

Police Communications Report – December 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
0%	99.0%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	1,818
911 Calls - Wireline	265
911 Calls - Wireless	1,367
911 VoIP	186
911 Unknown	0
Alarm calls	327
Non-Emergency Calls	6,041
Total Incoming Calls	7,859
Total Outgoing Calls	2,165
Total ALL Calls	10,024

Dispatched Calls

Police	5,621
Fire and EMS	888
Animal Control	43
Public Works	15
Water	23
Forestry	0
Total Dispatched Calls	6,590

Daily Call Averages

911 Emergency Calls	59
Non-Emergency Calls	205
Outbound Calls	70
All Phone Calls	323
Police Dispatches	181
Fire and EMS Dispatches	29
Other Agencies	3
All Dispatches	213