

City of Bloomington City Manager's Monthly Report



Cornice molding on the BCPA building

The Mission of the City of Bloomington is to be financially responsible providing quality basic municipal services at the best value. The City engages residents and partners with others for community benefit.

Upcoming Community Events:

- Lyle Lovett, BCPA, August 22
- Bruegala: Young Dubliners, Outside at the BCPA, August 24
- Sports Night Open Skate, Pepsi Ice Center, August 31
- Zoo-Do, Miller Park Zoo, September 8
- Whose Live Anyway?, BCPA, September 8
- William Fitzsimmons, Café BCPA, September 27
- Bassnectar with Gramtik, US Cellular Coliseum, October 4

Spotlight City: ICMA CPM



City Receives Certificate of Distinction for Performance Management Efforts from the ICMA Center for Performance Measurement.

See page 4 for details

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City of Bloomington Elected Officials

Mayor: Steve Stockton

Ward 1 Alderman: Bernard Anderson
Ward 2 Alderman: David Sage
Ward 3 Alderman: Mboka Mwilambwe
Ward 4 Alderman: Judith Stearns
Ward 5 Alderman: Jennifer McDade
Ward 6 Alderman: Karen Schmidt
Ward 7 Alderman: Steven Purcell
Ward 8 Alderman: Robert Fazzini
Ward 9 Alderman: Jim Fruin

City of Bloomington Administration

City Manager: David A. Hales
Deputy City Manager: Barb Adkins
Assistant to the City Manager: Alexander S. McElroy
Executive Assistant: Katie Buydos

City Clerk: Tracey Covert
Corporate Counsel: Todd Greenburg
Director of Finance: Patti-Lynn Silva
Director of Human Resources: Emily Bell
Director of Information Services: Scott Sprouls
Director of Parks, Recreation and Cultural: John Kennedy
Director of Planning & Code Enforcement: Mark Huber
Director of Public Works: Jim Karch
Director of Water: Craig Cummings
Police Chief: Randall McKinley
Fire Chief: Mike Kimmerling
Library Director: Georgia Bouda

Welcome from the City Manager



The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, the Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The City Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The Performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the June 2012 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress.

Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read "David A. Hales". The signature is fluid and cursive, written over a light-colored background.

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org

The Bloomington
City Council meets
every 2nd and 4th
Monday of each
month at 7:00 p.m.
for regular Council
Meetings

Bloomington City Hall
109 East Olive Street
Bloomington, Illinois
61701

Spotlight City: ICMA CPM

The International City/County Management Association (ICMA) announced that the City of Bloomington, Illinois, is being recognized for superior performance management efforts with a Certificate of Distinction from the ICMA Center for Performance Measurement™ (CPM). Bloomington is among fifteen jurisdictions receiving the honor this year.



“The certificate program recognizes the principles of performance management,” said Wayne Sommer, acting director of CPM. “Jurisdictions meeting the qualifications have demonstrated leadership in continuous improvement and community engagement, and they serve as examples for other governments to follow.”

The certificate program assesses a local government’s performance management program and encourages analysis of results by comparing to peers and gauging performance over time. Performance management aids in cost reduction, program prioritization, and quality improvement. It also encourages accountability and transparency. Certificates are awarded at the levels of Achievement, Distinction, and Excellence.

Criteria for the Certificate of Distinction include:

- Reporting of performance data to the public through budgets, newsletters, and/or information provided to elected officials
- Data verification efforts to ensure reliability
- Staff training
- Use of performance data in strategic planning and operational decision-making
- Sharing of performance measurement knowledge with other local governments through presentations, site visits, and other networking.

“I am very proud of this recognition and all the work City Staff performs on a daily basis,” said David A. Hales, Bloomington City Manager. “City Staff members work exceptionally hard to not only complete the tasks at hand but to also track their performance, establish goals for the year, communicate to citizens and Council members current performance levels through mediums such as the Monthly Manager’s Report, and ensure City Council goals are met by continually improving their performance as they serve the citizens of our community. This award reflects the dedication and commitment of our City Staff in the areas of continuous improvement and accountability in local government. The City will continue to utilize performance measurement and management practices as an essential tool in the planning and responsible budgeting of City resources”.

About ICMA

ICMA (International City/County Management Association) advances professional local government worldwide. Its mission is to create excellence in local governance by developing and advancing professional management of local government. ICMA provides member support; publications, data, and information; peer and results-oriented assistance; and training and professional development to nearly 9,000 city, town, and county experts and other individuals and organizations throughout the world. The management decisions made by ICMA's members affect 185 million individuals living in thousands of communities.

About the Center for Performance Measurement

ICMA’s Center for Performance Measurement is dedicated to helping local governments use performance information to better the lives of the people they serve. Jurisdictions are assisted with the collection, reporting and analysis of data relating to quality, effectiveness and efficiency of government services. The Center encourages the use of performance.

Executive Summary

The following executive summary serves as a brief highlight of the monthly activities, accomplishments, and performance information of the services provided by the City of Bloomington. Further detailed information may be found in the department sections and the subsequent appendix.

Police Department

- The following activity was generated in the Street Crimes Unit (SCU): six warrant arrests, 19 non-warrant arrests, \$2,050 in tow fee's generated, \$700 in ordinance violations issued, \$108 seized, 10.5 grams of cannabis seized, 1 noise violation ordinance violation issued. SCU was actively involved in 409 calls for service which represents both dispatched and self-initiated calls.
- The Department experienced 159 property crime reports, which is equal to May with 159 property crime reports; 51 violent crime reports, which is up from May with 39 violent crime reports. Of the 51 violent crimes reported, 42 were aggravated assault, 5 robberies and 4 forcible rapes.

Fire Department

- During June, the Department responded to 199 calls of which 13 were confirmed structure fires. The 199 calls comprised 22.5% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$89,425.00.
- Average response time from time of call to arrival for Fire Suppression emergency calls was within the 6 minute benchmark at 5:15 during June.
- EMS responses for June totaled 684. This represents 77.5% of the monthly call volume. From these responses the Department provided aid to 907 patients. The three leading EMS response types during June were Sick Person, Traffic Accident and Fall Victim. Average response time from time of call to arrival for EMS emergency calls was below the 6 minute benchmark at 5:46 during June.

Parks, Recreation & Cultural Arts

- Gaelic Park was formally dedicated to the City of Bloomington on June 7, 2012. Park staff, in conjunction with Planning Resources and Stark Excavating, performed all the work necessary to complete the project of building a new park. Approximately 150 neighbors and friends joined in the dedication. Some of the projects completed include: Installation of 2 pieces of playground equipment, installation of a new shelter, planting of 64 trees-132 shrubs-510 perennials and 340 native grasses. The featured item of the park is a banner that the children of the neighborhood signed as a thank you for building the park. Parks maintenance staff designed and installed the sign that features this banner.



- The BCPA welcomed 2,089 people to 29 different events and activities in June.
- Maintenance staff completed the design and installation of a stone pillar and plaque that commemorates the 50th anniversary of the Sister Cities cooperation between Bloomington and Asahikawa, Japan. Staff was able to retrieve some of the original stones that had been left behind when the original bridge was built at Miller Park. Staff built the pillar from those stones and installed a bronze plaque. The bridge will be dedicated in July of 2012 and will feature representatives of both Bloomington and Asahikawa.
- Mowing slowed down considerably in the month of June due to the extreme heat. Parks maintenance staff was able to take advantage of the extra time to complete various projects. One area that staff concentrated on was the design and installation of trees, shrubs, annuals, and sod in the Tanner Street circle. These road improvements were just recently completed as part of the Morris Avenue improvement project. Park staff completed the design which was approved by City of Bloomington engineering department. Park staff planted 27 Roses, 3 Crab Apple trees, 15 Yews, 60 Cat Mint, 296 Geraniums, 70 rolls of sod and 8 yards of mulch.
- On June 14th Sof Surfaces removed and replaced the rubber mat at Miller Park playground. The playground mat was replaced under warranty due to a manufacturers defect. Sof Surfaces completed the new installation on June 22nd and the playground was opened shortly thereafter. The new surfacing is denser and the material at the surface is thicker. The stanchions (or feet) that support the surface were redesigned and will give added support to the surface. Sof Surfaces also changed their installation procedure which they feel will help eliminate any expansion or contraction of the rubber due to a weather change. During the time of installation, Parks Maintenance staff removed the existing bamboo railing and replaced it with metal posts and railing painted to look like bamboo

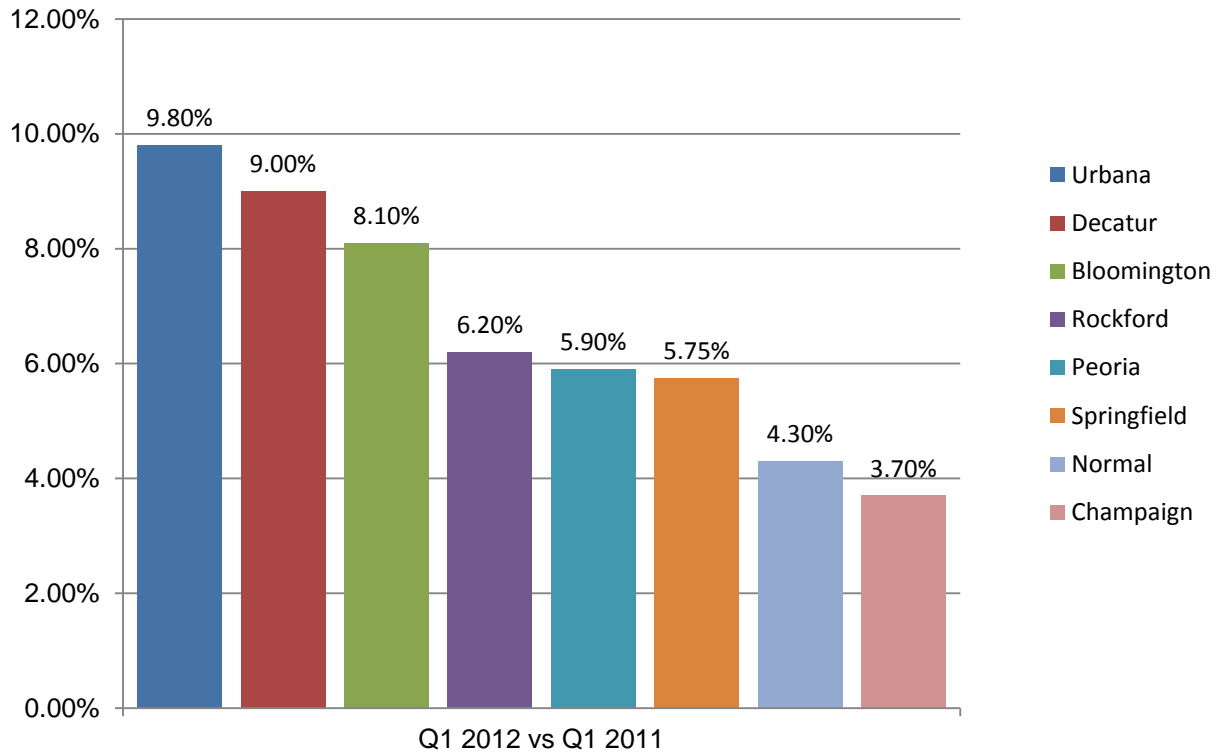


Stone pillar commemorating the Sister Cities at Friendship Bridge

Economic Development

- Bloomington experienced a retail sales increase of 8.09% in the first quarter of the 2012 calendar year (Jan-Mar) compared to the data collection for the same time period in 2011. Due to this increase, Bloomington ranked 3rd in retail sales growth rate among Central Illinois cities for the CY Quarter 1.

Retail Growth Rate Q1 '12 vs. Q1 '11



Planning & Code Enforcement

- Construction activity for June was up from June of last year. This year is shaping up to be a very good year in comparison to the past several years. Overall, construction activity for the year is up about 16% with the value of the work up 92% from the prior year. This has reflected very well in our permit fee collections with fees up by 42% from the previous year.

June 2012 Compared to June 2011	Year to Date
New home starts – no change	Up 13%
Building permits – up 9%	Up 16%
All construction permits – up 5%	Up 16%
Fees collected – up 29%	Up 42%
Construction Value – up 64%	Up 92%

Construction Projects \$1,000,000 or Higher		
Building/Project Description	Address	Value
St. Jopseph Hospital/Cardiac	2200 E. Washington St.	\$1,300,000

Police Department

Crime Intelligence and Analysis Unit (CIAU)

During the month of June, CIAU staff provided investigative support in multiple shooting investigations. CIAU staff also conducted six (6) training sessions for Bloomington Fire Department staff in regards to drug and gang crime identification. CIAU consists of three civilians.

CIAU staff also met with members of the Juvenile Justice Commission and provided an update on the current state of youth crime in Bloomington. Unit staff also produced a variety of support products for several new Problem Oriented Policing projects as well as produced demonstrative exhibits for court cases.

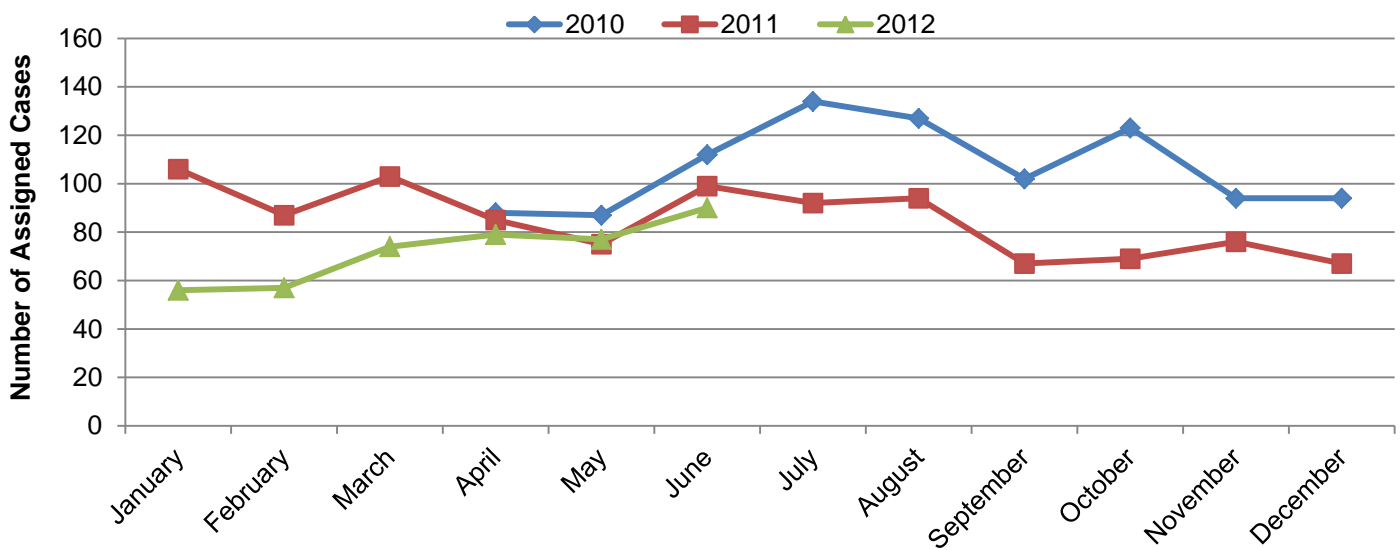
Street Crimes Unit (SCU)

SCU has seven officers assigned to the unit and the average number of officers working per day was 5.28. The following activity happened during June: six warrant arrests, 19 non-warrant arrests, \$2,050 in tow fee's generated, \$700 in ordinance violations issued, \$108 seized, 10.5 grams of cannabis seized, 1 noise violation ordinance violation issued. SCU was actively involved in 409 calls for service which represents both dispatched and self-initiated calls.

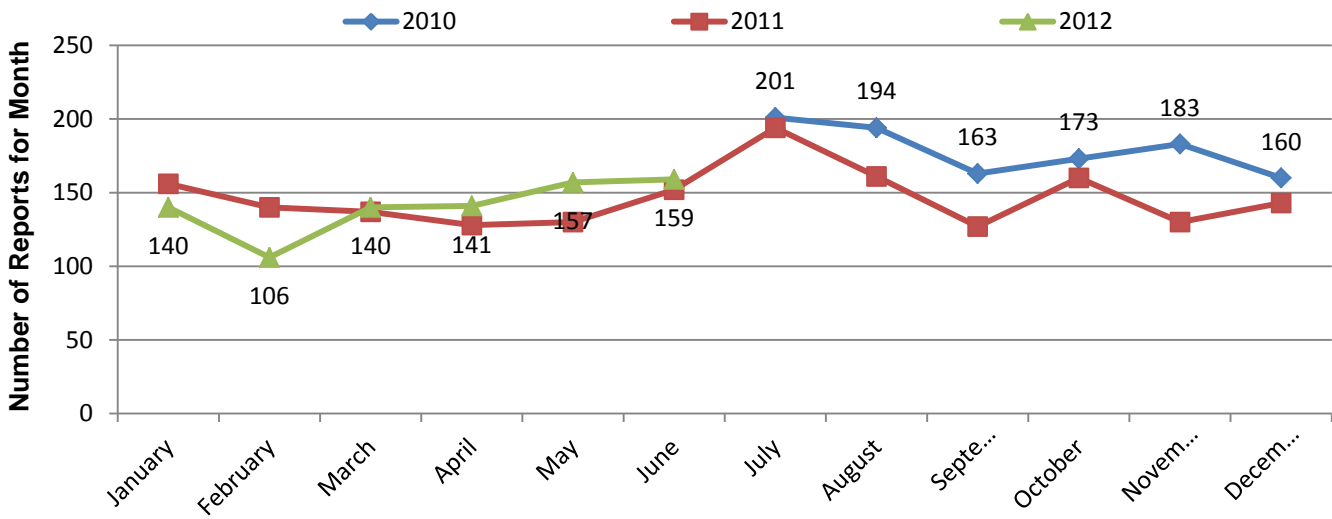
Criminal Investigations Division (CID)

CID assigned 90 new cases for investigation in June. The case load being carried by CID had the following dispositions: two cases were cleared by arrest, 28 were administratively closed, exceptionally cleared or were unfounded. 122 incidents of domestic violence were reviewed in June. Detectives were assigned on average 8 cases each.

