

City of Bloomington City Manager's Monthly Report



Cornice molding on the BCPA building

The Mission of the City of Bloomington is to be financially responsible providing quality basic municipal services at the best value. The City engages residents and partners with others for community benefit.

Upcoming Community Events:

- *Sones de Mexico, BCPA, September 21*
- *Hats of: Pepsi Ice Center September 28*
- *Worldwide Day of Play BCPA, September 29*
- *Bassnectar with Gramtik, US Cellular Coliseum, October 4*
- *Marilyn Manson and Rob Zombie, US Cellular Coliseum, October 13*
- *Fiddler on the Roof, BCPA October 27*

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Spotlight City: CNN Money best Places to Live



Bloomington, a "Best Place to Live 2012," is ranked in top 20 by CNNMoney for shortest average commute time. See page 4 for details

City of Bloomington Elected Officials

Mayor: Steve Stockton

Ward 1 Alderman: Bernard Anderson
Ward 2 Alderman: David Sage
Ward 3 Alderman: Mboka Mwilambwe
Ward 4 Alderman: Judith Stearns
Ward 5 Alderman: Jennifer McDade
Ward 6 Alderman: Karen Schmidt
Ward 7 Alderman: Steven Purcell
Ward 8 Alderman: Robert Fazzini
Ward 9 Alderman: Jim Fruin

City of Bloomington Administration

City Manager: David A. Hales
Deputy City Manager: Barb Adkins
Assistant to the City Manager: Alexander S. McElroy
Executive Assistant: Katie Buydos

City Clerk: Tracey Covert
Corporate Counsel: Todd Greenburg
Director of Finance: Patti-Lynn Silva
Director of Human Resources: Emily Bell
Director of Information Services: Scott Sprouls
Director of Parks, Recreation and Cultural: John Kennedy
Director of Planning & Code Enforcement: Mark Huber
Director of Public Works: Jim Karch
Director of Water: Craig Cummings
Police Chief: Randall McKinley
Fire Chief: Mike Kimmerling
Library Director: Georgia Bouda

Welcome from the City Manager



The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, the Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The City Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The Performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the July 2012 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress.

Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,



David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org

The Bloomington
City Council meets
every 2nd and 4th
Monday of each
month at 7:00 p.m.
for regular Council
Meetings

Bloomington City Hall
109 East Olive Street
Bloomington, Illinois
61701

Spotlight City: CNN Money, Best Places To Live

The City of Bloomington has been recognized by CNN Money as a top ranked small city to live in for 2012. Specifically, Bloomington ranked high in the category of —Shortest Commute,” which compares the average commute to work for residents living in —Best Places to Live” eligible cities.

Bloomington, ranked 20th in this category, boasts an average commute time of 12.4 minutes. CNN Money compiled this rankings list by first compiling a list of all U.S. cities with populations of 50,000-300,000. Next, CNN removed from the list places with a median family income of more than 200% or less than 85% of the state average; those with more than 95% of one race; and those with poor education and crime scores. This screening step reduced the list to 401 towns. Next, retirement communities and towns with major job losses were removed from the list. The leftover 360 towns were ranked based on job growth, home affordability, safety, school quality, health care, arts and leisure, diversity, and several ease-living criteria. After this process was complete, CNN Money continued by factoring in more data on the economy (including the fiscal strength of state and local governments), plus jobs, housing, health care, and happiness. This decreased the list to 100 towns. The final step in the ratings process was to visit towns and interview residents; assess traffic, parks, and gathering places; and consider intangibles like community spirit. Then each town was ranked in specific categories. The complete list of Best Places to live with the Shortest Commute is provided below.

You can read more about this recognition by visiting:

<http://money.cnn.com/magazines/moneymag/best-places/2012/top25s/qualitylife/>

For additional statistics and information about the City of Bloomington, the link below offers information in the following categories: financial, housing, quality of life, leisure and culture, weather, and meet the neighbors.

<http://money.cnn.com/magazines/moneymag/best-places/2012/snapshots/PL1706613.html>

Rank	City	Median commute time (in minutes)
1	Manhattan, KS	11.2
2	Grand Forks, ND	11.4
3	Harrisonburg, VA	11.8
4	Dubuque, IA	11.9
4	Bismarck, ND	11.9
6	Ames, IA	12.0
7	St. George, UT	12.1
8	Pocatello, ID	12.2
8	Lake Havasu City, AZ	12.2
8	Corvallis, OR	12.2
11	Stillwater, OK	12.3
11	Bloomington, IN	12.3
11	Chico, CA	12.3
14	Missoula, MT	12.4
14	Auburn, AL	12.4
14	Enid, OK	12.4
17	Cheyenne, WY	12.5
18	Rochester, MN	12.6
18	Great Falls, MT	12.6
20	Bloomington, IL	12.7
20	Bend, OR	12.7
20	La Crosse, WI	12.7
20	Flagstaff, AZ	12.7
20	College Station, TX	12.7
20	Idaho Falls, ID	12.7

City	Avg. listing price (July 2012)
1. Carmel, IN	\$304,340
2. McKinney, TX	\$245,917
3. Eden Prairie, MN	\$413,566
4. Newton, MA	\$850,117
5. Redmond, WA	\$518,982
6. Irvine, CA	\$904,753
7. Reston, VA	\$467,934
8. Columbia/Elliott City, MD	\$406,943

Executive Summary

The following executive summary serves as a brief highlight of the monthly activities, accomplishments, and performance information of the services provided by the City of Bloomington. Further detailed information may be found in the department sections and the subsequent appendix.

City Administration

- In efforts to bolster staff resources and capitalize on a challenging job market, the City established a Graduate Management Internship program in FY 2013. The City budgeted for the funding of 6 graduate level interns to assist the City's various departments with projects such as performance measurements, monthly reports, 2012 Action Agenda Items, FY 2014 Budget development, and/or higher level projects identified by department heads or the City Manager. The internships are limited term positions working 35 hours per week for an 11 month tenure. The City performed a national search and received over 30 applicants for the available positions. Selected Graduate Management Interns, having started in July, have been placed in the Public Works Department, Water Department, Planning and Code Enforcement Department, and the City Manager's Office. The final two selected interns will start in September for the Police Department and the Parks, Recreation and Cultural Arts Department.

Police Department

- The following activity was generated in the Street Crimes Unit (SCU) during the month of July; 10 warrant arrests were made, 11 non-warrant arrests were made, \$2,570 in tow fees generated; \$900 in ordinance violations issued; \$85 seized; 102.9 grams of cannabis seized; 6.6 grams of crack cocaine seized.
- In July, The department experienced 174 property crime reports, which is an increase from the 159 property crime reports experienced in June. 35 violent crimes were reported in July, which is a decrease compared to the 51 violent crimes reported in June. Of the 35 violent crimes reported in July, 23 were aggravated assault, 5 robberies, and 7 forcible rapes.

Parks, Recreation & Cultural Arts

- Despite the record heat and drought that took place in July, the golf courses were able to see over 12,000 rounds of golf played with revenues up 3% over July 2011.
- The main utility project started in July was the installation of wall cap at Miller Park Lake. Staff is installing a 36" concrete wall cap around the entire sea wall area. The installation of the wall cap will help reduce the amount of bank erosion and will help stabilize the wall itself. The cap will also add to the visual appeal of the lake as well as giving fishermen and patrons a more usable shoreline. Benches will be installed around the wall caps to



provide a place to sit and enjoy the lake. This project will be completed sometime in August.

- Utility staff installed a combined 200 cubic yards of (fibar) playground mulch at Airport, Stevenson, Friendship and Fell Parks.
- In July, the department received a grant check in the amount of \$8,898.23 for an ash tree removal project. The division was awarded the grant in early spring by the Metropolitan Mayors caucus to subsidize the removal of 96 ash trees and replanting of the same locations with new trees along the Constitution Trail throughout the City of Bloomington.
- The BCPA hosted its sixth annual thank you picnic for its 162 volunteers on July 17. The potluck dinner was followed by prizes donated by local merchants and the presentation of the Volunteer of the Year Award, presented to co-winners, the father and daughter duo of Wally Crouch and Becky Ayers.

Economic Development

- A new business will be opening in Downtown Bloomington this fall. A5 recently purchased the former Illinois Healthcare building at 303 East Washington. A5 projects spending over \$2 million on the initial phase of their expansion.
- During the July 23 Bloomington City Council meeting, the Council approved an Ordinance Amending the City’s Ordinances to Permit Video Gambling as permitted by State Law.

Planning & Code Enforcement

- Construction activity for July 2012 was up from July of last year. This year is shaping up to be a very good year in comparison to the past several years. Overall, construction activity for the year is up about 16%. This has reflected very well in our permit fee collections with fees up by 27% from the previous year.
- The City is still in need of board members for the Planning Commission, Zoning Board of Appeals, and the Property maintenance Review Board. Interested citizens should submit a statement of interest form available on the City’s web site.

July 2012 Compared to July 2011	Year to Date
New home starts – up 18%	Up 13%
Building permits – up 13%	Up 14%
All construction permits – up 13%	Up 16%
Fees collected – up 23%	Up 27%
Construction Value – up 54%	Up 19%

Police Department

Crime Intelligence and Analysis Unit (CIAU)

CIAU staff attended 24 hours of street gang training in Chicago. As a result, staff updated their certification as gang crime specialists for use in expert witness testimony in state court. CIAU staff attended four hours of training from the IL Attorney General's office regarding legal updates involving Law Enforcement records and the Illinois Freedom of Information Act.

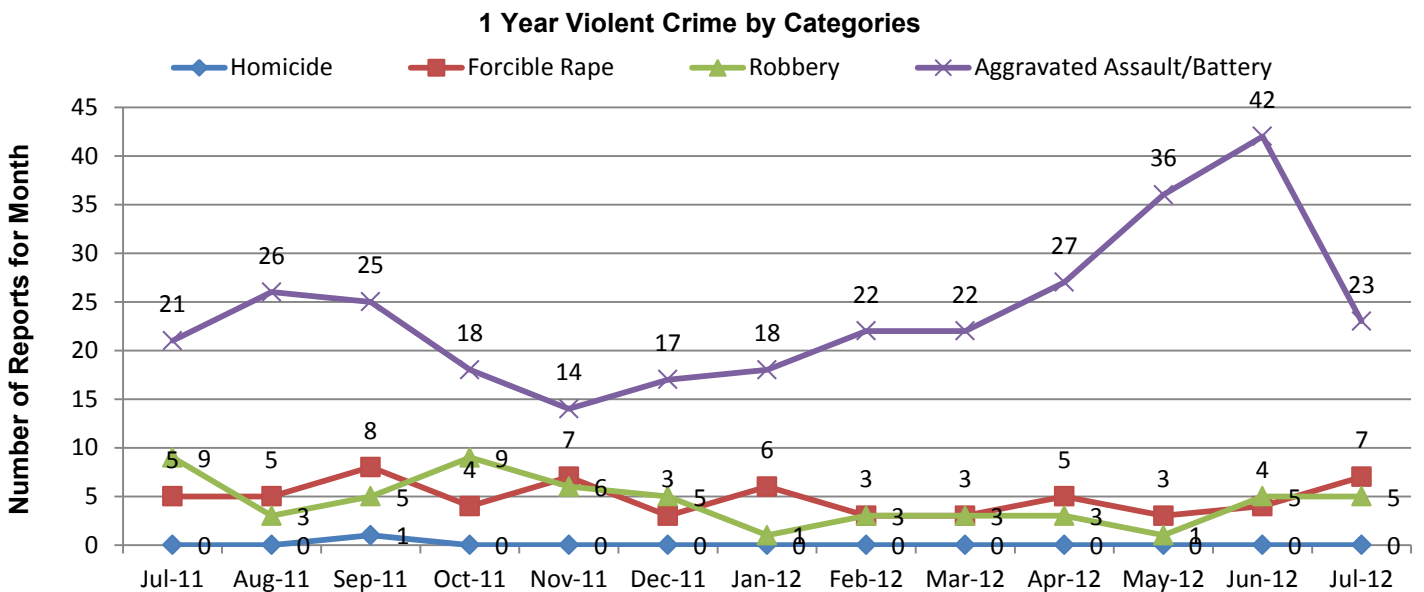
Street Crimes Unit (SCU)

During the month of July, ten warrant arrests were made; eleven non-warrant arrests were made; \$2,570 in tow fees generated; \$900 in ordinance violations issued; \$85 seized; 102.9 grams of cannabis seized; 6.6 grams of crack cocaine seized.

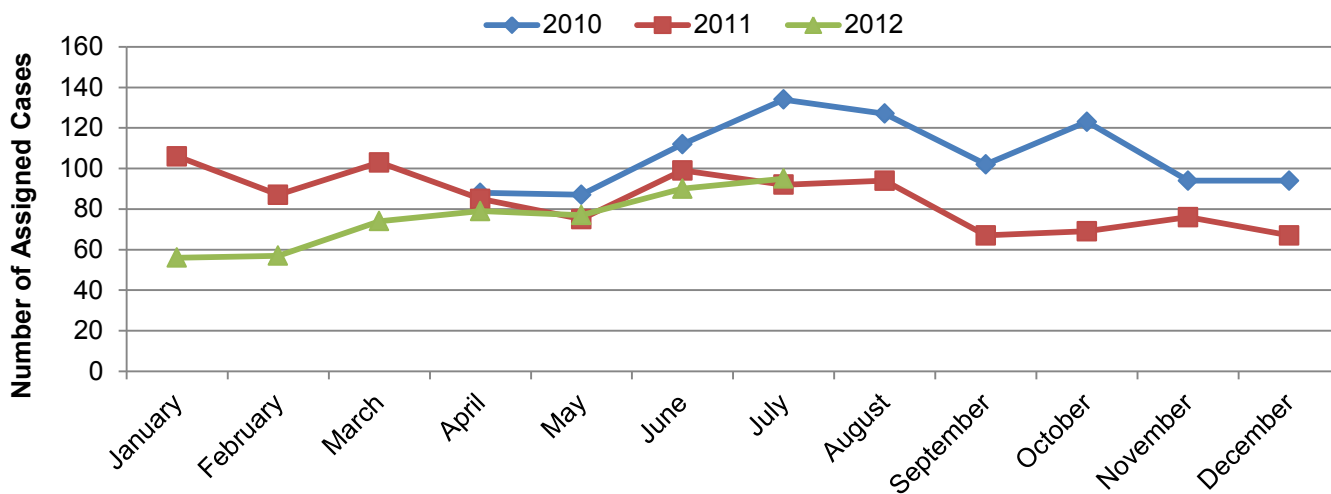
SCU was actively involved in 347 calls for service, both dispatched and self-initiated calls. Seven officers are assigned to SCU with the average number of officers working per day of 5.18.

Criminal Investigation Division (CID)

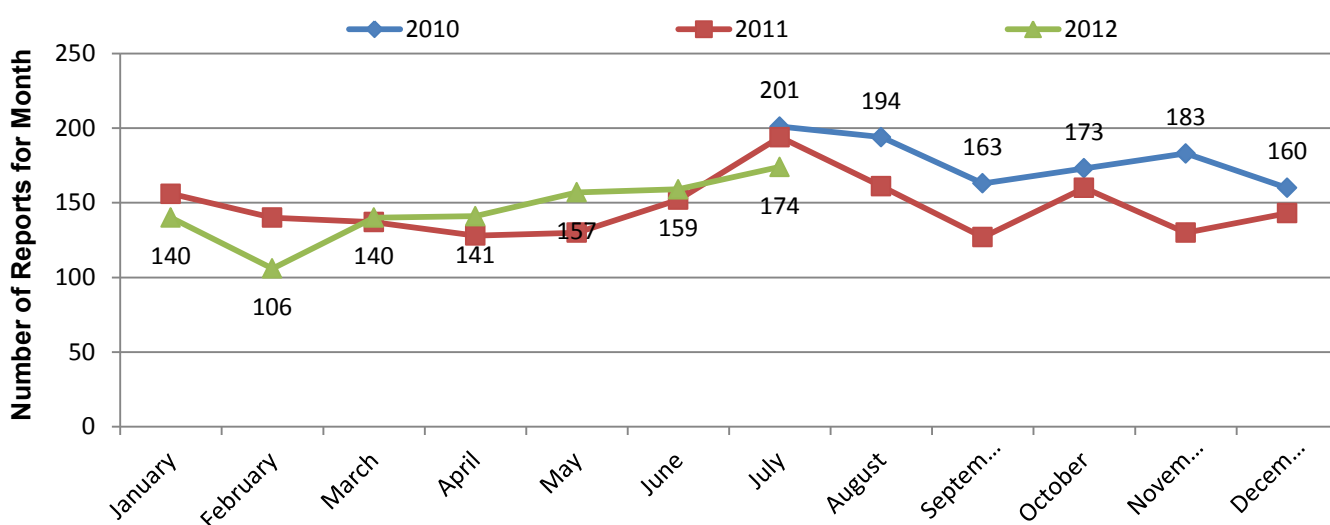
With the addition of a new detective, there are now ten detectives -- five on days and five on second shift. Detectives were assigned on average eight cases each. Ninety-five new cases were assigned in July. One hundred twenty-two incidents of domestic violence were reviewed in July.



