

Recent storms have helped restore soil moisture as the area recovers from the severe drought in 2012 that devastated fields and resulted in lower corn and soybean yields. As farmers prepare for this year’s growing season, the weather remains a top concern.



Lower water levels along the Mississippi River also have an indirect impact on this market. For example, exposed rock pinnacles near Thebes and Grand Tower in southern Illinois, on a 180-mile stretch of the river, have driven up the cost of transporting corn, grain, fertilizer and other products. Usually, the rock pinnacles are submerged under water. When the rocks are exposed, the risk of incident increases when transporting goods. Rodney Weinzierl, Executive Director for the Illinois Corn Growers Association, sums up the impact that the drought has had on the region with the following quote. “The barges are only 75 percent full, compared to what they normally would be, and they are only pushing 40 percent of what they would normally push. They are using the same boats, the same fuel and the same crews but the cost of transporting is higher.”

Executive Summary

Police Department

- The following activity was generated in the Street Crimes Unit (SCU), twelve warrant arrests made and 31 probable cause arrests. \$4,100 in tow fees generated and \$3,900 in ordinance violations issued; 37.2 grams of cannabis seized and .8 grams of heroin seized in the month of January.
- The Department experienced 164 property crime reports, which is a slight increase compared to the 154 property crime reports in December. The breakdown is as follows: 52 burglaries, 109 thefts, one motor vehicle theft and two incidents of arson.
- In January, a total of 20 cases were opened and seven cases were closed by the Vice Unit. Four search warrants were conducted. The following were purchased/seized: 10.9 grams of purported crack/cocaine purchased, 213.9 grams of purported cannabis purchased, 10.0 grams of purported ecstasy purchased, 137.4 grams of purported cannabis seized, 3.0 grams of purported LSD seized, 10.0 grams of purported ecstasy seized, and \$2,488 seized.

Violation	Month Total	Year Total
Seat Belt/Child	0	0
DUI	22	22
Speeding	68	68
All Other Traffic	430	430
Total Traffic Citations & Warnings	520	520

Fire Department

- During January, the Bloomington Fire Department responded to 199 calls of which 9 were confirmed structure fires. The 199 calls comprised 24% of the call volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$51,100
- For the month of January, the Fire Department held 270 training classes which totaled 2,240.48 class hours.

Top 5 Fire Response Types for January 2013

Rank	Response Type
1.)	743: Smoke detector activation, no fire – unintentional
2.)	745: Alarm system activation, no fire – unintentional
3.)	611: Dispatched & cancelled en route
4.)	622: No incident found on arrival at dispatch address
5.)	554: Assist invalid

Public Works Department

- The City of Bloomington began construction December, 2011 with the Locust/Colton Combined Sewer Overflow (CSO) project. With the funding coming from two sources, Illinois Environmental Protection Agency (IEPA) loan and the Cities Motor Fuel Tax (MFT) fund. The overall scheme of the project is to separate sanitary sewage from storm water, this occurs in the older parts of the City known as combined sewers. This project has been a major undertaking for the City at a price tag of just under \$10 million. The project was bid in August, 2011 with work expected to start in November. Due to a delay in the contractor selection process, work did not begin in the area of Bloomington High School until December. In March 2012, the contractor began work on Country Club Place. The work to be done included the following: removal and replacement of decorative lighting, asphalt road surface, speed humps, curb and gutter, installation of new storm sewers, sanitary sewers and water main. Additionally, utility companies such as Ameren and NICOR used this opportunity to upgrade and install new facilities. The work had to take place in multiple phases since North Country Club Place has only a single access point.
- The Public Works Department was able to sweep 53 miles of streets in January.
- Fleet Management put into service two new Dual Arm Recycle/Refuse trucks.

Water Department

- The levels in the reservoirs experienced healthy increases at the end of the month. In January, the Evergreen Lake reservoir increased by 2.7 feet to end the month at a completely full level. The Lake Bloomington reservoir ended the month at about 1.9 feet below full (increase of 1.9 feet for the month), for a combined total reservoir deficit of 1.9 feet below their spillway levels.
- Central Illinois remained in the “abnormally dry” condition for January. This drought condition is according to the United States Drought Monitor Report. The Drought monitor Report is compiled by several Federal and State agencies as well as academic partners.
- Pumpage has been moderate during the month. Staff pumped an average of 10.2 million gallons per day (MGD) in January with a peak day of 11.8 MGD on January 25, 2012. The January average for 2013 can be compared to the average daily pumpage during January 2012 of 10.1 MGD in 2011, 10.1 MGD in 2010, 11.0 MGD in 2009 and 11.7 MGD in 2008.

Planning & Code Enforcement

- Permitting activity for January 2013 was down approximately 10-11% compared to the same month in 2012. However, while permit activity decreased in January, construction value and permit fees experienced large increases. These higher than normal values can be traced to two large projects worth approximately \$2.7 million.
- The City is still in need of board members for the Zoning Board of Appeals and the Property

January 2013 Compared to January 2012	Year to Date
New home starts – down 11%	Down 11%
Building permits – down 11%	Down 11%
All construction permits – down 9.5%	Down 9.5%
Fees collected – up 120%	Up 120%



Police Chief



Clay Wheeler

Police Department

January 2013 Edition

Criminal Intelligence and Analysis Unit

During the month of January, CIAU staff conducted four hours of Intelligence Led Policing training to a newly hired police officer. CIAU also produced several maps and reports at the request of local judiciary for use in traffic enforcement related court proceedings.

One staff member attended a two day training paid for by the Illinois State Police related to the statewide Intelligence Liaison Officer training program. This program facilitates rapid communication between 40+ law enforcement agencies regarding homeland security issues.

One staff member provided technical training to three members in the Legal Department pertaining to use of the Electronic Justice System. CIAU staff prepared the police department's year end statistical crime summary and released the report to City staff and local press outlets. CIAU staff finalized and released the police department's 2012 -2015 Strategic Plan to include the preparation of City Council briefing materials regarding the plan.

The CIAU was staffed by three employees during this reporting period.

Vice Unit

The Vice Unit has four detectives assigned with an average of 3.47 working per day. One detective was off for an extended time on injury. A total of 20 cases were opened and seven cases closed. Four search warrants were conducted. The following were purchased/seized: 10.9 grams of purported crack/cocaine purchased, 213.9 grams of purported cannabis purchased, 10.0 grams of purported ecstasy purchased, 137.4 grams of purported cannabis seized, 3.0 grams of purported LSD seized, 10.0 grams of purported ecstasy seized, and \$2,488 seized.

US Marshal Task Force

During January, 22 felony cases were opened with 14 of those closed by arrest or referral. TFO Rena assisted in locating a subject wanted on a \$100,000 McLean County warrant. The suspect was taken

into custody in Chicago. Another subject wanted on an \$80,000 Logan County warrant was taken into custody in Logan County. TFO Rena and other task force officers were able to locate and take into custody two subjects who were wanted for attempted homicide and homicide. He also assisted in ICE which resulted in six arrests for immigration violations.

Cyber Crimes

The Unit has 28 open/active cases including 3 open/active joint investigations with the USSS (United States Secret Service). The unit investigates crimes involving but not limited to child pornography, network intrusion and online scams. The unit also assists with other investigations where technology is involved in the commission of the crime or of evidentiary value.

Street Crimes Unit (SCU)

Street Crimes Unit has seven officers assigned with an average of 6.39 working per day. The unit's focus continues to be the enforcement of street level crimes via surveillance, traffic, enforcement, drug arrests, and other enforcement. There were twelve warrant arrests made and 31 probable cause arrests. \$4,100 in tow fees generated and \$3,900 in ordinance violations issued; 37.2 grams of cannabis seized and .8 grams of heroin seized in the month of January.

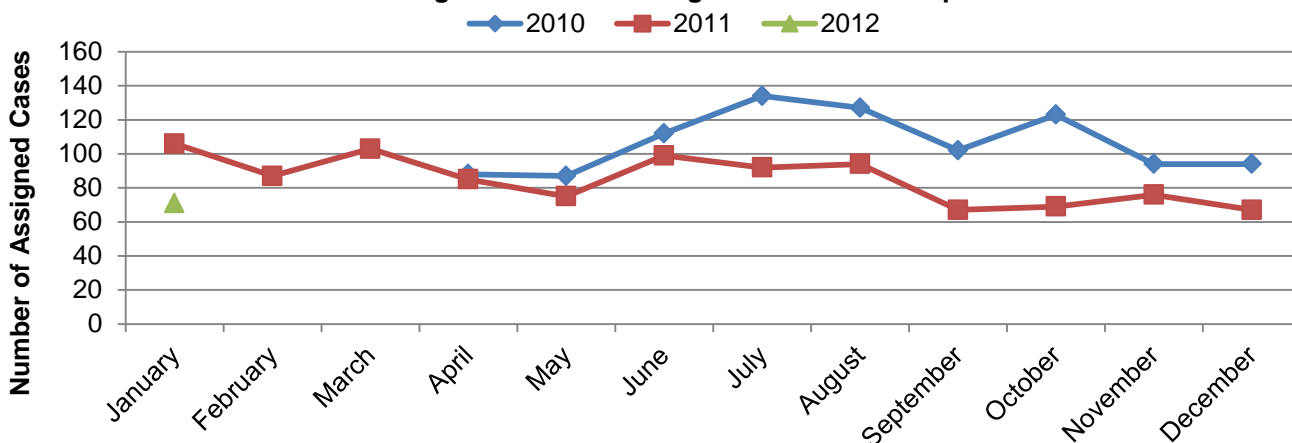
Criminal Investigations Division (CID)

CID was assigned 71 new cases for investigation in January. The case load being carried by CID had the following dispositions: 26 cases were cleared by arrest, 2 cases were cleared with juvenile arrests, and 189 were administratively closed, exceptionally cleared or were unfounded. 228 incidents of domestic violence were reviewed in January which is a 20% increase compared to December 2012.

On average there were seven detectives working per day. Each detective was assigned approximately 12 cases during January. As of 02/08/13, the Domestic Violence detectives (2) are assigned 75 cases. The detective assigned to sex crimes and sex crimes involving children is investigating 51 cases.

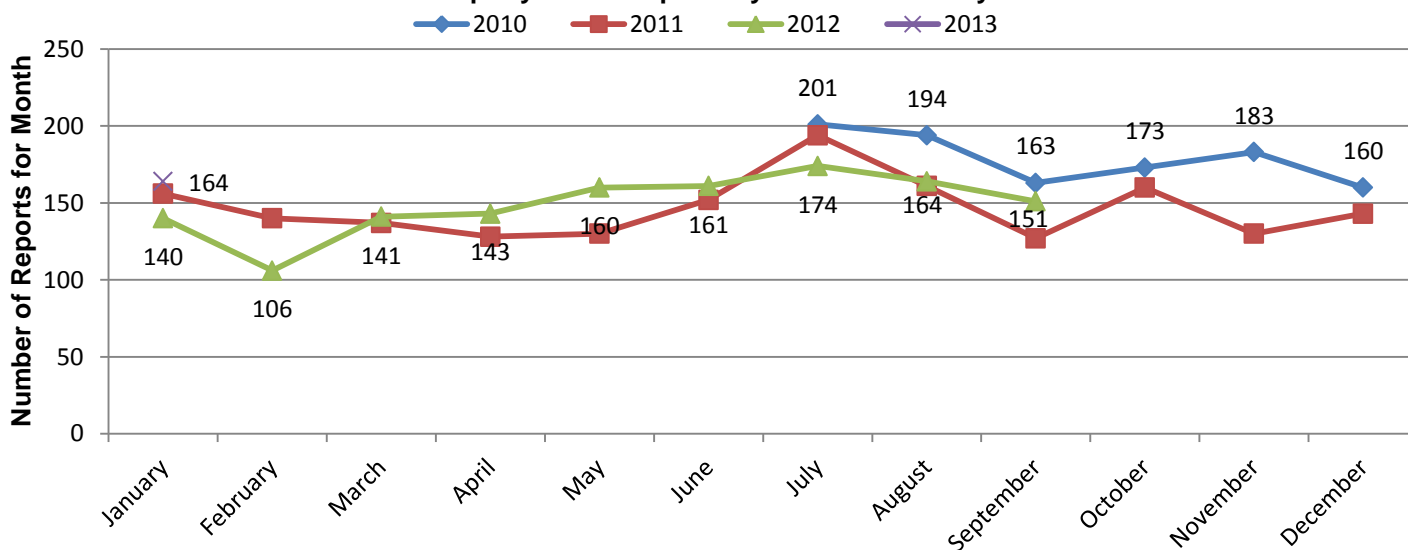
On January 21, a teen was shot and killed in an apartment on Ginger Trail. Most of the Division spent several days developing and following up on leads. Two arrests have been made in this case and the investigation continues.

Criminal Investigation Division Assigned Cases Since April 2010

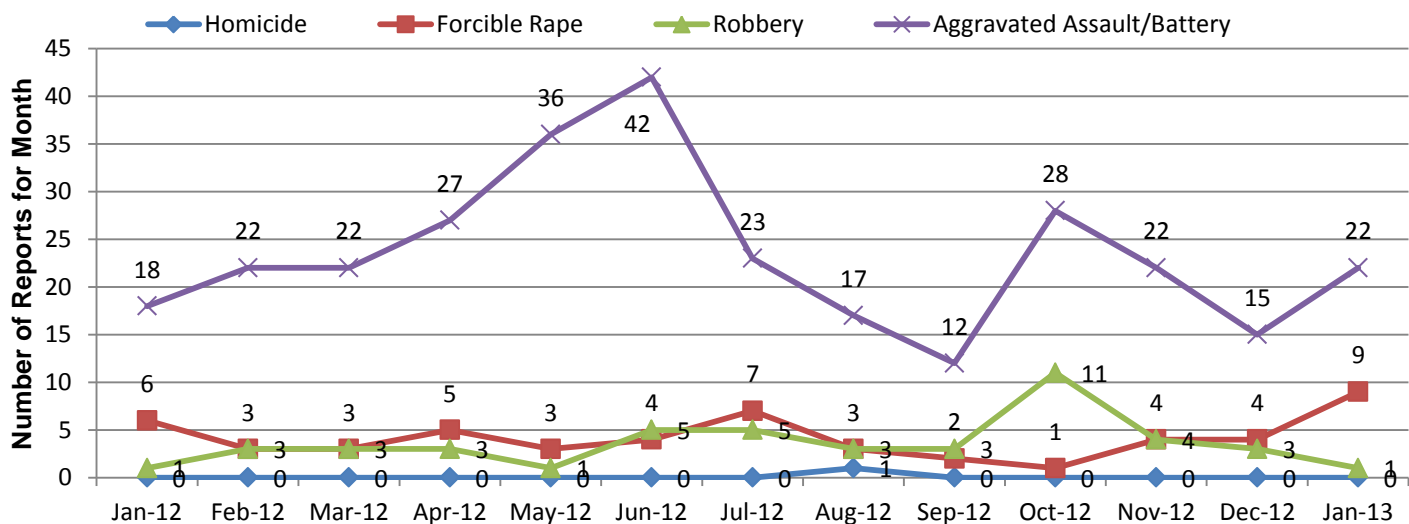


Other Offenses January 2013	
Domestic Violence	78
Forgery/Deceptive Practice	17
Use of Weapons	1
Resisting/Obstructing	3
Damage to Property	47
Disorderly Conduct	27
Criminal Trespass	20
DUI	22

Total Property Crime Reports by Month Since July 2010



1 Year Violent Crime by Categories

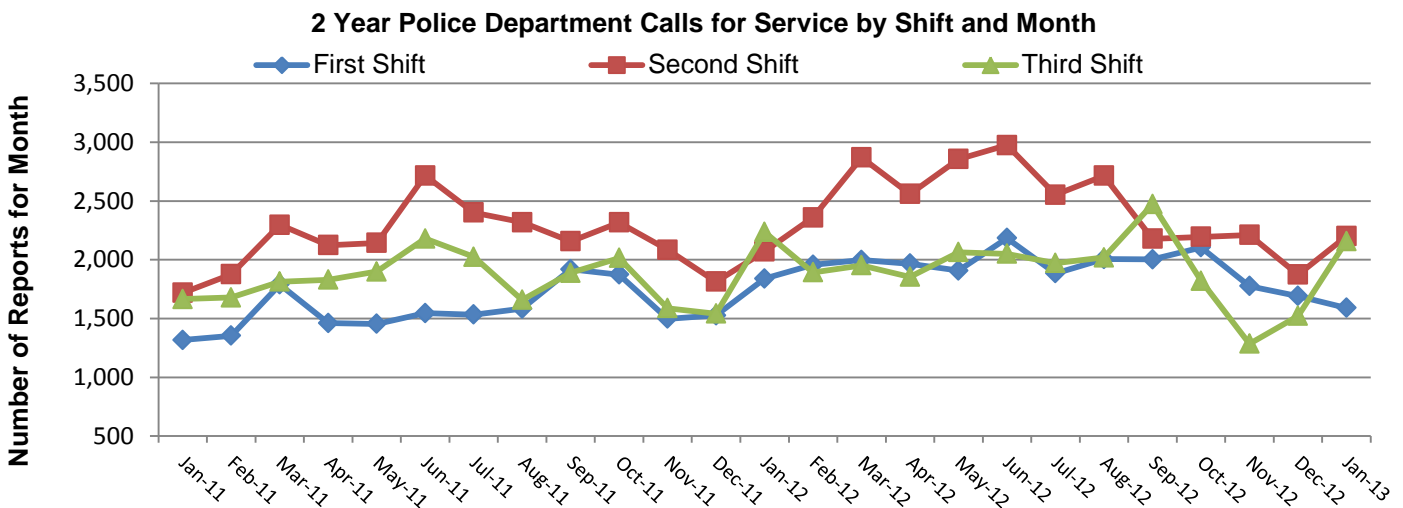


Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
78.30%	19.90%	1.50%	0.20%	99.70%

UHF paging work is still pending FCC approval. The full-time TCM completed training and is now assigned to a shift. The other full-time TCM is nearing completion and will be done by the first week of February. Two full-time TCMs were hired, both with prior experience. The Communications Center is now at full staff.



