

# AGENDA



SPECIAL MEETING SESSION AGENDA OF THE CITY COUNCIL CITY HALL COUNCIL CHAMBERS 109 E. OLIVE STREET, BLOOMINGTON, IL 61701 MONDAY, JULY 24, 2017; 5:30 P.M.

- 1. Call to Order
- 2. Roll Call of Attendance
- 3. Public Comment
- 4. Consideration of approving the minutes of the Special City Council Meetings for June 26, 2017. (*Recommend the reading of the minutes be dispensed and approved as printed.*)
- 5. Closed Special Meeting
  - A. Review of Closed Session Minutes Section 2(c) (21) of 5 ILCS 120/2) (5 minutes)
- 6. Annual Worker's Compensation Update
  - A. Presentation Annual Workers Compensation Report by Mike Nugent of Nugent Consulting LLC. (10 minutes, Council discussion 10)
  - B. Presentation on Employee Safety Performance Overview by Alex Rosas (10 minutes, and Council discussion 15 minutes)
- 7. Adjourn Closed Session and Return to Open Session
- 8. Adjourn (*approximately 6:25 PM*)



SPECIAL SESSION MEETING AGENDA ITEM NO. 4

FOR COUNCIL: July 24, 2017

**SUBJECT:** Consideration of approval the minutes of the Special City Council Meetings for June 26, 2017.

**<u>RECOMMENDATION/MOTION</u>**: That the reading of the minutes be dispensed and approved as printed.

**STRATEGIC PLAN LINK:** Goal 1. Financially sound City providing quality basic services.

**STRATEGIC PLAN SIGNIFICANCE:** Objective 1d. City services delivered in the most costeffective, efficient manner.

**<u>BACKGROUND</u>**: The Special City Council Meeting Minutes have been reviewed and certified as correct and complete by the City Clerk.

In accordance with the Open Meetings Act, Council Proceedings are made available for public inspection and posted to the City's web site within ten (10) days after Council approval.

#### **COMMUNITY GROUPS/INTERESTED PERSONS CONTACTED:** Not applicable.

FINANCIAL IMPACT: Not applicable.

Respectfully submitted for Council consideration.

Prepared by:

Cherry L. Lawson, C.M.C., City Clerk

Recommended by:

A. Holas

David A. Hales, City Manager

#### Attachments:

• June 26, 2017 Special Session Meeting Minutes

#### SPECIAL SESSION CITY COUNCIL MEETING

City Hall Conference Room 109 E. Olive Street, Bloomington, IL 61701 Monday, June 26, 2017; 5:45 PM

#### 1. Call to Order

The Council convened in Special Session in the Council Chambers, City Hall Building at 5:45 p.m., Monday, June 26, 2017. The meeting was called to order by Mayor Pro Tem Schmidt.

#### 2. Roll Call

Mayor Pro Tem Schmidt directed Chief Deputy Clerk Renee Gooderham to call the roll and the following members of Council answered present:

Aldermen Joni Painter, Diana Hauman, Mboka Mwilambwe, Jamie Mathy, Scott Black, Kim Bray, Karen Schmidt, David Sage, Amelia Buragas and Mayor Tari Renner (Absent).

Staff present: David Hales, City Manager; Steve Rasmussen, Assistant City Manager; Jeffrey Jurgens, Corporation Counsel; Renee Gooderham, Chief Deputy Clerk; Angie Brown, Assistant Human Resource Director, Brian Mohr, Fire Chief, Jim Karch, Public Works Director, Betty McCain, ASC, Jay Tetzloff, Parks Recreation & Cultural Arts Director and Eric Veal, Parks Recreation & Cultural Arts Asst. Director.

3. Public Comment

Mayor Pro Tem Schmidt opened the meeting to receive Public Comment. No individuals provided comments during the meeting.

4. Consideration of approving the minutes of the Special City Council Meetings for June 12, 2017.

Mayor Pro Tem Schmidt asked for a motion to approve the minutes.

## Motion by Alderman Painter second by Alderman Mwilambwe to approve the minutes as presented.

#### Ayes: Aldermen, Painter, Mwilambwe, Buragas, Hauman, Black and Bray.

Nays: None

#### Motion carried.

Mayor Pro Tem Schmidt requested a motion to go into Closed Session per Section 2(c) (2) of 5 ILCS120.

Motion by Alderman Hauman second by Alderman Mwilambwe to enter into Closed Session Meeting per Section 2(c) (12) of 5 ILCS120, and Section 2(c) (2) of 5 ILCS 120/2.

Ayes: Aldermen, Painter, Black, Schmidt, Buragas, Mwilambwe, Hauman, and Bray.

Nays: None

#### Motion carried.

5. Closed Special Session Meeting

A. Claims Settlement – Section 2(c)(12) of 5 ILCS 120/2 (5minutes)

- B. Collective Bargaining Section 2(c) (2) of 5 ILCS 120/2 (40 minutes)
- 6. Adjourn Closed Session and Return to Open Session

Mayor Pro Tem Schmidt asked for a motion to adjourn the Closed Session Meeting.

## Motion by Alderman Black seconded by Alderman Bray to adjourn the Closed Session Meeting and Return to Open Session.

#### Motion Carried (Viva Voce).

7. Presentation and discussion regarding a proposal to permit LED Mobile Advertising on Connect Transit public transport vehicles.

Mr. Rasmussen noted that the Connect Transit had been working on permitting LED advertising for a number of months.

Isaac Thorne, Interim General Manager stated that the program began in 2013. Advertising was allowed on the outside and inside of buses. On the outside there were designated areas, those would be king/queen size ads and also rear-facing ads. To advertise the request must go through the Board and follow the advertising policy. Uber Displays was a company that had been around a little over a year. Uber Displays would install the 2' by 4' LED screens. These would be located on the back of the buses. A request to advertise would be sent to the website portal, same can be approved right away. Once it is approved, it is immediately transmitted to the bus. On average, each bus could have eight (8) different ads same would run for eight (8) seconds. Mr. Thorne believed there could be significant revenue generated with this this advertising program. Uber Displays would provide free Wi-Fi for all riders.

Mr. Rasmussen anticipated that the program would generate approximately \$250,000 a year. He noted that there was some overhead along with the payment to Uber. The current static advertising produced approximately \$130,000 a year. The LED advertising was used in a

number of different U.S. cities. The screens were patented so only the Uber system can use it. He noted that Chapter 3, Advertising Sign Code prohibited portable electric signs. He recommended amending same to say "except when located on publicly funded, not for profit vehicles". Staff believed that the original prohibition was the screens/lights were thought of as distractions. The Police and Fire Departments were invited to the demonstration. The Departments did not believed there were serious issues as the screens would be located on the back of the buses. Connect Transit would make a recommendation to the Board. It was believe that the Town of Normal would allow same.

Alderman Hauman questioned advertising on the YWCA buses. Mr. Rasmussen noted that the YWCA had the Medivan Program. Same was used for semi-emergency operations. That program would end on July 1, 2017.

Alderman Mathy questioned screen brightness and if same adjusted automatically based on outside conditions.