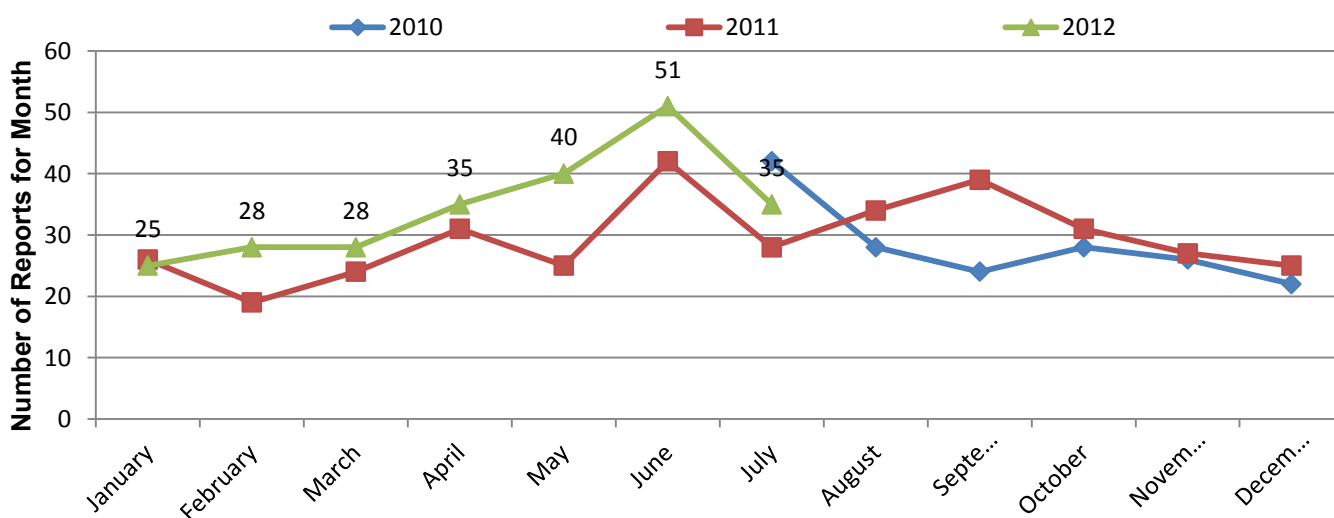
Criminal Investigation Division Assigned Cases Since April 2010



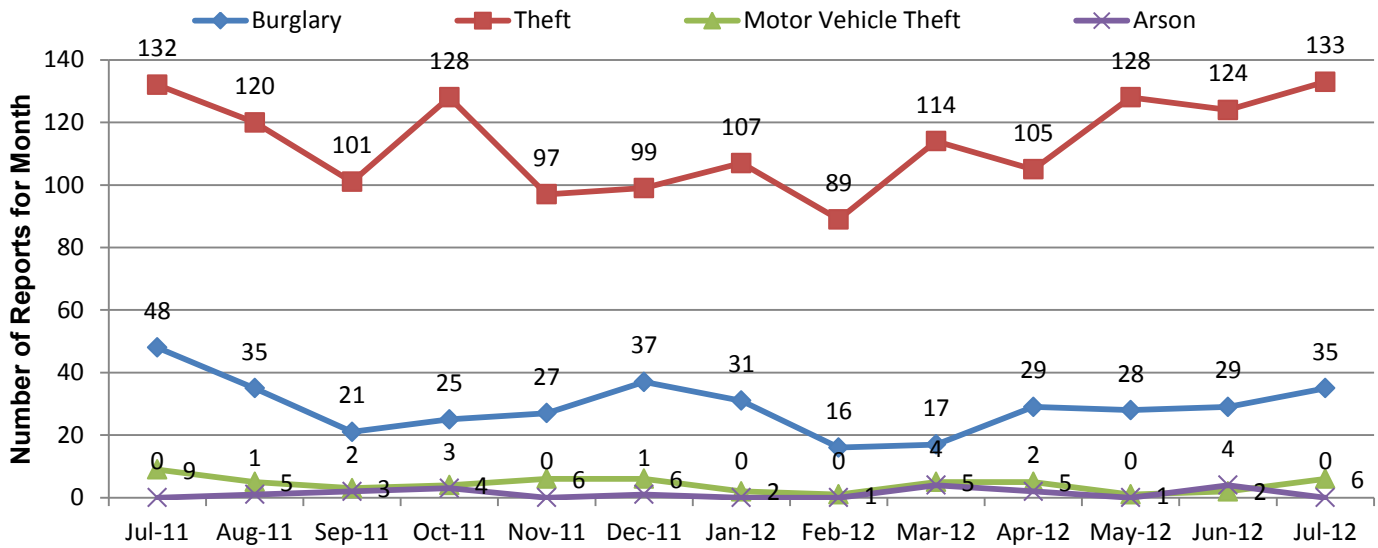
Total Property Crime Reports by Month Since July 2010



Total Violent Crime Reports by Month Since July 2010



1 Year Property Crime by Categories



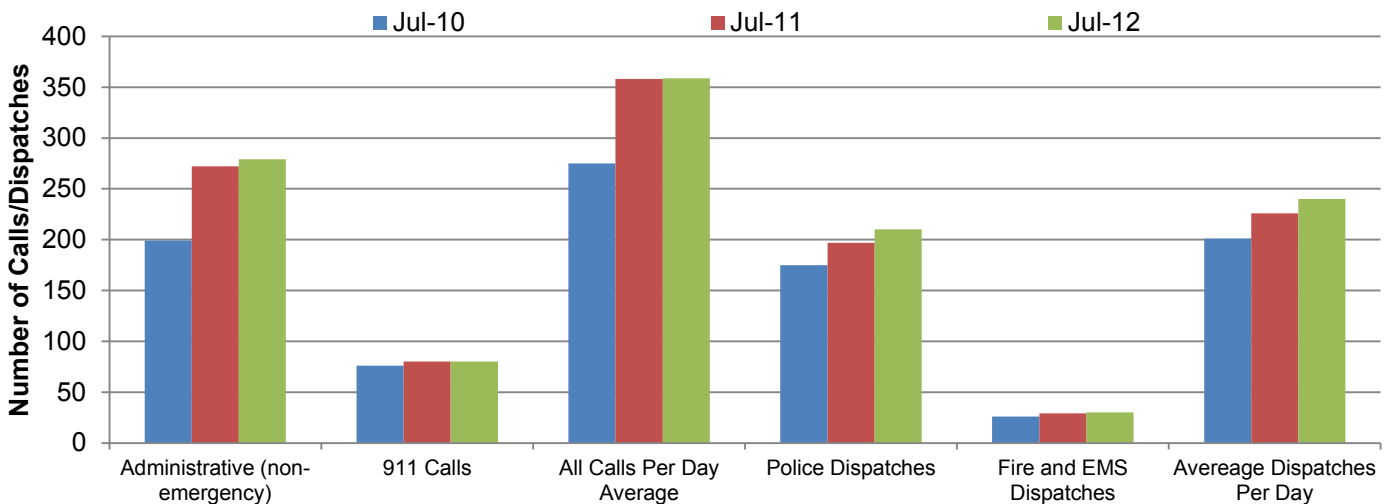
Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

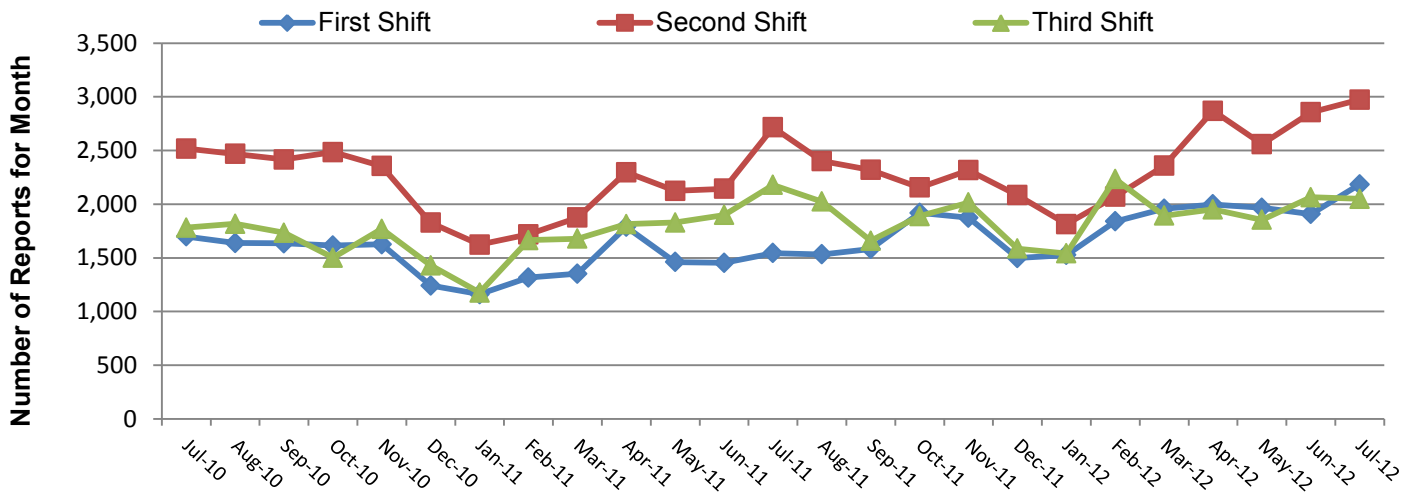
0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
73.30%	24.30%	2.10%	0.30%	99.70%

\$4,500 in ordinance violations were issued in calendar year 2012 to date. There were no major equipment issues during July. Frontier and Supreme Communications are working together to resolve Arrowsmith tower paging issues. A new seasonal telecommunicator started in July.

Communication Center Daily Call Averages July 2010 - 2012



2 Year Police Department Calls for Service by Shift and Month



First Shift (7 A.M. - 3 P.M.)

The day shift is assigned 15 officers. Due to retirement, surgery and a serious accident, manpower was decreased. A school resource officer was assigned to first shift while school was out, but is now returning to the school. Therefore, only 13 officers were available during July. The average number of officers per day was approximately 7.6.

The Neighborhood Focus Team (NFT) continued a neighborhood clean-up detail which is not finished. Fifty-three incidents of sex offender related problems were handled by first shift. Six sex offenders were arrested, one offender was caught with a probation violation, one offender was banned from the library, and the remaining cases all had different dispositions including a few that are still under investigation.

Second Shift (3 P.M. - 11 P.M.)

Second shift averaged 9.42 officers per day. During July, two officers were moved from first to second shift and two officers were on light duty.

On July 6, officers responded to a wedding reception where a female was highly agitated and wounded two officers with an ice pick. During the month, multiple drug-related contacts were made. Three ordinance violations for possession of cannabis were issued and three arrests were made concerning drug-related incidents.

Second shift attended two block parties held in the area of Friendship Park. There continues to be a high level of call activity in this area. Officers have increased their presence in the area with positive results.

Third Shift (11 P.M. - 7 A.M.)

Third shift has 15 officers assigned and averaged 8.19 officers each night. Approximately 235 traffic stops were made. Officers made 23 arrests from self-initiated traffic and pedestrian stops with an additional twelve arrests for DUI for a total of 50 DUI arrests for the year compared to 28 last year. A

total of 2,103 traffic stops have been made thus far this year compared to 625 last year during the same timeframe.

On July 11, a pizza delivery man was assaulted and robbed. This robbery was very similar to one two nights before. On July 24, a report of shots fired was received. Officers were unable to locate any evidence of shots being fired. Later that day, a call was received that someone fired bullets into a car. No vehicle was located. Later, two females arrived at the PD with a car full of bullet holes.

On July 31, the death investigation of a homeless subject was processed.

Fourth Shift (8 P.M. - 4 A.M.)

Fourth shift has six officers made up of four patrol and two canine officers. Fourth shift averaged 3.85 officers each shift (Tuesday through Saturday). Approximately 40 traffic stops were made by fourth shift for a total of 534 for the year compared to 338 last year.

Downtown July 2012

The following are summaries of notations made by officers who worked Downtown Hireback for July 2012

Officers working on Friday, 07/13/12 wrote four Ordinance Violations at Blue Line, 602 North Main Street for Minor in a Tavern. The Ordinance Violations are: T-1905, T-71908, T-71905, T-74103.

It should be noted that officer also wrote Ordinance Violations related to Blue Line in June 2012 for having a minor in a tavern.

Officers working on Saturday, 07/21/12, noted people wanting to enter and leave Flinger's Pizza, 608 North Main Street, had a difficult time doing so as a result of a large number of people loitering in the 600 block of North Main Street, seemingly with no intention of patronizing any downtown businesses.

Officers working the Pub Crawl on July 28th noted the crowds appeared to be less than in years past. It also appeared shuttle bus drivers were becoming agitated with each other over locations to park their shuttles on Washington Street. There was also an arrest for Aggravated Battery where a patron of Flinger's was battered.

Congestion on the sidewalks in the 600 block of North Main continues to be a problem. Even though there is a City Ordinance Violation available for Blocking a Sidewalk, it is difficult for officers to often write this Ordinance Violation as it often tends to create a volatile situation with the crowd that has congregated in the area.

*****Police Department appendix continues on page 51.***

Mike Kimmerling, Fire Chief

Fire Department

The Fire Department did not submit data for the month of July.

The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

Public Works Department

The Public Works Department did not submit a report for the month of July

The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

Water Department

Reservoir Conditions

The Water Department continues to pump from the Evergreen Lake Reservoir. Due to increasing demand toward the end of June, it became necessary to supplement withdrawals from Evergreen with supply from the Lake Bloomington Reservoir. At this time, the Water Department is utilizing a 70/30 Evergreen to Bloomington split.

Below normal precipitation during July combined with withdrawals from the Evergreen Lake reservoir and the Lake Bloomington Reservoir resulted in both reservoirs reporting a decline during the month. The Evergreen Lake Reservoir declined in elevation to end the month at a level approximately 4.8 feet below full and the Lake Bloomington Reservoir ended the month at about 1.5 feet below full.

Drought Update

Central Illinois has worsened from the “moderate drought” condition at the end of May to the “severe drought” condition for the end of June according to the United States Drought Monitor report, which is compiled by several Federal and State agencies as well as academic partners. This severe drought condition has continued into July. In central Illinois, several rivers and smaller streams are flowing at 5% to 20% of their typical flows for this time of year and crops are beginning to show significant distress from the lack of moisture and excessive heat.

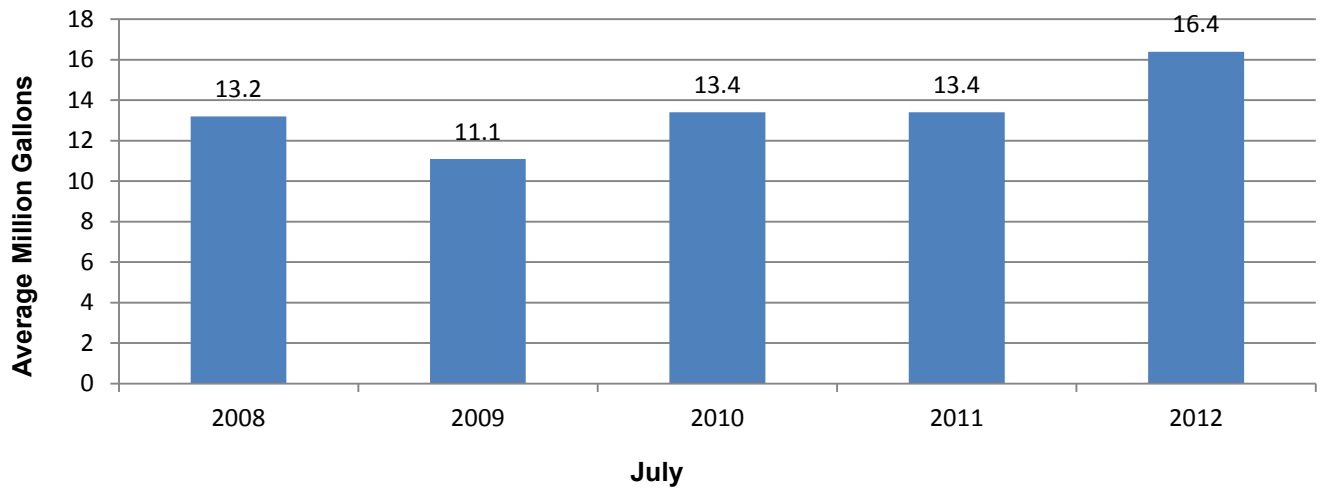
Water Quality

This is normally the time of year that certain taste and odor causing algal species grow at quick rates known as an algal “bloom.” Currently, this is not an issue. The last set of taste and odor samples examined in July, for the metabolites of the algal species, indicated the levels were still low but this requires further monitoring.

