



The **City Manager's Monthly Report** is intended to provide a brief summary of City activities, with links to additional information where possible. Due to the variety and complexity of City functions, however, the report is not all-encompassing. Please always feel free to [contact the City of Bloomington](#) for more information or with questions or concerns. View past and upcoming events on the City's [calendar](#).

HIGHLIGHTS

In this report you will find detailed activity from City Departments for September 2018, such as:

- Statistics from the **Fire Department**; the department **averaged 30.9 incidents per day**.
- The **Community Development Department** issued a total of **613 Construction Permits** in September of 2018.
- **Telecommunicators** answered **2,023 calls in less than 10 seconds** and 199 calls in less than 20 seconds.
- Stats from the **Library** including, **25,198 people** visited the Library (a daily average of 900)

CONSIDERED IN SEPTEMBER

[City Council Record of Motions and Votes](#)

City Council Regular Agenda Items

- Administrative Review of a Zoning Board of Appeals decision to deny a petition for a variance to allow a six-foot reduction in the required rear yard setback for the property at 303 Seville Road, Case Z-12-18, as filed and requested by the Petitioner. **[Motion by Alderman Schmidt and seconded by Alderman Hauman that the decision of the Zoning Board of Appeals passed June 20, 2018 be reversed and an ordinance approving the petition for a variance from Chapter 44 Section 6-40, request for a six foot reduction in the required rear yard, be passed. Motion carried.]**
- Consideration of a Resolution designating and authorizing the project to reconfigure and resurface Front Street from Madison Street to Center Street, as a Redevelopment Project, in the Downtown Southwest Redevelopment Project Area, at an estimated cost of \$250,000. **[Motion carried.]**
- Consideration of an Ordinance amending Chapter 6 of the Bloomington City Code to create a new Liquor License Classification allowing the retail sale of packaged beer and wine for consumption on or off the premises where sold and Amending Chapter 6 Section 7B to impose a fee for the new License Classification. **[Motion carried.]**
- Consideration of an Ordinance amending Chapter 2 Section 15 of the Bloomington City Code changing the start time of Regular City Council meetings from 7:00 p.m. to 6:00 p.m., changing the start time of the Committee of the Whole meetings from 5:30 p.m. to 6:00 p.m., and approving a change to the Annual Schedule of Meetings. **[Motion carried.]**
- Presentation, discussion, and direction regarding additional evaluation and implementation of several Proposed Insurance Programs for private residential water and Sewer Leak Protection, Water Service Line Protection, and Sewer Lateral Protection. **[Presentation & Discussion.]**

City Council Special Meeting Agenda Items

- Presentation, discussion, and direction Total Compensation Study.
- Presentation, discussion, and direction on Future Agenda Topics.

SEPTMEBER NEWSMAKERS

- [Zoo Closing Early for Zoo Do](#)
- [Parks & Rec 50th Anniversary](#)
- [Front St. Traffic Control Changes](#)
- [Free Fall Bulk Waste Collection Begins October 1](#)

FINANCE DEPARTMENT

- [FY 2019 Adopted Budget](#)
- [View Monthly Financial Report](#)
- [FY 2019 Budget In Brief](#)

FACILITIES

[View Facilities Monthly Activity Report](#)

CITY CLERK

[View City Clerk Monthly Activity Report](#)

COMMUNITY DEVELOPMENT

Building Safety

- There were a total of 613 Construction Permits issued in September of 2018, which is consistent with the 622 Construction Permits issued in September of 2017. The value of the construction increased significantly from \$5,273,918 in the prior year 2017 to \$19,966,820 in September of 2018.
- Three new projects were valued in excess of \$1,000,000 for the first floor public space renovation for State Farm at 3 State Farm Plaza (\$1,940,000); Newco Restaurant at 3003 Galena Road (1,400,000) and the OSF Medical Office Building at 210 St. Joseph Road (\$13,994,000).

Planning, Zoning and Historic Preservation

- Staff continued work on the Zoning Ordinance update.
- The ZBA approved a structure separation variance for 1007 North Oak Street and 1502 East Olive and a Special Use Permit to allow an education/training center at 1311 West Olive Street.
- The HPC reviewed two tabled Rust Grants for properties located at 414 N. Main (retractable patio window – approved); and 111-113 E. Monroe (roof top deck – approved).

