

## **BLOOMINGTON POLICE DEPARTMENT**



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## CITY OF BLOOMINGTON EMERGENCY COMMUNICATIONS CENTER

## BECOMES A MEMBER IN PREMIER PROGRAM DESIGNED TO PROTECT BLOOMINGTON'S CHILDREN

Bloomington, IL - From the moment the report of a missing child comes in, to the resolution of the case, every action taken has the potential to make the difference between a successful recovery or a tragic outcome.

The National Center for Missing & Exploited Children (NCMEC) developed the Missing Kids Readiness Program to promote best practices for responding to calls of missing, abducted, and sexually exploited children. 911 call centers and law enforcement agencies are recognized for meeting essential training and policy elements demonstrating preparedness for responding to a missing child incident.

To meet the requirements of the Program, the City of Bloomington Emergency Communications Center worked with NCMEC on their missing child policy to ensure it met the critical elements of NCMEC's model policy for call center agencies. In addition, Mr. Darren Wolf, ECC Manager, completed required management training, and he ensured all Communication Supervisors and Public Safety Dispatchers completed their required training for membership. By demonstrating remarkable leadership, and making this commitment of training and preparedness, the City of Bloomington Emergency Communications Center is communicating to its residents and families, protecting the lives and safety of their children is a top priority!

"Our public safety dispatchers are committed to training to be their best each day. This accomplishment is another example of their dedication to serving our community. They truly are the first, first responder", said Wolf.

Armed with the information, knowledge, and operational resources gained through meeting the program criteria, the City of Bloomington Emergency Communications Center is positioned to respond more quickly, comprehensively, and effectively when a child's life may be at stake.

**Media Contact:** 

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We at the National Center would like to express our sincere gratitude and congratulations to the City of Bloomington Emergency Communications Center for achieving this milestone, and for their diligence and commitment to children!

"Hats off to a remarkable team of dispatchers who seek to be extraordinary in all they contribute to safe communities. I am proud of their most recent accomplishment, which makes everyone around them that much better with enhanced service capabilities!", said Chief Jamal Simington.

To learn more about NCMEC and the Missing Kids Readiness Program, go to: https://www.missingkids.org/education/training/missing-kids-readiness-program

For a full listing of all MKRP recognized agencies, go to:

https://www.missingkids.org/education/training/missing-kids-readiness-program#members



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If you wish to submit a tip and remain anonymous, please contact the Crime & Intelligence Analysis Unit (CIAU) at 309-434-2963, you can also send anonymous tips via your smartphone by texting the number 847411 and the word "BPDTIPS", then a space, followed by your tip information, or email CIAU@cityblm.org.

The CIAU office is staffed from 8am-4:30pm, weekdays. If no one is available to answer your call, please leave the information on the voicemail or send it by e-mail.

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