Alderman Mwilambwe questioned if the revenue of \$250,000 from these signs was in addition to the \$130,000. Mr. Thorne stated that same would be in addition. This year's budget was \$150,000.

Alderman Mwilambwe questioned the plans for the revenue generated. Mr. Rasmussen noted that Connect Transit had to reduce routes.

Alderman Buragas believed that static displays would be less distracting and safer. She questioned if there was technology to make them non-static so they would be moving videos and, if so, should the ordinance address same. Mr. Thorne stated moving video advertising would not be allowed.

Alderman Sage questioned if this would become a contract. Mr. Thorne responded that there would be a three (3) month pilot project on eight (8) buses so the community could adjust. After the pilot then there would be a one or two (1 or 2) year contract.

Mr. Hales requested that this item appear on the Zoning Board of Appeals agenda prior to same coming back to Council. He believed that the amendment would open the possibility of others to request the same advertising.

#### 8. Adjournment

Motion by Alderman Hauman seconded by Alderman Black to adjourn. Time: 6:31 PM.

Ayes: Aldermen, Painter, Black, Mwilambwe, Buragas, Sage, Hauman and Bray.

Nays: None

Motion carried.

### CITY OF BLOOMINGTON

#### ATTEST

Tari Renner, Mayor

Renee Gooderham, Chief Deputy Clerk, RMC



#### SPECIAL SESSION MEETING AGENDA ITEM NO. 6

FOR COUNCIL: July 24, 2017

SUBJECT: Annual Worker's Compensation Update

- A. Presentation Annual Workers Compensation Report by Mike Nugent of Nugent Consulting LLC.
- B. Presentation on Employee Safety Performance Overview by Alex Rosas

**<u>RECOMMENDATION/MOTION:</u>** That Council be presented the Safety Performance / Property & Casualty Overview

**STRATEGIC PLAN LINK:** Goal No. 1 Financially Sound City Providing Quality Basic Services

**STRATEGIC PLAN SIGNIFICANCE:** Objective 1d. City services delivered in the most costeffective, efficient manner

**BACKGROUND:** This short presentation will highlight the importance of fostering a robust safety culture, as well as summarize Safety Strategy, Injury Metrics, Worker Comp costs and Property & Casualty Data. This will be a split presentation, by Alex Rosas (Safety and Risk Manager) and Mike Nugent (Consultant)

#### COMMUNITY GROUPS/INTERESTED PERSONS CONTACTED: N/A

#### FINANCIAL IMPACT: N/A

#### FUTURE OPERATIONAL COST ASSOCIATED WITH NEW FACILITY CONSTRUCTION: NA

Respectfully submitted for Council consideration.

Prepared by:	Alex Rosas, CSP Safety & Risk Manager
Reviewed by:	Nicole Albertson, Human Resource Director
Financial & budgetary review by:	Chris Tomerlin, Budget Analyst Carla Murillo, Budget Manager

Legal review by:

George D. Boyle, Assistant Corporation Counsel

Recommended by:

Zilt. Hlez

David A. Hales City Manager

#### Attachments:

- Safety Presentation 17'
- Bloomington PC Stewardship Report (043017)

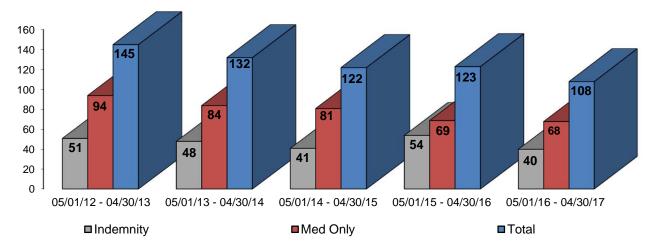


Workers' Compensation Accountability Reports June 8, 2017



## Workers' Compensation Claim Frequency - City Wide 05/01/12 - 04/30/17

	Indem	nity	Medica	ll Only	
Policy Year	Closed	Open	Closed	Open	Total Claims
05/01/12 - 04/30/13	49	2	93	1	145
05/01/13 - 04/30/14	44	4	83	1	132
05/01/14 - 04/30/15	33	8	81	0	122
05/01/15 - 04/30/16	31	23	66	3	123
05/01/16 - 04/30/17	16	24	52	16	108
					630



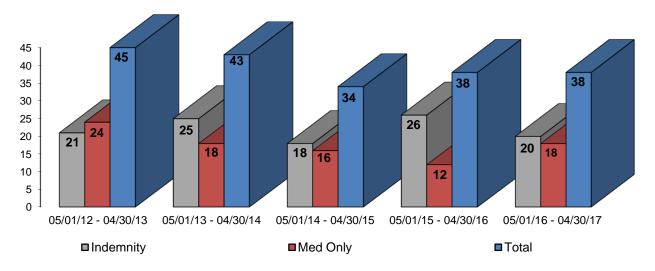
\* Indemnity claims include exposure for medical expenses and lost days from work.

\* Medical Only claims include exposure for medical expenses only.



## Workers' Compensation Claim Frequency - Fire Department 05/01/12 - 04/30/17

	Inden	nity	Medica	ll Only	
Policy Year	Closed	Open	Closed	Open	Total Claims
05/01/12 - 04/30/13	20	1	24	0	45
05/01/13 - 04/30/14	23	2	18	0	43
05/01/14 - 04/30/15	15	3	16	0	34
05/01/15 - 04/30/16	23	3	11	1	38
05/01/16 - 04/30/17	11	9	14	4	38
· · · · · ·					198



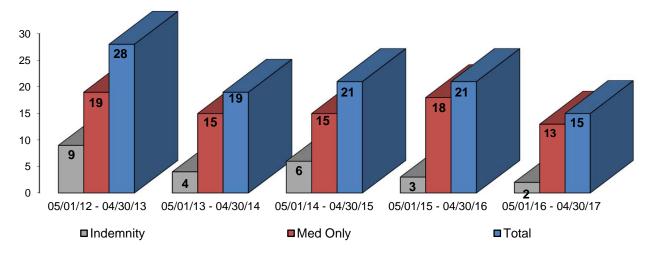
\* Indemnity claims include exposure for medical expenses and lost days from work.

\* Medical Only claims include exposure for medical expenses only.



## Workers' Compensation Claim Frequency - Parks, Recreation & Cultural Arts 05/01/12 - 04/30/17

	Inden	nity	Medica	l Only	
Policy Year	Closed	Open	Closed	Open	Total Claims
05/01/12 - 04/30/13	9	0	19	0	28
05/01/13 - 04/30/14	4	0	15	0	19
05/01/14 - 04/30/15	5	1	15	0	21
05/01/15 - 04/30/16	3	0	18	0	21
05/01/16 - 04/30/17	1	1	13	0	15
					104



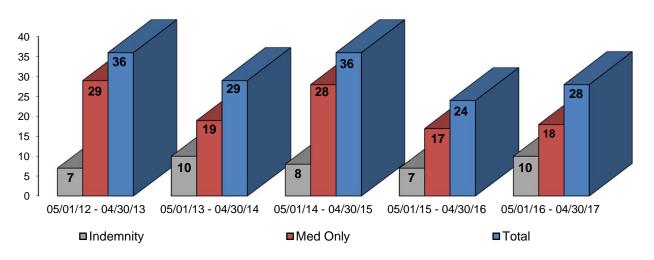
\* Indemnity claims include exposure for medical expenses and lost days from work.

