

Community Outreach

The PSCRB may also make recommendations to the Police Chief and/or City Manager based upon input it receives from community outreach efforts.

Resources

- Police, dial 911 or non-emergency number 309-820-8888
- PATH, dial 211
- City of Bloomington Human Relations Board

Integrity Statement

Harassment, retaliation, or retribution for filing a complaint or testifying on behalf of a complainant will not be tolerated.

If you believe that you are the subject of harassment, retaliation, or retribution as a result of the complaint process, please contact the Public Safety & Community Relations Board, the Department of Professional Standards within the Police Department or the City's Legal Department for appropriate investigation and follow-up.

To request a complaint review by the PSCRB, you may use the form below and submit it to the PSCRB, City Legal Dept. or Bloomington Police Department., 305 S. East St., Bloomington , IL. 61701. Attention: Office of Professional Standards

Complaint Review Form

Requesters Name (Printed):
Requesters Address:
Contact Number:
Email:
BPD Complaint Tracking Number:
Date of Receipt of Complaint Findings:
Today's Date:
Signature:

Public Safety Community Relations Board (PSCRB)

Photo added here prior to publication

This brochure focuses on the review process for citizen complaints already filed with the police department.

If you are looking for information on how to file a new citizen complaint, please see this site: www.cityblm.org/government/departments/police/citizen-complaints

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What is the PSCRB?

It is a seven member board serving as a citizen advisory committee to the Chief of Police and City Manager regarding prospectives on:

- Police policy and training
- Educating the community on citizen complaints
- **Evaluations of citizen complaints**
- Identification of perceived deficiencies in police-community interactions
- Protecting the rights of police officers and citizens

Public Meetings

- Meetings take place every second Wednesday at 3:30 p.m., at the Bloomington Police Department, 2nd floor, 305 S. East St.. These meetings are open to the public.
- Quarterly meetings are also held where citizen concerns will be heard. Public input should also include recommendations on improving citizen-police interactions.

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Complaint Review

- If a complainant is not satisfied with the final determination by the Chief of Police, the complainant may make a request for review by the PSCRB within 30 days from the receipt of the notice of BPD's findings.
- A request for a complaint review must be made in writing and filed with BPD, the City of Bloomington's Legal Department or provided to the PSCRB at their public meetings.
- Written requests should include the requester's name, BPD complaint tracking number, date of receipt of the complaint findings and the date the written request was submitted.
- The PSCRB's review is limited to determining if BPD followed established protocols during their complaint investigation.
- Per local ordinance (Ch. 35, Art IV, Sec. 79), the PSCRB can not compel testimony or re-investigate the original complaint.

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PSCRB Findings

- Upon completion of their case review, the board may or may not choose to recommend policy changes to the Chief of Police or City Manager.
- The board may also defer it's recommendations until such time that additional cases can be considered with respect to specific policies.
- Regardless of the PSCRB findings, no action of the PSCRB shall constitute or be considered as evidence of either wrongdoing or vindication in any action, including in any other criminal or civil court proceeding, or in any arbitration proceeding.
- Also, nothing in the ordinance shall constitute a bar to disciplinary action against a police officer by the Chief of Police, based on BPD's own investigation.

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