

City of Bloomington City Manager's Monthly Report



Cornice molding on the BCPA building

The Mission of the City of Bloomington is to be financially responsible providing quality basic municipal services at the best value. The City engages residents and partners with others for community benefit.

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Upcoming Community Events:

- *Fall Festival, Miller Park, October 6*
- *Marilyn Manson and Rob Zombie Concert, US Cellular Coliseum, October 13*
- *Rosanne Cash, BCPA, October 20*
- *Fiddler on the Roof, BCPA, October 27*
- *Cafe BCPA: An Acoustic Evening with Over the Rhine, BCPA, November 8*
- *Illinois Symphony Orchestra, BCPA, November 16*
- *34th Annual Turkey Trot Run, Miller Park November 22*

Spotlight Community: Downtown Business Association



City Receives Lt. Governor's
Award for Downtown
Revitalization
See page 4 for details

City of Bloomington Elected Officials

Mayor: Steve Stockton

Ward 1 Alderman: Bernard Anderson
Ward 2 Alderman: David Sage
Ward 3 Alderman: Mboka Mwilambwe
Ward 4 Alderman: Judith Stearns
Ward 5 Alderman: Jennifer McDade
Ward 6 Alderman: Karen Schmidt
Ward 7 Alderman: Steven Purcell
Ward 8 Alderman: Robert Fazzini
Ward 9 Alderman: Jim Fruin

City of Bloomington Administration

City Manager: David A. Hales
Deputy City Manager: Barb Adkins
Assistant to the City Manager: Alexander S. McElroy
Executive Assistant: Katie Buydos

City Clerk: Tracey Covert
Corporate Counsel: Todd Greenburg
Director of Finance: Patti-Lynn Silva
Director of Human Resources: Emily Bell
Director of Information Services: Scott Sprouls
Director of Parks, Recreation and Cultural: John Kennedy
Director of Planning & Code Enforcement: Mark Huber
Director of Public Works: Jim Karch
Director of Water: Craig Cummings
Police Chief: Randall McKinley
Fire Chief: Mike Kimmerling
Library Director: Georgia Bouda

Welcome from the City Manager



The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, the Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The City Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The Performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the August 2012 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress.

Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read "David A. Hales". The signature is fluid and cursive, written over a light blue background.

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org

The Bloomington
City Council meets
every 2nd and 4th
Monday of each
month at 7:00 p.m.
for regular Council
Meetings

Bloomington City Hall
109 East Olive Street
Bloomington, Illinois
61701

Spotlight Community: Downtown Business Association

Illinois Communities Receive Lt. Governor's Awards for Downtown Revitalization

Several Illinois communities received the 2012 Lieutenant Governors Awards for Excellence in Downtown Revitalization during the Illinois Main Street Conference held in Quincy. The Award winners included Batavia, Bloomington, Cambridge, Crystal Lake, Elgin, Genoa, Jacksonville, Moline, Momence, Pontiac, Prophetstown, Quincy and Waukegan.



The presentation of the Lieutenant governor's Awards for Downtown Revitalization has been an annual occurrence since 1994, the year after Illinois Main Street was established. Illinois Main Street programs were eligible to submit award nominations for activities completed between July 1, 2011 and June 30, 2012. A total of 17 awards were presented, four in each of the Main Street points of Design, Organization, Promotion, and Economic Restructuring, and one for Volunteer of the Year. Judges from the three state government entities supporting the Main Street program - the Office of Lieutenant governor Sheila Simon, the Illinois Department of Commerce and Economic Opportunity, and the Illinois Historic Preservation Agency – selected the winners.

“Across the state we see renewed efforts at revitalizing our downtown communities and the passion and dedication shown by these honorees is inspiring,” Lt. Governor Sheila Simon said. “These honorees exemplify the best of what our state has to offer and remind us that Illinois Main Streets are open for business.”

Downtown Bloomington Association Recognized for its Double Value program

The Downtown Bloomington Association revamped its Farmers Market to help provide greater access to fresh, local foods. With help from the Heartland Local Food Network, \$5 vouchers were given to the community's food-pantry users. The Market initiated a double coupon program that doubled the value of LINK purchases up to \$25. In partnership with the local School District, the



Market started a second year of its “Healthy Start Market” at a local elementary school, where children and their families learned about the Market and how to use locally grown, fresh foods. The DBA uses spreadsheets to track sales, redemptions, and card users. The program also trains vendors and volunteers on how to be reimbursed. Last year, the program substantially increased LINK sales at the Market. The judges saw this program as an exemplary way to take a farmers' market to a new level by making it available to a new demographic.

Executive Summary

The following executive summary serves as a brief highlight of the monthly activities, accomplishments, and performance information of the services provided by the City of Bloomington. Further detailed information may be found in the department sections and the subsequent appendix.

Police Department

- The following activity was generated in the Street Crimes Unit (SCU): nine warrant arrests, 16 non-warrant arrests, \$1,030 in tow fee's generated, \$50 in ordinance violations issued, 9.21 grams of cannabis seized, and 12 pills of unknown substance seized. SCU was actively involved in 392 calls for service which represents both dispatched and self-initiated calls.
- Approximately 258 traffic stops were made in August. To date, 2,349 stops have been made this year compared to 718 during the same period last year. Officers generated seven arrests from self-initiated traffic or pedestrian stops. There were four additional arrests for DUI this month bringing the total for the year to 54 as compared to 31 last year.
- As of September 2012, BPD has 122 sworn officers, down 3 from their allocation of 125. There are currently two officers in the Field Training Officer (FTO) program. These officers will complete their training by the end of the year. At least one officer has submitted paperwork to retire before the end of the year. There are currently two officers on extended military leave, one of which will be gone at least another year and a half.

Fire Department

- During August, the Department responded to 176 calls of which seven were confirmed structure fires. The 176 calls comprised 19.5% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$19,200.
- Average response time from time of call to arrival for Fire Suppression emergency calls was within the six minute benchmark at 5:44 during August.
- The Department would like to take this time to thank the City Council, Mayor and all those involved in approving the fire apparatus and the self-contained breathing apparatus. With these upgrades in equipment, safety in the Department will increase and firefighters will have more confidence in the equipment. As part of operations, it is important to replace the equipment when needed and to take advantage of the new technology offered. The breathing apparatus will be delivered within a month and will be put into service immediately. An additional Engine is due for delivery in October and the new 75' Ladder is scheduled for delivery in late May or early June of 2013. The cost of this engine is \$675,955.00

Public Works Department

- With hurricane Isaac approaching the Midwest, the Streets & Sewers Division was proactive to avoid flooding with the upcoming rains. The week before Isaac hit the Midwest, the crews cleaned sewers and inlets to prevent flooding. This resulted in zero call outs from the heavy rain.
- Public Works saw an increase of residents willing to recycle with the new Carts. Over 60% of Bloomington households have committed to recycling!

Water Department

- The Water Department continues to pump from the Evergreen Lake Reservoir. Increased demand toward the end of June resulted in supplemental pumping from the Lake Bloomington Reservoir at a 70/30 Evergreen to Bloomington split. Toward the end of August, demand dropped to the point where supplemental pumping from the Lake Bloomington Reservoir was no longer needed.
- Below normal precipitation during August combined with withdrawals from the Evergreen Lake reservoir and the Lake Bloomington Reservoir resulted in both reservoirs reporting a decline during the month. The Evergreen Lake Reservoir declined in elevation to end the month at a level approximately six feet below full. Lake Bloomington Reservoir ended the month at about 2.5 feet below full.

Parks, Recreation & Cultural Arts

- The Miller Park Summer Theater production of “Cats” concluded with two performances on Friday, August 3 and Sunday, August 5. The show experienced tremendous growth from the previous summer in all aspects of the production.
- The month of August continued the trend of an increased number of dying Ash trees with 40 requiring removal. In total, 325 have been removed this year.
- At the Pepsi Ice Center, total revenue for the month was \$7,000 more than August 2011. This summer’s revenue of just over \$100,000 yielded the second highest revenue in the six years that the Pepsi Ice Center has been open.
- Installation of the wall cap around the lake at Miller Park is continuing with a marked improvement to the stability of the wall and an increased visual appeal. The wall cap will also provide fishermen and the general public a more useable shoreline. Benches are currently being installed around the shoreline. These benches will serve as locations to fish and enjoy the beauty of Miller Park Lake.



Economic Development

- The Economic Development Office launched its new “Business” section on the City of Bloomington website. Available information includes community awards, commercial realtors, demographic information, city owned property for sale, key shopping centers and information surrounding key programs and services available to current and prospective businesses. For more details, please visit www.cityblm.org.

Planning & Code Enforcement

- Construction activity for August was down about 8% from August of last year. However, the year continues to show improvement over the past several years. Overall, construction activity is up about 12% with the value of the work up 87% from the prior year.

August 2012 Compared to August 2011	Year to Date
New home starts – up 23%	Up 15%
Building permits – down 8%	Up 12%
All construction permits – down 8%	Up 12%
Fees collected – up 28%	Up 35%
Construction Value – up 28%	Up 35%

- Through August of 2012 there have been permits issued for six buildings representing 58 dwelling units. This compares to four buildings and 48 units last year. While not seeming to be a great difference, not showing in these numbers are approximately 64 units issued through the second week of September with sites approved for an additional 84 units and approximately 140 units working through the approval process.

Information Services

- Working with PD command staff, patrol officers and the Public Works Fleet Division, I.S. staff has been working to replace the aging in-car video system being used in the police squad vehicles. In August, the new system was installed into the last police vehicles with 39 total vehicles with in-car video systems. All vehicles are now recording and archiving using the new Panasonic Arbitrator system approved by Council in April 2012.
- The new system is performing very well. It will save time as the archive, search and retrieval process is much improved over the legacy system. This retrieval process is also available from any computer on the PD network, where the old system was isolated such that only two computers were able to retrieve data. The back end server and data storage equipment for the new system has also been migrated into the City's internal cloud virtual environment, which improves its reliability and recoverability.

Police Department

Administration

As of September 2012, BPD has 122 sworn officers, down 3 from their allocation of 125. There are currently two officers in the FTO program. These officers will complete their training by the end of the year. At least one officer has submitted paperwork to retire before the end of the year. There are currently two officers on extended military leave, one of which will be gone at least another year and a half.

Crime Intelligence and Analysis Unit (CIAU)

CIAU Staff provided two hours of gang awareness training to the directors and staff of the local Boys and Girls Club. Staff also planned and organized a parole-police compliance check targeting high risk gang offenders. This joint operation netted five gang arrests for a variety of criminal violations and parole condition violations. Analysis also provided major case support to investigators in a local homicide, a nation-wide bank robbery series, multiple gang shootings, and a series of residential burglaries. CIAU has three employees.

Street Crimes Unit (SCU)

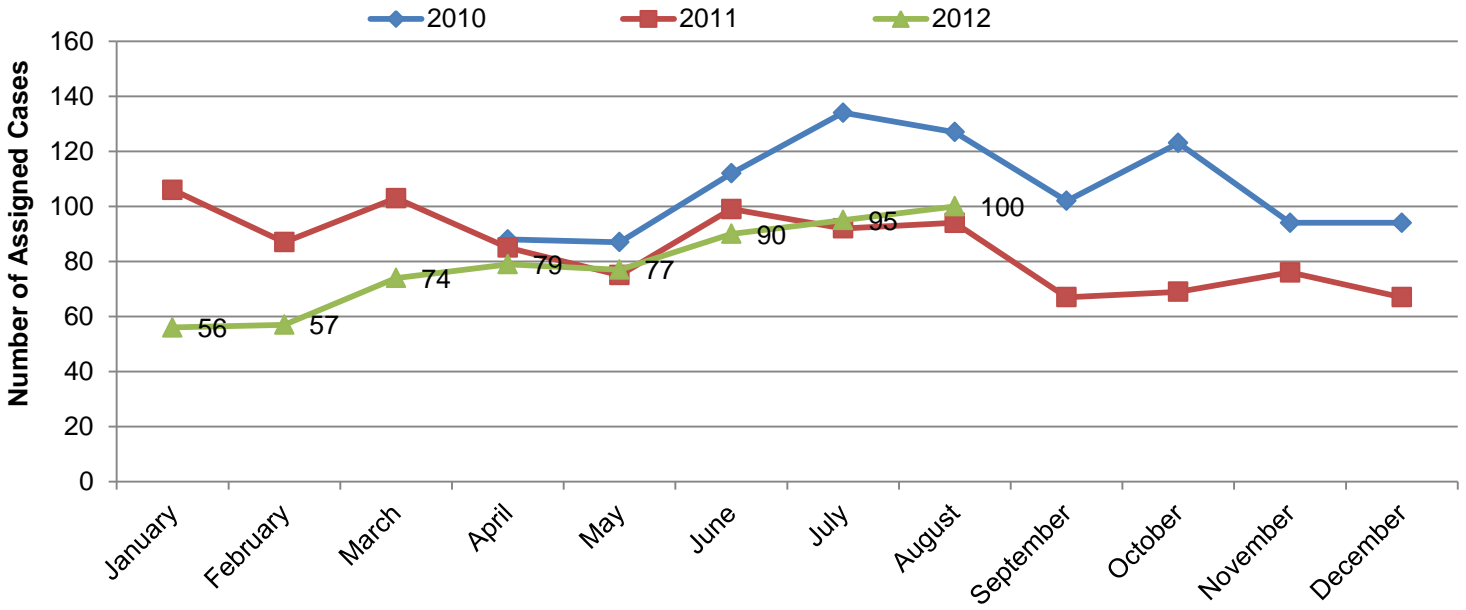
There are seven officers assigned to the SCU with an average of 6.08 working per day. SCU handled 392 calls for service, both self-initiated and dispatched calls. During the month, SCU expended 21 hours of regular duty time assisting Normal PD with their Title 3 drug investigation.

Nine warrant arrests were made; 16 non-warrant arrests; \$1,030 in tow fees generated; \$50 in ordinance violations issued; 9.21 grams of cannabis seized; and 12 pills of unknown substance seized

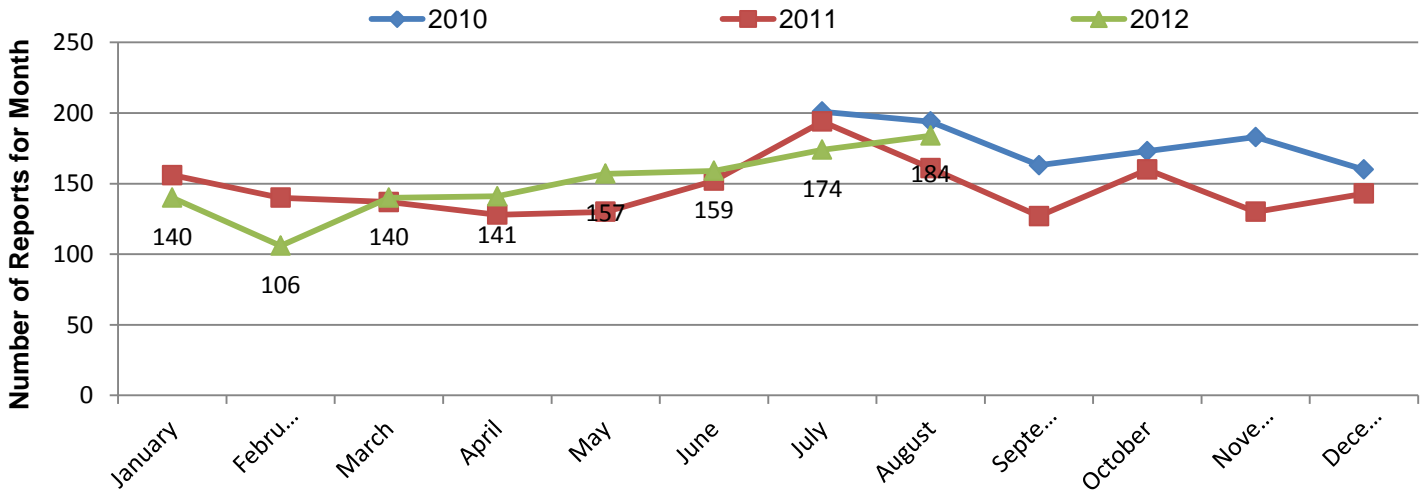
Criminal Investigations Division (CID)

CID has ten general detectives. CID assigned 100 new cases for investigation; nine cases on average assigned to detectives. Investigation into the homicide of Robert Jeronimus continues. An arrest on burglary charges was made against Charles Anderson, a resident with a long history of residential burglary.

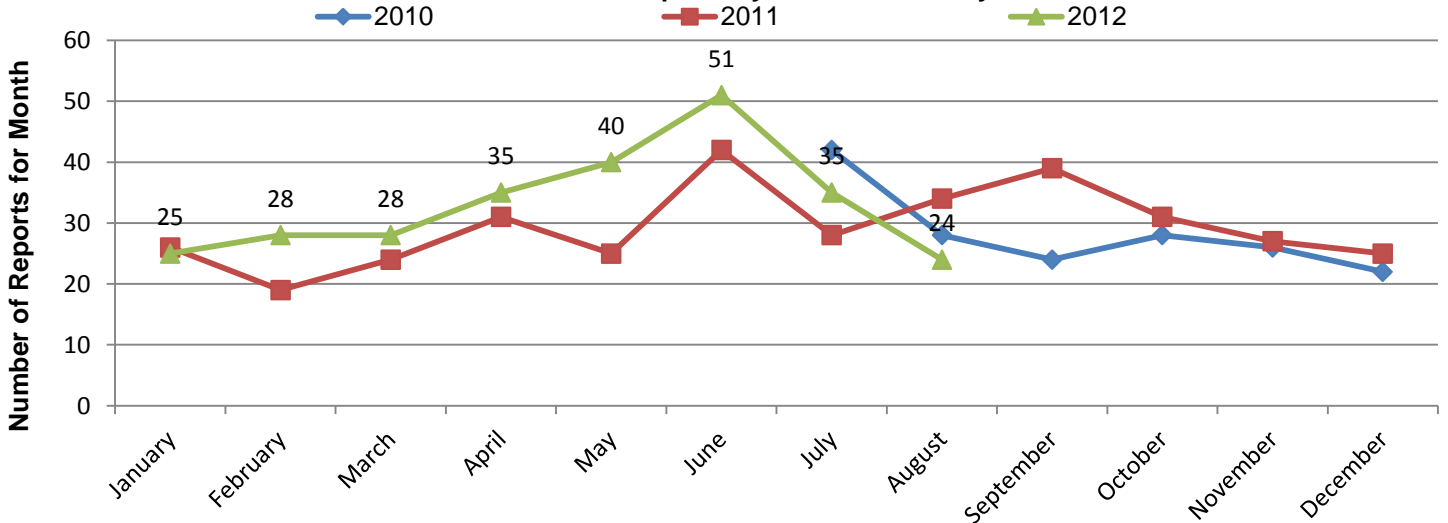
Criminal Investigation Division Assigned Cases Since April 2010



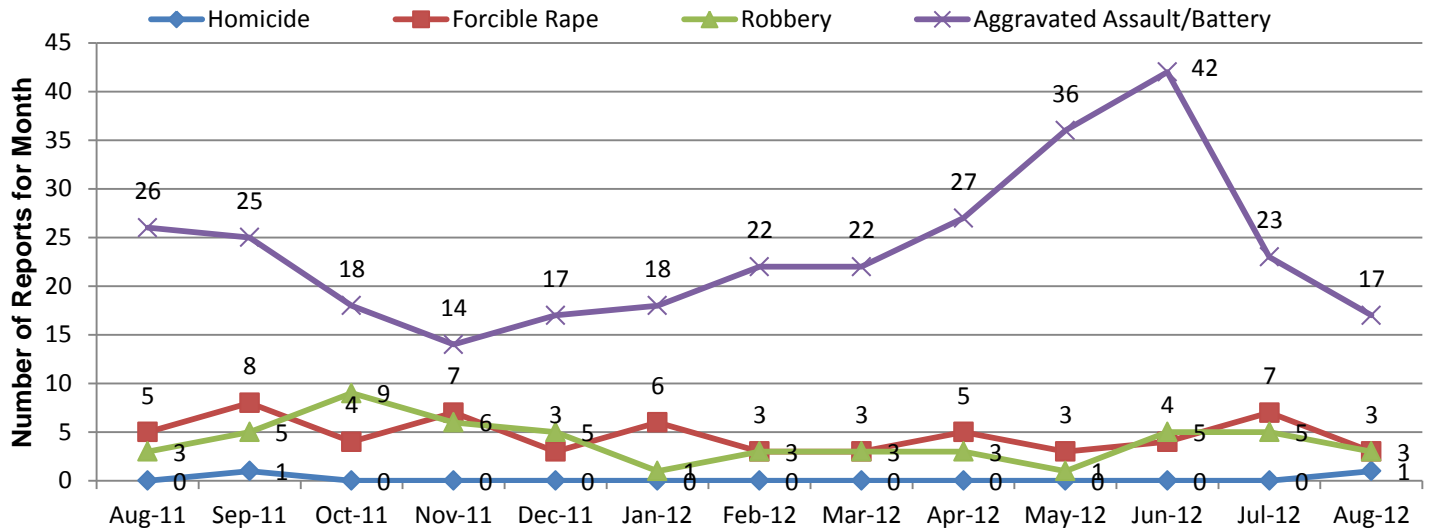
Total Property Crime Reports by Month Since July 2010



