

Police Communications Report – October 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
0%	99.0%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	1,971
911 Calls - Wireline	263
911 Calls - Wireless	1,514
911 VoIP	194
911 Unknown	0
Alarm calls	405
Non-Emergency Calls	6,592
Total Incoming Calls	8,968
Total Outgoing Calls	2,268
Total ALL Calls	11,236

Dispatched Calls

Police	6,256
Fire and EMS	905
Animal Control	92
Public Works	14
Water	10
Forrestry	3
Total Dispatched Calls	7,280

Daily Call Averages

911 Emergency Calls	64
Non-Emergency Calls	213
Outbound Calls	73
All Phone Calls	362
Police Dispatches	202
Fire and EMS Dispatches	29
Other Agencies	4
All Dispatches	235