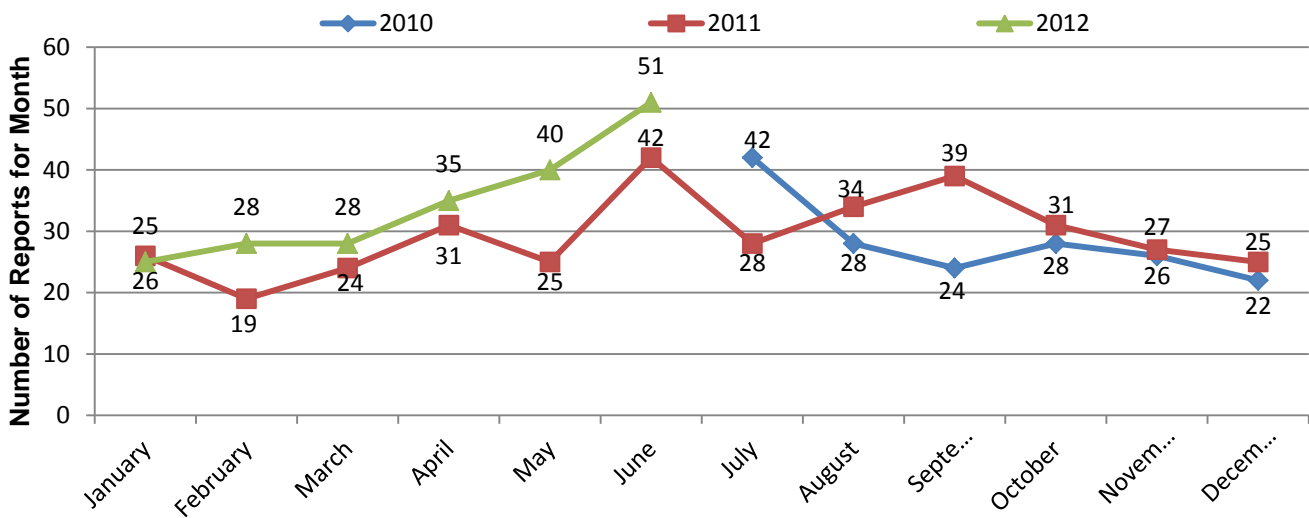
Criminal Investigation Division Assigned Cases Since April 2010



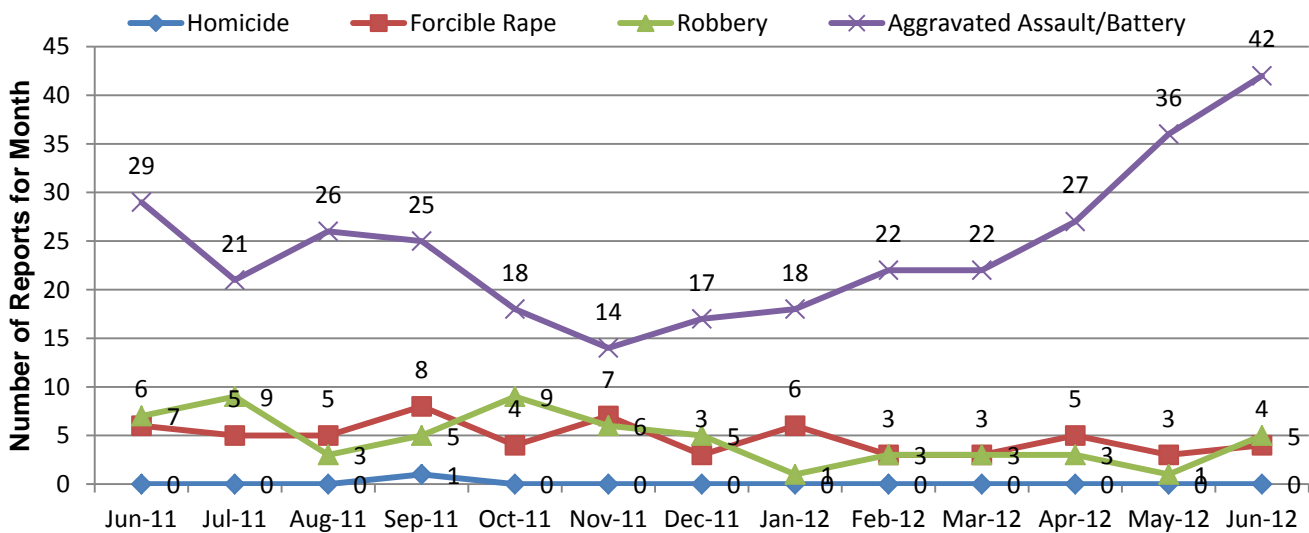
Total Property Crime Reports by Month Since July 2010

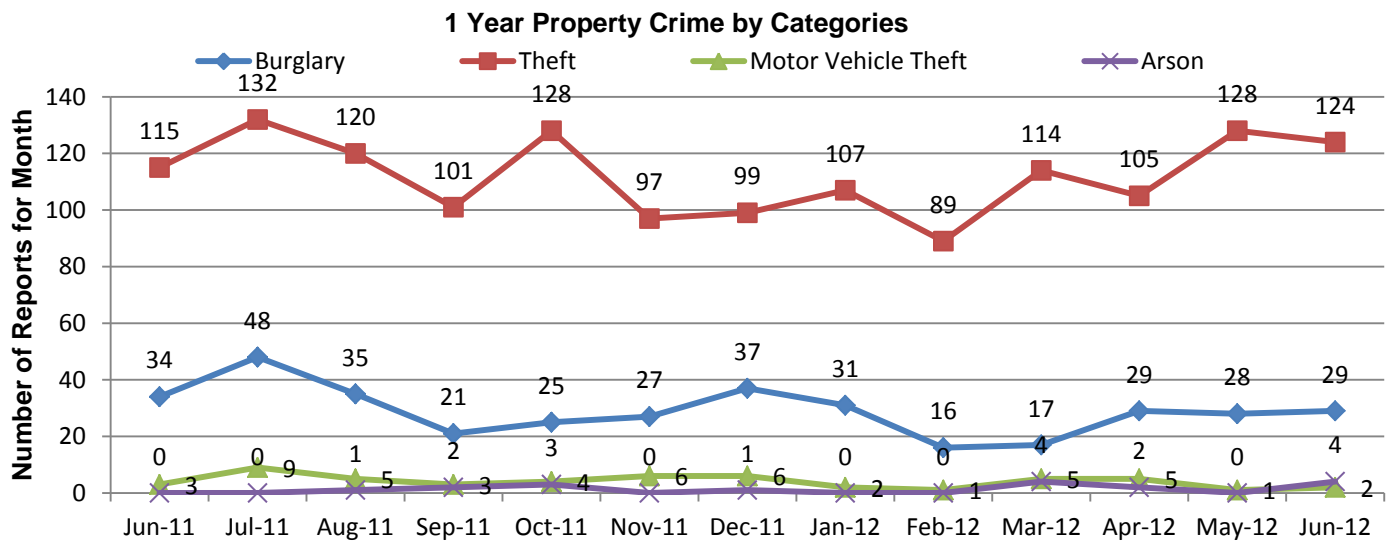


Total Violent Crime Reports by Month Since July 2010



1 Year Violent Crime by Categories





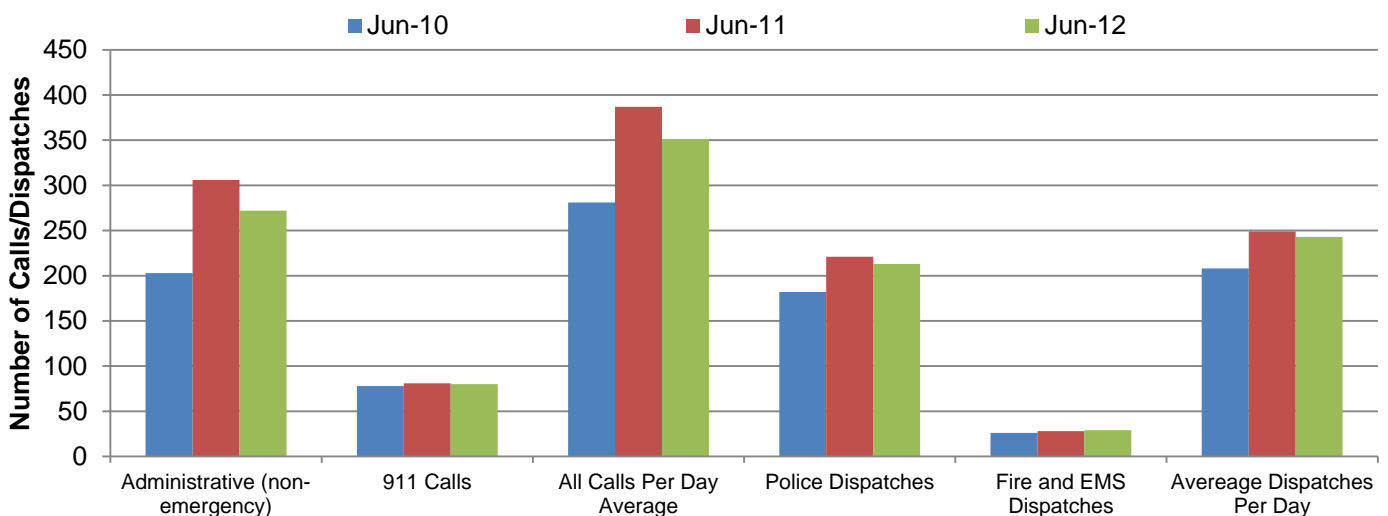
Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

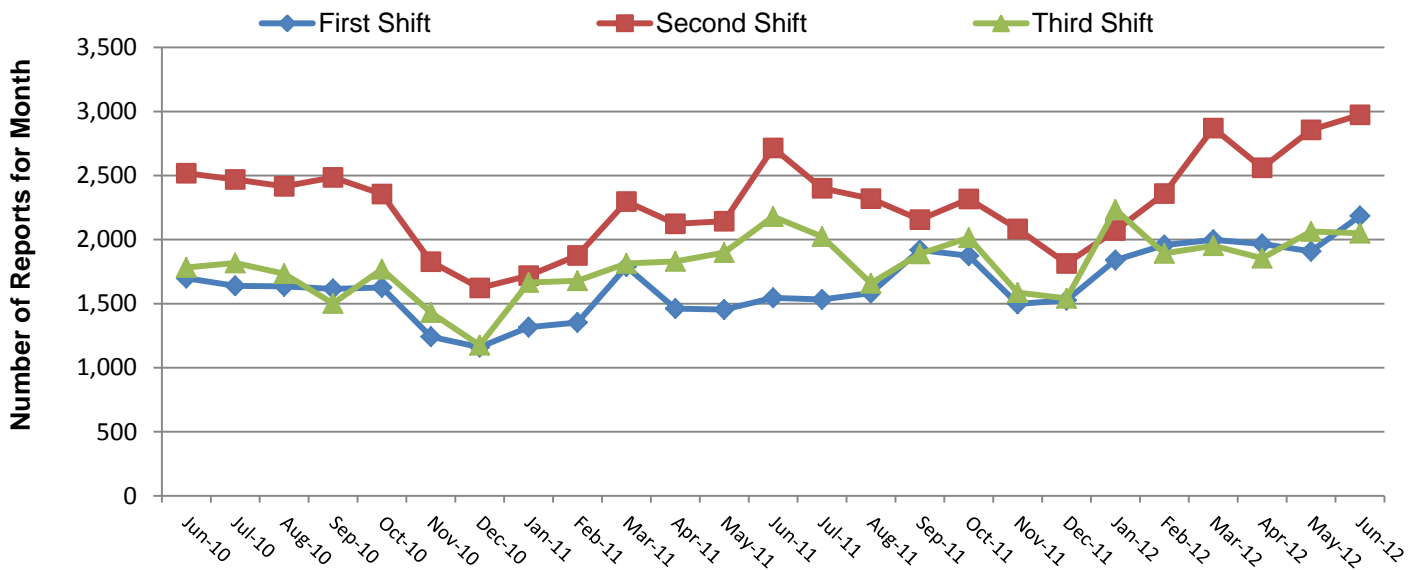
0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
76.00%	21.00%	1.80%	1.90%	99.50%

\$2,000 in ordinance violations were issued in calendar year 2012 to date. There were no major equipment issues in June. Routine updates to Starcom consoles started this month. The hiring process for two vacant positions is well under way. The Communications Center Manager attended a 32-hour National Incident Management Systems, All Hazards Type III Communications Unit Leader Course at Illinois Emergency Management Agency. This four day course prepared communications professionals to better manage interoperable communications during multi-agency, multi-jurisdictional events.

Communication Center Daily Call Averages March 2010 - 2012



2 Year Police Department Calls for Service by Shift and Month



First Shift (7 A.M. – 3 P.M.)

Day shift is assigned 15 officers. The average number of officers per day was approximately 7. Because of various incidents, only 13 officers were available the entire month. During the month, First Shift handled 223 vehicle accidents.

The Neighborhood Focus Team (NFT) continued a neighborhood clean-up detail. The detail is not finished but the results so far include 58 properties in violation of city code and issued ordinance violations; 44 properties were brought into compliance; and 14 properties are still being worked. Seven of the properties are owned by the same person; however, the owner has been cooperating and complying. He has brought several properties into compliance already.

Forty-nine incidents of sex offender related problems were handled by First Shift. Four sex offenders were arrested; one offender is being sought for arrest.

Second Shift (3 P.M. – 11 P.M.)

Second Shift averaged 8.3 officers working daily. At the end of the month, two officers completing training were assigned bringing the daily average to 9.45 officers per day.

Multiple calls were received on the near west side reference groups of juveniles. Officers often observed groups leaving the area after having real or simulated fights. Officers are working closely with the neighborhood groups. On June 26, a subject was observed in the 600 block of W. Monroe with a gun. No subject was located. Later that evening, a shooting in the W. Mulberry area took place. On June 27, another shooting took place in the area of Washington and Allin. A common factor in these incidents is the limited information and minimal cooperation that occurs on scene.

Third Shift (11 P.M. – 7 A.M.)

Third shift has 15 officers assigned and averaged 7.46 officers working each night. Approximately 228 traffic stops were made in addition to handling 1,328 calls for service. Officers had nine arrests from self-initiated traffic or pedestrian stops. There were six additional arrests for D.U.I.

On June 3, shots were fired near Mulberry/Lee. On June 23, shots were fired on W. Front during a fight between two males. Their two girlfriends began fighting, fired a starter pistol and left. On June 24, a fatal accident occurred at Main and Washington.

Fourth Shift (8 P.M. – 4 A.M.)

Fourth Shift has six officers comprised of four patrol and two K-9 officers. Fourth shift averaged 3.1 officers working per shift. Officers made approximately 65 traffic stops while handling 470 calls for service. The officers made 474 traffic stops compared to 381 during the same period last year.

Downtown Hireback

During Downtown Hireback patrols, officers completed 86 bar checks, issued 33 ordinance violations, issued 18 parking tickets, wrote 1 traffic ticket, handled 14 fights, made 4 criminal arrests and handled 23 calls for service.

The 600 block of North Main Street continues to be an area of pedestrian congestion as the nights go on. Several groups of people, who appear to not be patronizing local businesses, are just hanging out in the area of the 600 block of North Main Street, blocking sidewalks. Officers working on 06/08/12 specifically noted when a fight occurred in the 600 block of North main Street, officers had a difficult time getting to the fight because of the large amount of people just standing around. A certain portion of the crowd became hostile towards officers when an arrest was made during a fight. Officers working on 06/09/12 also noted many people in the 600 block of North Main Street were argumentative and confrontational with officers.

Officers working on 06/22/12 mentioned a problem with buses and taxi's parking in lanes of traffic in the 100 block of West Washington Street, often impeding traffic and blocking pedestrian traffic. Also, on 06/22/12, officers attempted to make contact with four (4) underage drinkers in The Blue Line. Two (2) were able to avoid the officers. Two (2) Ordinance Violations were issued for Minor in a Tavern.

Throughout the month of June, officers working the Downtown Hireback have needed assistance from officers working 3rd and 4th shift patrol while dealing with fights and hostile people congregating in the 600 block of North Main Street. Officers have noted the south end of downtown does not receive much patrol time due to the regular problems in the 600 block of North Main Street.