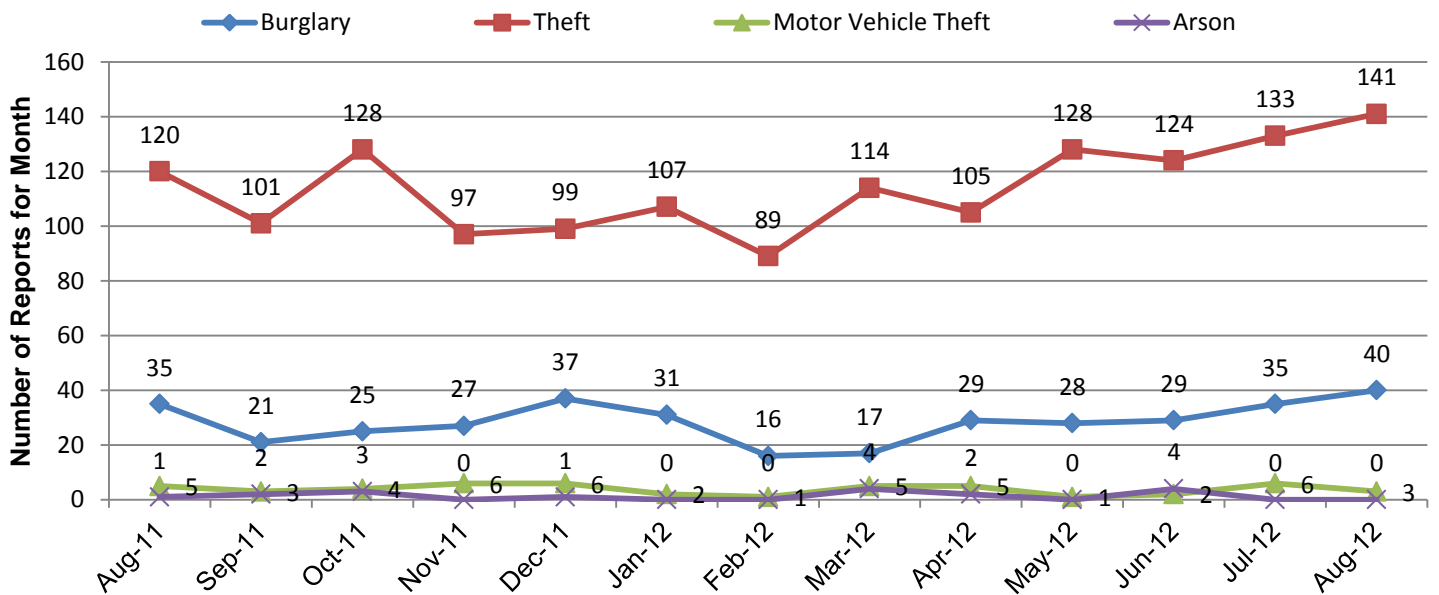
Total Violent Crime Reports by Month Since July 2010



1 Year Violent Crime by Categories



1 Year Property Crime by Categories



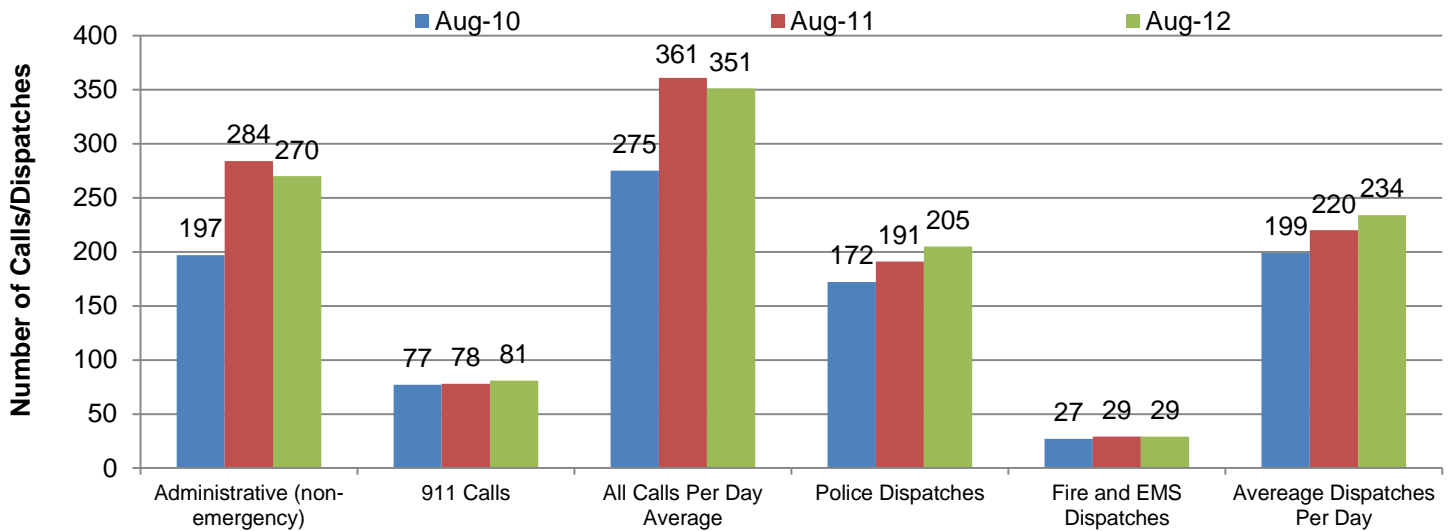
Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

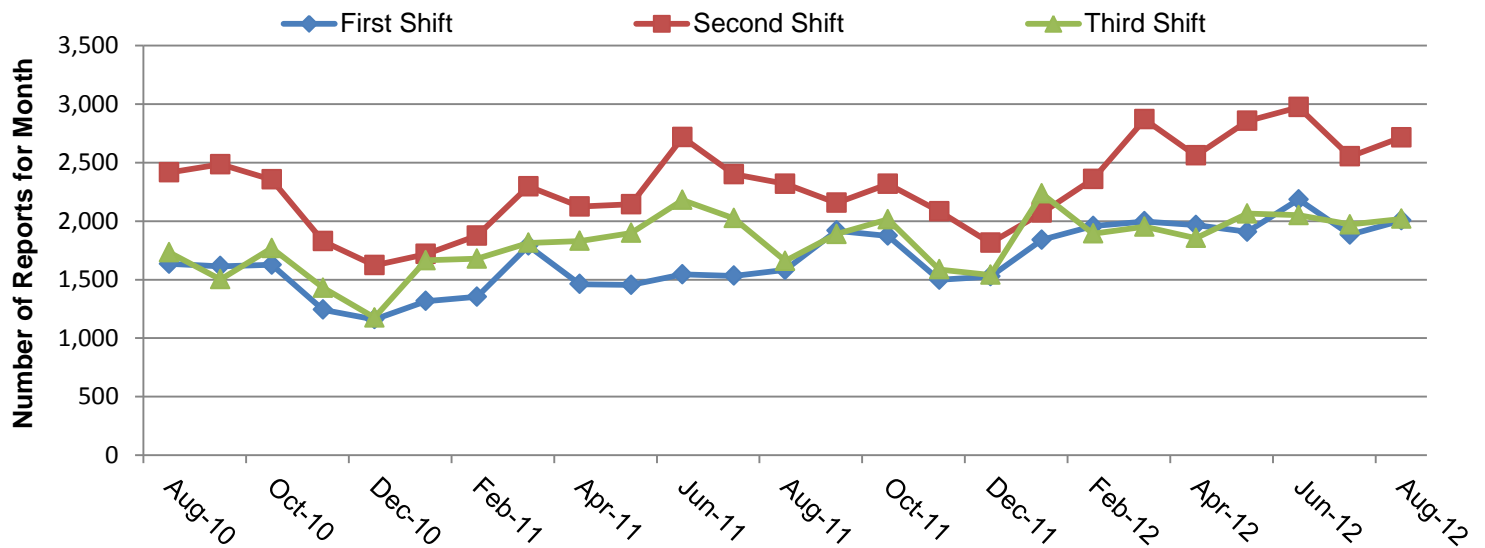
0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
71.50%	25.50%	2.40%	0.30	99.40

\$4,500 in ordinance violations for false alarms has been issued in calendar year 2012 to date. There were no major equipment issues this month. Arrowsmith Tower problems have been isolated to Frontier; they continue to work on the issue. One new seasonal telecommunicator is in training on second shift. Two full time telecommunicators were hired near the end of the month. They have completed the administrative sections of training and have been assigned to training officers on second and third shift.

Communication Center Daily Call Averages July 2010 - 2012



2 Year Police Department Calls for Service by Shift and Month



First Shift - 7 A.M. - 3 P.M.

Day shift is assigned 15 officers. Only 13 officers were available the entire month due to an SRO returning to school and injuries. The average number of officers per day was approximately 7 officers. The Neighborhood Focus Team (NFT) continued a neighborhood clean-up detail but due to lack of manpower, progress has been slow. Forty-one incidents of sex offender related problems were handled in August. Six sex offenders were arrested, two offenders were caught with a probation violation and referred for prosecution, three offenders were found non-compliant and updated, and one sex offender moved from the area resulting in removal from the BPD registry. Two traffic details were worked on Veterans Parkway resulting in 43 stops, 36 tickets issued, and 9 warnings given.

Second Shift - 3 P.M. - 11 P.M.

The Second Shift is assigned 18 officers and averaged 9.06 officers working per day. Training was held for the new tasers which have been issued and are being carried by the officers. Early in August, a neighbor reported seeing a man put a gun to his head and pull a trigger. The gun did not fire.

Officers responded and contact was made with the suspect who was transported for treatment. A search warrant was obtained and multiple firearms were recovered. On August 9, a great deal of wind damage was sustained on the west side. Trailers from Farm and Fleet were blown into the roadway. At Walmart, a motorhome was flipped in the parking lot. Later that day, officers responded to a report of a home invasion. The suspect kicked in a door and threatened to kill the resident with a knife. The suspect fled.

Third Shift - 11 P.M. - 7 A.M.

Third shift has 15 officers and averaged 8.35 officers working each night. Approximately 258 traffic stops were made in August. To date, 2,349 stops have been made this year compared to 718 during the same period last year. Officers generated seven arrests from self-initiated traffic or pedestrian stops. There were four additional arrests for DUI this month bringing the total for the year to 54 as compared to 31 last year.

A stop was made on a suspicious vehicle with scrap metal in the back of a truck. Both the driver and passenger were taken into custody. On August 16, a worker found an unresponsive homeless person under the Main Street Bridge. The victim had been beaten to death.

Fourth Shift - 8 P.M. - 4 A.M.

Fourth shift is assigned six officers which includes two canine officers. Fourth shift averaged 4.26 officers working each shift (Tuesday through Saturday). Officers made approximately 74 traffic stops this month, totaling 608 for the entire year compared to 410 during the same period last year.

VICE

There are four detectives assigned to the Vice unit. A total of 13 new cases were opened; 11 cases were closed; 9 defendants charged; two search warrants executed; \$600 in currency seized. The following drugs were purchased/seized: 2.0 grams of crack cocaine seized; 9.8 grams of crack cocaine purchased; 3.2 grams of powder cocaine purchased; 10.5 grams of cannabis seized; 222.0 grams of morphine pills seized; 8.0 grams of morphine pills purchased; 7.0 dosage units of an unknown prescription drug seized.

The vice unit expended 55.25 hours of regular duty time assisting Normal PD on their Title 3 drug investigation. The average number of officers working per day was 3.86.

*****Police Department Appendix Continues on Page 48.***

Fire Department

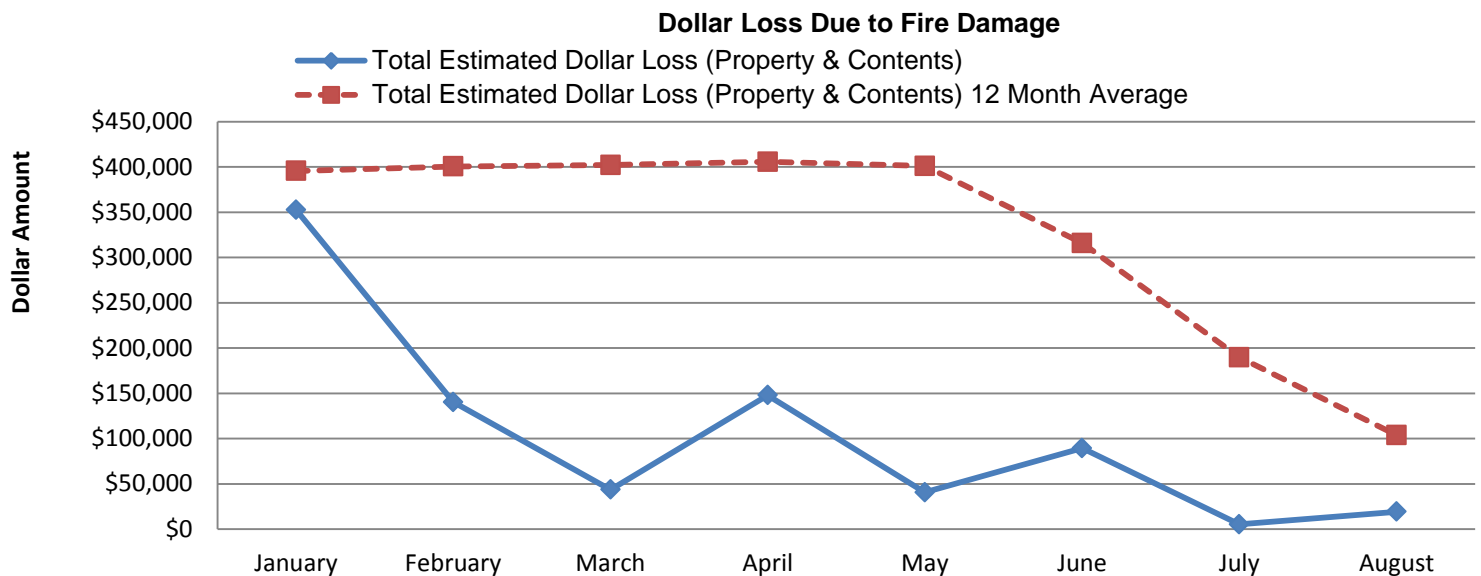
Fire Suppression

Top 5 Fire Response Types for August 2012

Rank	Response Type
1.)	735: Alarm system sounded due to malfunction
2.)	743: Smoke detector activation, no fire- unintentional
3.)	700: False alarm or false call, Other
4.)	511: Lock-out
5.)	544: Assist invalid

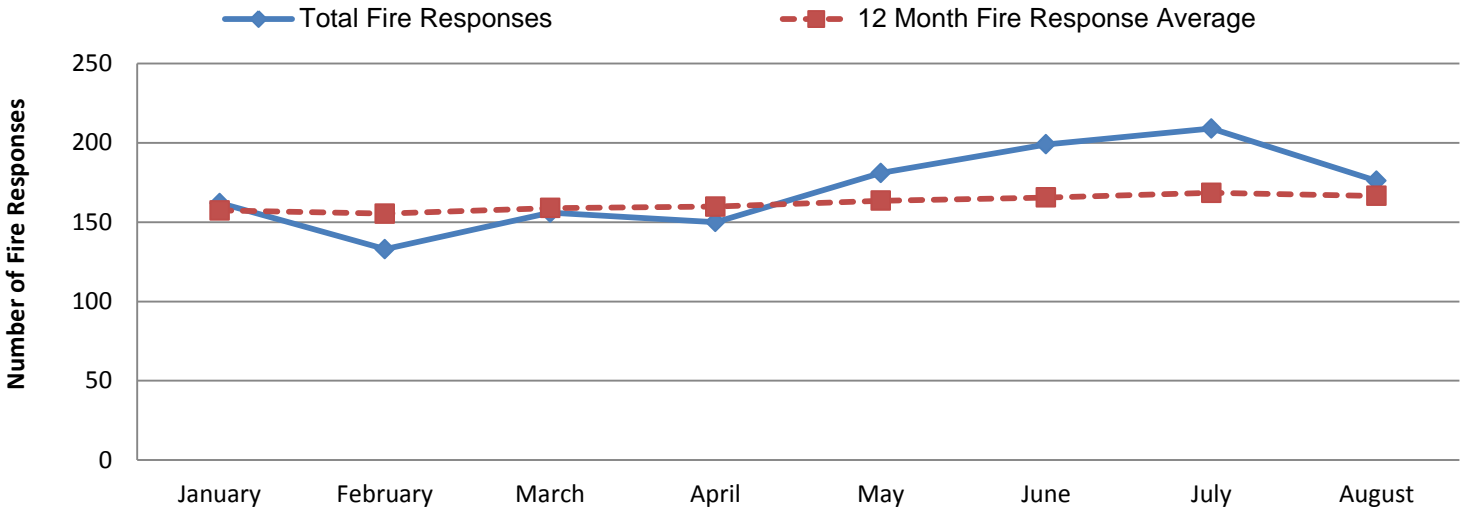
Fire Response Data: August 2012

Fire Response Type	Previous 12 Month Average	August 2012
Fire Reponses	167	176
Structural Fires	9	7
Estimated Dollar Losses (Property & Contents)	\$103,773	\$19,200



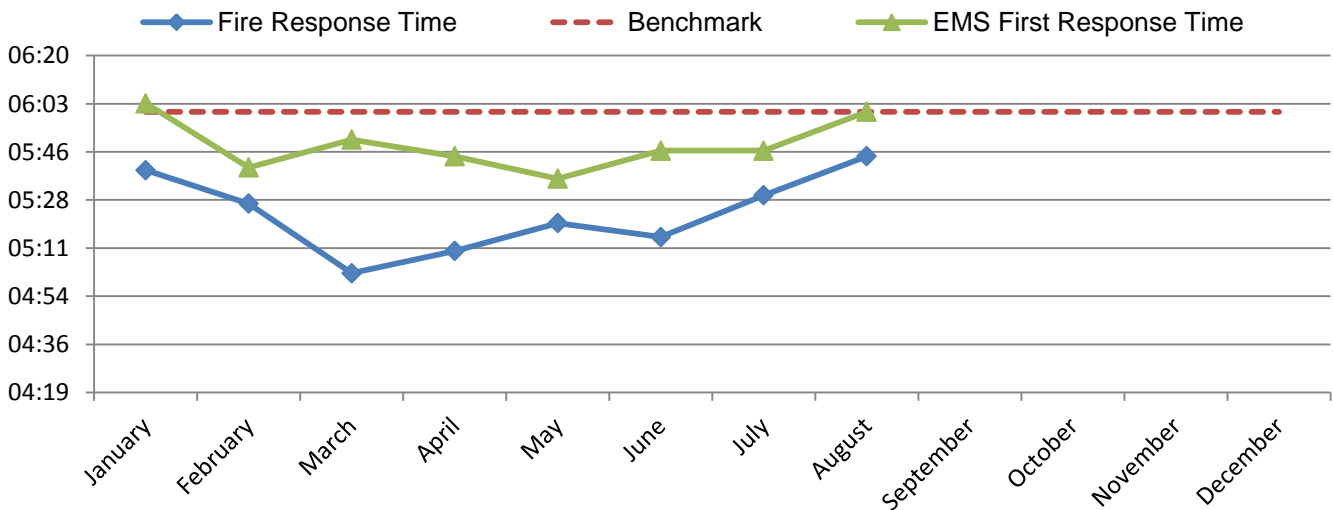
During August, the Department responded to 176 calls of which 7 were confirmed structure fires. The 176 calls comprised 19.5% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$19,200.

Fire Responses



Average response time from time of call to arrival for Fire Suppression emergency calls was within the 6 minute benchmark at 5:44 during August.