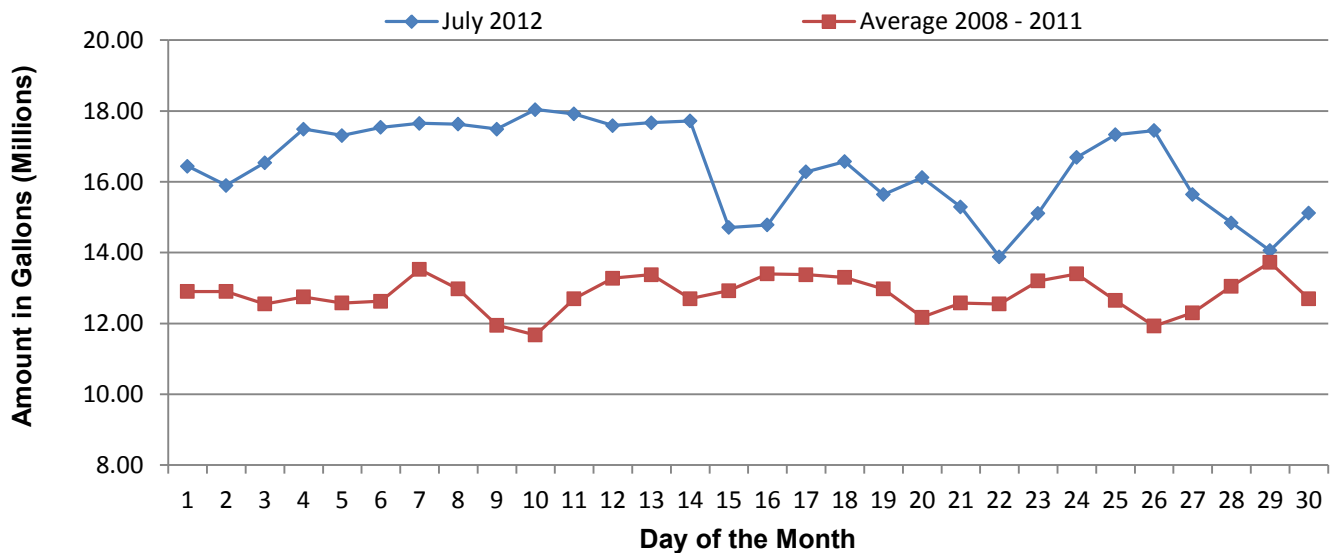
Pumpage

During July, the Water Department pumped an average of 16.4 million gallons per day (MGD) with a peak day of 18.0 MGD on July 10, 2012. The July average for 2012 can be compared to the average daily pumpage during July 2011 of 13.4 MGD, 13.4 MGD in 2010, 11.1 MGD in 2009 and 13.2 in 2008.

Avg. Million Gallons Pumped



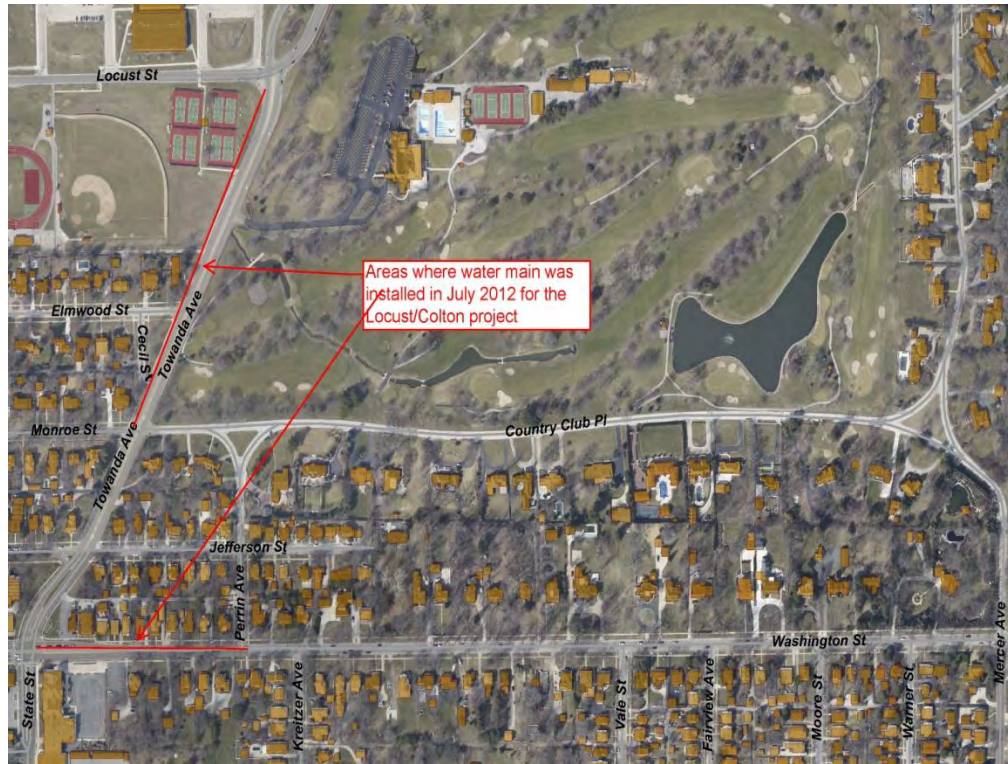
Water Delivered to Customers (in Millions of Gallons): April 2012 and April 2008-2011 Four Year Average



Infrastructure

The Morris Avenue/Veterans Parkway Reconstruction project that started in March of 2011 has continued with the project complete except for some minor —punch list items.” The Water Department had budgeted \$750,000 total for this project. This Department is responsible for funding \$603,000.

The Locust/Colton CSO and water main project continued during July with the installing of new water main on Towanda Avenue from Locust to Jefferson Street. Additionally, water main was installed on Washington from Perrin to Towanda Avenue. This water main replacement project, aimed at replacing undersized, obsolete and poorly performing water main as well as replacing lead service lines, obsolete valves and fire hydrants, is budgeted at \$3 million. The project is funded through the IEPA state revolving loan fund with 25% of the project cost being forgiven.



	FY13	FY12	FY11	FY10	FY09	FY08
Hydrants Overall	4300	4228	4213	4000	3900	3800
Out of Service Hydrants	0	0	0	13	100+	600+
Hydrants Serviced	101	330	261	185	381	543
Hydrants Replaced	27	79	72	59	75	23
% Hydrants in Service	100	100	100	99.7	97.4	84.8

Locust-Colton Water Main Replacement Work- July 2012

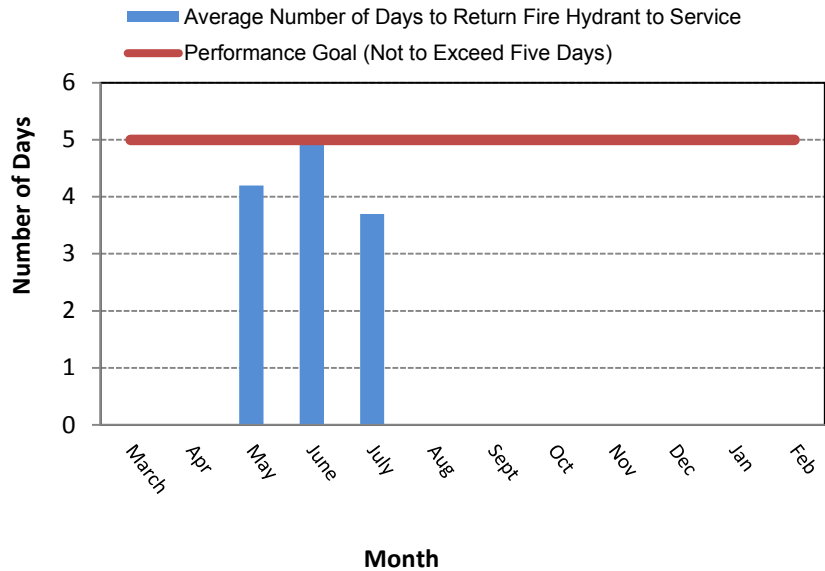
An unforeseen circumstance was encountered while on the Locust/Colton CSO and water main replacement project. While digging in the western most lane of the southbound lanes of Towanda Avenue, the contractor excavating for the installation of the water main ran into an abandoned buried oil storage tank. This tank is scheduled to be removed in August.

In July, this department continued repairs to faulty fire hydrants. Six fire hydrants were serviced and twelve were replaced. This brings the fiscal year total to 101 hydrants serviced and 21 hydrants replaced. At this time, there are no hydrants out of service.

Twenty-seven fire hydrants have been replaced installed this fiscal year. Of the hydrants replaced, nineteen were funded through the Operations and Maintenance account. The cost of replacing one hydrant is approximately \$3,500. In total, \$67,000 of the Operations and Maintenance account was spent on hydrant installation. The budget line item for hydrants is \$100,000 in the FY13 budget. All hydrants that could not be replaced through funding from the Operations and Maintenance budget were funded through the capital projects budget.

During July, the 2012 Water/Fire Department collaborative hydrant testing program completed operational testing on 513 hydrants. This brings the 2012 program total to 2,101 hydrants or 61.8% complete at this time. Of the hydrants inspected by the collaborative hydrant testing program, five hydrants were called out of service. The performance measure for FY13 is a return to service time not to exceed 5 days as measured as an annual average.

Average Number of Days to Return Fire Hydrants to Service by Month

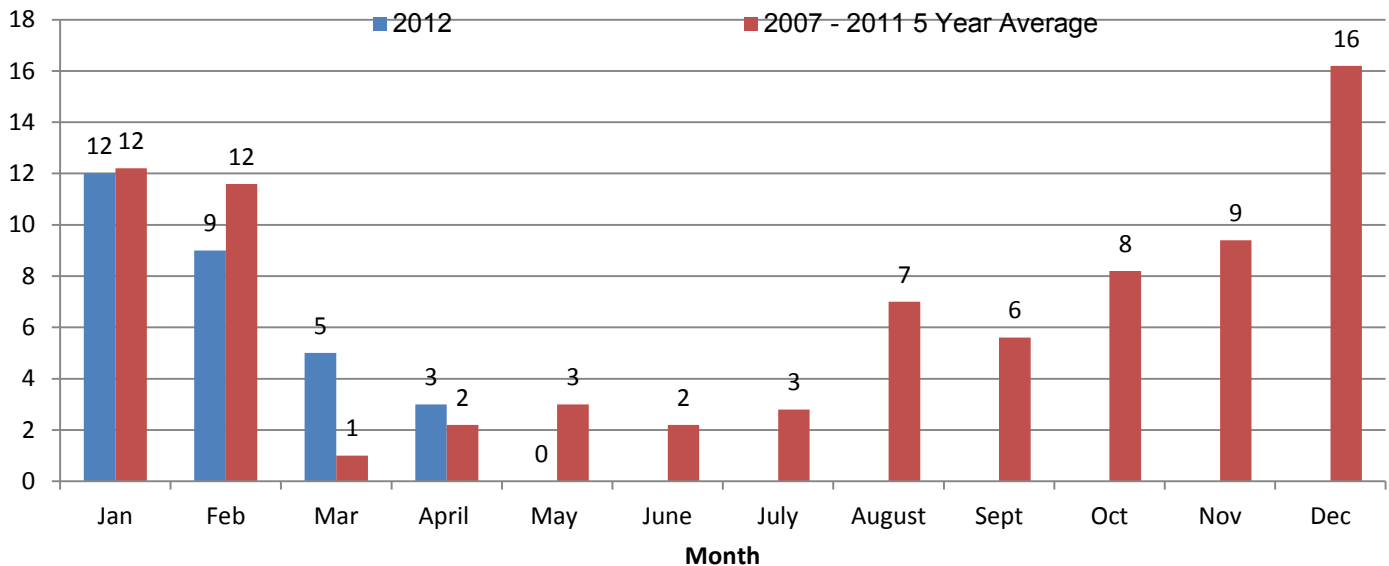


This month, there was a total of twelve water main breaks. The calendar year 2012 total is 45, which is well above normal as compared to the five year average. This increase is likely the result of very dry ground (drought related) and increased pumping to meet the water demands. Higher distribution pressures and many more pump starts/stops can damage pipes that are aged or weak.

During July, 99 hydrants were painted. This brings the two year total of painted hydrants to 3,250

Only one valve repair/replacement was required during the month of July.

Water Main Breaks by Month



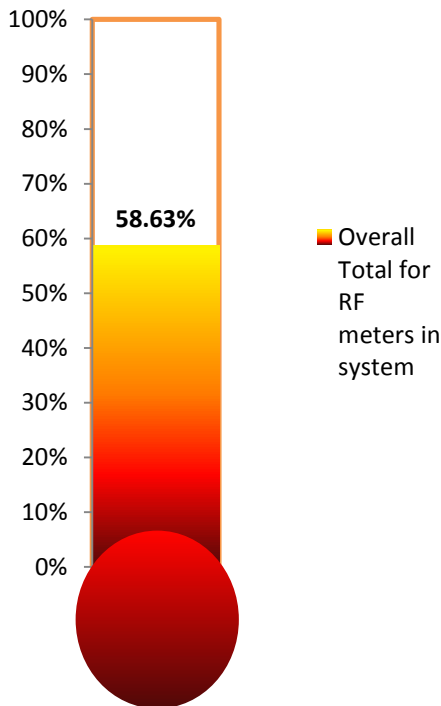
During July, twelve water service lines/curb stops had to be replaced or repaired. Most of these lines were old lead (metal) service lines.

Metering

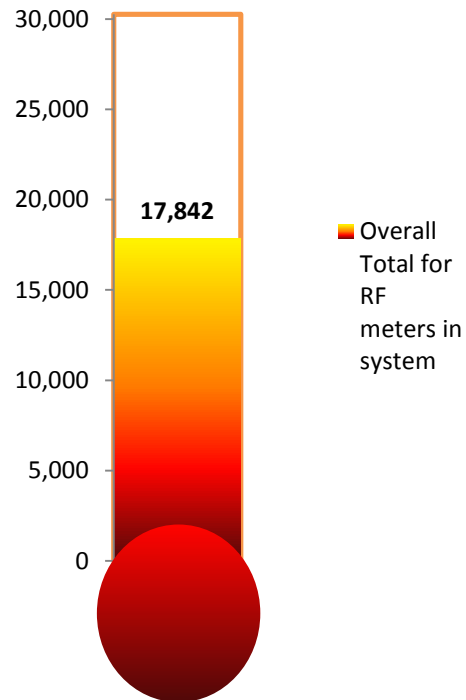
655 Radio Frequency (RF) meters were installed during the month of July. To accomplish the departmental installation goal for FY13 of 7,000 units, 583 meters must be installed per month.

In FY12, 6,069 meters were installed. Upon completion, this change-out program will eliminate the need for meter Readers. Since this is a multi-year project, those positions have been eliminated as more FR units are installed. Currently, the department is down to one Meter Reader from three in 2009.

Overall % Total for RF meters in system



Overall Total for RF meters in system



The breakdown of the overall meter inventory in the system is about 1,030 meters that are commercial/industrial and about 29,400 that are residential.

Due to the department's focus on correct meter applications, no changes were made to the Unitized Measuring Elements (UME) on large meters in the system.

Two meters were changed from turbine meters to compound meters. Turbine meters are primarily used for installations that require a high volume of flow on a consistent basis. If the flow volumes vary or are inconsistent, a compounded meter is required. Ten years ago, the Water Department had the decision to remove all compound meters from the system. Since that time, the department has been installing compound meters in locations that conform to industry standards for compound meter installation. The benefit of installing the more expensive compound meters is an improvement in accuracy for measuring the actual amount of water used by a customer.

