



The **City Manager's Monthly Report** is intended to provide a brief summary of City activities, with links to additional information where possible. Due to the variety and complexity of City functions, however, the report is not all-encompassing. Please always feel free to [contact the City of Bloomington](#) for more information or with questions or concerns. View past and upcoming events on the City's [calendar](#).

HIGHLIGHTS

In this report you will find detailed activity from City Departments for the Month of April 2018, such as:

- Items considered by City Council, including Adoption of the FY2019 Proposed Budget
- April Newsmakers like *"Bloomington Named Tree City USA"*
- Links to the Proposed FY19 Budget and Monthly Financial Reports
- Statistics from the Fire Department; for instance the department averaged 28.1 incidents per day in April 2018.
- Highlight from Parks, Recreation & Cultural Arts; for example there were 39 SOAR athletes that attended a Special Olympics Sports night hosted by the IWU Titans Athletic Department.
- Stats from the Library including, 27,379 people visited the Library (a daily average of 944), and \$24,939.45 was raised by the Book Shoppe this year.

CONSIDERED IN APRIL

City Council Regular Agenda Items

- Consideration of Adoption of the FY 2019 Proposed Budget and Appropriation Ordinance. **[Motion carried.]**
- Consideration of authorizing the Payment for Property, Liability, Excess Liability, and Excess Worker's Compensation Insurance Coverage for the City of Bloomington as requested by the Administration Department. **[Motion carried.]**
- Presentation and discussion of the Bloomington Police Department 2017 Annual Report. **[No motion was taken. Presentation and discussion only.]**
- Consideration of a Resolution designating and authorizing a project to reconfigure and resurface the intersection of Empire Street and Fairway Drive and the project to resurface IAA Drive from Empire Crossing to Rowe Drive as Redevelopment Projects in the Empire Street Corridor TIF District at a combined estimated cost of \$550,000 as requested by the Public Works Department and the Community Development Department's Office of Economic Development. **[Motion carried.]**
- Consideration of a Resolution to provide financial support in the amount of \$17,625 for the Feasibility Report and Economic Impact Analysis regarding a potential multi-sport complex in Bloomington-Normal. **[Motion carried.]**
- Consideration of various water contracts including a recommendation to approve each of the items presented in one motion. **[Motion carried.]**
- Consideration of the purchase of One Hundred (100) complete sets (jacket and pants) of Globe Custom GXtreme 3.0 Firefighter Turnout Gear, in the amount of \$282,203.00, utilizing the National Purchasing Partners – Government (NPPGov) program from Municipal

- Emergency Services, Inc. (MES), as requested by the Fire Department. **[Motion carried.]**
- Consideration of an Ordinance authorizing the issuance and sale of tax exempt General Obligation Notes, for the purpose of reimbursing the City for the costs of purchasing of the Frontier properties, in the amount of \$970,000, to Clayton Holdings, LLC., as requested by the Finance Department. **[Motion carried.]**
 - Consideration of a Resolution Waiving the Formal Bidding Process to approve a Contract with Mid-Illinois Mechanical Inc., up to the amount of \$290,875.00, for replacement of Warm Brine Piping at the Grossinger Motors Arena as requested by the Administration – Facilities Department. **[Motion carried.]**
 - Consideration of the purchase of new Golf Maintenance Equipment (BID #2018-39) from ERB Turf Equipment, in the total amount of \$254,429.97, as requested by the Parks, Recreation & Cultural Arts Department. **[Motion carried.]**
 - Consideration of various Public Works and/or Water Department items, including a recommendation to approve each of the items presented in one motion. **[Motion carried.]**
 - Consideration of an Ordinance amending Chapter 6, Section 5 of the Bloomington City Code to clarify and add certain proximity restrictions on taverns and packaged liquor license holders from being within 100 feet of schools, daycare centers, preschools, hospitals, homes for the aged, indigent, or veterans, military stations, or funeral homes, as requested by a City Council initiative. **[Motion carried.]**
 - Consideration of a Resolution directing Water Department staff to issue Non-Compliant Violation Notices to existing boat docks not conforming to the Ordinances, Regulations, Policies and Standards of the City of Bloomington as requested by Administration and the Water Department. **[Motion carried.]**

City Council Special Session Items

[No motion was taken. Presentation and discussion only.]