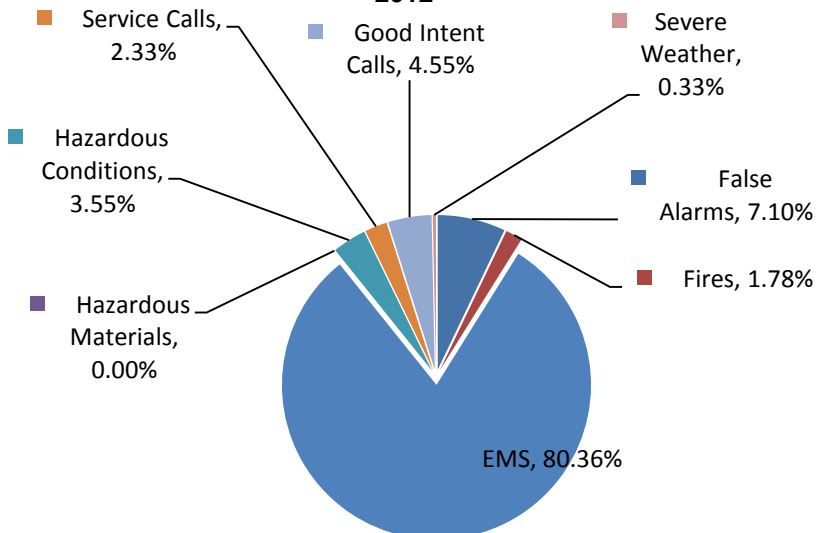
2012 Fire & EMS Call Response Analysis



Operations Report

August showed a decrease in fire calls of approximately 50 percent. There is no explanation for the decrease. Factors that are believed to have contributed to the decreased fire calls include the suspension of outdoor fires and the awareness of the extremely dry conditions early in the month. In total, the Department responded to 901 calls for the month of August. Also this month, the Fire Department decided to suspend the fire hydrant inspections due to the dry period in Bloomington.

Fire Department Types of Calls for Service August 2012



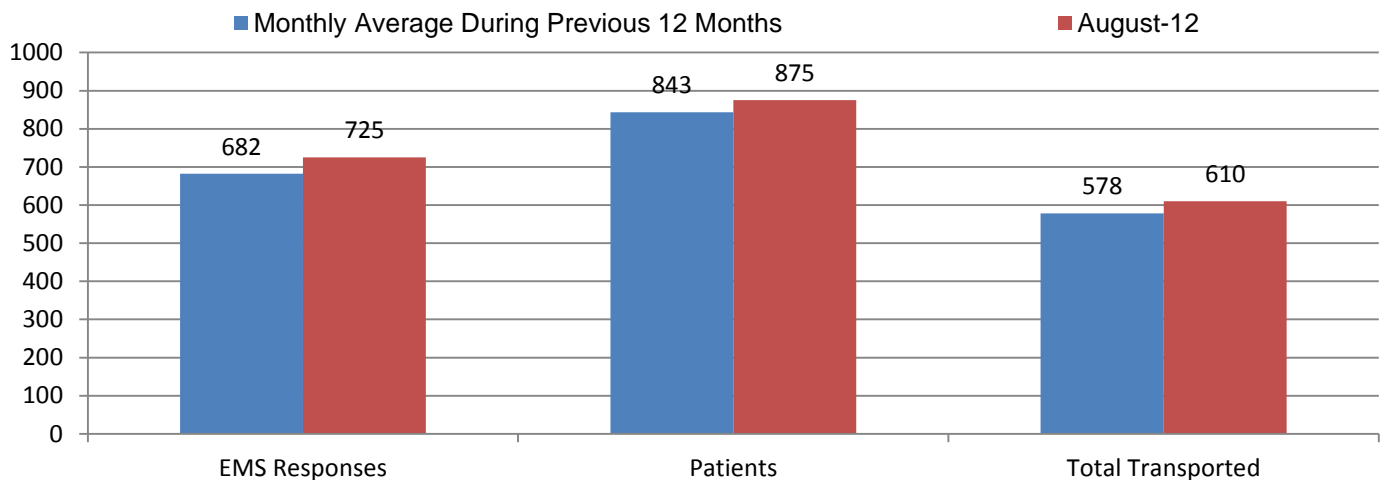
This Department is working closely with the Water Department to determine when water levels are high enough to allow for hydrant testing to resume.

Emergency Medical Services (EMS)

Activity Summary

EMS responses for August totaled 725. This represents 80.36% of the monthly call volume. From these responses, the Department provided aid to 875 patients, with 610 patients requiring transportation. The three leading EMS response types during August were Sick Person, Breathing Problem and Fall Victim. Average response time from time of call to arrival for EMS emergency calls was at the 6 minute benchmark at 6:00 during August.

EMS Responses: May 2012 and Previous 12 Month Average



Training Summary

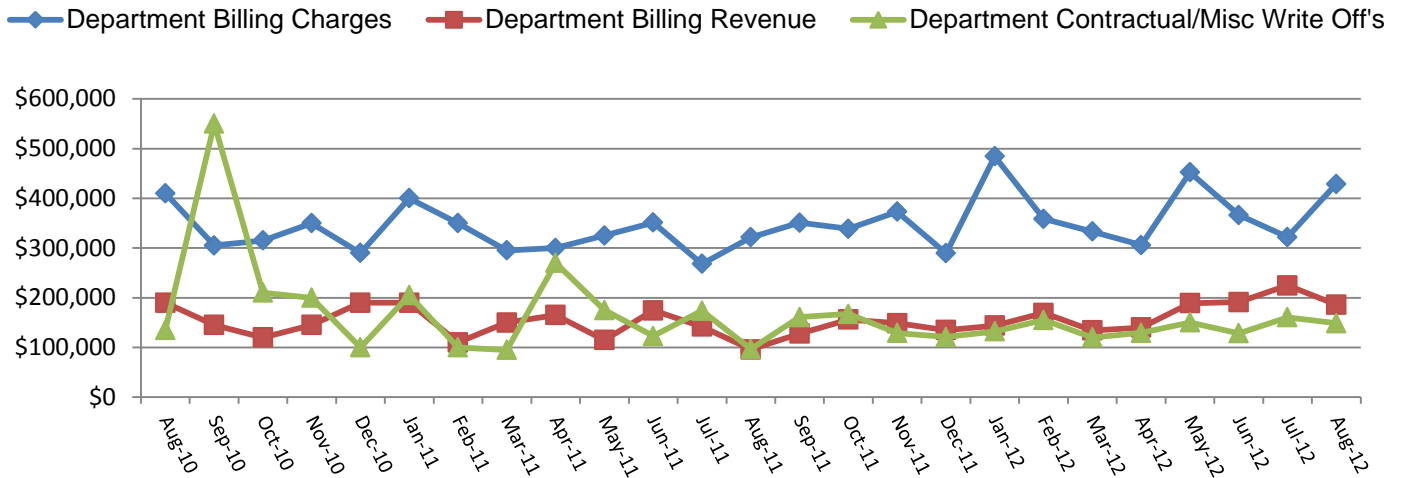
The formal training programs for August in EMS were EMS Documentation and St. Louis University Cadaver Lab Hands-on Skills.

Billing Revenue Summary

Ambulance billing contains three areas, Revenue, Charges, and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total amount billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection agency), bankruptcies, etc. The August total for revenue was \$186,163.89. The total August billing charges were \$428,691.24. The Contractual-Write offs total for August was \$148,622.77.

The Department would like to take this time to thank the City Council, Mayor and all those involved in approving the fire apparatus and the self-contained breathing apparatus. With these upgrades in equipment, safety in the Department will increase and firefighters will have more confidence in the equipment. As part of operations, it is important to replace the equipment when needed and to take advantage of the new technology offered. The breathing apparatus will be delivered within a month and will be put into service immediately. An additional Engine is due for delivery in October and the new 75' Ladder is scheduled for delivery in late May or early June of 2013. The cost of this engine is \$675,955.

Fire Department EMS Billing Since August 2010



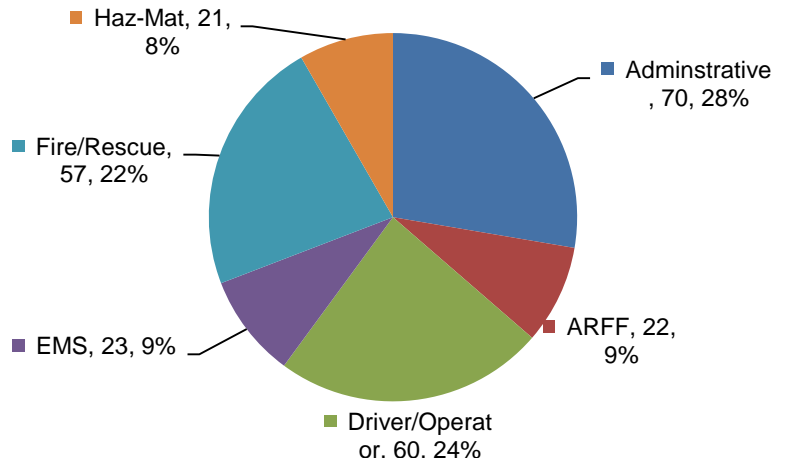
Fire Department Training Reports for August

For the month of August, 2012 the fire department held 253 training classes which totaled 1,828.47 class hours. The chart labeled, "Total # of Hours by Category" represents the total man hours of training in six categories. The class topics have been grouped into six categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, and Hazmat. The chart below represents the proportion of classes held in these six categories for the month of August.

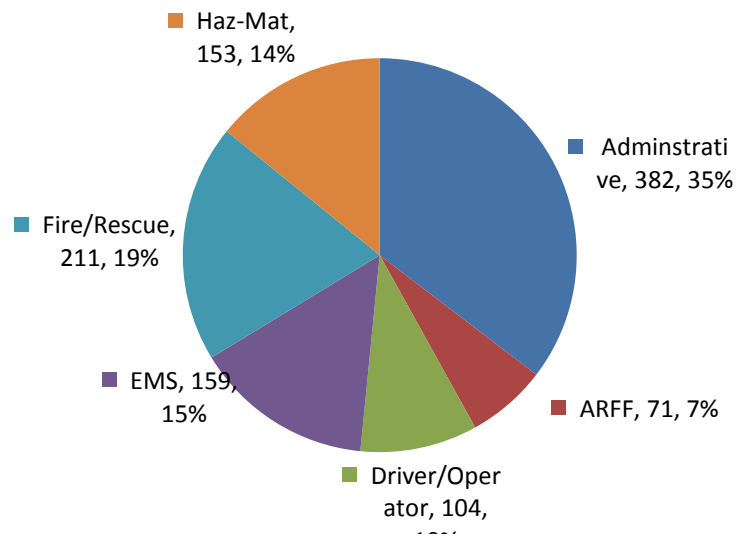
Major training subjects during this month included:

- Driver/Operator
 - Fire Service Vehicle Operators Course
 - Ongoing Truck 4 Driver Training
- Fire/Rescue
 - Water Supply
 - Firefighter Survival Drills
 - Fire Officer Leadership
- Hazardous Materials
 - Cargo Tank Cars
 - Haz-Mat Technician Team Drill
- EMS
 - EMS Documentation
 - St. Louis University Cadaver Lab Hands-on Skills

Total # of Training Classes by Category



Total # of Hours by Category



Fire Department Appendix Continues on Page 49.

Public Works Department

Solid Waste Division

Recycling Sign Up A Huge Success

- City of Bloomington increases recycling by 20% with introduction of new cart program
- Participation in curbside recycling is at nearly 60 percent. The deadline to register for November delivery is Friday, August 31

The City of Bloomington is encouraging all residents interested in participating in the City's curbside recycling program to register by Friday, Aug. 31 in order to be included in the first round of cart delivery in November. Since the introduction of the new program in early July, household recycling has increased from 40 to 60 percent. The program is designed to make recycling cleaner and easier for residents.

All those who currently participate in the program will automatically receive a 95 gallon cart in November. Registrations received after Aug. 31 will be delivered in February 2013.

"The response to the new cart program has been incredible. In just the first seven weeks of the program, we've reached a participation level that many cities strive for and work years to achieve," City of Bloomington Director of Public Works Jim Karch said. "We've made recycling easy and convenient for residents and the result will be a cleaner, more sustainable community for everyone."

The new cart program will help residents store more recyclables in one container, taking less room in their garage and making it cleaner and easier to move to the curb for pick-up

For each additional household that participates in the curbside recycling program, the volume of garbage sent to landfills is reduced by 600 pounds annually. According to the Environmental Protection Agency (EPA), in 2009 more than 33% of all disposed waste was recycled; 243 million tons of waste was hauled to a landfill and 82 million tons of waste was recycled.

Products that are accepted as part of the Bloomington curbside recycling program include paper, plastic, metal, glass and aluminum cans.

 YES				NO	
Paper & Cardboard	 Newspapers	 Magazines and Catalogs	 Junk Mail and Paper	 Cereal and Food Boxes	 <p> No Drinking Glasses No Ceramics No Mirrors No Window Glass No Scrap Metal No Food Scraps No Light Bulbs No Hazardous Waste No Motor Oil Bottles No Hypodermic Needles No Medical Waste No Plastic Bags No Styrofoam No Yard Waste No Garbage No Electronics </p>
	 Pizza Boxes	 Cardboard	 Books (Remove hard covers)		
Plastic #1-5 & 7	 Water and Soda Bottles	 Milk and Juice Jugs	 Detergent Bottles	 Plastic Tubs and Jars	
	PLEASE RINSE CONTAINERS OUT				
Glass & Metal	 Glass Bottles (Green, Clear, & Brown)	 Glass Jars (Separate lid from jar before placing in cart)	 Aluminum Cans	 Tin and Steel Cans	
	PLACE THESE ITEMS IN CART		DO NOT PLACE THESE ITEMS IN CART		

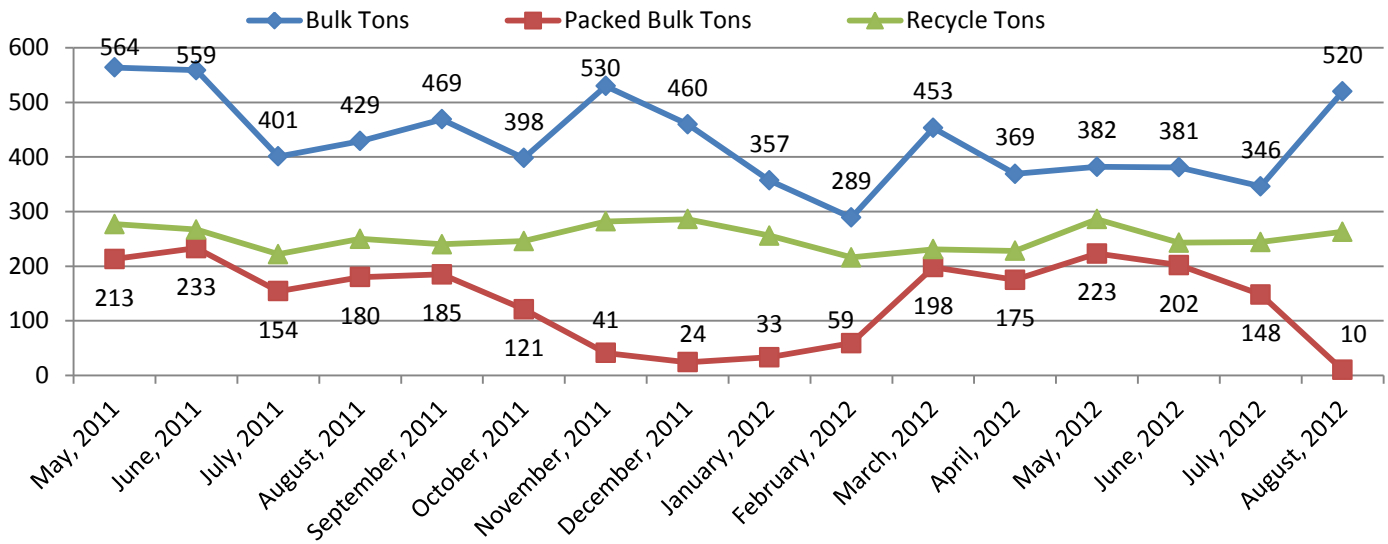
- First round of Cart sign up ends on August 31, 2012.
- Public Works saw an increase of residents willing to recycle with the new Carts. Over 60% of Bloomington residents have committed to recycling!
- Support Staff takes additional 1,100 direct phone calls, 439 Emails & Postcards, 710 messages from 434-CART. In addition, 4,926 citizens signed up on the City's website in July.

At the August 13, 2012 Council Meeting, Council approved the selection of Rehrig Pacific Company as the Vendor to provide 65-gallon and 95-gallon Black Wheeled Recycling Carts with Blue Lids.

The Solid Waste Division provided gravel and maintenance for six alleys throughout the City in August.

Working both day and night shifts, 1,317 miles of streets were swept in the month of August

Bulk and Recycled by Ton



Streets and Sewers Division

With hurricane Isaac approaching the Midwest, the Streets & Sewers Division was proactive to avoid flooding with the upcoming rains. The week before Isaac hit the Midwest, the crews cleaned sewers and inlets to prevent flooding. This resulted in zero call outs from the heavy rain.



Village of Downs Projects	Status
Kickapoo Trunk Sewer, Pump Station & Force Main	Punch List Items

IL Department of Transportation Projects	Status
Veterans Pkwy/Morris Ave/Six Points Rd/Greenwood Ave	In Construction (90% Complete)



- Pictured above: Pavement repair of Colton Ave. from Washington Street North to Emerson St. and brick replacement on Jefferson St. near Bolton, repair need due to water main break.

Engineering Division

Work Type	Outstanding Work Orders
Street & Alley Repair, 2012-2013	In Construction (55% Complete)
General Resurfacing, 2012-2013	In Construction (35% Complete)
Tanner St. Reconstruction	In Construction (99% Complete)
Morris Ave Reconstruction, Fox Hill to Fire Station	In Construction (10% Complete)
2012 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)	Out for Bid
2011 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)	In Construction (99% Complete)
Regency Pump Station Improvement	In Construction (1% Complete)
Eagle Crest East Pump Station Improvements	In Design (10% Complete)
Locust Colton CSO Elimination, Phase 1	In Construction (50% Complete)
Lafayette St Reconstruction, Maple to Morrissey	In Construction (31% Complete)
Constitution Trail – Grove to Croxton	Punch List Items
50/50 Sidewalks & Handicap Ramps 2012-13	In Construction (1% Complete)
2012 Drainage Improvements	In Construction (87% Complete)
Hershey Road: Hamilton Road to 750' South	In Design (60% Complete)
Sanitary Sewer & Storm Water Master Plans	(45% Complete)
Highland Golf Course Storm Sewer	In Design (10% Complete)

Private Development Projects	Status
Commercial Site Plans	14 Plan Sets Reviewed
Grove Subdivision, 4 th Addition	In Review
Grove Subdivision, 3 rd Addition	Punch List Items
Grove Subdivision, 2 nd Addition	Punch List Items
Cedar Ridge Subdivision, 1 st Addition	Punch List Items
Wingover Apartments	In Construction (99% Complete)
Harvest Pointe- Phase II	Punch List Items
Links at Ireland Grove	Punch List Items
Loeseke Sanitary Sewer	Punch List Items
Kickapoo Creek Stream Restoration, Phase III	Completed
Hamilton Road: Brookridge Apts Entrance to 1200' East	In Construction (90% Complete)
Empire Business Park, 2 nd Addition	Punch List Items

Street & Alley Repair

The Public Works Department has staff that does minor maintenance to streets and alleys including pothole repair and minor patches. Major street and alley work is handled by contractors working for the City. Annually, the City has a contractor resurface streets and alleys. During 2012, the City has two different contracts. Because of this, streets will be completed in different time frames based on the contractor.

Information about the City of Bloomington streets is maintained in a GIS - Geographic Information System by the Engineering Division of the Public Works Department. The condition rating along with other information is used to help determine which streets will be resurfaced each year. The public can view an interactive map with the pavement rating layer by visiting the City of Bloomington's website.

Resurfacing a street may also including milling off the existing surface, spot repairs, and adjusting manholes and other utilities in the street. During certain stages of construction, parking will be prohibited during the day, typically from 7 AM – 5 PM. At times, access to driveways will be limited for a few hours. A representative of the Public Works Department oversees the construction work. If there are any special needs or concerns, please contact the Engineering Division of the Public Works Department at 434-2225.