****Water Department appendix continues on page 50**

Parks, Recreation and Cultural Arts Department

Bloomington Center for the Performing Arts

Miller Park Summer Theater, “Cats”

The Miller Park Summer Theater production of “Cats” opened on Friday, July 27. Almost 2,600 people attended the three performances the first weekend. The Zoo Lady and her Zoo Crew offered face painting for interested audience members. The opening capped off a busy month preparing the show. Rehearsals for the show began on July 5. Over the next three weeks, the cast put in 7-hour days learning their parts for the production.



Sister Cities 50th Year Anniversary

Performing Arts Manager Joel Aalberts worked with the Sister Cities Committee to organize an evening of local entertainment for the 50th Anniversary celebration of Bloomington’s Sister City relationship with Asahikawa, Japan, on Tuesday, July 24. The event included short performances by local performing arts groups including: New Route Theater, The Old Men Boys, The Sound of Illinois Chorus, Community Players Theater, McLean Co. Dance, and Young at Heartland. 250 people attended.

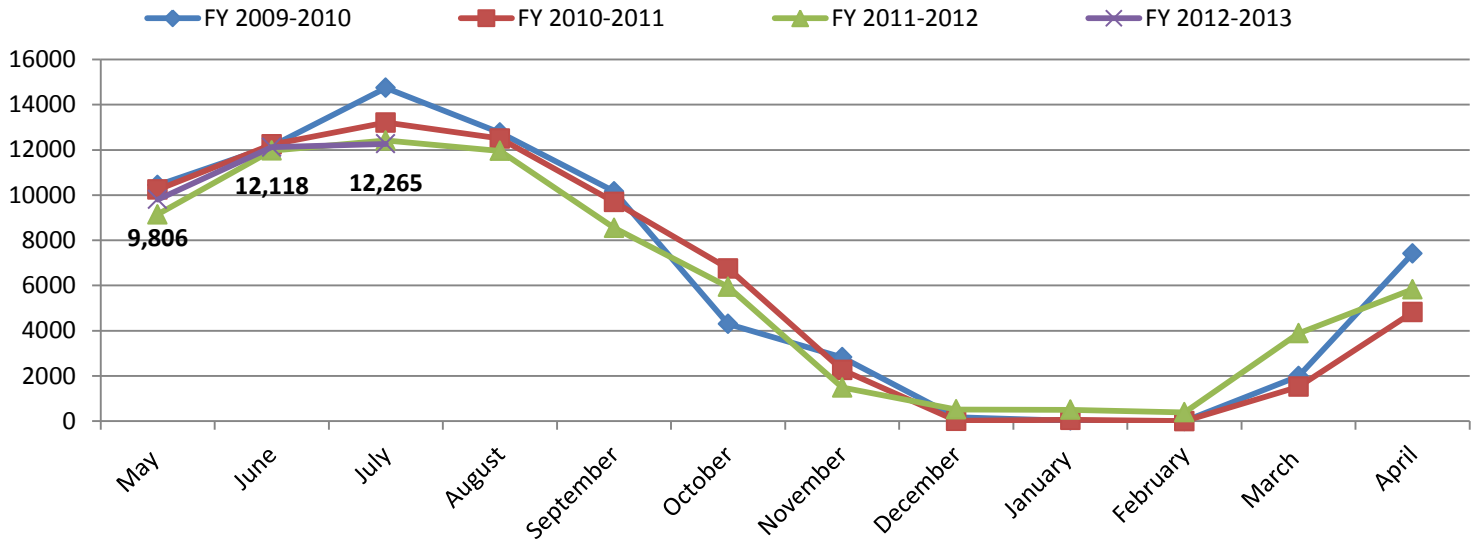
The Sister Cities Committee also worked with the BCPA to host a flower arranging/musical instrument program in the BCPA Ballroom on July 25.

Golf Division

July Revenue and Rounds

The month of July proved to be another challenging month for the courses with record heat and drought. Nonetheless, the courses were able to see over 12,000 rounds of golf played with revenues up 3% over July 2011.

Total Golf Rounds Played by Fiscal Year



Outings and Groups

The clubhouse staff was very busy hosting the Bloomington Normal Golf Association Two Man tournament which saw 211 teams pit themselves against other golfers from the community.

Additionally, the courses hosted many other events such as: The Mid-American Junior Golf Tour, McLean County Seniors (2x), Peoria Area Grasshoppers, Heyworth Full Gospel Church, Ideal Environmental, The Young Men’s Club and The Nike Junior Tour.

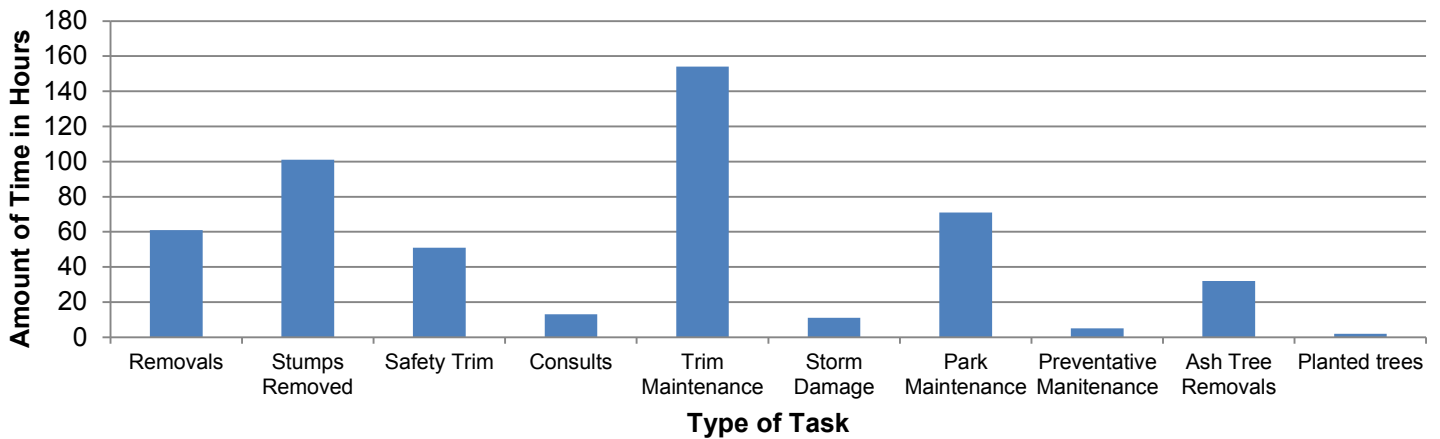
As usual, the staff did an excellent job providing customer service to each golfer who played in these events, plus our regular play. A group of 16 golfers from Joliet, Illinois played The Den after playing several other notable Central Illinois courses and made it a point to tell our staff that they had their best experience of their trip at The Den. They plan to return next year and bring more golfers.

Maintenance and Staff

As expected with the heat and drought, the maintenance staff was given the task of keeping the courses in good playing condition. We are proud to say that the courses endured the heat much better than they did in the heat of last summer. Staff attributes this to sound water management and completing core aerification in the fall of 2011. In particular, Highland Park Golf Course saw their greens and tees remain in excellent condition through the heat. The golfers told us daily how good the conditions are at Highland Park considering the heat.

With the grass cutting slowing down to the heat, the courses were able to spend time edging bunkers, adding new sand to bunkers, trimming trees, working on ornamentals, etc.

Forestry Division Trees Worked on by Job Task: July



Parks Maintenance Division

Horticulture

Parks Maintenance staff focused their efforts on the 4th of July celebration to begin the month. Along with the normal park preparations that come with preparing for the celebration, staff had to focus time after the 4th to ensure that all parks were properly cleaned. Once the first week of July had passed, the full-time horticulturalists and their supporting staff moved back to focusing on their basic monthly tasks.

As most area residents are well aware, this summer has been both uncharacteristically hot and dry. As a result of these conditions summer maintenance mowing fell from 921 recorded hours in July 2011 to 480 hours in July 2012. The dramatic drop off in mowing time this summer has allowed the Parks Maintenance division to focus attention in a number of other areas.

The largest gain of working hours recouped from the lack of mowing has been received by the forestry crews. A few seasonal workers were moved from mowing to forestry during the month of July to help with the increased forestry work load. This has helped to ease some of the burden the Parks Maintenance division has felt as a result of the growing number of Emerald Ash Borer infested trees that have had to be removed (further information can be found in the forestry section).

Along with the focus on forestry work, an increased effort was directed into the maintenance efforts at City Park locations. Ground maintenance hours increased from 712 hours in July 2011 to 1,195 hours in July 2012. During the month of July Park Maintenance staff was able to mulch a number of locations that would not have been possible if not for the lack of time needed for mowing. These locations include Stevenson School, Hamilton Road Constitution Trail section, all three Ewing Parks, Liberty Branch Constitution Trail section, Ireland Grove Road, and all fire stations. The Ewing Park mulching was assisted by a summer volunteer program from Bloomington High School. Staff also focused efforts on removing Willow and Volunteer Pear trees (invasive species of plants) from Tipton Park and White Oak Park.

Forestry

The first part of July the forestry crew assisted the rest of the Parks Maintenance staff preparing Miller Park for the 4th of July. The forestry crew limbed trees throughout Miller Park to ensure the park was ready for the 4th. After the 4th of July the forestry crews moved back to focusing on work orders.

During July, with large focus on keeping work orders up-to-date, the division was not able to complete many preventative maintenance trims. As the number of Ash Tree removals continues to grow and the focus remains on removing these trees to ensure public safety, the preventative maintenance trimming will diminish for the time being. Along with the alarming number of dead Ash Trees consuming the forestry staff time, the division has had to deal with an injury to one the of the three full-time foresters. This staff member will be out of the workforce through at least mid-November. To combat the loss of one forester the Park maintenance division has moved our Turf specialist into one of the forestry trucks. His primary duties will be stop sign clearances, sight distance problems and tree maintenance not requiring the presence of a boom truck.

Utility

The main utility project started in July was the installation of wall cap at Miller Park Lake. Staff is installing a 36" concrete wall cap around the entire sea wall area. The installation of the wall cap will help reduce the amount of bank erosion and will help stabilize the wall itself. The cap will also add to the visual appeal of the lake as well as giving fishermen and patrons a more usable shoreline. Benches will be installed around the wall caps to provide a place to sit and enjoy the lake. This project will be completed sometime in August.

A small portion of Holiday playground was closed due to issues with the surface tile. Sof Surfaces the manufacturer has been contacted. They will be inspecting in August and a solution will be agreed upon between the manufacturer and Park Maintenance staff.

Utility staff installed a combined 200 cubic yards of (Fibar) playground mulch at Airport, Stevenson, Friendship and Fell Parks.

Park Utility staff was very busy with continued preventative maintenance at all Park facilities. Monthly maintenance performed:

- Completed monthly park inspections.
- Completed monthly light inspections at parks and facilities.
- Completed monthly HVAC inspections and repairs.
- Monthly HVAC inspections and repairs at the Coliseum and the BCPA.
- Daily preparation of softball and hardball diamonds.



Recreation Division

Recreation Programs

July was packed full of recreation activities for all ages. Day camp, t-ball, soccer, tennis, swim lessons, art classes, dance, preschool programs, and more continued as well as the softball leagues. Art camps offered at Central Catholic ended the first week of July and then a new set of art programs were started at Lincoln Leisure Center. The four week preschool programs ended and new ones started in July including Silly Science Experiments, Bug Buddies, and Dino Dan's Detectives.

All three of the free concert series continued in July, but were affected by the weather. Two Franklin Park Concerts were canceled, one night due to rain and one night due to excessive heat. The Lunchtime Concerts were held every week, due to the bands' choice, but the last two weeks had very low attendance due to temperatures in the high 90s. The Music Under the Stars had two warm nights and one of those nights it sprinkled on and off so attendance was sparse. Celebrate America on July 3 & 4 had an attendance of about 1000 each night.

The high heat and humidity started to wear on staff and participants. There were 23 days that had temperatures of 90 or above. Nine of these days it was over 95 with four of these over 100. Staff did their best to keep kids in the shade and keep them hydrated, but some programs did not have shade available (ie: tennis lessons, t-ball at McGraw). We do not currently have a heat policy for programs, but will develop one before next summer.

The heat also kept people away from the Miller Park miniature golf course. Attendance was 875 for July 2012 compared to 961 for July 2011.

Aquatics

The hot weather made for some great swimming days, but excessive temperatures kept people out of the pools on a few days. Although attendance was strong, at Holiday it was less than in 2011. It was also hot in July 2011, but not in the triple digits like this year. O'Neil has a large number of non-profit agencies that swim there during the week and Holiday Pool has the YWCA. Swim lesson attendance was up for 2012 over 2011 and season pass sales were also up; at Holiday by 42% and O'Neil by 44%.

The hot weather as caused the pools to use more chemicals than in 2011. The hot sun burns off the chlorine faster. We did have some power issues due to Ameren at O'Neil Pool. One of the incidents caused a pump in the baby pool to burn out so that had to be replaced.

Season	Holiday		O'Neil	
	2011	2012	2011	2012
Daily Attendance	10,157	9,706	4,371	4,603
Daily Admissions Revenue	\$15,137	\$7,055	\$7,055	\$6,718
Swim Lessons	259	264	145	176
Season Pass Sales Y-T-D	\$15,755	\$22,330	\$4,810	\$6,940

Pepsi Ice Center

A busy month of June didn't continue into July at Pepsi Ice Center as attendance and revenue were down. Last month was second strongest month of June in the history; July of this year was the weakest July since 2008. In the combined months of June-July 2012 the facility is \$5000 over those two months combined in 2011.

The Learn-to-Skate session had less registration, but more revenue. This year there were two 5-week session whereas last year there were three 4-week sessions. These numbers compare the one session that started in July of each year. The Learn to Play numbers were way down. The hockey director feels this is due to the individuals registering for the private camps that were offered instead of for the classes and clinics offered by Pepsi Ice Center.

Adult Hockey decreased due to the timing of registration and the same true for the ancillary income. One of the July rentals was paid for in June.

There were 8 less open skate sessions held in 2012 as compared to 2011 and 226 less skaters.

A chart is attached comparing 2011 to 2012.

Special Opportunities Available in Recreation (S.O.A.R.)

Special Olympics: The Illinois Special Olympics District Softball Tournament was July 28. The softball team placed first in their division so they advance to the state tournament. The t-ball team placed 3rd so they are done for the year.

Special Events: Trips to Magic Waters, Splashdown Waterpark, and a 3-day trip to Chicago were part of the special events offered by S.O.A.R. in July. Last year the overnight was offered in August instead of July.

Weekly programs: Summer Day programs continued through July.

Zoo Division

July Admission Revenue and Attendance

Revenue from the gate admission was 17.2% up for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. Admission prices were raised on May 1, 2012.

Attendance was 2.3% down for the current fiscal year compared to last year's attendance. Extreme hot temperatures the entire month negatively affected attendance. This interrupts a trend continuing from last year, which saw increases in attendance over the summer months.

July Education Revenue

Revenue from Education Program Fees and Rentals were down 22.4% for the fiscal year compared to last year. 2011-12 was the best year in Zoo's history in revenue raised through education and rental programs.

July Carousel and Animal Feedings

Revenue from Concessions, Carousel, and Animal Food Sales is 17.3% up for the current fiscal year compared to last year's numbers.

Animal Collection

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 2 Northern Tree Shrew
 - 1 male Troupial
- Dispositions—animals removed from collection by transaction or death
 - 1 male Nubian Goat
 - 1 male Cairo Spiny Mouse
 - 17 Koi
 - 1 female Short-Tailed Opossum
- Female Gouldian Finch cleared quarantine and has been moved to the Budgie Room in Zoo Lab.
- New Full-Time Zookeeper Heather Moats started. Heather previously worked at the Potawatomi Zoo in South Bend, Indiana.
- The births of the Northern Tree Shrews come from a breeding recommendation from the Species Survival Plan (SSP). **The births are the only the second litter of this species for the entire nationwide SSP this year.**

Staff

- Worked on animal transactions (10 pending)
- Zoo Superintendent, Jay Tetzloff, attended the Felid Taxon Advisory Group annual meeting held in Salt Lake City, Utah. Also, at this meeting, Jay gave a presentation and facilitated a day-long meeting regarding the Snow Leopard Species Survival Plan (SSP), which he is the SSP Coordinator. While travelling, Jay visited the Tracy Aviary (Salt Lake City), Utah's Hogle Zoo (Salt Lake City), and the Tauphaus Park Zoo (Idaho Falls, ID).
- A good amount of time was dedicated to responding to the Association of Zoos and Aquariums (AZA) Accreditation inspection concerns. The report is due in early August.