Downtown Development

- Finalized DBA Committee Work Plans for the 4th quarter.
- Post-season planting recap with PR&C Department and installation of fall décor in Adopt-a-Pots.
- Worked with Illinois Wesleyan Alumni Center on Centennial Homecoming Festivities. Created a “Titan Pass” to incentivize downtown patronage.
- Coordination for Special Events included First Friday “Scavenger hunt, North Main Bar Owners inaugural Oktoberfest, Farmers Market.
- Updated kiosk inserts with new maps and special events for fall/winter.

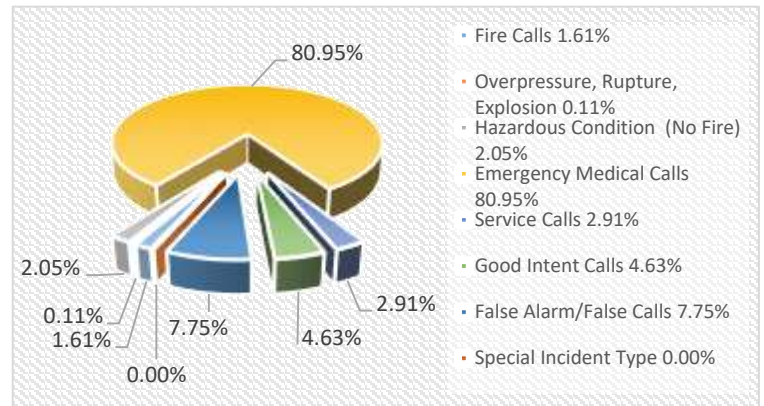
Economic Development

- Preparation of Business Registration Program.
- Release of RFQ for former Mennonite Hospital Redevelopment upon approval by IWU.

FIRE 

[View Expanded Monthly Fire Statistics](#)

- September saw a drop of 6 incidents compared to August, the department responded to 929 incidents compared to 935 in August.
- We responded to 752 EMS incidents (80.55%) and 177 fire incidents (19.45%). Fire loss for the month was estimated at \$128,500.
- We responded to 5 structure fires which caused an estimated \$32,000 in damage.
- There were 3 vehicle fires which caused an estimated damage of \$86,500.
- We had an estimated damage of \$9,000 from a fire in an outside structure.
- The department averaged 30.9 incidents per day.
- Department fire investigators investigated 4 fires in August.
- Truck 1 was the busiest fire apparatus with 155 runs.
- Medic 3 was the busiest ambulance with 200 runs.
- Saturday's were our busiest day of the week with 148 incidents over the month
- 6:00 pm to 7:00 pm were our busiest time of the day.
- The department provided mutual aid 25 times this month and received mutual aid 0 times.
- Our EMS personnel provided 93 hours of preceptor time to EMS students and 16 hrs. to nurses.
- Through three quarters of the year the department has responded to 8061 incidents compared to 8156 incidents for the same time period in 2017.
- Fire Loss through three quarters of this year is \$1,460,705, compared to \$698,888 in 2017.



Public Education

Training provided to community

- Fire Safety/Extinguisher class at IWU Fraternity
- Fire Safety for Cub Scout Group
- Fire Safety @ Washington Elementary (3rd grade classes)
- Fire Safety @ Well Spring Co Op homeschooling group
- Fire Safety/Extinguisher @ Wellbrook (morning and afternoon class)
- Fire Safety/Extinguisher Training @ 6's (Airport/synergy employees)
- Fire Safety @ Stevenson Elementary (2 kindergarten classes)
- Fire Safety @ Sheridan (3 kindergarten classes)
- Fire Safety Station Tour for Bent (3 kindergarten classes)
- Fire Safety @ Oakland Elementary (4 kindergarten classes)

Fire, Lockdown, and Shelter in Place drills

- Fire Drill @ Irving
- Fire Drill @ Oakland

- Fire Drill @ Fox Creek
- Fire Drill @ Oakland (Unannounced)
- Lockdown Drill @ Benjamin
- Lockdown Drill @ Cedar Ridge
- Lockdown/Eva @ Pepper Ridge
- Shelter in place drill @ Bent
- Fire Drill @ Stevenson
- Fire Drill @ Central Catholic
- Shelter in place @ Central Catholic
- Lockdown @ Fox Creek
- Fire Drill @ BJHS
- Fire Drill @ Trinity Lutheran
- 2nd Fire Drill @ Central Catholic