- Public Hearing for the proposed Downtown East Washington Street Redevelopment Project Area as scheduled by Ordinance 2018-08 which was approved on February 12, 2018 and recommend by the City's Office of Economic Development
- Presentation and discussion on the McLean County Health Expenditure.
- Consideration and potential action or direction of various proposed options regarding existing boat docks on non-leased marginal land at Lake Bloomington where ownership is claimed by non-lake front leaseholders, as requested by the Water Department.
- Presentation and discussion on the implementation of Downtown Bloomington Task Force recommendations (non-catalyst projects), including specifically discussion on: (1) The potential future and formal adoption of the Downtown Bloomington Task Force recommendations; (2) Initiation of a Downtown Work Plan; and (3) The feasibility of certain improvements to Jefferson Street in Downtown Bloomington.
- Presentation with updates by GreenPlay Inc. for the Comprehensive Parks and Recreation Master Plan as requested by the Parks, Recreation and Cultural Arts Department.

[City Council Record of Motions and Votes](#)

APRIL NEWSMAKERS

- [Bloomington Named Tree City USA](#)
- [Downtown Competes in Main Streets Contest](#)
- [Otters on Display at MPZ](#)
- [Historic Preservation Awards](#)

FINANCE DEPARTMENT



[FY 2019 Proposed Budget](#)

- [FY 2018 Adopted Budget](#)
- [View Monthly Financial Report](#)

FACILITIES

[View Facilities Monthly Activity Report](#)

CITY CLERK

[View City Clerk Monthly Activity Report](#)

COMMUNITY DEVELOPMENT

- NOTHING REPORTED

FIRE

[View Expanded Monthly Fire Statistics](#)

- The department ran 844 calls for service in the month of April, this was 31 less than March. The department responded to 173 (20.4%) fire incidents and EMS accounted for 671 (79.6%) incidents for April. The department averaged 28.1 incidents per day in April. Fire loss for April was estimated at \$326,550. Property loss was estimated at \$232,800 with an estimated \$93,750 in contents lost. The fire loss was up compared to previous months as we had three structure fires that resulted in \$253,500 of damage.
- The department provided mutual aid 4 times this month and received mutual aid 5 times.
- Fire Investigators began or finished 4 fire investigations during the month.



- Our EMS personnel provided 64 hours of preceptor time to EMS students. BACC students had 55 hours of ride time with the department.
- On April 24 the department took delivery of a new fire engine, this piece of equipment will be placed in service sometime in May.
- On April 30 the department responded to a traffic accident on Market St. that involved a hazardous material. We were on scene several hours assisting with the mitigation of the situation. The product did not pose a threat to the public.

Public Education

Training provided to community

- CPR class Bible Baptist Church
- Fire Extinguisher Class at Ireland Grove
- Cedar Ridge K class fire Safety presentation
- Emergency planning provided to Eastland Suites
- Cedar Ridge K classes for Firefighter career day
- CPR training to Bible Baptist Church
- Pepper Ridge Career talk to 1st graders
- BHS Special needs tour of HQ, fire safety training

Fire, Lockdown, and Shelter in Place drills

- Tornado Drill At Washington School
- Fire Drill at Evans Junior High
- Pepper Ridge Fire Drill
- RAS Fire Drill
- Oakland Elementary Fire Drill

Social Media

- From 7067 likes to 7121 at the end of the month

Community Events

- Car Seat Installation Day

Personnel Training

- OSFM Webinar

Fire Department Training

- Training topics have been grouped into eight categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, Safety, Hazmat, & Officer. ([April 2018 Training Report](#))

HUMAN RESOURCES

The Human Resources department partners with every department of the City on their human capital needs and interacts and serves all employees throughout their careers, as well as prospective employees. The staff includes twelve (12) full-time employees who focus on six primary areas: Employee Recruitment and Hiring; Employee and Labor Relations; Compensation and Benefits; Training and Development, Employee Wellness and Safety, and Community Relations.

➤ [View Safety Report](#)

Wellness

The annual employee wellness fair was held on April 20th at the Grossinger Motors Arena. The event drew in a record number of attendees, with approximately 200 employees. The purpose of the fair is to promote awareness of a variety of health topics; inform attendees of community services and resources; offer resources on health promotion and disease prevention; encourage camaraderie among coworkers; and motivate participants to make positive healthy behavior changes. Thirty-five health and benefits vendors participated in the fair. The event also included a healthy breakfast and free health screenings.