\* Medical Only claims include exposure for medical expenses only.



## Workers' Compensation Claim Frequency - Police Department 05/01/12 - 04/30/17

	Indem	nity	Medica	l Only	
Policy Year	Closed	Open	Closed	Open	Total Claims
05/01/12 - 04/30/13	7	0	28	1	36
05/01/13 - 04/30/14	10	0	18	1	29
05/01/14 - 04/30/15	6	2	28	0	36
05/01/15 - 04/30/16	2	5	17	0	24
05/01/16 - 04/30/17	2	8	12	6	28
					153



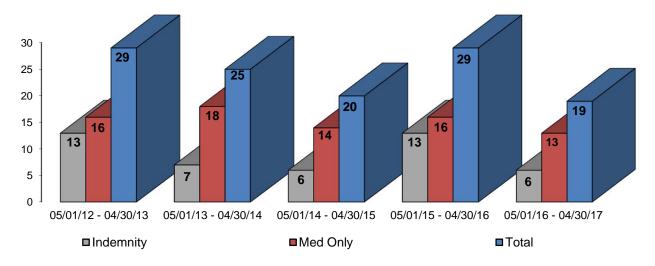
\* Indemnity claims include exposure for medical expenses and lost days from work.

\* Medical Only claims include exposure for medical expenses only.



## Workers' Compensation Claim Frequency - Public Works Department 05/01/12 - 04/30/17

	Inden	nnity	Medica	al Only	
Policy Year	Closed	Open	Closed	Open	Total Claims
05/01/12 - 04/30/13	13	0	16	0	29
05/01/13 - 04/30/14	5	2	18	0	25
05/01/14 - 04/30/15	4	2	14	0	20
05/01/15 - 04/30/16	2	11	14	2	29
05/01/16 - 04/30/17	2	4	7	6	19
					122



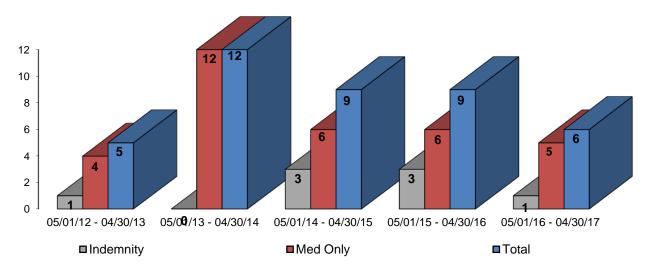
\* Indemnity claims include exposure for medical expenses and lost days from work.

\* Medical Only claims include exposure for medical expenses only.



## Workers' Compensation Claim Frequency - Water Department 05/01/12 - 04/30/17

	Indemnity		Medical Only		
Policy Year	Closed	Open	Closed	Open	Total Claims
05/01/12 - 04/30/13	0	1	4	0	5
05/01/13 - 04/30/14	0	0	12	0	12
05/01/14 - 04/30/15	3	0	6	0	9
05/01/15 - 04/30/16	1	2	6	0	9
05/01/16 - 04/30/17	0	1	5	0	6
					41



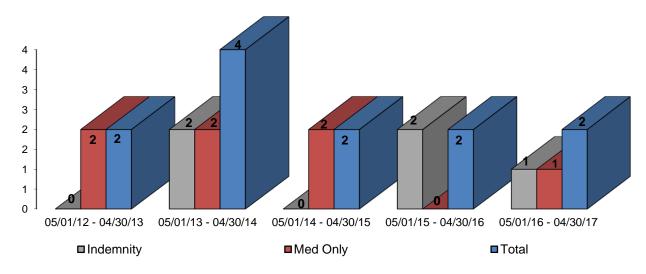
\* Indemnity claims include exposure for medical expenses and lost days from work.

\* Medical Only claims include exposure for medical expenses only.



## Workers' Compensation Claim Frequency - All Other Departments 05/01/12 - 04/30/17

[	Inden	nity	Medica	l Only	
Policy Year	Closed	Open	Closed	Open	Total Claims
05/01/12 - 04/30/13	0	0	2	0	2
05/01/13 - 04/30/14	2	0	2	0	4
05/01/14 - 04/30/15	0	0	2	0	2
05/01/15 - 04/30/16	0	2	0	0	2
05/01/16 - 04/30/17	0	1	1	0	2
					12



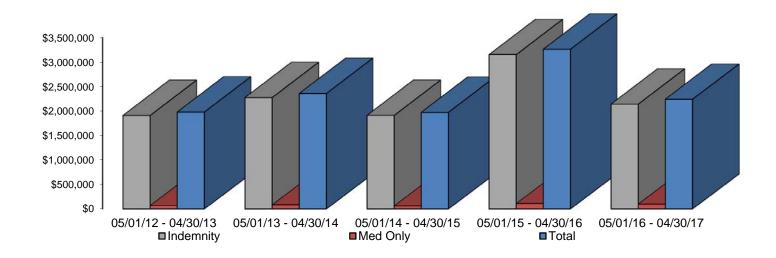
\* Indemnity claims include exposure for medical expenses and lost days from work.

\* Medical Only claims include exposure for medical expenses only.



## Workers' Compensation Claim Severity - City Wide 05/01/12 - 04/30/17

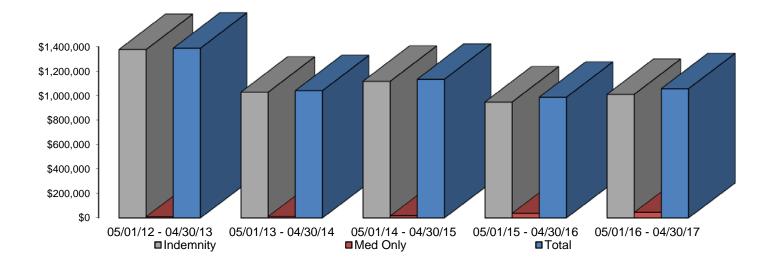
Policy Year	Indemnity	Medical Only	Total Incurred
05/01/12 - 04/30/13	\$1,916,758	\$69,213	\$1,985,971
05/01/13 - 04/30/14	\$2,280,909	\$83,789	\$2,364,697
05/01/14 - 04/30/15	\$1,918,155	\$62,041	\$1,980,196
05/01/15 - 04/30/16	\$3,156,332	\$109,783	\$3,266,115
05/01/16 - 04/30/17	\$2,147,462	\$99,384	\$2,246,846
			\$11,843,826