The schedule of streets for resurfacing in 2012:

STREET	FROM	TO	TENTATIVE WORK START DATE	ANTICIPATED RESURFACE DATE
Auto Row Dr	GE Rd	Cul-de-sac	9/4/2012	9/19/2012
Brigham School Rd	Morris Ave	1300' East	6/25/2012	Done 7/23/2012
Cottage Ave Bridge			September 2012	9/27/2012
Eldorado Rd	Lincoln St	McGraw Dr	9/10/2012	Done 9/17/2012
Ireland Grove Rd	Towanda Barnes Rd	Kickapoo Crk Bridge	6/25/2012	Done 7/3/2012
Lincoln St	Eldorado Rd	east of Arcadia	9/10/2012	Done 9/19/2012
Morris Ave	Brigham Heights Rd	north of Lutz Rd	6/25/2012	Done 7/23/2012
North Pointe Dr	Harbor Pointe Cir	Fort Jesse Rd	9/5/2012	9/21/2012

General Resurfacing

Beginning the week of July 23, 2012, reclaimite preservative treatment will be applied to local streets. Temporary 'No Parking' signs will be placed in the blocks to be done prior to treatment. An applicator truck sprays the reclaimite on the asphalt surface. The material penetrates into the asphalt and changes color in about 15-30 minutes depending on temperature and other factors. A light coating of sand is then applied to absorb any material left-over and reduce tracking of the material. One half of the road will remain open during treatment.

Reclaimite is an emulsion made up of specific petroleum oils and resins. It penetrates into the top layer of asphalt pavement and brings the Maltene and Asphaltene ratio back to a proper balance. The rejuvenating process keeps the pavement flexible, so both cracking and road fatigue are reduced. It also seals the pavement from air and water, slowing the oxidation process and reducing the loss of small aggregate. This type of treatment is designed to keep the good streets in good condition longer.

Locust Colton CSO Elimination – Phase 1

This is the start of a multi-phase project to separate sewers leading to the combined sewer overflow (CSO). Most of the construction work will be done in the streets of Towanda, Country Club, Perrin, Jefferson, Washington and Mercer. Work to be done includes new sanitary and storm sewers as well as some replacement watermain. This project will be funded through an IEPA - Illinois Environmental Protection Agency 20 year loan with 1.25% interest and 25% principle forgiveness. Repayment of the loan will be from Sewer, Storm Water and Water Funds.

Lafayette St. Reconstruction from Maple to Morrissey

This project includes the complete removal of the existing Lafayette Street between Maple Street and Morrissey Drive. The new road will be 3 lanes wide with a center two way left turn lane. The new road includes curb and gutter plus sidewalk on the north side. Construction should be completed by the end of the year 2012. Primary funding for this project is from Motor Fuel Tax Funds in the amount of \$918,888 with an additional \$254,541 coming from the Water Fund.

Update 9/10/2012 – Underground work is complete. Preparation of the road bed is underway. Project is currently on schedule for a November 2012 completion.

Update 7/20/2012 – Beginning Tuesday July 24th Lafayette Street will be closed to through traffic from Morrissey Drive to Bunn Street. Access will be maintained to businesses and residences. This closure is expected to last until the end of October 2012.

Morris Ave. Reconstruction from Fox Hill Apartments to Six Points Road

This project includes the complete removal of the existing Morris Avenue between Fox Hill Apartments and the south end of Forrest Park. The new road will be 3 lanes wide with a center two way left turn lane. The new road includes curb and gutter plus sidewalk on both sides. Construction should be completed by the end of the year 2012. Primary funding for this project is from Motor Fuel Tax Funds and is estimated to cost \$1,465,000.

Update 8/21/2012 - Beginning Thursday, August 23 access to businesses and residents within the project limits will be provided by a temporary road. Access to 1609 S. Morris and all properties south of this address will be from the south only. Access to 1607 S. Morris and all properties north of this address will be from the north only. Forrest Park will only be accessible from Springfield Road.

Update 7/20/2012 – Beginning Monday July 23rd Morris Avenue will be closed to through traffic from Six Points Road to Butchers Lane. Access will be maintained to businesses and residences. This closure is expected to last until the end of November 2012.

Customer Service Calls	
August 2012 Call Center	2,167 Inbound Calls
August 2012 Public Works Office	80 In-person Assistance Contacts

Erosion Control/Complaints Inspection Report	
New/Maintenance Erosion/Storm Water Management Inspections	181
Erosion/Storm Water Management Complaints	7
Inspection & Complaint Files Closed	

Erosion Control/Complaints Inspection Report		
Fleet Division	August 2011	August 2012
Work Order Requests	314	452
Total Repair Orders Closed	290	406
Preventative Maintenance	24	46
Total No Lead Gallons	16,012	15,856
Total Cost	\$53,147	\$54,898
Avg. Price Per Gallon	\$3.32	\$3.46
Total Diesel Gallons	13,855	13,567
Total Cost	\$45,166	\$51,047
Avg. Price Per Gallon	\$3.26	\$3.76



Fleet Division put five new Ford F150 into service. Three for the Parks and Rec Department and two for the Water Department.

Fleet Division put one new International Dump truck into service for the Sewer Maintenance Division. This unit will also be used to plow snow and spread anti-icing materials.

Water Department

Reservoir Conditions

The Water Department continues to pump from the Evergreen Lake Reservoir. Increased demand toward the end of June resulted in supplemental pumping from the Lake Bloomington Reservoir at a 70/30 Evergreen to Bloomington split. Toward the end of August, demand dropped to the point where supplemental pumping from the Lake Bloomington Reservoir was no longer needed.

Below normal precipitation during August combined with withdrawals from the Evergreen Lake reservoir and the Lake Bloomington Reservoir resulted in both reservoirs reporting a decline during the month. The Evergreen Lake Reservoir declined in elevation to end the month at a level approximately six feet below full. Lake Bloomington Reservoir ended the month at about 2.5 feet below full.

Drought Update

Central Illinois continues to experience “severe drought” conditions for the month of August, according to the United States Drought Monitor Report. This report is compiled by several Federal and State agencies as well as academic partners. During the month of August, recorded flow levels in the Mackinaw River were similar to levels recorded in the 1988, the year of the last major Illinois drought.

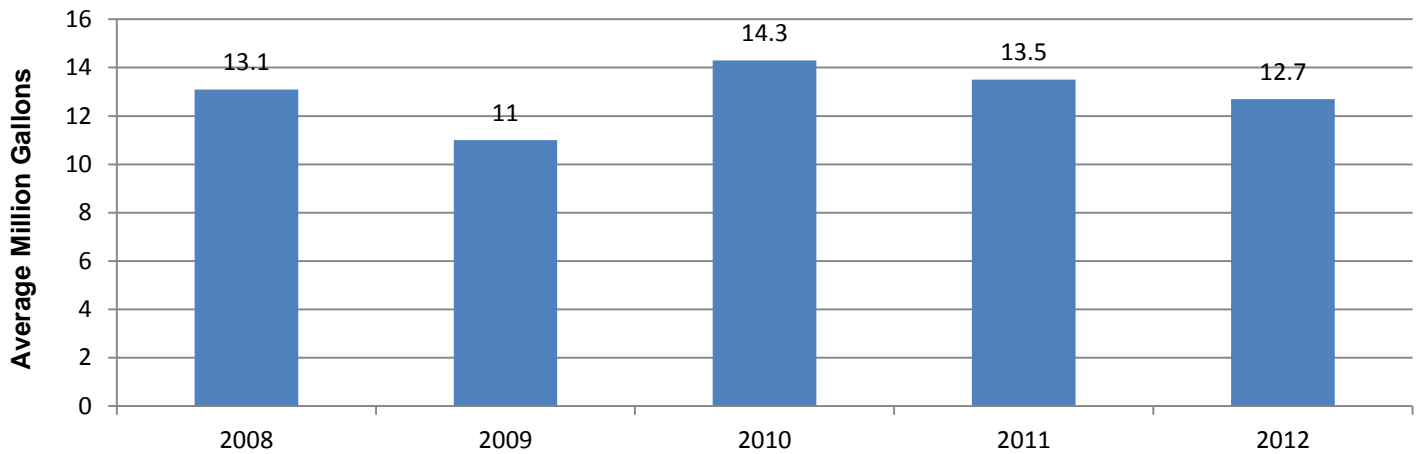
Water Quality

The conditions in August were ideal for certain taste and odor causing algal species that can grow at quick rates and cause an algal “bloom.” After receiving customer complaints that the water had a “dirty” taste accompanied by an odor, the Water Department studied recent water samples. Information gathered from the samples found that algal levels are low but have increased slightly to a level where some individuals were able to notice the taste and odor changes.

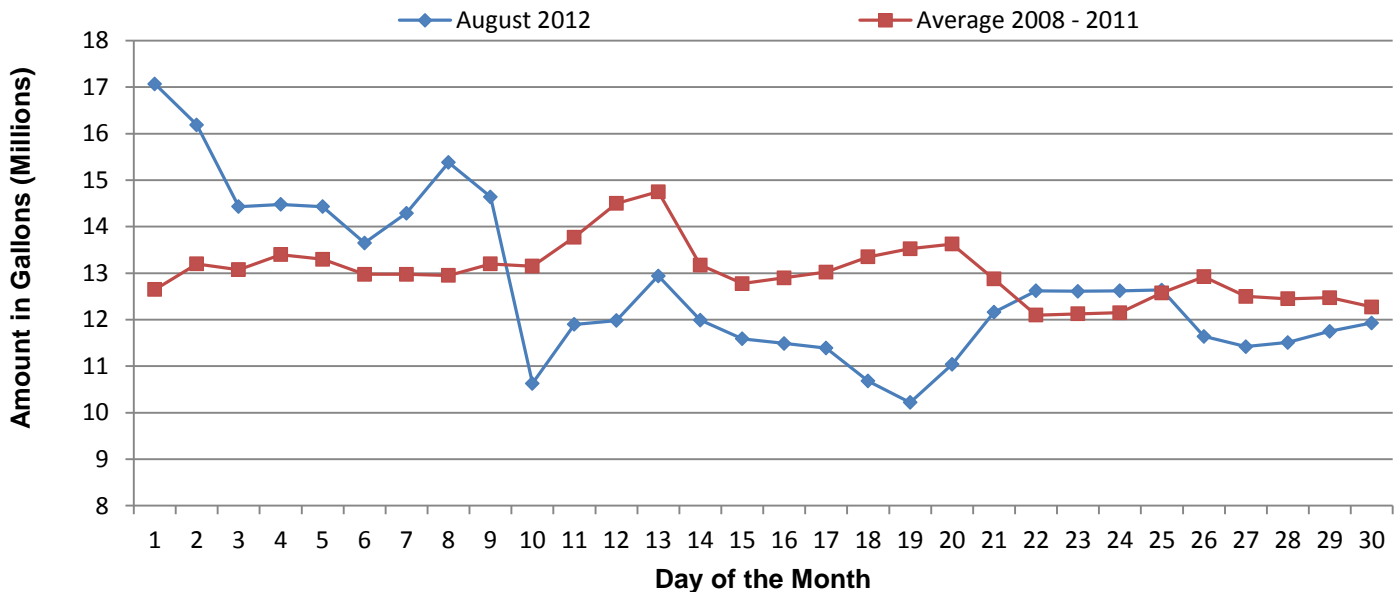
Pumpage

In August, the Water Department pumped an average of 12.7 million gallons per day (MGD) with a peak day of 17.1 MGD on August 1, 2012. The August average for 2012 can be compared to the average daily pumpage during August 2011 of 13.5 MGD, 14.3 MGD in 2010, 11.0 MGD in 2009 and 13.1 in 2008.

Avg. Million Gallons Pumped: August



Water Delivered to Customers (in Millions of Gallons): August 2012 and August 2008-2011 Four Year Average



Infrastructure

The City’s Morris Avenue reconstruction project started in August. The focus of this project is to rebuild Morris Avenue from Six Points Road North to the bridge over Goose Creek. The Water Department budgeted \$250,000 to replace some older water infrastructure. In August, most of the new water main was installed with the old water main being abandoned in place.



Morris Avenue Water Main Installation: August 2012

The Locust/Colton CSO and water main project continued during August. The water main construction continued with the installation of new fire hydrants on the existing 12" water main on Washington Street from Perrin Street to Fairview Avenue. The is approximately a \$3 million water main replacement project that will replace undersized, obsolete and poorly performing water main as well as replacing lead service lines, obsolete valves and fire hydrants. The project is funded through the IEPA state revolving loan fund with 25% of the project cost being forgiven.

Locust-Colton Water Main Replacement Work- August 2012

An unforeseen circumstance was encountered while on the Locust/Colton CSO and water main replacement project. While digging in the western most lane of the southbound lanes of Towanda Avenue, the contractor excavating for the installation of the water main ran into an abandoned buried oil storage tank. This tank was removed in August. Soil samples that were collected confirm that there was no contamination as a result of the abandoned oil tank. All results should be available in early September.

The fire hydrant testing program was suspended this month due to the drought conditions. The program is scheduled to resume when the drought conditions have relaxed.

In August, the Water Department serviced two hydrants and replaced 17. This brings the fiscal year total to 103 hydrants serviced and 44 hydrants replaced. Of the 44 hydrants replaced, 24 have been funded through the Operations and Maintenance account. For hydrants funded through the O & M account, about \$84,000 has been spent by the Water Department (\$3,500 per hydrant). As of the end of August, there are no hydrants out of service.



	FY13	FY12	FY11	FY10	FY09	FY08
Hydrants Overall	4300	4228	4213	4000	3900	3800
Out Of Service Hydrants	0	0	0	13	100+	600+
Hydrants Serviced	103	330	261	185	381	543
Hydrants Replaced	44	79	72	59	75	23
% Hydrants In Service	100	100	100	99.7	97.4	84.8

In August, the fire hydrant operational testing program was able to test 135 hydrants before the program was suspended due to drought conditions. This brings the 2012 program total to 2,749 hydrants or 65% complete. There were no fire hydrants that were called out of service. The average time it takes to return a fire hydrant back to service after it has been called out of service stands at 5.0 days for the year. The Water Department service measure for FY13 is a return to service time of not to exceed 5.0 days as measured as an annual average.

Staff continued to paint hydrants during August. About 130 hydrants were painted, adding to the total of about 3,300 hydrants that have been painted in recent years. There are about 4,400 hydrants in the distribution system.

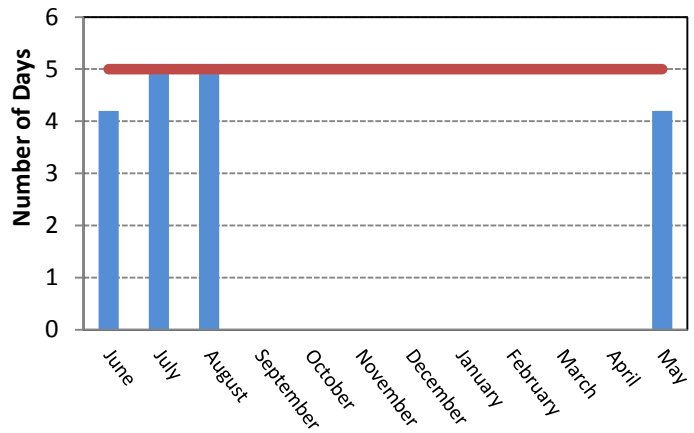
Several hydrants in the Lake Bloomington area were tested, painted, tagged and maintained in August.

Staff continued to work with Southgate Estates on a solution to the low pressure/volume concerns in the private water distribution system within the mobile home park. Southgate Estates is a mobile home community of approximately 365 mobile home pads. This park is located on South Route 51, south of Hamilton Road and east of Main Street (S Route 51). The City is assisting with this issue because the low flows and volumes are a concern for the firefighting capabilities within the park. The park manager has selected a contractor and work should begin in early September.

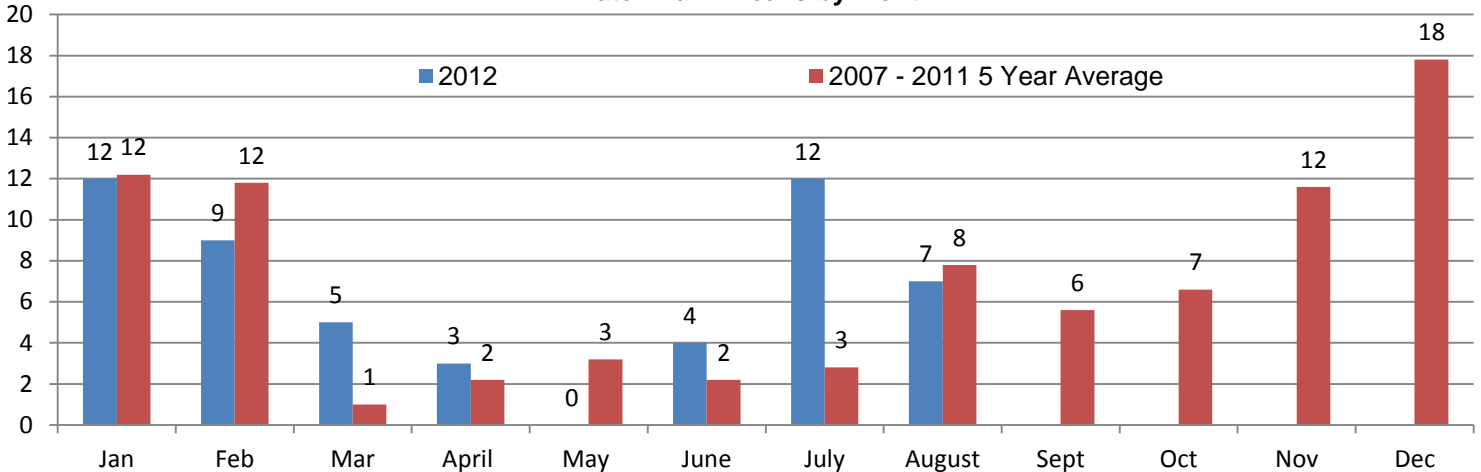
The Department made one valve repair/replacement during the month of August.

There were seven water main breaks in August. The Calendar year total for 2012 is 52 main breaks.

Average Number of Days to Return Fire Hydrants to Service by Month
 Average Number of Days to Return Fire Hydrant to Service

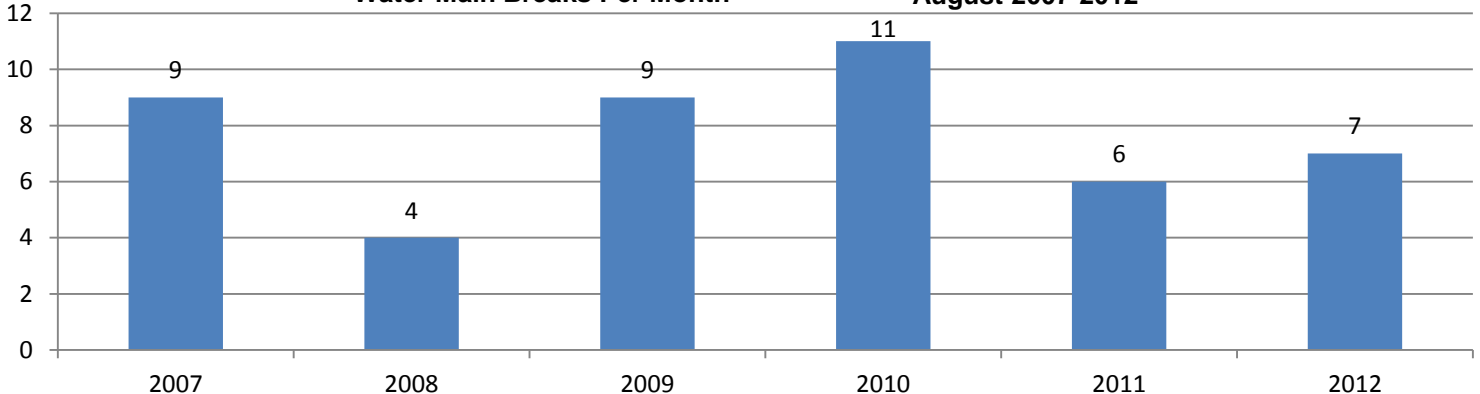


Water Main Breaks by Month



Water Main Breaks Per Month

August 2007-2012



During August, staff replace/repaired thirteen water service lines/curb stops. Most of these were old lead service lines. It is beneficial to remove lead from the City water system.

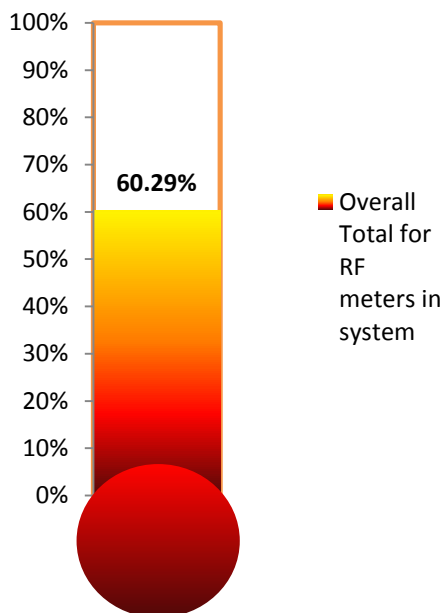
August has been a busy month for the Joint Utility Location Information for Excavators (JULIE) work. There are three fiber optic installation companies working throughout the City in addition to the large Locust/Colston CSO and water main replacement project.