Notes

- Zoo Master Plan was presented to City Council for their consideration. The plan will be brought up for a vote in August. The Master Plan is a site plan that will provide a roadmap for the Zoo over the next twenty years. The plan also includes a strategic plan.
- Hosted special event, Animal Enrichment Day on July 14.

Cost Savings

- Switched companies that supply feeder insects. This one company replaces two different companies that supplied mealworms, crickets, and fruit flies that are fed to the animal collection. The Zoo will save around \$150 per month by switching to this one company.

****Parks and Recreation and Cultural Arts appendix continues on page 52**

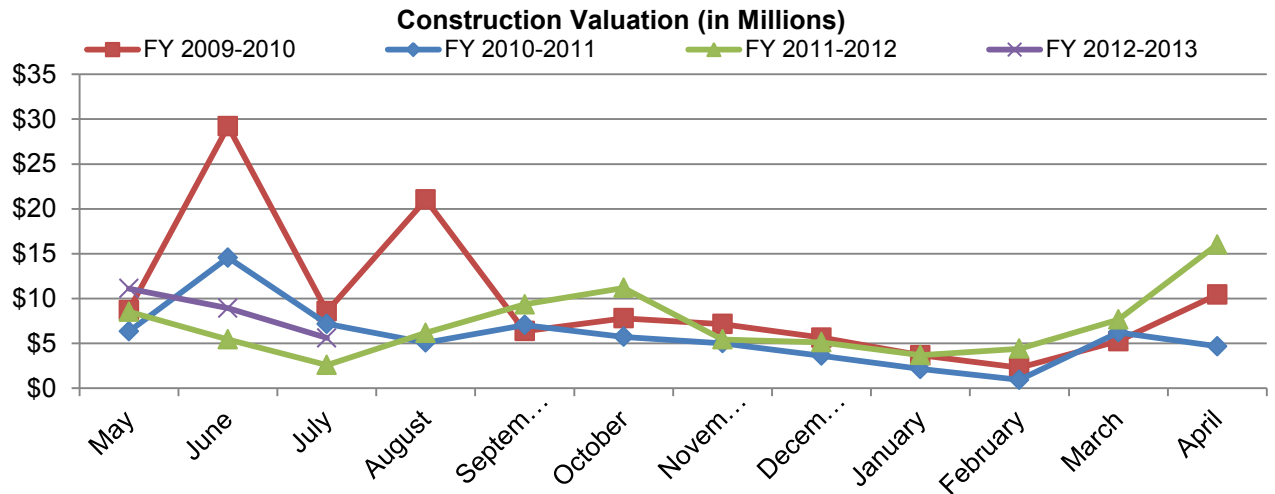
Planning & Code Enforcement Department

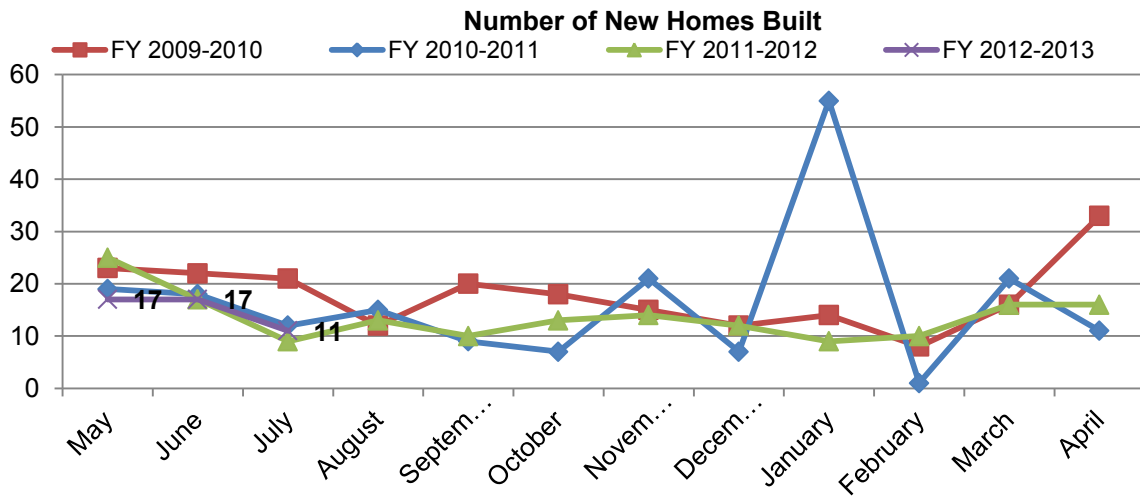
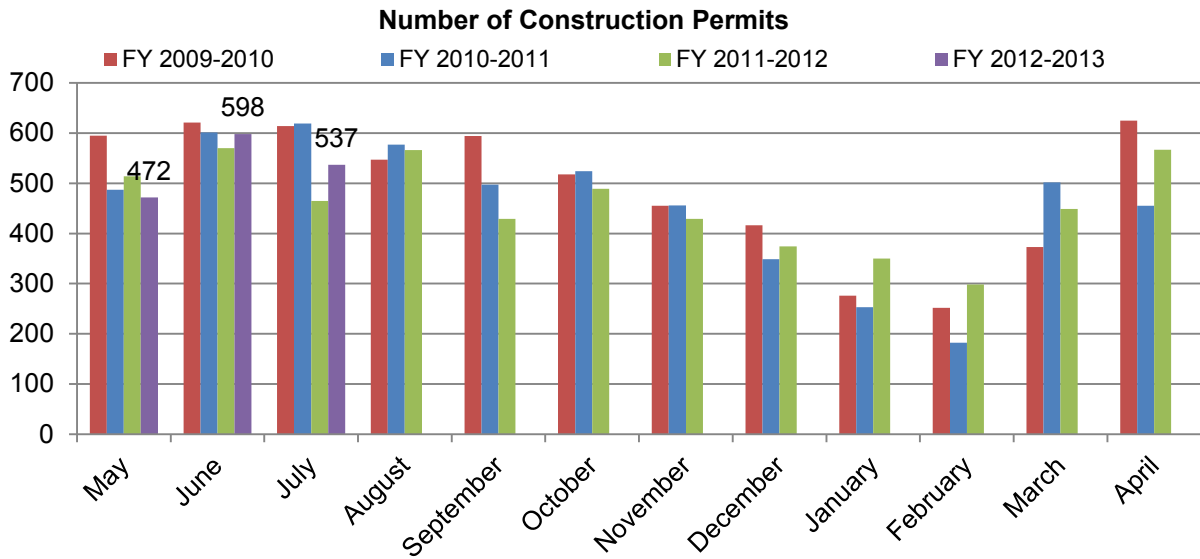
Building Safety Division

With seven months of the calendar year 2012 complete, construction activity for the City continues its upward trend over previous years. Generally, construction activity for the year, based on total permit numbers, is up about 16% with the value of the work up 49% from the prior year (2011). This has reflected very well in our permit fee collections with fees up by 27% from the previous year.

July 2012 Compared to July 2011	Year to Date
New home starts – up 18%	Up 13%
Building permits – up 13%	Up 14%
All construction permits – up 13%	Up 16%
Fees collected – up 23%	Up 27%
Construction Value – up 54%	Up 19%

Construction Projects \$1,000,000 or Higher		
Building/Project Description	Address	Value
None for July		





Notable Plan Reviews Received

**Review status still pending

Building/Project Description	Address	Value
Residence Inn	2160 Ireland Grove Rd.	\$6,775,000
New Student Apartments	502 E. Empire St.	\$2,002,490
New Student Apartments	506 E. Empire St.	\$2,002,490
OSF St. Joseph's Hospital	2200 E. Washington St.	\$1,800,000

Historic Preservation Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
BHP-10-12	Ken and Carol Kashian	Requesting a Certificate of Appropriateness for two replacement fences adjacent to the Rueben M. Benjamin House, New England side-hall style house, c. 1854, located at 510 E. Grove Street in the East Grove Street Historic District.	Approved effective upon posting on web site 5-0
BHP-11-12	Ken and Carol Kashian	Requesting up to \$2,850.00 Funk, Jr. Historic Preservation Grant for the Rueben M. Benjamin House, New England side-hall style house, c. 1854, located at 510 E. Grove Street in the East Gove Street Historic District.	Approved 4/0
BHP-12-12	Ron and Leigh Troyer	Requesting a Certificate of Appropriateness for siding, sheathing, window sill and soffit for the George Cox House, Queen Anne style house, c. 1886, located at 701 E. Grove Street in the East Grove Street Historic District	Approved 4/0
BHP-13-12	Ron and Leigh Troyer	Requestion up to \$180.62 Funk, Jr. Historic Preservation Grant for George Cox House, Queen Anne style house, c. 1886, located at 701 E. Grove Street in the East Grove Street Historic District.	Approved 4/0

Planning Commission Activity

No Meetings in July 2012

Construction Board of Review

No Meetings in July 2012

Facilities Management

In fiscal year 2013, facilities management implemented strategies to improve the cost recovery and efficiency of the City's parking facilities. The first strategy was to update departmental free structure, which included increasing the monthly parking fees from \$40 to \$50 (25%) and increasing the hourly rate from \$.65 to \$1.00 (54%). Secondly, staff adjusted the paid parking hours until 6:00 p.m. This end time change was coupled with a shift in booth operations to compliment the new end time. The results have been favorable. Please note these results are preliminary and based on a minimal data sample of hourly parking in the Lincoln Parking Facilities. It is too early to evaluate any affect raising the monthly fee will have on monthly parking passes.

Planning Commission Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-02-12.	Helen Chambers	Public hearing and review on the petition submitted by Helen Chambers, requesting approval of a Rezoning from R-1C, Single-Family Residence District to C-1, Office District, for the property commonly located at 406, E. Lafayette Street, consisting of approximately .219 acres. (Ward 1)	Withdrawn

Zoning Board Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-14-12	Dan Nguyen	To allow construction of a roofed over deck or room addition and a variance to reduce the required 30 foot rear yard setback for the property located at 2006 EBO Lane. Zoned R-1B, Single-Family Residence District. (Ward 3).	Denied 2-2
SP-05-12	Dana Kowalewski	Requesting approval of a special use permit for a bed and breakfast for the property located at 708 E. Jackson Street. Zoned R-2, Mixed Residence District. (Ward 1).	Approved 4-0
Z-15-12	Dana Kowalewski	To allow a bed and breakfast and for a variance to increase to the maximum allowable number of guests in rooms from 5 to 7 for the property located at 708 E. Jackson Street. Zoned R-2, Mixed Residence District. (Ward 1).	Approved 4-0

Construction Board of Review

No Meeting in July 2012

Facilities Management

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from \$.65 to \$1.00 (54%). Secondly, we adjusted the paid parking hours until 6:00 p.m. This end time change was coupled with a shift in booth operations to compliment the new end time. The results have been very favorable. Please note these results are preliminary and based on a minimal data sample of hourly parking in the Lincoln Parking Facilities. It is too early to evaluate any affect that an increase in the monthly fees will have on monthly parking passes.

- Hourly fees collected per month increased from \$6260 to \$9140 (46%).
- The average daily fee per vehicle increased from \$1.34 to \$2.12 (63%)
- The number of cars counted leaving between 5:00 and 6:00 p.m. increased from 80 cars per month to 192 per month (240%). This is primarily a result of the attendants remaining in the booth later in the evening.
- Fees collected per month, between 5:00 and 6:00 p.m., increased from an average of \$401 to \$857 (214%) per month. The increase in collections during this time frame seems to validate staff's belief parking collections were ending too soon; allowing parkers to wait out the attendants or not be required to pay if they were leaving just after 5:00 p.m.

These numbers will be reviewed again once there is more history for comparison.

Items/Activities of Note:

- The City is still in need of board members for the Planning commission, Zoning Board of Appeals, and the Property Maintenance Review Board. Please direct citizens to the statement of interest form available on the City's web site.
- Phase 3 of the MUNIS program is continuing. The PACE department as well as Public Works and the Clerk's office are involved in this project. Permitting and land processes are the type of activities that staff in these departments are currently working on.
- Alterations to the Rust Façade Grants have been completed. The proposed changes will allow for better application of the \$200,000 budget for structural preservation grants to challenged building in Downtown. The changes in the grant were recently publicized in the medial. Questions regarding the grant can be directed to Mark Woolard, 434-2226 or to PACE@cityblm.org
- The PACE Department welcomes David Silver, Graduate Intern. David will be working with the department to forward the Council's action agenda items for the PACE department.

****Planning and Code Enforcement Appendix continues on page 57**

Economic Development

Council Action

At the July 9 Bloomington City Council meeting, the Council approved a recommendation that will allow staff to work collaboratively with the Economic Development council of Bloomington-Normal (EDC) to initiate the formal process for an extension of the enterprise Zone to include Downtown Bloomington. The motion carried with a vote of 9-0. A map of this zone extension is provided on the right.

During the July 23 Bloomington City Council meeting, the council approved an ordinance amending the City's Ordinance to Permit Video Gambling as permitted by Illinois State Law. The motion carried with a vote of 8-1.

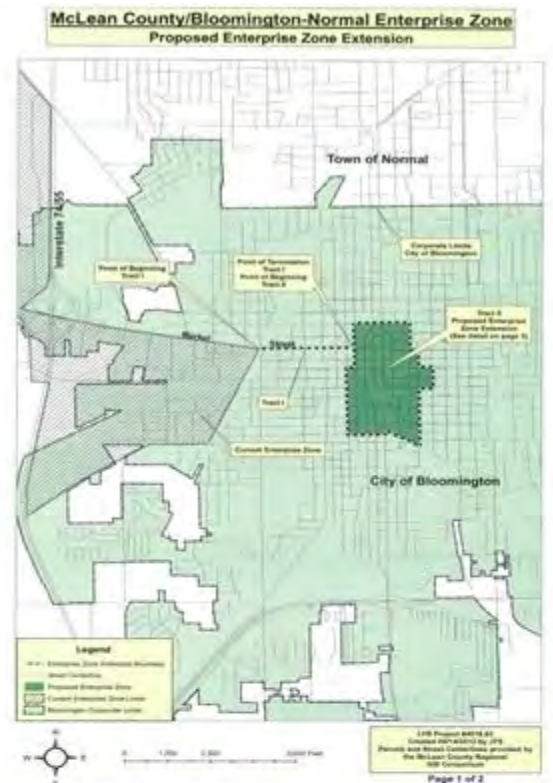
Business Spotlights

A new business will be opening in Downtown Bloomington this fall as A5 recently purchased the former Illinois Healthcare building at 303 East Washington. The focus of A5.com is to provide the most robust, enterprise-grade IT environment available for their business clientele in Central Illinois and beyond. A5 has projected spending in their "initial phase" of expansion at more than \$2 million. For more information on A5, please visit <http://www.a5.com>

The City is very fortunate to have Destihl opening a new production brewery facility on GE Road. In addition to providing basic coordination efforts, various City Departments reached out to the business to discuss areas such as zoning, permits and water quality. One business owner described the experience as follows:

"The City of Bloomington has been very responsive, personable and impressive to with thus far."