*****Police Department Appendix Continues on Page 46.***

Fire Department

Fire Suppression

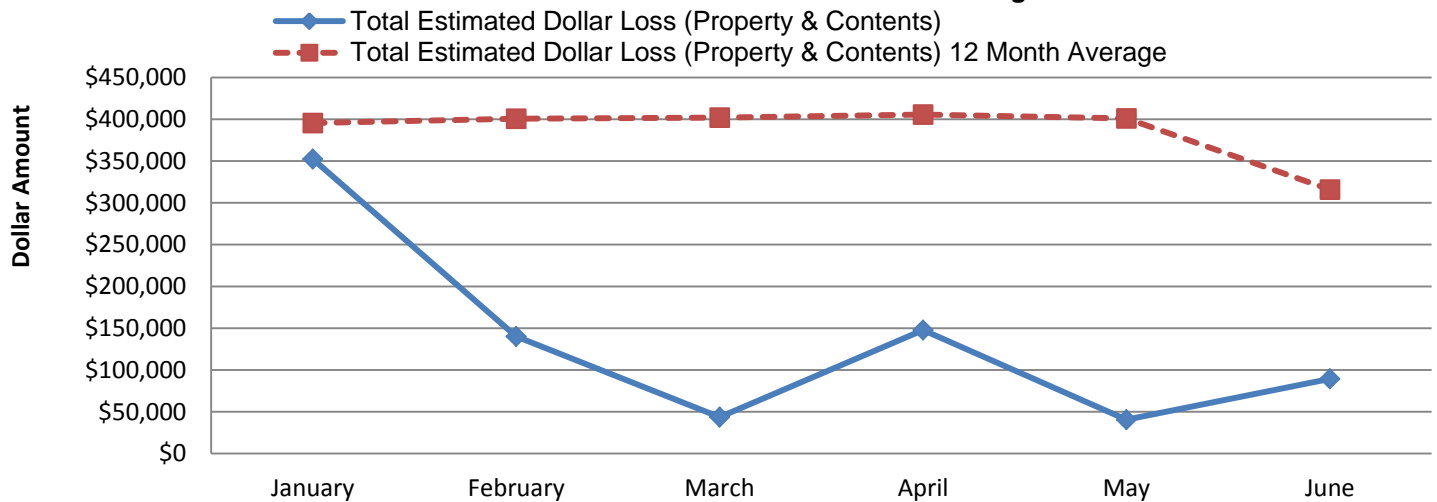
Top 5 Fire Response Types for June 2012

Rank	Response Type
1.)	745: Alarm system activation, no fire - unintentional
2.)	611: Dispatched & cancelled en route
3.)	743: Smoke detector activation, no fire - unintentional
4.)	111: Building fire
5.)	622: No incident found on arrival at dispatch address

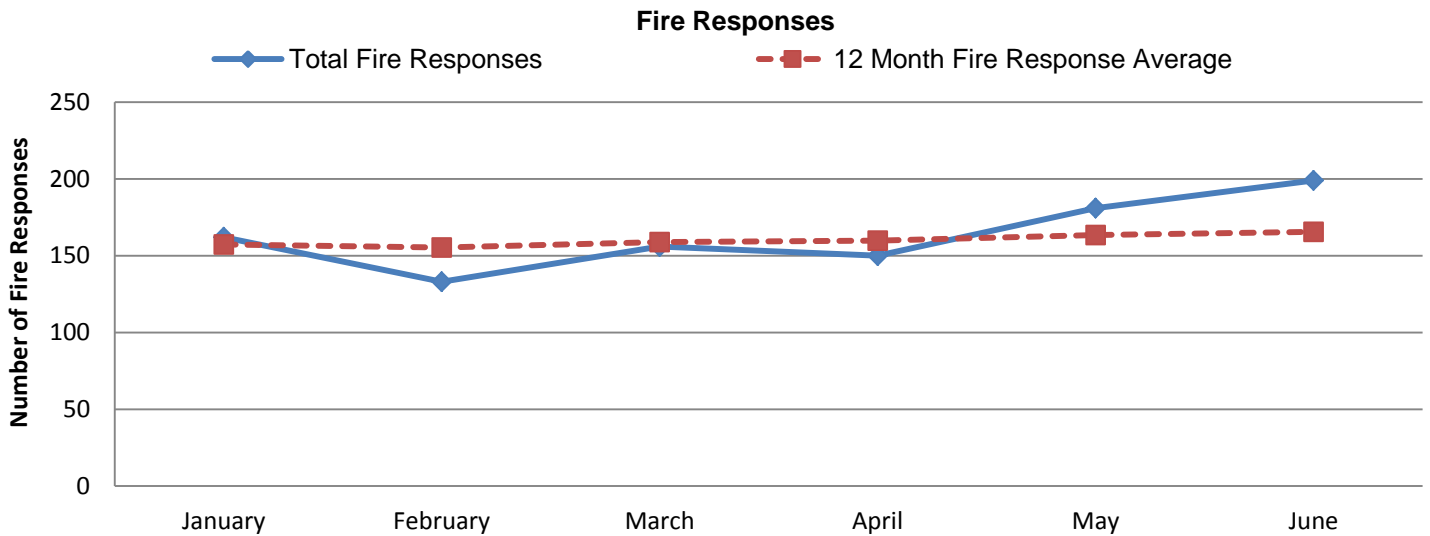
Fire Response Data: June 2012

Fire Response Type	Previous 12 Month Average	June 2012
Fire Reponses	166	199
Structural Fires	10	13
Estimated Dollar Losses (Property & Contents)	\$315,891	\$89,425

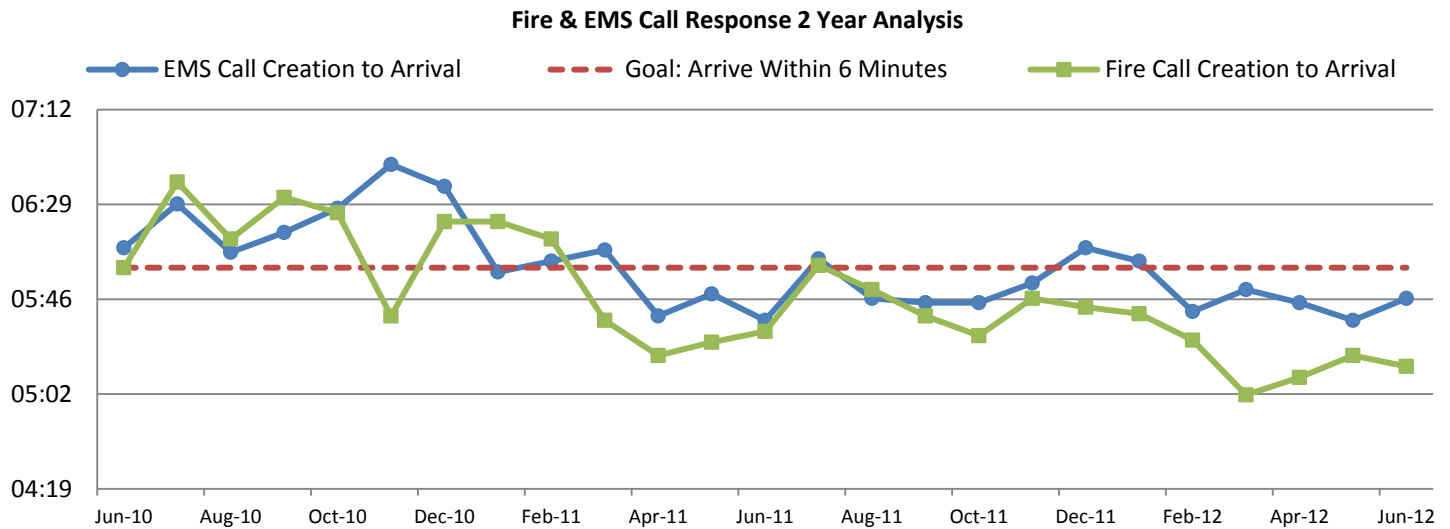
Dollar Loss Due to Fire Damage



During June, the Department responded to 199 calls of which 13 were confirmed structure fires. The 199 calls comprised 22.5% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$89,425.00.

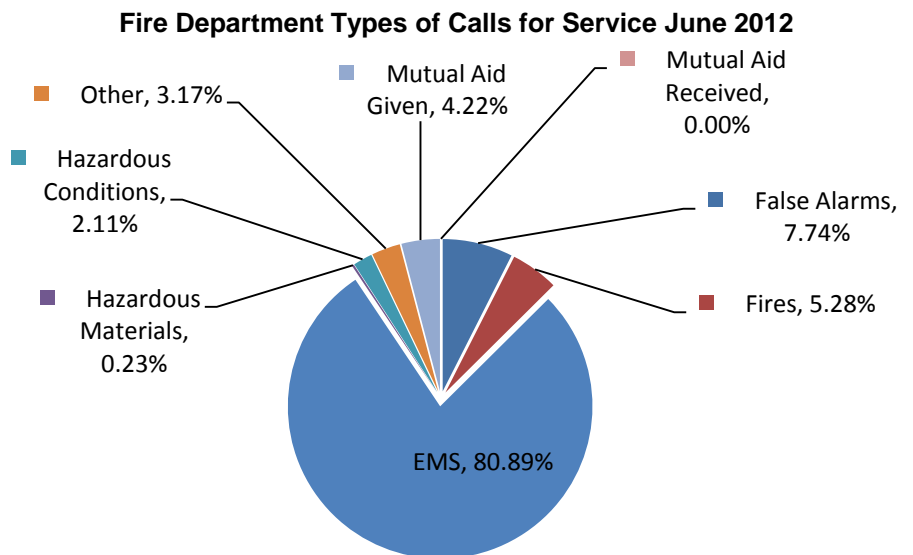


Average response time from time of call to arrival for Fire Suppression emergency calls was within the 6 minute benchmark at 5:15 during June.



Operations Report

June was a month that ended up very hot. During the month the Fire Department responded to 884 calls for service. As in most months about 80% were EMS calls and the remainder, were various false alarms and fires. There were 3 significant structure fires that caused a total of \$74,050 in damage to the immediate structure and buildings that were exposed to the heat of the fire. There was also an increase in fire calls that



can be attributed directly to the dry conditions. The number of vegetation fires rose to 10 last month. Usually we respond to 1 or 2 a month.

In addition to the incident calls for service the Department has also been actively checking fire hydrants throughout the City. In June, 1081 hydrants were checked. With the extreme heat we expect that the numbers will drop a bit in July. At this time more than half of the hydrants have been inspected.

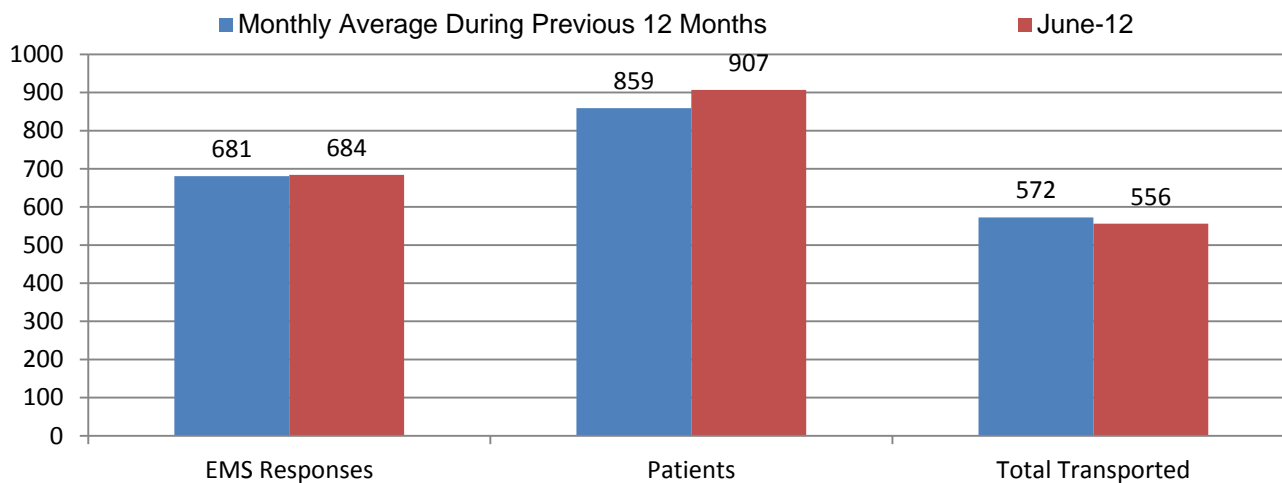
Pre-plans are also going well with a total of 99 pre-plans completed so far this year. As time permits the Officers will be completing 18 plans a month and then doing some in house training to simulate a response to these structures.

Emergency Medical Services (EMS)

Activity Summary

EMS responses for June totaled 684. This represents 77.5% of the monthly call volume. From these responses the Department provided aid to 907 patients. The three leading EMS response types during June were Sick Person, Traffic Accident and Fall Victim. Average response time from time of call to arrival for EMS emergency calls was below the 6 minute benchmark at 5:46 during June.

EMS Responses: June 2012 and Previous 12 Month Average



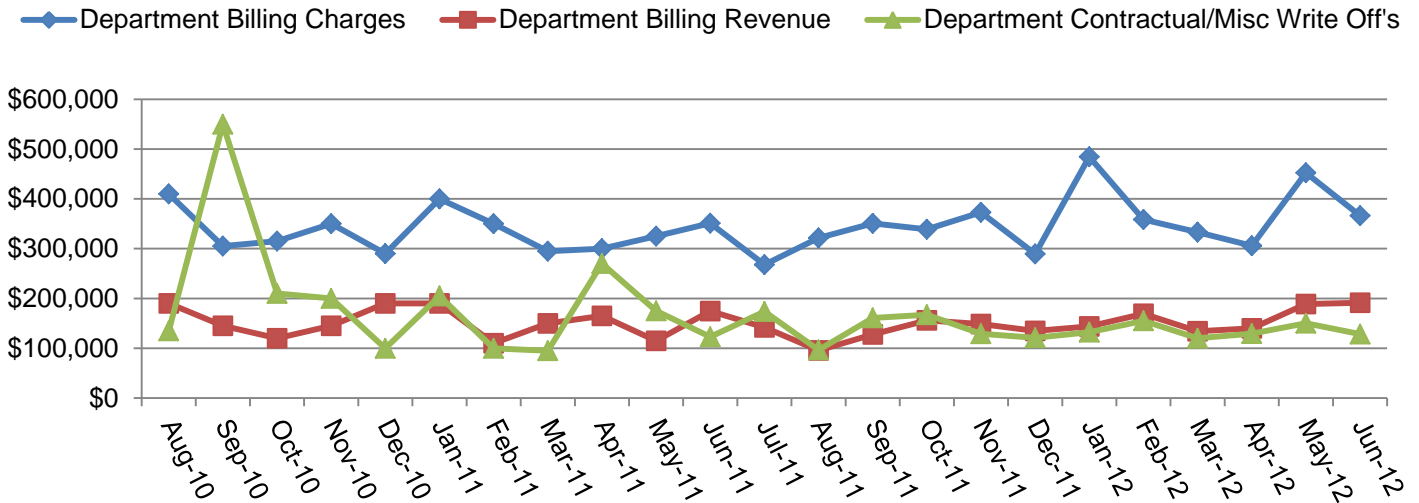
Training Summary

The formal training programs for June in EMS were Medications and Pharmacology and Emergency Vehicle Operations for EMS.

Billing Revenue Summary

Ambulance billing contains three areas, Revenue, Charges, and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total amount billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection agency), bankruptcies, etc. The June total for revenue was \$191,291.10. The total June billing charges were \$366,297.79. The Contractual-Write offs total for June was \$128,499.54.

Fire Department EMS Billing Since August 2010



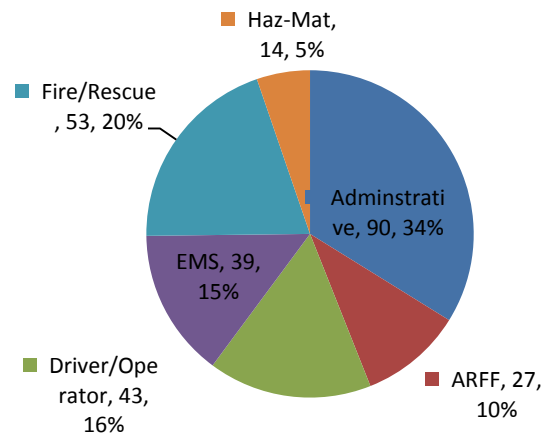
Fire Department Training Reports for April

For the month of June, 2012 the fire department held 266 training classes which totaled 2,124.4 class hours. The class topics have been grouped into six categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, and Hazmat. The chart below represents the proportion of classes held in these six categories for the month of June.

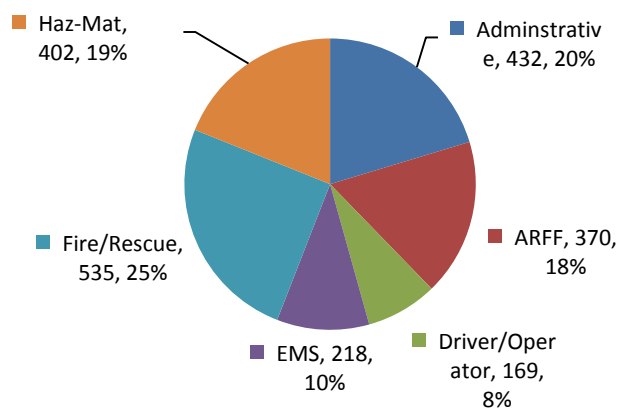
Major training subjects during this month included:

- Driver/Operator
 - Annual Engineer Practical Skills Evaluation
 - Ongoing Truck 4 Driver Training
- Fire/Rescue
 - Basic Operations Firefighter (Fire Academy)
 - Rope Rescue Technician
 - High Rise Attack Line
- Hazardous Materials
 - Hazardous Materials for EMS
 - Haz-Mat Technician Team Drill
- EMS
 - Medications and Pharmacology
 - Emergency Vehicle Operations for EMS
- ARFF
 - Basic ARFF School
 - Emergency Aircraft Evacuation Assistance

Total # of Training Classes by Category



Total # of Hours by Category



*Fire Department Appendix Continues on Page 47.

