

## Police Communications Report – December 2016

### Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
<b>98.00%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100.0%</b>

911 Emergency Calls (wireline & wireless) total	2,006
911 Calls - Wireline	295
911 Calls - Wireless	1,514
911 VoIP	197
911 Unknown	0
Non-Emergency Calls	6,038
Total Incoming Calls	8,044
Total Outgoing Calls	2,051
Total ALL Calls	<b>10,095</b>

#### **Dispatched Calls**

Police	5,564
Fire and EMS	1,003
Total Dispatched Calls	<b>6,567</b>

#### **Daily Call Averages**

911 Emergency Calls	65
Non-Emergency Calls	195
Outbound Calls	66
All Phone Calls	326
Police Dispatches	179
Fire and EMS Dispatches	32
All Dispatches	<b>212</b>