

Police Communications Report – March 2017

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
98.00%	100%	100%	100%	100.0%

Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	1,914
911 Calls - Wireline	330
911 Calls - Wireless	1,388
911 VoIP	197
911 Unknown	0
Non-Emergency Calls	5,932
Total Incoming Calls	8,190
Total Outgoing Calls	2,055
Total ALL Calls	10,245
<u>Dispatched Calls</u>	
Police	5,773
Fire and EMS	932
Animal Control	65
Public Works	24
Water	5
Total Dispatched Calls	6,799
<u>Daily Call Averages</u>	
911 Emergency Calls	62
Non-Emergency Calls	202
Outbound Calls	66
All Phone Calls	330
Police Dispatches	186
Fire and EMS Dispatches	30
Other Agencies	3
All Dispatches	219