One hundred and seventy employees participated in biometric screenings held in April. Screenings were free for employees and included blood pressure, weight, and a full blood draw. The preventive service helps employees understand their health status and the steps they can take to improve their health. Screenings can help control healthcare expense growth by assessing the risk of employees, creating awareness, and identifying chronic conditions early enough to impact their trajectory.

HR College

The HR Department created HR College for all persons who supervise individuals, with the intent to train supervisors on not just how to be more effective supervisors, but also about our own internal procedures related to all things HR. HR College provides guidance, education, information and assistance to our internal and external customers in a fiscally responsible manner consistent with our established departmental and City values and goals. The first training began on April 25th.

Employee Recruitment and Hiring

For the month of April, HR participated in the Heartland Community College “Mock Job Fair” for ESL/GED students. Students visited booths representing a variety of job fields. Students were provided feedback on how to network, interview preparedness, ask good questions and how leave a good lasting impression.

[Apply for current job postings](#)

The following are list of current job vacancies or recent vacancies and their status.

Vacancy	Department	Candidate	Position Status
Utility Worker	Facilities	David Hunt	Transferred 4/9/18
Engineering Technician III	Public Works	Bryant Halman- External Hire	Started position is 4/2/18
HR Associate	HR		This position will no longer be filled
Customer Service Manager	Finance	Angela Braxton - External Hire	Started position 4/16/18
Office Associate - Police	Police	Darcy Hoffman	Transferred 4/2/18
Support Staff IV - BCPA	Parks	Samantha Stills	Transferred 4/2/18
Entry Level Police	Police		Pending Background & Contingencies
Engineering Technician II	Public Works		Actively Recruiting
Development Management			Actively Recruiting

Engineering Technician II	Public Works		Actively Recruiting
Chief Accountant	Finance		Actively Recruiting
Records & Licensing Specialist	City Clerk		Actively Recruiting
Firefighter/Paramedic	Fire		Pending Background, Contingencies
Accountant	Finance		Actively Recruiting
Support Staff IV - CSO	Police		Actively Recruiting
Support Staff IV - Building Safety	Community Development	Candidate Selected – Kira Gibbs – External Hire	Scheduled to start 5/7/18
Utility Worker	Parks		Pending Interviews
Equipment Operator	Water	Jim Carter	Transferred 4/23/18
Lead Fleet Technician (2 positions)	Public Works		Pending Interviews
Volunteer & Concessions Coordinator	Parks		Pending Interviews
Head Golf Professional	Parks		Pending Interviews

PARKS, RECREATION & CULTURAL ARTS  ([New & Improved Website!](#))

Bloomington Center for the Performing Arts 

[View the BCPA calendar for past & future event info](#)

Presented Programs:

- Kansas: The Left Overture Tour – April 5, 2018
- *An Evening with Groucho* – April 14, 2018
- *Magical Mask, Mime & Music of Japan* – April 17, 2018
- *Journey to Oz* – April 27, 2018
- Matthew Curry & Edward David Anderson’s Black Dirt Revival Band – April 28, 2018
- Bloomington 101- April 19, 2018
- Total Attendance for all events and classes: 5,243
- Facilities Usage: Auditorium Public Events 8; Auditorium Non-Public Events 2
- Ballroom and Other Space: Public Events 7; Non-Public Events 11
- Community Interactions: Radio – 8; Community Outreach – 1

Golf Courses 

- April unfortunately brought us the 2nd coldest April on record. With that, we were not able to get the three courses all open until April 12th. This is the latest opening day for all three courses in at least 20 years. Despite the unseasonably cold temperatures, the courses were still able to see over 3,500 rounds played in the month.
- The 4th Annual Green Jacket Open was held at The Den on Saturday, April 21st. The event was originally scheduled for April 7th but was postponed due to daytime highs in the 30's. A nearly full field of 25 teams came out to enjoy a fun day on the course.
- The Illinois Prep Tour brought over 150 players out to The Den at Fox Creek for one of their year opening events. They also brought an event of nearly 50 more beginning junior golfers to Prairie Vista. The Prep Tour brings many events to our courses throughout the year and does a great job in developing junior golfers.
- Superintendent of Golf, Jason Wingate, began his eighth year of a Friday morning golf segment on the Scott Laughlin show on WJBC. The segment runs each Friday from April

through September at 8:10am. This segment covers a variety of golf topics and allows Jason to discuss what's going on with Bloomington Golf.

