



The **City Manager's Monthly Report** is intended to provide a brief summary of City activities, with links to additional information where possible. Due to the variety and complexity of City functions, however, the report is not all-encompassing. Please always feel free to <u>contact the City of Bloomington</u> for more information or with questions or concerns. View past and upcoming events on the City's <u>calendar</u>.

HIGHLIGHTS

In this report you will find detailed activity from the City Council and City Departments for April 2019 including:

- The Council approved bargaining agreements with AFSCME Local 699 and IATSE Local 193, two of the city's bargaining units representing city employees.
- Statistics from the **Fire Department**; the department responded to 723 EMS incidents representing 81.42% of calls for service.
- The **Community Development Department** issued a total of 496 Construction Permits in February 2019 totaling \$6.2 million.

CONSIDERED IN JUNE

City Council Regular Agenda Items

- Consideration and action to ratify a Contract with Laborers Local 362 Inspectors (Approved)
- Consideration and action to ratify a Contract with Laborers Local 362 Parking Enforcement (Approved)
- Consideration and action to ratify a Contract with Laborers Local 362 Support Staff (Approved)
- Consideration and action on an Ordinance Approving the Memorandum of Understanding II Between
 the City of Bloomington and Illinois Wesleyan University to Support the Marketing and Redevelopment
 of the Properties in the 800 Block of North Main Street (Former Mennonite Hospital Redevelopment
 Project Area) (Approved)
- Consideration and action on an Ordinance Approving and Authorizing the Execution of an Exclusive Right
 to Sell Listing Agreement Between the City of Bloomington, Illinois Wesleyan University, and Coldwell
 Banker Commercial Devonshire Realty (Former Mennonite Hospital Site 800 North Main Street)
 (Approved)
- Consideration and action on a Resolution in Relation to the Connect Transit Working Group (Approved)
- Report of a Classified (Non-Union) IMRF Retirement

Presentation Only

- Presentation and discussion of an update regarding Connect Transit
- Presentation of the potential impacts the recently adopted State of Illinois FY 2020 Budget may have on the City of Bloomington
- Presentation and discussion regarding Boards and Commissions, as requested by the Administration Department

JUNE NEWSMAKERS

Resurfacing Project Updates: June 27, 2019
Resurfacing Project Updates: June 21, 2019
City Manager Announces Interim Police Chief
Bloomington 101 Now Accepting Applications

Autopay Customers: Please Re-enroll Payment Method

City Launches Bloomingtonstreets.com

New Baby Goats at MPZ

Bloomington Embracing Smart Truck Technology for Solid Waste Collection

LINK Match Coupon Program at Farmers Market

FINANCE DEPARTMENT

• 2020 Adopted Budget link

COMMUNITY DEVELOPMENT

Development, Planning, Zoning and Historic Preservation

- Plans for work totaling almost \$4 million were submitted for review.
- Staff coordinated the scope of work for R3B analysis of the residential areas surrounding the Downtown.
- The June Zoning Board of Appeals was cancelled. The Plan Commission heard discussion regarding the sign code and the planned R-3 B Zoning analysis, with staff beginning to collect public input for analysis of both in July 2019.

FIRE **f**

View Expanded Monthly Fire Statistics

- The department responded to 938 calls for service which represented 58 fewer incidents than in May 2019. Of the 938 incidents, 735 or 78.36% were EMS related and 203 or 21.64% were fire related. Total estimated Fire Loss for the month was \$60,950. We had one significant fire in the month which resulted in an estimated \$45,000 loss.
- For the first half of the year the department has responded to 5473 calls for service this is 140 more than in 2018.
- The department had an ambulance respond to Hardin, Illinois at the request of MABAS. On June 27th we sent 2 members in Medic 3 along with unit and personnel from Normal Fire Department to assist with providing EMS service to areas that were or have been flooded. The request indicated that the deployment would continue until July 10th.
- The department averaged 31.2 incidents per day, department fire investigators investigated 2 fires in June. Engine 1 was the busiest fire apparatus with 175 runs, Medic 1 was the busiest ambulance with 294 runs and Saturday was our busiest days of the week with 152 incidents over the month.
- Our members provided 105 hours of precept time to EMS students for the month.
- After meeting with the Water Department, we made the decision to start hydrant testing again. We
 will be testing half of the city hydrants this year. This month we had 124-man hours in hydrant
 testing.