Public Works Department

The Public Works Department did not submit data for the month of June.

The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

Water Department

The Water Department did not submit data for the month of June.

The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

Parks, Recreation and Cultural Arts Department

Gaelic Park Dedication



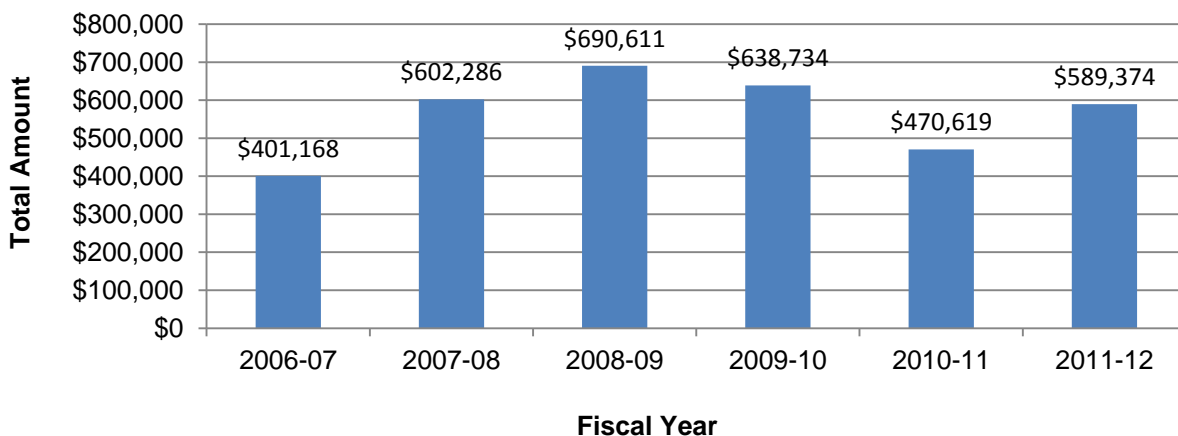
Gaelic Park was formally dedicated to the City of Bloomington on June 7, 2012. Park staff, in conjunction with Planning Resources and Stark Excavating, performed all the work necessary to complete the project of building a new park. Approximately 150 neighbors and friends joined in the dedication. Some of the projects completed include: Installation of 2 pieces of playground equipment, installation of a new shelter, planting of 64 trees-132 shrubs-510 perennials and 340 native grasses. The featured item of the park is a banner that the children of the neighborhood signed as a thank you for building the park. Parks maintenance staff designed and installed the sign that features this banner.

Bloomington Center for the Performing Arts

2011-2012 Season

The BCPA welcomed 2,089 people to 29 different events and activities in June.

BCPA End of Month Ticket Sales by Season: April

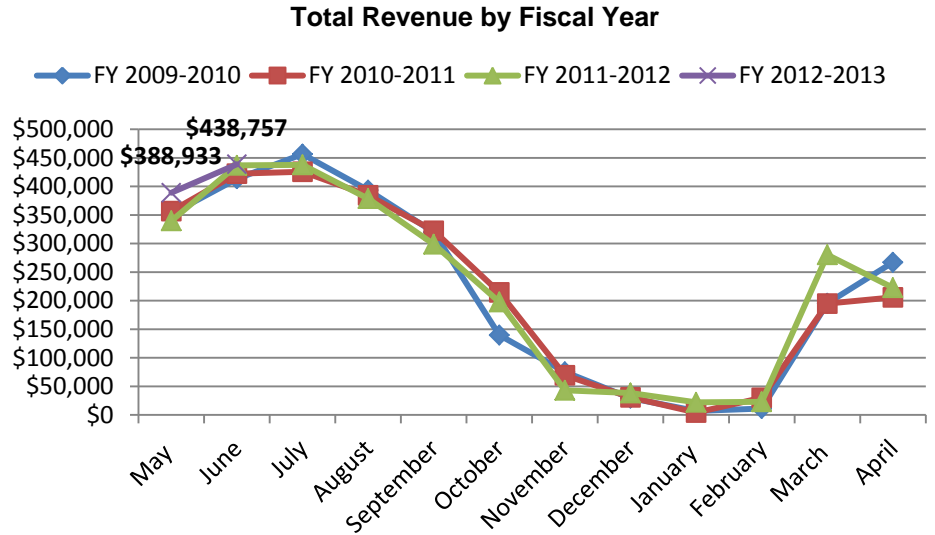


Golf Division

June Revenue and Rounds

It was a solid month from a rounds and revenue standpoint with total rounds up 1% and revenue stable compared to June 2011. 100 degree heat indices did put damper on some rounds during the last few days of the month, but overall it was a good month for golf with the Cognologic Weather Service showing golfable hours up 3% to last June.

Highlights of the month from a revenue standpoint were: merchandise revenue per round up 7% at The Den, food and beverage per round up 14% at The Den and merchandise per round up 10% at Highland Park.



Outings and Groups

The courses were fortunate during the month of June to host 11 shotgun outings and several other notable tournaments such as: the Country Youth Classic, the Central Illinois Junior Tour, The Signature Cup and the Central Illinois Senior Amateur tour.

The courses also hosted the 3rd Annual Longest Day of Golf special event on Wednesday, June 20th. Despite heat indices near 100 degrees, we had 75 diehard golfers complete all 54 holes of Bloomington Golf in just one day.



Golfers who played 'The Longest Day of Golf' display the T-shirts they received for completing all 3 courses

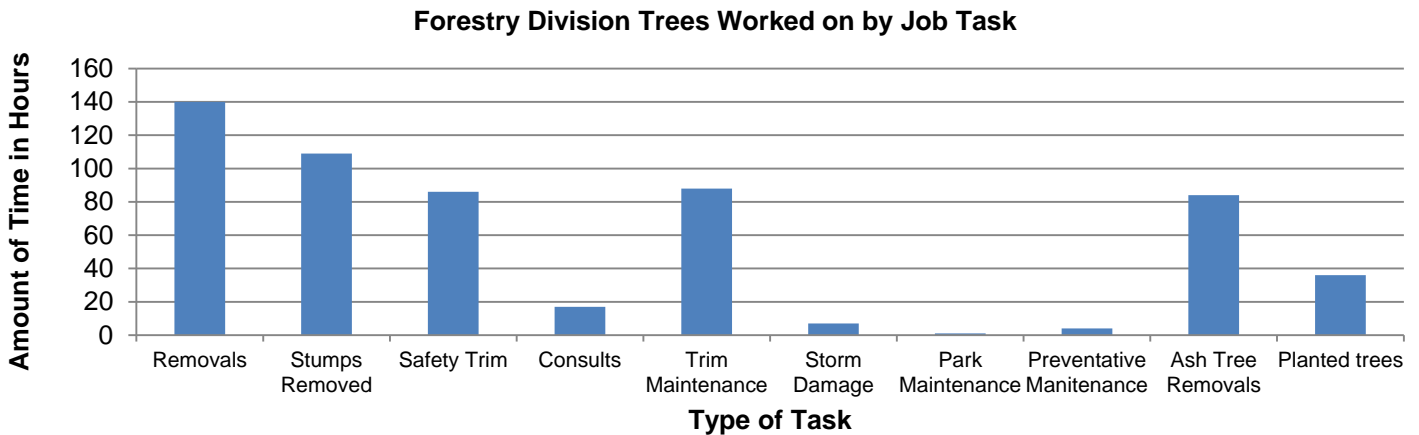
Numerous contestants, from throughout the Midwest, in our June events commented on the quality of the golf experience they received. Additionally, many commented that our golf courses are in excellent condition, as compared to those in their area. Special thanks go out to the staff who administered a stretch of 7 shotgun tournaments in 5 days with nothing but positive experiences for those who participated. To accomplish this with our current staffing levels shows the level of

dedication of our golf course staff carries. Nancy Nelson did an excellent job of coordinating these outings and most have already secured their dates for 2013.

Maintenance and Staff

The month of June is typically the busiest month for the golf courses. From shotguns to major tournaments to daily play, our staff did an excellent job providing excellent customer service in the clubhouses. Our maintenance crews have the courses in excellent condition as well, coordinating these outings and most have already secured their dates for 2013.

Park Maintenance Division



Horticultural Tasks

Mowing slowed down considerably in the month of June due to the extreme heat. Parks maintenance staff was able to take advantage of the extra time to complete various projects. One area that staff concentrated on was the design and installation of trees, shrubs, annuals, and sod in the Tanner Street circle. These road improvements were just recently completed as part of the Morris Avenue improvement project. Park staff completed the design which was approved by City of Bloomington engineering department. Park staff planted 27 Roses, 3 Crab Apple trees, 15 Yews, 60 Cat Mint, 296 Geraniums, 70 rolls of sod and 8 yards of mulch.



Tanner Street circle

Maintenance staff completed the design and installation of a stone pillar and plaque that commemorates the 50th anniversary of the Sister Cities cooperation between Bloomington and Asahikawa, Japan. Staff was able to retrieve some of the original stones that had been left behind when the original bridge was built at Miller Park. Staff built the pillar from those stones and installed a bronze plaque. The bridge will be dedicated in July of 2012 and will feature representatives of both Bloomington and Asahikawa.



Stone pillar commemorating the Sister Cities at Friendship Bridge

Forestry Tasks

Treatments continued in June for algae control in two different park lakes. Tipton Lake was treated with a bacteria that helps reduce the aquatic weeds that algae forms on. Tipton Lake and Miller Park Lake were also treated with copper sulfate which helps eliminate algae. There has been a noticeable improvement in water clarity at Tipton Park Lake. Marine Bio Chemist continues to treat Golden Eagle and Eagle Creek ponds. Both ponds were treated with cutrine which helps kill the algae. There has been a drastic improvement in water quality this year as compared with last year. The reason for this improvement was due to the whole lake treatments performed in April.

Park staff was able to complete mulching of all tree rings and plant beds in four different parks. Those parks are Miller, McGraw, Tipton and Walt Bittner

Two Parks Maintenance staff members attended and completed a mosquito control class that was put on by the Department of Agriculture. Both staff members are now qualified to treat for mosquitos. The two areas that have been treated for mosquitos this year are Tipton Park Lake and the retention pond behind the Chateau Lodge.

Park staff was able to complete the first of two creek bank mowing's (this is where staff mows to the banks edge). Those areas completed are along Rowe Drive from Veterans Parkway to Towanda Avenue and from Stonebridge to Brookridge.

Forestry

Park staff removed 78 Ash trees from parkways in June. This is the highest number of street Ash trees that have been removed since the arrival of the Emerald Ash borer in the area. This trend is expected to continue as this will be the 4th year since the Emerald Ash borer was found. Staff believes these numbers will increase monthly for years to come. There are an estimated 4,000 Ash trees in City of Bloomington parks and parkways. Since June of 2008 there have been 577 Ash trees that have been either trimmed or removed.

In June, the forestry division had a total of 140 tree removals and 109 stumps removed. Due to the large number of stump and tree removals staff was not able to complete much preventative maintenance in our current circuit. Tree and stump removals require increased manpower as compared with circuit trimming. Staff continues to complete the increased call in work orders that

normally happen this time of year. Staff was able to complete 34 safety trims which are primarily stop sign and sight distance problems. Staff was also able to complete 32 caller-generated work orders.

Street tree planting was completed in early June. The total number of street and park trees planted this spring was 145.

Utility

In conjunction with the Sister Cities dedication in Miller Park the Utility division completed two projects at the bridge in Miller Park. The concrete which lines the inside of the bridge was scraped and painted. The second project was to replace the bridge decking. Staff removed the old decking that was weathered and worn and replaced it with new Trex decking. Trex is a composite decking that resists shrinking, cracking, and insects. This decking will last for many years to come.



A replacement surface was installed at the Miller Park playground.

New electrical service was installed at Friendship Park. This will help provide power to show movies in the Park. The Jesus House, located nearby, has generously offered to provide family movies every other Wednesday.

A few other projects that were completed:

- Completed monthly light inspections.
- Completed monthly HVAC inspections at the Coliseum and BCPA.
- Completed monthly Park inspections.
- Installed new hand dryers at Miller Park bathrooms and the Pavilion.
- Installed a new memorial bench at Rollingbrook Park.
- Replaced non-compliant fall zone playground equipment at Ewing II and replaced with compliant equipment.