Metering

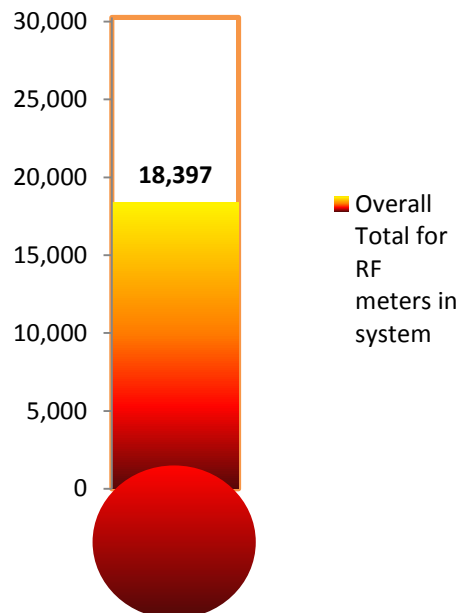
The Department installed an additional 555 Radio Frequency (RF) meters during the month of August (32.4% of FY12 goal). The installation goal for FY12 is 7,000 units. In FY11, 6,069 meters were installed. Upon completion of this project, the meter change-out program will eliminate the need for Meter Readers. Since this is a multi-year project, those positions have been eliminated as more RF units are installed. Currently, the Department employs one Meter Reader compared to three in 2009.

Radio Frequency (RF) Meter Installations

Overall % Total for RF meters in system



Overall Total for RF meters in system



The breakdown of the overall meter inventory in the system is about 1,030 meters that are commercial/industrial and about 29,400 that are residential.

Due to staff focus on correct meter applications, no Unitized Measuring Elements (UME's) on large meters in the system were changed out.

In August, one meter was changed from a turbine meter to a compound meter. Turbine meters are the preferred choice for installation where there will be a high volume of flow on a consistent basis. If the flow volumes will vary (i.e. apartment buildings), a compound meter is the preferred choice. Over 10 years ago, the Department made the decision to remove all compound meters from the system. Since that time, the Department has been installing compound meters in locations that conform to industry standards for compound meter installation. Although compound meters are more expensive than turbine meters, in the long run, they pay for themselves by accurately measuring the actual water used by a customer.

Water Department appendix continued on page 51.

Parks, Recreation and Cultural Arts Department

Miller Park Summer Theatre “Cats”

MILLER PARK SUMMER THEATER, “CATS”

The Miller Park Summer Theater production of “Cats” concluded with two performances on Friday, August 3 and, due to a Saturday rainout, Sunday, August 5. The show experienced tremendous growth from the previous summer in all aspects of the production:

Attendance for the five-show run rose from 2,950 in 2011 to 4,500 this year. Merchandise sales organized by the show parents (to support the cast party, among other things) increased \$699 to a total of \$1,030.

Patron donations likewise grew \$551 to a total of \$1,400.

The total cost to produce the show dropped almost \$3,000 from the previous summer.



Bloomington Center for the Performing Arts

The BCPA welcomed 9,699 people to 28 different events and activities in August.

BCPA Main stage and Spotlight Events

Lyle Lovett

The BCPA kicked off its 2012-13 season with Lyle Lovett and his Large Band on Wednesday, August 22. Returning to the BCPA following his February 2011 acoustic performance with John Hiatt, Lovett performed to an audience of 774. The event was sponsored by Rick and Sherry Galbreath.

BRÜEGALA

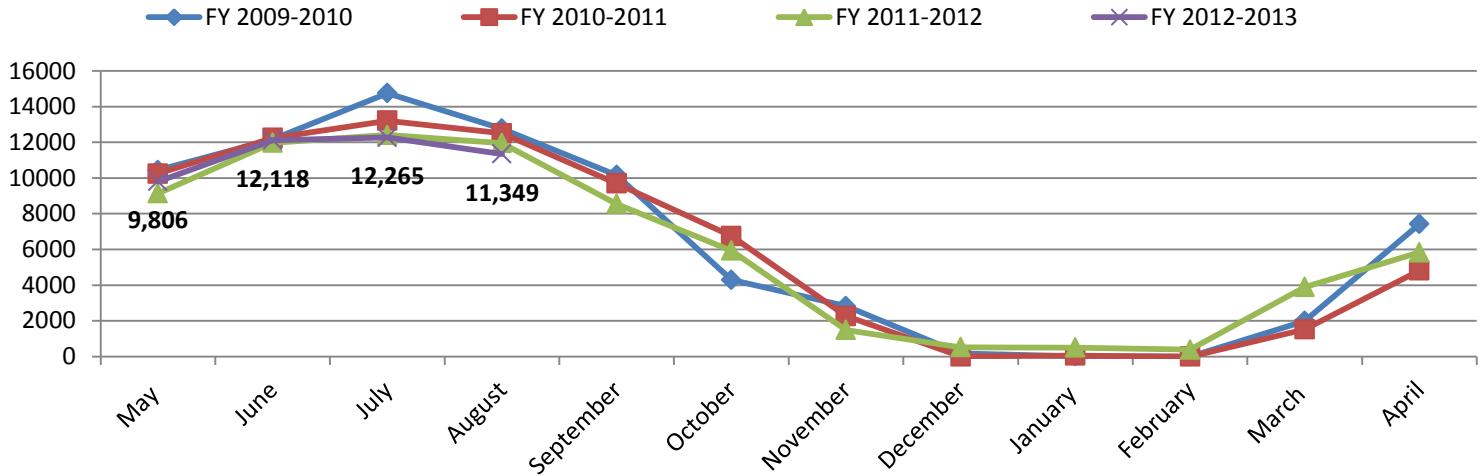
The BCPA’s second year partnering with the Jaycees on the Brüegala Festival showed amazing growth and was a wonderful success. The two-day festival welcomed over 4,500 people, approximately 1,000 more than the previous year, and contributed to raising over \$40,000 to local charities. Seven bands performed over the two days, including five local opening acts and a headliner each night, Young Dubliners on Friday, August 24, and JC Brooks and the Uptown Sound on August 25.

Golf Division

August Revenue and Rounds

The unseasonably cooler weather this August proved to be welcome relief to the heat of the rest of the summer. Staff continues to receive many compliments on course conditions across all three courses. Those who play around the state have said that the conditions at our courses are as good as they've seen anywhere around the state. However, rounds for the month were down 5% with revenues down 5%.

Total Golf Rounds Played by Fiscal Year

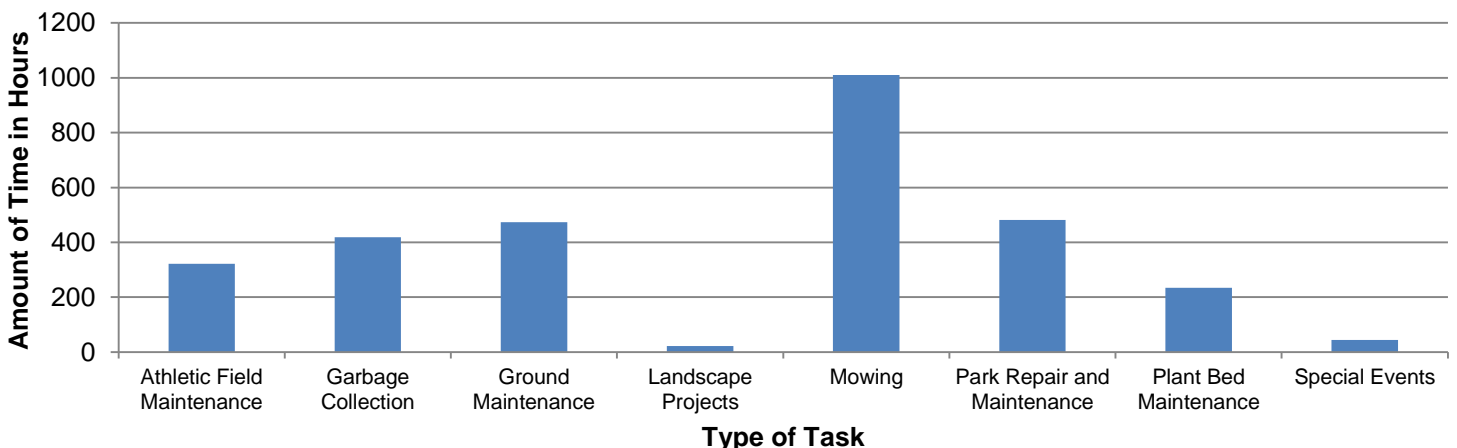


According to Cognilogic Weather Service, our golf playable hours were stable with last August, so weather was not a deterrent to rounds played. At this time, it appears the decrease in rounds was due to a slightly lower demand for twilight rounds at Highland Park and Prairie Vista, along with a decrease in high school golf rounds at Highland Park. This decrease in rounds along with pro shop merchandise down 12% for the month brings us to our 5% drop in revenues.

Outings and Groups

August brings about high school golf season at the courses, particularly at Highland Park. Currently we have 6 high school teams playing all of their home matches at Highland Park. For the month, 489 high school golf rounds were played at Highland (down from 652 rounds last August). 4 of these 6 teams also utilize the practice facilities at Prairie Vista and The Den.

Park Maintenance Field Work (hours) August 2012



Parks Maintenance Division

Horticulture

Park Maintenance reduced the amount of water used for irrigation during the hot and dry month of August. Park staff reduced watering times at all irrigated fields and parks by 50%. Reducing the amount of water does not damage the turf but slows down its growth. After the irrigation watering was reduced some rain helped the turf recover quickly.

Mowing has increased in August by twice as much as compared to July. Park staff had 1020 mowing hours between parks and right-of-way mowing in August.

Athletic Field maintenance began to increase in August due to the start of football and soccer seasons. On a monthly basis, Parks staff maintains 3 football fields and practice areas, 21 soccer fields at PCSL and 2 soccer fields at Sale Barn. These fields are mowed and lined on a weekly basis or as needed.

Staff continued the monthly maintenance of all plant beds, downtown flower pots and hanging baskets. Maintenance staff also increased the watering of trees along Main Street, Constitution Trail and City parks to a total of 188 hours of watering prior due to the voluntary reduction of watering.

Forestry

The month of August continued the trend of an increased number of dying Ash trees called in by homeowners. During the month of August, Parks Maintenance removed 40 Ash Trees. This now brings the total number of Ash Trees removed this year to 325. Due to the increased number of removals over the previous 3 months, a stump removal-specific crew has been allocated to the forestry staff. 132 stumps were removed, filled in with dirt and seeded during August. The addition of this crew will help the Forestry staff concentrate on work orders and removals.

During August there was a significant increase in the number of safety trims and maintenance trims. This is typical due to the start of the school year. During August, staff receives numerous requests for site distance issues and low hanging limbs in school zones. Safety trims were up 180 trees from the previous month. Maintenance trims increased dramatically due to the assignment of our turf specialist to the forestry team. He was assigned the manual truck that does not have a bucket and concentrated on maintenance trims in alleys that are requested. The turf specialist also focused along Constitution Trail. Constitution Trail is maintained year-round by the Forestry staff that inspects the trail routinely and trims and or removes any hazardous limbs or trees.

Utility

Installation of the wall cap around the lake at Miller Park is continuing with a marked improvement to the stability of the wall and an increased visual appeal. The wall cap will also give fishermen and the general public a more useable shoreline. Benches are currently being installed around the shoreline roughly 100' apart. These benches will serve as locations to fish and enjoy



the beauty of Miller Park Lake. Staff also believes this will reduce the number of picnic tables that are thrown into the lake. A section of bad sidewalk was also replaced just west of the Friendship Bridge. This project is taking a little longer than expected and will be completed sometime in September.

A section of Constitution Trail near Empire Street was removed and replaced due to damage from Willow trees. Willow roots are very aggressive and grow in a linear pattern towards the surface of the ground. The roots will grow underneath the trail and up through the trail. These willows were removed and the section of trail was replaced by McLean County Asphalt. The section of the Trail that was repaired is just north of Empire Street, adjacent to Bloomington Cycle and Fitness. Other Trail repairs will be completed in September at Tipton and O'Neil Parks.

A new scoreboard was installed at North Point football field. Staff installed a new Nevco scoreboard that is similar to other scoreboards at McGraw and O'Neil. Now the parts and controllers are interchangeable and will help reduce any future maintenance problems. The scoreboard will be used for football in the fall and rugby or soccer in the spring.

Holiday pool closed at the end of August. Park staff began the winterization process of the pool and clubhouse. The winterization process includes the removal of the pool water, umbrellas and general maintenance. Park staff is planning on digging up an area around the pool building and fixing a leak that developed over the summer.

Pepsi Ice Center

The beginning of the month was fairly quiet at Pepsi Ice, but as it got closer to September hockey teams started practice in preparation for try-outs for travel teams and practice for the new season. The Bloomington Blaze professional hockey team rented ice for a hockey camp.

There was no income for Learn to Play or Learn to Skate in August this year due to the way the sessions were scheduled. In 2011 there were 3 sessions of LTS with the final one starting in August. This year there were only 2 sessions with the second starting in July.

Adult and Youth Hockey League registration were up for August compared to 2011. Last year the league started later in September whereas this year it is early September so there was more registration that fell in August. August was up, so September will likely be down compared to last year due to timing of this registration period.

Total revenue for August was \$7,000 more than August 2011. Total revenue exceeded a \$100,000.

Based on total revenue, summer 2012 was the second highest revenue in the 6 years Pepsi Ice has been open. The best summer was the year right after the 2010 Olympics. While Open Skate was done, concessions were at the highest over the 6 years for the summer. Ice rentals were also the highest due to the 2 weeks for the Blaze, the addition of one more week of hockey camps, and some private youth rentals early in the summer. With the increases due to timing in this month's Youth and Adult League registrations, both of those were at an all-time high for the month of August. Learn to Play Hockey and Learn to Skate were down considerable from years past. Freestyle was up about \$2,000.

Parks and Cultural Arts Department appendix continued on page 54

Planning & Code Enforcement Department

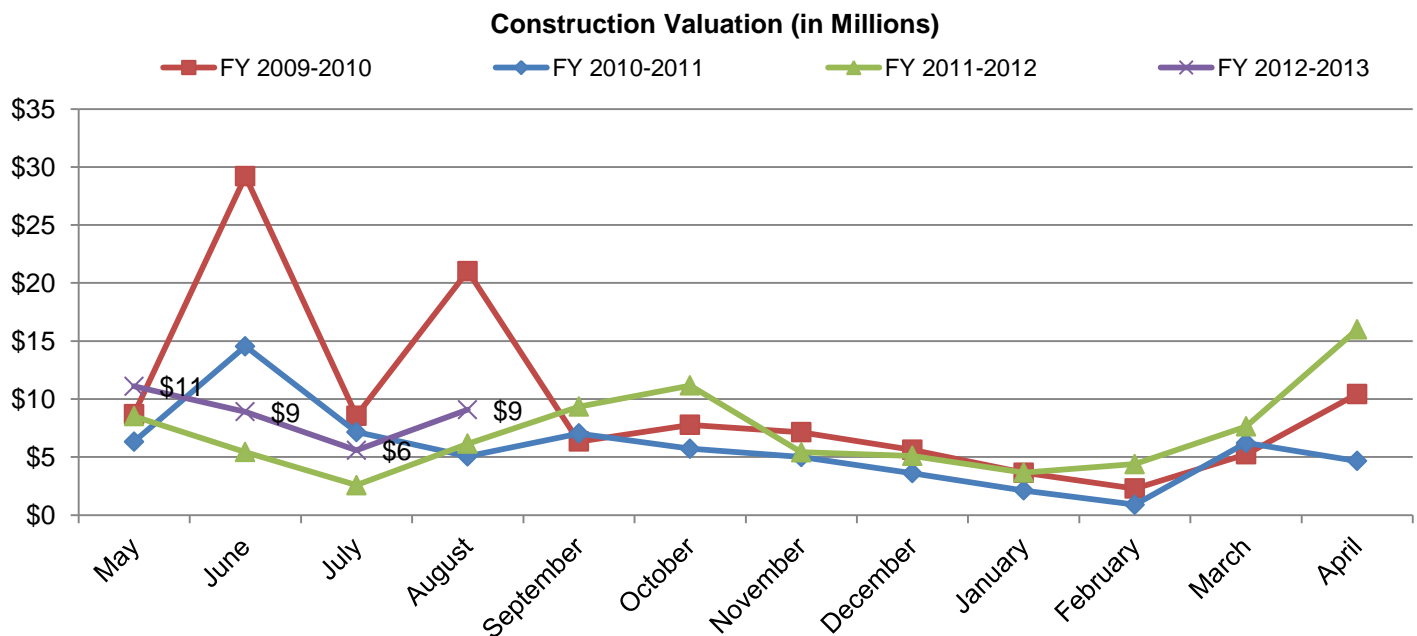
Building Safety Division

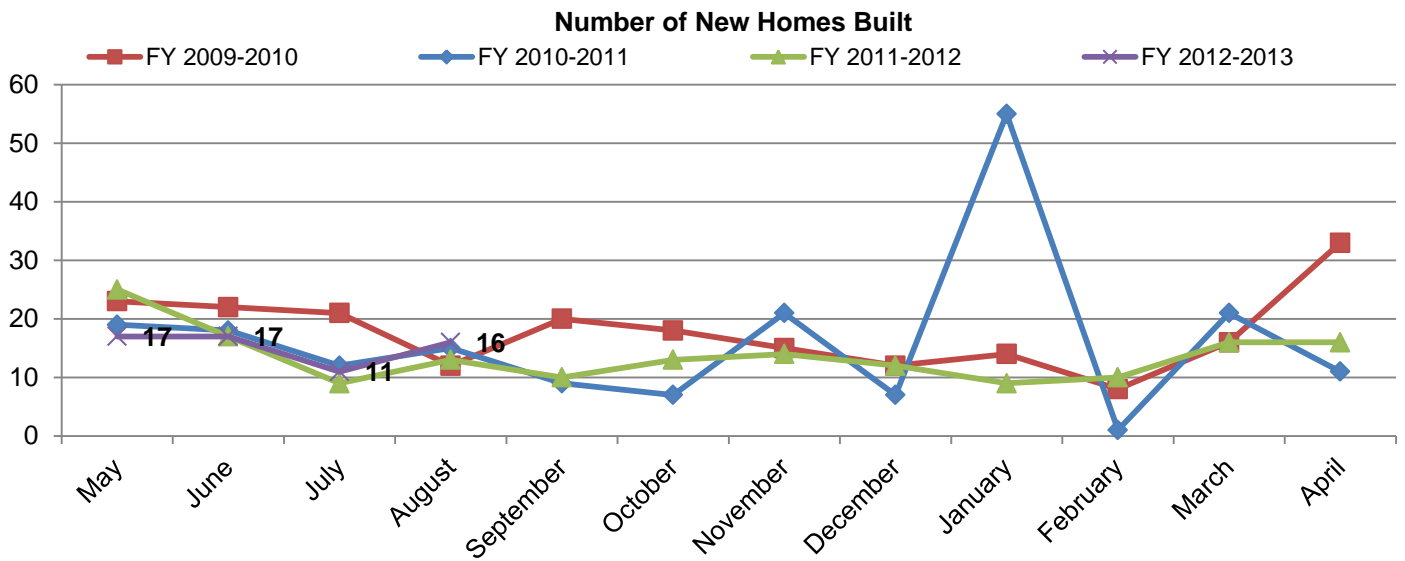
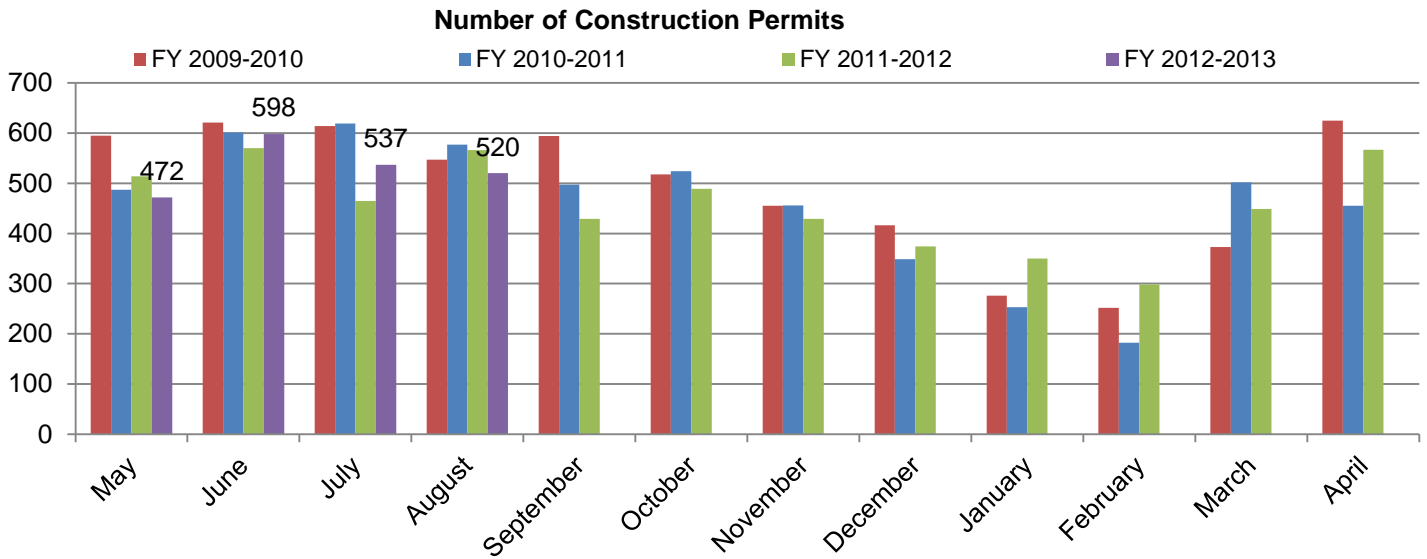
Construction activity for August was down about 8% from August of last year. However, the year continues to show improvement over the past several years. Overall, construction activity is up about 12% with the value of the work up 87% from the prior year. Of note is the noticeable upturn in apartment construction. Through August of 2012 there have been permits issued for six buildings representing 58 dwelling units. This compares to four buildings and 48 units last year. While not seeming to be a great difference, not showing in these numbers are approximately 64 units issued through the second week of September with sites approved for an additional 84 units and approximately 140 units working through the approval process.