## Workers' Compensation Claim Severity - Fire Department 05/01/12 - 04/30/17

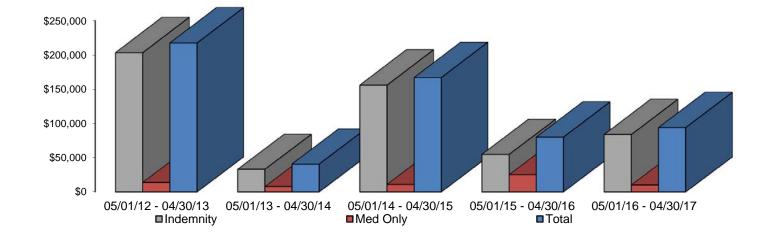
Policy Year	Indemnity	Medical Only	Total Incurred
05/01/12 - 04/30/13	\$1,377,313	\$10,434	\$1,387,747
05/01/13 - 04/30/14	\$1,029,529	\$12,003	\$1,041,532
05/01/14 - 04/30/15	\$1,118,468	\$16,644	\$1,135,112
05/01/15 - 04/30/16	\$950,085	\$38,903	\$988,987
05/01/16 - 04/30/17	\$1,012,120	\$46,054	\$1,058,174
			\$5,611,553





## Workers' Compensation Claim Severity - Parks, Recreation & Cultural Arts 05/01/12 - 04/30/17

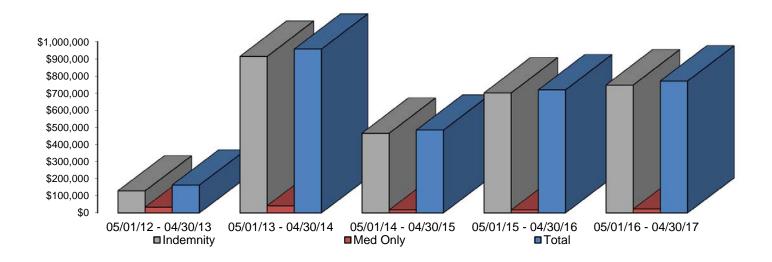
Policy Year	Indemnity	Medical Only	Total Incurred
05/01/12 - 04/30/13	\$203,556	\$13,969	\$217,525
05/01/13 - 04/30/14	\$33,178	\$7,775	\$40,953
05/01/14 - 04/30/15	\$156,263	\$11,011	\$167,274
05/01/15 - 04/30/16	\$55,201	\$25,325	\$80,526
05/01/16 - 04/30/17	\$84,240	\$10,189	\$94,429
			\$600,706





## Workers' Compensation Claim Severity - Police Department 05/01/12 - 04/30/17

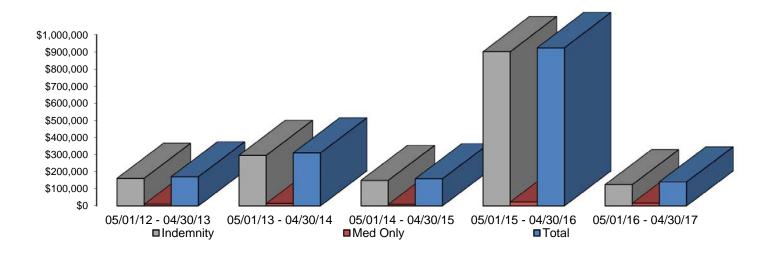
Policy Year	Indemnity	Medical Only	Total Incurred
05/01/12 - 04/30/13	\$129,864	\$34,072	\$163,937
05/01/13 - 04/30/14	\$914,699	\$42,338	\$957,037
05/01/14 - 04/30/15	\$467,409	\$17,844	\$485,253
05/01/15 - 04/30/16	\$702,125	\$17,364	\$719,489
05/01/16 - 04/30/17	\$748,268	\$22,978	\$771,245
			\$3,096,960





## Workers' Compensation Claim Severity - Public Works Department 05/01/12 - 04/30/17

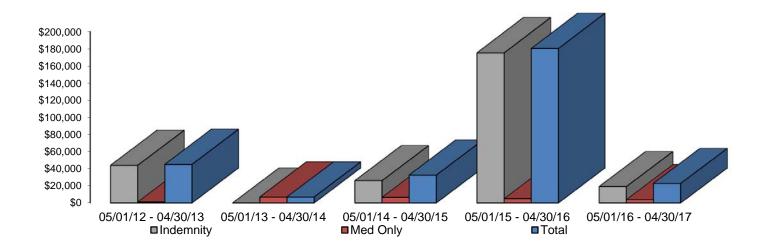
Policy Year	Indemnity	Medical Only	Total Incurred
05/01/12 - 04/30/13	\$161,825	\$9,538	\$171,363
05/01/13 - 04/30/14	\$296,719	\$14,259	\$310,978
05/01/14 - 04/30/15	\$149,875	\$9,196	\$159,071
05/01/15 - 04/30/16	\$900,846	\$23,140	\$923,986
05/01/16 - 04/30/17	\$124,722	\$16,129	\$140,852
			\$1,706,251





## Workers' Compensation Claim Severity - Water Department 05/01/12 - 04/30/17

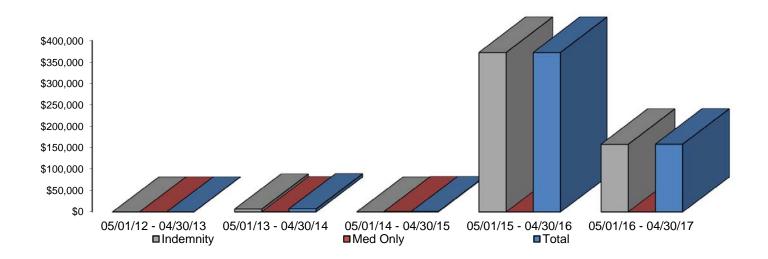
Policy Year	Indemnity	Medical Only	Total Incurred
05/01/12 - 04/30/13	\$44,200	\$1,114	\$45,314
05/01/13 - 04/30/14	\$0	\$6,986	\$6,986
05/01/14 - 04/30/15	\$26,140	\$6,542	\$32,682
05/01/15 - 04/30/16	\$175,387	\$5,052	\$180,438
05/01/16 - 04/30/17	\$19,145	\$3,780	\$22,925
			\$288,345





## Workers' Compensation Claim Severity - All Other Departments 05/01/12 - 04/30/17

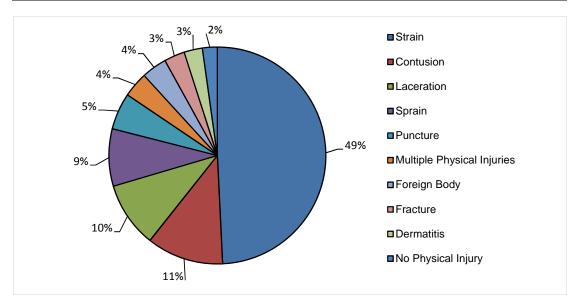
Policy Year	Indemnity	Medical Only	Total Incurred
05/01/12 - 04/30/13	\$0	\$86	\$86
05/01/13 - 04/30/14	\$6,783	\$427	\$7,211
05/01/14 - 04/30/15	\$0	\$805	\$805
05/01/15 - 04/30/16	\$372,689	\$0	\$372,689
05/01/16 - 04/30/17	\$158,967	\$253	\$159,220
			\$540,010