*****Parks, Recreation and Cultural Arts Department Appendix Continues on Page 60.***

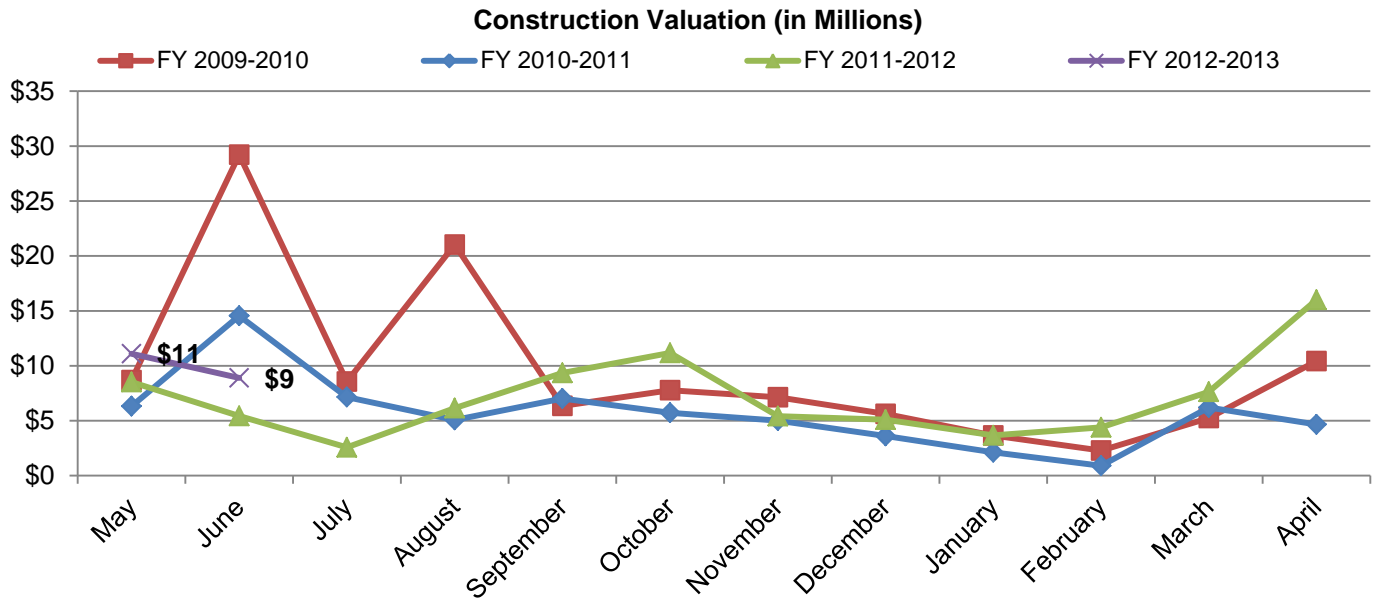
Planning & Code Enforcement Department

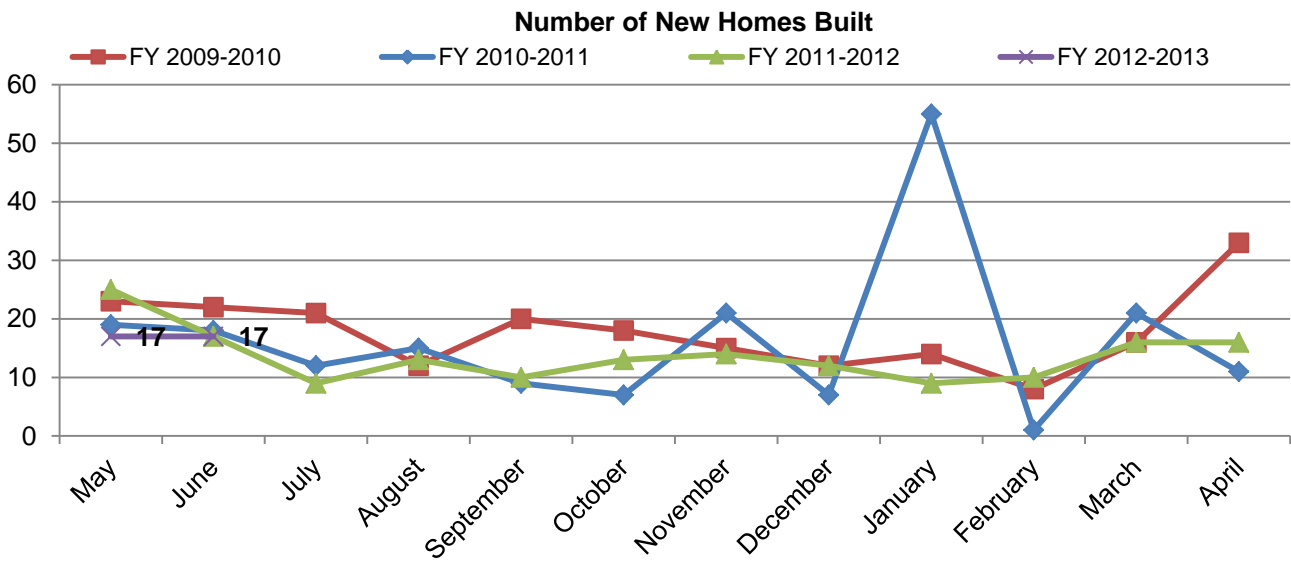
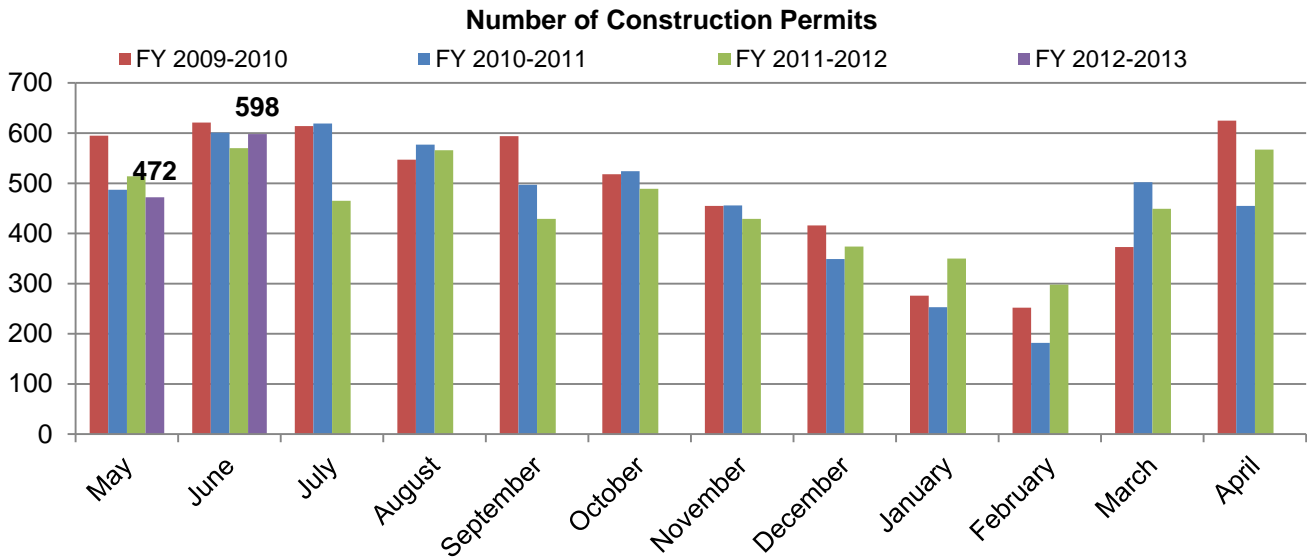
Building Safety Division

Construction activity for June was up from June of last year. This year is shaping up to be a very good year in comparison to the past several years. Overall, construction activity for the year is up about 16% with the value of the work up 92% from the prior year. This has reflected very well in our permit fee collections with fees up by 42% from the previous year.

June 2012 Compared to June 2011	Year to Date
New home starts – no change	Up 13%
Building permits – up 9%	Up 16%
All construction permits – up 5%	Up 16%
Fees collected – up 29%	Up 42%
Construction Value – up 64%	Up 92%

Construction Projects \$1,000,000 or Higher		
Building/Project Description	Address	Value
St. Jopseph Hospital/Cardiac	2200 E. Washington St.	\$1,300,000





Notable Plan Reviews Received

**Review status still pending

Building/Project Description	Address	Value
Residence Inn	2160 Ireland Grove Rd.	\$6,775,000
New Student Apartments	502 E. Empire St.	\$2,002,490
New Student Apartments	506 E. Empire St.	\$2,002,490
OSF St. Joseph's Hospital	2200 E. Washington St.	\$1,800,000

Items/Activities of Note:

- The City is still in need of board members for the Planning Commission, Zoning Board of Appeals, and the Property Maintenance Review Board. Please direct citizens to the statement of interest form available on the City's web site.
- Phase 3 of the MUNIS program is continuing. The PACE department as well as Public Works and the Clerk's office are all involved. Permitting and land processes are all involved.

- Minor tweaks to the Rust Façade Grants are being reviewed. The proposed changes will allow for better application of the \$200,000 budget for structural preservation grants to challenged buildings in Downtown.
- Phase 3 of the MUNIS program continues. The PACE department as well as Public Works and the Clerk’s office are all involved. Permitting and land processes are all involved.
- Seven (7) housing rehab loans with a value of \$173,845 were closed this month. Five of the loans were funded through SFOOR , single family owner occupied rehabilitation, grants.

Historic Preservation Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
		Review of Proposed Changes to “EUGENE D. FUNK, JR. HISTORIC PRESERVATION GRANT PROGRAM Eligibility Criteria, Conditions and Limitations”	Approved effective upon posting on web site 5-0
BHP-04-12	Sara McClure Franklin	Requesting up to \$2,500.00 Funk, Jr. Historic Preservation Grant for the painting of windows and doors for the Lee McClure House, Richardson Romanesque style, c. 1906, located at 908 N. Prairie Street, in the Franklin Square National Register Historic District.	Approved 4/0
BHP-07-12	Jack and Mary Ratzsch	Requesting a Certificate of Appropriateness for a new driveway and patio parking area adjacent to the Victorian style house, c. 1908, located at 1201 N. Roosevelt Avenue in the North Roosevelt Avenue Historic District.	Approved 4/0
BHP 08-12	Jack and Mary Ratzsch	Requesting up to \$925.00 Funk, Jr. Historic Preservation Grant for a new driveway and patio parking area adjacent to the Victorian style house, c. 1908, located at 1201 N. Roosevelt Avenue in the North Roosevelt Avenue Historic District.	Approved 4/0
BHP-09-12	Brian Welch and Frederick Wenger	Requesting a Certificate of Appropriateness for a new roof for the David H. Perrigo House, c. 1873, with Alterations in 1909 by Arthur L. Pillsbury, located at 1009 E. Jefferson Street in the Davis Jefferson Historic District.	Approved 4/0

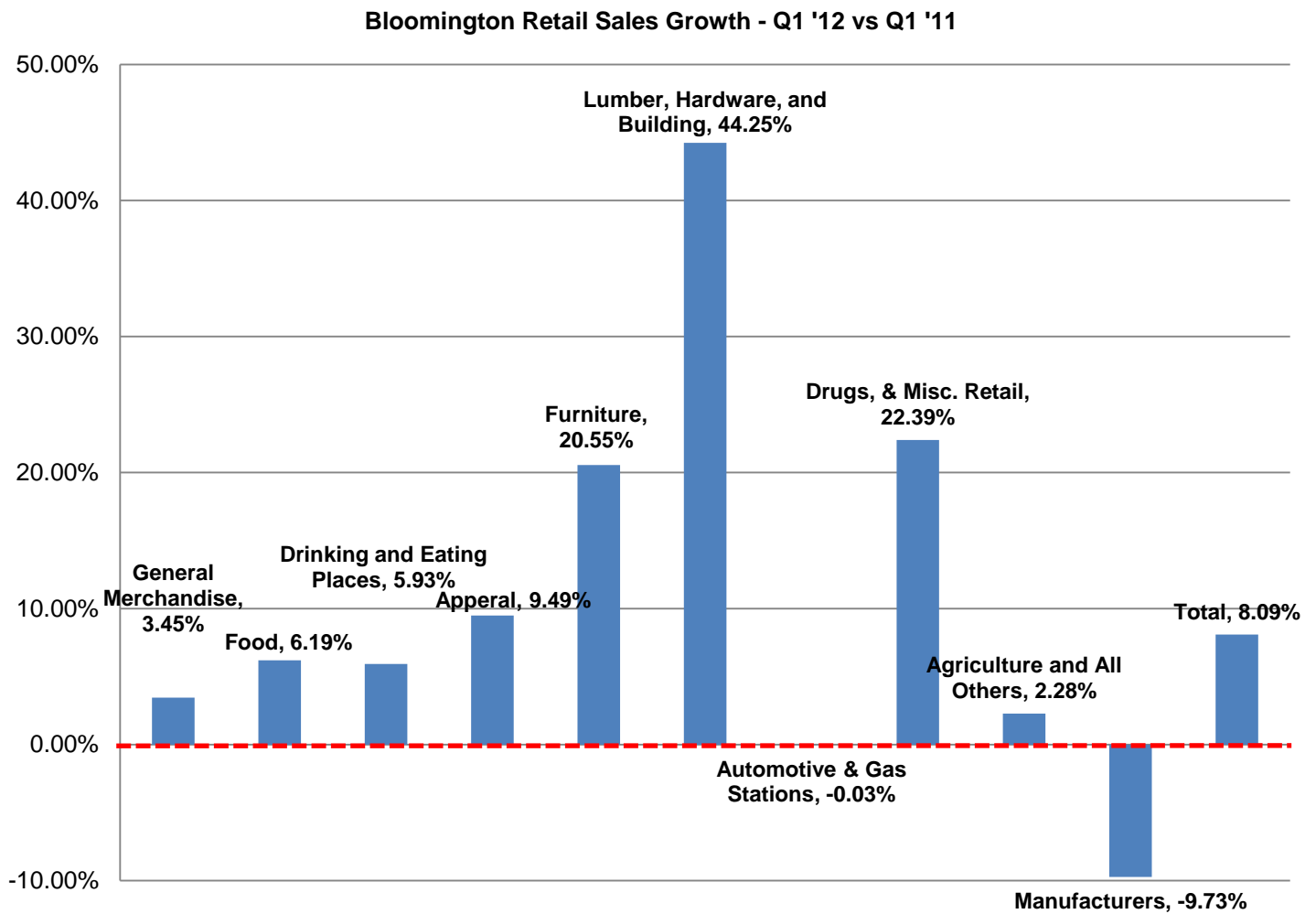
****Planning & Code Enforcement Department Appendix Continues on Page 55.**

Economic Development

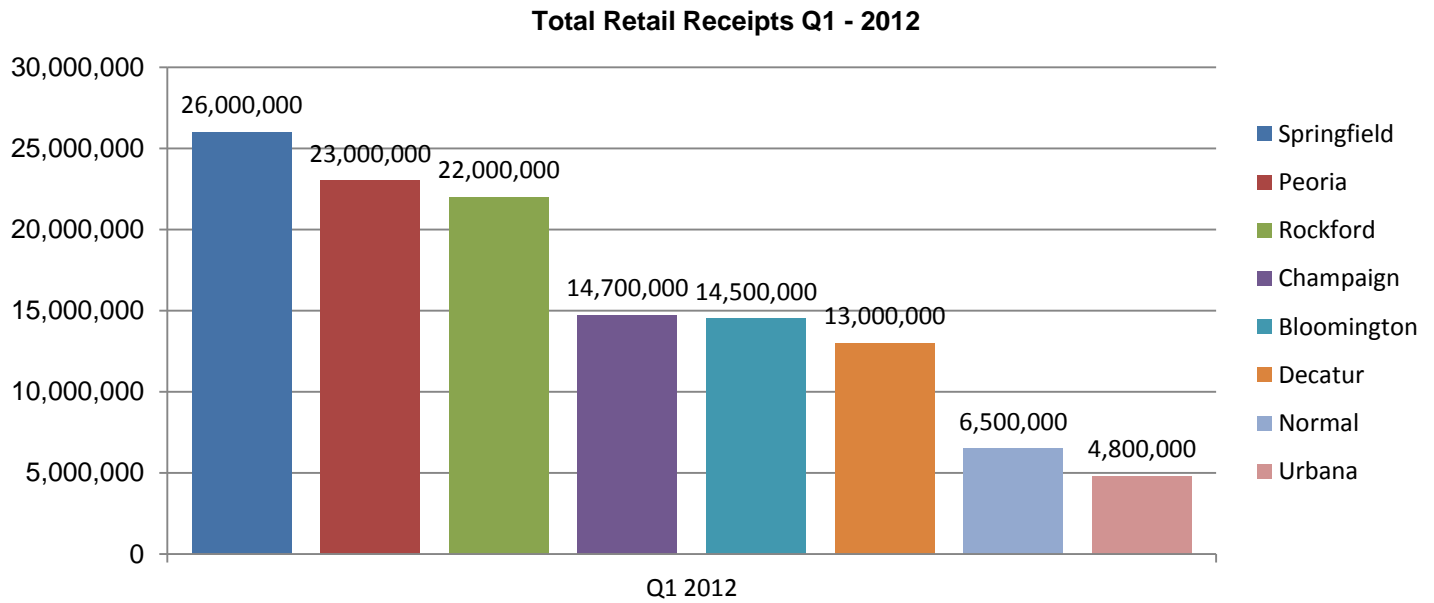
BN by-the-Numbers

The Economic Development Council of the Bloomington-Normal area hosted its quarterly 'BN by-the-Numbers' presentation at the ISU Alumni Center on June 27th. Please note the following highlights in the report:

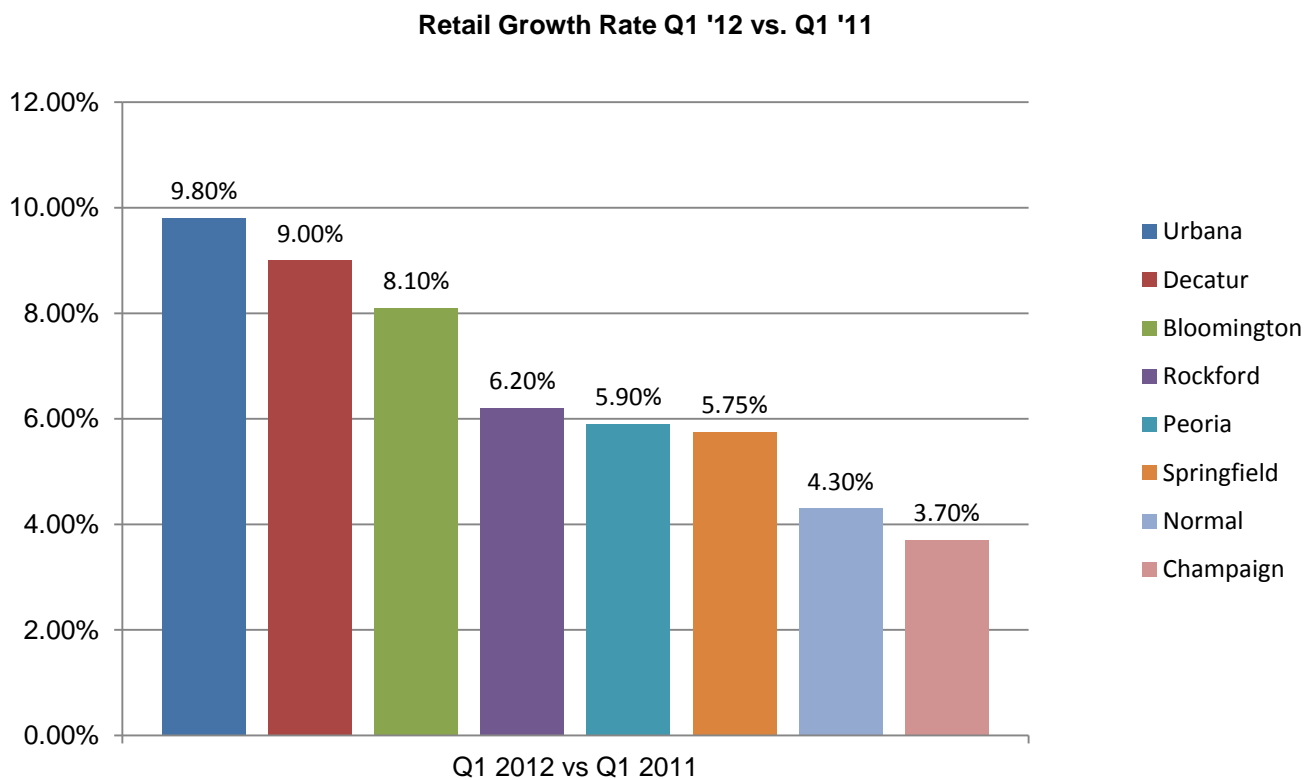
Bloomington retail sales growth in Calendar Year (CY) Quarter 1 (Jan - Mar) 2012 increased by 8.09% over the same period the year before.



Bloomington had the 5th highest total retail sales receipts among Central Illinois cities for CY Quarter 1.



Bloomington had the 3rd highest total retail sales growth rate among Central Illinois cities for CY Quarter 1.