- Despite the cold April temperatures, the courses bounced quickly back into shape with the warmer weather at the end of the month.

Miller Park Zoo

- Revenue from admissions was down 11.9 % for the current fiscal year. Last year, the revenue from admissions broke the all-time record for the Zoo in a fiscal year. This represents the sixth consecutive year the all-time attendance revenue record was broken. Attendance was down 12.1% for the current fiscal year compared to last year's attendance. This represents the second consecutive year the all-time attendance record was broken. Revenue from Education Program Fees and Rentals was down 2.8% for the current fiscal year.
- Revenue from Concessions, Carousel, and Animal Food Sales was down 4.4% for the current fiscal year compared to last year's numbers. The Zootique sales were down 2.8% for the current fiscal year, and overall Zoo revenue was down 10.1%.
- Acquisition: 2 Male Guinea Pigs, 1 Female Red Ruffed Lemur, 2 Peruvian Thick Knee, 3 Red Wolves, 14 Domestic Chickens, 2 Colonies of Honey Bees
- Disposition: 1 Female Panamanian Golden Frog, 1 Male New Guinea Singing Dog, 1 Male Gray Short-Tailed Opossum, 1 Female Reindeer, 1 Female Snow Leopard, 1 Female River Otter, 1 Female Red Capped Cardinal, 1 Female Dictator Scorpion, 1 Male Asian Forest Scorpion, 1 Poison Dart Frog
- OTHER:
 - Hosted Bunny's Birthday
 - Hosted Party for the Planet
 - The baby otters went out on exhibit
 - Held Comcast Cares Day (2 days) with over 160 volunteers
- ATTENDANCE
 - April 2018: 8,559 (Down 29.5%)
 - April 2017: 12,136

Recreation

- The Wednesday on Wheels trips for the 55+ group kicked off with trips to Illini Bluffs State Park and Homer Glen. They had great weather for both.
- There were many youth classes that began, including tennis, Jr. Track and Field, Cupcake Wars, and more.
- Registration for Summer Programs started for both residents and non-residents in April. This was the first time for summer registration with MaxGalaxy, and it has been working well for the most part.

Pepsi Ice Center

- The fiscal year ended as the third highest revenue producing year of the facility.
- The Annual Ice show was held in the Grossinger Motors Arena on April 7th, with a theme of Super Hero's and Villain's. This event was well attended.

SOAR 

- SOAR will have 6 swimmers and 15 track athletes advancing to the Summer Games in June. Our soccer team took second place at their District event and will not be advancing as it was a Gold Medal only qualifier.
- There were 39 SOAR athletes that attended a Special Olympics Sports night hosted by the IWU Titans Athletic Department. The Titan athletes ran three stations: basketball, volleyball and running/jumping and then finished with 2 kickball games including SOAR and Titan athletes. Plans for a similar event in the fall are being discussed.
- Another SOAR athlete has been selected to attend the Special Olympics USA Games! Richard Garmon was invited to join the Illinois Delegation after a vacancy on the team occurred. Richard will be competing in bowling, joining another SOAR athlete, a SOAR Unified Partner and 3 SOAR coaches in Seattle in July.

Parks Maintenance**Horticulture** ([View pictures here](#))

- Prescribed burning at The Den Golf Course Prescribed burning is required for native prairie grasses and forbs to perpetuate. Burning controls noxious weeds and woody plants in a cost effective manner
- Completed pre-emergent fertilizer and crabgrass control in parks.
- Park clean up in all parks.
- Reed canary grass (invasive) control at White Oak Park.
- Retaining wall construction at White Oak Park.
- Application of 320 pounds of SonarQ aquatic herbicide within Golden eagle detention, Eagle creek detention, Tipton Lake, Anglers Lake, and White Oak Lake.
- Completion of Adopt-A-Pot designs suggestions.
- Landscape consultations with Public Works Department on planter boxes and Citizen Convenience Center (CCC).