August 2012 Compared to August 2011	Year to Date
New home starts – up 23%	Up 15%
Building permits – down 8%	Up 12%
All construction permits – down 8%	Up 12%
Fees collected – up 28%	Up 35%
Construction Value – up 28%	Up 35%

Notable Plan Reviews Received

Building/Project Description	Address	Value
Addition/Modifications Beich Candies	2501 Beich Rd.	\$805,000
New Warehouse Building	3004 Gill St.	\$475,000





Items/Activities of Note:

- The City is still in need of board members for the Planning Commission, Zoning Board of Appeals, and the Property Maintenance Review Board. Interested citizens can submit the statement of interest form, available on the City’s web site, to City Hall.
- Phase 3 of the MUNIS program is continuing. The PACE department as well as Public Works and the Clerk’s office are all involved. Permitting and land processes are all involved.
- Changes to the Rust Façade program have been approved. The changes will allow for better application of the \$200,000 budget for structural preservation grants to challenged buildings in Downtown.
- First quarter reports for the changes made to the parking system (fee increases and work hours for the booth attendants) continue to show improvements to the income side of the equation. These changes have shown an average payment per car increasing from \$1.34 to \$2.13. There has been a 240% increase in the fees collected between 5:00 and 6:00 pm.

**** Planning & Code Enforcement Department appendix continues on page 58**

Economic Development

Economic Development Spotlight:

The Economic Development Office launched its new “Business” section on the City of Bloomington website. Available information includes community awards, commercial realtors, demographic information, city owned property for sale, key shopping centers and information surrounding key programs and services available to current and prospective businesses. For more details, please visit www.cityblm.org.

The screenshot shows the City of Bloomington website's Economic Development page. At the top, the city logo and navigation links (EMPLOYMENT | CITY CALENDAR | DOCUMENTS & FORMS | E-NOTIFY | CONTACT US) are visible. A dark blue navigation bar contains tabs for "I Want To...", "City Hall", "Residents", "Visitors", and "Business", with a search box on the right. A left sidebar lists various services, with "Economic Development" highlighted. The main content area features a "Business" sub-header, the "Economic Development" title, and introductory text. A video player is embedded, showing a family at a table with the text "Bloomington-Normal, Illinois... What a Wonder!" and "Family Fun".

On August 6, City Staff and officials attended a presentation sponsored by the Economic Development Committee of the West Bloomington Revitalization Project. Key areas of focus for the City of Bloomington included beautification, local workforce community and the Market Street corridor. Various solutions were presented and Staff will continue to work with members of the West Bloomington Revitalization Project surrounding these and other goals for Bloomington’s west side.

On August 22, Economic Development Coordinator Justine Robinson attended the International Council of Shopping Center’s 2012 Chicagoland Retail Connection. During this meeting, more than 300 developers, retailers, commercial real estate brokers and economic development representatives learned about various retailers’ plans for expansion over the course of the next twelve (12) months; a few such retailers included Charming Charlie, Red Robin and Homegoods, just to name a few.

Legal Department

The Legal Department did not submit data for the month of August.

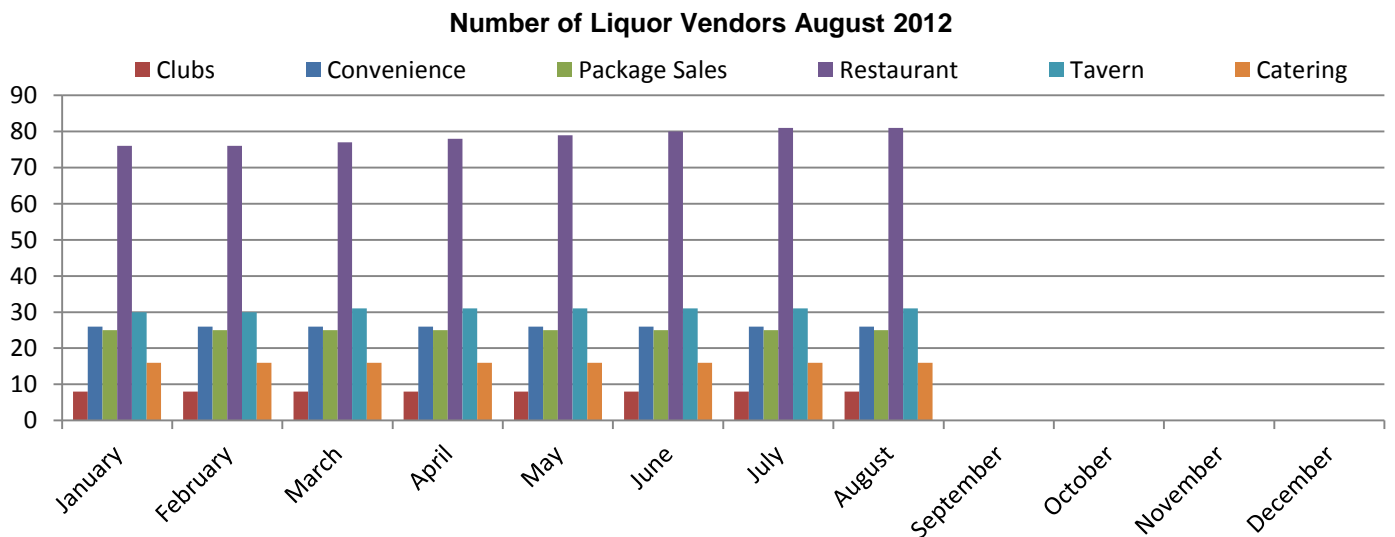
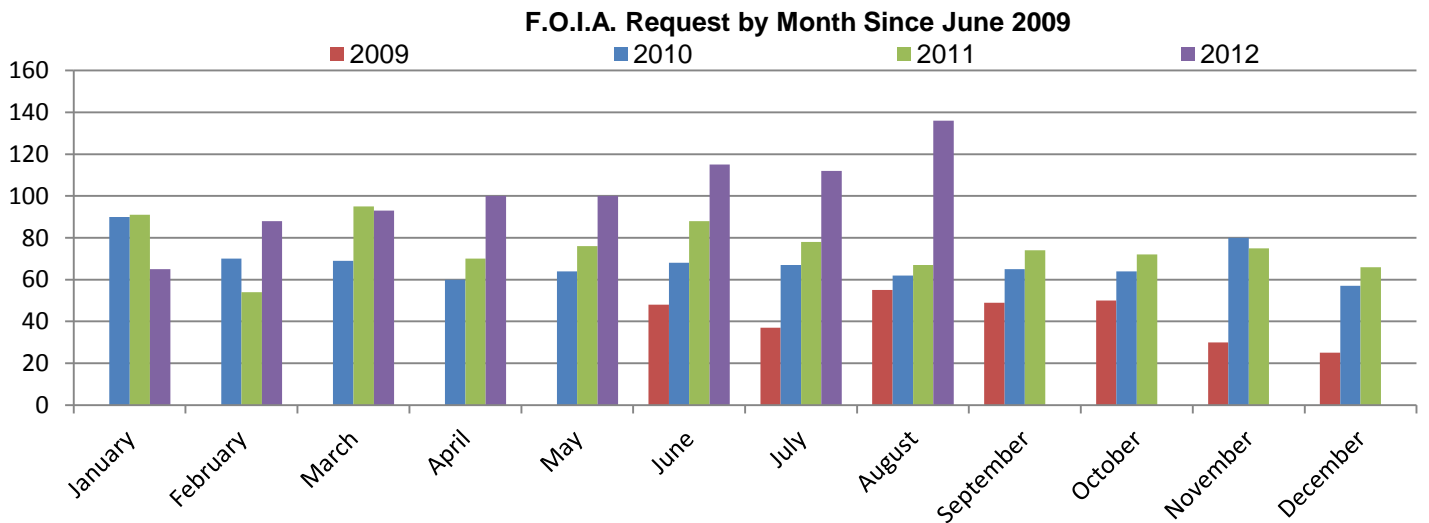
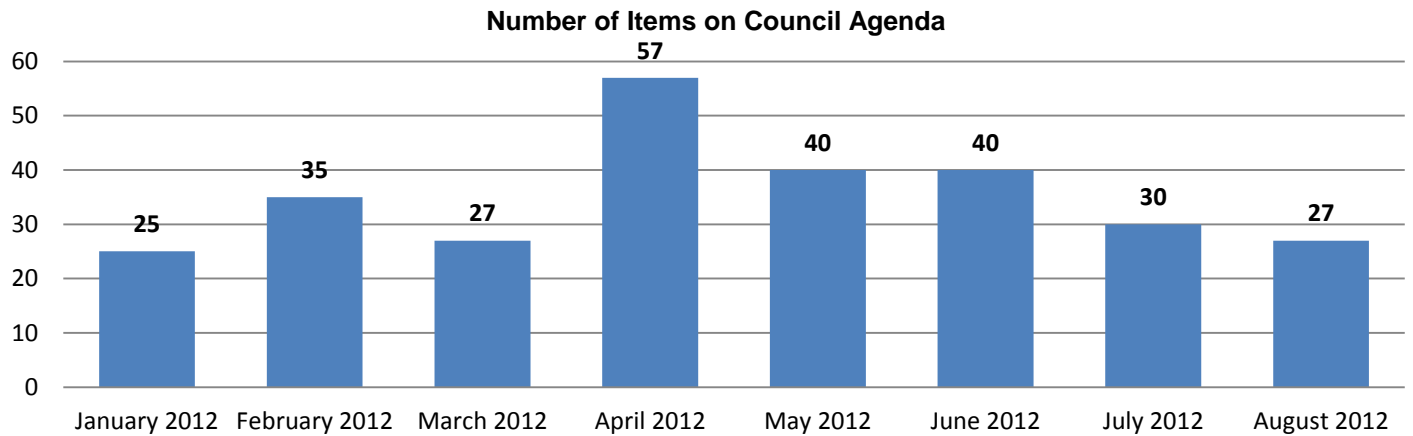
The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

Human Resources Department

The Human Resources Department did not submit data for the month of August.

The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

City Clerk



Information Services Department

Enterprise Resource Planning (ERP) Project _ Munis

Munis Project Accomplishments for March 2012 were as follows:

Financials

- Closed Month Of May
- Attended two days of v9.3 Enhancement Training
- Attended Salary & Benefits Projections Training

HR Payroll

- Attended Salary & Benefits Projections Training

Permitting, Code Enforcement and Inspections (PI)

- Completed Table Setup in v8.2
- Attended Static Environment Testing and Training

Munis Upgrade to v9.3

- Parallel Payroll & Time Entry Testing

Communication

- Munis project newsletter article was created and included in the, "Inside the City" August issue.

City Hall Access Control

- At the request of the Council and Administration, staff has contracted with Midco Systems to add access control to the rear doors (behind the dais) of Council Chambers. Current plan is for this access control to be in place during the month of September, which should allow use during the first Council meeting in October. Staff currently plans for these doors to lock at 5:00PM on Council Meeting evenings and remain locked for the remainder of the meeting. For entry through the rear doors, Council members will need to use the same access card used for after-hours access to City Hall.

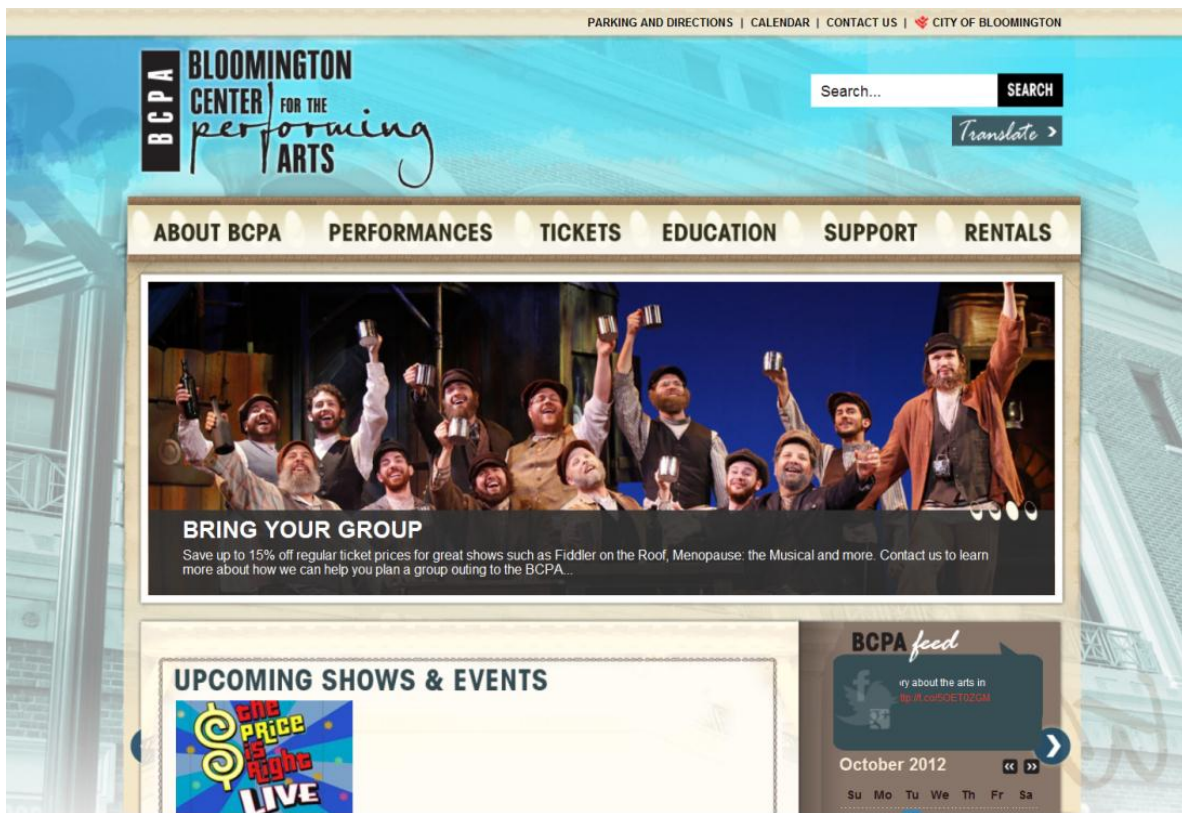
Upgrade of Network Supporting City Mobile Users

August 2012

- Information Services staff began talks with Verizon Wireless to upgrade the communications network used for Police, Fire, Public Works and other City mobile computers. This network has been in place since 2007. Currently, 3G cellular cards are used to connect the mobile computers to the Verizon Wireless network. This connection then flows to what is called a "T1" circuit for connection back to the City network.
- With the advent of 4G cellular networks, the T1 circuit will become a bottleneck as the 4G cards are capable of much higher data speeds. I.S. staff will be testing available technologies to find the best fit for the City. Key factors in the decision will be network speed, reliability, security and cost.

- This upgrade is key to the City's ERP project. Upcoming go-lives of modules like inspections and work orders are dependent on near real-time updates from City field personnel. This will help provide Council, Administration and our citizens with up to date information.

City Internet Site Redesign



The Bloomington Center for the Performing Arts portion of the website redesign was launched to the public to coordinate with the upcoming season. The new design is completely different than the City site design, and reflects the artistic and architectural qualities of the Performing Arts Center. This design was developed with feedback from BCPA staff, Arts Partners and Board Members. Having the BCPA site running in the same CMS environment allows for the shared calendar and news items across both sites as well as unified search and analytics. Feedback so far on the new design has been very positive.

Replacement of Police In-Car Video System

Working with PD command staff, patrol officers and the Public Works Fleet Division, I.S. staff has been working to replace the aging in-car video system being used in the police squad vehicles. In August, the new system was installed into the last police vehicles with 39 total vehicles with in-car video systems. All vehicles are now recording and archiving using the new Panasonic Arbitrator system approved by Council in April 2012.

The new system is performing very well. It will save time as the archive, search and retrieval process is much improved over the legacy system. This retrieval process is also available from any computer on the PD network, where the old system was isolated such that only two computers were able to retrieve data. The back end server and data storage equipment for the new system has also been migrated into the City's internal cloud virtual environment, which improves its reliability and recoverability.

Repaired Public Works Streets and Sewers Operational Database

Information Services staff performed some significant work on the Public Works, Public Service division's streets and sewers database. Work involved restoring lost records, consolidation of records and improving efficiency by cleaning up field, reports and queries used with the database. This database will eventually be replaced by the Munis ERP solution and its workorder module. Work performed involved the following:

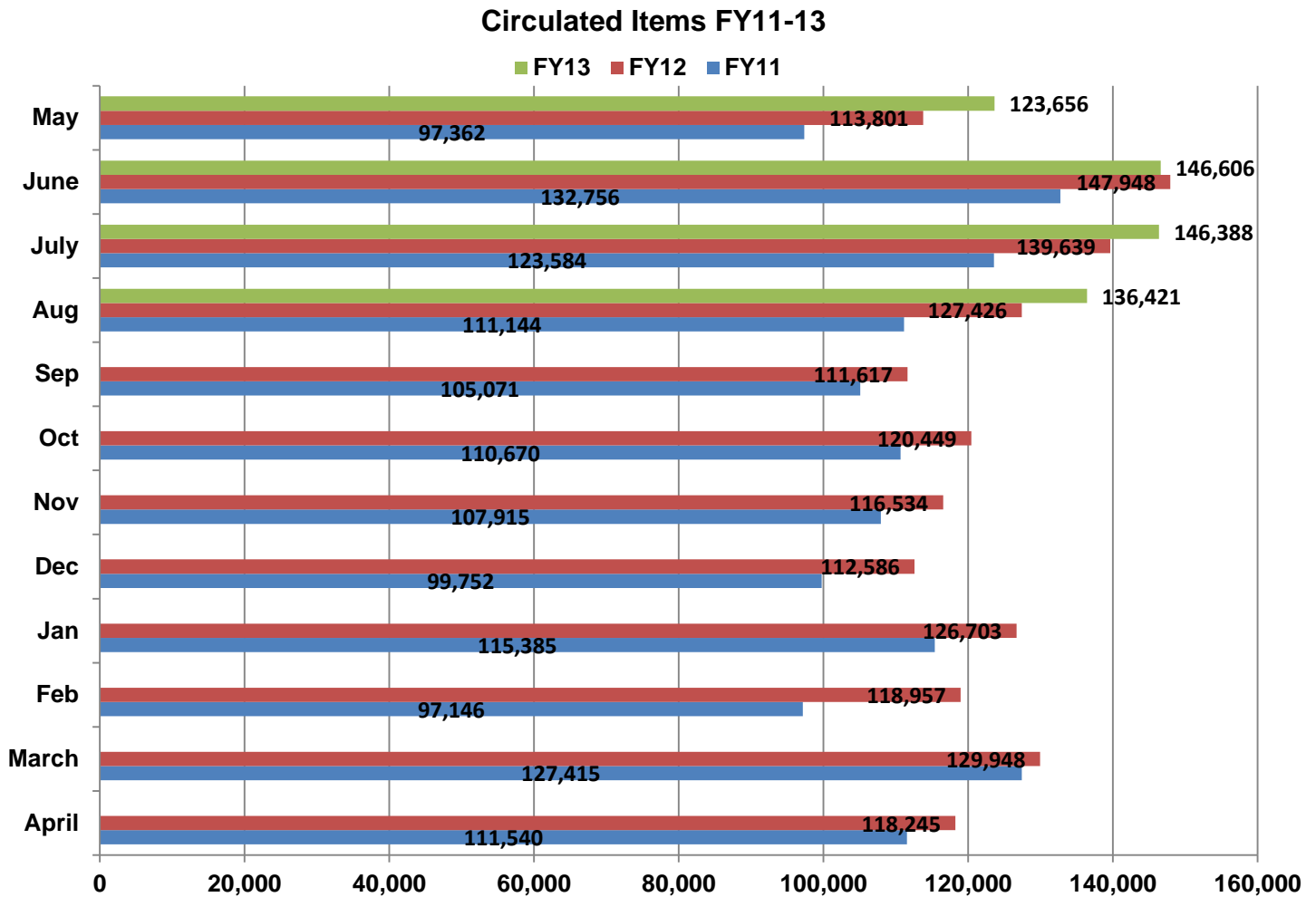
- Restored 1500 addresses (30% of the overall total) that had been mistakenly deleted and reassociated them with existing workorders;
- Consolidated duplicate addresses and corrected history tables; revised and repaired data entry forms per end-user request;
- Added fields to all workorder sub tables and main table to capture costs for easier and more accurate reporting (and added programming on the data entry screens to populate those fields);
- Repaired invoice report;
- Cleaned up queries;
- Deleted queries made obsolete by changes recently made to forms;
- Deleted unused tables, forms, queries, and reports.