Legal Department

Collections

Small Claims

- 11 cases were set on June 7, 2012
- 3 cases for use tax were paid prior to the court date – Total collected \$745.00
- 3 default judgment entered – Total \$632.85
- 13 cases were set on June 28, 2012
- 4 cases for use tax were paid prior to the court date – Total collected \$1,180.07
- 2 default judgment entered – Total \$403.00
- 9 cases were filed for use tax collection – court dates 8-02-12
- 7 cases were filed for use tax collection – court dates 8-23-12

Collection letters sent

- 46 letters sent for use tax – total collected \$4,629.73 – FYTD \$7,921.21

Nuisance Parking

- 10 letters sent
- 9 Tow Notices have been given to the process server
- Monthly Parking Ticket Payment Agreements – total collected \$3,665.00

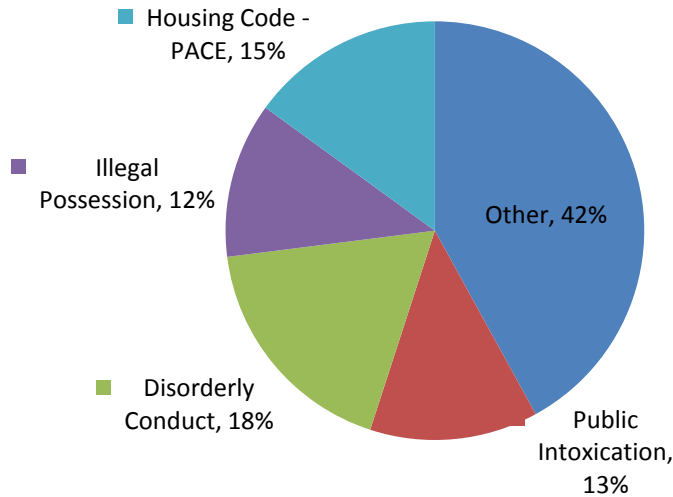
Freedom of Information Act Requests

- FOIA: 78 FOIA requests were processed through the Legal Department
- Total time spent 26.5 hours
- Extensive review/analysis of the Freedom of Information Act (applicable exemptions and various other provisions)
- Responded to two (2) Requests for Review from the Attorney General's Office

Ordinance Violation Activity

- Fines received at City Hall before filing: \$8,050.00/\$23,700.00 Fiscal Year to Date (FYTD)
- Fines paid at City Hall after filing: \$1,300.00/\$5,500.00 FYTD
- Post judgment fines received: \$760.00/\$2,848.95 FYTD
- Total: \$10,110.00/\$32,048.95 FYTD
- Ordinance Violations Paid at City Hall – 49
- Ordinance Violation Cases filed: Housing/PACE: 10
 - Behavioral: 81

June 2012 Violations Filed in Court by Percentage of Overall Cases

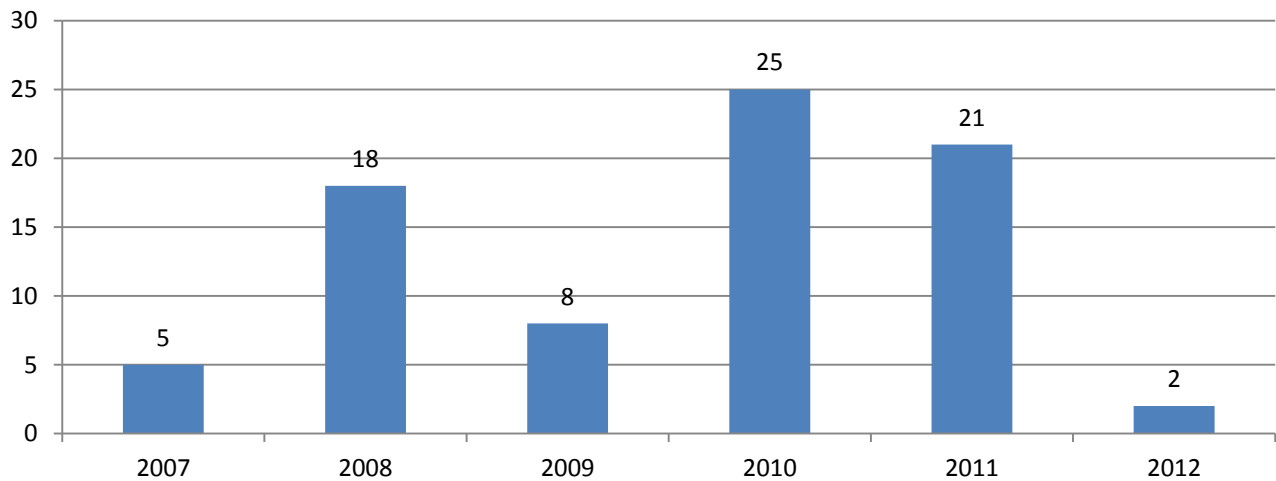


- Summons prepared: 37
- Total cases scheduled for court: 262
- Trials scheduled: 18
- Post Judgment cases scheduled: 10

Unregistered/Inoperable Vehicle Compliance

- Vehicle Compliance Tickets sent this month: 2

June Unregistered/Inoperable Vehicle Compliance



Ordinances Drafted

- Reviewed Ordinance Draft of Enterprise Zone Amendment
- Drafted Ordinances Revising Taxicab/Vehicle for Hire Regulations
- 4 new ordinances were prepared for publication both in a hardcopy and on the internet
- 2012-032—regulating hub locations for vehicles for hire
- 2012-033 -- increasing taxicab rates to include a \$.50 trip charge if gasoline prices are at or above \$4.00 a gallon
- 2012-034 -- requiring "No Smoking" signs to be posted in taxicabs and vehicles for hire

- 2012-035 -- making it lawful for persons owning or operating a vehicle for hire to permit advertising matter to be affixed on their vehicle

Contracts/Agreements

- Reviewed Personal Service Contracts for BCPA
- Drafted letter of intent to purchase real estate (participated in numerous discussions with seller)

Personnel/Human Resources

- Meetings with HR and outside counsel re Collective Bargaining
- Trained and supervised summer intern

Litigation

- Negotiated settlements with property owners regarding property maintenance cases
- Prosecuted liquor code violations
- Prepared Settlement Request memo to City Council in Workers Compensation Cases
- Filed and prosecuted Repair-Demolition cases
- Attended depositions and conducted discovery re: litigation of prosecution for illegal operation of taxicabs
- Represented police officer in “no-stalking” order case
- Prepared Response to Request for Admissions in Crowe v. City of Bloomington case
- Reviewed Administrative Law Judge Recommendation in Casey v. City of Bloomington case

Monthly Meeting Participation

- Attended City Council meetings and work sessions
- Participated in nuisance abatement discussions
- Attended Board of Fire and Police Commissioners meeting
- Attended monthly Liquor Commission meeting
- Attended special Liquor Commission meeting
- Attended Special Use and Land Development Committee meetings
- Attended PACE/Police/Legal meeting
- Attended Department Head Staff Meetings

Research

- Researched and drafted memorandum regarding video gaming for Council work session
- Researched noise ordinances
- Researched vicious dog/dangerous dog ordinances
- Researched Reasonable Accommodations law
- Researched aggressive solicitation ordinance
- Researched loitering and crowd control ordinance

Miscellaneous/Other

- Numerous responses to City Departments on Miscellaneous Legal Questions
- The Legal Department received 717 inbound calls that exceeded 23 hours of time. Calls typically involve but are not limited to citizen's questions, concerns, complaints, payments over the phone, as well as answering legal questions from other City Departments.
- Negotiated with prospective purchasers of distressed properties
- Attended Small Claims hearing
- Researched addresses for notices to be sent prior to hearing on new liquor license applications
- Drafted Repair/Demolition Orders
- Attended the IML Attorney Professionalism Seminar in Springfield, IL
- Attended IL Labor Relations Board Hearing (re: Unit 5 Bus Outsourcing)
- Consulted with police regarding excessive solicitation issues
- Consulted with police regarding process and remedies for juvenile ordinance violations
- Consulted with police regarding proposed revision of taxicab/vehicle for hire ordinance
- Negotiated with owners and management of Southgate Estates regarding fire suppression issues
- Consulted with McLean County Animal Control and Bloomington Police regarding vicious/dangerous animals
- Answered Questions re Open Meetings Act Training
- Responded to Citizen Questions re Recreational Vehicle Parking

Human Resources Department

The Human Resources Department did not submit data for the month of June.

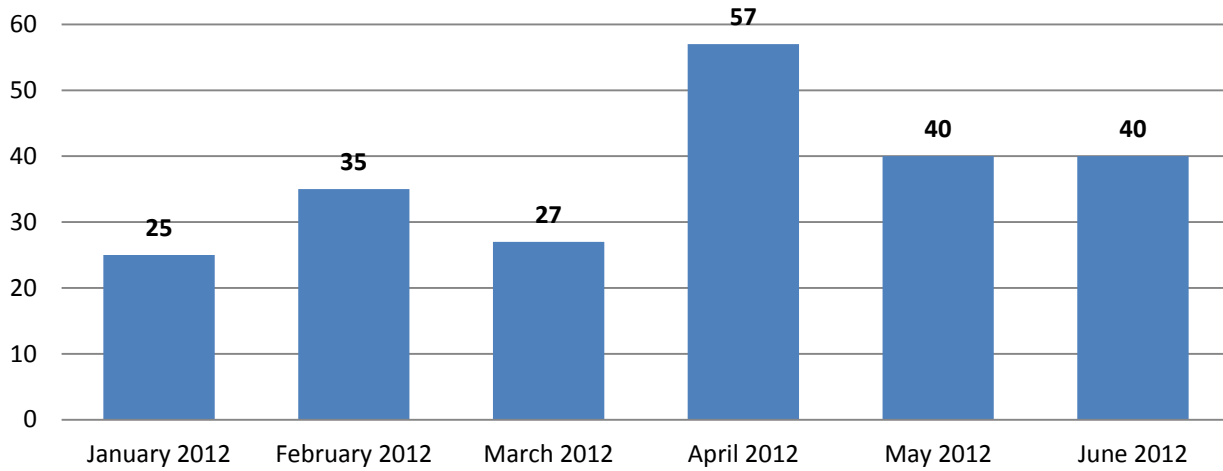
The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

City Clerk

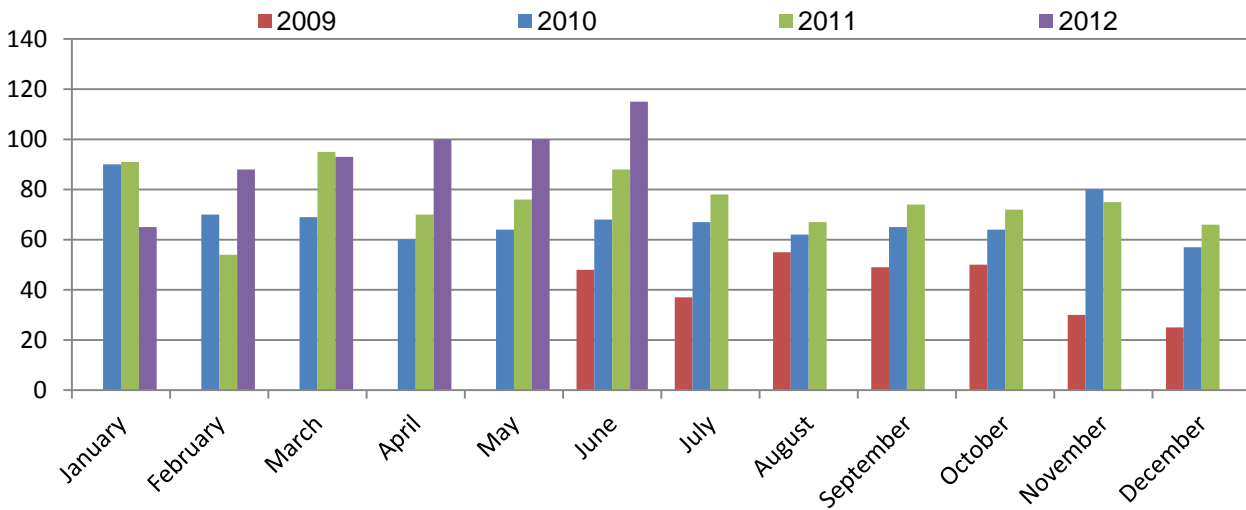
Other Minutes Completed

- Council Proceedings - 2
- Executive Session – 1
- Special Council Meeting – 0
- Citizens Voice Meeting – 0

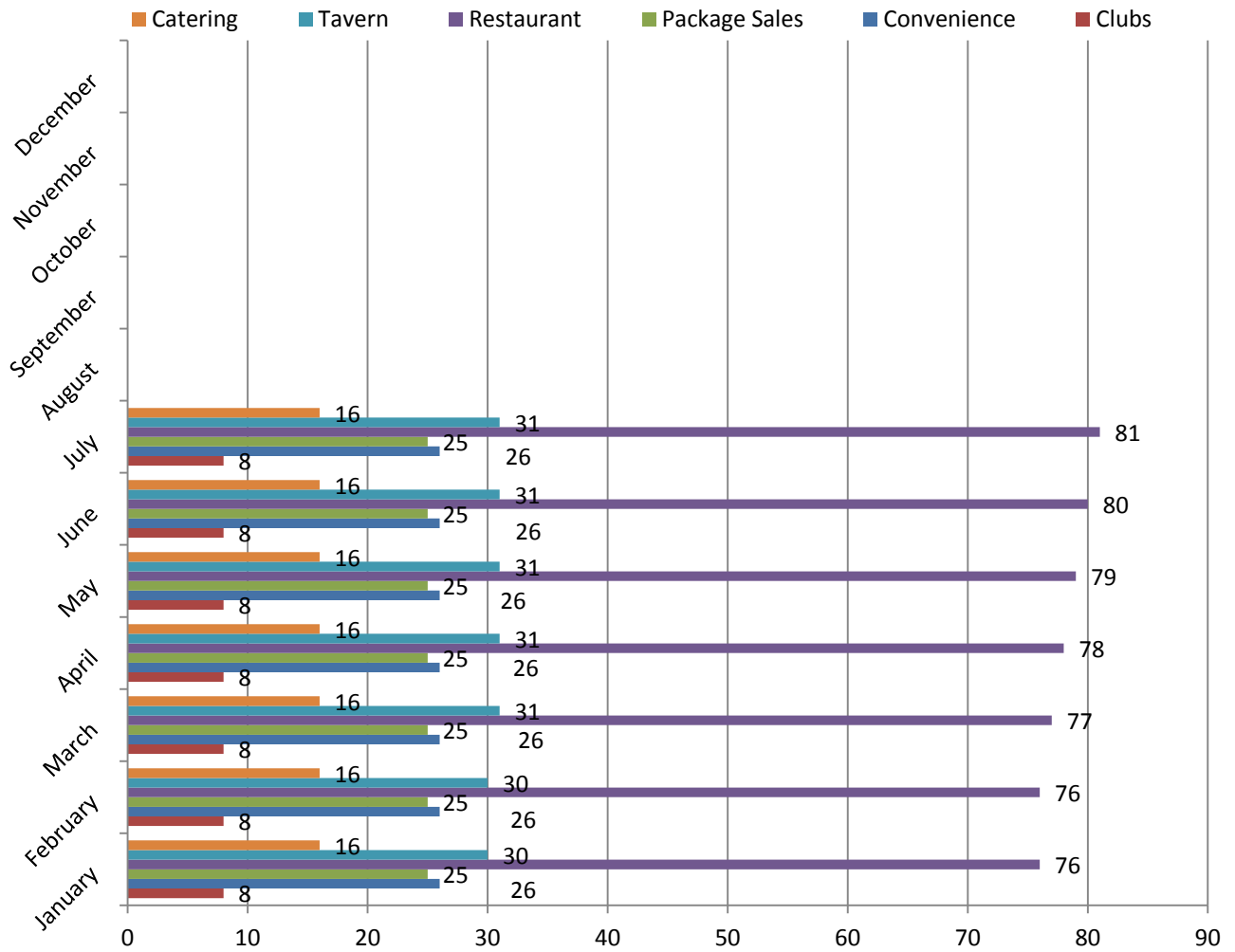
Number of Items on Council Agenda



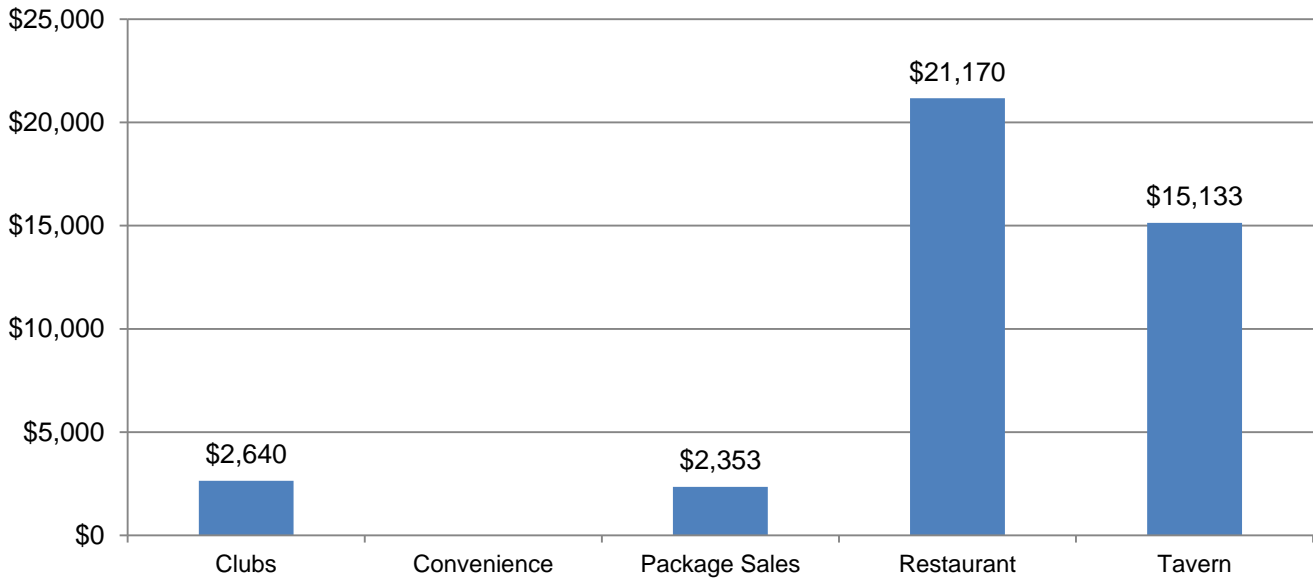
F.O.I.A. Request by Month Since June 2009



Number of Liquor Vendors June 2012



Liquor License Fees Invoiced June 2012



Information Services Department

The Information Services Department did not submit data for the month of June.

