

## Police Communications Report – November 2016

### Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
<b>99.00%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100.0%</b>

911 Emergency Calls (wireline & wireless) total	1,893
911 Calls - Wireline	295
911 Calls - Wireless	1,423
911 VoIP	174
911 Unknown	1
Non-Emergency Calls	6,516
Total Incoming Calls	8,409
Total Outgoing Calls	2,035
Total ALL Calls	<b>10,444</b>

#### **Dispatched Calls**

Police	5,197
Fire and EMS	823
Total Dispatched Calls	<b>6,020</b>

#### **Daily Call Averages**

911 Emergency Calls	63
Non-Emergency Calls	217
Outbound Calls	68
All Phone Calls	348
Police Dispatches	173
Fire and EMS Dispatches	27
All Dispatches	<b>201</b>