Workers' Compensation Top Ten Frequency Analysis 05/01/12 - 04/30/17

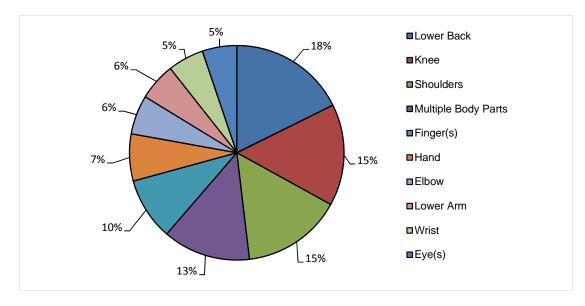
Nature of Injury	Nbr of Claims	Total Incurred
Strain	288	\$8,741,091
Contusion	67	\$718,709
Laceration	57	\$71,504
Sprain	50	\$1,027,438
Puncture	32	\$39,569
Multiple Physical Injuries	22	\$520,290
Foreign Body	22	\$7,741
Fracture	18	\$155,789
Dermatitis	16	\$5,834
No Physical Injury	13	\$13,329





### Workers' Compensation Top Ten Frequency Analysis 05/01/12 - 04/30/17

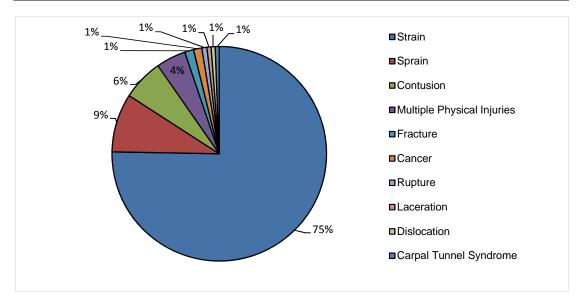
Part of Body	Nbr of Claims	То	tal Incurred
Lower Back	75	\$	1,470,214
Knee	65	\$	1,802,758
Shoulders	64	\$	3,524,706
Multiple Body Parts	56	\$	1,429,393
Finger(s)	40	\$	151,874
Hand	30	\$	51,827
Elbow	25	\$	948,521
Lower Arm	24	\$	198,381
Wrist	23	\$	302,257
Eye(s)	22	\$	78,083





### Workers' Compensation Top Ten Severity Analysis 05/01/12 - 04/30/17

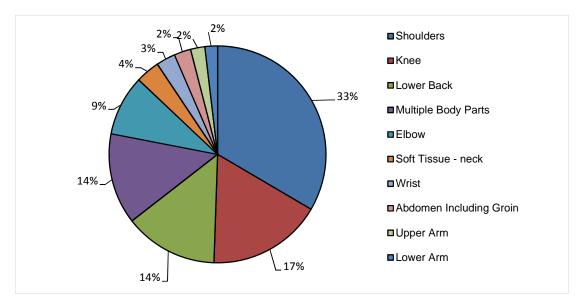
Nature of Injury	Nbr of Claims	То	tal Incurred
Strain	288	\$	8,741,091
Sprain	50	\$	1,027,438
Contusion	67	\$	718,709
Multiple Physical Injuries	22	\$	520,290
Fracture	18	\$	155,789
Cancer	4	\$	147,108
Rupture	2	\$	88,120
Laceration	57	\$	71,504
Dislocation	1	\$	71,446
Carpal Tunnel Syndrome	2	\$	70,915





### Workers' Compensation Top Ten Severity Analysis 05/01/12 - 04/30/17

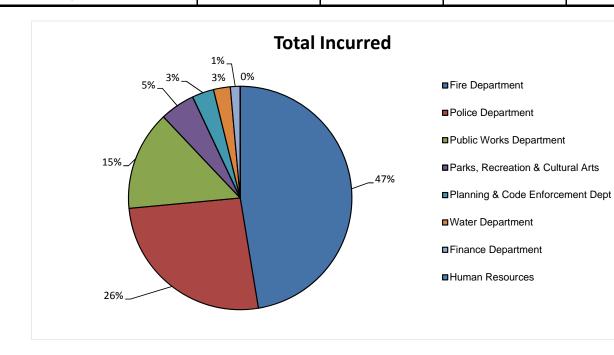
Part of Body	Nbr of Claims	То	tal Incurred
Shoulders	64	\$	3,524,706
Knee	65	\$	1,802,758
Lower Back	75	\$	1,470,214
Multiple Body Parts	56	\$	1,429,393
Elbow	25	\$	948,521
Soft Tissue - neck	17	\$	379,105
Wrist	23	\$	302,257
Abdomen Including Groin	20	\$	262,815
Upper Arm	6	\$	223,164
Lower Arm	24	\$	198,381



# CITY OF BLOOMINGTON

### Workers' Compensation Summary by Department 05/01/12 - 04/30/17

Department	# of Claims	# Open Claims		Total Incurred	Average Incurred
Fire Department	198	23	\$	5,611,553	\$ 28,341
Police Department	153	23	\$	3,096,960	\$ 20,242
Public Works Department	122	27	\$	1,706,251	\$ 13,986
Parks, Recreation & Cultural Arts	104	2	\$	600,706	\$ 5,776
Planning & Code Enforcement Dept	7	2	\$	373,615	\$ 53,374
Water Department	41	4	\$	288,345	\$ 7,033
Finance Department	3	1	\$	163,906	\$ 54,635
Human Resources	2		\$	2,489	\$ 1,244
		•	-		
City Wide	630	82	\$	11,843,826	\$ 18,800



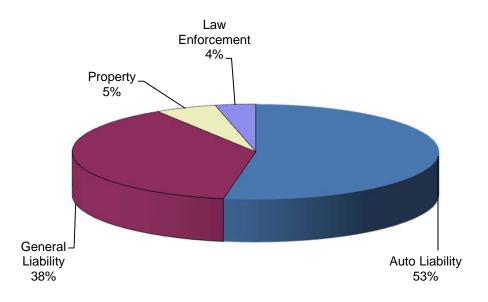


Property & Casualty Accountability Report June 8, 2017



Property & Casualty Claim Frequency by Coverage 05/01/12 - 04/30/17

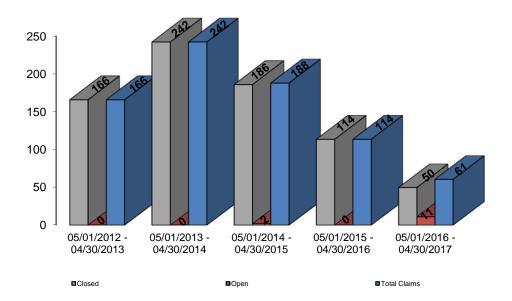
Coverage	# of Clms
Auto Liability	771
General Liability	558
Property	79
Law Enforcement	52





### Property & Casualty Claim Frequency - Auto Liability by Policy Year 05/01/12 - 04/30/17

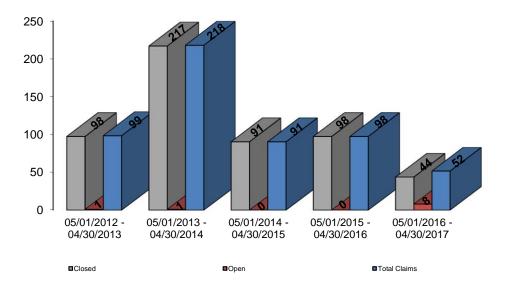
Policy Year	Closed	Open	Total Claims
05/01/2012 - 04/30/2013	166	0	166
05/01/2013 - 04/30/2014	242	0	242
05/01/2014 - 04/30/2015	186	2	188
05/01/2015 - 04/30/2016	114	0	114
05/01/2016 - 04/30/2017	50	11	61





