

Police Communications Report – July 2016

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

Range (sec)	0-10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 60	>=61
Calls	1951	38	0	40	0	0	0
%	98%	100%	100%	100%	100%	100%	100%

911 Emergency Calls (wireline & wireless) total	2,420
911 Calls - Wireline	325
911 Calls - Wireless	1,882
911 VoIP	209
911 Unknown	1
Non-Emergency Calls	8,026
Total Incoming Calls	10,445
Total Outgoing Calls	2,637
Total ALL Calls	13,082

Dispatched Calls

Police	5,434
Fire and EMS	1,045
Total Dispatched Calls	6,479

Daily Call Averages

911 Emergency Calls	78
Non-Emergency Calls	259
Outbound Calls	85
All Phone Calls	422
Police Dispatches	175
Fire and EMS Dispatches	34
All Dispatches	209