HUMAN RESOURCES

The Human Resources department partners with every department of the City on their human capital needs and interacts and serves all employees throughout their careers, as well as prospective employees. The staff includes twelve (12) full-time employees who focus on six primary areas: Employee Recruitment and Hiring; Employee and Labor Relations; Compensation and Benefits; Training and Development, Employee Wellness and Safety, and Community Relations.

Apply for current job postings

PARKS, RECREATION & CULTURAL ARTS (Website!)

Bloomington Center for the Performing Arts
View the BCPA calendar for past & future event info

Presented Programs:

- Cogs & Corsets: A Steam Punk Happening: Contra Dance & Tesla Coil, June 7, 2019. Cogs & Corsets a Steam Punk Happening: ArcAttack & Gothic at Midnight, June 8, 2019 The Cogs and Corsets weekend brought over 1,000 people to Downtown Bloomington over the weekend of July 7-9. The BCPA was pleased to be one of the two anchor institutions for the event, housing vendors, presenting performances and assisting in running the overall event. BCPA were core members of the planning and execution of the weekend's events.
- Little Black Dress, June 15, 2019. This hilarious musical was a routing opportunity that was well received by an audience that was looking for a fun Girls Night Out/Date Night experience this summer.
- Total Attendance for all events and classes: 2,702
- Facilities Usage: Auditorium Public Events 4; Auditorium Non-Public Events 4
- Ballroom and Other Space: Public Events 3; Non-Public Events 8
- Community Interactions: Radio –12; Community Outreach 21

Golf Courses

- June remains our busiest month of the year with a variety of outings and tournaments. Despite multiple heat advisories and continued above average rainfall along with threats of rain, we were still able to see over 9,100 rounds of golf played for them month.
- Speaking of outings and tournaments, the courses hosted 10 large shotgun outings. The groups hosted were: Heartland Community College, McLean County Farm Bureau, Midwest Food Bank, Illinois High School Association Foundation, Ideal Environmental, Bloomington Bobcats, Salvation Army, The Iron Crush, Illinois Farm Agents and the Johnson Group.
- The courses hosted the 9th Annual Longest Day of Golf where a full field of 115 golfers came out to play all three city courses in one day, Friday, June 21st. More than half the golfers were from outside of Mclean County with some coming from as far as southern Wisconsin to play.
- We also hosted two youth golf camps for both Illinois Wesleyan University and Bloomington High School. Between the two camps we were able to see over 50 youth golfers on the courses that we didn't have last year.
- The courses also hosted two competitive tournaments: the Chicago District Golf Association Scramble and the State Farm Youth Classic. The State Farm Youth Classic drew over 350 participants to our community with more than half of those golfers playing our courses. Golfers came from as far away as South Africa to play. Of the golfers we hosted, more than 50% were not from local or area high schools. According the Bloomington Normal Convention and Visitors Bureau, the economic impact of hosting the tournament is over \$75,000.
- All three courses are in excellent condition despite the early summer heat and heavy rains. Hats off to our maintenance crews who have done an excellent job!

Miller Park Zoo

Revenue from admissions was up 16.9% for the current fiscal year. Attendance was up 18.1% for the current fiscal year compared to last year's attendance. Revenue from Rentals was down 12.9% for the current fiscal year. Revenue from admissions for June was the all-time record for June, and it makes the second straight month it has been a record breaker.