First Shift

There are 121 sworn officers with one officer currently in the FTO program. At least three officers have plans of retiring within the next six months. There are also two officers on extended military leave. The average number of officers working per day on first shift is 10.4. There were 57 incidents of sex offender related problems with eight sex offenders arrested. Day shift spent considerable time completing the yearly training for First Aid, Haz-Mat, pepper spray and pistol qualifications.

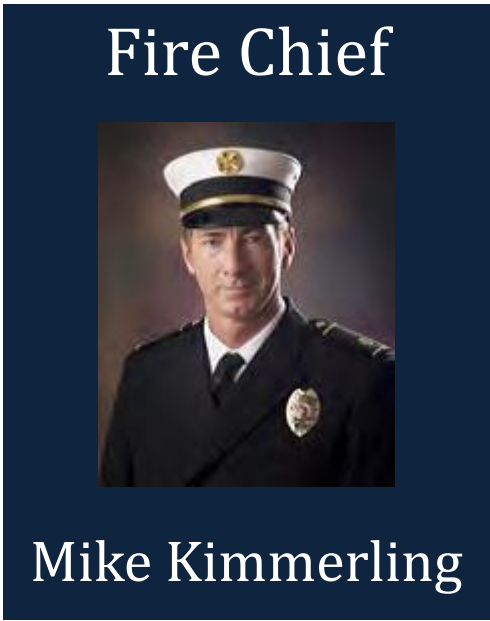
Second Shift

Second shift averaged 11.19 officers daily. Two officers were still on light duty or off on medical leave with an expected return date in early February. Early in the month, a person came to the front desk reporting a stolen rifle and provided suspect information. CID followed up and was able to make an arrest. Multiple rollovers were reported as well as a fatal accident at Grove/Woodland. During the latter part of the month, day watch handled the Massey shooting. Second shift assisted in providing scene security until the scene was released.

Third Shift

Third shift averaged 10.4 officers working each night. Two officers from the shift are assigned specifically to the downtown on Thursday, Friday and Saturday nights. They made thirteen arrests from self-initiated traffic or pedestrian stops. Approximately 407 traffic stops were made. There were 22 additional arrests for DUI.

****Police Department Continued on Page 52**



Fire Chief

Mike Kimmerling

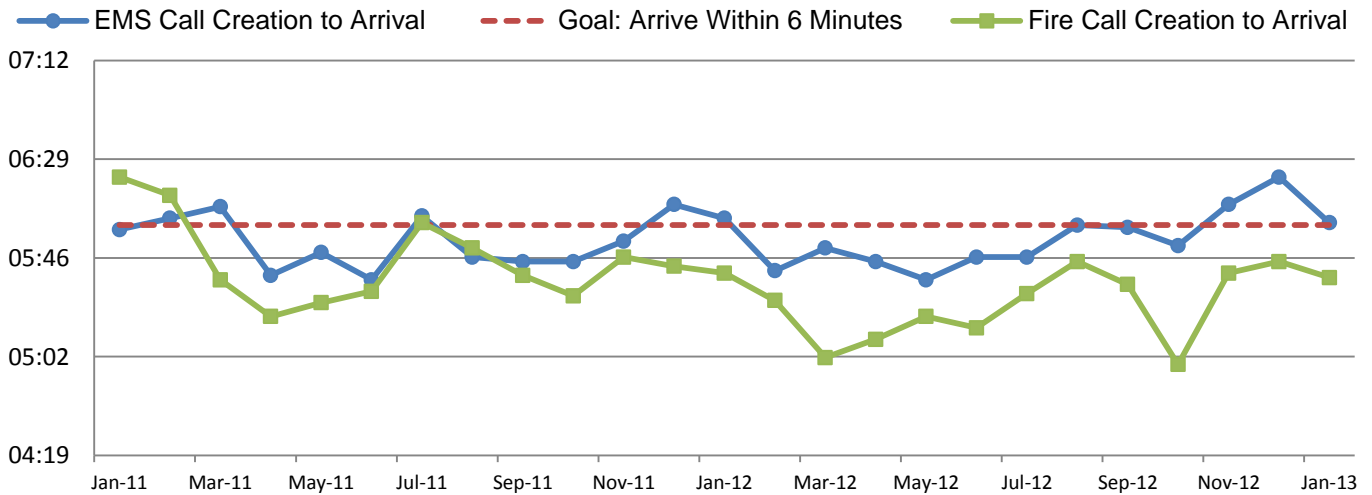
January 2013 Edition

Fire Department

During the month of January, the Bloomington Fire Department responded to 199 calls of which 9 were confirmed structure fires. The 199 calls comprised 24% of the call volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$51,100.

Average response time from time of call to arrival for Fire suppression emergency calls was within the 6 minute benchmark at 5:37 during January.

Fire & EMS Call Response 2 Year Analysis



Top 5 Fire Response Types for January 2013

Rank	Response Type
1.)	743: Smoke detector activation, no fire – unintentional
2.)	745: Alarm system activation, no fire – unintentional
3.)	611: Dispatched & cancelled en route
4.)	622: No incident found on arrival at dispatch address
5.)	554: Assist invalid

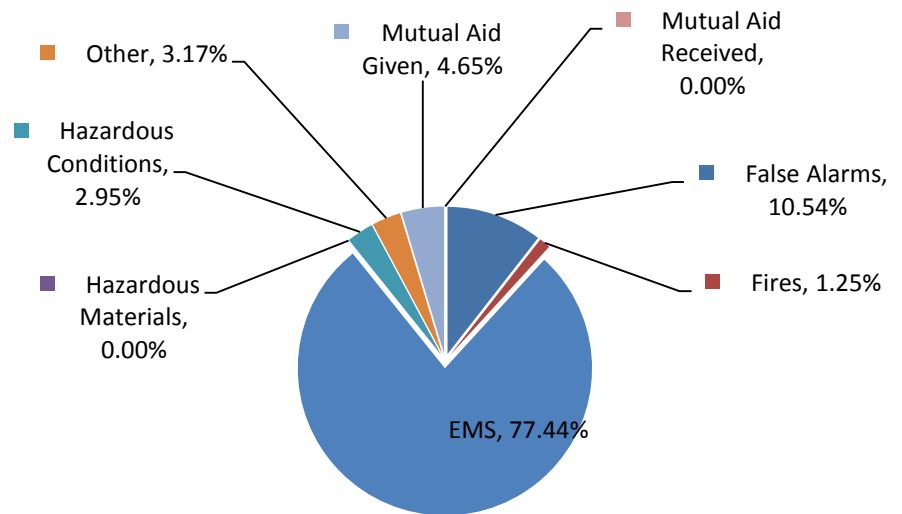
Fire Response Data: January 2013

Fire Response Type	Previous 12 Month Average	January 2013
Fire Responses	157	199
Structural Fires	9	9
Estimated Dollar Losses (Property & Contents)	\$395,560	\$51,100

Operations Report

January started out as a busy month with a structure fire at Z's food mart that did extensive damage to the roof of the building and water damage to the store. Damage estimates were around \$80,000 to the store and the contents. The department also responded to another fire in Maple Grove Estates trailer park where that structure was a total loss. In addition, the Department responded to Normal to provide a Rapid Intervention Team twice during the month. Along with these calls, the Department responded to a total of 882 calls for service during the month. This total is close to the average of 892 calls per month in 2012, and equates to an average of 28 calls per day.

Fire Department Types of Calls for Service January 2013

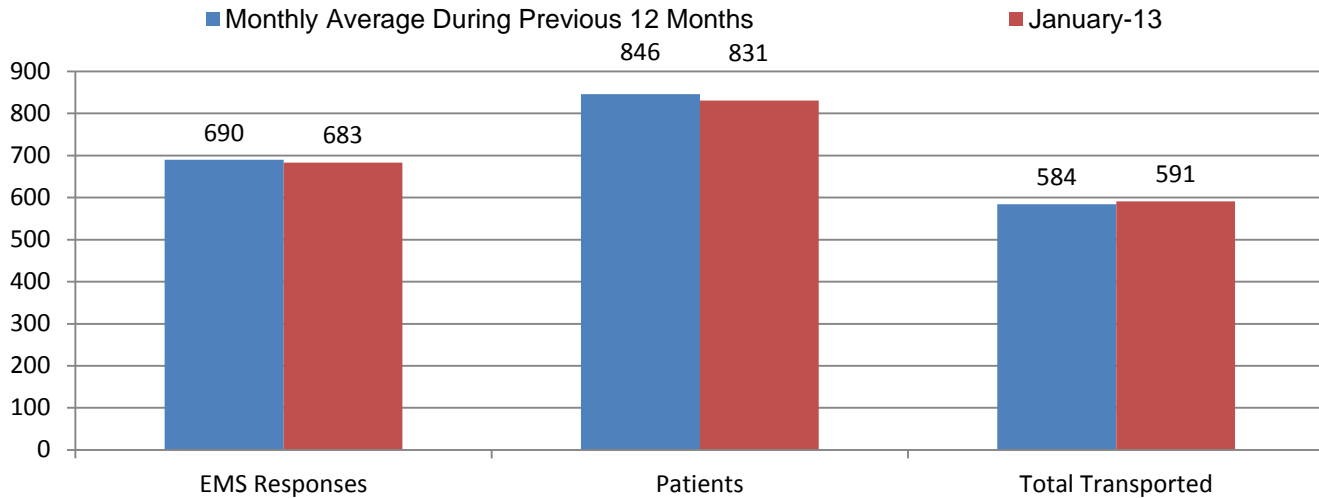


Emergency Medical Services (EMS)

Activity Summary

As in most months, the majority of the calls were EMS related which accounted for 683 calls for service in January. The high call volume for EMS services makes it a challenge to ensure that Paramedics are getting the proper training. This issue has been addressed by doing some creative dispatching and changing training assignments, to make sure that backup coverage is available to keep the units in class. This however is not a permanent solution and the department is still exploring other options.

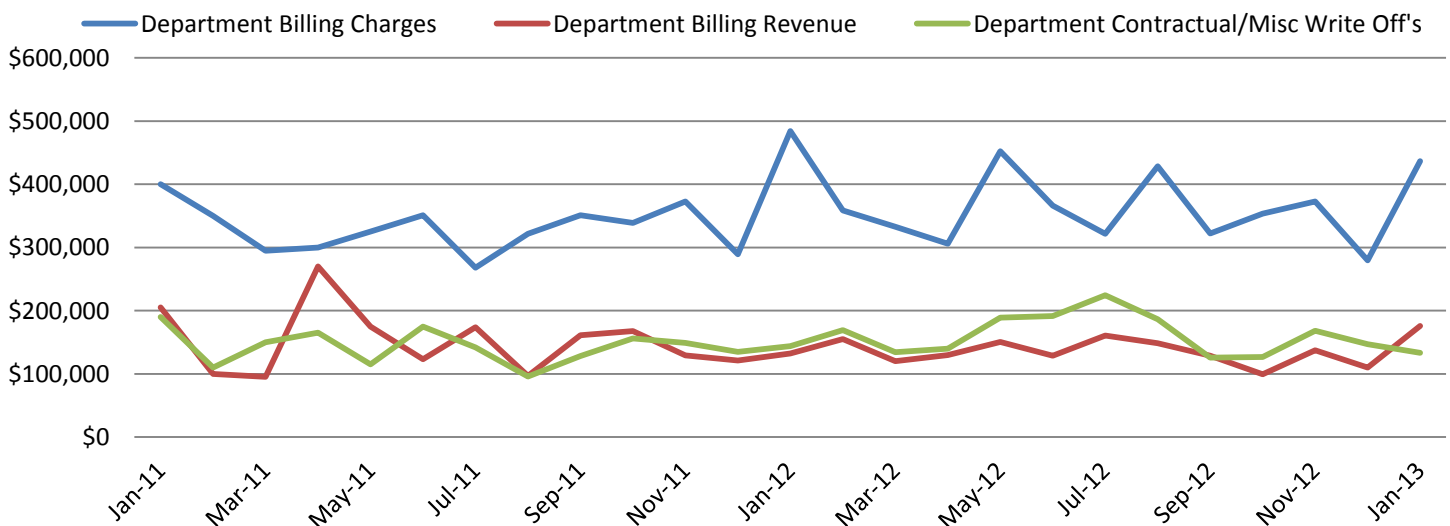
EMS Responses: January 2013 and Previous 12 Month Average



Billing Revenue Summary

Ambulance billing contains three areas. Revenue, Charges and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total number billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection agency), bankruptcies, etc. The January total for revenue was \$175,791.08. The Contractual-Write offs total for January was \$133,416.63. Bad Debt transferred to third party collections was \$82,964.00.

Two Year Billing Analysis

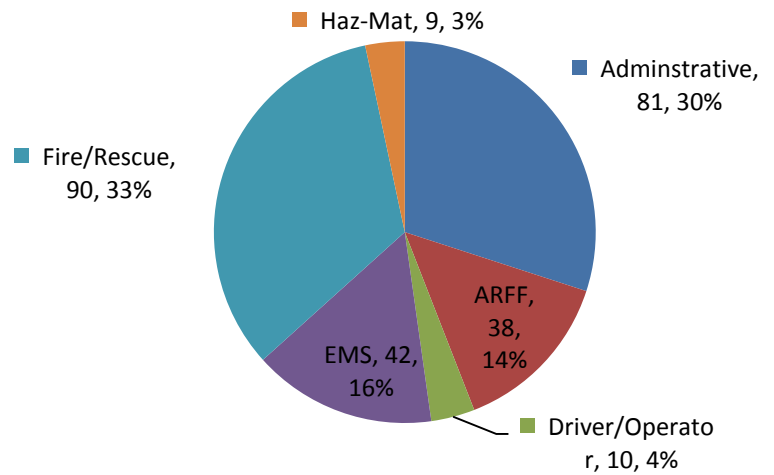


Fire Department Training Reports for January

For the month of January, the fire department held 270 training classes which totaled 2,240.48 class hours. The class topics have been grouped into six categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, and Hazmat. The graph pictured represents the proportion of classes held in these six categories for the month of January.

The 270 training classes included 1,427 participants resulting in a total of 2,240.48 hours of training during January. This chart represents the total man hours of training in the six categories.

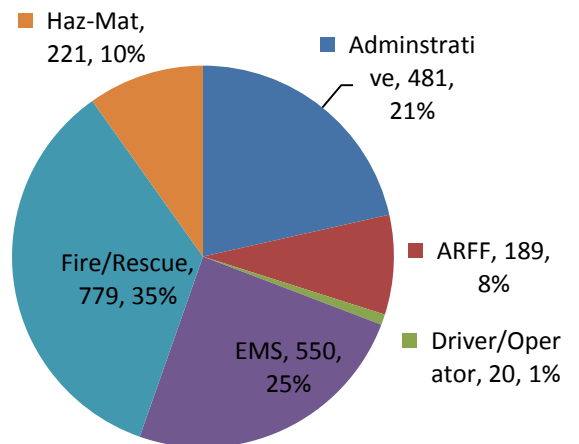
Total # of Training Classes by Category



Major training subjects during this month included:

- Driver/Operator
 - Truck 4 Reoccurring Training
 - Apparatus Familiarization (New Engine 6)
- Fire/Rescue
 - Pack Tracker Technology Self-Contained Breathing Apparatus
 - Thermal Imaging Cameras
 - Fire Officer Leadership
- Hazardous Materials
 - Monitoring
 - Haz-Mat Technicians Team Drill (unknown substance)
- EMS
 - EMS Policies, Procedure and Protocols
 - 12 Lead ECG Acquisition
- ARFF
 - Firefighter Duties under the Airport Emergency Plan
 - Aircraft/Airport Familiarization

Total # of Hours by Category





**Public Works
Director**



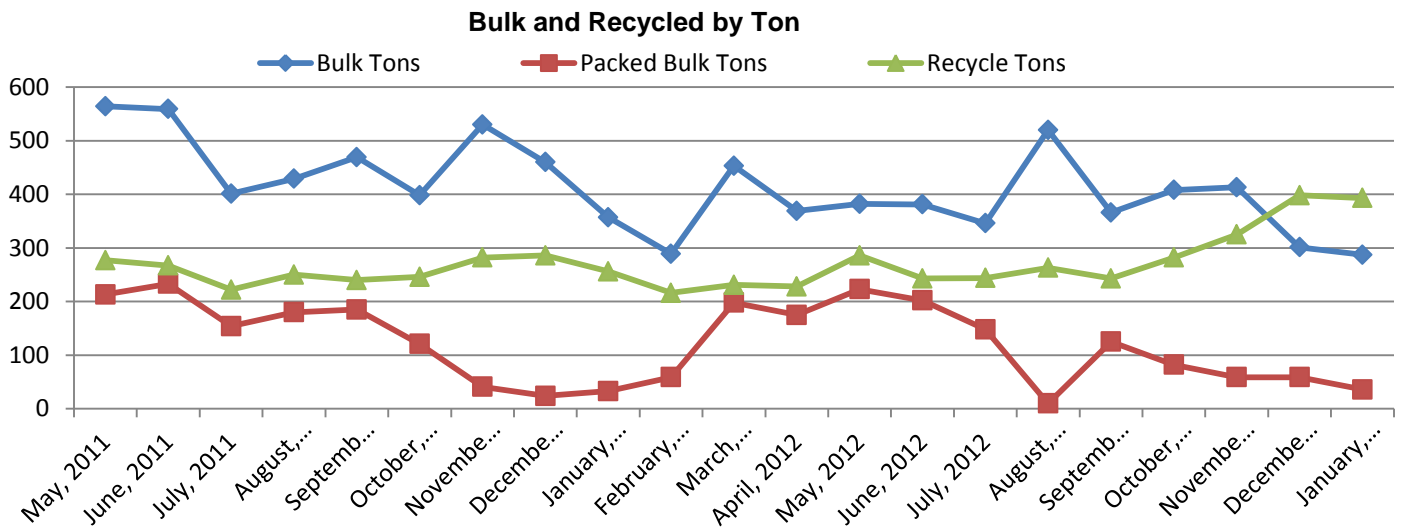
Jim Karch

Public Works Department

January 2013 Edition

Solid Waste Division

Working both day and night shift, 53 miles of streets were swept in the month of January, 2013. The decrease in sweeping this month, compared to previous months, can be attributed to the winter weather that the City experienced in January.