Library (semi-autonomous entity)

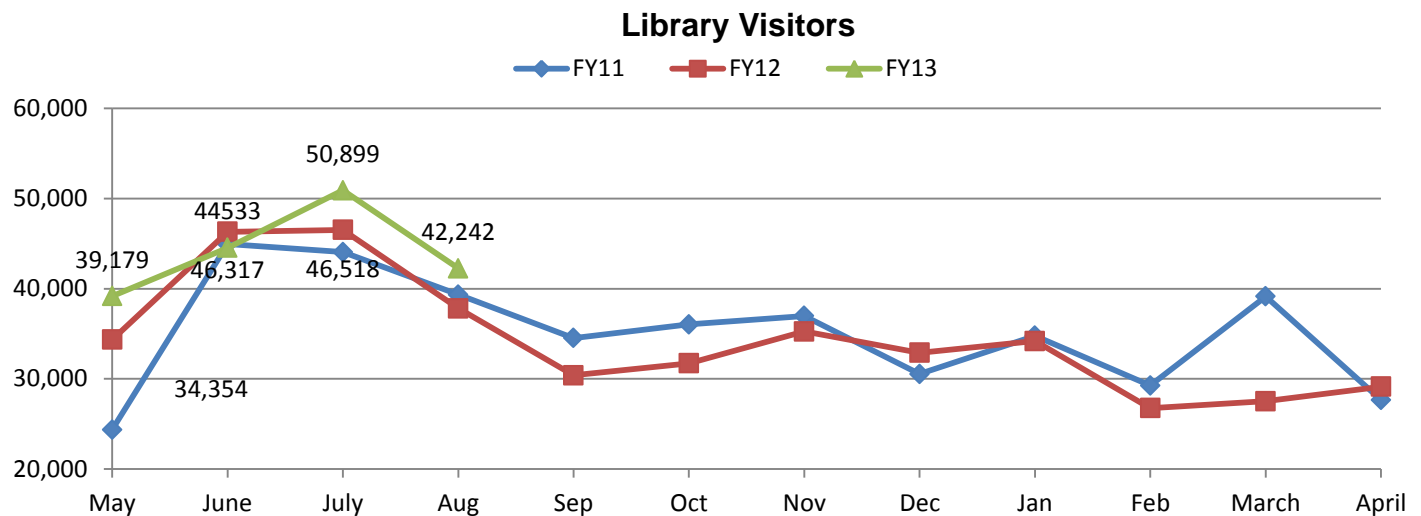
The Bloomington Public Library is governed by the nine member Library Board of Trustees and operates as a semi-autonomous governing entity. The trustees are appointed by the Mayor and approved by the City Council for staggered three year terms. (75 IL5/4-1) The Library Board recommends and the City Council approves the tax levy requested to support the budget approved by the Library Board. (75 IL 5/3-5) The powers and duties of the board are to make and approve the policies that govern the operation of the library, to have control of the expenditure of all monies collected for the Library, to appoint and fix the compensation of a qualified librarian who in turn hires other employees as necessary and other responsibilities as outlined in 75 IL 5/4-7.

Circulated Items

136,421 items were borrowed in August, an increase of 7 % over the 127,426 items borrowed in August of 2011. There were 42,242 visitors to the library and bookmobile in the month of August.



Visitors



Staff answered 5454 questions from customers this month.

Children's Programs in in the month of August

- Summer Reading Party - 200 attended (Estimated)
- Tween Scene: Get Cookin' - 32 attended
- Wiggle Giggle Wednesday Evening Story time – 7 attended
- Twin City Tale Spinners Storytelling Concert – 20 attended
- Sugar Creek Cloggers – 40 attended
- Represented the Library at McKids Day

Teen Programs and Attendance:

- Anime Now – 2 sessions – 19 attended
- Teen Craft Bubble Magnets – 1 session – 7 attended
- Teen Food Challenge – 1 session – 12 attended
- Teen Movie Matinee – 1 session – 5 attended
- Teen End of SRP Party – 1 session – 8 attended

Adult Programs and Attendance:

- Fiction Book Club – 1 session – 7 attended
- Mystery Book Club – 1 session – 7 attended
- Non-Fiction Book Club– 1 session – 7 attended
- Adults Reading Children's Classics – 1 session – 0 attended
- History Reads Book Club – 1 session – 11 attended
- Identity Theft Workshop – 1 session – 7 attended
- Looking Back 200 Years History Program – 1 session – 11 attended
- Grandma, Grandpa, And Me Movie – 1 session – 11 attended
- Classical Movie Wednesday – 5 sessions – 53 attended
- Open Lab Computer Assistance – 4 sessions – 8 attended
- Downloading Ebooks, Nook – 1 session – 4 attended
- Downloading Ebooks, Kindle – 1 session – 6 attended
- Technology Course, Intro. To Computers – 1 session – 2 attended
- Technology Course, Intro. To Internet – 1 session – 4 attended

Compliments to the City

Hi, Barb!

Thanks to you & the City for your help & support of the 2nd annual Susan G. Komen Race for the Cure! I received several comments from runners & walkers who liked the new course. The lack of many turns here & there is a big plus. Over \$170,000 has been raised to support local needs for breast cancer awareness, treatment & national research. We were very pleased with the turnout. Our partnership with the City is most appreciated. Your help in arranging a beautiful day is also a big help...

Thanks!

Rich

I and others in our Vista/Bradley neighborhood are very grateful for the street improvements your team worked on the past 2 weeks. Thank you very very much from all of us!

-Judy

Hello,

I am an employee at Integrity Technology Solutions located at 816. S. Eldorado Road. I would like to thank you very much for arranging the road to be paved. It was in terrible shape and the recent work has made a significant improvement. It is wonderful! Thank you for making this happen.

Sincerely,

Tammy Halford

Strategic Business Advisor

INTEGRITY TECHNOLOGY SOLUTIONS

Direct: 309-664-8142

Thanks for replacing the street light in front of 2310 Ridge Creek Dr. I was pleasantly surprised, well actually shocked, that it was done the next day. It's nice to see the new website communication works.

Eric Veal

Jim,

Good Morning, it has been a while and I thought I would drop you a note. I hope all is well with you and your family. As a member of the community that owns a business located on Eldorado Road I wanted to say Thank You for the work the City of Bloomington has done in including Eldorado as a part of the Lincoln Street resurfacing project.

My employees and their family members are delighted with not only the quality of the work on the road but also the execution and the foresight on part of the City of Bloomington to include Eldorado in the project. I know that given the growth in our community it is very difficult to address issues with frontage roads and the City of Bloomington has demonstrated their ability to look at a situation and get done what makes sense to get done.

Thank you again for including Eldorado Road in this project and helping to make our community a better place. Have a great day and let me know if you need anything at any point.

Respectfully,

Clayton W. Geiser
Chief Executive Officer
Executive Prospecting Group
808 South Eldorado Road, Suite 200
Bloomington, IL 61704

A resident contacted me to thank the crew for the good job that they did picking up shingles from his house. He said they cleaned up the parkway and the street; he was very satisfied with the service.
Thanks,

Katie Stamp
City of Bloomington
Public Works Dept.
(309)434-2225

Letters and Comments of Praise for the Bloomington Parks, Recreation & Cultural Arts Department in August, 2012 Bloomington Center for the Performing Arts Regarding Lyle Lovett's August 22 performance:

Lyle Lovett wrote to the BCPA's Twitter feed: "The band and I had a wonderful time last night at the BCPA. It's a beautiful theater; it was a great audience."

DM Thoennes wrote: "It was a great concert!"

Eric Sweetwood: Great show tonight at BCPA Bloomington Illinois. This was an excellent mix of great hits and some lesser played songs. My wife Jennifer Yeast Sweetwood and I loved the show. My favorite moment, "She's no lady, she's my wife." Thanks and come back again, Bloomington, Illinois loves having you.

Ryan Broich: Great show tonight! Thanks for stopping in Bloomington!

Brian Artman: Outstanding show tonight at the Bloomington BCPA! Thanks for coming back!

Mark Lukoskie: Tonight's show was awesome!! Please make your way back every year! We will even save you some hotel rooms so you won't have to slum it in Peoria.

Deborah Arseneault Ginzkey wrote: "Great show!"

Regarding the August 24 opening night of the Brüegala Festival:

The Young Dubliners wrote to the BCPA's Twitter feed: "[@artsblooming](#) What an awesome summer concert night! The pic captures the vibe perfectly."

Regarding the BCPA's Miller Park Summer Theater performances and Spotlight Theater Camp

"As a parent, I love seeing my son who is generally self-conscious and bashful on stage, become more confident!"

"The adults made this great!"

"We loved everything about the camp. Thank you! "

"We appreciated the structure this year. IT was nice to know the kids were engaged at all times and released early if finished. "

"Will really enjoyed camp. Even with the time commitment, he never complained once about attending camp or rehearsals."

"This is our second BCPA experience and it has improved a great deal!"

"We have enjoyed it and she has gotten really great experiences!"

"She LOVED this! Definitely would do it again."

"The theatre education is so valuable! It has helped my daughter evolve as an actress and improved performance in other productions. "

"Such a great program for kids!!"

"Excellent Program"

"Natalie loved everything about the experience. She learned so much about theatre and we felt very lucky to be involved in the production. She is really hoping to be able to be involved again next summer!"

"Thanks for all your hard work!! :) Camp has been great for our son."

"Thank you for allowing Addison to take part in this wonderful program. She had a wonderful experience."

"This has been an excellent experience and we look forward to participating next year."

Thank you! "

"I was thrilled with how much was learned about theatre, not just acting. The adults were wonderful with the kids."

"Will had a great time and plans on auditioning next year. Thanks!"

"We loved it all!"

Recreation Division

Jill,

I just wanted to say THANK YOU for having such a wonderful program like day camp at Holiday Park! My kids, Collin & Kolby, love it there! You guys run such a great program and all of the counselors are awesome! I am very sad that this was Collin's last year at camp; he will be 12 in September. He has really enjoyed every year & made some great friendships! Kolby will be a little lost without him & Joey there next year.

Again, I just want to say THANK YOU, THANK YOU, THANK YOU! Please pass this on to Tara & Laura & all of the counselors, they do such a great job!

Thanks,
Anne Pochel

Barb,

I would like to extend a big thanks to the City of Bloomington and its employees for all of the help they gave us over the weekend. Around 2,200 people came out to help increase awareness of breast cancer and raise funds to help support local breast health services and research to end breast cancer.

I talked with Don Gilmore shortly before the race and he informed me that the City was going to completely shut off Ireland Grove Road. When the road was shut down, we immediately saw improved traffic flow on our property. Was the City OK with how things went during and before the race? I would be happy to sit down with you and/or your staff to address any concerns that you have on how traffic control was handled by our volunteers. I am sure that the Susan G Komen Race for the Cure Committee will be asking for assistance from the City in the future and want to make sure that we do everything necessary to provide a safe event that has minimal impact on the general public.

Thanks again Barb. It was greatly appreciated.

John

Hi Jim,

Harlan Geiser tells me that you were the key to getting the resurfacing of Eldorado approved and on the schedule. On behalf of our employees and our clients, I wanted to express my sincere thanks for getting this project approved and completed. The new road is wonderful and we are so appreciative. I know our clients will be pleased with the outcome too as they often commented on the condition of Eldorado, especially in the winter.

Appendix

Police Department cont...

Cyber Crimes

The Cyber Crimes unit is made up of three officers. The unit worked on three child pornography cases, conducted one cell phone examination, and investigated two cases involving network intrusions.

US MARSHALS SERVICE

There are two officers assigned to the US Marshal's task force and the average number working per day for the month was 1.6. A total of 23 new felony cases were opened; 17 cases were closed; 15 hands on arrests made; one arrest made by another district based on a lead sent to them by the local task force; one self-surrender arrest and three misdemeanor arrests made.

Officers assisted in the arrest of a local subject wanted on a McLean County warrant for aggravated criminal sexual assault. They were also involved in the arrest of a subject wanted for aggravated discharge of a firearm at ISU. Officers spent three days in Peoria assisting the USMS and the Peoria County Sheriff's office in locating and arresting three subjects wanted for homicide.

School Resource Officers

School Resource Officer Arnold (SRO) completed two reports concerning theft and lost property, transported two students, assisted another agency with an incident involving a Bloomington High School student at Normal West High School football game, and spoke to a parent about truancy issues. SRO Evans completed the following service calls: 15 theft issues, six order of protection checks, 21 suspicious vehicles, 20 disorderly conduct issues, three child custody issues, 10 truancy issues, 20 fights, six crisis drills and/or meetings, 10 pedestrian and vehicle traffic issues, 20 extra patrol details, and two domestic cases. SRO Hirsch gave Power Point presentations to staff on lock down, shelter in place, secured building, evacuation procedures, cannabinoids and cathinones. Hirsch also gave presentations to the entire student body on school handbook issues, bullying, theft, weapons, and drugs. Hirsch developed training for hall monitors on how to safely break up a fight and how to safely remove a non-compliant student from the area. He investigated two incidents of theft, removed two aggressive and non-compliant students from classrooms, investigated two reports of fighting after school, and investigated four incidents of bullying, fighting, inappropriate sexual comments, theft and threats. He worked with Juvenile Probation regarding a current student on probation with extensive felonious criminal history. SRO Wagehoft presented code red/evacuation procedures to staff, completed a successful fire drill, attended several meetings prior to the start of school, and assisted in the following school violations: two domestic disputes, one DCFS, six disorderly conduct, three bus incidents, one order of protection, one missing student, one medical issue, one tardy, one suspicious person, and one home visit.

Public Affairs Officer White attended several meetings including STAC, Explorers, White's Place Neighborhood Association meeting, and Stonebrook Court neighborhood meeting. He provided CPTED (Crime Prevention Through Environmental Design) analysis at #2 Hardman Progressive Impressions, Poverty Simulation at Mt. Pisgah, and crossing guard training. White also attended McDonald's Kid's Day, Royal Links Block Party, Hawthorne Park Neighborhood Association picnic,

Sheridan Back to School Parade, hazardous material training and test, taser training, fingerprinting at State Farm, and helped with the BPD blood drive.

Communications cont...

Incoming Phone Calls	
Administrative (non-emergency)	8363
911 Calls (wireline & wireless) total	2519
911 Calls - Wireline	444
911 Calls - Wireless	2075
Total All Calls	10882
Dispatched Calls	
Police	6346
Fire and EMS	899
Total Dispatched Calls	7245
Daily Call Averages	
Administrative (non-emergency)	270
911 Calls – Wireline and Wireless	81
All Calls per day average	351
Police Dispatches	205
Fire and EMS Dispatches	29
Average Dispatches per day	234

Fire Department cont...

Public Education Office

The following represents the Public Education Officer Activities for the month of August 2012:

- 212 Adults
- 309 Children

Fire & Life Safety

- Fire & Life Safety Events were held at the following locations:
 - Miller Park Zoo
 - Illinois State Fair
 - YWCA
 - McDonalds
 - IWU
 - Sheridan School

Participants:

- Fire Safety & Life Safety:
 - Miller Park Zoo Staff
 - YWCA Stepping Stones
 - McDonalds' McKid's Day

- IWU
- Cultural Fair
- American Red Cross
- Illinois State Fair

The following fire & life safety presentations were given:

- Bloodborne Pathogen Training – Miller Park Zoo Staff
- Captain Mac & Friends Safety Presentation _ Illinois State Fair, McKid’s Day, Cultural Fair
- Juvenile Fire Setter Intervention _ 1 child and his mother
- CPR Awards Ceremony – Recognized 9 civilians
- Battle of the Badges Blood Drive – Station #2 – host
- Back-to-SchoolParade
- – Sheridan Elementary

Fire Extinguisher Training

- IWU – 84 college students

The Public Education Officer was on vacation for 1 ½ weeks during the month of August. The remainder of the month was busy with 18 presentations of Captain Mac & Friends Fire Safety at the Illinois State Fair’s Fire Service tent, McKid’s Day and the Cultural Fair.

IWU dormitory room advisors also received Fire Safety training in addition to live fire extinguisher training. The Bloomington Fire Department also hosted two events – a CPR Recognitions Award Ceremony and the Battle of the Badges blood drive. The month concluded with Sparky the Fire dog participating in the Sheridan School’s Back-to-school-parade.

Public Works cont...

Work Type	Jobs Completed
Backfill/Seed	1
Cave In	3
Cold Mix	49
Contractor	13
Curb	1
Duplicate	2
Inlet Repair	6
Main Repair	2
Manhole Repair	2
Perm Patch	1
Sidewalks	2
Traffic Control	2
Water	21

Work Type	Average Age	Average Completion	Average Hours Worked
Backfill/Seed	2.00	0.00	5.00
Cave In	10.33	6.33	83.67
Cold Mix	0.00	0.00	14.00
Contractor	56.55	10.82	9.48
Curb	20.00	11.00	15.25
Inlet Repair	21.17	8.50	58.83
Main Repair	31.50	25.50	13.50
Manhole Repair	30.00	3.00	175.00
Perm Patch	52.00	52.00	337.75
Sidewalks	1.50	1.00	13.50
Traffic Control	0.00	0.00	2.00
Water	38.48	14.43	19.82

Work Type	Outstanding Work Orders
Backfill/Seed	3
Cave In	9
Cold Mix	23
Contractor	4
Culvert	2
Drainage	1
Hot Asphalt	1
Inlet Repair	31
Main Repair	3
Manhole Repair	7
Misc	2
Pavement Repair	14
Perm Patch	21
Service Repair	8
Shoulders	3
Sidewalks	6
Sump Line Repair	4
Test	1
Traffic Calming	1
Traffic Control	2
TV	2
Water	20

Water Department cont...

Financial

The Department continues to track delinquent customers closely and will use the last resort of a shut-off if the customer does not respond to requests for payment of the past due amount or agree to enter into a payment plan.