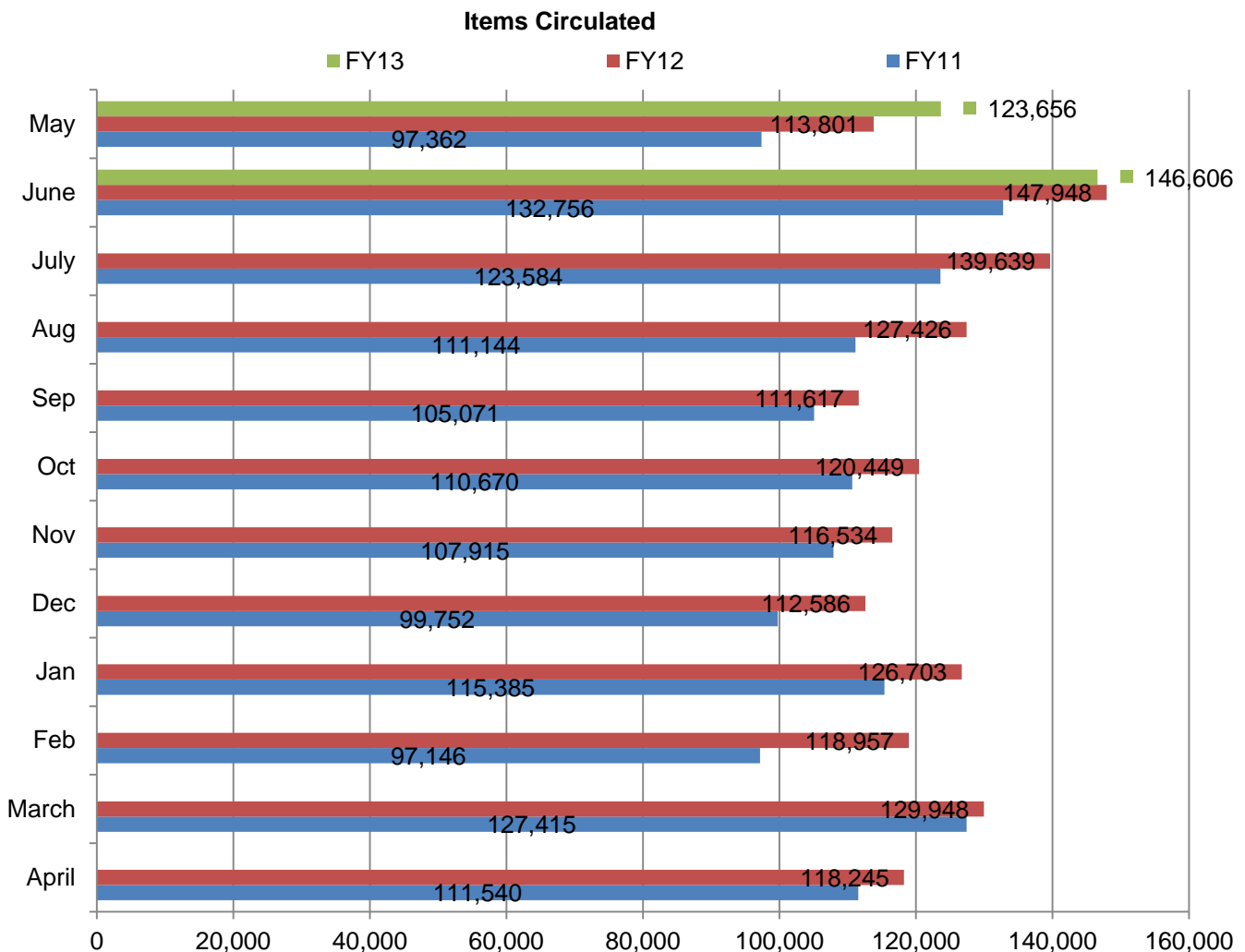
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Library (semi-autonomous entity)

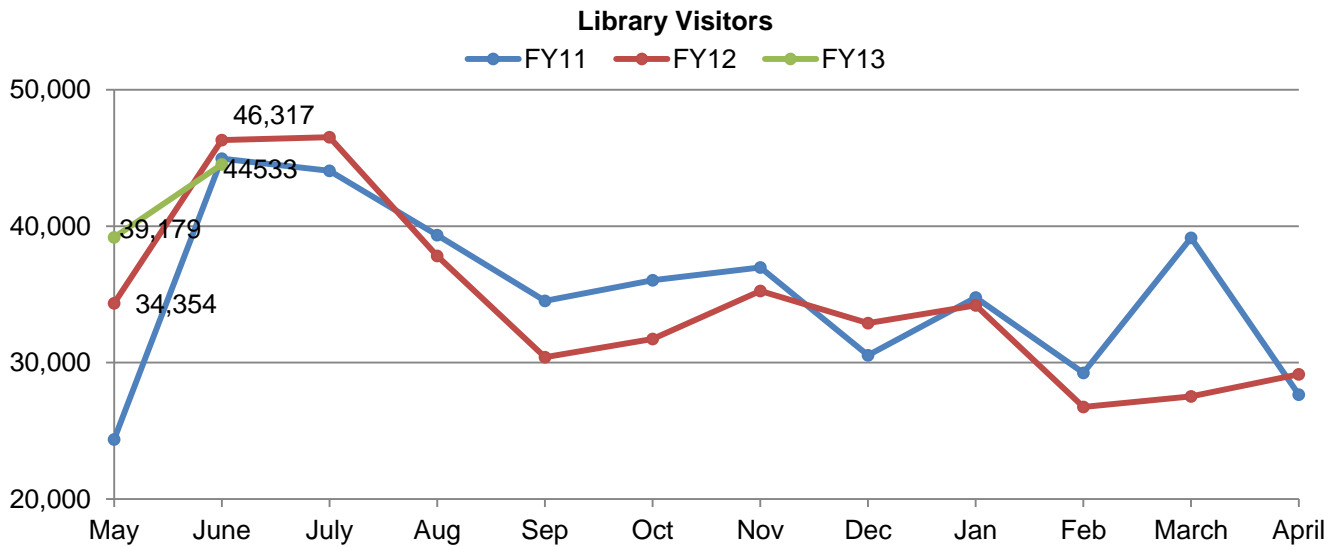
The Bloomington Public Library is governed by the nine member Library Board of Trustees and operates as a semi-autonomous governing entity. The trustees are appointed by the Mayor and approved by the City Council for staggered three year terms. (75 IL5/4-1) The Library Board recommends and the City Council approves the tax levy requested to support the budget approved by the Library Board. (75 IL 5/3-5) The powers and duties of the board are to make and approve the policies that govern the operation of the library, to have control of the expenditure of all monies collected for the Library, to appoint and fix the compensation of a qualified librarian who in turn hires other employees as necessary and other responsibilities as outlined in 75 IL 5/4-7.

Circulated Items

Users borrowed 146,606 items from the Library in June 2012, a decrease of .9% from the 147,948 items borrowed in June 2012. Visitors to the Library for the month were also slightly less than last year at 44,553 versus 46,317 in June of 2011.



Visitors



- Staff answered 6413 questions from customers this month.

Children's Programs in in the month of June:

- Summer reading – As of July 6, 2012 – 4426 children registered, 685 completed
- Cold Blooded Creatures – 2 sessions – 509 attended
- Candyland Live – 368 attended
- Emerald City Theater – If You Give a Cat a Cupcake – 2 sessions – 373 attended
- Lasya Sudha School of Indian Dance – 140 attended
- Wednesday morning story times – 3 sessions – 156 attended
- Saturday family story time – 29 attended
- Evening story time – 12 attended
- Lapsit story times – 3 sessions – 119 attended
- Tween Scene – 32 attended
- Group visits – 30 – 721 students
- Visited 2 daycares – 50 students

Teen Programs and Attendance:

- Teen Advisory Board – 1 session – 1 attended
- Anime Now – 2 sessions – 53 attended
- Teen Craft Shrinky Dinks – 1 session – 12 attended
- Teen Food Challenge – 1 session – 25 attended
- Teen Movie Matinee – 1 session – 14 attended
- Halo Reach Tournament – 1 session – 16 attended

Adult Programs and Attendance:

- Fiction Book Club – 1 session – 10 attended
- Mystery Book Club – 1 session – 9 attended
- Non-Fiction Book Club– 1 session – 7 attended
- Adults Reading Children’s Classics – 1 session – 0 attended
- Family Friendly Movies – 3 sessions – 163 attended
- Grandma, Grandpa, and Me movie – 1 session – 20 attended
- Open Lab computer assistance – 4 sessions – 14 attended
- Master Gardeners Container Gardening – 1 session – 35 attended
- Downloading Ebooks, Nook – 1 session – 17 attended
- Downloading Ebooks, Kindle – 1 session – 5 attended
- Summer Concerts – 3 sessions – 141 attended
- Technology Course, Intro. to computers – 1 session cancelled due to low registrations
- Technology Course, Introduction to Internet – 1 session cancelled due to low registrations
- History Book Club movie – 1 session rescheduled from last month – 9 attended

WILLIAMS & SWEE, LTD.

ATTORNEYS AT LAW

2011 FOX CREEK ROAD
BLOOMINGTON, IL 61701

PHONE 309-827-4371
FAX 309-827-5639

Robert E. Williams
bobw@williamsandsweeltd.com

Jean A. Swee
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Steven R. Williams
tonif@williamsandsweeltd.com

Dirk A. May
dirkm@williamsandsweeltd.com

July 2, 2012

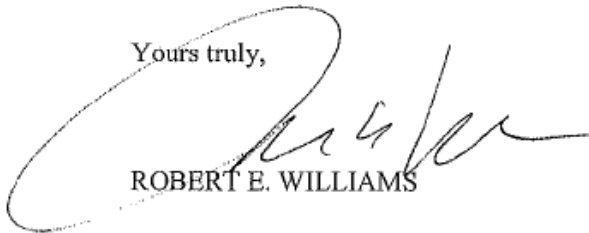
Chief Mike Kimmerling
Bloomington Fire Department
310 N Lee Street
Bloomington, IL 61701

Dear Chief Kimmerling:

On Friday, June 29, 2012, we noticed smoke in our office. I called 911, and within minutes, several members of the Bloomington Fire Department appeared. They were courteous and professional and quickly resolved the issue, which apparently was a ballist.

Again, I was impressed with their professionalism and was certainly appreciative of the service that they provided us.

Yours truly,


ROBERT E. WILLIAMS

REW/psf



Members of Station 3,
I would like to thank all of you for the wonderful job and all the assistance you gave to my husband Jim (Officer James Hall) after his motorcycle accident. Both in assisting her into the house on June 8 and then again back to the E.R. on June 9. You all went above + beyond to help us and your kindness will never be forgotten. You will be in our hearts + prayers forever.

Many Thanks
Angie Hall
109 Camelot Dr.
Blm.

Parks Maintenance

To: John Kennedy/Cityblm@Cityblm, Robert Moews/Cityblm@CityblmFrom: Dawn Weer/Cityblm
Date: 06/13/2012 10:25AM
Cc: Debbie Bohannon/Cityblm@Cityblm
Subject: Complement

I had a call today from a lady that wanted to let us know about the wonderful job that we did removing a tree at 915 Mayflower.

She said that there was a total of 3 guys. There were 2 at first then a third came. She wanted to let us know that all of them were working very hard and did a great job.

They did a great job from start to finish. She said that we have been out to trim the tree in the past and they have always done a wonderful job and very clean. She was told the last time we came out to trim that the tree would have to come down.

We really wants to make sure we know that the guys did not know she was watching - she was upstairs looking out her window. She knows that government workers have a bad wrap for 1 person working while the others sit around. That is now true with these guys.

Thanks
Dawn Weer
Parks and Recreation Department
City of Bloomington
(309) 434-2260 or dweer@cityblm.org

To: parks@cityblm.org
From: "kw200_2000"
Date: 06/18/2012 12:28PM
Subject: Oneil Park

I just wanted to thank you and the city for all the work recently done at O'Neil Park. It looks great! and im sure alot of families are happy the baby pool is now open too. We've lived across the street from the Park for 35 years and this is the best its ever looked. The west side has a Park to be proud of. Thanks again for all your continued work. – Karen Whalen

Recreation Division

Hello,

My name is Julie Olsen. My client barcode is *[removed by staff]*

I need to change my email address

While I'm here, thank you so much for the wonderful programs that you provide. My boys absolutely LOVE swim lessons and this is their first year for soccer. The coaches are really fun and my boys are very much enjoying themselves. I love your online sign up, it is easy and quick and your directions are easy to follow.

Thank you!
Julie Olsen

From: "Belle, Jennifer"
To: Jim Karch <jkarch@cityblm.org>
From: william cherry <wrcherry@hotmail.com>
Date: 06/27/2012 02:35PM
Cc: william cherry <wrcherry@hotmail.com>, DAVE SAGE<sageforcitycouncil@yahoo.com>
Subject: Jeff Kohl

Jim, just wanted to tell you how much I appreciate Jeff Kohl's involvement with the paving work on Timberwolf Trail. Jeff is very knowledgeable and from the outset has been prompt in responding to communications. Jeff attened our meeting on Monday with unit 5 represetatives. We are all convinced some additional work needs to be done to make the transition from street to driveways, one driveway in particular, safer and help the street last longer. Jeff played a major role in facilitating this understanding. Please convey my thanks to Jeff.

Bill Cherry

To: "Traci Andracke" <traciandracke@uscellularcoliseum.com>
From: "Jon Feeny" <j.feeny@frontier.com>
Date: 07/12/2012 09:07PM
Cc: "Bart Rogers" <brog@uscellularcoliseum.com>, "Rodney Hodge" <rhodgesr@gmail.com>, "Jon Feeny" <jon.feeny.ldrs@statefarm.com>, "Jules Purvis" <jules@colorclassics.net>, "Jane Everhart" <janeeverhart@uscellularcoliseum.com>, <crystal@visitbn.org>
Subject: RE: Follow Up - Jehovah's Witnesses Conventions

Hi Traci.

Thank you for the email.

Jane did an excellent job of assisting us at both conventions. She could use a good pair of roller skates to keep up with all the running she had to do! Actually, everything went very well for both the English and Spanish Conventions. We had a couple of unusual things happen as you know (the water on the main floor on Friday and the pulling of the fire alarms) but, with Jane's help, we were able to work around both with no major problems. She was really on top of things! We felt bad about the fire alarms but have learned a lesson. We will have an attendant sit at each alarm box in the future to make sure no one sets it off. As Jane probably told you, the alarm at the English convention was pulled by a little boy that just for a few seconds strayed from his father. The attendants saw what was happening but couldn't get there in time.

The water was not a serious issue. It was a straight line across the main floor. We arranged to block off two rows and brought in some mats to cover the wet area in the walk way. It was only Friday and then went away. It was not even an issue for the Spanish convention.

It was wonderful moving in on Thursday. Your staff had everything set up as promised. It made our setting up so much better and efficient this year. And please pass on our appreciation to your staff for the excellent performance of the air conditioning. It was incredibly hot outside for both conventions but the temperature inside was well managed and kept us all comfortable.

Also, thank you so much for your decision on the vandalism markings in the men's room stall. Our convention committee has been involved in managing conventions for many years and we have never had this happen. We feel this may have been someone coming in who was not a Witness or even done prior to the convention but just don't know for sure. We contacted our convention office in New York to explain the situation and they stressed that we were very willing to pay for any repairs. When I told them of your comments, they expressed real appreciation and emphasized that they value our relationship with you folks and how we work together.

There are no pending matters. Both conventions were very successful and we continue to enjoy coming to the U.S. Cellular Coliseum. Your team's sincere interest in making our conventions a success is very evident to the local committee and our New York convention office. Also, we can't say enough about how the city took care of us in our parking out at the old airport terminal. The police were a very polite and effective in managing traffic. And of course Crystal did her usual great job of helping us in so many ways before and during the conventions. We look forward to coming back next year!

Thanks again.

Jon Feeny

To: "Barb Adkins" <badkins@cityblm.org>
From: "Jon Feeny" <j.feeny@frontier.com>
Date: 07/12/2012 09:17PM
Cc: <crystal@visitbn.org>, "Rodney Hodge" <rhodgesr@gmail.com>, "Jules Purvis" <jules@colorclassics.net>, "Arthur Hunn III" <ahunn3@gmail.com>, <j.feeny@frontier.com>
Subject: Thank you!!! (Jehovah's Witnesses Conventions)

Hello Barb.