Social Media

- From 7329 likes to 7381 at the end of the month

Community Events

- 100 Caring Adults @ Oakland
- Car Seat Installation Day

Fire Department Training

- Training topics have been grouped into eight categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, Safety, Hazmat, & Officer. ([September 2018 Training Report](#))


HUMAN RESOURCES

The Human Resources department partners with every department of the City on their human capital needs and interacts and serves all employees throughout their careers, as well as prospective employees. The staff includes twelve (12) full-time employees who focus on six primary areas: Employee Recruitment and Hiring; Employee and Labor Relations; Compensation and Benefits; Training and Development, Employee Wellness and Safety, and Community Relations.

 [Apply for current job postings](#)

 [View Safety Report](#)

PARKS, RECREATION & CULTURAL ARTS  ([Website!](#))

Bloomington Center for the Performing Arts 

[View the BCPA calendar for past & future event info](#)

Presented Programs:

- EmiSunshine; Dailey & Vincent; Aquila Theatre's Frankenstein; Jedi Academy
- Total Attendance for all events and classes:2,281
- Facilities Usage: Auditorium Public Events 4; Auditorium Non-Public Events 3
- Ballroom and Other Space: Public Events 2; Non-Public Events 14
- Community Interactions: Radio – 7; Community Outreach – 4; Masterclass - 1

Golf Courses 

- We were pleased to see over 6,700 rounds of golf played for the month.
- The golf maintenance crews were able to aerify all greens, fairways and tees other than nine holes at The Den Fox Creek. These nine holes will be completed after the boy's state golf tournament.

- New turf aeration equipment has proved to be very beneficial to the operation. Preliminary estimates show over 50 less man hours in the aeration process due to larger equipment and less down time performing repairs.
- We were glad to host several outings and tournaments throughout the month: IESA Sectionals, Fleet Feet Glow Run, McLean Co. Seniors, ET Moore Invitational, BHS Wrestling Boosters, and the Edwardsville Arnie's Cup.
- Much preparation has gone into gearing up for the IHSA State Golf Finals next month. This is a marquee event for the season with teams coming into our community from all across the state. The event brings in a \$200,000 economic impact according to the Bloomington-Normal Convention & Visitors Bureau.

Miller Park Zoo

- Revenue from admissions was down 7.8% for the current fiscal year. Attendance was down 7.9% for the current fiscal year compared to last year's attendance. Revenue from Rentals was up 1.4% for the current fiscal year.
- Revenue from Concessions, Carousel, and Animal Food Sales was down 1.1% for the current fiscal year compared to last year's numbers. Education revenue was up 8.4%, and Zootique sales were down 11% for the current fiscal year, and overall Zoo revenue was down 4%.
- Acquisition: 5 Golden Archer Fish, 2 Male Pallas Cat, 1 Male Mossy Leaf Tailed Gecko
- 3 Tanzanian Big Eye Frog, 1 Male Seba's Fruit Bat, 3 Male Harbor Seals, 1 Vietnamese Mossy Frog, 1 Red-Eyed Tree Frog, 1 Male Red Wolf
- Other:
 - Jay Tetzloff, Peter Burvenich and Anthony Nelson attended the National AZA conference
 - Hosted Zoo Do with over 230 guests
 - Miller Park Zoo received AZA Accreditation for another cycle
 - Request for proposals sent out for construction of Miller Park parking and Zoo concession project.
- ATTENDANCE
 - September 2018: 7,924 (Down 8.4%)
 - September 2017: 8,649

Recreation

- There were Obstacle Race Clinic's held in Ewing Park. These clinics were open to participants to learn more about the Hill of a Race event and train using some of the obstacles that will be part of the course.
- The Departments 50th Anniversary Celebration was held at Miller Park. It was well attended and the Mayor, City Manager, and former Directors and Mayors attended and spoke about the Department.
- Afterschool Volleyball, gymnastics, art programs, and tennis classes all began in September.