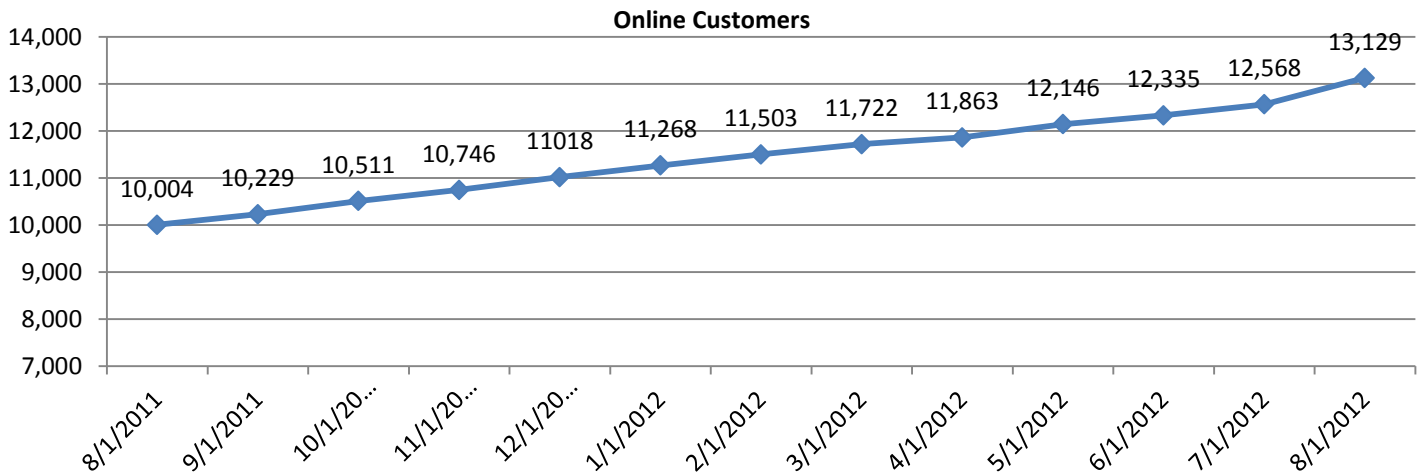
BILLING CYCLE	8/21	8/14	8/7	7/31	7/24	7/17	7/10	7/3
1				62				Skip Week
2							37	
3		42	52			24		
4	21				25			

Water Treatment Plant – Major Projects

During the month, an underdrain failure was suspected on a filter (#15) in the new portion of the water plant. To fully investigate this problem, all the filter media (large gravel, pea gravel, support sand, filter sand and granular activated carbon (GAC)) was removed. The underdrain system is at the bottom of the filter and collects the water that has been trickling through the layers of sand and gravel. While investigating this problem, the Department is considering installing a new “low profile” underdrain system to allow increased GAC in the filters. More GAC will allow for even greater organics removal, such as trace amounts of herbicides, pesticides and taste and odor compounds. This underdrain failure may require the hastening of a filter redesign project for FY 2013 (which has been funded in the FY 13 budget) and the expenditure of capital dollars that were not planned. This expenditure, if it does need to be made and is approved, would probably be in the \$50,000 range and could be shifted from other FY 13 capital projects that may come in under budget.

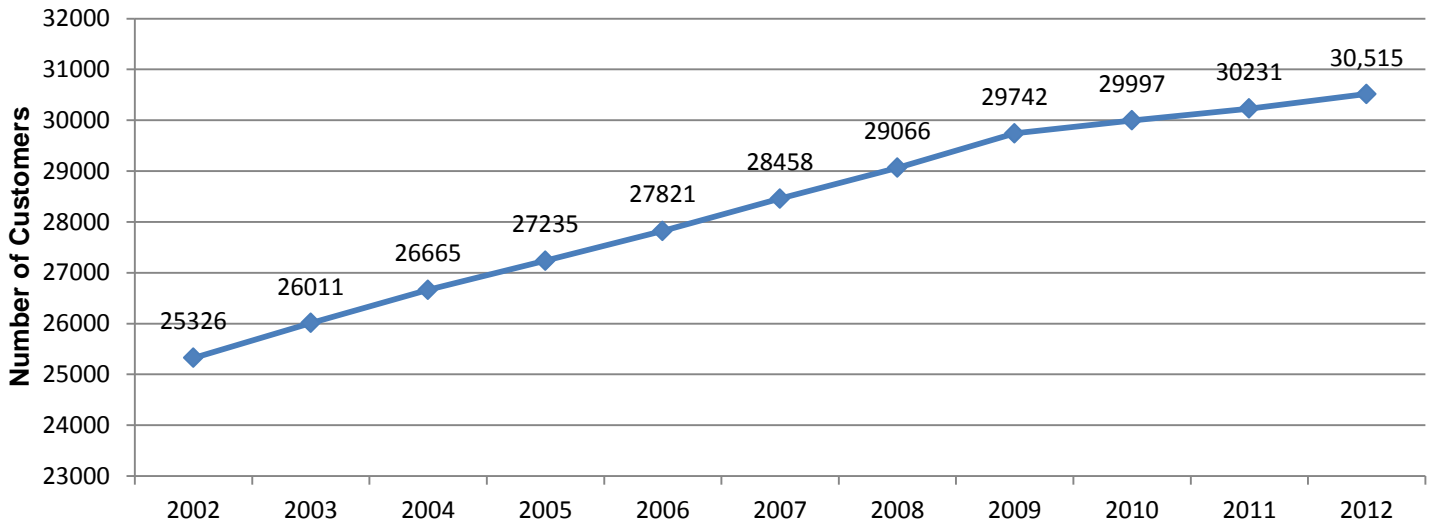
Miscellaneous

The on-line bill payment option continues to attract new enrollees. During the month of August, 560 customers signed up for this service, bringing the grand total of participants enrolled in on-line bill pay option to 13,129. Further, 1,582 customers have signed up for the recurring payment option.



Overall customer growth continues in CY12 although it has slowed compared to recent years. In August 2012, 84 customers were added bringing the customer total to 30,515. This gain results in a calendar year gain of 172 customers.

Total Customer Growth



Communications

The declaration of a moderate drought phase was made on August 20 when the combined deficit in the reservoirs reached 8 feet below the spillway crests. A press release accompanied this declaration.

Cost Saving Measures

PDC Laboratory, which conducts high level tests that cannot be performed at the Water Department’s laboratory, “offers a pick up samples” service that save the Water Department approximately \$35 per month in shipping fees.

The Department negotiated a 25% discount with Underwriters Laboratories for taste & odor (T&O) samples. This saves about \$400 per month.

By ordering Hach brand Laboratory supplies for chlorine and fluoride testing through a scheduled shipment plan, the Water Department is able to save about \$100 per month.

By requesting competitive laboratory quotes for the Unregulated Contaminant Monitoring Rule Phase II (UCMR2) testing, savings of about \$400 per month have been realized by the Department. There are very few laboratories in the country that are certified for this testing.

Recently, the Department changed the amount of time between filter backwashes from 48 to 72 hours. Although it is difficult to quantify this in terms of dollars saved, it will clearly save some costs because the number of backwashes throughout the year (each one requiring a large pump to be used) will be reduced. This is being done with no negative effect on water quality.

The Water Department integrated the entire JULIE locating system into its workload without adding any personnel. Previously it just located the buried water infrastructure. This service performed by the Department now includes locating the infrastructure related to water, sewer, storm water, sump pump lines, traffic signals, street lights and fiber optic lines. This involves responding in one fashion or another to over 16,000 locating requests each year. This was done without adding any Staff but has made getting other work done more challenging. It has reduced the costs to locate for other City Departments that had previously located their own infrastructure, so that when an after-hours JULIE

request was responded to, representatives from three different departments would mobilize for the same location. This is now handled by one temporary employee. This amounts to a monthly savings of at least \$1,000 per month.

Parks, Recreation and Cultural Arts Department cont...

BCPA

Other August BCPA Accomplishments & Activities

- 3 Piano class
- 4 McCarty/Brennan Wedding Reception
- 6 Boy Scouts of America meeting
- 7 Piano class
- 10 Piano class
- 11 Sion/Ziango Wedding Reception
- 12 USA Ballet Variety Show
- 14 Piano class
- 17 Piano class
- 18 Killian/Matlock Wedding Reception
- 19 St. John's Lutheran Church Service
- 21 Piano class
- 24 Piano class
- 28 Holiday Spectacular Auditions
- 28 Piano class
- 30 McLean County Mayors Annual Celebration
- 31 Piano class

The BCPA began training and preparations for its 2012-2013 season in August. 175 ushers reported for training meetings on August 18 and 28. A Volunteer Manager Meeting was held on August 8. Volunteers and staff also participated in an AED training session on August 14.

Staff repainted the stage as part of an annual maintenance program.

Staff worked with the IS Department to prepare the BCPA's new web page for launch mid-month.

Staff worked with David Bentley to select items from a used furniture warehouse beneficial to BCPA operations. Signs, a change counter, tables, and other items were generously donated to the BCPA for promotional and supply needs.

Aquatics

The swimming season continued, but staff availability decreased by the middle of the month as staff members returned to college or started high school sport practice. There were two days in August when we had to open late due to not enough staff available.

Holiday Pool closed for the season on August 12. Each year, the department alternates closing one pool early since there is not enough staff to operate two pools once students return to college. This year, O'Neil pool was open through Labor Day. School hours were implemented on Aug. 21 at O'Neil once District #87 was back in session. School hours run from 4:30 – 8:00 pm on school days instead

of opening at 1:00. Traditionally, attendance begins to decline each year at the middle of the month. Rain resulting from Hurricane Isaac impacted the number of swimmers during Labor Day weekend.

Attendance and revenue were down at Holiday since the pool was open two less weeks in 2012 than in 2011. O'Neil's attendance was up by about 300, but revenue was down. Non-profit agencies are billed at the reduced rate of \$1.50 per person instead of \$3 for youth and \$4 for adults. In 2011, some of the July payments arrived in August. This year those payments were not received in August. There is still money outstanding for July and August 2012 for some nonprofits.

Season	Holiday		O'Neil	
	2011	2012	2011	2012
Daily attendance	4,699	1,841	1,584	1,859
Daily admission revenue	\$6,817	\$2,723	\$2,619	\$1,892
Season Pass Sales Y-T-D	\$15,755	\$21,965	\$4,810	\$6,740

Recreation Programs

Summer youth recreation programs wrapped up in August. Day Camp had one final week that met the first three days of the month, a second session of the preschool Destination Discovery Camp met and a few programs had their last meeting during the first week of August. Two new programs, LEGO Camps, met the first full week of August. Both camps were filled to capacity and went well. Four concerts were held in August with 2 of the four being make-up dates for concerts not held due to the extreme heat.

Some new sessions of Adult and 55+ fitness started in August: Modified Gentle Yoga, Boot Camp, and Zumba Gold. Boot Camp was a new program for summer 2012 and will be continued into the fall due to its popularity. The 55+ group also enjoyed trips to Fox Ridge State Park, Sullivan for a theater performance, and a wine tasting tour. The wine tasting tour was a new event that had been requested by many seniors.

August was also a time to prepare for Fall Session. The Fall Program Guide arrived from the printer and was mailed out to those on the mailing list, as well as distributed to a wide variety of sites. Interviews were started for fall sports coaches.

Overall revenue for Summer Session 2012 (May – August) was up \$22,000 over the same period in 2011 (there had been an increase of \$20,000 in 2011 as compared to 2010). Camps had an increase of \$8,000 with \$5500 of this for the new LEGO camps.

The 2012 softball leagues were up by 4 teams (44) over 2011 (40 teams). Co-Rec league interests continue to increase. Since we have finally added some field material at Pepper Ridge, the goal is to offer an additional league or two on the East field in hopes of increasing the men's league offerings.

There was a higher profit for softball in 2011 because we did not have to buy softballs for the season or have any to carry over to the next season. The Amateur Softball Association had said there would be a change in the ball standards for 2012, but they didn't make a change. The division had to completely restock for 2012.

Special Opportunities Available In Recreation (S.O.A.R.)

Special Olympics:

48 S.O.A.R. Bowlers participated in the Area Special Olympics Bowling Tournament in Peoria on Aug. 25. 14 received a gold medal in singles or doubles competition so they will advance to the Sectional Tournament on October 35.

4 volleyball teams started practice and had a few games – 1 traditional team and 1 modified team of Special Olympics athletes and 2 unified teams which consist of Special Olympians plus peer partners.

Special Events:

Special events in August included Pottery & Dessert, Pool Party, Burgers & Bingo, Mini-Golf and Pizza, and trips to the Illinois State Fair and to Mackinaw Vineyard for a concert and picnic. It was a mix of in and out-of-town events. They also held an Open House On August 21 for current families as well as new families interested in learning more about the S.O.A.R. program.

Weekly programs:

The S.O.A.R. 4-H Club participated in the McLean County fair. Many received blue ribbons for their projects. Some of the weekly programs that continued through part of August were 2 craft programs, 3 fitness programs, and Dinner & a Movie. Sunshine Through Golf began its 2nd session Aug. 16 and will continue into September.

Staff Hours

(Pepsi Ice, Recreation, and S.O.A.R.)

August hours in 2012 decreased from 2011 by about almost 1700 hours. This was due to their being 5 Mondays in August 11 and only 4 in 2012. Payroll is processed on Monday. Without the extra pay period in 2011, the two years would have been very comparable in number of staff hours.

Volunteer Hours

Program	# Volunteers	# Volunteer Hours
Ice Skating	9	6
SOAR	9	38
Adult Center	10	50

Zoo Division

August Admission Revenue and Attendance

Revenue from the gate admission was 14.0% up for the current fiscal year compared to last year's revenue. This reflects the second consecutive August of admission revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. Admission prices were raised on May 1, 2012.

Attendance was 5.1% down for the current fiscal year compared to last year's attendance. Rain on a weekend and above average warm temperatures the entire month negatively affected attendance. The fiscal year 2011-12 was the third best year in history.

August Education Revenue

Education revenue saw a gain over August '11 of roughly \$400. However, revenue from Education Program Fees and Rentals were down 19.5% for the fiscal year compared to last year. 2011-12 was the best year in Zoo's history in revenue raised through education and rental programs.

August Carousel and Animal Feedings

Revenue from Concessions, Carousel, and Animal Food Sales is 8.7% up for the current fiscal year compared to last year's numbers.

Animal Collection

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 1 male, 1 female Hedgehog
 - 1 male Crested Quail Dove
 - 5 Grey Short-Tailed Opossum
 - 2 female Northern Tree Shrew
 - 2 Senegal Chameleon
 - 1 Asian Forest Scorpion
- Dispositions—animals removed from collection by transaction or death
 - 3 Red-Eyed Tree Frogs
 - 1 Budgie
 - 2 Japanese Silky Chicken
 - 1 Green Tree Frog
- Common Wallaroo are joeys beginning to stick their head out of the pouch more and more. The Miller Park Zoo has had six joeys born in two years. The Zoo is one of only two institutions to breed this species in the last twelve months.
- A group of Kaiser Newts were placed on exhibit in Zoo Lab. This is a first time for the Zoo.
- One male Troupial cleared quarantine and was released into the free-flight area of the Tropical Rain Forest. By adding this male, the Zoo has established a breeding pair. Troupials are a bird in the Oriole family and are part of a Species Survival Plan (SSP).



A Kaiser Newt on exhibit in Zoo Lab

Staff

- Worked on animal transactions (11 pending)
- Zoo Superintendent, Jay Tetzloff, gave presentation to Day Break Rotary Club.

Notes

- Zoo Master Plan was presented to City Council for their consideration. The Master Plan is a site plan that will provide a roadmap for the Zoo over the next 20 years. The plan also includes a strategic plan.
- Assisted with Miller Park Zoological Society special event, Member's Night.

Cost Savings

- Formed partnership with Kroger grocery store on College Avenue. Zoo Staff pick up 1 or 2 day-old produce once a week. The food is still good and saves the Zoo approximately \$75 - 100 per week. A second Kroger store is also interested but Zoo Staff want to make sure the arrangement is strong and any issues are worked out before adding a second location.

Golf

Maintenance and Staff

On the maintenance side of the operation, The Den performed their greens aerification the last week of the month. This cultural practice is a necessary evil that has major benefits in how the greens will perform for the following season. The crew did an outstanding job and many have noted the greens are already putting well.

Prairie Vista was able to re-seed areas of the course that suffered turf loss due to the high summer heat.

Highland Park experienced a nice rebound in course conditions due to the amounts of rain we received along with the cooler evenings putting the course in much better condition than it typically is during the late summer.

As we move past Labor Day, the maintenance crews will turn their attention to course aerifications. These aerifications allow the turf to better handle the heat of the next season. Staff is currently using two aerifiers that are over 10 years old. Combining their age with their use at all three courses has put these machines past their typical life span. As we move forward and resources allow, new aerifiers would allow staff to get far more aerification done, which is vital as the hosting of the IHSA State Golf Finals hinders our ability to do much aerifying at Prairie Vista and The Den past the 3rd week of September.

Parks Department

Other Utility projects include:

- Monthly light inspections and repair at all parks and facilities
- Monthly HVAC inspections and repair at all parks and facilities
- Monthly HVAC inspections and repair at the Coliseum and BCPA
- Monthly park inspections and repair at all City parks
- Passed state inspection at Holiday and O'Neil Pools
- Passed state inspection at Miller Park water play
- Continued monthly maintenance at Miller Park Zoo
- Replaced broken tube slide at Tipton Park
- Installed new bollards at Constitution Trail entrance on Empire

Planning & Code Enforcement Department cont...

Historic Preservation Activity

No cases for August

1. Discussion of Harriet Fuller Rust Façade Program with the Downtown Bloomington Association (Discussion only with City Manager)
2. Review of proposed changes to “Eugene D. Funk, Jr. Historic Preservation Grant Program Eligibility Criteria, Conditions and Limitations.” Slight changes regarding prevailing wages were approved (vote 5-0.)

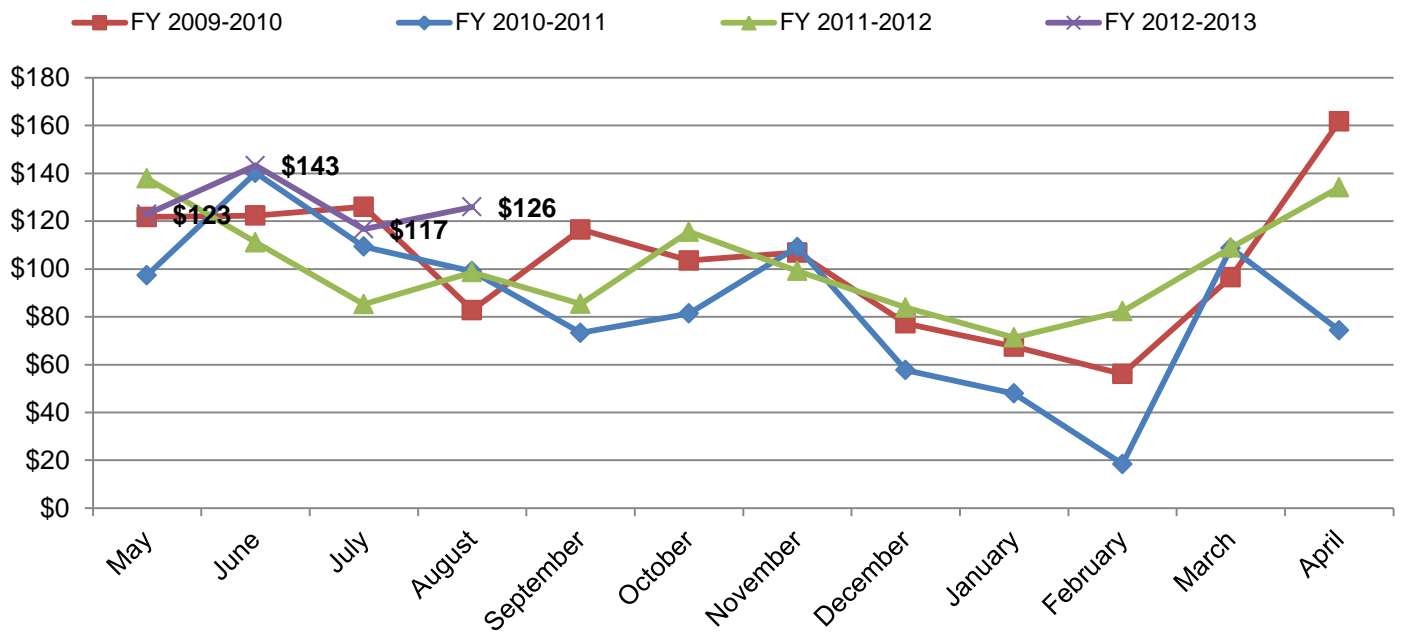
Planning Commission Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-03-12.	City of Bloomington	A municipal corporation, requesting the amendment of Chapter 44 (Zoning), Section 44.4-2 by adding a provision for parkland dedication for residential development in nonresidential zoning districts. <i>Council Date: September 10, 2012.</i>	Recommended approval to City Council. Vote: 7-1

Zoning Board Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
SP-01-12	Lue A. Walters	Public Hearing and Review of the petition submitted by, requesting approval of a special use permit for an additional dwelling unit in a multi-family building for the property located at 811 W. Washington Street. Zoned R-2, Mixed Residence District. (Ward 6).	Approval of Special Use recommended to Council Vote: 5-1
Z-16-12	Elizabeth Reeder	All Construction of a screened porch to an existing house and a variance to reduce the rear yard setback for the property located at 1201 S. Clayton. Zoned R-1C, Single-Family Residence District. (Ward 1).	Variance approved Vote: 6-0
Z-11-12	Karen M. Sandhaas	To allow construction of a two-story room addition and to allow two variances as follows: 1.To reduce the required 10 foot separation from the house to a detached garage. 2. To reduce the required 6 foot side yard setback for the property located at 611 Vale Street. Zoned R-1B, Single-Family Residence District. (Ward 4).	Approved 6-0

Permit Fees Collected (in Thousands)



Construction Board of Review

No meetings in August 2012