

Police Communications Report – April 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
98.00%	100%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	2,111
911 Calls - Wireline	319
911 Calls - Wireless	1,630
911 VoIP	162
911 Unknown	0
Alarm calls	321
Non-Emergency Calls	6,559
Total Incoming Calls	8,991
Total Outgoing Calls	2,216
Total ALL Calls	11,207

Dispatched Calls

Police	6,211
Fire and EMS	905
Animal Control	100
Public Works	15
Water	6
Forrestry	1
Total Dispatched Calls	7,238

Daily Call Averages

911 Emergency Calls	62
Non-Emergency Calls	229
Outbound Calls	74
All Phone Calls	374
Police Dispatches	207
Fire and EMS Dispatches	30
Other Agencies	1
All Dispatches	241