Forestry

- 40 total trees removed, 25 ash due to Emerald Ash Borer (EAB).
- 25 stumps removed, backfilled and seeded.
- Completion of preventative maintenance circuit C6 in southeast Bloomington.
- 70 preventative maintenance trims performed.
- Start of tree planting operations. 210 trees to be planted by June 1.
- International Society of Arboriculture tree valuation on 13 trees at Lake Bloomington.
- Arbor Day Celebration at Fox Creek School. Planted 2 Red Oaks and 2 White Oaks on school property.

Utility

- April is a very busy month for the utility division. Staff was busy opening up all park public bathrooms and drinking fountains. Park staff has to re-assemble all bathroom fixtures and install all the water meters. The utility staff also began the preparation for the opening of the spray parks in mid-May and the opening of the swimming pools at the end of May. The utility staff completed the annual boiler maintenance at both Holiday and O'Neil swimming pools.
- Monthly HVAC inspection and repairs at parks and facilities
- Monthly HVAC inspections and repairs at the Arena and the BCPA

- Completed monthly park inspections at all city parks
- Staff is currently working with Prairie Anglers fishing group for the installation of a new fishing pier at White Oak Park.
- Installed a new score board and foul ball netting at McGraw park
- April 9th welcomed new utility man JT Thomas. JT had previously been with Park Maintenance and returned after working the previous 5 years with Public Works

POLICE

[Crime Maps and Statistics](#)

Crime Investigations Division (CID)

CID assigned 89 new cases this month. CID closed 78 cases in November with the following dispositions: 21 cases were cleared by adult arrest, 5 cleared with juvenile arrest, and 52 were administratively closed, exceptionally cleared or were unfounded.

Cyber Crimes

The Cyber Crimes Unit, which investigates crimes involving but not limited to child pornography, network intrusion and online scams, continued to operate in cooperation with the US Secret Service (USSS) and the Federal Bureau of Investigations (FBI). The unit has six open/active cases.

United States Marshal Task Force

The Bloomington office opened seven felony cases and closed four of them. Three hands-on felony arrests were made.

The task force conducted a round of indictment warrants leading to the arrest of 25 people and the seizure of guns and illegal narcotics. The task force assisted in the investigation and arrest of two subjects involved in homicides and recovered two handguns used in the crimes.

VICE Unit

The Vice Unit opened seven cases, closed six, and served two search warrants. They purchased 7.9 grams of crack cocaine, 0.1 grams of powder cocaine and 109 grams of spice. They seized 18.6 grams of crack cocaine, 370 grams of cannabis, 0.1 grams of heroin and 6 dosages of hydrocodone.

Street Crimes Unit

Street Crimes made 12 probable cause arrests and four warrant arrests. They seized 400 grams of cannabis, 1 gram of heroin, 6 grams of spice, 0.1 gram of methamphetamine, 10 dosages of hydrocodone, \$1762 in currency and towed nine vehicles.

Criminal Intelligence and Analysis Unit (CIAU)

During the month, staff provided tactical support on cases including multiple fatal heroin overdoses, thefts involving large monetary losses; provided telecommunication analysis on four cases; prepared demonstrative evidence and presented in court for a local gun case involving a gang member; and prepared material for the Public Safety and Community Relations Board.

First Shift 7 a.m. – 3 p.m.

During the month, there were 19 school zone details and nine interdiction details. Officers attended the YMCA Strong Kid Campaign kickoff. Patrol officer attended a considerable amount of training including Pressure Point Control Tactics, Surviving Hidden Weapons, Building Search, Rifle, Law Update, Criminal Interview and Interrogation, SWAT, ILEAS, Drug Identification, Street Sergeant and Crisis Negotiation.

Second Shift 3 p.m. – 11 p.m.

Patrol conducted two substantial investigations into methamphetamines during the month, large amounts of methamphetamines were seized. Several officers attended training including Street Survival, SWAT, Rifle, Body Worn Camera, Lead Homicide Investigator, Building Search Tactics, and Field Sobriety Testing.

Third Shift 11 p.m. – 7 a.m.