Pepsi Ice Center

- Our themed public skate for the month was Frozen Princess Party and was well attended.
- All of the hockey clubs, as well as the in house programs have started practices and lessons.

SOAR

- We had a SOAR Special Olympics Athletes Recognition Night at Illinois Wesleyan, during a Titan women's volleyball match. Over 50 athletes, partners, coaches and family members attended.

- SOAR sponsored Backyard Battles, a fundraiser with Destihl Brewery. Estimated close to 80 people in attendance for the event. Perfect weather allowed for a great event.
- SOAR continues to have families volunteering time at Midwest Food Bank on Tuesday afternoons. It has been a great turn out each week.

Parks Maintenance

Horticulture

- Annual flower watering and maintenance. 1,500 gallons of water applied daily as needed.
- Landscape design and seeding at Woodbury Park
- Started annual mowing of creeks and Conservation “no-mow” areas
- Landscape bed installation Route 9 and Veterans Parkway
- Began fall aeration route
- Teasel and invasive weed control and Ewing III Prairies (2). In cooperation with IWU restoration students.

Forestry

- 35 total trees removed, 8 ash due to Emerald Ash Borer (EAB).
- 20 stumps removed, dirted and seeded.
- Multiple tree assessment forestry work at Lake Bloomington.
- 750 cubic yards of dirt processed for useable material
- Bid letting and review for fall street trees
- 38 preventative maintenance trims performed.
- 5 storm damage events.
- Consistent appearance of the disease fire blight on Bradford Pears.
- Tree planting design and approval from State of Illinois for 63 trees in Veterans Parkway medians.

Utility

Utility projects included are:

- Monthly light inspection and repair at all Parks and Facilities
- Monthly HVAC inspection and repairs at Parks and Facilities
- Monthly HVAC inspections and repairs at the BCPA
- Continued work on the Firemen’s Memorial. Completion is scheduled for October 12. The ceremony is scheduled for October 13 at 11 am. Park maintenance will have invested close to 2,000 man hours on this project
- Continuing work on Woodbury Park. Staff is building a new park that includes a playground, shelter, drinking fountain and a walking path. Project will be completed by the end of October
- Repaired leaks at Holiday tot pool and service line to the main pool
- Replaced water play main pump and sand filter at Miller spray park
- Began installation of obstacles for the Hill of a Race event at Ewing I,II,III

POLICE 

[Crime Maps and Statistics](#)

Crime Investigations Division (CID)

CID assigned 87 new cases this month. CID closed 60 cases in September with the following dispositions: 12 cases were cleared by adult arrest and 48 were administratively closed, exceptionally cleared or were unfounded.

Cyber Crimes

The Cyber Crimes Unit, which investigates crimes involving but not limited to child pornography, network intrusion and online scams, continued to operate in cooperation with the US Secret Service (USSS) and the Federal Bureau of Investigations (FBI). The unit has six open or active cases, of which four federal cases and two local cases.

United States Marshal Task Force

The Bloomington office opened seven felony cases and closed five of them. Five hands on felony arrests were made. The Task Force located a subject wanted for a shooting in Wisconsin. Task Force Officers obtained a search warrant for the subject's residence, found the subject inside, and arrested the subject without incident.

VICE Unit

The Vice Unit opened six cases, closed seven cases, and served three search warrants. They purchased 4.9 grams of powder cocaine, 386 grams of cannabis, and .2 gram of heroin. They seized three grams of crack cocaine, one gram of powder cocaine, 959 grams of cannabis, one gram of methamphetamine, 56 dosage units of hydrocodone, two cannabis plants, one gun, and \$10,308 of US currency.

Street Crimes Unit

Street Crimes made nine probable cause arrests and seven warrants arrests. They seized 99 grams of cannabis, one gram of crack cocaine, 2.5 grams of methamphetamine, and towed eight vehicles.

Criminal Intelligence and Analysis Unit (CIAU)

During the month of September, staff prepared materials for the Chief's focus meeting, attended a three hour Department of Justice online grant summit and provided two hours of yearly gang awareness training to staff at the Juvenile Detention Center. They spent considerable amounts of time monitoring and responding to the various departmental social media platforms as a result of the staff transition in the Public Information Office. Staff worked on a stolen vehicle crime series and supported the investigation into a non-fatal shooting.