Locust Colton CSO Phase I Update

The City of Bloomington began construction December, 2011 with the Locust/Colton Combined Sewer Overflow (CSO) project. With the funding coming from two sources, Illinois Environmental Protection Agency (IEPA) loan and the Cities Motor Fuel Tax (MFT) fund. The overall scheme of the project is to separate sanitary sewage from storm water, this occurs in the older parts of the City known as combined sewers. This project has been a major undertaking for the City at a price tag of just under \$10 million.

The project was bid in August, 2011 with work expected to start in November. Due to a delay in the contractor selection process, work did not begin in the area of Bloomington High School until December. In March 2012, the contractor began work on Country Club Place. The work to be done included the following: removal and replacement of decorative lighting, asphalt road surface, speed humps, curb and gutter, installation of new storm sewers, sanitary sewers and water main. Additionally, utility companies such as Ameren and NICOR used this opportunity to upgrade and install new facilities. The work had to take place in multiple phases since North Country Club Place has only a single access point.



Country Club Entrance- Before Construction



Country Club Entrance- After Construction



Country Club - Before Construction



Country Club - After Construction



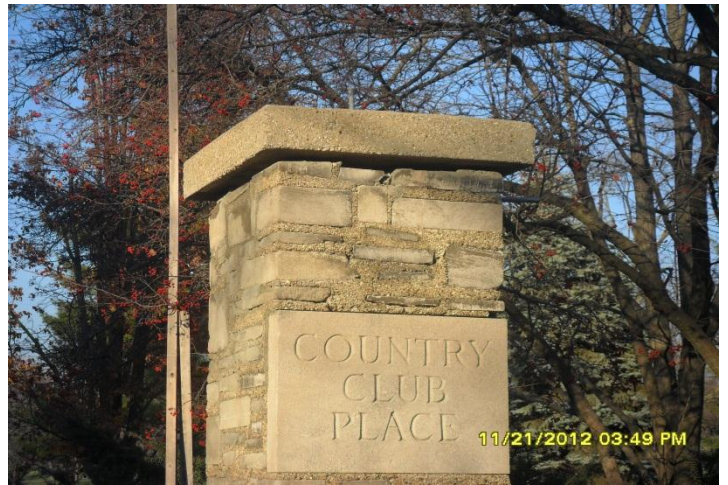
Before Construction



After Construction



Pillar Before Construction



Pillar After Construction



Morris Avenue Before Construction



Morris Avenue During Construction



Morris Avenue During Construction



Morris Avenue During Construction



Morris Avenue After Construction



Lafayette Before Construction



Lafayette After Construction



Lafayette Before Construction



Lafayette After Construction



Completed Water Ditch Repair



Completed Water Ditch Repair

CITY OF BLOOMINGTON ENGINEERING PERMITS

January 2013 Erosion Control	Permits Issued (Value \$570)
January 2013 Engineering Fees	Permits Issued (Value \$1,435)
January 2013 Water Meter Fees	Value \$4,225
January 2013 Overweight Loads	Value \$940
January Misc. Fees	\$125

CUSTOMER SERVICE CALLS

January 2013 Call Center	1,222 Inbound Calls
January 2013 Public Works Office	59 In Person Assistance Contacts

CITY OF BLOOMINGTON PROJECTS	STATUS
Street & Alley Repair, 2012-2013	In Construction (92% Complete)
General Resurfacing, 2012-2013	In Construction (95% Complete)
Pavement Preservation, 2012-2013	In Construction (100% Complete)
Morris Ave Reconstruction, Fix Hill to Fire Station	In Construction (90% Complete)
2012 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)	In Construction (40% Complete)
Regency Pump Station Improvement	In Construction (10% Complete)
Eagle Crest East Pump Station Improvements	In Design (10% Complete)
Locust Colton CSO Elimination, Phase 1	In Construction (80% Complete)
Lafayette St. Reconstruction, Maple to Morrissey	Punch List Items
Constitution Trail – Grove to Croxton	Punch List Items
50/50 Sidewalks & Handicap Ramps 2012-2013	In Construction (56% Complete)
2012 Drainage Improvements	In Construction (95% Complete)
Sanitary Sewer & Storm Water Master Plans	(80% Complete)
Highland golf Course Storm Sewer	In Design (50% Complete)

PRIVATE DEVELOPMENT PROJECTS	STATUS
Commercial Site Plans	10 Plan Sets Reviewed
Scharf PUD Sanitary Sewer	In Construction (0% Complete)
Grove Subdivision, 4 th Addition	In Construction (0% Complete)
Wingover Apartments	In Construction (99% Complete)
Wingover Apartments East	In Construction (11% Complete)
Harvest Pointe- Phase II	Punch List Items
Links at Ireland Grove	Punch List Items
Loeseke Sanitary Sewer	Punch List Items
Hamilton Road: Brookridge Apts. Entrance 1200 East	Complete
Fox Creek Village, 3 rd Addition	In Construction (3% Complete)

	January 2012	January 2013
Work Order Requests	391	388
Total Repair Orders Closed	349	353
Preventative Maintenance	42	35
Total No Lead Gallons	15,327	15,520
Total Cost	\$46,092	\$51,217
Avg Price Per Gallon	\$3.01	\$3.30
Total Diesel Gallons	14,525	11,985
Total Cost	\$46,908	\$42,908
Avg Price per Gallon	\$3.23	\$3.58



Right Side View of Dual Arm Truck



Right Side View of Dual Arm Truck



Water Director



Craig Cummings

Water Department

January 2013 Edition

Reservoir Conditions

The Water Department experienced well above average precipitation (3.7 inches) during the month primarily due to the rainstorms of January 29-30. The monthly average precipitation for January is about 2.0 inches. The rainfall during the month was enough to cause the main reservoir feeder streams, Money Creek and Six Mile Creek to flow at above normal rates. Therefore, the levels in the reservoirs experienced healthy increases at the end of the month. In January, the Evergreen Lake reservoir increased by 2.7 feet to end the month at a completely full level. The Lake Bloomington reservoir ended the month at about 1.9 feet below full (increase of 1.9 feet for the month), for a combined total reservoir deficit of 1.9 feet below their spillway levels. It is important to keep in mind that these gains occurred while staff withdrew about 320 million gallons for treatment and consumption during the month.

Due to the concern for high nitrate levels in the spring, it is critical that the Evergreen Lake Reservoir is as full as possible by the time late winter/spring runoff occurs. Since the department does not have any treatment capabilities for nitrate removal, utilizing reservoir selection is the primary measure for keeping nitrate levels low. The smaller watershed and larger reservoir volume located at Evergreen Reservoir results in lower nitrate levels, making it the primary water source each spring. However, if this reservoir experiences low volume followed by quick filling in the spring with high nitrate content water, it would likely limit the reservoir selection options.

Central Illinois remained in the “abnormally dry” condition for January. This drought condition is according to the United States Drought Monitor Report. The Drought Monitor Report is compiled by the several Federal and State agencies as well as academic partners.

The Mackinaw River flow was at a level above the minimum permit conditions for the month. Therefore, the pumping station was utilized whenever it could be. Staff was able to pump about 245 million gallons of water into the Evergreen Lake Reservoir during the month and a total of about 750 million gallons through the department’s intermittent pumpage since September. The monthly total of

about 245 million gallons is the highest amount pumped from the pools since starting in September 2012.

The shoreline protection project at the Evergreen Lake Reservoir began during the month. This project is being funded in part by an IEPA grant. This cooperative effort entails the funding of a \$150,000 project with \$36,000 coming from Illinois Environmental Protection Agency, Bureau of Water and \$114,000 coming from the City of Bloomington Water Improvement Fund.



Overall aerial view of the shoreline protection work area

Rip Rap Placement along the Evergreen Lake Reservoir shoreline

Water Quality

The conditions lessened somewhat in January for certain taste and odor causing algal species to grow at very quick rates and cause an algal “bloom.” However, the level of Geosmin, a taste and odor causing compound found in certain algae species, was elevated in the Evergreen Lake Reservoir during the month. Fortunately, the department is using Lake Bloomington Reservoir at this time. As the water temperature drops, so does the threat of an algal bloom. Several water supplies on the Mississippi River (Quincy, East Saint Louis and Belleville) have been dealing with taste and odor problems due to the low levels in the River which is their source for drinking water.



The application of anhydrous ammonia will not begin again until spring. Anhydrous ammonia is the form of nitrogen used to fertilize farm ground destined for corn production. It is applied from the white pressurized tanks (pictured to the left) that are so common in the Midwest in the spring and fall. Staff must remain vigilant in monitoring for nitrates because if the conditions are right with respect to temperature and precipitation, this ammonia is converted into nitrates and runs off into the reservoirs. At this time, there have been

indications that not all of the nitrogen in the ground was utilized by corn plants during the growing season in 2012 due to the drought. Staff will continue closely monitoring the nitrate levels in the spring.

Water Conservation/Groundwater Project

Staff met with a consultant concerning the siting of a well near a gravel pit in the southwest area of the City.

The amendment to the water emergency ordinance that takes into account some seasonal issues was presented to the Infrastructure Committee and then the City Council during the month. It was unanimously passed.

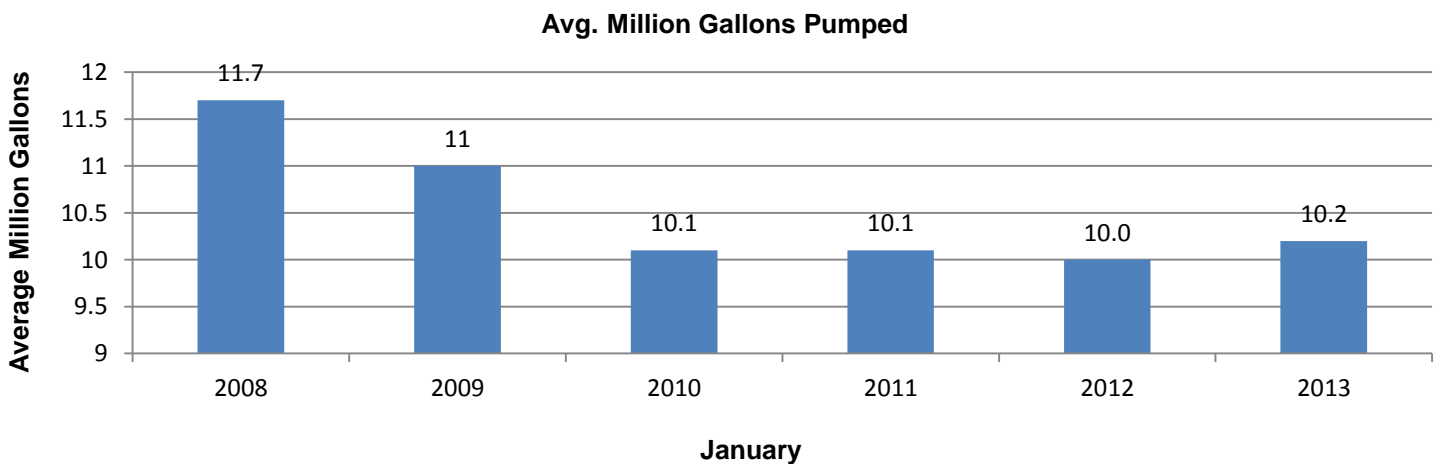
Staff provided the IEPA with an update on the drought conditions for the month.

Staff continued to work on the Request of Proposals (RFP) for the water conservation plan.

Staff met with a representative from State Farm about the ongoing water conservation efforts. Water Department staff will also be responsible for setting up and manning a booth in the atrium during State Farm's Earth Day activities.

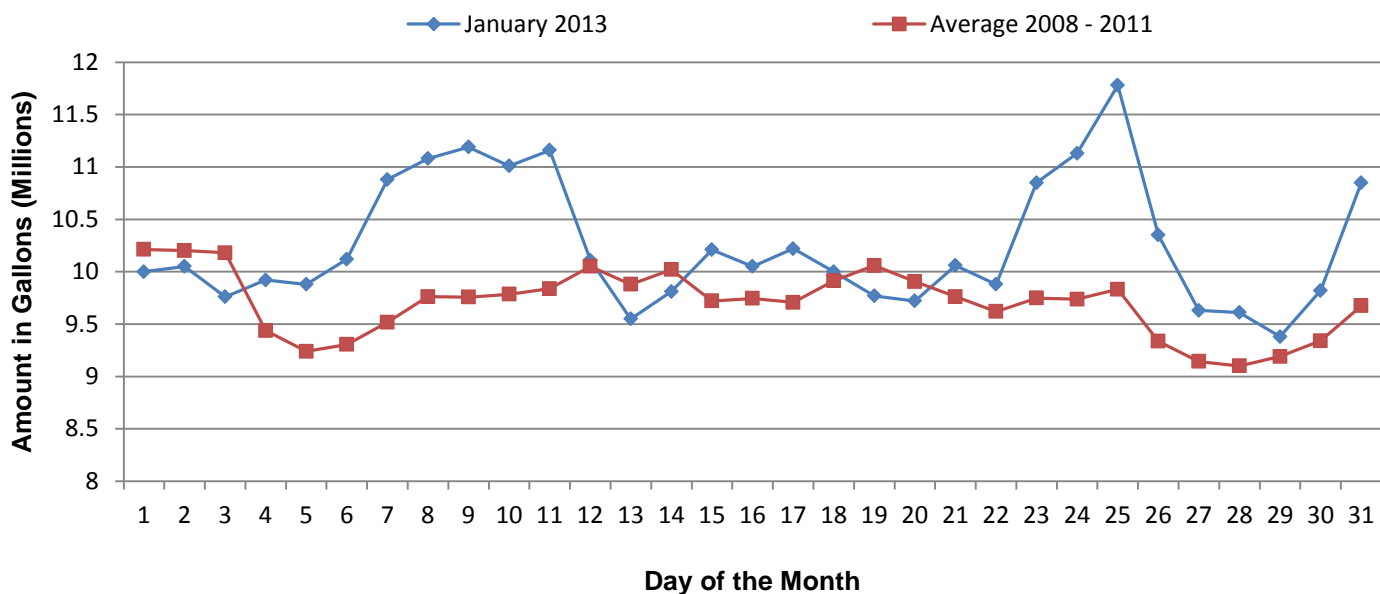
PUMPAGE

Pumpage has been moderate during the month. Staff pumped an average of 10.2 million gallons per day (MGD) in January with a peak day of 11.8 MGD on January 25, 2012. The January average for 2013 can be compared to the average daily pumpage during January 2012 of 10.0 MGD, 10.1 MGD in 2011, 10.1 MGD in 2010, 11.0 MGD in 2009 and 11.7 MGD in 2008.



As is typically the case, the top ten water users for the Water Department include several customers outside the City of Bloomington. The top ten for January consist of Mitsubishi Motors, the Village of Hudson, the Village of Towanda, Advocate Bromenn Hospital, Bridgestone-Firestone and Bloomington Township Public Water District (BTPWD) West Division.

Water Delivered to Customers (in Millions of Gallons): April 2012 and April 2008-2011 Four Year Average



Infrastructure

In January, staff worked on 57 fire hydrants that were experiencing problems. These maintenance problems were not severe enough to have taken the hydrants out of service though they were not in prime operational shape. One fire hydrant was replaced/installed during the month. This brings the fiscal year total to 207 hydrants serviced and 67 hydrants that have been replaced/newly installed. As of the end of January, no hydrants are out of service as a result of the annual hydrant testing effort.