Third shift officers recorded 13 DUI arrests. Notable calls for service include on April 5th a burglary in progress was interrupted by officers dispatched to 1100 block of Locust. The suspects fled in a vehicle toward 1-74. The pursuit was terminated for safety reasons. The case is currently being investigated. Large fights were reported on April 7th and April 15th. A vehicle burglary interrupted on April 19th near Clearwater and Royal Pointe. The stolen items were recovered. On April 21st, officers assisted the Bloomington Fire Department at an apartment fire by evacuating the building's occupants. On April 28th, two subjects with knives began fighting downtown. Both subjects were subdued by officers and arrested.

Administration

- The Public Information Officer submitted several news releases, posted on social media, conducted television and radio interviews, conducted corporate safety training for Easter Seals Central Illinois, conducted public safety training at an Illinois Heart and Lung Associate event, facilitated active shooter/bank robbery training for Illinois State University Credit Union, presented safety training to the 3rd grade classes at Corpus Christi, facilitated Illinois State University victim's presentation, assisted with the national Drug Enforcement Administration prescription drug take back program, promoted the Distracted Driving for IDOT (grant/enforcement), assisted with a large donation from Clemons and Associates Insurance Company for the children's room in the department, was the key note speaker for a Girl Scout event, served as the local media liaison for teen prom safety, continued working with the Human Resources department promoting recruitment and assisted BPD investigations on social media cases.
- School Resource Officers attended 5th grade orientation night, spoke with several kindergarten classes, met with students about improper use of social media, and mediated a meeting of several students and their guardians. Officers met with 14 students about to fight and calmed them down, removed 13 students from class for poor behavior and lack of cooperation with school administration, transported several students home after they were suspended for poor behavior and fighting, spoke with parents regarding behavioral issues in schools, thefts and batteries. Officers responded to 12 fights, four calls for disorderly conduct, two calls for battery, and multiple thefts.

Downtown

- There were 12 days of Downtown Hireback, with a total of 41 pairs of officers including nine pairs assigned from 3rd shift patrol working during the month. Notable incidences include officers issued an ordinance violation for battery and possession of cannabis to a subject after a small altercation. On April 27th, officers stopped a vehicle driving the wrong way on a street downtown. The driver was found to be intoxicated.
- Totals for the month include 267 hours of overtime, 193 bar checks, one DUI, 14 ordinance violations, 13 parking citations, 11 fights, 19 calls for service, two arrests and 12 vehicles towed. Ordinance violations were issued as follows: three for challenge to fight, one for battery, one for public urination, two for illegal consumption, one for open alcohol, four for fraudulent identification, seven for minor in a tavern and one other.

COMMUNICATIONS CENTER

[View Police Communications Report](#)

- Telecommunicators answered 1,594 calls in less than 10 seconds and 22 calls in less than 20 seconds. This gives the communication center a 99% rating of calls answered within 10 seconds. The State of Illinois mandates that 90% of incoming 911 calls must be answered within 10 seconds.
- Celebrated 911 Education Month and National Public Safety Telecommunicator Week. Communication Center Manager continued the Enterprise CAD build project, attended the Illinois Heart and Lung Foundation EAD committee meeting, and attended the HR College training. Alert ordinance violations issued to date: 35

PUBLIC WORKS

- **NOTHING REPORTED**

WATER

[View 2016 Water Quality Report](#)[View Expanded Water Department Reports](#)

- Daily pumpage for April, 2018 was 8.5 million gallons per day, the same as the previous month. April, 2018 was significantly cooler than average (44 F avg for April, 2018 versus 53 F long term average). Total rainfall for April, 2018 was only 1.46", which is 2.26" lower than the long term average for the month.
- Nitrate concentrations for both reservoirs are below the 10 mg/l as N regulatory limit, with Evergreen Lake remaining low concentrations. Laboratory staff are closely monitoring the lakes and streams, and will continue the increased frequency of sampling over the next few months.