First Shift 7 a.m. – 3 p.m.

Officers spent time at the following trainings: ILEAS, Building Searches, SWAT, Homicide Investigations and the NTOA annual conference. Officers provided support at the following community events: Safety Days at Old Navy, VFW Motorcycle Ride, Oktoberfest, and assisted Trinity Lutheran School children cross streets during a field trip.

Second Shift 3 p.m. – 11 p.m.

Officers participated in several trainings such as: Field Sobriety certification, Active Shooter training, Homicide investigations, Mental Health Intervention, Basic SWAT certification, and Search Warrant training.

Third Shift 11 p.m. – 7 a.m.

- Third shift officers recorded 11 DUI arrests.
- Notable calls for service include on September 14, officers responded to a report of shots fired. They stopped a suspicious vehicle leaving the scene. The driver was taken into custody and a firearm was located in the vehicle. September 20th, officers were sent to the scene of a subject sitting in a vehicle with a large shoulder laceration. The subject was uncooperative and combative. A firearm was located in the vehicle. Upon investigation, officers discovered the injury occurred during the burglary of a local business and the firearm was stolen.

Administration

School Resource Officers conducted lock down drills at Benjamin and Cedar Ridge elementary schools, assisted Project Oz in mediations with parents and students, counseled students regarding their behavior and success in school, supervised the Bloomington High School homecoming dance, responded to and investigated the following incidents: seven for battery, 14 fights, and 17 for disorderly conduct.

Downtown

- There were 13 days of Downtown Hireback, with a total of 43 pairs of officers, including seven pairs assigned from 3rd shift patrol working during the month. Notable calls for service include on September 6th, officers arrested a subject for a McLean County warrant charging the subject with criminal trespass to a building. September 7th, a subject was arrested for DUI following a traffic stop. The subject's BAC was .123. Ordinance violations were issued to minors for minor in a tavern and at another location to a subject for open alcohol. The same evening, a subject was arrested and charged with aggravated assault after brandishing a knife while being escorted out of an establishment by the staff. On September 8th, there were four fights within a few minutes at one location. Two subjects were arrested and charged with resisting or obstructing a Police Officer, probation violations, and aggravated battery. During this incident, another subject was issued an ordinance violation for challenge to fight. Also on the 8th, a DUI arrest was turned over to 3rd shift officers after a vehicle was stopped for driving the wrong way on a one way street. September 20th, a subject was observed kicking another person in the head while the person was down on the sidewalk. The subject was later apprehended after a foot pursuit and charged with aggravated battery and resisting a police officer. On the 21st, a subject was arrested for battery and disorderly conduct after head-butting another person and using racial slurs. September 22nd, a subject was arrested for resisting a police officer and aggravated battery after being involved in a fight. The subject was told to stop but ran from officers. One officer was injured during the pursuit. September 28th, a subject was issued an ordinance violation for challenge to fight following an incident downtown. On September 29th, a subject was issued an ordinance for fraudulent identification after being found inside an establishment with a fake ID.
- Totals for this month include 303 hours of overtime, 182 bar checks, two DUI, eight ordinance violations, seven parking citations, six traffic citation, 19 fights, 13 calls for service, 11 arrests, and six vehicles towed. Ordinance violations were issued as follows: three for challenge to fight, one for illegal consumption, one for fraudulent identification, and three for minor in tavern.

COMMUNICATIONS CENTER

[View Police Communications Report](#)

- Telecommunicators answered 2,023 calls in less than 10 seconds and 199 calls in less than 20 seconds. This gives the communication center a 99% rating of calls answered within 10 seconds. The State of Illinois mandates that 90% of incoming 911 calls must be answered within 10 seconds.
- Communications attended the IEMA training summit and observed Strategic National Stockpile Drill at ISU. On boarded two telecommunicators and began instruction of basic telecommunications course. Alarm ordinance violations issued to date: 164

PUBLIC WORKS

- NOTHING REPORTED

WATER

[View 2017 Water Quality Report](#)