On behalf of our convention committees, I wanted to drop you a note thanking you and the city for the wonderful job they did this year in assisting us. The police assigned to manage traffic at the old airport terminal did an outstanding job. We had absolutely no problems exiting the parking lots this year because of their traffic management. Also, they were extremely polite and helpful which was sincerely appreciated by our delegates. They were able to do all this even though the heat was so extreme as you know.

Please pass on our thanks to all involved. And, of course, we want to thank you personally. We know you were very instrumental in organizing the arrangement.

We look forward to working with you and the city next year, Barb.

Jon Feeny

Bulk waste crew does great job

[-->-->](#)

[Print](#) Email

2012-07-06T07:00:00Z Bulk waste crew does great job pantagraph.com

1 hour ago

[\(0\) Comments](#)

I wish to thank the Bloomington bulk waste crew for their fantastic work. I also want to apologize to them. Please know that when I stuck out mounds of waste in front of our Clinton Boulevard home, everything was neatly tied in bags, stuck in boxes or stacked.

Then trash pickers came like a plague of locusts. These inconsiderate people ripped open bags, dumped out the contents, picked through boxes, and scattered everything worse than raccoons and with no more conscience.

Sorry, bulk waste crew. I tried. And thanks again for the great job you do week after week.

James Plath

Bloomington

To: <jkennedy@cityblm.org>
From: <parks@cityblm.org>
Date: 07/06/2012 09:37PM
Subject: Bloomington Parks & Recreation Website - Contact Form Received

The following information was sent from the Contact Form.

Name: Kevin, Shelley, and Xavier Corum
Organization: <not provided>
Address: 1727 W. Anne Lane
City: Morris
State: IL

Comments: We would like to thank one of your employees *[Vern Dunn, inserted by staff]* from the bottom of our hearts for what he did for our little boy today. Prior to the zoo, we promised he could spend some time at the spray park. He forgot his water shoes at home. Prior to removing his socks and shoes, we told him to go right to the water. He had other plans and attempted to run across the rubber tiles to the playground equipment, burning his feet. It wasn't until we entered the zoo that he began saying that his foot hurt. As I was at a bench near the carousel checking it, we found a blister completely across his foot. He began sobbing, thinking our trip was over. The employee of the carousel stopped to check on us with genuine concern. He continued on to the carousel only to return with an ice cold towel for us to put on his foot. He felt so much better that not only did he want to finish seeing the zoo but we also visited the Children's Discovery Museum before our trip home. He is doing well and spoke of the man often during the day. I am only sorry that we didn't get his name. This took place today, July 6, at perhaps 1-2 pm. Thank you so much for wonderful and caring employees. What he did meant the world to all of us. My husband had his first day off after working 12 12-hour shifts so this day of fun really mattered.

NOTE: If you wish to reply to this email be sure you copy the sender's email address above before hitting your REPLY button. Then paste it the email in the TO field.

Appendix

Police Department cont...

Vice

Vice has four officers assigned to the unit and the average number working per day was 2.42. The following activity took place in June: 11 cases opened, 7 cases closed, 7 defendants charged, 1 search warrant executed, \$10,578 seized, four weapons seized, one vehicle seized pending forfeiture proceedings, \$8000 in property seized. The following drugs were purchased/seized: .4 grams of crack cocaine seized, 4.1 grams crack cocaine purchased; 40 grams powder cocaine seized; 270 grams of cannabis seized.

US Marshals

Two officers are assigned to the US Marshals unit. The marshals opened 19 new cases and closed 16 cases. Twelve hands on felony arrests were made; three arrests were made by other USMS districts based on LEADS provided by the local task force.

The local marshals spent over eight hours looking for a subject wanted for unlawful delivery of stolen firearm and residential burglary. The subject was located in another city. A local fugitive who had been on the run since November 2011 was located in Lake St. Louis, MO and was arrested on information provided by our local task force. This subject was wanted for burglary and theft.

Local marshals assisted the Peoria office several times during the month in attempting to locate two subjects wanted for five shootings and one homicide in East Peoria. Subjects were eventually found and arrested in New Mexico. Task force officers also assisted in Havana, IL on a federal meth round up and traveled to Champaign to assist in locating a suspect wanted for armed robbery in Missouri.

Cyber Crimes

The Cyber Crimes unit consists of three detectives. The Cyber Crime unit continued to operate under the United States Secret Service in June. The Unit actively worked four child pornography cases and conducted six cell phone examinations.

Communications cont...

Incoming Phone Calls	
Administrative (non-emergency)	8147
911 Calls (wireline & wireless) total	2391
911 Calls - Wireline	455
911 Calls - Wireless	1936
Total All Calls	10538
Dispatched Calls	
Police	6396
Fire and EMS	881
Total Dispatched Calls	7277

Daily Call Averages

Administrative (non-emergency)	272
911 Calls – Wireline and Wireless	80
All Calls per day average	351
Police Dispatches	213
Fire and EMS Dispatches	29
Average Dispatches per day	243

School Resource Officers

The School Resource Officers are on regular patrol duty due to the schools being closed for the summer.

Public Affairs Officer White attended several Explorer activities but was off most of the month on medical leave.

Fire Department cont...

Department Activities for June

Commercial Occupancy fire pre-plan program- 17 conducted this month. Total for year is 99. The annual hydrant inspection program continued this month. In June, 1081 hydrants were inspected.

The Department Fire Officer Development program continued. This will be an ongoing program.

The Annual Engineer Practical Skills Evaluations were conducted for all Engineers.

Public Education was conducted on fire & life safety and CPR training. A total of 204 children and 28 adults participated in these events during June.

Vehicle Cleaning began during June.

Public Education Office

The following represents the Public Education Officer Activities for the month of June, 2012:

Fire & Life Safety

- Fire & Life Safety Events were held at the following locations:
 - Station 6
 - Milestone Academy
 - Western Avenue Community Center
 - Chesterbrook Academy on Regency Dr.
 - Chesterbrook Academy on Williamsburg Dr.
 - Phoenix Towers

Participants:

- Fire Safety & Life Safety (Western Ave. Community Center; Gametime Gym at Station 6; Chesterbrook Academy on Williamsburg and Regency Dr.; Phoenix Towers):
 - 28 adults
 - 204 children
 - The following fire & life safety presentations were given:
 - Dusty the Dragon Fire Safety
 - Protect-in-Place
 - Remembering When – Fire & Fall Safety for Older Adults
- CPR Training for CIRA Personnel at Station 6

Parks, Recreation and Cultural Arts Department cont...

BCPA Main Stage and Spotlight Events

Summer Concert

The BCPA kicked off its outdoor concert season *indoors* with a performance by local favorite r&b band Sister Groove and the Bruce Springsteen tribute band Glory Days on Saturday, June 16. The concert had to be moved inside due to severe storms moving through the area that day. A major shower did hit Bloomington as the concert was still underway, so the decision was a good one. 261 people attended the event.



Sister Groove performs in the BCPA ballroom

Mike Birbiglia

The BCPA added an event to its 2012-13 Season schedule. “Mike Birbiglia’s My Girlfriend’s Boyfriend” went on sale to the general public on Thursday, June 14. The show had sold 284 tickets by month’s end.

Other June Activities Include

Performing Arts Director Joel Aalberts was elected to two board positions in June. He is now on the Board of Directors for the Area Arts Roundtable and the Illinois Presenters Network. Each board position is for a two-year term.

Other events in June include:

- 1 BCPA Historic Tour
- 1 Piano class
- 2 Hendricks/Schmidgall Wedding Reception
- 3 Celebrate America Rehearsal
- 4 Miller Park Summer Theatre Auditions
- 5 Miller Park Summer Theatre Auditions
- 5 Piano class
- 7 Miller Park Summer Theatre Callbacks
- 7 Celebrate America Rehearsal
- 8 Piano class
- 9 Miller/Coers Wedding Reception
- 10 Celebrate America Rehearsal
- 12 Piano class
- 13 Celebrate America Rehearsal
- 15 Piano class
- 18 Celebrate America Rehearsal
- 19 Celebrate America Rehearsal
- 19 Area Arts Roundtable Annual Meeting
- 19 Piano class
- 20 Celebrate America Rehearsal
- 21 Celebrate America Rehearsal
- 22 Piano class
- 23 Wilkerson/Leifheit Wedding Reception
- 24 Celebrate America Rehearsal
- 26 Celebrate America Rehearsal
- 26 Piano class
- 29 Piano class
- 30 Flesher/Naleway Wedding Reception

Recreation Division

Recreation Programs

Many of the programs listed in the Summer Program Guide start in June, making it one of the busiest months for the Recreation Division.

Seasonal staff training was a focus of the first week of the month to prepare for programs beginning the week of June 11. Day camp, t-ball, soccer, tennis, swim lessons, and more started for the youth.

Many programs had an increase in registration numbers and revenue over 2011. All day camp sessions were full before the first week started with a long waiting list. The total number of participants involved in June programs was 2699. This was up 500 from June 2011. The revenue collected for June programs was \$120,685 which was up almost \$13,000 from June 2011.

It was a very hot month so pools were busy and staff had to work hard to keep kids hydrated and in the shade as much as possible.

Free concerts for all ages were held at Withers Park, Franklin Park, and Miller Park. The weather was great for all except one of the concerts. Temperatures were in triple digits on June 28 so the Community Concert Band decided to cancel their concert. There were 4 concerts in the Lunchtime series for June, 1 in the Franklin Park series, and 3 in the Music Under the Stars.

A new special event, National Trails Day, was done in cooperation with many other agencies in town including the YMCA and the Normal Parks & Recreation Department.

The Penguin Project Production of *Beauty & the Beast* Junior presented four shows at Central Catholic High School's auditorium. This production by individuals with disabilities and their peer partners was a tremendous success. Bloomington Parks, Recreation & Cultural Arts was a partner in the production for the fourth year. This program provides something that is not available elsewhere in the community for individuals with disabilities.

Miller Boats were not open this summer due to the low water level. Attendance at the miniature golf course in Miller was low, probably due to the excessive heat.

Aquatics

The hot weather in June drove up attendance at the pools. Attendance at Holiday was up 7% over June 2011 and at O'Neil it was up by 52% over 2011.

Admission fees were almost even to June 2011 at Holiday, but up by 38% at O'Neil Pool. O'Neil has a large number of non-profit agencies that swim there during the week and Holiday Pool has the YWCA. The agencies are billed \$1.50 per swimmer/day at the end of each month. Holiday had 450 swimmers and O'Neil had 956. This has been billed and should be received during July.

Pepsi Ice

Overall revenue for Pepsi Ice Center was up by over \$14,000 compared to June 2011.

Part of this is due to the timing when revenue is paid. Some rentals pay months in advance, while others pay the month in which they rent. Private rental revenue always varies depending on the month in which they pay. Because of the timing of rental payments, the comparables to rental revenue in June of 2011 is positive but May was down compared to 2011. With both months combined, there is about a \$3000 increase in 2012 over 2011. The same happens with hockey league fees. The youth hockey league an increase of \$2000,

Learn to Skate is up in attendance and revenue. A new Theater on Ice program was offered in June which had 17 participants. Saturday classes for Learn to Skate were also added that were not offered in 2011.

Summer hours for Pepsi Ice Center are shorter each day and on a few days they are closed due to no programs. There were some private hockey camps that rented the ice in June. Open Skate had 3 less sessions than in 2011, which is a possible reason why attendance dropped 200. Revenue was down for open skate, possibly due to more free passes being used or more groups paying the lower group rate.

Concession revenue was up approximately \$2000 mainly due to the Jehovah's Witness Convention. Last year all the convention dates were in July. This year two of the dates fell in June.

Special Opportunities Available in Recreation (S.O.A.R.)

Special Olympics: The Illinois Special Olympics State Summer Games were held June 15 – 17 at Illinois State University. 49 athletes participated in athletics, bocce, aquatics, or soccer. The Unified Tennis team participated in a state qualifying event in late June

Special Events: A group attended the *Beauty & the Beast* production on June 18. They also had a Peoria Day Trip, and attended a Peoria Chiefs game.

Weekly programs: Summer Day programs started the week of June 18. These classes included various arts & crafts, cooking, variety, and fitness classes. Many of these programs were for the younger age groups. Evening weekly programs included a variety for older individuals.

STAFF HOURS (Pepsi Ice, Recreation, and S.O.A.R.)

Staff hours for the Recreation Division in June 2012 were just slightly lower than June 2011. One area of staff hours that increased was O'Neil Pool, which was up by 200 hours due to the need for a guard for the baby pool. The baby pool was not operational last year.

Volunteer Hours

Area	# individuals	# hours served
Ice Skating	5	37
S.O.A.R.	24	88
Internship	1	120

Zoo Division

June Admission Revenue and Attendance

Revenue from the gate admission in June was 22.4% up for the current fiscal year compared to last year's revenue. Last year, the revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. Admission prices were raised on 1 May 2012.

The Zoo broke the all-time record for revenue in the month of June in the Zoo's history. June was the second straight month the record was broken and third out of four.

Attendance was 0.8% up for the current fiscal year compared to last year's attendance. Extreme hotter temperatures at the end of the month negatively affected attendance. The fiscal year 2011-12

was the third best year in history.



The Miller Park Zoo Birthday special event, June 9, 2012

June Education Revenue

Revenue from Education Program Fees and Rentals were down 21.2% for the fiscal year compared to last year. 2011-12 was the best year in Zoo's history in revenue raised through education and rental programs.

June Carousel and Animal Feedings

Revenue from Concessions, Carousel, and Animal Food Sales is 23.6% up for the current fiscal year compared to last year's numbers.

Animal Collection

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 1 Red-Capped Cardinal

- Dispositions—animals removed from collection by transaction or death
 - 1 Red-Capped Cardinal
 - 1 male Bay-Headed Tanager
 - 1 male Rabbit

- Completed moving animals out for the summer.
- Female African Hedgehog cleared quarantine and was moved to Zoo Lab off-exhibit kitchen. This animal gives the Zoo a second female to breed this fall. The Miller Park Zoo breeds African Hedgehogs to supply other zoological institutions with education / demonstration animals.
- Six Red-Eyed Tree Frogs cleared quarantine and have been added to the Entrance Building exhibit. The Red-Eyed Tree Frog is on the Zoo's logo.
- Female Red Panda cleared quarantine and was successfully introduced to the male. This female gives the Zoo a breeding pair of this species. She is only a year old and staff is hopeful that the new pair will produce cubs as early as next spring.



A Female Red Panda placed on exhibit in late June, 2012

Staff

- Worked on animal transactions (10 pending)
- A tremendous amount of staff time was dedicated to preparations for the Association of Zoos and Aquariums (AZA) Accreditation inspection. Every five years, the Zoo goes through a very extensive inspection for AZA Accreditation. Two zoo professionals inspected the Miller Park Zoo over two days. A full inspection of Zoo grounds and interviews with Zoo, City and Zoo Society staff were completed. The final report will be given to staff at the AZA National Conference.
- Participated with consultants in last master plan workshop.
- New interpretive signage was installed at the Red Wolf exhibit teaching guests on Species Survival Plans (SSP) and the Red Wolf program that the Miller Park Zoo has participated in the release of Red Wolves back into the wild.
- Zoo Superintendent, Jay Tetzloff, and Curator, Jonathan Reding, attended “Flu at the Zoo” workshop. The workshop brought experts from regulators and health officials from federal and state organizations as well as AZA Zoos in Illinois, Indiana, and Missouri. The workshop focused on how zoos and regulators might respond to a disease emergency in wildlife. The case study was based on Avian Influenza (Bird Flu.) The contacts that were established due to this workshop should help the Zoo should there be an emergency.

Notes

- On Saturday, June 9th the Zoo Birthday Party special event was held. This event celebrated the Zoo’s 121st year in existence. Local businesses donated pizza, cake and other items for the Zoo’s guests. A number of volunteer hours went into the planning of the event.
- Celebrated the 40th anniversary of the Junior Zookeeper program with reception at the Zoo. Fifty attendants enjoyed the night at the Zoo catching up and talking with other fellow Junior Zookeepers.

Planning & Code Enforcement Department cont...

Planning Commission Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-02-12.	Helen Chambers	Public hearing and review on the petition submitted by Helen Chambers, requesting approval of a Rezoning from R-1C, Single-Family Residence District to C-1, Office District, for the property commonly located at 406, E. Lafayette Street, consisting of approximately .219 acres. (Ward 1)	Withdrawn

Zoning Board Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
SP-01-12	Lue A. Walters	Public Hearing and Review of the petition submitted by, requesting approval of a special use permit for an additional dwelling unit in a multi-family building for the property located at 811 W. Washington Street. Zoned R-2, Mixed Residence District. (Ward 6).	<i>postponed</i>
Z-10-12	Gerald and Sarah Wirth	To allow construction of a new fence and a variance to increase the fence height in the front yard along Towanda Avenue for the property located at 3 Continental Ct. Zoned R-1B, Single-Family Residence District. (Ward 5).	<i>Approved 6-0</i>
Z-11-12	Karen M. Sandhaas	To allow construction of a two-story room addition and to allow two variances as follows: 1. To reduce the required 10 foot separation from the house to a detached garage. 2. To reduce the required 6 foot side yard setback for the property located at 611 Vale Street. Zoned R-1B, Single-Family Residence District. (Ward 4).	<i>Approved 6-0</i>

Building and Safety Division