For more information on Destihl, please visit <http://www.destihl.com>



Legal Department

Collections

Collection Letter Sent

82 letters sent for use tax- total collected \$3,740.70- FYTD \$11,661.91

Food & Beverages Taxes:

2 complaints filed before the Liquor Commission – Total collected \$4,532.38

NSF Checks:

2 letters sent – Total collected \$292.83

Nuisance Parking

- 39 letters sent
- 5 Tow Notices have been given to the process server
- Monthly Parking Ticket Payment Agreements – total collected \$450.00

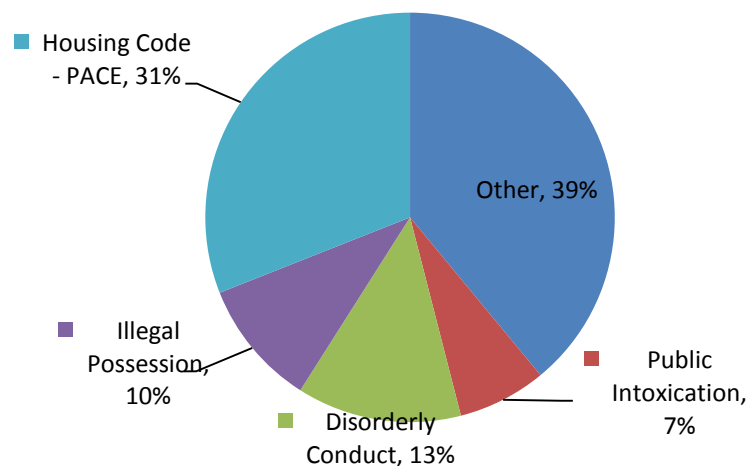
Freedom of Information Act Requests

- FOIA: 95 FOIA requests were processed through the Legal Department; total time spent 58 hours
- Extensive review/analysis of the Freedom of Information Act (applicable exemptions and various other provisions)
- Responded to two requests for review from the Attorney General's Office

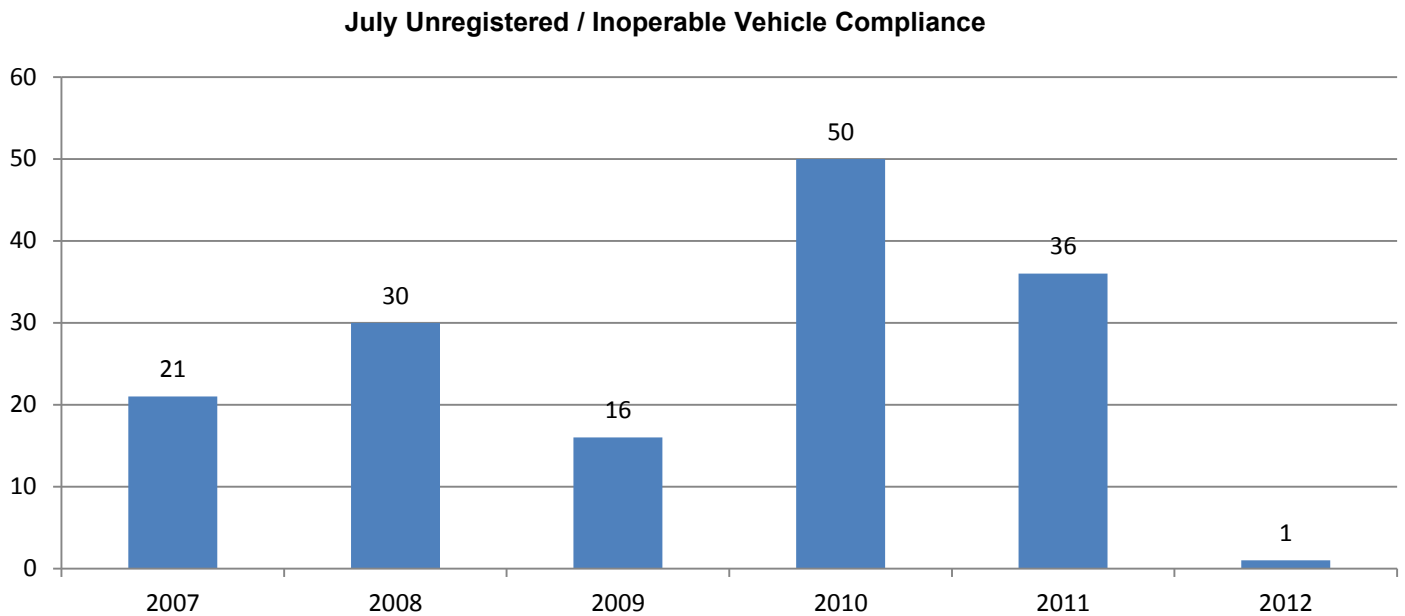
Ordinance Violation Activity

- Fines received at City Hall before filing:
\$11,750.00/\$35,450.00 fiscal year to date (FYTD)
- Fines paid at City Hall after filing: \$1,950.00/\$7,450.00 FYTD
- Post judgment fines received: \$1,390.29/\$4,169.24 FYTD
- Total: \$15,090.29/\$47,069.24 FYTD

July 2012 Violations Filed in Court by Percentage of Overall Cases



Unregistered/Inoperable Vehicle Compliance



Ordinances Drafted

- Drafted revisions to chapter 40 of the Bloomington city code regarding qualifications for taxi and vehicle for hire drivers
- Drafted ordinance allowing video gaming
- 2 new ordinances were prepared for publication both in a hardcopy and on the internet
- 2012-050 -- permitting video gaming under state law 230 ILCS 40/1, et. Seq.
- 2012-051 -- adopting the water emergency response ordinance

Contracts/Agreements

- Reviewed personal service contracts for BCPA
- Drafted letter of intent to purchase real estate (participated in numerous discussions with seller)

Personnel/Human Resources

- Meetings with HR and outside counsel re collective bargaining
- Trained and supervised summer intern
- Met with HR and police regarding staff hiring matter

Litigation

- Negotiated settlements with property owners regarding property maintenance cases
- Prepared complaints and prosecuted liquor code violations
- Prepared settlement request memo to city council in workers compensation cases
- Filed and prosecuted repair-demolition cases
- Attended pre-trial conference in prosecution for illegal operation of taxicabs

- Represented police officer in —order of protection” case
- Attended small claims status hearing
- Drafted motion for summary judgment in Luker v. City of Bloomington
- Drafted motion to quash subpoena
- Drafted letter to attorney re settlement of Patrick Jones Case
- Participated in case management hearing- Palmer v. City of Bloomington
- Attended litigation claims quarterly review meeting
- Participated in arbitration hearing- Rowe Construction v. City of Bloomington

Monthly Meeting Participation

- Attended city council meetings and work sessions
- Participated in nuisance abatement discussions
- Attended board of fire and police commissioners meeting
- Attended monthly liquor commission meeting
- Attended special liquor commission meeting
- Attended special use and land development committee meetings
- Attended pace/police/legal meeting
- Attended department head staff meetings
- Attended meeting re drainage issue

Research

- Researched and drafted memorandum regarding video gaming for council work session
- Researched noise ordinances
- Researched vicious dog/dangerous dog ordinances
- Drafted memo regarding reasonable accommodations law
- Researched loitering and crowd control ordinance

Miscellaneous/Other

- Numerous responses to city departments on miscellaneous legal questions
- The legal department received 567 inbound calls that exceeded 22 hours of time. Calls typically involve but are not limited to citizen’s questions, concerns, complaints, payments over the phone, as well as answering legal questions from other city departments.
- Negotiated with prospective purchasers of distressed properties
- Met with mobile home park management to monitor fire hydrant function
- Researched addresses for notices to be sent prior to hearing on new liquor license applications
- Drafted repair/demolition orders
- Consulted with police regarding process and remedies for juvenile ordinance violations
- Consulted with police regarding proposed revision of taxicab/vehicle for hire ordinance
- Consulted with McLean county animal control and Bloomington police regarding vicious/dangerous animals

- Represented city in an appeal of a vicious dog determination
- Answered questions re open meetings act training
- Responded to citizen questions re recreational vehicle parking
- Responded to numerous questions from staff re: FOIA and OMA

*City receives all of these revenues, court costs are not included

Ordinance Violations Paid at City Hall – 65

Ordinance Violation Cases filed:

- Housing/PACE: 10 prepared
- Behavioral: 101
- Vehicle Compliance: 40

Summons prepared: 56

Total cases scheduled for court: 320

Trials scheduled: 13

Post Judgment cases scheduled: 14

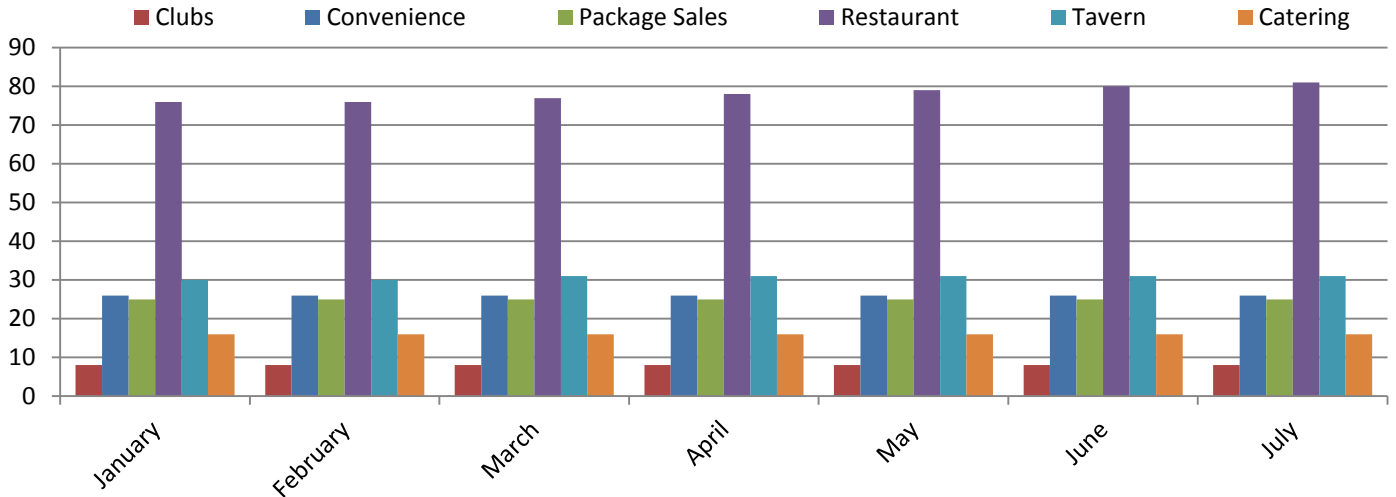
Human Resources Department

The Human Resources Department did not submit a report for the month of July

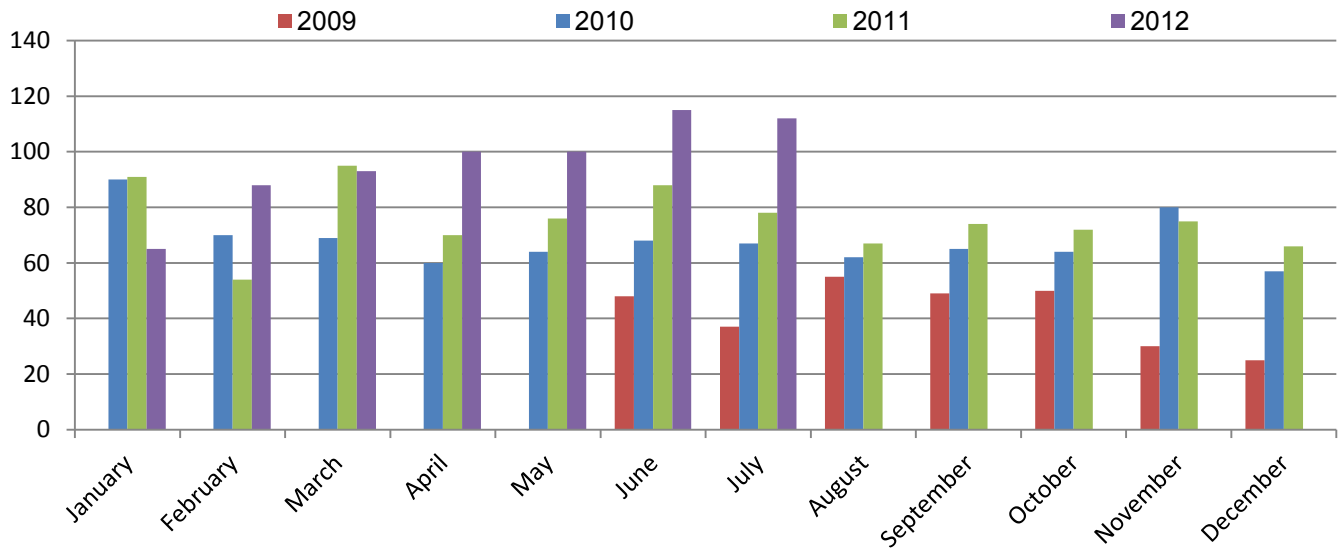
The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the city is collected internally by each City Department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

City Clerk

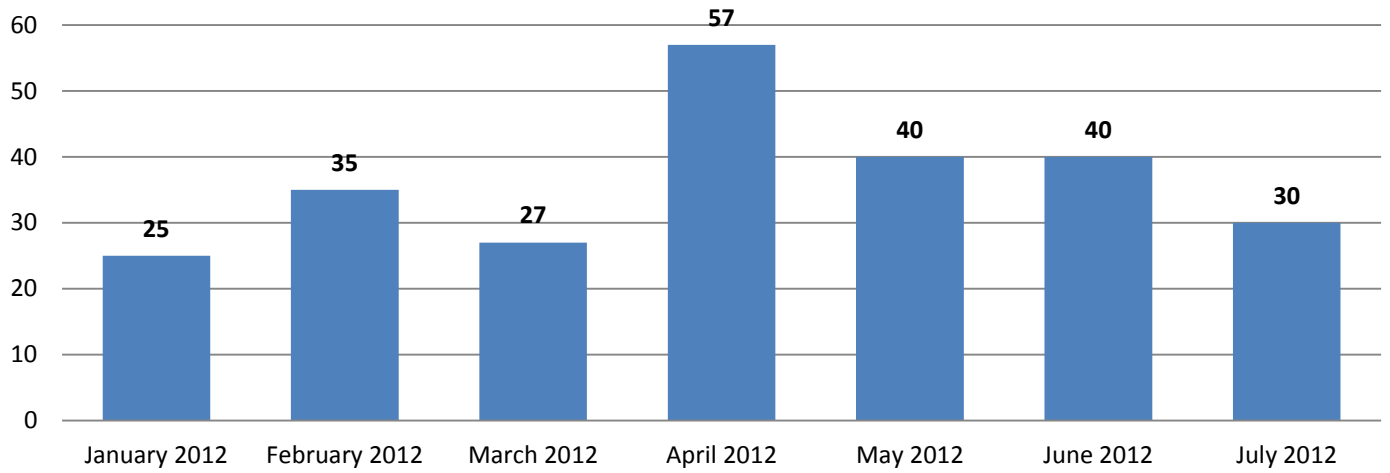
Number of Liquor Vendors July 2012



F.O.I.A. Request by Month Since June 2009



Number of Items on Council Agenda



Information Services Department

Enterprise Resource Planning (Erp) -Project- Munis

Financials for FY2011-FY2012 have completed all closing processes in this system. In addition, all closing procedures for March and April of FY12 are complete.

In July, multiple employees of the Human Resources Department were on vacation. The Department was also heavily involved in collective bargaining unit negotiations. Despite the high workload, the Human Resources Department was able to meet with the Information Services Department to plan out the next steps for multiple upcoming implementations of Munis functionality. The applications include: Personnel actions, Applicant tracking, Case Management, Open enrollment via employee self-service.

Other Munis Activities for July

- Permitting, code enforcement and inspections, business licenses and cashiering
 - Received cashiering schedule
- Fixed assets and inventory
 - Received re-planned fixed assets and inventory schedule
- Munis upgrade to v9.3
 - Parallels payroll testing planning
- Communication
 - Munis project newsletter article was created and included in the "inside the city" July issue
 - Project status created for steering committee

City Internet Site Redesign

July 3 marked the culmination of a nearly 2 year project to update the City's website. On that evening, the City went live with the new site design and CMS (Content Management System) for the City portion of the website. This project involved the migration of over 1,800 documents and files totaling 2.5GB and over 340 pages of content.

The implementation process also allowed staff to move the City's website from a physical server to a virtual server environment, located on the City network in the DMZ (demilitarized zone), outside the City's firewall. This move will increase stability and continuity of the City's web server environment.

