

Police Communications Report – November 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
0%	99.0%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	1,769
911 Calls - Wireline	258
911 Calls - Wireless	1,323
911 VoIP	188
911 Unknown	0
Alarm calls	330
Non-Emergency Calls	6,117
Total Incoming Calls	8,216
Total Outgoing Calls	2,215
Total ALL Calls	10,431

Dispatched Calls

Police	5,981
Fire and EMS	858
Animal Control	81
Public Works	16
Water	15
Forrestry	0
Total Dispatched Calls	6,951

Daily Call Averages

911 Emergency Calls	59
Non-Emergency Calls	215
Outbound Calls	74
All Phone Calls	348
Police Dispatches	199
Fire and EMS Dispatches	29
Other Agencies	4
All Dispatches	232