	FY13	FY12	FY11	FY10	FY09	FY08
Hydrants Overall	4245	4228	4213	4000	3900	3800
Out of Service Hydrants	0	0	0	13	100+	600+
Hydrants Serviced	207	330	261	185	381	543
Hydrants Replaced	67	79	72	59	75	23
% Hydrants in Service	100	100	100	99.7	97.4	84.8

67 fire hydrants have been replaced/newly installed this fiscal year. Of these 67 fire hydrants, 32 were replacement hydrants that have been funded through the Water Department's Operations & Maintenance account. The remaining hydrants were planned replacements associated with water main replacement projects and were paid from a variety of funding sources such as developer contributions, IEPA loan funds or internal capital funding. With the hydrants funded by the O & M account, approximately \$112,000 has been spent on installation at approximately \$3,500 per hydrant. The budget line item for hydrants is \$100,000 in the FY 2013 budget.

With the suspension of the fire hydrant operational testing program due to weather, no hydrants were tested during January. There were no fire hydrants called out of service during the month. The average time it takes to return a fire hydrant back to service after it has been called out of service

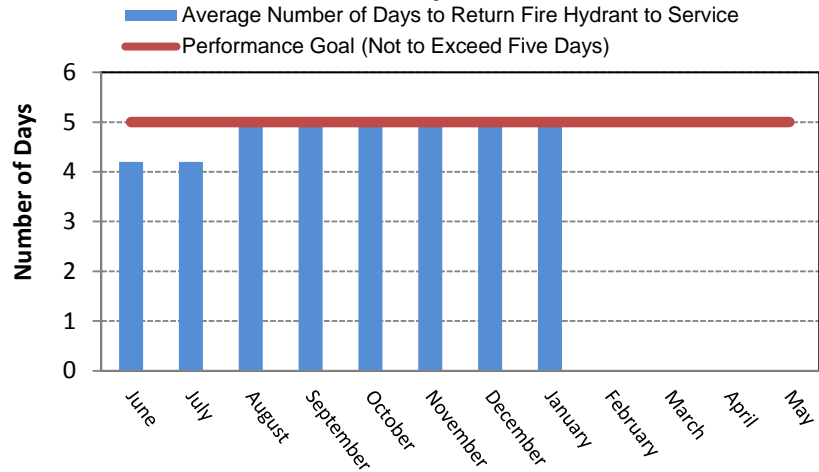
stands at 5.0 days for the year. The performance measure for FY 13 is a return to service time that is not to exceed 5.0 days as measured as an annual average.

With zero hydrants tested during the month, the hydrant testing program remains at 2,749 hydrants tested or 65% complete at this time. Also during the month, five valve repairs were made.

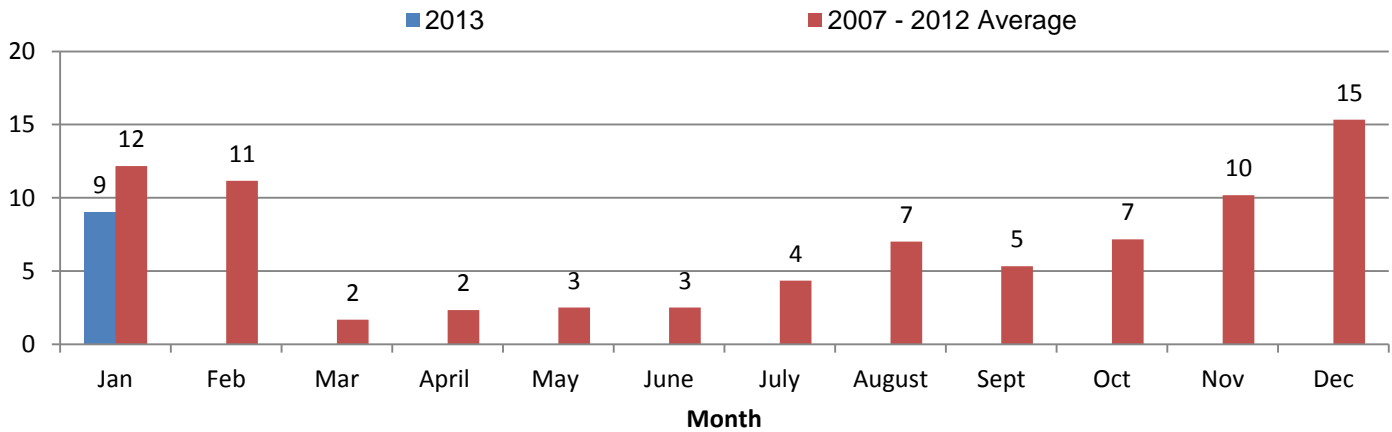
The department also recorded nine water main breaks in January 2013.

The monthly average over the last six years has been 12 breaks.

Average Number of Days to Return Fire Hydrants to Service by Month

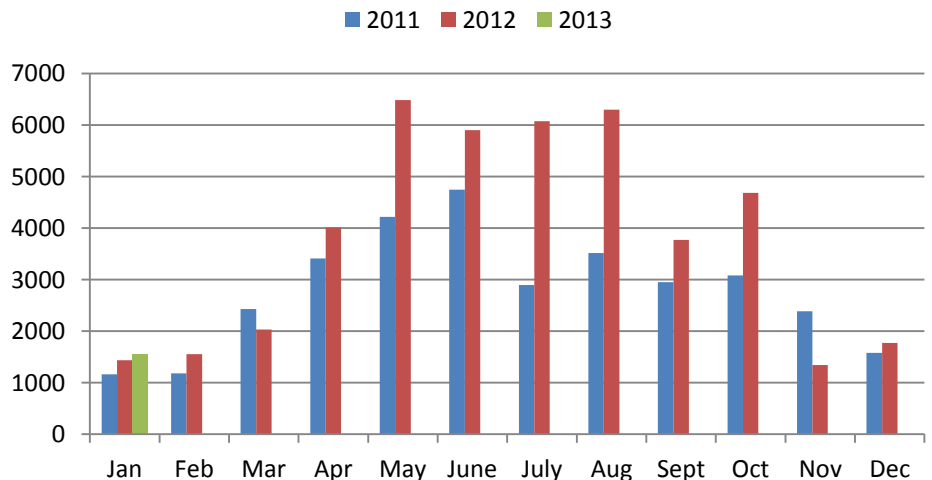


Water Main Breaks by Month



It has been a busy month for Joint Utility Location Information for Excavators (JULIE) work. There are several fiber optic installation companies still working throughout the City. The Water Department provides all of the JULIE locates for the City which includes water lines, storm sewers, sanitary sewers, the power supplies for some City-owned street lights, City owned or maintained traffic signals and City fiber optic lines. A total of 1,556 JULIE locate requests were submitted during the month of January.

Monthly JULIE locate requests 2011,2012,2013



Measuring the average time of each JULIE request is difficult since a single request can be submitted for numerous blocks at

a time. Further, the request may be for all buried utilities on a given street from sidewalk to sidewalk. A complicated locate request on a busy street such as streets with numerous intersections and streetlights, traffic signals and multiple water mains and sewers could take as much as two weeks for a locator to complete.

	CY 2013	CY 2012	CY 2011	CY 2010	CY 2009	CY 2008	CY 2007	AVG FOR MONTH '07-'11
Jan	9	12	17	10	13	13	8	12
Feb		9	16	9	12	9	13	14
March		5	2	1	0	2	0	2
April		3	2	5	1	1	2	3
May		0	7	2	2	3	2	3
June		4	4	4	0	2	1	3
July		12	4	2	4	2	2	5
Aug		7	6	11	9	4	9	9
Sept		4	7	1	14	4	2	6
Oct		3	5	6	7	7	8	7
Nov		14	8	7	15	15	13	12
Dec		13	7	21	25	13	23	18
CY thru December	9	86	78	58	77	62	60	
CY TOT	9	86	85	79	102	75	83	85

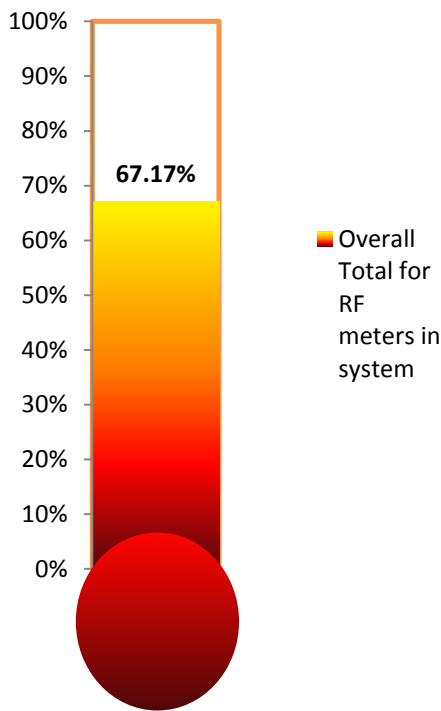
During January, staff replaced/repairs eighteen water service lines/curb stops. Several of these were very old lead (metal) service lines. Removing lead from the water lines is one way to improve the quality of water that is distributed to residents.

The leak detection program continues to identify leaks in the distribution system. During the month, inside leaks (meaning they are on the customer's side of the curb stop and thus the customer's responsibility) and leaks that are the City's responsibility (from the water main to the curb stop) were identified.

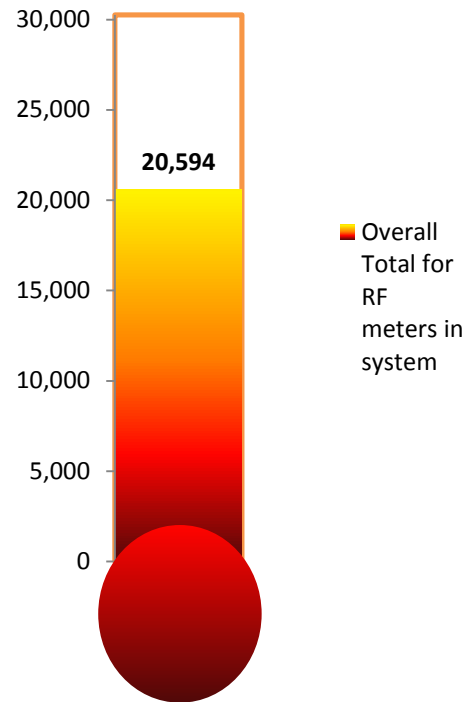
Metering

The department installed 449 Radio Frequency (RF) meters during the month of January. The goal for FY13 is the installation of 7,000 units. In FY12, 6,069 meters were installed by the Water Department. With the 449 meters installed this month, the total number of meters installed for FY13 is 4,462 or about 67.1% of the department's goal for the year. At this time, the department should have about 75% of the installation goal completed. Upon completion, this installment program will eliminate the need for Meter Readers. Since this is a multi-year project, those positions have been eliminated as more RF units have been installed. Currently, the Water Department is down to one Meter Reader from 3 in 2009.

Overall % Total for RF meters in system



Overall Total for RF meters in system



The breakdown of the overall meter inventory in the system is about 1,030 meters that are commercial/industrial and about 29,400 that are residential.

Staff completed the change out of Unitized Measuring Elements (UME's) on the large meter at Mitsubishi. The UME is the part of the meter that has the moving parts that are subject to wear and is critical to keep in good repair. The UME change-outs are part of the large meter testing and maintenance program.

Staff changed four meters from turbine meters to compound meters during the month. Turbine meters are an excellent choice for installations where there will be a high volume of flow on a consistent basis. If the flow volumes will vary, like as in an apartment complex where numerous residents will use water at the same time, and then small amounts will be used at other times (during the work day) then a compound meter is the better choice. This is because compound meters can register both the very low flows and the higher flows as well. The Water Department made a decision over 10 years ago to remove all of the compound meters from the system. Since that time until now, the Water Department has been installing compound meters in locations that conform to the industry standards for the type of meter installation. Although compound meters are more expensive than turbine meters, in the long run, they pay for themselves by accurately measuring the actual water used by the customer.

****Water Department Continued on Page 54**



PR&CA Director



John Kennedy

Parks, Recreation & Cultural Arts Department

January 2013 Edition

Golf Division

On January 1st, Highland Park had its 40th Annual Snowbird Open. With wind chills throughout the day at less than 5 degrees and with four inches of snow on the ground, everyone was glad to see 39 golfers endure the conditions to start off their new year on the golf course.

The month of January is typically one of the quieter months in the golf courses' operation. However, with some decent weather, the golf division was able to see daily play activity, which is always welcome. As a result, over 100 rounds of golf were played, compared to a typical number of 25 rounds or fewer on average.

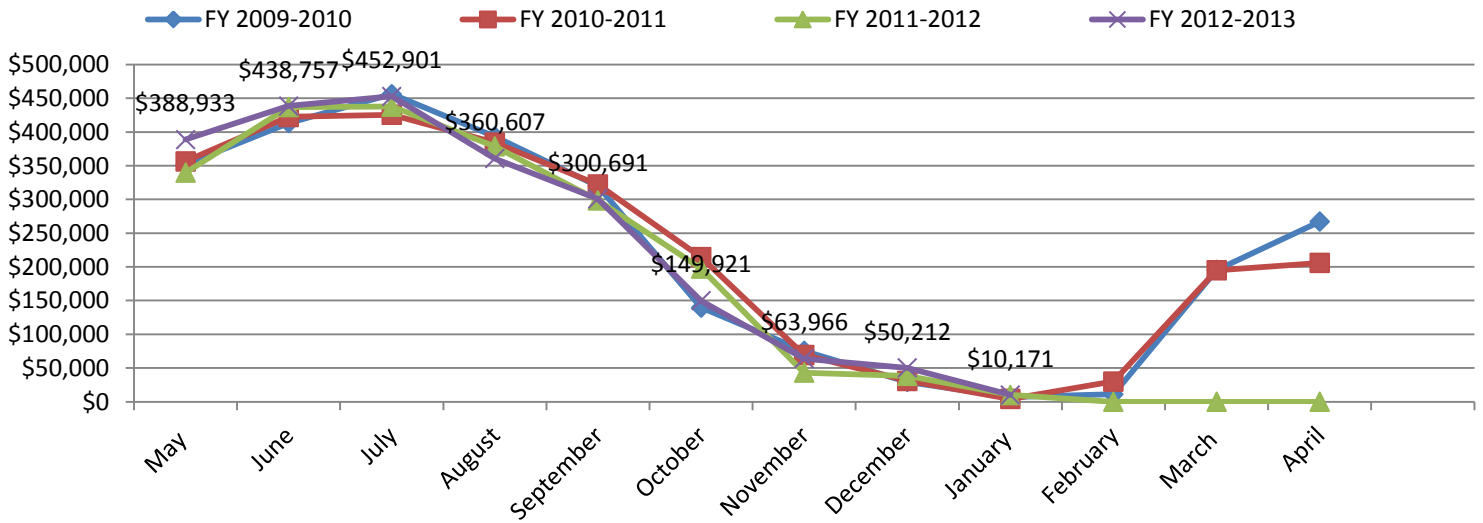


Clubhouse staff is busy putting together new programs to increase customer participation and satisfaction at the courses. The courses are also busy finalizing their 2013 marketing plan, hoping to increase involvement in the different types of social media for the coming year to include adding instruction videos, course etiquette videos, divot repair tips, etc., while also maintaining a presence in other primary media outlets.

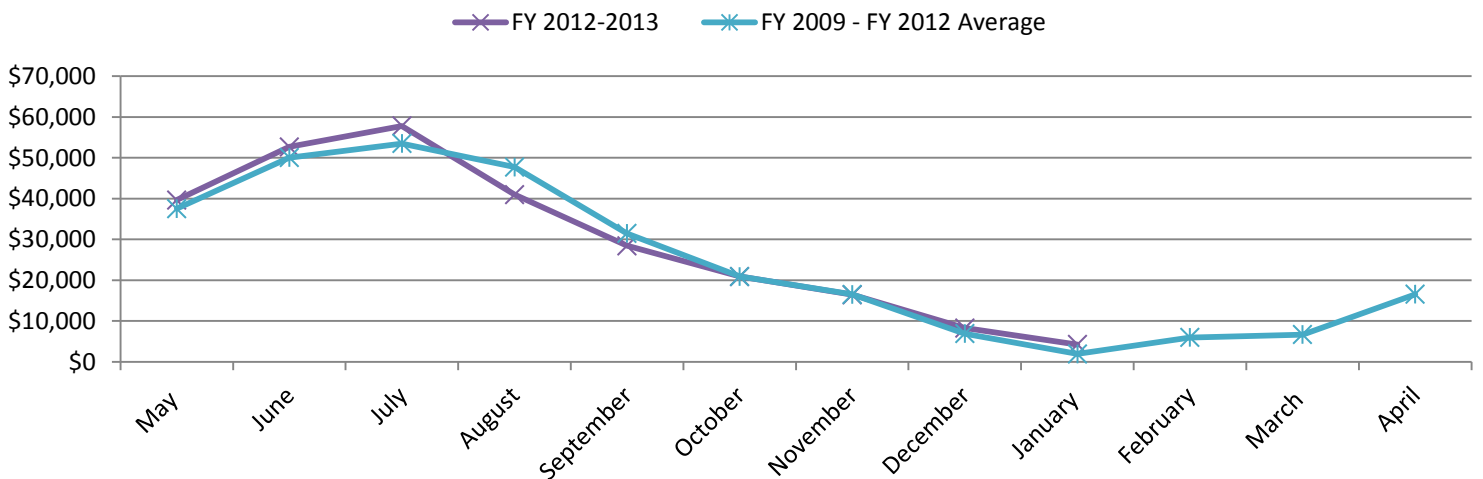
The maintenance staff is hard at work grinding reels, changing oil and performing large repairs that are hard to complete during the golf season.