[View Expanded Water Department Reports](#)

- The Water Department released the 2017 Annual Consumer Report on the Quality of Tap Water. The report has been included in recent utility bills and is available online at the City's website. In addition, hard copies are available at City Hall, Division Street facilities, and other locations in the community.
- Daily pumpage for September, 2018 was 10.6 million gallons per day, 1.2 mgd lower than the previous month and in the lower range of the September averages for the previous 3 years. September, 2018 was 2 degrees warmer than average (69 F avg for September, 2018 versus 67 F long term average). Total rainfall for September, 2018 was 2.2" as reported for Hudson by Accuweather.com, which is 0.9" lower than the long term average for the month.
- Nitrate concentrations for both reservoirs are well below the 10 mg/l as N regulatory limit, with Evergreen Lake remaining low concentrations. Laboratory staff are closely monitoring the lakes and streams, and will continue to monitor conditions.
- We continued pumping from Evergreen Lake during September, 2018. Evergreen Lake levels decreased to around 4.5 feet below spillway elevation, which is in the lower range of reservoir levels for the end of September.
- Lake Bloomington ended the month slightly below spillway elevation.
- Continued to replace and repair water service lines and curb stops. Staff replaced and / or repaired 19 service lines. Several of these were very old lead (the metal) service lines. Removal of lead from the system helps the City maintain safe water quality and is in accordance with lead water standards.
- The Department located / cleared 2,211 JULIES and issued 50 JULIES.
- Repaired 2 water main break throughout the City.
- Replaced 5 fire hydrants throughout the City.
- The council awarded the Lake Bloomington water main replacement project to George Gildner, Inc. The City held a public meeting on June 25, 2018, at Davis Lodge. Construction started June 26, 2018. As of October 1, 2018 the contractor has roughly 95% of the project completed.
- Installed 17 Radio Frequency (RF) meters during September. The Department has converted approximately 98.6% of the total meter inventory.
- Staff installed 26 new residential water meters during the month of September and replaced 326 residential water meters.
- Staff installed 3 compound meters and replaced 9 meter measuring elements during the month of September.
- Drilling for the St. Peter Aquifer - Test Well 1 began in August, 2017 and was completed in November. Test Well 2 drilling began in December 2017 and reached total depth at the end of January. Test Well 2 surging and test pumping was completed in March. Video and plumbness testing occurred on both wells in April, 2018. Well 1 blockage issue was partially addressed in June and July, a change order passed Council September 10th for well development that will occur this year.

- The Billing and Cashier representatives handled 3,824 incoming phone calls and placed 2,066 outbound phone calls in September 2018.
- The Davis Lodge was rented 11 times in September 2018 versus 10 times in September 2017.
- Staff has worked to prepare an ordinance update that will codify existing rules and regulations for boat dock construction at Lake Bloomington. The ordinance will be presented at the October 8, 2018 Council Meeting.
- Staff expanded the Davis Lodge/Employee parking lot and created extra areas for storage.
- The council awarded the Lake Bloomington Water Treatment Plant roof replacement project to CAD Construction, Inc.

INFORMATION SERVICES

- Held initial discussions with Township Assessor's office in support upcoming migration of their computing environment into the City's enterprise network. This project will be ongoing for some time as we plan and implement their migration into the City network in multiple phases.
- Continued testing and implementation of new (CradlePoint) mobile networking technology in Fire and Police vehicles. Currently seventeen (17) Fire and one (1) Police vehicles are live with the new system. After significant testing and troubleshooting, the new solution is performing very well. IS staff is working with Fleet and Fire personnel to continue implementation in the remaining Fire fleet. Police is using the single upgraded vehicle to test functionality with existing squad-based applications and a potential replacement in-car video solution.
- Continued work on the new Fire/EMS reporting solution (Imagetrend). Staff has made progress in working with the area hospitals on sending direct messages from our ImageTrend ePCR system into the hospital EMRs. Hopefully, this will replace the need to send faxes, saving time and limiting potential errors.
- Continued work with City Clerk and Legal on analysis, implementation and testing of the agenda management and procurement workflow process within the Accela Legislative Management solution. IS staff has been training City Clerk and Legal staff within the solution, testing various templates and adjusting workflows to manage document flow within the system. Go-Live for the procurement process is currently set for January 1, 2019.
- Continued working with BPD in support of body-worn camera solution pilot testing. The associated iPods are now able to be connected to the CradlePoint routers (planned for placement in all PD vehicles during this fiscal year) which will allow officers to manage their cameras in the field.
- Worked with BPD, District 87 and Unit 5 schools to connect BPD computers to the two school district's internal video surveillance systems.
- Continued weekly project team meetings in support of the MUNIS Utility Billing project. Initial fee schedules, crosswalks and other foundational information has been provided. Staff is working on the initial data export from the current utility billing solution (Springbrook). This process will take some time as the process will need to work with Springbrook to create this export process. There will be multiple conversion passes through the MUNIS UB implementation process. Staff will have to export data from Springbrook for each of these passes.
- Continued analysis, implementation and testing on the new Information Services online Help Desk solution. Go-Live is planned for October 2018.
- Worked with multiple departments in analysis and planning to accommodate the automated collection of business information and online payments in support of the Business Registration project.