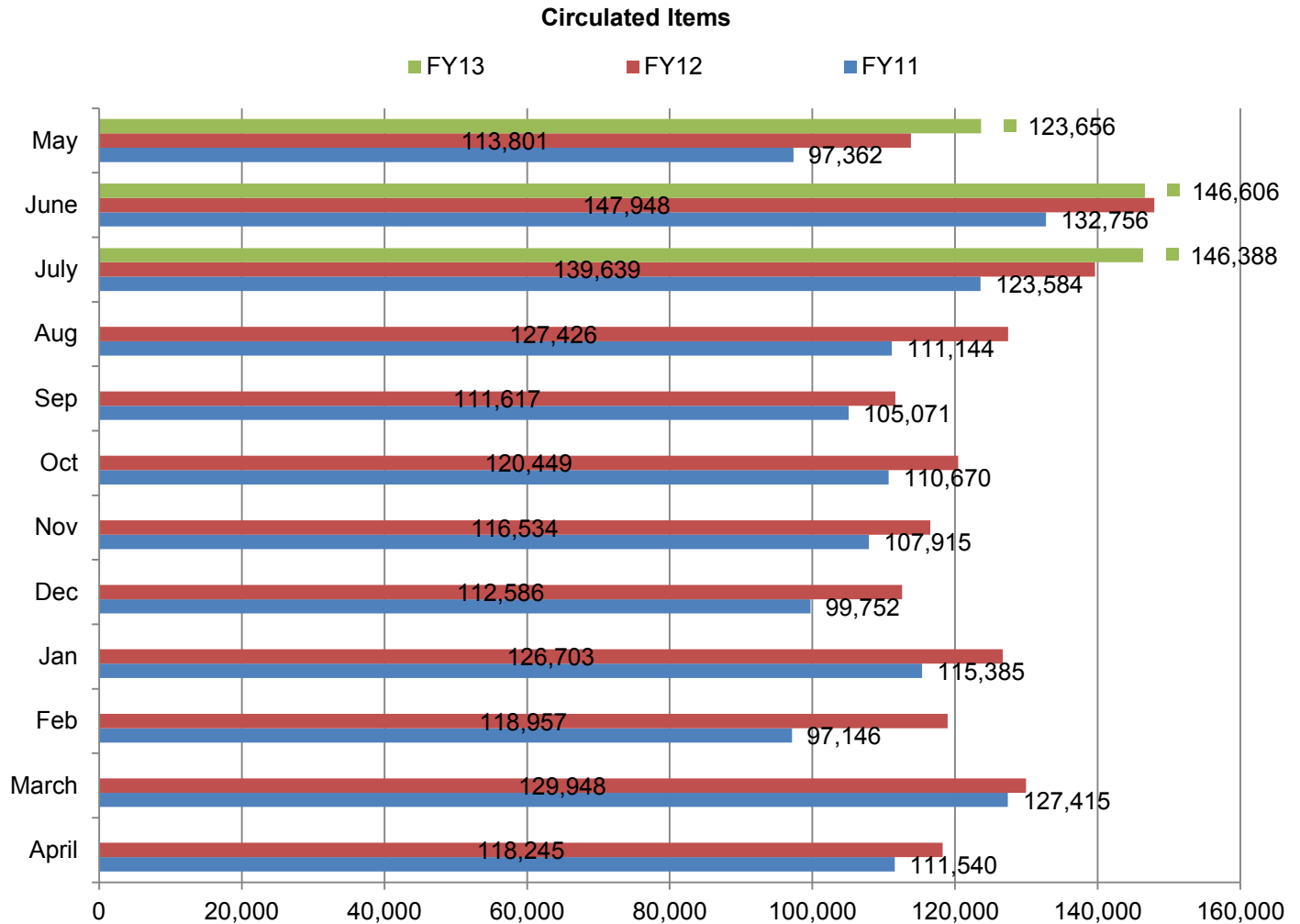
The overall website redesign project is not yet complete. The City contract, with Vision Internet, also includes a redesign of the BCPA website. Although this project is not yet complete, the Information Services Department estimates this new site will go live in August 2012. Vision Internet was also contracted to provide a specific application to replace the City's old web-based notification system. The old system had had been developed by City staff within our old site and CMS. Staff anticipates the replacement notification system will be a significant improvement over the old version.

Library (semi-autonomous entity)

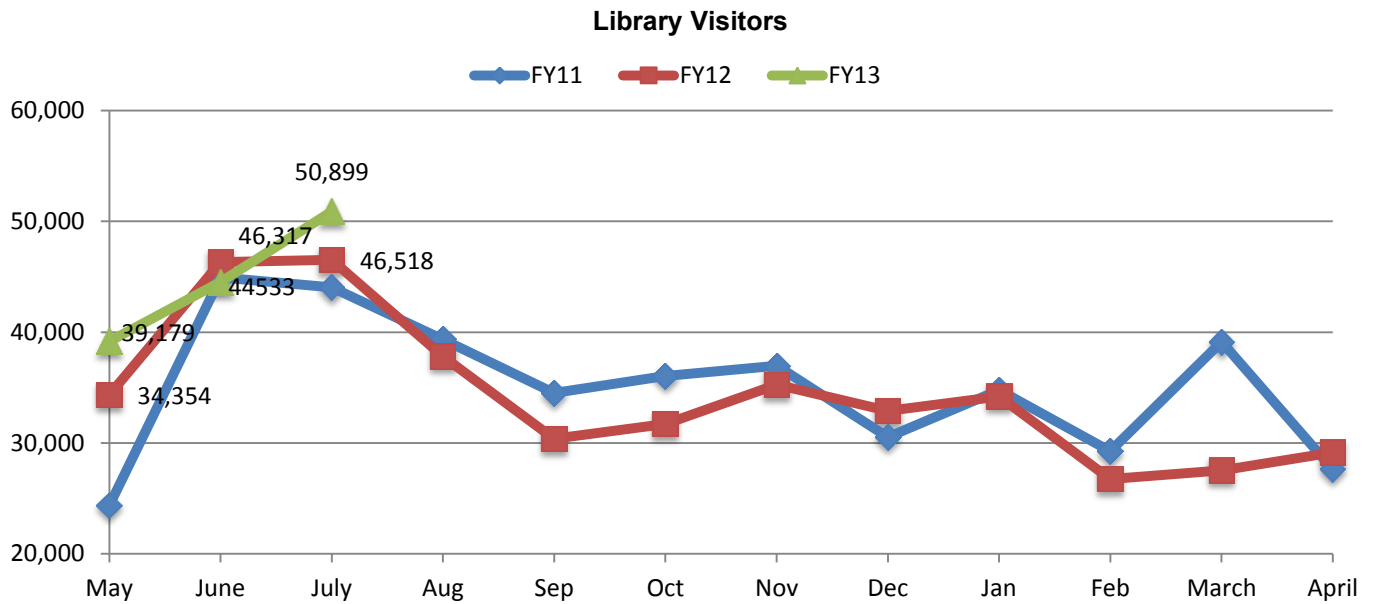
The Bloomington Public Library is governed by the nine member Library Board of Trustees and operates as a semi-autonomous governing entity. The trustees are appointed by the Mayor and approved by the City Council for staggered three year terms. (75 IL5/4-1) The Library Board recommends and the City Council approves the tax levy requested to support the budget approved by the Library Board. (75 IL 5/3-5) The powers and duties of the board are to make and approve the policies that govern the operation of the library, to have control of the expenditure of all monies collected for the Library, to appoint and fix the compensation of a qualified librarian who in turn hires other employees as necessary and other responsibilities as outlined in 75 IL 5/4-7.

Circulated Items

While the number of items borrowed in June was down slightly from the year before, the number of items borrowed in July increased 4.8% with 146,388 items. The number of visitors to the Library increased 9.4% in July. This is the first time that the Library has ever had 50,000 visitors in one month.



Visitors



Staff answered 5110 questions from customers this month.

Children's Programs in the month of July:

- Depriest Puppets – 2 Sessions – 213 Attended
- Storyteller Mike Lockett – 104 Attended
- Ronald McDonald Magic Show – 474 Attended
- Twin City School Of Dance – 121 Attended
- Lapsit Story Times – 5 Sessions – 164 Attended
- Wednesday Morning Story Times – 3 Sessions – 187 Attended
- Wiggle Giggle Evening Story Time – 6 Attended
- 2nd Saturday Family Story Time – 10 Attended
- Tween Scene – 2 Sessions – 34 Attended
- Group Visits – 37 Groups – 1044 Students
- Visited 3 Daycares – 103 Students



Teen Programs and Attendance:

- Teen Advisory Board – 1 Session – 1 Attended
- Anime Now – 2 Sessions – 29 Attended
- Teen Craft Fun With Comics – 1 Session – 13 Attended
- Teen Food Challenge – 1 Session – 19 Attended
- Teen Movie Matinee – 1 Session – 3 Attended
- Game Day – 1 Session – 13 Attended
- Teen Cupcake Wars – 1 Session – 36 Attended

Adult Programs and Attendance:

- Fiction Book Club – 1 Session – 10 Attended
- Mystery Book Club – 1 Session – 8 Attended
- Non-Fiction Book Club– 1 Session – 7 Attended
- Professional Women’s Book Club – 1 Session – 2 Attended
- Adults Reading Children’s Classics – 1 Session – 0 Attended
- Family Friendly Movies – 3 Sessions – 102 Attended
- Grandma, Grandpa, And Me Movie – 1 Session – 5 Attended
- Classic Movie Musical – 1 Session – 9 Attended
- Open Lab Computer Assistance – 4 Sessions – 7 Attended
- Downloading Ebooks, Nook – 1 Session – 4 Attended
- Downloading Ebooks, Kindle – 1 Session – 4 Attended
- Summer Concerts – 3 Sessions – 156 Attended
- Technology Course, Intro. To Computers – 1 Session – 8 Attended
- Technology Course, Intro. To Internet – 1 Session – 4 Attended
- Lincoln Celebration Weekend – 4 Sessions – 71 Attended

The Library has opened a used Book Shoppe. Board President Peggy Burton and Trustee Patsy Bowles cut the ribbon on August 9th. Proceeds from the sale of used books will be used to support library programming.

Compliments to the City

Mr. Pickering,

This email is to thank you and your staff, especially Paul Swiech for reporting on the efforts of local citizens to act during true emergencies. It is not every day we can tell stories that have the positive outcomes of these, and I greatly appreciate your willingness to cover these and give them the attention in your publication that I feel they deserve.

I also want to express my deep gratitude to Mr. Swiech, not only for his outstanding coverage, including letting each group tell their story in their own words as they lived the experience, but also for calling me to ask about one incident (Tobins) which we might have missed if it had not been for his follow up with me.

In closing, the event was one of the most powerful I have been a part of in my tenure as Chief, and I want to thank you and your Staff for helping make this a positive event for the community. Even though we may never be able to prove it, I will guarantee that your article will save more lives.

Respectfully,

Michael Kimmerling
Fire Chief
Bloomington Fire Department
Office (309) 434-2627
Fax (309) 434-2291
mkimmerling@cityblm.org

David said he requested that his brush be picked up on Friday - which was not his day. He called to say the guys did a great job and he really appreciated the nice job and effort that everyone made!

Thanks!

Dani Wolf
City of Bloomington
Public Works Dept.
(309)434-2434

Good Morning All –

David Mulcahey called to tell us what a great job that Carlos (truck #36) is doing! He said that Carlos was working hard and doing an excellent job. He just wanted to let us know!

Great job Carlos!

Thank you,

Taneika Baker

Public Works

City of Bloomington

(309) 434-2415

tbaker@cityblm.org

Job Well Done!

I received a call from Mr. Ron Brown in regards to E. College Ave. and the repairs done near Hedgewood Subdivision. He stated that he called a couple weeks ago regarding big chunks of concrete on E. College. He is very pleased with the promptness the City in repairing this area and is very satisfied with the job they did.

Good Job!

Thank you,

Taneika Baker

Public Works

City of Bloomington

(309) 434-2415

tbaker@cityblm.org

Bloomington Center for the Performing Arts

Stacey,

Thank you, thank you, thank you!

Please pass our thanks to all of the staff of the BCPA, Cultural District, and Recreation for all the work that went into the Volunteer Appreciation Dinner last evening. We certainly don't offer our volunteer time to get rewards of any kind, but it is very generous of all parts of the City of Bloomington to do this for us. It was lots of fun and the meal was outstanding!

We will look forward to the new season coming up.

Larry and Ernestine Lawler

Thanks, once more, Stacey for a fun evening. You and all your helpers there at BCPA really go out of your way to make the evening a pure delight for all of us.

-Dawn Ferguson

A note of thanks for the July 24 performing arts showcase presented for the Sister Cities 50th Anniversary:

"This was a fantastic musical that featured a bundle of talented actors and actresses. All the time, talent, practices, and energy shined brilliantly by all. Accolades to all and to the directors and staff for this huge success of a performance.

Sincerely, Sherry Jennifer Culotta Thomison

Golf Division

John,

I should have taken the time earlier but always forgot to do so. In the past 2 months, I have worked closely with your staff at the Den. I want to tell you how great they are to work with. I hesitate to name individuals as I probably will miss some but want you to know that Jason, Nancy, Phil, Jim, Sandy and all of the staff have always treated me with utmost respect and courtesy. From working with them with Score for Kids, CYC Classic, advertising for our Agency, and just anytime I am at the Den playing golf, always the same, as they will do anything they can to make an experience the best possible!

Please pass my thoughts to your staff!!

Bill R. Wills, CLU
McLean County Agency Manager
402 N. Hershey Road
Bloomington, IL 61704
(309) 662-8452
bill.wills@countryfinancial.com

Parks Maintenance Division

Recently, an ash tree was removed from the area in front of our home and I just want to compliment the excellent job done by the 2 workers. They were not only very skilled at their job, but went out of their way to clean up the area including the street and the sidewalk. I was very impressed with the effort both of them made not to leave any debris or mess behind. When I asked their names I was told "Will and Darren" so hopefully they will get credit for such quality work!!

Thank you,

Kathy Roetzer

Recreation Division

Jill,

I just wanted to say THANK YOU for having such a wonderful program like day camp at Holiday Park! My kids, Collin & Kolby, love it there! You guys run such a great program and all of the counselors are awesome! I am very sad that this was Collin's last year at camp; he will be 12 in September. He has really enjoyed every year & made some great friendships! Kolby will be a little lost without him & Joey there next year. Again, I just want to say THANK YOU, THANK YOU, THANK YOU! Please pass this on to Tara & Laura & all of the counselors; they do such a great job! ☐

Thanks,

Anne Pochel

Appendix

Police Department cont...

Vice

During the month the following activity took place: 12 new cases opened; eight cases closed; three search warrants executed; \$1,436 seized; 7.2 grams of crack cocaine seized; 4.7 grams of crack cocaine purchased; 14.3 grams of powder cocaine seized; 1.0 grams of powder cocaine purchased; 10.90 grams of cannabis seized; 5.50 grams of cannabis purchased; 0.50 grams of heroin seized; 3.0 grams of heroin purchased; 61 dosage units of morphine tablets and unidentified prescription medication seized.

There are four detectives assigned to the Vice unit. The average number working per day was 3.22 detectives.

US Marshals Service

There are two detectives assigned to the Marshals service with the average number working per day as 1.36. There were 18 new felony cases opened and 14 cases closed. Ten hands-on felony arrests were made; 1 arrest by another agency based on investigation started by the local task force; and one arrest made by another USMS district based on leads sent by the local task force.

Local task force officers assisted ICE on locating and arresting a sex offender who had failed to register. Additional charges are being sought against this individual. Milwaukee USMS office was able to apprehend a subject wanted out of Bloomington on a burglary warrant after TFO Rena gathered information that led him to believe the subject was in Milwaukee.

Cyber Crimes

The unit actively worked three child pornography cases and conducted three cell phone examinations.

Communications cont...

Incoming Phone Calls

Administrative (non-emergency)	8147
911 Calls (wireline & wireless) total	2391
911 Calls - Wireline	455
911 Calls - Wireless	1936
Total All Calls	10538

Dispatched Calls

Police	6396
Fire and EMS	881
Total Dispatched Calls	7277

Daily Call Averages

Administrative (non-emergency)	272
911 Calls – Wireline and Wireless	80
All Calls per day average	351
Police Dispatches	213
Fire and EMS Dispatches	29
Average Dispatches per day	243

Communications cont...

<u>Incoming Phone Calls</u>	
Administrative (non-emergency)	8643
911 Calls (wireline & wireless) total	2480
911 Calls - Wireline	494
911 Calls - Wireless	1986
Total All Calls	11123

<u>Dispatched Calls</u>	
Police	6498
Fire and EMS	927
Total Dispatched Calls	7425

<u>Daily Call Averages</u>	
Administrative (non-emergency)	279
911 Calls – Wireline and Wireless	80
All Calls per day average	359
Police Dispatches	210
Fire and EMS Dispatches	30
Average Dispatches per day	240

School Resource Officers

The school resource officers were assigned to regular patrol duty since school is not in session.

Administration

Public Affairs Officer White attended several meetings including STAC, Chief's Focus meeting, Fleetwood area neighborhood watch meeting, CDN meeting, and Explorers. White gave a tour to Little Jewels consisting of 28 children. He gave two presentations to UPS on distracted driving. The explorers participated in "Active Shooter" with explorers as suspects and victims. White also helped with the Explorer International Triathlon.