This year's Snowbird Open

Total Revenue by Fiscal Year



Merchandise Revenue by Fiscal Year



BCPA

Events & Revenue

The BCPA welcomed 3,359 people to 45 different events and activities in January. The total BCPA programming revenue for the 2012-2013 season, including Mainstage and Spotlight series events is \$509,731.47.

Mainstage & Spotlight Events

Marc Cohn

Grammy-winning singer Marc Cohn kicked off the second half of the BCPA season with a performance on Friday, January 11. The performance was attended by 430 people and sponsored by the Garlic Press. Cohn was joined on stage by special guest Rebecca Pidgeon.

Swingin' the Benny Goodman Songbook

A jazz trio presentation of some of the numerous songs performed by the Benny Goodman Orchestra, *Swingin' the Benny Goodman Songbook* was a hit for the 327 people who attended. Patrons also took advantage of a pre-show swing dance demonstration.

Mountain Heart

243 patrons enjoyed a night of bluegrass music in the BCPA Ballroom as the Café BCPA series welcomed Mountain Heart for a performance on Thursday, January 17. A band that has played the Grand Ol' Opry more than 100 times, the event also featured food and coffee from Kelly's Bakery.

Booker T. Jones

Just under 400 people attended a January 19 performance by soul legend Booker T. Jones. The namesake of Booker T and the MG's, Booker T. Jones played a huge array of music from his 50 year career. The event was sponsored by Karen Schmidt and John Elterich.

Taylor 2

The modern dance company Taylor 2 presented a public performance at the BCPA on Saturday, January 26. The public performance was the final activity of a three-day residency that included 24 different outreach activities at Illinois State University, Illinois Wesleyan University, Metcalf School, Sugar Creek Elementary and the Western Avenue Community Center, as well as for a home school group, Orchesis Dance Company and local dance schools.

In total, 975 people were engaged in an education program during the three-day residency.

Taylor 2's performance was sponsored by Jerry and Carole Ringer. Additional support for the residency was received through a \$1,562.50 grant from Arts Midwest.

Parks Maintenance Division

Utility

The major project that was completed during January was the installation of a new HVAC system at Miller Park Pavilion. Hermes Sales and Service through the competitive bidding process were awarded the contract to replace the current HVAC system at the Pavilion. Hermes replaced three condensers, four furnaces and six coils. The old furnaces and condensers are 33 years old and are rated as 80% efficient. The new units are 95% efficient and will save over 20% in gas and electrical costs. The Park Maintenance division applied for and was granted a \$2,760 refund for the installation of these units through the DCEO.

The Maintenance division partnered with Springfield Electric and the City of Bloomington Electricians for the replacement and removal of the seven lights in front of City Hall. The new Sternberg lights are replicas of the lights currently on Main Street. The new lights have compact fluorescent bulbs and are much more energy efficient than the old lights.



The New Lights in Front of City Hall

The Utility division was instrumental in the completion of certain projects for a number of different departments and divisions. The Utility staff removed and replaced a sliding glass door at Fire Station 1. The Utility staff also removed and replaced all the bridge planks at nine different bridge locations in Highland Park golf course. They also repaired one bridge at Prairie Vista Golf course.

Other Utility projects include:

- Monthly light inspections and repair at all parks and facilities
- Monthly HVAC inspections and repair at all parks and facilities
- Monthly HVAC inspections and repair at the Coliseum and BCPA
- Completed Boiler maintenance at both swimming pools
- Had all fire extinguishers checked and repaired at all City parks and facilities
- Completed bi-annual building inspections
- Repaired water leak at Holiday pool slide
- Sanded and resealed hardwood floor at Miller Park Pavilion
- Tuck pointed stone pillars at Miller Park Pavilion
- Completed projects at the Zoo: repaired posts around carousel, replaced combustion motor at the Rainforest, replaced draft motor at the Zootique, installed new concrete in Leopard cage
- Repaired downspouts and soffit and replaced ceiling tile at the Pavilion
- Staff attended digging safety and locating class sponsored by JULIE

Horticulture

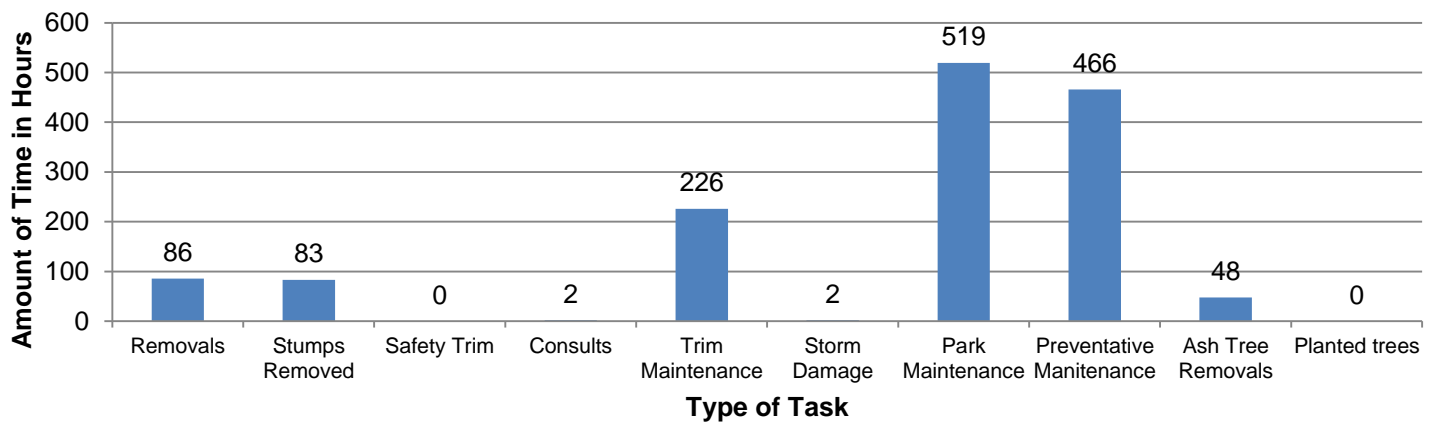
During January the Horticulture staff helps the other divisions of Park Maintenance on many different projects. Two members of the Horticulture team help the Forestry staff with Park Maintenance trims and stump removals. A couple of Horticulturalists help the Utility staff with projects throughout the Parks. The final member of the Horticulture staff is assigned to equipment maintenance. The equipment maintenance pertains to all mowers, trailers, weed eaters, blowers and edgers. Staff will change the oil, belts, grease all mechanical parts and clean each piece of equipment. This process usually takes two months to complete and should be done by the end of February.

Forestry

The Forestry staff was able to complete the Ash tree inventory of all street trees. Staff was able to identify that the City currently has 2,327 Ash trees in the parkways. Of the 2,327 Ash, 123 were identified to be removed in the current year. 1,690 Ash trees were identified as being infested and will require removal within the next couple of years. 394 Ash trees were identified as probably having the Ash borer but are not currently showing many signs. Finally, there are 112 ash trees that are not showing any signs of the borer and could become candidates for treatment. Staff is currently working on a letter to send to the homeowners of the Ash trees that need to be removed. Once the letter has been drafted and mailed, staff will begin the removal of the 123 Ash trees that are scheduled for removal this year.

During January, the Forestry staff was able to complete 519 maintenance trims in 19 different parks. Maintenance trimming in parks consists of removing low hanging limbs for mower clearance, removing any visible deadwood and removal of the tree if required. Of the 519 trees worked on, 29 work orders consisted of Ash tree removals. There were 14 Ash trees removed at North Point, seven removed between Ewing I, Ewing II and Ewing III and the final eight were removed at Clearwater Park. The Forestry staff has completed the maintenance trims of 26 parks and has 16 remaining. The Forestry staff's goal is to complete all 42 parks by the end of March.

Forestry Division Trees Worked on by Job Task: January



The Forestry staff continued preventative parkway maintenance in section B-3. Section B-3 is bound by Oakland to the south, Market to the North and everything west of Clinton Street. Preventative maintenance is currently 40% completed in this section. During the month, staff was able to trim or 466 trees at 169 different locations. There were 57 total street tree removals during January. Of the 57 removals during January, 19 were Ash trees. In all there were 1,382 trees that were worked on during the month of January.

The Forestry division has applied for an Ash tree replacement grant through the Metropolitan Mayors Caucus. The division has been successful the previous two years with grant applications through the Mayors Caucus. The City of Bloomington has received more than \$20,000 in Ash tree replacement funds. This year, the Mayors Caucus is offering a new grant for Ash tree wood utilization. The Park Maintenance division has also applied for this grant with the hope that the funds will support the building of a new guard rail along Lake Drive at Miller Park.

Recreation Division

The Recreation Division entered the New Year with a full-time staff position vacant since the Sports Program Associate left in September. The vacant position was upgraded to a Program Manager position with the responsibilities of aquatics, youth sports, and helping with school day-off programs. Four candidates were interviewed in January for the position. Reference checks and a background check are being conducted on one of the candidates. Hopefully they will be able to start by the middle of February. All of the staff pulled together to cover the responsibilities of this sports position, as well as the S.O.A.R. position and the two openings at Pepsi Ice.

The After School Basketball program started in January. This program is offered to all eleven elementary schools in Bloomington on Monday/Wednesday for boys and Tuesday/Thursday for girls. Last year, there were 140 girls at nine schools. This year, there are 123 girls at nine schools. Last year there were 144 boys at nine schools. This year there are 143 boys at eight schools. Hiring enough qualified coaches has been a major problem this year. As of the end of January we were still short a few coaches, so one of the program managers was coaching instead of being able to go around and supervise the program.

Registration for Winter/Spring Programs began January 3, for City of Bloomington residents and January 10, for non-residents. This is always a smaller registration than summer and fall since the weather causes more issues with programs, and people have just spent a lot of their discretionary income in December.

The number of youth programs offered as well as revenue for youth programs is about half of the numbers for 2012. This is mainly due to the contractual dance program leaving Bloomington Parks, Recreation & Cultural Arts to move to the YMCA. There were 327 students registered for dance and they brought in \$20,270.

Program Attendance	2012	2013
Total Registered for 55+	155	61
Total Registered for Adult	414	466
Total Registered for Teen	0	6
Total Registered for p/c and pre	154	190
Total Registered for Special Events	0	0
Total Participation	1,367	1,110

Program Revenue	2012	2013
Revenue for 55+ Programs	\$624	\$456
Revenue for Adult Programs	\$4,455	\$7,825
Revenue for Teen Programs	\$0	\$210
Revenue for Youth Programs	\$25,610	\$9,212
Revenue for Special Events	\$0	\$0
Total Activity Fees	\$34,853	\$20,085

****Parks Recreation and Cultural Arts continued on Page 56**



PACE Director



Mark Huber

Planning and Code Enforcement Department

January 2013 Edition

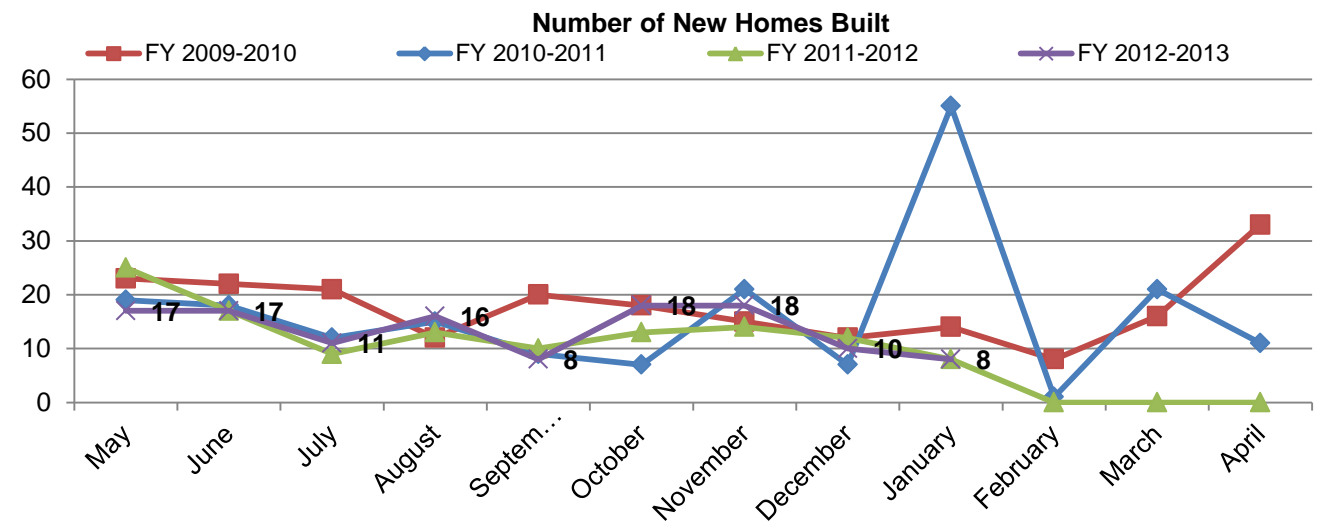
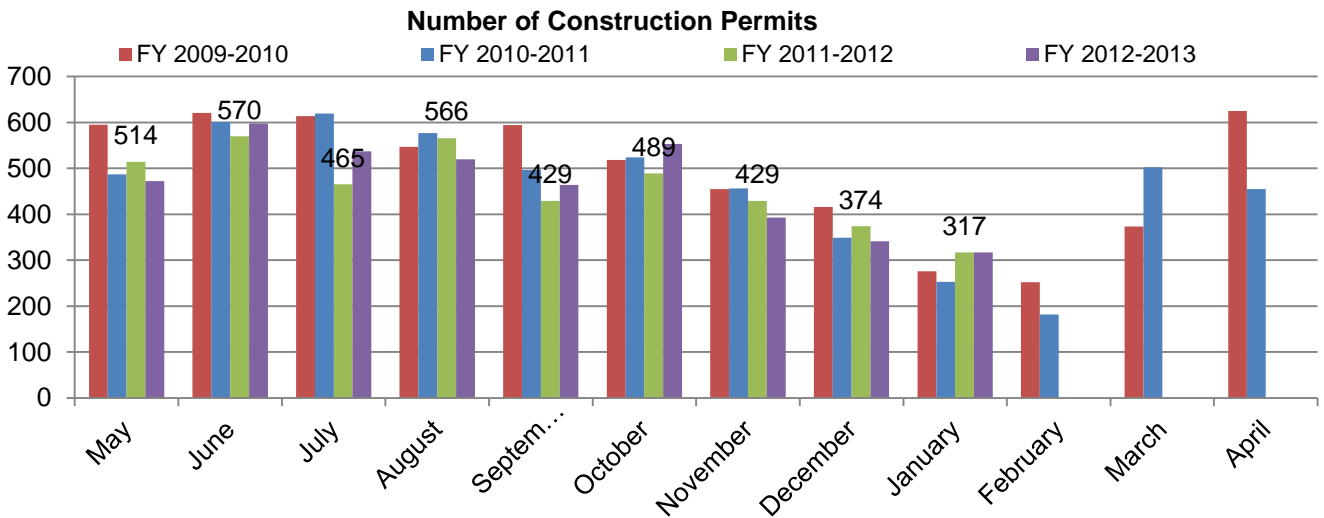
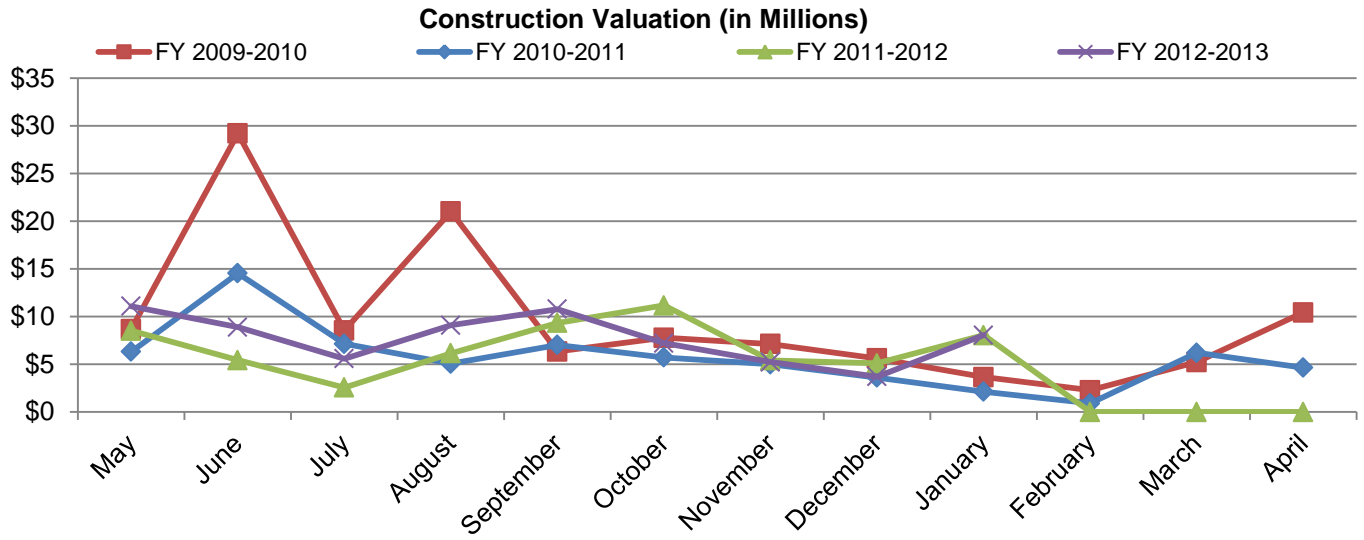
Building and Safety Division

Permitting activity for January 2013 was down approximately 10-11% compared to the same month in 2012. However, while permit activity is down, construction value and permit fees are showing large increases. These higher than normal values can be traced to two large projects worth approximately \$2.7 million.