- Revenue from Concessions, Carousel, and Animal Food Sales was up 56.5% for the current fiscal year compared to last year's numbers. Education revenue was up .4%, Zootique sales were up 5.6% for the current fiscal year, and overall Zoo revenue was up 18.3%.
- Acquisition: 9 San Clemente Island Goats, 3 Red Pandas, 1 Female Tamandua, 1 Female Hedgehog
- Disposition: 1 Male Green Anole, 1 Budgerigar, 1 Female Hedgehog, 1 Asiatic Black Spined Toad, 1 Male Eastern Box Turtle, 1 Suriname Toad, 1 Turkey, 2 Strawberry Dart Frog, 1 Female Greater Flamingo, 1 Green Vine Snake

Other:

- Hosted the Zoo's 128th Birthday with over 1,300 guests
- Hosted Parent's Night Out
- ATTENDANCE

o June 2019: 21,259 (Up 12.7%)

o June 2018: 18868

Recreation

- Recreation launched many programs in June, including tennis for all ages, T-ball, soccer, basketball, Summer Run Club, Coach Pitch, Destination Discover Camp, Restaurant Week, weekly older adult trips and many more.
- Summer Day camp at Holiday Park began and is at capacity, and the first session of Summer Art Classes were held at Central Catholic High School for 4 weeks.
- The Music Under the Stars and Franklin Park Concert series began and have been well attended.
 The Lunchtime Concert series finished with a rainout and a cancelation.

Pepsi Ice

- Our Theater on Ice Team performed in Alabama at Nationals and received a 5th place finish.
- The concessions were busy for the two weekends of JW conventions held at the GMA.
- We hosted the Laura Stamm Power Skating Hockey Camp and began summer programs

SOAR

- Summer Games athletes were quite successful with all medaling in at least one event. Several of the athletes were able to take advantage of the Healthy Athletes programs and received new glasses or prescription sport goggles.
- Several programs, including Softball, Seat to SOAR and Lunchtime Concerts have suffered from the weather, each being rained out at least once.
- SOAR is providing inclusion for 2 children at Bloomington Parks & Recreation day camp for 7 hours/day, M-F, for 2 children at Normal Parks & Recreation day camp for 4 hours/day, M-F and at swim lessons.

Parks Maintenance

Horticulture/Right of Way

- Annual flower watering and maintenance. 1,500 gallons of water applied daily as needed.
- Installation of new plant bed at Miller Park Zoo concession.
- Fertilization of all annual flowers on a 2-week rotation.
- Installation of 60 new pots for Downtown Bloomington. Relocation of 30 Pots. Total pots watered and maintained 105.
- Weed control in park turf. Emphasis on athletic fields.
- Mowing full cycles in parks and right of way. Parks 7-day rotation and right of way 14-day rotation. Mowing of creek banks and ditches as areas dry out.

- Mulching of plant beds and tree rings in Miller Park, Forest Park, Gaelic Park and Constitution
 Trail
- Worked with Beautification Committee designing plant beds on corner of Market and Morris.
- Converted 3 Right of Way locations into conservation areas. Conservation areas are allowed to grow to their natural state and mowed once a year in late fall or early spring.

Forestry

- 16 total trees removed.
- 30 stumps removed, backfilled and seeded.
- Responded to 16 individual storm damage events. Response is 24/7.
- 40 park maintenance trims performed, mainly in Miller Park prior to 4th of July.
- Increase in use of My Bloomington App for tree requests.
- 80 man-hours at Highland Park Golf course on storm damage.

Utility

- Monthly light inspection and repair at all Parks and Facilities
- Monthly HVAC inspection and repairs at Parks and Facilities
- Monthly HVAC inspections and repairs at the BCPA
- Repaired Tipton and Miller Park lake fountains
- Installed 2 new bench pads along Constitution Trail for Memorial benches
- Repaired control pad at McGraw fountain
- Repaired roof at O'Neil Bathrooms
- Continued installation of playground at Rolling Brook park
- Installed new benches at PJ Irvin Frisbee Golf Course

POLICE

Crime Maps and Statistics

The department received a letter of appreciation from the Illinois Emergency Management Agency (IEMA) for our officer's assistance with the flood response in Southern Illinois as members of the Illinois Law Enforcement Alarm System (ILEAS).