Water Department cont...

Financial

The department continues to track delinquent customers closely and will use the last resort of a shut-off if the customer does not respond to requests for payment in the past due amount or enter into a payment plan.

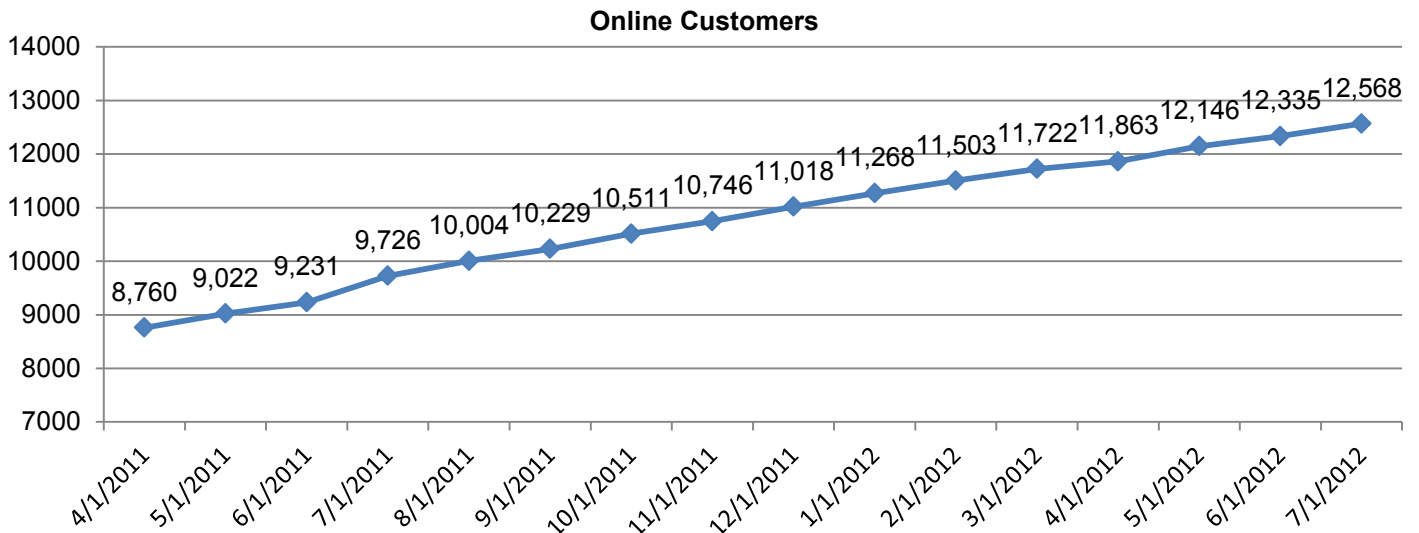
BILLING CYCLE	7/31	7/24	7/17	7/10	6/27	6/20	6/15	6/8	6/30
1	63				80				64
2				37				44	
3			24				33		
4		25				22			

Water Treatment Plant- Major Projects

The operation of the direct injection carbon dioxide equipment continues at the Water Treatment Plant. The system started in June, with the computer to run the system installed in July and control of the system was switched to the —automatic” mode. This project aims to reduce the lime scale build up on various pipes downstream from the clarifiers, which reduces the overall capacity of the plant. This project will also involve the installation of a new access hatch for sludge blow down pumps. This is a \$500,000 capital project.

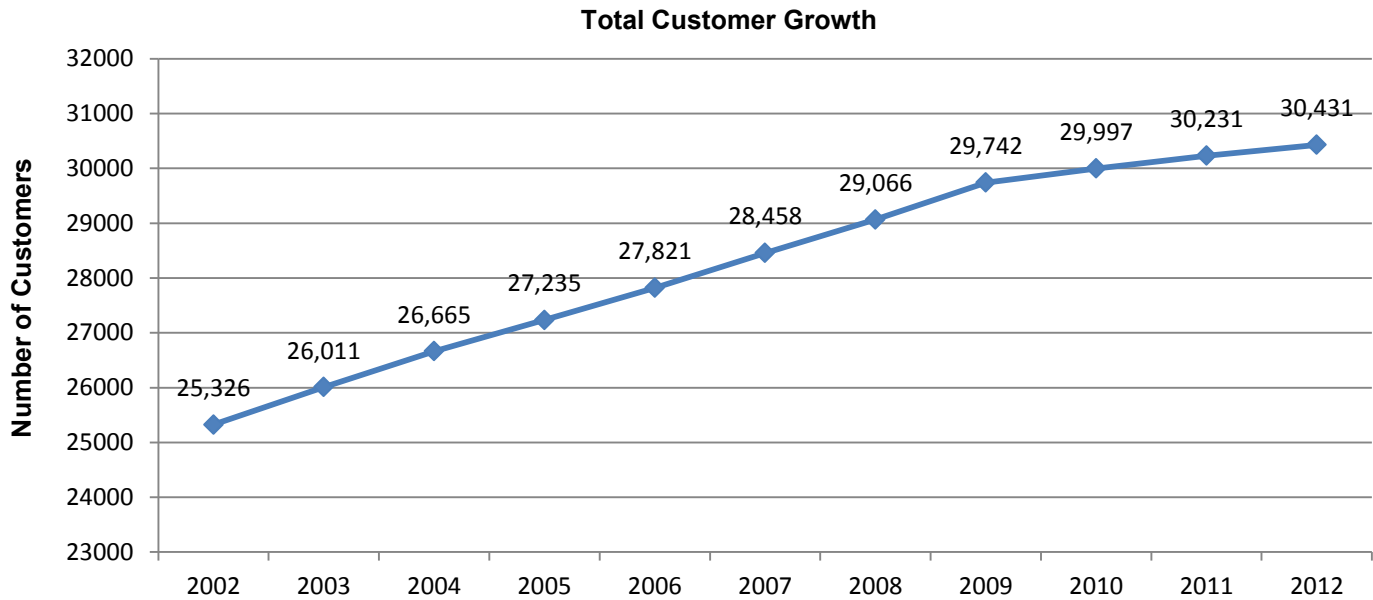
Miscellaneous

The new online bill payment option continues to attract new enrollees. Currently, 12,569 customers, or 41.3% of total customers, in the system are signed up for this service, with 234 customers adding this service in the month July. The department will continue to track the number of participants monthly.



Currently, 1,477 (4.9%) of all customers are signed up for the recurring payment option where their bill is paid each month without any action on their part. In July yielded an increase of 43 additional customers signed up for this option.

Overall customer growth in CY2012 has continued to increase at a steady rate. In the month of July, 32 more customers were gained to bring the overall total to 30,431 customers. Of the 30,431, almost 3,000 or 9.7% have elected to enroll in the paperless program offered by the Department.



Cost Savings Measures

PDC Laboratory, which is contracted by the Department to for higher level testing that cannot be performed in house, provides a sample pick up service. This service saves the Department about \$35 per month.

The Department was able to negotiate a 25% discount with Underwriters Laboratories for taste and odor samples (T&O). This discount saves \$400 per month.

By ordering Hach brand laboratory supplies for chlorine and fluoride testing through a scheduled shipment plan, a savings of about \$100 per month was attained.

By requesting competitive laboratory quotes for the Unregulated Contaminant Monitoring Rule Phase II (UCMR2) testing, the department is able to save about \$400 per month.

Altering the amount of time between filter backwashes from 48 to 72 hours has helped to make a positive impact on the budget without resulting in any negative effects on water quality. This particular method is difficult to quantify in terms of exact dollars saved.

The Water Department integrated the entire JULIE locating system into its workload without adding any personnel. Previously, this equipment was used to locate buried water infrastructure. This service performed by the Department now includes locating the infrastructure related to water, sewer, storm water, sum pump lines, traffic signals, street light and fiber optic lines. By utilizing this equipment to provide the features listed above, the department is able to save about \$1,000 per month.

Parks, Recreation and Cultural Arts Department cont...

The BCPA welcomed 4,335 people to 41 different events and activities in July.

Interns

This year offered a new opportunity as the BCPA brought in interns from all across the country to work with the cast and staff the show. The interns added a new dynamic to the production that the cast really appreciated, tapping their energy and enthusiasm and showing the young cast the academic and professional options available to them if they wanted to pursue a career in the performing arts.

Volunteer Appreciation Picnic

The BCPA hosted its sixth annual thank you picnic for its 162 volunteers on July 17. The potluck dinner was followed by prizes donated by local merchants and the presentation of our Volunteer of the Year Award, presented to co-winners, the father and daughter duo of Wally Crouch and Becky Ayers.

This year, BCPA volunteers gave 8,200 hours of service to the BCPA.

Other July Activities/Accomplishments

Other events in July include:

- 3 Piano class
- 6 Piano class
- 7 Bata/Amgengi Wedding Reception
- 10 Piano class
- 13 Piano class
- 14 DDD Breakfast
- 17 Piano class
- 21 Lincoln Festival statue tours
- 22 Baby Shower
- 23 BCPA Historic Tour
- 24 Piano class
- 27 Piano class
- 28 Amberg/Thompson Wedding Reception
- 31 Piano class

Recreation Division

Recreation Programs

July was packed full of recreation activities for all ages. Day camp, t-ball, soccer, tennis, swim lessons, art classes, dance, preschool programs, and more continued as well as the softball leagues. Art camps offered at Central Catholic ended the first week of July and then a new set of art programs were started at Lincoln Leisure Center. The four week preschool programs ended and new ones started in July including Silly Science Experiments, Bug Buddies, and Dino Dan's Detectives.

All three of the free concert series continued in July, but were affected by the weather. Two Franklin Park Concerts were canceled, one night due to rain and one night due to excessive heat. The

Lunchtime Concerts were held every week, due to the bands' choice, but the last two weeks had very low attendance due to temperatures in the high 90s. The Music Under the Stars had two warm nights and one of those nights it sprinkled on and off so attendance was sparse. Celebrate America on July 3 & 4 had an attendance of about 1000 each night.

The high heat and humidity started to wear on staff and participants. There were 23 days that had temperatures of 90 or above. Nine of these days it was over 95 with four of these over 100. Staff did their best to keep kids in the shade and keep them hydrated, but some programs did not have shade available (i.e.: tennis lessons, t-ball at McGraw). We do not currently have a heat policy for programs, but will develop one before next summer.

The heat also kept people away from the Miller Park miniature golf course. Attendance was 875 for July 2012 compared to 961 for July 2011.

Aquatics

The hot weather made for some great swimming days, but excessive temperatures kept people out of the pools on a few days. Although attendance was strong, at Holiday it was less than in 2011. It was also hot in July 2011, but not in the triple digits like this year. O'Neil has a large number of non-profit agencies that swim there during the week and Holiday Pool has the YWCA. Swim lesson attendance was up for 2012 over 2011 and season pass sales were also up; at Holiday by 42% and O'Neil by 44%.

The hot weather as caused the pools to use more chemicals than in 2011. The hot sun burns off the chlorine faster. We did have some power issues due to Ameren at O'Neil Pool. One of the incidents caused a pump in the baby pool to burn out so that had to be replaced.

Season	Holiday		O'Neil	
	2011	2012	2011	2012
Daily Attendance	10,157	9,706	4,371	4,603
Daily Admission Revenue	\$15,137	\$7,055	\$7,055	\$6,718
Swim Lessons	259	264	145	176
Season Pass Sales Y-T-D	\$15,755	\$22,330	\$4,810	\$6,940

Pepsi Ice Center

A busy month of June didn't continue into July at Pepsi Ice Center as attendance and revenue were down. Last month was second strongest month of June in the history; July of this year was the weakest July since 2008. In the combined months of June-July 2012 the facility is \$5000 over those two months combined in 2011.

The Learn-to-Skate session had less registration, but more revenue. This year there were two 5-week session whereas last year there were three 4-week sessions. These numbers compare the one session that started in July of each year. The Learn to Play numbers were way down. The hockey director feels this is due to the individuals registering for the private camps that were offered instead of for the classes and clinics offered by Pepsi Ice Center.

Adult Hockey decreased due to the timing of registration and the same true for the ancillary income. One of the July rentals was paid for in June.

There were 8 less open skate sessions held in 2012 as compared to 2011 and 226 less skaters.

A chart is attached comparing 2011 to 2012.

Special Opportunities Available In Recreation (S.O.A.R.)

Special Olympics: The Illinois Special Olympics District Softball Tournament was July 28. The softball team placed first in their division so they advance to the state tournament. The t-ball team placed 3rd so they are done for the year.

Special Events: Trips to Magic Waters, Splashdown Waterpark, and a 3-day trip to Chicago were part of the special events offered by S.O.A.R. in July. Last year the overnight was offered in August instead of July.

Weekly Programs: Summer Day programs continued through July.

Zoo Division

July Admission Revenue and Attendance

Revenue from the gate admission was 17.2% up for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. Admission prices were raised on May 1, 2012.

Attendance was 2.3% down for the current fiscal year compared to last year's attendance. Extreme hot temperatures the entire month negatively affected attendance. This interrupts a trend continuing from last year, which saw increases in attendance over the summer months.

July Education Revenue

Revenue from Education Program Fees and Rentals were down 22.4% for the fiscal year compared to last year. 2011-12 was the best year in Zoo's history in revenue raised through education and rental programs.

July Carousel and Animal Feedings

Revenue from Concessions, Carousel, and Animal Food Sales is 17.3% up for the current fiscal year compared to last year's numbers.

Animal Collection

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 2 Northern Tree Shrew
 - 1 male Troupial

- Dispositions—animals removed from collection by transaction or death
 - 1 male Nubian Goat
 - 1 male Cairo Spiny Mouse
 - 17 Koi

- 1 female Short-Tailed Opossum
- Female Gouldian Finch cleared quarantine and has been moved to the Budgie Room in Zoo Lab.
- New Full-Time Zookeeper Heather Moats started. Heather previously worked at the Potawatomi Zoo in South Bend, Indiana.
- The births of the Northern Tree Shrews come from a breeding recommendation from the Species Survival Plan (SSP). **The births are the only the second litter of this species for the entire nationwide SSP this year.**

Staff

- Worked on animal transactions (10 pending)
- Zoo Superintendent, Jay Tetzloff, attended the Felid Taxon Advisory Group annual meeting held in Salt Lake City, Utah. Also, at this meeting, Jay gave a presentation and facilitated a day-long meeting regarding the Snow Leopard Species Survival Plan (SSP), which he is the SSP Coordinator. While travelling, Jay visited the Tracy Aviary (Salt Lake City), Utah’s Hogle Zoo (Salt Lake City), and the Tauphaus Park Zoo (Idaho Falls, ID).
- A good amount of time was dedicated to responding to the Association of Zoos and Aquariums (AZA) Accreditation inspection concerns. The report is due in early August.

Notes

- Zoo Master Plan was presented to City Council for their consideration. The plan will be brought up for a vote in August. The Master Plan is a site plan that will provide a roadmap for the Zoo over the next twenty years. The plan also includes a strategic plan.
- Hosted special event, Animal Enrichment Day on July 14.

Cost Savings

- Switched companies that supply feeder insects. This one company replaces two different companies that supplied mealworms, crickets, and fruit flies that are fed to the animal collection. The Zoo will save around \$150 per month by switching to this one company.

Planning & Code Enforcement Department cont...

Planning Commission Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-02-12.	Helen Chambers	Public hearing and review on the petition submitted by Helen Chambers, requesting approval of a Rezoning from R-1C, Single-Family Residence District to C-1, Office District, for the property commonly located at 406, E. Lafayette Street, consisting of approximately .219 acres. (Ward 1)	Withdrawn

Zoning Board Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
SP-01-12	Lue A. Walters	Public Hearing and Review of the petition submitted by, requesting approval of a special use permit for an additional dwelling unit in a multi-family building for the property located at 811 W. Washington Street. Zoned R-2, Mixed Residence District. (Ward 6).	<i>postponed</i>
Z-10-12	Gerald and Sarah Wirth	To allow construction of a new fence and a variance to increase the fence height in the front yard along Towanda Avenue for the property located at 3 Continental Ct. Zoned R-1B, Single-Family Residence District. (Ward 5).	<i>Approved 6-0</i>
Z-11-12	Karen M. Sandhaas	To allow construction of a two-story room addition and to allow two variances as follows: 1. To reduce the required 10 foot separation from the house to a detached garage. 2. To reduce the required 6 foot side yard setback for the property located at 611 Vale Street. Zoned R-1B, Single-Family Residence District. (Ward 4).	<i>Approved 6-0</i>

Building and Safety Division