January 2013 Compared to January 2012	Year to Date
New home starts – down 11%	Down 11%
Building permits – down 11%	Down 11%
All construction permits – down 9.5%	Down 9.5%
Fees collected – up 120%	Up 120%
Construction Value – up 219%	Up 219%

Construction Projects \$1,000,000 or Higher

Building/Project Description	Address	Value
Vale Baptist Church – Remodel	1304 Morrissey Dr.	\$1,029,600
Beich Candy – Renovations	2501 Beich Rd.	\$1,681,600



Notable Plan Reviews Received

<u>Building/Project Description</u>	<u>Address</u>	<u>Value</u>
Mini Storage Building	2427 S. Main St.	\$300,000
Marco's Pizza	604 E. Locust St.	\$140,000

Items/Activities of Note

The City is still in need of board members for the Zoning Board of Appeals and the Property Maintenance Review Board. Please direct citizens to the statement of interest form available on the City's web site.

Staff training for the new Munis, Permits and Inspection module was in full stride during the month of January. Staff was divided into five working groups. These groups were assigned weekly training times as well as computer lab time so they will become familiar with the system. The PACE staff is working towards a February 5, 2013 "go live" date.

During the month of January, staff had opportunities to work on some larger, more controversial issues which included:

- The Foundry - A new mixed use development consisting of two buildings having retail/office use on the first floors and 32 apartment units on the upper floors of each building.

PACE anticipates the public process of these projects to be completed by Council Action in February.

Historic Preservation Activity

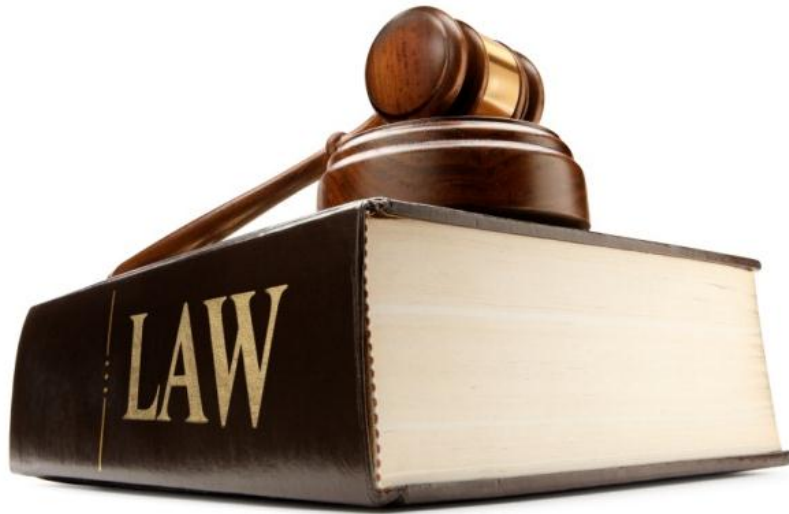
<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
BHP-1-13	Tim and Vicki Tilton	Requesting an up to \$3,711.32 Harriet Fuller Rust Façade Grant consisting of windows and awnings for the building located at 200 W. Monroe Street, in Downtown Bloomington	Approved 6-0

Planning Commission Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-06-12	James A. Shrik and Beer Nuts, Inc.	Requesting the approval of a Rezoning from M-1 Restricted Manufacturing District to B-1, Highway Business District, for the property commonly located at 911 and 921 E. Washington Street. (Ward 4) <i>Southeast Subcommittee: Mr. J Balmer, Mr. Stan Cain, Mr. David Stanczak and Mr. Robert Wills.</i> <i>Council Date: February 11, 2013</i>	Approved 6-0

Zoning Board Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-1-13	Harry Campbell	Requesting construction of an attached garage and to allow a variance from the Zoning Ordinance to reduce the required 25 foot rear yard setback to 2 feet from the west rear lot line for property located at 401 S. Allin Street. Zoned R-1C, Single-Family Residential District (Ward 6)	Approved 6-0
Z-2-13	James A Shirk and Beer Nuts, Inc.	Requesting construction of two buildings with retail and multi-family dwellings and to allow a variance from the Zoning Ordinance to increase the maximum allowed height from 35 feet to 42 feet for property located at 911 and 921 E. Washington Street. Zoned B-1, Highway Business District (Ward 4)	Approved 6-0
SP-01-13	James A Shirk and Beer Nuts, Inc.	Requesting approval of a special use permit for multiple family dwellings for the property located at 911 and 921 E. Washington Street. Zoned B-1, Highway Business District (Ward 4)	Approval Recommended 6-0
BHP-30-12	Joe and Ruth Haney	Requested an up to \$23,747.86 Harriet Fuller Rust Facade Grant consisting of windows, lighting, awnings, doors, stone and stucco for the building, located at 409 W. Washington Street, in the Downtown Bloomington.	Continued to next month
BHP-31-12	Fred Wollrab	Requested an up to \$10,000.00 Harriet Fuller Rust Facade Grant consisting of masonry, doors and window work for the Sill Pneumatic Horse Collar Company Building, 1903, located at 315 E Front Street in the Downtown Bloomington National Historic District.	Approved 6-0



Corporate Council



Todd Greenburg

January 2013 Edition

Legal Department

Collections

Small Claims

- 15 cases were set on January 17, 2013
- 9 cases for use tax were paid prior to the court date – Total collected \$2,196.80
- 2 default judgments entered – Total \$357.70
- 1 default judgment paid – Total collected \$402.50

- 8 cases were filed for use tax collection – court date 2-28-13
- 6 cases were filed for miscellaneous collections – court date 2-28-13
- 3 cases were filed for miscellaneous collections – court date 3-14-13
- 8 cases were filed for use tax collection – court date 3-28-13

Nuisance Parking

- 2 letters sent
- Monthly Parking Ticket Payment Agreements – total collected \$1,645.00

Use Tax Collection Letters Sent

- 50 letters sent for use tax – total collected \$3,369.07 – FYTD \$27,968.45

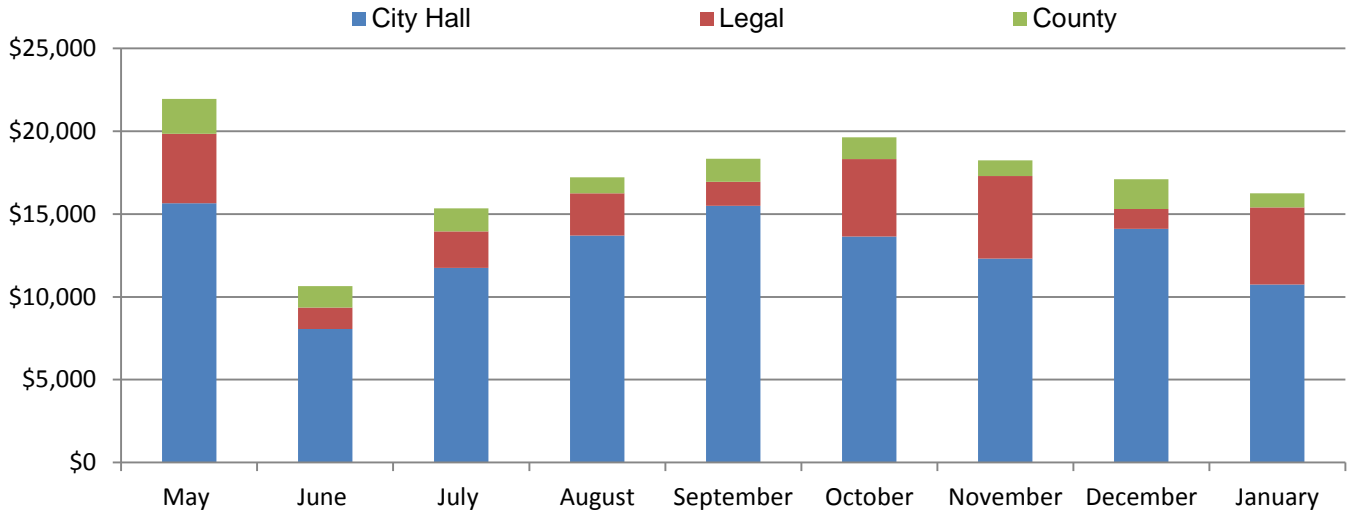
Freedom of Information Act Requests

- FOIA: 86 FOIA requests were processed through the Legal Department
- Total Time Spent: 98.25 hours
- Extensive review/analysis of the Freedom of Information Act (applicable exemptions and various other provisions)

Ordinance Violation Activity

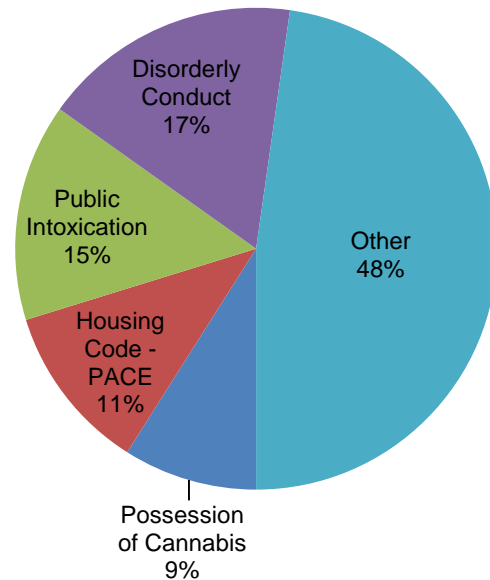
- Fines Received at City Hall Before Filing: \$10,750.00, \$115,450.00 Fiscal Year To Date (FYTD)
 - Fines Paid at City Hall After Filing: \$4,655.00, \$27,190.00 FYTD
 - Post Judgment Fines Received: \$847.00, \$12,047.24 FYTD
 - Total: \$16,252.00, \$154,687.24 FYTD
-
- Ordinance Violations Paid at City Hall – 71
 - Ordinance Violation Cases: Housing/PACE: 7 Filed
Behavioral: 125
Vehicle Compliance: 7

**Ordinance Violation Collections
FYTD 2011-2012**

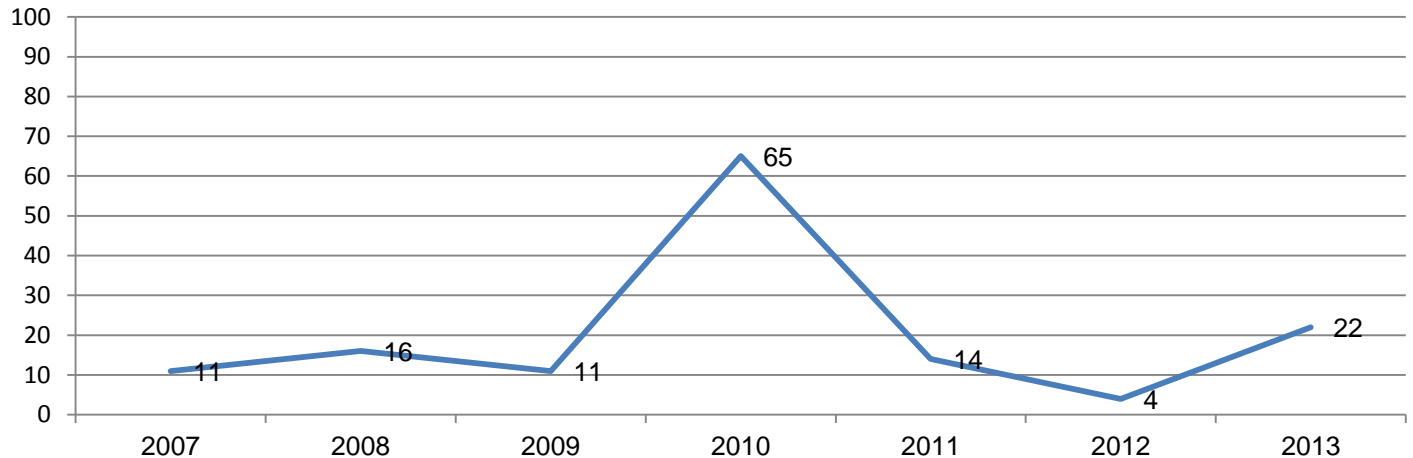


Violations filed in court January 2013

Summons Prepared: 127
 Trials Scheduled: 7
 Total Cases Scheduled for Court: 271
 Post Judgment Cases Scheduled: 44



Compliance Tickets Issued: January 2007-2013



Unregistered Inoperable Vehicle Compliance

- Vehicle Compliance Tickets Sent This Month: 22

Ordinances Drafted

- Reviewed Personal Service Contracts for BCPA
- Drafted letter of intent to purchase real estate (participated in numerous discussions with seller)

Personnel/Human Resources

- Meetings with HR and outside counsel regarding Collective Bargaining
- Attended Library Union Negotiations

Litigation

- Negotiated settlements with property owners regarding property maintenance cases
- Prepared complaints and prosecuted liquor code violations
- Filed and prosecuted Repair-Demolition cases
- Filed Motion to Quash Summons in 12-MR-307
- Attended Small Claims status hearing
- Participated in Case Management Hearing – Palmer v. City of Bloomington

Monthly Meeting Participation

- Attended City Council meetings and work sessions
- Participated in nuisance abatement discussions
- Attended Board of Fire and Police Commissioners meeting
- Attended monthly Liquor Commission meeting
- Attended special Liquor Commission meeting
- Attended PACE/Police/Legal Meetings
- Attended Department Head Staff Meetings
- Attended Lane Use Committee Meetings

- Attended Library Board Meeting

Research

- Researched and drafted Ordinance regarding video gaming for Liquor Commission
- Researched mobile device policies from other cities

Miscellaneous/Other

- Numerous responses to City Departments on Miscellaneous Legal Questions
- Negotiated with prospective purchasers of distressed properties
- Met with mobile home park management to monitor fire hydrant function
- Researched addresses for notices to be sent prior to hearing on new liquor license applications
- Drafted Repair/Demolition Orders
- Consulted with police regarding process and remedies for juvenile ordinance violations
- Consulted with police regarding proposed revision of taxicab/vehicle for hire ordinance
- Consulted with McLean County Animal Control and Bloomington Police regarding vicious/dangerous animals
- Represented City in an appeal of a vicious dog determination
- Answered Questions regarding Open Meetings Act Training
- Responded to Citizen Questions regarding Recreational Vehicle Parking
- Responded to numerous questions from staff regarding FOIA and OMA
- Reviewed/amended City procurement documents



ED Coordinator



Justine Robinson

Economic Development

January 2013 Edition

State Approves Expansion of Enterprise Zone into Downtown Bloomington

The Department of Commerce and Economic Opportunity announced that the State has approved an expansion of the Bloomington/Normal/McLean County Enterprise Zone into Downtown Bloomington, thus enabling the jurisdictions to provide businesses located within the Zone various incentives to help induce redevelopment as well as create and retain jobs.

“The City is pleased with the State’s decision to approve the expansion of the Enterprise zone to Downtown Bloomington. By allowing developers access to incentives such as a sales tax exemption on building materials, we are making the City and Downtown Community a more competitive location for conducting business,” said City Manager David Hales. “Enterprise Zones are an important tool needed to revitalize the community and are critical to the long-term fiscal, economic and social health of Bloomington.”

The application submitted by the Economic Development Council of the Bloomington-Normal Area, sought to amend the boundaries of the Zone in order to cover approximately 185 acres of property centered around 101 N Main Street in Bloomington and Enterprise Zone status will help to incentivize redevelopment of multiple projects throughout this targeted area.

Several potential projects contemplated by both big and small businesses have already identified ways in which the Enterprise Zone expansion will benefit their development projects, including a business renovation at 303 East Washington and mixed use redevelopments at 115 East Monroe, 102 South East Street and 110 East Jefferson. Moving forward, City officials are hopeful that the availability of the Enterprise Zone status will prompt these projects and others to begin.

“We are delighted with the State’s approval of Downtown Bloomington as an Enterprise Zone,” said Economic Development Coordinator Justine Robinson. “The designation will help us in our efforts to incentivize commercial investment in an area that has traditionally struggled to attract new businesses, jobs and visitors.”

Extending the Enterprise Zone will offer a variety of incentives to developers, including a sales tax exemption on building materials, income tax credit for investment and an exemption on the state's natural gas tax. Amounts for each incentive will be directly tied to the individual project with respect to financial investment and job creation.

The Department of Commerce and Economic Opportunity approves the State's Enterprise Zones while local economic development organizations are responsible for their administration. Businesses operating within the Downtown Bloomington Enterprise Zone may contact Ken Springer, Senior Associate for Research and Economic Data with the Economic Development Council of the Bloomington-Normal Area at 309-452-8437, to determine which benefits can be applied to their respective development project.