"Time and time again, ILEAS member agencies step up to the plate to provide service and support to the citizens and their brothers and sisters in law enforcement across Illinois."

Crime Investigations Division (CID)

CID assigned 82 new cases this month. CID closed 106 cases in June with the following dispositions: 31 cases were cleared by adult arrest, one case was cleared by juvenile arrest, and 74 were administratively closed, exceptionally cleared or were unfounded.

Cyber Crimes

The Cyber Crimes Unit (CCU), which investigates crimes involving but not limited to child pornography, network intrusion and online scams, continued to operate in cooperation with the US Secret Service (USSS) and the Federal Bureau of Investigations (FBI). In June, CCU received 21 cell phones and one computer submitted for forensic examination.

United States Marshal Task Force

The Bloomington office opened one felony case and closed nine. Nine hands on felony arrests were made. The Task Force located and arrested a subject wanted for manufacture/deliver of cocaine, a subject wanted for homicide, and a subject wanted for bank robbery.

Street Crimes Unit

Street Crimes made four probable cause arrests and seven warrant arrests. They towed three vehicles.

VICE Unit

In May, the VICE Unit opened 12 new cases, closed 10 cases and served one search warrant. They purchased 6.1 grams of crack cocaine, 72 grams of cannabis, 49 dosage units of controlled substances, and .2 grams of heroin. They seized 29 grams of cannabis.

First Shift 7 a.m. – 3 p.m.

During the month of June, first shift officers responded to 394 high priority calls including: two 911 hang ups, 48 alarm-burglary, four alarm hold-up, four alarm-panic, one armed subject, five batteries, one burglary, 18 domestic-other, six domestic-physical, one DUI, seven fights, one MVA, one MVA with injuries, one shots fired, four suicidal subjects, one theft, 30 trespassing, and 208 traffic stops.

Second Shift 3 p.m.-11 p.m.

Second shift attended several trainings, participated in a Block Party on East Oakland, the Superheroes event and Animal event at Oakland School and a Scoliosis event at Trinity. During the month of June, second shift officers conducted one school zone enforcement detail, one STEP detail, and responded to 389 high priority calls including: eight 911 hang-ups, 60 alarm-burglary, three alarm hold up, two alarm panic, 12 batteries, five burglaries, one disorderly conduct, 35 domestic-other, 17 domestic-physical, seven DUIs, 19 fights, six MVA with injuries, one warrant, three sex offenses, 12 shots fired, five suicidal subjects, 33 trespassing, and 91 traffic stops.

Third Shift 11 p.m. – 7 a.m.

Third shift officers recorded 21 DUI arrests in June 2019, continuing the emphasis on enforcement.

Notable calls for service in June include on June 4th, a victim was robbed at gunpoint. A similar robbery had taken place earlier in the evening. Surveillance cameras helped identify the subjects and CID was able to arrest the two subjects responsible for the robberies. June 18, the Communication center received multiple calls of yelling and then an accident. It was determined an intoxicated subject was involved in a fight then drove away. Due to being intoxicated the subject hit two vehicles, a pole and finally a building. The subject was arrested. Between June 22nd and June 25th, officers responded to four calls of shots fired. A vehicle was struck by several rounds in one incident, but no injuries were reported during any of the incidents.

Administration

The Public Information Officer (PIO) received tips on recent crimes from social media and forwarded them to the Criminal Investigations Division, attended community events at the Illinois Cancer Center and Timberpoint Camp, and supported the department at the Cop on Top event for Special Olympics. Department social media posts reach is about 250,000 per month.

