

Police Communications Report – August 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
99.00%	100%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	2,113
911 Calls - Wireline	283
911 Calls - Wireless	1,657
911 VoIP	173
911 Unknown	0
Alarm calls	301
Non-Emergency Calls	6,983
Total Incoming Calls	9,397
Total Outgoing Calls	2,405
Total ALL Calls	11,802

Dispatched Calls

Police	6,278
Fire and EMS	882
Animal Control	115
Public Works	15
Water	14
Forestry	1
Total Dispatched Calls	7,305

Daily Call Averages

911 Emergency Calls	68
Non-Emergency Calls	225
Outbound Calls	78
All Phone Calls	381
Police Dispatches	203
Fire and EMS Dispatches	28
Other Agencies	5
All Dispatches	236