City Clerk

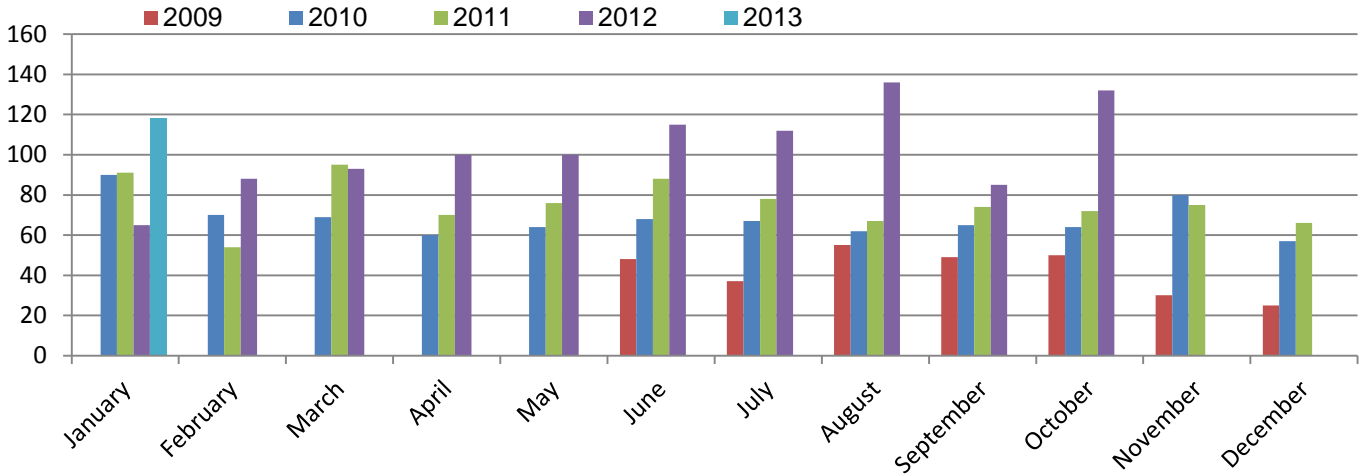


Tracey Covert

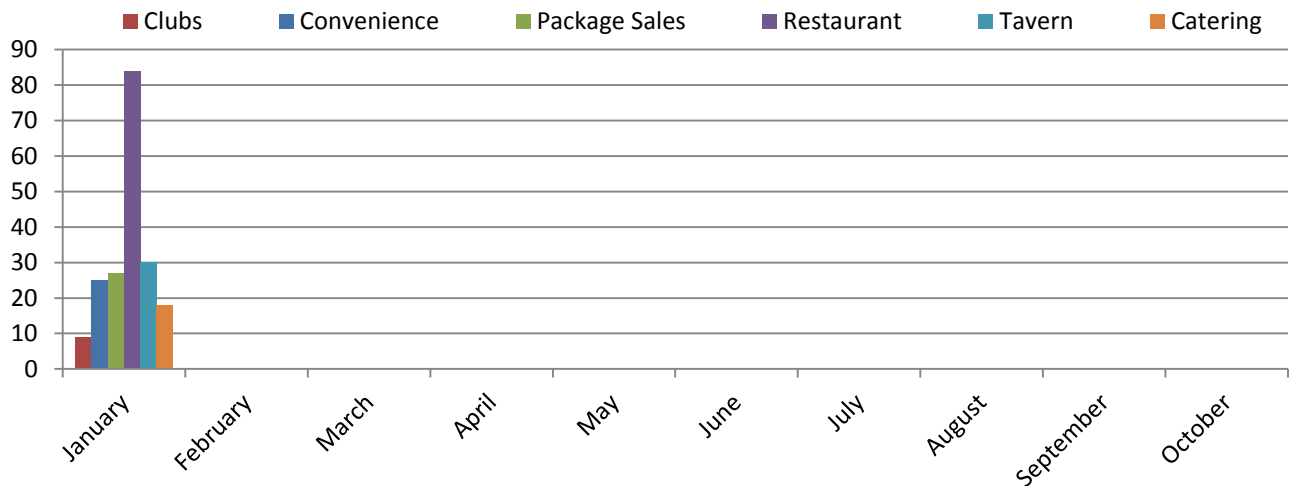
City Clerk

January 2013 Edition

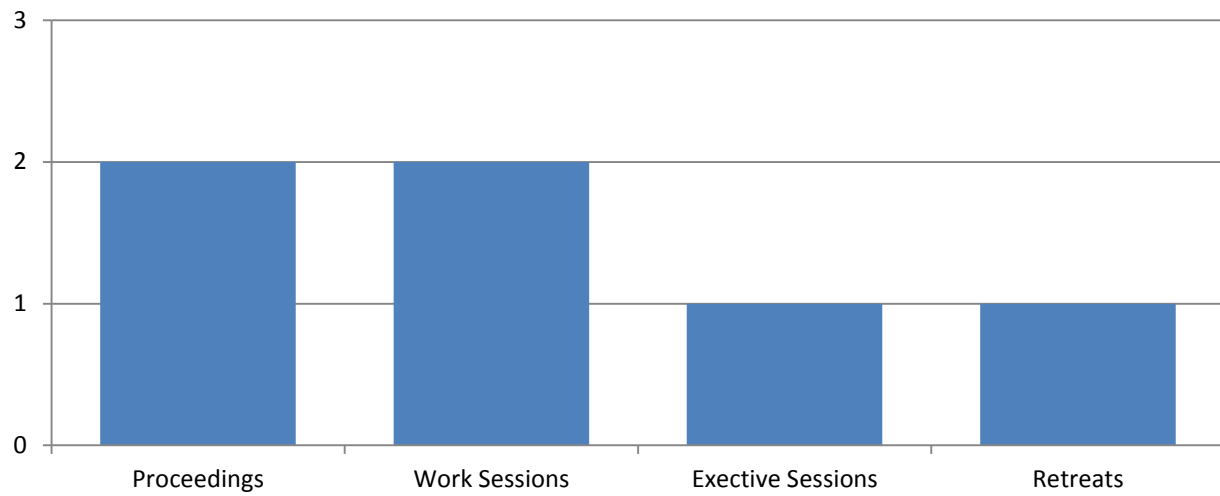
F.O.I.A. Request by Month Since June 2009



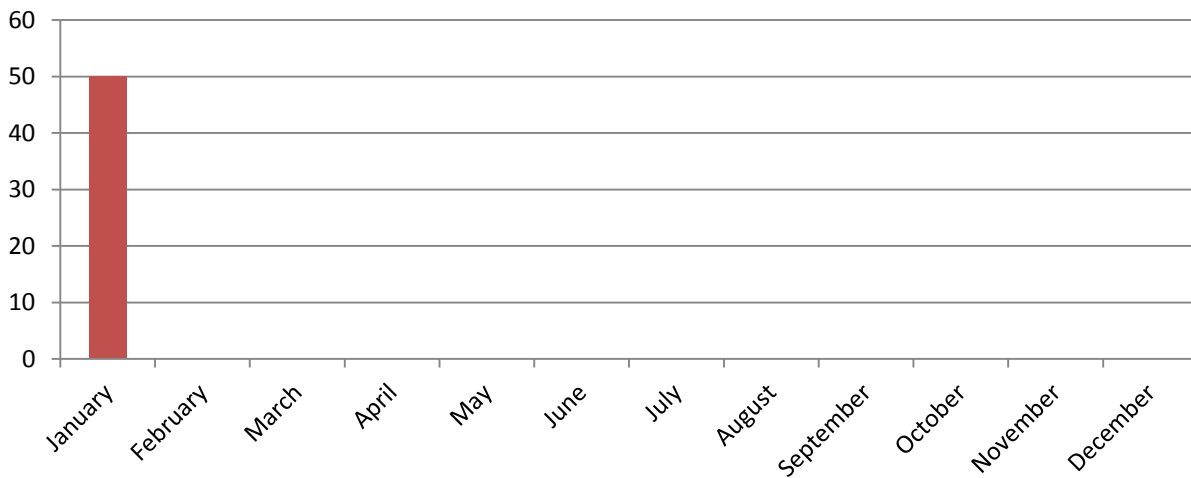
Number of Liquor Vendors



January Council Activity Total



FOIA Staff Time per Request 2013 (In Minutes)





Library Director

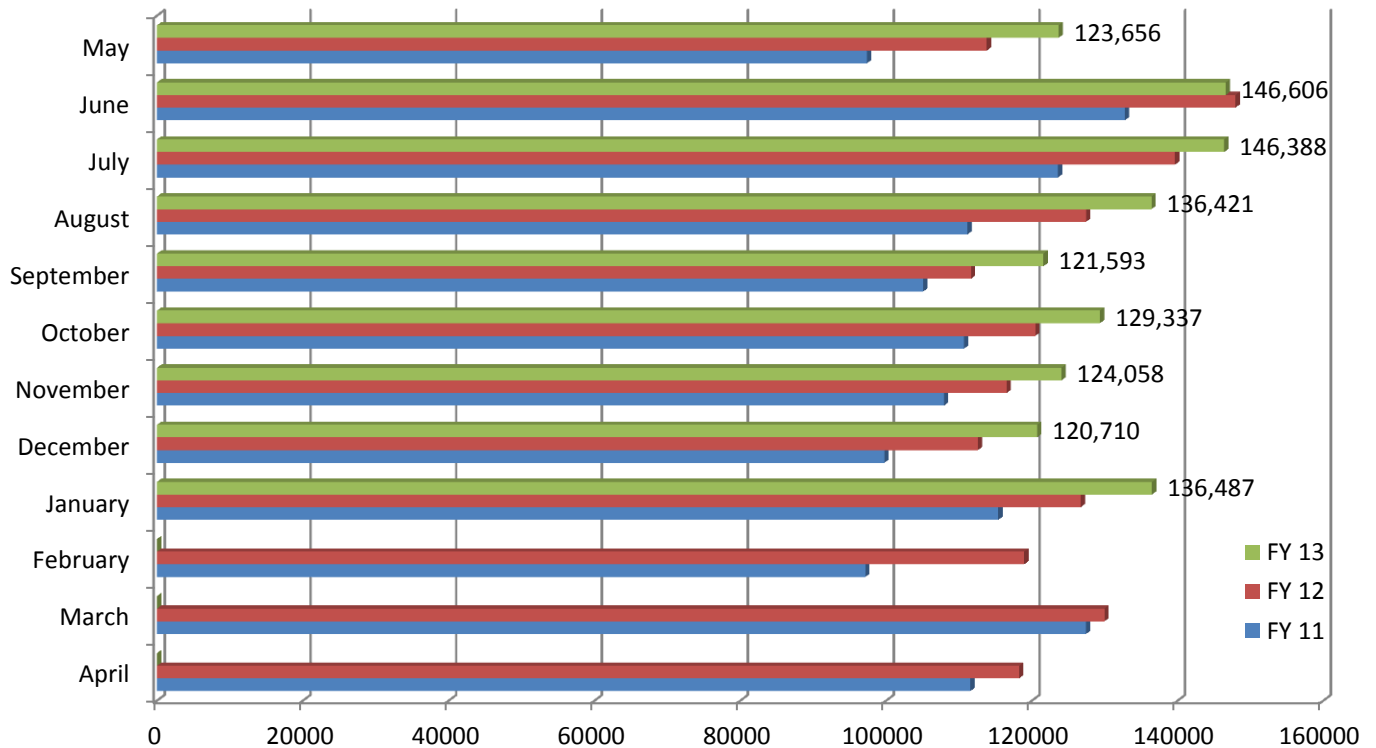
Georgia Bouda

Library

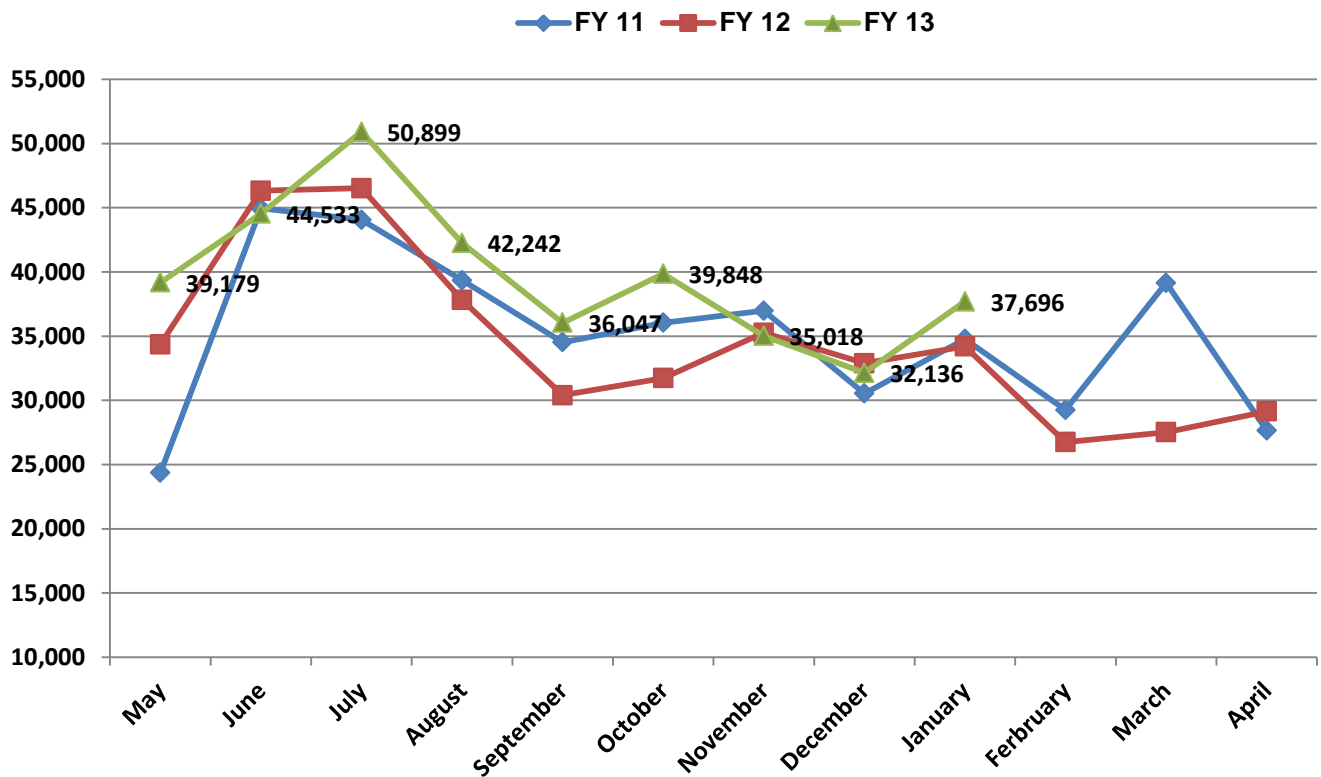
January 2013 Edition

The Library lent 136,487 items in January, which is an increase of 7% compared to the 126,703 items borrowed in January 2012. There were 37,696 visitors to the Library and Bookmobile in January, a 10% increase from the 34,198 visitors in January 2012. Staff answered 6,231 questions from customers this month. There were 681 magazine downloads from Zinio, the new digital magazine service, so far, indicating this is going to be a very popular service.

Items Circulated



Library Visitors



Children's Programs in the month of January

- Winter Reading Carnival – 115 attended
- Toddler story time – 74 attended – 3 sessions
- Preschool story time -202 attended – 6 sessions
- Saturday Family story time – 25 attended
- 2nd Monday Story Club – 10 attended
- Wiggle Giggle evening story time – 25 attended
- Head Start Fun Club visit – 50 attended
- Scott Early Learning Center visit – 25 attended
- Milestones Preschool visit – 28 attended
- Visited La Petite Academy – 32 attended
- Visited Brigham Head Start – 85 attended
- Visited Little Jewels Day Care – 100 attended
- My First Reading Program, our incentive program for babies and toddlers and their families, began.

Teen Programs and Attendance:

- Teen Advisory Board – 1 session – 3 attended
- Anime Now – 2 sessions – 16 attended
- Game Fest – 1 session – 17 attended
- Graham Cracker house craft – 1 session – 15 attended
- Book Brags (teen discussion of favorite books) – 1 session – 7 attended
- Pen and Ink Drawing workshop – 1 session – 13 attended

- The Teen Librarian visited these junior highs for book talks called Books & Bites. Number at each school: Chiddix–50; Evans–65; Kingsley–82.

Adult Programs and Attendance:

- Fiction – 1 session – 9 attended
- Mystery Book Club – 1 session – 9 attended
- Non-Fiction Book Club– 1 session – 9 attended
- Classic Afternoon Movies – 4 sessions – 39 attended
- Wednesday Night at the Movies – 3 sessions – 33 attended
- Open Lab computer assistance – 2 sessions – 5 attended
- Downloading Nook books – 1 session – 27 attended
- Downloading Kindle books – 1 session – 19 attended
- Grandma, Grandpa, and Me Movie – 1 session – 0 attended
- Local Historian and author Bill Kemp – 1 session – 37 attended
- Brown Bag Business Lunch – 1 session – 1 attendee
- Zinio class – 1 session – 11 attended

Compliments to the City

-----Forwarded by Kathryn Buydos/Cityblm on 02/20/2013 08:01AM -----

To: "admin@cityblm.org" <admin@cityblm.org>

From: Annie Holdren

Date: 02/19/2013 06:51PM

Subject: Garbage Collection compliment

Hi--I am not positive where to send this but wanted to send a compliment to the garbage collectors that service 16 Cashel Drive Bloomington 61704 located in Gaelic Place. This morning the garbage was all over the neighborhood and I saw the 2 individuals that work in this neighborhood making tremendous efforts to collect the loose garbage that had blown around the neighborhood. My compliments to your team and a specific thank you to those 2 that were working in my neighborhood and working really hard to keep our neighborhood clean!

