

How are we doing?

Our police department is committed to customer service. We strive to professionally serve every citizen with fair and impartial law enforcement while also respecting the dignity of all individuals.



If you feel you have received service that does not meet these expectations, we would be glad to

hear from you. A first step would be for you to speak with a supervisor about your issue to gain additional understanding about the situation.

If your concerns are not addressed, please feel free to file an official complaint. The policy of the Bloomington Police Department is to investigate complaints of misconduct on the part of any police officer or



employee of the department. A complaint form can be obtained at our front desk or by visiting the following website:

www.cityblm.org/government/departments/police/citizen-complaints



If you have filed a citizen complaint and do not agree with the outcome, you may ask for the investigation to be reviewed by the Public Safety Community Review Board (PSCRB) by filling out the form included in the brochure found near this poster.

Integrity Statement: Harassment, retaliation, or retribution for filing a complaint or testifying on behalf of a complainant will not be tolerated. If you believe that you are the subject of harassment, retaliation, or retribution as a result of the complaint process, please contact the Public Safety Community Relations Board, the Department of Professional Standards within the Police Department or the City's Legal Department for appropriate investigation and follow-up.