- Continued research related to the upcoming migration of our email and collaboration systems to Microsoft Office 365. We are targeting full migration before the end of the calendar year.
- Continued upgrade/replacement of city-wide desktop, laptop and tablet computers.

LIBRARY    

 [Bloomington Public Library Website](#)

 [September, October, November, December Guide](#)

Highlights:

- 216 people of all ages enjoyed our first ever Chinese Mid-Autumn Moon Festival.
- 78 people enjoyed our Craft Supplies Swap program.
- We visited 5 Preschools in the community and gave a homeschool group a tour of the Library.

Stats:

- 25,198 people visited the Library (a daily average of 900)
- 92,690 items were checked out
- 1,179 new cardholders were added
- 7,114 holds were filled
- 2,676 items were added
- 310 items were delivered to 42 homebound residents
- 794 items were delivered to 11 deposit collection sites
- 2,937 people used our Wi-Fi for a total data usage of 1.79 TB
- 3,989 people used our public computers
- 159 groups reserved our meeting rooms
- 42 programs offered for all ages
- 1,024 people attended programs

GROSSINGER MOTORS ARENA 

Events Calendar

September 2018

- **Illinois State Hockey** started their regular season on Friday, September 14 and Saturday, September 15. The Redbird hockey club is also practicing at the Arena in the afternoons this season!
- **The American Red Cross** held another blood drive on September 27 – as they continue to experience critical shortage levels in the Central Illinois region.
- **Youth and adult hockey leagues as well as the Central Illinois Figure Skating Club** use the arena every open evening and weekend for their scheduled practices and games that overflow from the Pepsi Ice Center.
- **The Central Illinois Flying Aces** had a closed exhibition game on September 15 and an open exhibition game on September 22nd as they get ready to start their regular season next month.

Upcoming Events include:

- **Flying Aces Press Conference** on October 2 and their **Season Ticket holder/VIP** event on October 4 will be held in the restaurant with food and beverage offerings.
- **Central Illinois Flying Aces** will face-off for their regular season opener on Saturday, October 6. Other games this month include October 7, 12, 19, 20 and 27th.
- **The Pepsi Ice Center** youth and adult hockey leagues are in full swing and will be renting the Arena ice on weeknights and non-event days, as will the Figure Skating Club.
- **Illinois State University Hockey** continues to rent practice ice during the month of October.
- **Chicago based rapper Juice Wrld with special guest G Herbo** will play the Arena on Halloween night – tickets are now on sale. See his hit song “Lucid Dreams” from the Jimmy Kimmel show in August here: <https://www.youtube.com/watch?v=Wy19XTroZII>
- **Impractical Jokers, WWE Live, Lindsey Stirling’s Wanderlust Tour, Hairball New Year’s Eve Bash, Sixty-Six Games eSports Tournament, Old Dominion and Kane Brown** events are all now on sale.

We continue to work on the following major items:

- Suite and Sponsorship partnerships
- Pepsi Ice Center naming rights
- Booking new events and concerts

Venuworks is pleased to be a partner with the City of Bloomington to present live entertainment and sporting events at Grossinger Motors Arena. We appreciate your confidence in us.