### Property & Casualty Claim Frequency - General Liability by Policy Year 05/01/12 - 04/30/17

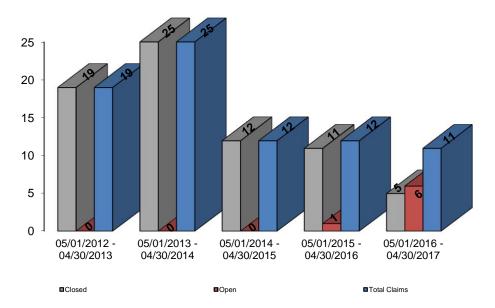
Policy Year	Closed	Open	Total Claims
05/01/2012 - 04/30/2013	98	1	99
05/01/2013 - 04/30/2014	217	1	218
05/01/2014 - 04/30/2015	91	0	91
05/01/2015 - 04/30/2016	98	0	98
05/01/2016 - 04/30/2017	44	8	52





### Property & Casualty Claim Frequency - Property by Policy Year 05/01/12 - 04/30/17

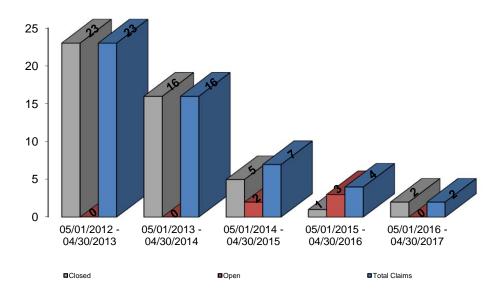
Policy Year	Closed	Open	Total Claims
05/01/2012 - 04/30/2013	19	0	19
05/01/2013 - 04/30/2014	25	0	25
05/01/2014 - 04/30/2015	12	0	12
05/01/2015 - 04/30/2016	11	1	12
05/01/2016 - 04/30/2017	5	6	11





### Property & Casualty Claim Frequency - Law Enforcement by Policy Year 05/01/12 - 04/30/17

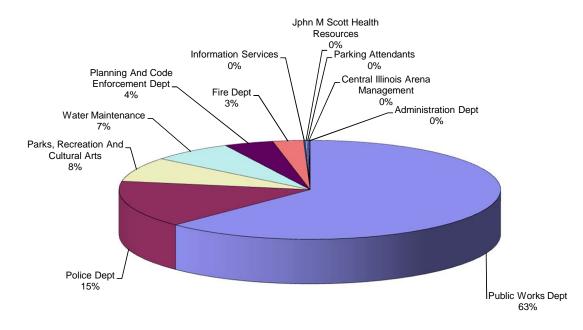
Policy Year	Closed	Open	Total Claims
05/01/2012 - 04/30/2013	23	0	23
05/01/2013 - 04/30/2014	16	0	16
05/01/2014 - 04/30/2015	5	2	7
05/01/2015 - 04/30/2016	1	3	4
05/01/2016 - 04/30/2017	2	0	2





Property & Casualty Frequency of Claims by Department 05/01/12 - 04/30/17

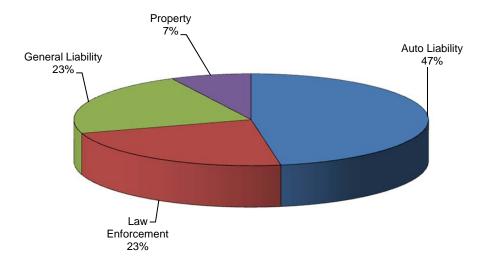
Department	# of Clms			
Public Works Dept	911			
Police Dept	224			
Parks, Recreation And Cultural Arts	117			
Water Maintenance	101			
Planning And Code Enforcement Dept	61			
Fire Dept	38			
Information Services	2			
Jphn M Scott Health Resources	2			
Parking Attendants	2			
Central Illinois Arena Management	1			
Administration Dept	1			





## Property & Casualty Severity of Claims by Coverage 05/01/12 - 04/30/17

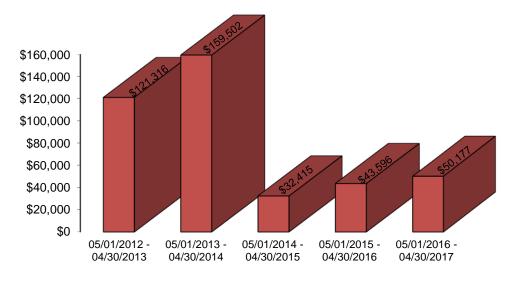
Coverage	Total Incurred			
Auto Liability	\$858,530			
Law Enforcement	\$414,676			
General Liability	\$407,006			
Property	\$134,128			





## Property & Casualty Claim Severity - General Liability by Policy Year 05/01/12 - 04/30/17

Policy Year	Total Incurred			
05/01/2012 - 04/30/2013	\$121,316			
05/01/2013 - 04/30/2014	\$159,502			
05/01/2014 - 04/30/2015	\$32,415			
05/01/2015 - 04/30/2016	\$43,596			
05/01/2016 - 04/30/2017	\$50,177			

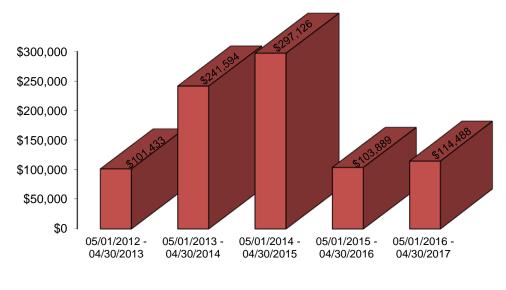


Total Incurred



Property & Casualty Claim Severity - Auto Liability by Policy Year 05/01/12 - 04/30/17

Policy Year	Total Incurred
05/01/2012 - 04/30/2013	\$101,433
05/01/2013 - 04/30/2014	\$241,594
05/01/2014 - 04/30/2015	\$297,126
05/01/2015 - 04/30/2016	\$103,889
05/01/2016 - 04/30/2017	\$114,488

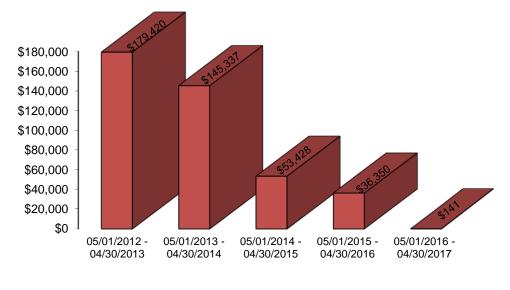


Total Incurred



## Property & Casualty Claim Severity - Law Enforcement by Policy Year 05/01/12 - 04/30/17

Policy Year	Total Incurred
05/01/2012 - 04/30/2013	\$179,420
05/01/2013 - 04/30/2014	\$145,337
05/01/2014 - 04/30/2015	\$53,428
05/01/2015 - 04/30/2016	\$36,350
05/01/2016 - 04/30/2017	\$141