- We continued pumping from Evergreen Lake during April, 2018. Evergreen Lake was below spillway elevation at the start of April, but recovered to full capacity during the month.
- Lake Bloomington remained above spillway elevation throughout the month. Both reservoirs are back to full capacity, following the extended period of low levels during fall and winter.
- Continued to replace and repaired water service lines and curb stops. Staff replaced and or repaired 22 service lines. Several of these were very old lead (the metal) service lines. Removal of lead from the system helps the City maintain safe water quality and is in accordance with lead water standards.
- The Department located/cleared 2,017 JULIES and issued 35 JULIES.
- Repaired 3 water main throughout the City.
- Serviced 3 fire hydrants throughout the City.
- Installed 53 Radio Frequency (RF) meters during April. The Department has converted approximately 98.4% of the total meter inventory.
- Staff installed 2 new residential water meters during the month of April and replaced 192 residential water meters.
- Staff installed 5 compound meters and replaced 22 meter measuring elements during the month of April.
- Drilling for the St. Peter Aquifer - Test Well 1 began in August, 2017 and was completed in November. Test Well 2 drilling began in December 2017 and reached total depth at the end of January. Test Well 2 surging and test pumping was completed in March. Video and plumbness testing occurred on both wells in April, 2018.
- The Billing and Cashier representatives handled 4,408 incoming phone calls and placed 2,190 outbound phone calls in April 2018.

INFORMATION SERVICES

- **NOTHING REPORTED**

LIBRARY    

[Bloomington Public Library Website](#)

[May, June, July, August Program Guide](#)

Highlights:

- We wrapped up the Bloomington Reads programming series, culminating in a visit with author, Jamie Ford.
- We offered 9 programs with a total of 453 attendees (in addition to the programs reported in March).
- Saw the focus book, Hotel on the Corner of Bitter and Sweet, checked out 397 times in March and April.
- 150 participants joined us for our annual Dia de los ninos/dia de los libros event.
- We connected with 884 people during 9 school visits, daycare visits, and offsite events.

Stats:

- 27,379 people visited the Library (a daily average of 944)
- 95,337 items were checked out
- 241 new cardholders were added
- 7,761 holds were filled
- 3,033 items were added
- 394 items were delivered to 40 homebound residents
- 354 items were delivered to 6 deposit collection sites
- 2,937 people used our wifi for a total data usage of 1.59 TB
- 157 groups reserved our meeting rooms
- 59 programs offered for all ages
- 1,587 people attended programs
- \$24,939.45 raised by the Book Shoppe this year, the most profitable year since its inception 6 years ago!



GROSSINGER MOTORS ARENA

Events Calendar

April 2018

- We held 6 **ice rental** events in the evening or weekend hours for local youth and adult hockey leagues.
- We held 2 **Flying Aces** Hockey games and 11 **Flying Aces** Hockey practices on our ice.
- **Illinois State University** held two hockey practices in April.
- **Central Illinois Figure Skating Club** held their Spring Show on April 7 at 5:00 p.m. This ticketed event drew nearly 450 people and featured the reigning US Figure Skating Pairs Champions.
- **City of Bloomington Wellness Fair** was held on Friday, April 20 at the Arena.
- The final **Downtown Bloomington's Indoor Farmer's Market** of the season was held on Saturday, April 21.
- Also on April 21, the first **Community Innovation Fair** was held at the Arena.
- **Judas Priest** performed at the Arena on April 8 to a crowd of nearly 3,200 fans.
- **Normal Community High School** had their rehearsal and senior awards on Friday, April 27 with lunch served to 450 students.

Upcoming Events include:

- **Alabama with Montgomery Gentry** will play Saturday, May 12. Tickets are now on sale. They have scored 43 No. 1 singles, including a record 21 in a row – a feat that likely will never be topped.
- Three additional **Bloomington Youth Hockey** practices will take place in May, as we are keeping the ice in until the end of the month.
- **Heartland Community College Graduation** Ceremony will take place on Friday, May 18.
- Memorial Day Weekend will feature **Bloomington High School Graduation rehearsal** on Friday, **Normal West and Normal Community Graduations** on Saturday, and **Bloomington High School Graduation** on Sunday.

- On May 30, the **CI Flying Aces** will host their tryout camp for aspiring hockey players to join their team. This five-day event will also be open to the public with scrimmages and drills on Friday, Saturday and Sunday.

We continue to work on the following major items:

- Suite and Sponsorship partnerships
- A new Director of Programming and Marketing has been hired. Zachary Cooper will start with us on Tuesday, May 29, 2018.

Venuworks is pleased to be a partner with the City of Bloomington to present live entertainment and sporting events at Grossinger Motors Arena. We appreciate your confidence in us.