Downtown Hireback

During the month of May, there were 13 days of Downtown Hireback. A total of 35 pairs of officers worked during the month. On June 22nd, officers responded to an establishment because a patron was punched by a bouncer. Upon further investigation, the patron had first punched the bouncer. No arrests were made, but the establishment did ban the patron.

Totals for this month include 290 overtime hours, 76 bar checks, one ordinance violation, 39 parking citations, 13 fights, 10 calls for service, and 23 towed vehicles. Ordinance violations were issued as follows: one challenge to fight.

COMMUNICATIONS CENTER

View Police Communications Report

Communications

• Telecommunicators answered 1,980 calls in less than 10 seconds and 60 calls in less than 20 seconds. This gives the communication center a 97% rating of calls answered within 10

- seconds. The State of Illinois mandates that 90% of incoming 911 calls must be answered within 10 seconds.
- Communications Center Manager (CCM) attended the National Emergency Number Association (NETA) conference and finalized procurement process for department radio upgrade. Three telecommunicators were hired. Alarm ordinance violations issued to date: 53.

PUBLIC WORKS

View Public Works Department Expanded Reports

- Public Works Administration front office administrative staff received 2,274 telephone calls.
- Fleet received 1,043 phone calls.
- Public Works Administration and Engineering, in collaboration with the Administration
 Department, launched www.bloomingtonstreets.com, which includes regularly-updated
 information on concrete and asphalt projects, especially those funded by Local Motor Fuel Tax
 and Sales Tax.
- Engineering completed the 2018-2019 Separate Storm Sewer Systems (MS4) Annual Report.
- Contractors completed the abandonment of a 36-inch brick combination sewer built in 1886
 located in the backyards of homes in the 1000 block of West Taylor Street by filling the pipe with
 grout.
- Staff completed the review of the draft Water Division Infrastructure Master Plan and returned review comments to CDM Smith, the consultant for this project.
- Streets and Sewers continues to work on water ditch repairs, sewer cave-ins, street panel replacement, and permanent pothole patching.
- The sign shop continues to respond for Special Events, which are heavier in the summer.
- Public Service building upgrades continue.
- Streets & Sewers staff overtime was approved for 2 Saturdays in June to perform street work.
- Approximately 24,500 residences are serviced by the Solid Waste Program each week. An
 average of 24.10 pounds of household garbage were picked up each week at these locations.
- Staff swept 310 miles of streets.
- Fleet has been repairing construction equipment, mowing equipment, and the salt dome conveyor.
- Fleet has replaced MDTs for the Fire Department and new camera systems, routers, antennas, docks, and computers for the Police Department.
- Daily water pumpage for June was 8.48 million gallons per day, around 3.3 mgd lower than the average of the previous 3 months of June.
- Nitrate concentrations for both water reservoirs are below the 10 mg/l as N regulatory limit.
 Laboratory staff are closely monitoring the lakes and streams and will continue to monitor conditions.
- Evergreen Lake was utilized as our water source during June. Both Evergreen Lake and Lake Bloomington levels remained slightly above spillway elevations during June.
- The Water Division continued to replace and repair water service lines and curb stops. Staff replaced and / or repaired 24 service lines. Several of these were very old lead (the metal) service lines. Removal of lead from the system helps the City maintain safe water quality and is in accordance with lead water standards.
- The Department located / cleared 2,634 JULIES.
- Staff repaired 5 water main breaks throughout the City.

- Meter Service staff installed 22 Radio Frequency (RF) meters. The Department has converted approximately 99% of the total meter inventory.
- Meter Service staff completed a total of 2,201 service requests.
- The City Council approved 4 Lake Lease Transfers.
- The Davis Lodge was rented 8 times during June 2019, compared to 11 times in June 2018.
- Staff partnered with the Lake Bloomington Association's Master Gardner to plant perennial plants around the Davis Lodge.
- Staff continues to work with PMA Group to coordinate insurance reimbursement for the Lake Parks Maintenance fire.



Bloomington Public Library Website

May, June, July, August Guide

Goal: Provide relevant and innovative services, collections, and programs to meet the emergent needs of our community.