Thank you,
Annie

Sent from my iPad

Good Afternoon,

I received a call about this property from a neighbor who was calling to thank us for getting the property cleaned up. She said that she and the other neighbors were "ecstatic." I told her I would let the people who'd worked on this know of her appreciation. If I've missed anyone, let them know. Robbie, let your crew know their work was much appreciated.

George D. Boyle

Assistant Corporation Counsel

City of Bloomington

gboyle@cityblm.org

Office: 309/434-2213

Fax: 309/434-2316

To: "engineer@cityblm.org" <engineer@cityblm.org>

From: Robert Wills

Date: 02/20/2013 02:37PM

Subject: Thank you for Assistance

I recently emailed about street light nuisance and I wanted to thank you very much for addressing my concerns. Ameren came out twice and now the light is much better; it does not cast light into our house any longer. Thank you again for responding and assisting!

Sincerely,

Rob Wills

1512 E Olive St

Letters and Comments of Praise for the Bloomington Parks, Recreation & Cultural Arts Department in January 2013

Bloomington Center for the Performing Arts

Regarding Taylor 2:

A letter sent to City Council and the mayor

Joel, City Council, BCPA Commission:

Thank you for bringing the Taylor 2 dancers to our community last week. It was such a joy to see this dance troupe perform Saturday at BCPA. How fortunate we are in this community to have the opportunity to see such fabulous dancers on a local stage.

Paul Taylor's desire to start the Taylor 2 dance troupe to ensure that his work be seen by audiences over the world, unhindered by economic or technical limitations was much appreciated when his troupe came to Sugar Creek Elementary to work with my students in 13 gym classes. Our students enjoyed their dance warm-ups, locomotor movement activities and dance routines. The smiles on their faces and the comments they made as they left the gym expressed their positive dance experience with the Taylor 2 dancers, Alana, Manny, Lee and Ruth.

- "That was fun. I want to do that again!" –Jayden, 2nd grade boy
- "I love this!" –Kate, 5th grade girl
- "Can we show what we learned at noon time?" -Kindergarten girls
- The dancers were so kind to our students. Their passion and enthusiasm for DANCE was contagious and it was a pleasure and joy to see the smiles on the students' faces and the twinkle in their eyes when they were dancing and participating in the Taylor 2 dance activities. Thank you for bringing this opportunity to 307 K-5 graders in this community.

-Pamala Eaton, Physical Educator at Sugar Creek Elementary

Other patron compliments:

- As a former performer, I am just thrilled with the quality of dance you brought to us.
- I love dance. Please continue to enrich our artistic community with this type of quality performance.
- This was a fabulous dance troupe that you have to go to Chicago or NY to see.
- A wonderful experience overall. Nice job putting on the event, and helping me feel comfortable during my visit.

A thank you note to BCPA Facilities Manager David Young regarding the McLean County Dance open house on January 27:

Hi Dave,

Just wanted to touch base following our Open House at the BCPA ballroom last Sunday.

Everything went very well. Your staff had done a fantastic job of preparing the space and were most helpful while we were there. The lobby was spacious and perfect for our basket raffle, we made use of the kitchen to prepare our cookie trays and our dancers were delighted by the convenient dressing

area. Everything was impeccably clean and the layout worked absolutely perfectly for our performance.

We heard lots of positive comments from our families and dancers regarding the fantastic location.

Thank you so much for your help with the arrangements. It was a pleasure to work with you and I hope we'll be back in the future!

Thanks,
Terri Miller, McLean County Dance

Appendix

Police Department cont...

<u>Incoming Phone Calls</u>	
Administrative (non-emergency)	7423
911 Calls (wireline & wireless) total	2097
911 Calls - Wireline	414
911 Calls - Wireless	1683
Total All Calls	9520
<u>Dispatched Calls</u>	
Police	5723
Fire and EMS	882
Total Dispatched Calls	6605
<u>Daily Call Averages</u>	
Administrative (non-emergency)	239
911 Calls – Wireline and Wireless	68
All Calls per day average	307
Police Dispatches	185
Fire and EMS Dispatches	28
Average Dispatches per day	213

Administration

SRO Arnold completed three reports on possession of cannabis, one battery, wrote seven ordinance violations for cannabis possession and disorderly conduct, made one arrest for battery, transported four students, met with three parents, met with Bloomington High School administrators and juvenile court services, and attended Operation Cool Meeting. SRO Evans conducted the following service calls: ten theft issues, four order of protection, thirty disorderly conduct issues, ten child custody issues, eight truancy issues, 24 fights, ten crisis drills or meetings, sixty school visits, five domestic cases, five criminal damage to property, four lock down drills, five evacuation drills, and two personal injury cases. SRO Hirsch assisted school administration with student issues, broke up four fights, removed one subject from a bus for poor behavior, removed three students from classrooms for poor behavior, chased three students trying to leave the building, spoke to sixty 8th grade students for career day regarding law enforcement, reviewed approximately four hours of video for fights and thefts, investigated four thefts, wrote an ordinance violation for possession of cannabis, and arrested one for possession of drug paraphernalia. SRO Wagehoft completed training for hazardous materials, DCFS, first aid, OC recertification and range qualification, spoke to students about fairness at Towanda Grade School, talked to eight grade students about alcohol and drugs, worked with a student who lost his home to fire, and assisted with the following school issues: bullying, DCFS, theft, fights, disorderly conduct, runaway, medical, child pornography, criminal damage, drug investigation, parent meeting, and graffiti.

Public Affairs Officer White conducted a scout tour with a presentation in the Osborn Room, attended the Explorer meetings, attended STAC meeting, Focus meeting, STAC Norma Drive public meeting, Crime Detection Network meeting, attended Children's Foundation and also Western Avenue

Community Center safety assessment and active shooter response, presented a safety talk to Comfort Inn West Market, and attended the ISU Career Fair.

Public Works Department cont...

Work Type	Jobs Completed		
Cave In	1		
Cold Mix	28		
Contractor	1		
Inlet Repair	1		
Mailbox	5		
Manhole Repair	5		
Misc	1		
Pavement Repair	1		
Sidewalks	1		
Traffic Control	1		
Water	16		
Work Type	Average Age	Average Completion	Avg Hours Worked
Cave In	61.00	1.00	40.00
Contractor	16.00	3.00	36.00
Inlet Repair	29.00	0.00	9.00
Mailbox	4.25	0.00	9.00
Manhole Repair	28.25	0.75	18.50
Misc.	3.00	0.00	16.00
Pavement Repair	20.00	1.00	40.00
Sidewalks	2.00	2.00	30.00
Traffic Control	0.00	0.00	2.00
Water	7.75	2.25	17.91
Work Type	Outstanding Work Orders		
Cave In	5		
Cold Mix	20		
Contractor	6		
Inlet Repair	14		
Mailbox	4		
Main Repair	2		
Manhole Repair	14		
Pavement Repair	6		
Perm Patch	28		
Service Repair	3		
Sidewalks	5		
Traffic Control	1		
Water	16		

Street & Alley Repair

This annual project involves minor repairs to City streets and provides for milling/resurfacing of City alleys.

General Resurfacing

This annual project includes the milling and resurfacing of existing City streets.

Locus Colton CSO Elimination – Phase 1

This is the start of a multi-year and multi-phase project to separate combined sewers leading to the CSO – Combined Sewer Overflow at Locust Street and at Colton Avenue.

Lafayette St. Reconstruction from Maple to Morrissey

Lafayette Street will be reconstructed as a 3 lane city street with a center two way left turn lane and sidewalks adjacent to the curb

Water Department Cont...

Water Treatment Plant- Major Projects

The filter media (large gravel, pea gravel, support sand, filter sand and granular activated carbon (GAC)) in filter #15 was removed in November when the GAC was changed out. The underdrain system (the collection system at the bottom of the filter that collects the water that has been trickling through the layers of sand and gravel) in this filter has failed and needs to be replaced as soon as possible. The Water Department is waiting on a quote from an engineering firm for this work.

Personnel

Currently, one employee is on long term medical leave in the Meter Services Division.

To replace the Water Plant Operator who recently retired, Tim Hicks will be moving to the afternoon shift from the midnight shift. Tim's position is currently being bid.

The Water Department has selected the candidates for the open Office Manager position. Hopefully, staff will have an opportunity to interview these candidates in February 2013.

Training Safety

A CPR refresher was held at the Water Department Office at the end of the month. Most of the Distribution Crew will be participating in the same course in early February.

Communications

Staff spoke with the Pantagraph concerning the reservoir levels in early January as well as the City's philosophy in protecting Sugar Creek from possible excessive withdrawals from the City's proposed wells near the creek. The conversation resulted in some quotes in an article which appeared in the newspaper on January 12, 2013.

Terry Brown, an outdoor writer that provides an outdoor column every Thursday in the Pantagraph, mentioned a meeting on the Friends of EverBloom meeting which took place on January 10, 2013. The Friends of EverBloom is a new State Chapter of an organization called Friends of Reservoirs. The meeting resulted in some good ideas about collaboration in the future.

Craig Cummings spoke with Charlie Schlenker of WGLT concerning the ongoing drought and the reservoir levels. Craig also spoke with WJBC concerning the ongoing drought and the response of the reservoirs to the rainstorms in late January.

Financial

CY12 continued the trend of decline concerning the number of shut-offs. Although 2012 did not experience as large of a decline in this category as 2011, there were about 50 less shutoffs in 2012 compared to 2011.

In 2013, the department will continue to track delinquent customers closely and will use the last resort of a shut-off if the customer does not respond to requests for payment of the past due amount or by entering into a payment plan.

Shut-offs By Billing Cycle and Date

Billing Cycle	1/30	1/23	1/16	1/10	1/8	12/27	12/20	12/11	12/6
1	49			51	73				65
2			23					58	
3		31					33		
4						Skip Week			

Miscellaneous

The new bulk water dispensing station was installed and tested at the Division Street office during the month. This new hardware will tie directly into the MUNIS software so water sales and meter readings for the water sold will be tracked at the time of the sale. The new system is much less time intensive on the part of the City. In a cold weather month, this unit still sold \$525 worth of water.

The online bill payment option continues to attract new enrollees. At the end of January, 14,731 customers have signed up for this service, which resulted in 308 new customers adding this service in the month of January.

Parks, Recreation & Cultural Arts Cont...

Other events in January include:

- 3 Acting class
- 4 Piano lessons
- 5 Deeraj Cheabi birthday party
- 8 TheatersCool classes
- 8 Piano lessons
- 10 Acting classes
- 11 Piano lessons

- 15 TheatersCool classes
- 17 Acting classes
- 18 Piano lessons
- 22 TheatersCool classes
- 22 Piano lessons
- 24 Acting classes
- 25 Piano lessons
- 27 McLean County Dance open house
- 29 TheatersCool
- 29 Piano lessons
- 31 Franklin Park Meeting (Bloomington Parks, Recreation & Cultural Arts department)
- 31 Acting classes

Other activities:

On January 31, a pre-bid meeting was held for a lighting package for the BCPA’s third floor.

Zoo Division

Admission Revenue

January '13: \$3,299.75

January '12: \$3,229.75

Revenue from the gate admission was 12.2% up for the current fiscal year compared to last year’s revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. Admission prices were raised on May 1, 2012.

Attendance

January '13: 1,468

January '12: 1,907

Attendance was 6.1% down for the current fiscal year compared to last year’s attendance. The fiscal year 2011-12 was the third best year in history.

Education

January '13: \$2,191.50

January '12: \$1,826.00

Revenue from Education Program Fees and Rentals were down 12.5% for the fiscal year compared to last year. 2011-12 was the best year in Zoo’s history in revenue raised through education and rental programs.

Concessions, Carousel and Animal Food Sales

January '13: \$81.43

January '12: \$542.61

Revenue from Concessions, Carousel, and Animal Food Sales is 2.8% down for the current fiscal year compared to last year’s numbers.

ANIMAL COLLECTIONS

- Acquisitions—animals added to collection by transaction or birth/hatch
 - None this month
- Dispositions—animals removed from collection by transaction or death
 - 1 Green and Black Poison Dart Frogs
 - Female Northern Tree Shrew
 - Male Red-Capped Cardinal
 - 1 Peruvian Green and Gold Millipede
 - 1 Golfodulcean Poison Dart Frog
 - Male San Clemente Island Goat
 - Three Crocodile Skinks and Male Timor Python cleared quarantine and were moved to ZooLab. Both species are new for the Miller Park Zoo.

STAFF

- Worked on animal transactions (4 pending)
- Parks Maintenance staff trimmed the plants in the Tropical Rain Forest. This event occurs once a year.
- Conducted interviews for vacant Zookeeper position. Hired Thomas “Ben” Olson. Ben has been a seasonal Zookeeper for the past two years.
- Interns started in Animal Care and Graphic Design. Graphic Design intern is new for the Zoo. The intern will work on design for graphics on Zoo’s vehicles, pictures in Commons and flyers.
- Annual United States Department of Agriculture-Plant Protection and Quarantine inspection took place without any issues. This permit allows the Zoo to manage different insect species that may be considered injurious.
- Updated Animal Collection Plan. The Plan serves as the guide for the management of the animal collection. It also defines the philosophical basis for the composition of the animal collection. Only significant change was to add all first phase species designated in the Zoo’s Master Plan.

NOTES

- Hosted special event, Meet and Greet with Zoo Superintendent.
- Hosted the Bloomington-Normal Area Reef club meeting.
- Met with Meg Gammage-Tucker, President and CEO of Build 4 Impact. Meg is a fundraising consultant. Spent most of day with Zoo Superintendent and members of the Miller Park Zoological Society regarding development and fundraising activities.

COST SAVINGS

- No costs were accrued for the visit from the fundraising consultant, Meg Gammage-Tucker.

Pepsi Ice

Getting everything accomplished at and for the Pepsi Ice Center has been a challenge during the month of January since the facility only had one instead of three full-time staff working. Pepsi Ice has been without a Skating Director/Assistant Manager since December 15 and without the Manager since December 14. Three candidates were interviewed for the Skating Director/Assistant Manager, and the position was offered to Lindsay Danner. Lindsay officially started January 28th.

The Christmas holiday break for schools continued through January 6th. A chart showing the Holiday Comparison (Dec. 21-Jan 4, 2012 compared to Dec. 22-Jan 6, 2013) is shown below.

Holiday Comparison	FY12	FY13
Open Skate Revenue	\$16,117	\$16,441
Skate Rental	\$6,316	\$6,436
Concessions	\$4,045	\$5,199
Private Rentals	\$6,240	\$8,267
Stick & Puck	\$3,590	\$3,027
Other (Freestyle & Open Hockey)	\$90	\$1,037
Total Revenue	\$60,771	\$77,238

4 Legs	2012	2013
Hockey	\$25,205	\$24,039
LTS/Figure Skate/Curl/Speed	\$12,080	\$9,559
Open Skate	\$23,159	\$23,357
Ancillary	\$49,408	\$45,977

January Revenue	2012	2013
Learn to Skate	\$7,870	\$7,010
Hockey Classes	\$6,056	\$5,134
Hockey Leagues	\$17,122	\$16,526
Concession	\$11,403	\$10,037
Total Month	\$109,851	\$102,931

Special Opportunities Available in Recreation (S.O.A.R.)

S.O.A.R. has been without one of the two full-time program managers since September 14, 2012. Three candidates were interviewed in December and one selected for the job. She will start February 1.

January programs for S.O.A.R. are advertised in their Fall Program Guide. The Winter/Spring session does not start until February.

Special Olympics:

Five of the six S.O.A.R. basketball teams participated in the Illinois Special Olympics District Basketball Tournament on January 20 at Illinois Wesleyan. The Red team placed first in their division so they advance to state meet in March. The all-girls Pink team received an automatic invitation to state since there was not another girls team for them to play at district.

Weekly Programs:

Four programs were offered in January for 4 weeks each: Winter Crafts, Cardio Fitness II, Valentine Crafts and Strength & Flexibility Fitness. A two week Scrapbook Extravaganza class was also offered along with S.O.A.R. for Starters and two other Saturday programs.

Special Events:

A trip to the Bass Pro Shop was held in January.

Staff Hours (Pepsi Ice, Recreation, and S.O.A.R.)

Hours for staff in January 2013 decreased by about 200 compared to hours for staff in January 2012. This includes all of the Recreation Division (S.O.A.R., Pepsi Ice, Recreation, and Aquatics). The largest decrease was in Youth Sports which had 136 less hours in 2013 than in 2012. There are fewer participants in the program and finding the need staff has been challenging. The program is in its second week and we still need coaches.

Volunteer Hours

Pepsi Ice uses a large number of volunteers in their Youth Hockey program as coaches. The Learn to Skate program also has some who assist with classes and others who assist during freestyle time with the music. S.O.A.R. has students as well as parents who assist in programs. Six of the volunteers helped one-on-one with the S.O.A.R. for Starters and Move and Groove Programs. These programs are for the young athletes. January was a slow time for programs so there were few volunteers due to few programs. Two parents are volunteering as coaches for the Afterschool Basketball program which started the last week of January.

Program	# Volunteers	# Volunteer Hours
Adult Center	20	48
Hockey	55	550
S.O.A.R.	27	100
After School Basketball	2	4