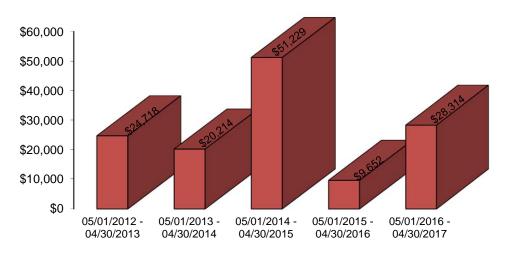


Total Incurred



Property & Casualty Claim Severity - Property by Policy Year 05/01/12 - 04/30/17

Policy Year	Total Incurred
05/01/2012 - 04/30/2013	\$24,718
05/01/2013 - 04/30/2014	\$20,214
05/01/2014 - 04/30/2015	\$51,229
05/01/2015 - 04/30/2016	\$9,652
05/01/2016 - 04/30/2017	\$28,314

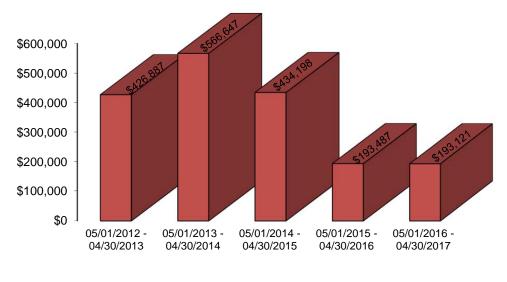


Total Incurred



## Property & Casualty Claim Severity by Policy Year 05/01/12 - 04/30/17

Policy Year	Total Incurred
05/01/2012 - 04/30/2013	\$426,887
05/01/2013 - 04/30/2014	\$566,647
05/01/2014 - 04/30/2015	\$434,198
05/01/2015 - 04/30/2016	\$193,487
05/01/2016 - 04/30/2017	\$193,121

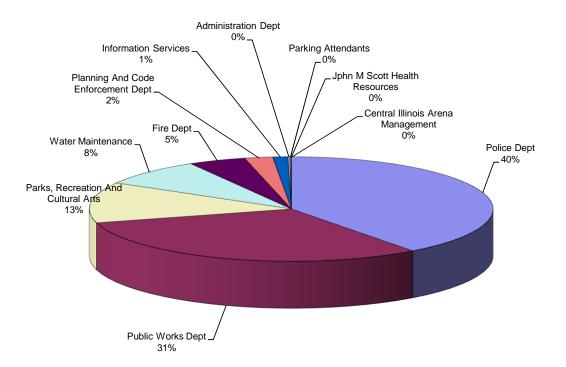


Total Incurred



## Property & Casualty Severity of Claims by Department 05/01/12 - 04/30/17

Department	Total Incurred			
Police Dept	\$721,677			
Public Works Dept	\$561,610			
Parks, Recreation And Cultural Arts	\$228,141			
Water Maintenance	\$151,922			
Fire Dept	\$83,235			
Planning And Code Enforcement Dept	\$40,765			
Information Services	\$21,848			
Administration Dept	\$2,579			
Parking Attendants	\$1,636			
Jphn M Scott Health Resources	\$928			
Central Illinois Arena Management	\$0			





## **Safety Performance Overview**

Alex Rosas Safety & Risk Manager



## **9** Key Components





## Demonstrate our COMMITMENT to Safety to achieve buy in at all levels of the organization

- Statement of COMMITMENT from City Manager
- Prioritizing employee safety above all
- Devoting time, resources and \$ toward employee safety





## Break down the "Us vs Them" mentality

- Seeking employee feedback and working together on projects
- Formation of department specific Safety Committees
- Spend time in the field with employees discussing safety
- Treat employees as colleagues / equals





## Incorporate safety at the forefront of all that we do. This means beginning meetings / shifts discussing safety

• This reiterates our **COMMITMENT** to safety and sets the tone moving forward





# Correct any operating practice deficiencies

- Best practices
- Address gaps in training
- Comprehensive orientation



## 5 Correct any facility / equipment deficiencies

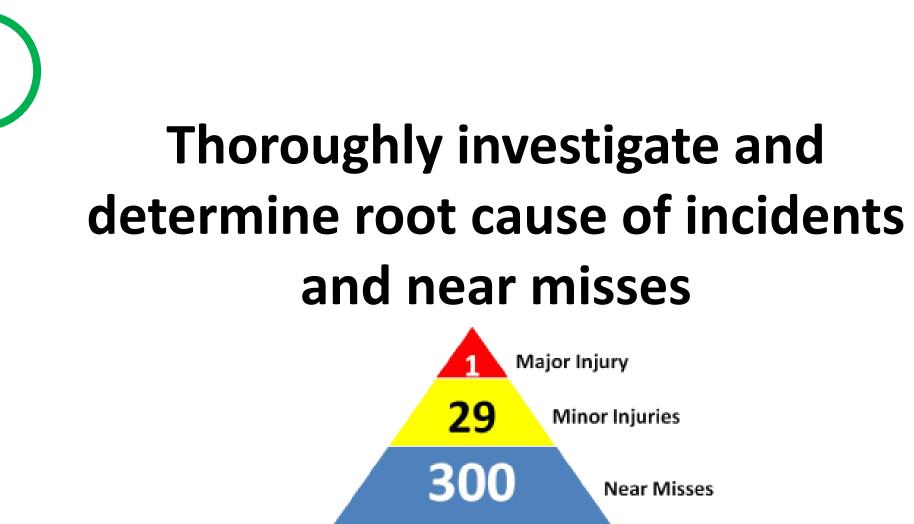
- Staff inclusive audits
- Risk analysis





# Correct any compliance deficiencies





The Heinrich 300-29-1 Model





# Thoroughly communicate and discuss all incidents and near misses with personnel



Title: Fall From Ladder – Davis Lodge

**Dept. / Location:** Water / Lake Bloomington

#### Preliminary Classification: Injury

#### **Brief Description:**

- The employee was installing a debris guard on the gutters at the Davis Lodge
- The employee was using a straight ladder, standing approximately 7' off of the ground
- The ladder slipped rearward, causing the employee to fall and become injured





### **Initial Findings:**

- The ladder used is the top portion of an extension ladder that had become separated at some point; the bottom portion is missing
- The top portion of the extension ladder is not meant to be placed on the ground and has no proper feet

### **Opportunities to Leverage:**

- Ensure that ladders have proper feet prior to use
- Ensure proper pitch of 4' to 1' is maintained when using straight ladders
- Tag and remove ladders that are not fit for use 🎉

## **PRELIMINARY INCIDENT COMMUNICATION**

For Internal Use Only









## Rigorously evaluate and *reevaluate* all facets of operations, culture and claim life cycle to facilitate continuous improvement



