

Police Communications Report – May 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
99.00%	100%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	2,133
911 Calls - Wireline	313
911 Calls - Wireless	1,633
911 VoIP	187
911 Unknown	0
Alarm calls	358
Non-Emergency Calls	7,133
Total Incoming Calls	9,624
Total Outgoing Calls	2,414
Total ALL Calls	12,038

Dispatched Calls

Police	6,344
Fire and EMS	896
Animal Control	106
Public Works	16
Water	7
Forrestry	0
Total Dispatched Calls	7,369

Daily Call Averages

911 Emergency Calls	69
Non-Emergency Calls	230
Outbound Calls	78
All Phone Calls	388
Police Dispatches	205
Fire and EMS Dispatches	29
Other Agencies	4
All Dispatches	238