

The City of Bloomington is expanding our <u>residential</u> water and sewer leak coverage through our new ServLine Program and providing our <u>residential</u> customers the opportunity to add water line and/or sewer lateral repair and replacement coverage.

For more information on Leak Protection and to add Line and/or Lateral Protection



CALLUS: (309) 585-3671

Leak Protection

Line and Lateral Protection

As a qualifying customer, you are automatically protected by our Leak Protection Program. This is the only way <u>residential</u> leaks that occur after May 1st, 2019 will be adjusted.

You can enroll in the <u>residential</u> Line and/or Lateral Protection Programs to avoid service line repair or replacement costs. There is a 30-day waiting period for those who enroll after May 1st, 2019.

City of Bloomington ServLine Begins

MAY 1ST, 2019

- Water & Sewer Leak Protection from excess water charges resulting from eligible plumbing leaks, up to \$500. No deductible.
- You can call us to decline protection, but customers must have water & sewer leak protection to receive adjustments for all qualifying leaks occurring after May 1st, 2019.
- Please refer to our leak protection policy for guidelines and qualifications for leak adjustments.

Leak Protection is required to enroll in Water Line Protection or Sewer Lateral Protection.

Water Line Protection

Sign Up By Calling Residential \$4.84/Month

Residential \$1.05/Month

- Covers repair or necessary replacement of a cracked or broken water line up to \$10,000. No deductible. No annual limit.
- ♦ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Water Line Protection from the utility water curb stop to the foundation of your home.
- Does not provide protection for: water meter, water pit, water vault, pumps, valves, or back-flow assemblies.
- Contact us to request a full copy of program protections and exclusions.
- Be protected from these expensive repairs! Enrollment after May 1st, 2019 requires a 30-day waiting period.

Leak Protection is required to enroll in Water Line Protection.

3

Sewer Lateral Protection

Sign Up By Calling Residential \$6.60/Month

- Covers repair or necessary replacement of a cracked or broken sewer line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Sewer Lateral Protection from the utility sewer main, including the connection, to the foundation of your home.
- Contact us to request a full copy of program protections and exclusions.
- ♦ Be protected from these expensive repairs! Enrollment after May 1st, 2019 requires a 30-day waiting period.

Leak Protection is required to enroll in Sewer Lateral Protection.