SERVICES

• As of July 1, BPL is part of the independent Electronic Content Consortium, the group of central and northern Illinois libraries that collaboratively provide ebooks, audiobooks, and videos to customers through Overdrive. Carol serves as a board member of this organization.

COLLECTIONS

- Marcie weeded fiction paperbacks, authors A-D, using Polaris reports.
- Katie weeded NFIC 300's using collection HQ reports.
- Rhonda, a shelver, has been working with Katie and Polaris reports to find items marked Missing and correct that.
- Displays featured materials on these topics: Great Outdoors Month, LGBT/Pride, weddings, and graphic novels. In the DVD area, movies that Celebrate Dad were featured.

PROGRAMS

 Karen M met twice with the Lincoln Festival in Bloomington Committee. The festival is set for the 3rd weekend in July.

Adult/Family programs

- Fiction Book Club -- 1 session 5 attended
- Mystery Book Club 1 session 11 attended
- Books on Tap Book Club 1 session 9 attended
- Spanish Book Club 1 session 10 attended
- Wellness Lifestyle weekly class 3 session 51 attended
- Authors Steve Vogel and Edith Brady-Lunny on their new book Unforgiven 1 session 46 attended
- Author William Hargrove, *Madam President* 1 session 31 attended
- Classic Movie 2 sessions 6 attended
- DIY Paint with Aleshia 1 session 15 attended
- Midwestern Minstrel Burl Ives 1 session 15 attended
- Solar Power Hour 2 sessions 7 attended
- Summer Concert Series

Lowder & Manning, acoustic folk – 1 session – 29 attended Old Time Fiddle Jam – 1 session – 36 attended Peter Adriel, folk rock – 1 session – 41 attended Kyle Yap, originals and covers – 1 session – 29 attended

• Main Street Illinois – 1 session – 20 attended

- History of the IL State Flag 1 session 18 attended Teen Programs
- DIY series

Sharpie Canvas Art – 1 session – 35 attended Pride Flag keychain – 1 session – 15 attended

- Steampunk DIY 1 session 19 completed
- Teen Movie matinee 2 sessions 18 attended
- Sparkling Juice and a Masterpiece 2 sessions 23 attended Goal: Recruit, train and develop a knowledgeable, collaborative staff.
- Several staff attended a Mini-morning Session, presented by our own Karen M., on the upcoming Lincoln Festival.
- Karen H. attended a day-long session on Customer Service at the end of May.
- Along with other managers, Carol attended Kronos time clock training.
- Webinars: several staff watched a training video preparing BPL to become a legal aid self-help center.

Goal: Work effectively through the use of technology.

- There were 13 individual appointments with AS staff: 4 for ebooks; 1 for RBDigital; 7 for email/resume/applications; and one with IT staff in the Digital Preservation Studio.
- Marcie created a document for book club moderators, outlining the steps to inter-library loan books for book clubs using Polaris and Worldshare.
 - Goal: Administer a cost-effective public library.
- Volunteers continue to help with movie programs, and a teen is shelving in teenZone this summer. Also, former GPPLD Board member Carol Carey-Odekirk is helping with some programs, including 2 of the summer concerts.

GROSSINGER MOTORS ARENA



Monthly Events Calendar

June 2019

- Central Illinois Girls Hockey Association used the Arena for off-ice training on Monday and Wednesday nights.
 - Hermes Equipment hosted a business meeting with lunch.
 - Jehovah's Witness Convention Weekends took place on June 21-23rd and June 28-30th this year. Thousands of congregants visited Bloomington each of these weekends.

Upcoming Events include:

Luke Combs (9/27) and Trolls Live! (11/16) events are now on sale

• Arena CLOSED in July for Fire Suppression System replacement.

Venuworks is pleased to be a partner with the City of Bloomington to present live entertainment and sporting events at Grossinger Motors Arena. We appreciate your confidence in us