

Police Communications Report – September 2016

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

Range (sec)	0-10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 60	>=61 0
Calls	1951	38	0	0	0	0	0
%	99%	100%	100%	100%	100%	100%	100%

911 Emergency Calls (wireline & wireless) total	2,124
911 Calls - Wireline	322
911 Calls - Wireless	1,586
911 VoIP	216
911 Unknown	0
Non-Emergency Calls	7,138
Total Incoming Calls	9,262
Total Outgoing Calls	2,252
Total ALL Calls	11,514

Dispatched Calls

Police	5,950
Fire and EMS	915
Total Dispatched Calls	6,865

Daily Call Averages

911 Emergency Calls	71
Non-Emergency Calls	238
Outbound Calls	75
All Phone Calls	384
Police Dispatches	198
Fire and EMS Dispatches	31
All Dispatches	229