

Police Communications Report – September 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
99.00%	100%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	1,998
911 Calls - Wireline	316
911 Calls - Wireless	1,497
911 VoIP	185
911 Unknown	0
Alarm calls	350
Non-Emergency Calls	6,695
Total Incoming Calls	8,693
Total Outgoing Calls	2,345
Total ALL Calls	11,038

Dispatched Calls

Police	6,457
Fire and EMS	879
Animal Control	92
Public Works	18
Water	7
Forrestry	2
Total Dispatched Calls	7,455

Daily Call Averages

911 Emergency Calls	67
Non-Emergency Calls	223
Outbound Calls	78
All Phone Calls	368
Police Dispatches	215
Fire and EMS Dispatches	29
Other Agencies	4
All Dispatches	249