

Police Communications Report – June 2016

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

| Range (sec) | 0-10 | 11 to 20 | 21 to 30 | 31 to 40 | 41 to 50 | 51 to 60 | >=61 |
|-------------|------|----------|----------|----------|----------|----------|------|
| Calls | 1951 | 38 | 0 | 0 | 0 | 0 | 0 |
| % | 98% | 100% | 100% | 100% | 100% | 100% | 100% |

| | |
|---|---------------|
| 911 Emergency Calls (wireline & wireless) total | 2,233 |
| 911 Calls - Wireline | 302 |
| 911 Calls - Wireless | 1,758 |
| 911 VoIP | 173 |
| 911 Unknown | 0 |
| Non-Emergency Calls | 6,941 |
| Total Incoming Calls | 9,174 |
| Total Outgoing Calls | 2,173 |
| Total ALL Calls | 11,347 |

Dispatched Calls

| | |
|-------------------------------|--------------|
| Police | 5,639 |
| Fire and EMS | 851 |
| Total Dispatched Calls | 6,490 |

Daily Call Averages

| | |
|-------------------------|------------|
| 911 Emergency Calls | 74 |
| Non-Emergency Calls | 231 |
| Outbound Calls | 72 |
| All Phone Calls | 378 |
| Police Dispatches | 188 |
| Fire and EMS Dispatches | 28 |
| All Dispatches | 216 |