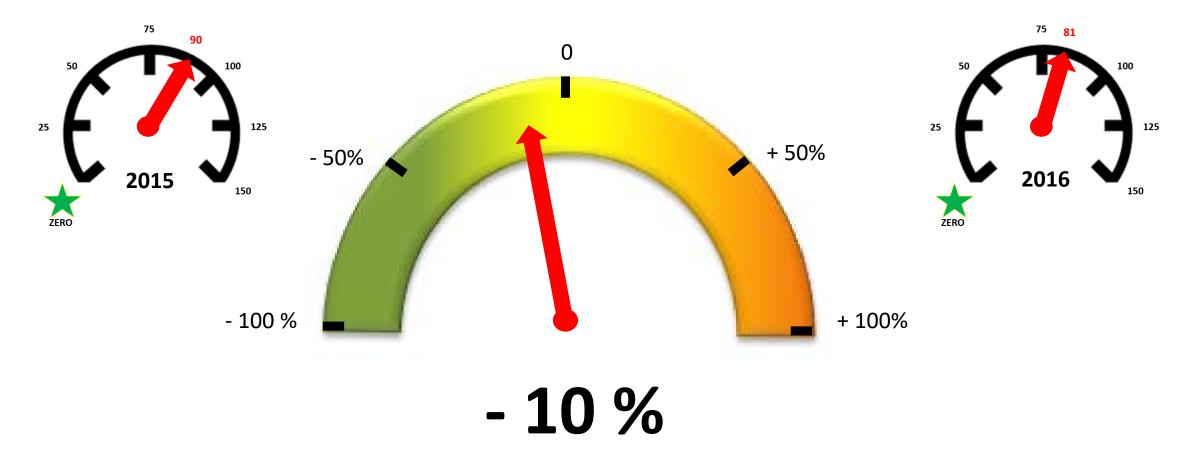
## **Metrics**

• How can you improve something if you aren't measuring it?





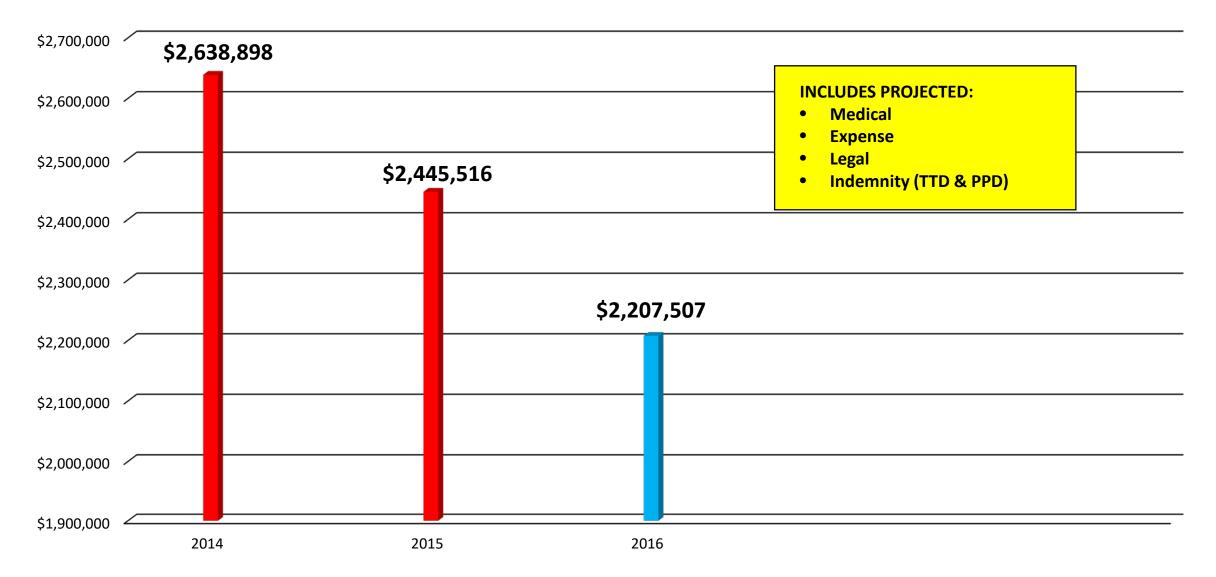
## **City Wide OSHA Recordable Injuries Dashboard** 2015 vs. 2016





## Workers Compensation Incurred Costs\* Calendar Year to Year

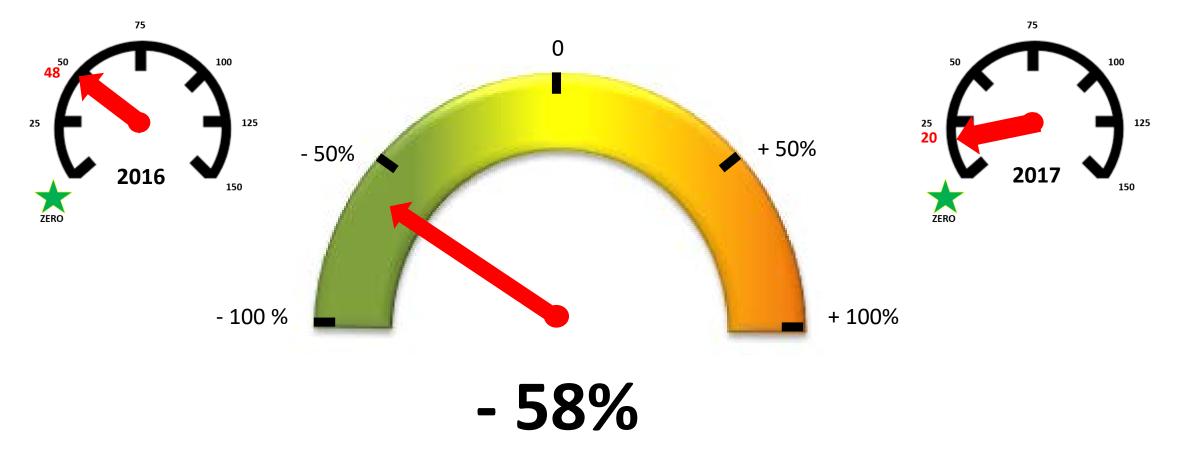
\*Incurred Costs Include Projected Losses to New Claims & Adjustments to Existing Claims Initiated in Calendar Year





## **City Wide OSHA Recordable Injuries Dashboard**

*Jan 16' to June 16' vs. Jan 17' to June 17'* 



Workers Compensation Incurred Costs\* Jan 16' to June 16' vs. Jan 17' to June 17'

CITY OF BLOOMINGTON **DOL 1-1-16 THRU VALUATION DATE** Valued as of: 6/30/2016 ASC Grss Inc Location Claim Count; Paid Total O/S Reserve Total Incurred Total Average Largest Incurred Loss Incurred Loss Grand Totals: 64 817.924.40 196,667.64 621.256.76 12.780.07 122,060.00

## CITY OF BLOOMINGTON

DOL 1-1-17 THKC	VAULATION						
Valued as of:	6/30/2017			-	ASC Grss Inc	1	
Location		Claim Count	Incurred Total	Paid Total	O/S Reserve Total	Average Incurred Loss	Largest Incurred Loss
Grand Totals:		44	534,112.35	132,314.50	401,797.85	12,138.92	126,293.00

\*As Reported by ASC

\*Incurred Costs Include Projected Losses to New Claims & Adjustments to Existing Claims Initiated Within Calendar Year



## **Comments / Questions?**